Public Sector Experience

MINISTRY OF AGRICULTURE, LIVESTOCK & FISHERIES

I began my PDTP training working with the Ministry of Agriculture where I have been for 3months January – March before I joined the private sector.

Objective

The objective of being placed in the public sector is to assist the public sector ICT team to come up with better working systems and new innovations that will improve service delivery.

Projects in the ministry

Within the state department of Agriculture, where I am placed, there are several working systems and upcoming projects. The upcoming projects are;

- Crop Insurance system
- E-subsidy system
- Farmers' online registration system

Systems that already exist are;

- Live website
- Company Intranet
- Old e-subsidy system

Opportunities

There is immense opportunity for the introduction of new digitized systems that would make staff work easier and improve service delivery.

Skills acquired in the public sector

Through this opportunity I have been able to acquire both technical and organizational skills, such as;

- Configuring printers
- Configuring wireless routers
- Timely Reports
- Planning skills
- Team work

Challenges/ Issues / Observations

- The daily tasks are not too challenging.

Supervisor

My supervisor, Mr. Peter Kithuku was gracious enough to involve us in the E-subsidy and Crop insurance trainings and the development stages of a project within Nakuru.

Recommendations

To be involved in more intensive work, within Nairobi and at county level.

Private Sector Experience

OSHO CHEMICALS LTD.

I began working with Osho chemicals in April 2017, where I am to work for the period of two months.

Objective

The objective of being placed in the private sector is to not only gain skill and experience from the company but also to pick up new ways and systems which exist in the market that I can apply to the public sector in order to improve service delivery processes.

Skills acquired in the private sector

Through this opportunity I have been able to acquire skills in the private sector, such as;

- Troubleshooting faulty servers
- Troubleshooting N-computing software
- Mounting hard disks
- Addressing malware attacks using plugins and tools
- Training staff on the use of new systems
- Team work

Trainings attendance at the private sector:

- Office 365
- Skype for business

- Lync 2010
- CRM system
- Code two

What learning can be applied to the Government?

The government should invest in the use of simple systems that will make processes simpler and allow for accountability. E.g. the use of a CRM system, a clocking in system.

Project supervisors and Mentorship

The supervisor makes sure we constantly have assignments allocated to us that are required to be accomplished, tested and used within the company.