

PRAVIN KUMAR

Pravinkumar.one • GitHub • LinkedIn • X • pravinkumarone@icloud.com • (+91)8939517300

⚡ PROJECTS

Personal Website

[pravinkumar.one] [↗](#)

A simple personal website includes a bit about myself and my contact links.

HTML • CSS • GitHub Pages • Google Domains

Bank Management System

[github.com/pravinkumarone/BankManagementSystem] [↗](#)

Complete Frontend and Backend BMS simulator project using Java.

Java • JDBC • JFrame • JCalendar.JAR • MySQLConnector.JAR • MySQL

🏢 WORK EXPERIENCE

Open-Source Contributions

GitHub [DEC 2023 – Present]

- Member of **EddieHubCommunity** organization
- Contributed to **Coder.com** documentation on configuration of ssh.

DevOps Support Engineer

BrokenAtom [MAR 2023 – NOV 2023]

- Fixing issues in the CI/CD pipelines, version and configuration of tools.
- Identify potential areas of improvement, recommend and assist with development of appropriate solutions.

Technical Support Specialist | Business & Consumer

Tech Mahindra [OCT 2020 – JUN 2022]

- Voluntary support to the team resulting in improvements in the overall team performance of 25%.
- Got recognized by the client for best customer satisfaction rate (CSAT) and 85% of first call resolution rate (FCR).

KPO Executive

InterGlobe Technology Quotient [NOV 2019 – MAY 2020]

- Build fair files using GDS Galileo. Reissue and revalidation of tickets.
- Process bookings with hotels and transport vendors.

Sales Executive & Process Associate

IGT Solutions [OCT 2018 – OCT 2019]

- Got recognized as the best CSAT associate with 75% happy passengers.
- Supporting 150+ passengers/ week affected by unexpected flight schedule changes under the Irregular Operations Policy (IROP).

🎓 EDUCATION

Masters in Computer Application

Amity University [2023 - Present]

Bachelors of Commerce

Tamil Nadu Open University [2019 – 2022]

TECHNICAL SKILLS

CI/CD | Microservices | Computer Networking | AWS | Docker | Kubernetes | Terraform | Jenkins | Golang | Python | Git | GitHub | Ubuntu [Linux] | BASH | JSON | Maven | JAVA | Spring Boot | C++ | REST | DSA | HTML | CSS | NodeJS | C# | ASP.NET | VIM | Bootstrap | MySQL | Postgres

☆ SOFT SKILLS

Creativity | Patience | Adaptability | Accountability | Negotiation | Emotional Intelligence

📄 CERTIFICATIONS

- AWS Cloud Practitioner
- Microsoft Build: .NET Challenge
- Java & DSA - Alpha [Apna College]
- Spring Boot Essentials [Amigoscode]

🏆 AWARDS

- Bravo Award @Tech Mahindra
- Best Performer @Tech Mahindra
- PAT at the back @Tech Mahindra

🌐 LANGUAGES

English | Hindi | Marwari | Tamil | Spanish

♡ INTEREST

Technology | Minimalism | Music | Nature | Health