PDTP QUARTERLY MEETING REPORTPRIVATE SECTOR REPORT

INTERNSHIP: SOULCO KENYA

KEVIN WAFULA JUMA

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REF NO: 8180137

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INTRODUCTION

SOULCO KENYA

Soulco Holding is a leading multinational distributor and system integrator headquartered in Belgium, with a specialization in Information and Communication Technology (ICT) Infrastructure products and services. Soulco has subsidiaries in Algeria, Kenya, Egypt, United Arab Emirates and Pakistan and more expansion plans for promising business potential is part of their strategy.

Soulco Kenya is the centralized branch which covers the whole of English Speaking Africa, as well as a wide and extending range of other countries in Central and South Africa.
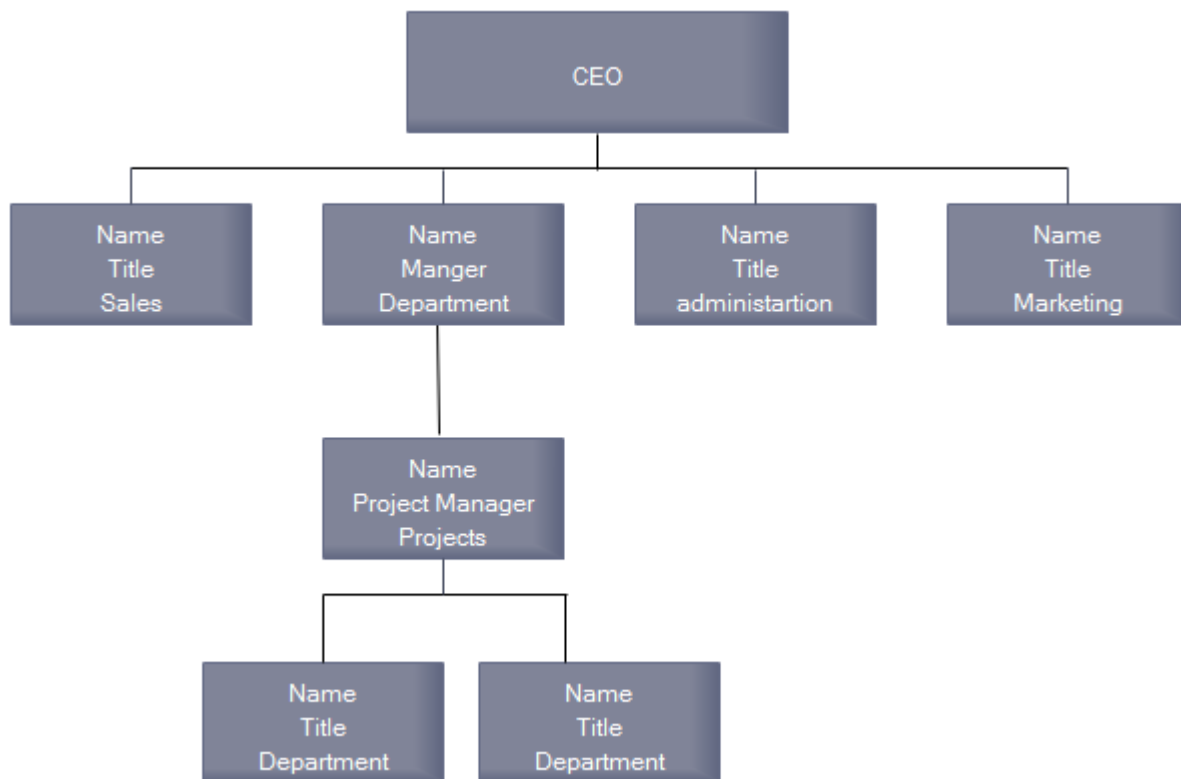
The offices are located in Nairobi Business Park, a flagship Business Park in Kenya's capital, and the first business park in East Africa. This same business park is where Siemens and Nokia have established their local presence.

OBJECTIVES

PDTP aims at developing the ICT talent pool by leveraging collaboration between the public and private sectors. Specifically, its main objectives are:

- To deliver a combination of structured training, coaching and mentoring.
- To develop a pipeline of future talent for government with a passion for ethical and accountable public service delivery.
- To train at least 100 interns over a revolving 12-month period.
- To promote innovation in local ICT product offerings

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   │  Title  │    │  Manger   │    │  Title   │    │   Title   │
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                   │    Name      │
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SKILLS LEARNED

TECHNICAL SKILLS	1. Network Operation Centre management
	2. Troubleshooting of unify IP phones
	3. Video conference system configuration and management
	4. Configuration of unify access points
	5. Configuration of FORTNET devices
ORGANISATION SKILLS	1. Team work
	2. Time management
	3. Project management skills

SKILLS THAT CAN APPLIED TO GOVERNMENT

1. TECHNOLOGY SOLUTION	1. Video conferencing
	2. Unify IP phones /hipath 4000/openscape
2. PEOPLE	1. Staff management system
	2. Continuous staff training and retraining
	3. Team building workshops
1. PROCESSES	1. Automate government processes and procedures such as procurement and inventory system.
	2.

PROJECT SUPERVISOR / MENTORSHIP

	Supervisor (Soulco)	ASSIGNED LOCATION	Contact	Email
1	EVALYNE WANGUI	NOC	0721 576 493	evalyne.wangui@soulco.net
2	GABRIEL KIBUI	PARLIAMENT	0728 479 806	gabriel.kibui@soulco.net
3	LAWRENCE NJOROGE	OFFICE	0723 078 137	lawrence.njoroge@soulco.net

CHALLENGES/ISSUES/ OBSERVATIONS

1.	Challenges	Technology used needed a lot of time to learn
2.	Issues	ICTA had not communicated to soulco in advance concerning our internship hence soulco could not plan for/engage us fully due to financial constraints/ budgeting
3.	Observations	Frequent redeployment from one station to another could not allow the team to learn. Teamwork is key tool to projects implementation

RECOMMDATIONS

- The programme plan should be followed to later especially on the issue of certification
- There should be proper communication channels and methodologies to ensure smooth running of the programme

APPENDIX

Appendix 1: List of team

REFRENCE NUMBER	NAMES	EMAIL ADDRESS	PHONE NUMBER
8180538	ERIC ATING'A	rcatinga12@gmail.com	0713129616
8195352	JANET SILANTOI LEPARTELEG	janet.silantoi@gmail.com	0724992848
8180598	CAROLINE KANYI	carolkanyi09@gmail.com	0737003835
8184339	ERIC KARURI RUKUNGU	e.karuri@yahoo.com	0705426823
8108137	KEVIN WAFULA JUMA	kevinjuma2014@gmail.com	0711115606

Appendix 2: List of Public sector organization placed

1. DLP
2. ICTA programs and standards

Appendix 3: Site visits or workshops attended at the public sector

1. NETWORK OPERATION CENTER
2. KENYA NATIONAL ASSEMBLY
3. NSSF

Appendix 4: Photos at the working organization or field work