



PRIVATE SECTOR REPORT AT KENCHIC LIMITED

Report By:

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A report document submitted in partial fulfillment of the requirements of the PDTP curriculum





DECLARATION

I PETER MUEMA MUTIE declare that this is my work written as per the activities I conducted during the period attached at Kenchic Limited.

ACKNOWLEDGEMENT

I would like to thank the IT Department of the organization and quite specifically Neema Wawuda, the Assistant IT administrator at the Thika processing plant for the unending nurturing support that she provided to me during my entire attachment period at the organization.

Secondly, I would like to appreciate Mr. Mwai the CTO at the company, he was always there for me and ready to help and greatly coached me through the entire period

Finally, I would like to the Almighty, he kept me safe and well and granted me this amazing opportunity.

EXECUTIVE SUMMARY

This private sector internship is based on the eight-week private sector attachment that I had successfully completed at Kenchic Limited, Thika, Kenya from 23/01/2017 to 07/14/2017 as a requirement of my PDTP curriculum.

This document is a summary of the tasks and experiences during my attachment at Kenchic Limited. It is divided into sections that highlight the various objectives as per the section topic giving in-depth note by note experience during my private sector attachment at the organization.

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CHAPTER ONE: INTRODUCTION

1.1 Company History

Kenchic limited Processing Plant was started in 1975 as a manual slaughter plant. Kenchic is the only licensed export slaughter house in Kenya for poultry products with the Thika processing plant supplies chicken to international franchises like Gelatos, Steers, Kentucky fried chicken (KFC) in East Africa, airline caterers, like NAS, leading hotel, caterers and fast food restaurants including all 30 Kenchic inns countrywide. Kenchic is one of the leading and competitive poultry companies in East and Central Africa that process high quality white meat from live poultry. Since its inception in 1975, it has been the leading producer of broiler and turkey poultry meat.

1.2 Core Functions of the Institution

- Breed and supply high quality chicks to thousands of poultry farmers in the region.
- Breed and process the highest quality chicken meat, for retail and catering to thousands of consumers.
- We are the custodians of a strong and vibrant consumer brand.

1.3 Core Values of the Institution

In order to effectively deliver our strategic initiatives and be known in the market for effective service delivery, Kenchic embraces the following core values:

1. Service excellence
2. Customer Focus
3. Team work
4. Social responsibility
5. Traceability
6. Product quality
7. Staff

1.3.1 MISSION:

To deliver 'chicken of choice' wherever we operate, exceeding our customer's expectation through outstanding product quality and efficient service at all times.

1.3.2 VISION

To provide our customers with the chicken of choice

CHAPTER TWO: HOST ATTACHMENT DEPARTMENT (SYSTEM ADMIN INTERN)

2.1 Key Functions of the Department

1. Develop and maintain IT infrastructure
2. Develop and maintain inventory of IT infrastructure
3. Install and maintain any assistive technology
4. Provide support to users

2.2 Main Attachment Objective(s)

- Enable the attaché to understand how private sector works and how the government becomes an enabler of business.
- To enable the intern to gain practical experience and learn new skills.
- To enable the attaché to know how to interact with employees and members/customers at different organization levels.
- Attachment offers the attaché with the opportunity to practice skills learnt in class.
- A attaché undertakes this exercise so as to comply with the PDTP curriculum requirement in order to graduate.

2.3 Routine Tasks and Participation Forums

During my attachment at the organization I was an assistant system administrator and user support. My responsibilities included:

- provide support for day to day ICT operations
- Assist in new workstation setup and desktop repairs
- Assist in local area network management and troubleshooting
- Perform operating system upgrades by installing software patches

- IP telephony support
- Manage IT monitoring systems
- Rolling out new IT tools and processes
- Assist in maintaining ICT inventory log of assets issued out
- Support programmatic and technical aspects of the program as needed, including but not limited to contracting and interacting with third party providers where applicable perform other relevant duties as assigned.

CHAPTER THREE: EVALUATION OF THE ATTACHMENT PERIOD

3.1 Success/ failure of the attachment exercise vis-a-vis intern's objectives.

- a) **Objective:** To enable the intern to gain practical experience and learn new skills.

Remarks: During the attachment, my responsibilities were purely practical except for meetings.

Verdict: Success

- b) **Objective:** To enable the attaché to know how to interact with employees and members/customers at different organization levels, since one is expected to interact with a lot of people in the organization.

Remarks: During the attachment, I interacted with many people within the institution.

Verdict: Success

In general this attachment was a success and I can hardly think of any failures. It gave me a real opportunity to engage my practical skills, learn new skills and even improve on my skillset. I was able to interact with various people with personalities and was able to handle them successful.

As part of my responsibilities I was tasked with meeting with third party vendors, I was able to meet quite a number of clients.

3.2 Skills Learnt

- To effectively manage the access control system.
- To collect requirement and specification information from clients and the cases systems
- To effectively manage my working schedule
- How to use collaborative tools
- How to troubleshoot and setup users in the Navision system.
- Setup weighing systems.

3.3 Challenges Encountered

- Routine monotony – most of the time my job revolved in front of a computer, just monitoring.
- Lack of sufficient motivation
- Shorter learning time hence got Pressure from the users at the initial stages.

3.4 Recommendations

The PDTP curriculum should be structured in a way that it enables the intern first to do the attachment in government for a short period of time and later join the private sector. This will enable the intern compare both the private sector and the government working procedures hence be able to give recommendations to the government to improve service delivery.

On the part of the industry and in this case organization, Kenchic Limited, the organization should do more to assist interns to grow within the industry such as sponsoring a few events aimed at tailoring interns' professionalism.

The organization should also provide more room for interns as they have a big company with the environment that in this particular case, student's pursuing IT related courses will really appreciate and benefit from.

The company should do more to break the monotony in the job routines especially for IT staff whose mundane tasks majorly revolve around the computer.

CONCLUSION

This attachment I have to admit has turned out to be a great success and a valuable eye opener. I have gathered loads of experience that I intended to use all through my life. Valuable practices I gathered during this period will be engrained in me as I intend to forge ahead with my career choice and leave nothing, stone unturned.

As much as it can be argued that experience is perhaps the best form of learning a student can ever get, the networks we build as well, during these quests are going to prove to be very important. During these period I was able to meet very inspiring people whom I intend to work with.

Kenchic is great organization that can be a very wonderful place for interns to grows their skills in the industry.