



Joel Mwangi <joelmwas@gmail.com>

PDTP2016 WORKPLAN TECHNICAL PERFORMANCE Result #9060655

1 message

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Wed, Jul 19, 2017 at 8:26 AM

Reply-To: robert.mutinda@icta.go.ke

To: joelmwas@gmail.com

Reference #	9060655
Status	Complete
Intern's Name *	Joel Ng'ang'a Mwangi
Organization Name *	Teachers Service Commission
Sector *	Public
Internship starting Date: *	2017-07-03
Internship End Date: *	2017-11-30
Intern's Assignment: *	TSC DIGITIZATION
Internship Duration(Months): *	9
Intern's Email: *	joelmwas@gmail.com
Supervisor Name: *	Robert Mutinda
Supervisor's Email: *	robert.mutinda@icta.go.ke
Supervisor's Phone No: *	725794685
Overall Objective(ICT Masterplan):	The overall objective of ICT masterplan is "Kenya to be an ICT hub and have globally competitive digital economy" with the following six guiding principles: partnership; equity and non-discrimination; technology neutrality; environmental protection and conservation; good governance; and incentivizing
Specific Objective(Organization): *	To provide daily technical support to all service areas and to resolve complaints within 2hours and within 8 hours if complaint is escalated. (ii)To ensure 99% uptime of internally developed and maintained systems and 90% uptime of externally maintained systems on an 8 hour work day. (ii)To ensure continuous availability of electronic communication in the commission (iv) To give 100% technical advise to the commission on demand on guidelines in improvement of information systems and expansion of ICT infrasture based on international trends and best practise.
Project Name(e.g. PDTP Helpdesk system(Indicate whether new or existing) Provide a brief description-max 100 words): *	
1	DOCUMENT DIGITIZATION
Activity(e.g.Collection and compiling of user requirements, Design, Testing, Implementation): *	
1	SCANNING AND INDEXING DOCUMENTS

Tasks(e.g. Project write-up, User meetings, coding): *

1	SCANNING AND INDEXING DOCUMENTS
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Input/Resources required e.g. Laptops, finances *

1	CAPTURE PRO S/W
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Outputs/Deliverables(Measurable) e.g. PDTP Helpdesk system *

1	DIGITIZATION OF SECRETARIAT AND TEACHERS FILES
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Start Date *	2017-07-03
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Due Date *	2017-11-30
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Status(Achieved tasks/Milestones to Date e.g. 3 Modules completed): *

1	piloting 90% done
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Expected Impact on Public Service/Service Delivery/Citizens(e.g. Quick solution/escalation of PDTP issues): *

1	DOCUMENTATION ACROSS ALL MINISTRIES
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Last Update	2017-07-19 08:26:20
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Start Time	2017-07-19 08:22:12
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Finish Time	2017-07-19 08:26:20
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IP	197.248.226.34
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Browser	Chrome
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OS	Windows
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