

Submit Amendment : (Full Refund)

This is used to apply an amendment on a booking. After applying, an “amendmentId” will be returned in response which will be used to check/poll the status of the amendment.

Note - Please note that using the below checklist in the remarks would help automate the process of full refunds.

1. Flight Cancelled by Airline
2. Airline rescheduled flight, revised timings are not suitable
3. Already cancelled by directly contacting airline customer support team
4. Airline confirmed, refund is already processed
5. Refund under DGCA policy
6. Personal loss or bereavement
7. Passenger is medically unfit for travel
8. Refund under empowerment policy

URL: <https://apitest.tripjack.com/oms/v1/air/amendment/submit-amendment>

Method: POST

Sample Payloads : [Click Here to take examples.](#)

Request Structure :

- **bookingId**
- **type** - FULL_REFUND
- **remarks**- Mandatory to send some remarks to submit an amendment.
- **trips** : ArrayList of trips for which amendment is to be raised
 - ◆ **src** - departure airport code
 - ◆ **dest** - arrival airport code
 - ◆ **departureDate** - Departure travel date(YYYY-MM-DD)
 - ◆ **travellers** - list of travellers from a particular trip in a booking for which amendment is to be raised.
 - **fn** - first name of traveller
 - **ln** - last name of traveller

Submit amendment request for complete booking: Submitting only the booking id with remark will apply amendment on the complete trip.

```
1  {
2      "bookingId": "XXXXXXXX",
3      "type": "FULL_REFUND",
4      "remarks": "YYYYYYYYYYYY"
5 }
```

Submit amendment request example in case of DGCA -

```
1  {
2    "bookingId": "TJS10450000651327",
3    "type": "FULL_REFUND",
4    "remarks": "Refund under DGCA policy"
5 }
```

In case of DGCA, add the string “Refund under DGCA policy” in the remarks of the request to automate the process of refund.

Submit amendment request for some selected travellers : Submit travellers details along with their trip details. The amendment will be applicable only on the given trip and given travellers.

```
1  {
2    "bookingId": "XXXXXXXXXXXX",
3    "type": "FULL_REFUND",
4    "remarks": "YYYYYYYYYY",
5    "trips": [
6      {
7        "src": "AAA",
8        "dest": "BBB",
9        "departureDate": "YYYY-MM-DD",
10       "travellers": [
11         {
12           "fn": "XXXXXXXX",
13           "ln": "YYYYYYYY"
14         }
15       ]
16     },
17     {
18       "src": "BBB",
19       "dest": "CCC",
20       "departureDate": "YYYY-MM-DD",
21       "travellers": [
22         {
23           "fn": "XXXXXXXX",
24           "ln": "YYYYYYYY"
25         }
26       ]
27     }
28   ]
29 }
```

Submit amendment request for a particular trip: If amendment needs to be submitted for all pax types in a particular trip then submit trip details without any traveller details.

```
1  {
2   "bookingId": "XXXXXXXXXXXX",
3   "type": "FULL_REFUND",
4   "remarks": "YYYYYYYYYYYY",
5   "trips": [
6     {
7       "src": "AAA",
8       "dest": "BBB",
9       "departureDate": "YYYY-MM-DD",
10      "travellers": [
11        {
12          "fn": "XXXXXXXX",
13          "ln": "YYYYYYYY"
14        },
15        {
16          "fn": "AAAAAAA",
17          "ln": "BBBBBBB"
18        }
19      ]
20    }
21  ]
22 }
```

Response Structure :

- **bookingId**
- **amendmentId** - Should be used for polling current amendment status

Sample Response

```
1  {
2   "bookingId": "TJ10890000016409",
3   "amendmentId": "900000016410",
4   "status": {
5     "success": true,
6     "httpStatus": 200
7   }
8 }
```