**Pavel Jolkin**

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**Skill summary:**

Agile: Scrum, Kanban

Visual tools used: Atlasian based (Jira, Confluence), HPQC, Toro

Technical: Selenium framework, STAF, basic C# automation, basic SQL knowledge.

Education:

Tallinn Technical University, Estonia 1997-2000

Education continued in Metropolitan State University, USA

Metropolitan State University, USA, Minnesota 2002 -2006

Bachelor of Science in information technology

Language Skills:

English –fluent, Russian- fluent

Professional certificates:

**Certified Scrum Master**

Issuer: Scrum Alliance, 2014

Professional Experience:

**Symantec, Tallinn, Estonia**

*SQA Engineer 2010-2016*

*Scrum Master role 3+ years*

* More recent assignments:

-Last half of the year worked as a Scrum Master and member of dislocated (Estonia/India) engineering team on new cloud based project.

-Creation of simple power shell scripts and distribution to groups of test machines via tasks

-Troubleshooting of basic automation problems (mostly set-up/network related)

-Setup load and performance measuring related activities: creation of simple metrics for different

OS types

-Basic setup troubleshooting including simple SQL queries

* Less recent assignments:

-QA Team lead role 3+ years

-Creation of test plans and execution of test cases.

-Participated in global planning and development guide lines for product integration.

-Customer on site visits (introduction of product new release plus some troubleshooting)

-Participated in full cycle of Product Maintenance Pack Release starting from planning and finishing by presentation at customers site.

**Comcast, Midwest region, USA, Minnesota**

*Lead Engineer 2006-2010*

*Team Led Role*

-Managed and coordinated telecommunications activities concerned with planning, acquisition, design, installation, and maintenance of voice, data, and video equipment and systems.

-Managed technical team of 5 employees and 12 contractors which includes daily task distribution and task completion verification.

-Coordinated with other teams installation of the network extensions and integration with the older parts of the network.

-Overlooked and performed quality control of the work completed by the outside contractors.

-Participated in developing technical tasks and schedules for larger projects (“Fiber to the neighborhood” City of Burnsville, MN, 2008)

-Assisted newer members of the engineering department with more complex situanions concearning differnet aspects of telecom industry (equipment selection, well-known, but not listed by manufacture equipment buggs, equipment fine tunning to accomadate customer needs)

**Hyper Communications, USA, Minnesota**

*Technical director, co-owner of the company 2004-2009*

-Technical sales and consulting

-Technical training

-Telecommunication system design according to customer needs, supply selection and purchase, business plans, system debuging and integration

**Comcast, Midwest region, USA, Minnesota**

*Telecom Engineer 2004-2006*

*Team Lead role*

-Managed team of 4 technicians which includes daily work order distribution and completion verification.

-PBX system installation, maintenance and debugging

-Testing, debugging and launching of new services (voice over IP, video on demand)

-Reviewed global network and security policies to ensure regular maintenance of security.   
-Monitored security lists and repaired consistent systems vulnerability.   
-Planning and installation of low voltage lines

-Installation, set up and maintenance of telecom equipment (Cisco switches and routers)

**PC Partners, USA Minnesota**

*Financial software tester/developer 2001-2004*

*Entry level position*

-Worked as a IT contractor in Wellsfargo Bank

-Implemented test management and defect tracking tools to test mainframe and legacy systems.

-Handled software related complaints from end users and acted as a middleman between software developer and end user

-Documented unlisted software compatibility issues and assisted software developer engineers in debugging process

References are available upon request.