

PRAMOD DHAKER

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Professional Summary

Detail-oriented **Business Analyst Intern** with hands-on experience at MPSEDC (Apr 2025 – Present). Skilled in requirement gathering, process flow design, BRD/FRD/FRS documentation, and client communication across 16+ projects. Strong background in **wireframing (Axure, Figma)**, **Power BI dashboard design**, and **manual testing**. Passionate about bridging business needs and IT solutions to drive organizational success.

Education

Lakshmi Narayan College of Technology, Bhopal (M.P) Master of Computer Application (MCA) — CGPA: 8.40	Aug 2023 – Jul 2025
Govt. Nirbhaya Singh Patel Science College, Indore (M.P) Bachelor of Computer Application (BCA) — Percentage: 59.47	Aug 2020 – Jun 2023
Saraswati Shishu Vidhya Mandir, Singoli (M.P) Higher Secondary (Class XII) — Percentage: 79.80	2019 – 2020
Saraswati Shishu Vidhya Mandir, Singoli (M.P) Secondary (Class X) — Percentage: 90.20	2017 – 2018

Experience

Business Analyst Intern, Bhopal (M.P) M.P State Electronics Development Corporation	April 2025 – Present
<ul style="list-style-type: none">Contributed to 16+ departmental projects (WMS, MLA-LADS, AYUSH, MSME, RRDA, SRM, LLY, Watershed).Created BRD, FRS, SRS, process flows, and user stories under senior BA guidance.Designed wireframes/prototypes in Axure RP & Figma (TMS, AYUSH, LLY, Watershed).Built a Power BI dashboard for WMS with 11+ filters to track status, expenses, and progress.Conducted manual testing, logged defects, and collaborated with developers on fixes.Participated in client requirement discussions, improving documentation and communication.	

Key Projects

- Task Management System (TMS)** – Designed flows, BRD, and wireframes for task assignment & tracking modules.
- District WMS** – Developed interactive Power BI dashboards and contributed to testing/documentation.
- Watershed Management System (WSM)** – Created DP Limit Module wireframes in Axure RP.

Skills

- Business Analysis:** Requirement Gathering, BRD/FRS/SRS Documentation, User Stories, Use Case Modeling, CR Document
- Data Analysis:** Excel, Power BI, SQL, Tableau (Basic)
- Wireframing & Prototyping:** Axure RP, Figma
- Testing:** Manual Testing, QA Documentation
- Methodologies:** Agile, Waterfall, SDLC

Soft Skills & Tools

- Soft Skills:** Problem Solving, Communication, Leadership, Teamwork, Public Speaking
- Tools:** MS Excel, Power BI, JIRA, Axure RP, draw.io, MS Word, ChatGPT

Interests & Hobbies

- Areas of Interest:** Business Analysis, Data Analytics, Process Optimization
- Hobbies:** Reading Books, Writing Poetry, Storytelling, Public Speaking, Content Creation, Outdoor Games