

# PRAMOD DHAKER

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## Professional Summary

Detail-oriented **Business Analyst Intern** with hands-on experience at MPSEDC (Apr 2025 – Present). Skilled in requirement gathering, process flow design, BRD/FRD/FRS documentation, and client communication across 16+ projects. Strong background in **wireframing (Axure, Figma)**, **Power BI dashboard design**, and **manual testing**. Passionate about bridging business needs and IT solutions to drive organizational success.

## Education

**Lakshmi Narayan College of Technology, Bhopal (M.P)** Aug 2023 – Jul 2025

Master of Computer Application (MCA) — CGPA: 8.40

**Govt. Nirbhaya Singh Patel Science College, Indore (M.P)** Aug 2020 – Jun 2023

Bachelor of Computer Application (BCA) — Percentage: 59.47

**Saraswati Shishu Vidhya Mandir, Singoli (M.P)** 2019 – 2020

Higher Secondary (Class XII) — Percentage: 79.80

**Saraswati Shishu Vidhya Mandir, Singoli (M.P)** 2017 – 2018

Secondary (Class X) — Percentage: 90.20

## Experience

**Business Analyst Intern, Bhopal (M.P)** April 2025 – Present

M.P State Electronics Development Corporation

- Contributed to **16+ departmental projects** (WMS, MLA-LADS, AYUSH, MSME, RRDA, SRM, LLY, Watershed).
- Created **BRD, FRS, SRS**, process flows, and user stories under senior BA guidance.
- Designed **wireframes/prototypes** in Axure RP & Figma (TMS, AYUSH, LLY, Watershed).
- Built a **Power BI dashboard** for WMS with 11+ filters to track status, expenses, and progress.
- Conducted **manual testing**, logged defects, and collaborated with developers on fixes.
- Participated in **client requirement discussions**, improving documentation and communication.

## Key Projects

- **Task Management System (TMS)** – Designed flows, BRD, and wireframes for task assignment & tracking modules.
- **District WMS** – Developed interactive Power BI dashboards and contributed to testing/documentation.
- **Watershed Management System (WSM)** – Created DP Limit Module wireframes in Axure RP.

## Skills

- **Business Analysis:** Requirement Gathering, BRD/FRS/SRS Documentation, User Stories, Use Case Modeling
- **Data Analysis:** Excel, Power BI, SQL, Tableau (Basic)
- **Wireframing & Prototyping:** Axure RP, Figma
- **Testing:** Manual Testing, QA Documentation
- **Methodologies:** Agile, Waterfall, SDLC

## Soft Skills & Tools

- **Soft Skills:** Problem Solving, Communication, Leadership, Teamwork, Public Speaking
- **Tools:** MS Excel, Power BI, JIRA, Confluence, MS Word, ChatGPT

## Interests & Hobbies

- **Areas of Interest:** Business Analysis, Data Analytics, Process Optimization
- **Hobbies:** Reading Books, Writing Poetry, Storytelling, Public Speaking, Content Creation, Gaming