PUBLIC SECTOR REPORT

Intern's Name *	George Karuri Wamendi
Organization Name *	ICT authority(shared services)
Sector *	Public
Internship starting Date: *	2017-04-05
Internship End Date: *	2017-12-31
Intern's Assignment: *	Network Management and support at ICTA
Internship Duration(Months): *	9
Intern's Email: *	geowamendi@gmail.com
Supervisor Name: *	Robert Mutinda
Supervisor's Email: *	robert.mutinda@ict.go.ke
Supervisor's Phone No: *	725794685
Overall Objective(ICT Masterplan):	ICTA Plan is to represents an important step towards the transformation of the Government ICT Services. The mandate of ICTA is to facilitate and regulate the design and implementation of ICTs in the public service, integrating the plans of all agencies, to recommend collaboration, consolidation and to direct government departments to adopt government ICT initiatives.
Specific Objective(Organization): *	Enabling connectivity, enabling services, partnering for growth, and enforcing standards.
Project Name{e.g. PDTP Helpdesk system(Indicate whether new or existing) Provide a brief description-max 100 words}: *	
1	making network reports
2	•ip control (dynamic ,static, and ipV4/ipV6)

3	Storage server, sharing of resources
4	LAN and WAN management
5	Arrangement of the patch panels network cablings.

Activity(e.g. Collection and compiling of user requirements, Design, Testing, Implementation): *

1	•Setting up skype online meetings
2	ensure there is Network availability on all floors 12th and 23rd
3	testing network speeds

Tasks(e.g. Project write-up, User meetings, coding): *

1	•Setting up skype online meetings
2	ensure network connectivity 23rd and 12th floors
3	testing network speeds

Input/Resources required e.g. Laptops, finances *

1	laptops
2	cables
3	routers
4	switches

Outputs/Deliverables(Measurable) e.g. PDTP Helpdesk system *

1	good network responses
2	well managed server systems
3	satisfactory user support
Start Date *	2016-09-01
Due Date *	2017-12-31

Status(Achieved tasks/Milestones to Date e.g. Modules completed): *

1	LAN and WAN management
2	Achieved knowledge and practical skills on server tasks and configurations
3	Assist the IT Manager in managing all IT hardware of the organization (installation, set up and maintenance
4	fibre optic terminations at the 10th,12th,4th floor

Expected Impact on Public Service/Service Delivery/Citizens(e.g. Quick solution/escalation of PDTP issues): *

1	Quality service delivery
2	Create job opportunities and employability
3	innovations that will transform Kenya ICT pool