

## PROFESSIONAL PROFILE

Web developer with a strong foundation in customer service, skilled in both front-end and back-end technologies. Proficient in programming languages like JavaScript, HTML, and CSS, and experienced with popular frameworks and libraries such as React and React Native. Certified in Google Data Analytics, with a focus on data cleaning, analysis, and visualization, as well as expertise in tools like spreadsheets. Adept at leveraging technical skills and analytical thinking to create user-friendly solutions and enhance customer experiences.

## SKILLS AND TOOLS

### Front-End:

HTML  
CSS  
JavaScript  
React  
Angular

### Back-End:

MongoDB  
Node.js  
Firebase  
AWS

### Other:

Microsoft Excel  
Microsoft PowerPoint  
Microsoft Word

## PORTFOLIO

[Web Developer Portfolio](#)

## CERTIFICATES

[Google Data Analytics](#)

## EDUCATION

### Bachelor of Arts in Hispanic Literature

University of Puerto Rico

### Full-Stack Web Development Program

Career Foundry | Ongoing

## LANGUAGES

English  
Spanish

## WEB DEVELOPMENT PROJECTS

### Movie-App

Personal Project, Career Foundry, PR | Mar '24 - May '24

- Created a non-relational database (MongoDB) to store data related to movies and users.
- Built a REST API with Node.js and Express, using Mongoose to interact with the database.
- Tested API endpoints with Postman, wrote clear and effective documentation, and deployed the API on GitHub.
- Developed a single-page, responsive front-end application using Angular, where users can register and read information about movies.

[Movie-App \(Angular\)](#)

### Meet-App

Personal Project, Career Foundry, PR | Jun '24 - Jul '24

- Developed a Progressive Web Application (PWA) using React to display upcoming events from the Google Calendar API.
- Applied a Test-Driven Development (TDD) approach, translating user stories into unit and integration test scenarios.
- Implemented serverless functions with AWS Lambda for user authentication and authorization.

[Meet-App](#)

## CAREER HIGHLIGHTS

### Senior Process Associate

Infosys BPM, Aguadilla, PR | Dec '23 - Feb '24

- Generate service authorizations for medical procedures, durable medical equipment (DME), and rehabilitation centers through telephone intake using the Med Compass platform.
- Apply my knowledge of CPT-4 and ICD-10 codes to determine if precertification is required for the procedure codes provided by medical professionals.
- Rigorously follow the Health Insurance Portability and Accountability Act (HIPAA) to protect sensitive health information from being disclosed without the patient's consent or knowledge.

### Front Desk Agent

Holiday Inn, Mayaguez, PR | Apr '23 - July '23

- Diligently assisted over 60 guests daily during the check-in and check-out processes, maintaining a welcoming attitude that left positive and lasting impressions on them.
- Offered and enrolled guests in our IHG Rewards Club, using persuasive communication to encourage loyalty and ensure repeat visits to our hotel.