

REPORT OF PRIVATE SECTOR PLACEMENT AT DEWCIS SOLUTION LIMITED

❖ Report Contents

- o Overview
- o Experiences
- o Achievements
- o Challenges
- o Recommendations
- o Conclusion

❖ Overview

This report entails the activities, experiences, achievements, challenges and recommendations carried out during the period of public sector placement at Ministry Of Lands, Meru Registry by Miriti Evan. I was placed at the ministry of Lands immediately after completing induction. After several weeks at Tilting Center at Survey, my colleagues and I were redeployed to several registries across the country where digitization was scheduled to take place. I was posted to Meru lands Registry.

As I was readying to shift to the location of deployment, ICT authority introduced the Digital Literacy Program where I was engaged for the last three months of 2016. On resuming the program the following year, I was posted to Dewcis Solution Limited for my private Sector placement for the period running from January to end of April. It was after this duration that I eventually shifted to Meru Land Registry at the beginning of May. I Stayed at the new placement for a month and was recalled to rejoin Digital Literacy Program for the months of June and July. After this I returned to the ministry where I have been since August to the end of Program, November 30th 2017.

During the duration of my internship at the ministry of lands, I have had a library of experiences, achievements and challenges alike.

❖ Experiences

My time at the ministry of Lands, Meru registry has been full of experiences. The experiences range across broad spectrum within the area of specialization and many more in other domains. Below is a detailed description of the experiences I have undergone while at the ministry of lands.

i. Introduction and Settling Down.

I had a good reception on arrival at Meru Registry. Though there had been a communication breakdown between the Ministry headquarters and the Registry in Meru concerning our deployment, the matter was eventually sorted out and the deployment letters sent. The head of the registry assigned me to work with one Mr. Murithi as my supervisor in the registry.

ii. Assumption of Work

My first assignment was to learn the manual processes and the running of the ministry. This including understanding the activities and services offered in the Registry and help out in performing the tasks that were easy to learn. I did not take long to get accustomed to several services that I could help with.

As the days moved on, my commitment to selfless service delivery won the hearts of several leaders in the registry and soon I had become a key player in the execution of the duties at the registry. After assessing my responsibility, the Registrar assigned me several duties to run. During this time, several assignments arose, and I was tasked with the responsibility to perform them. Below is a list of those activities

- a. Registration and issuance of title deeds to all Public Schools in Meru.

Shortly after joining the registry, the Cabinet Secretary issued a directive on issuance of titles to all public schools. This was after a similar directive was issued by the president for all public institutions to curb the land grabbing of public land belonging to public schools in the country. It was while in undertaking this assignment that my colleagues at the registry appreciate the dynamism I brought into the team.

Following my interaction with the management at ministry of education, Meru County, I became the key asset to liaise with and link the two ministries to accomplish this task within a short duration. This was achieved within two weeks, despite the large number of schools involved.

- b. Caretaker of Office For Staff On leave

During the period of my internship, I would be called upon to hold brief in the office of filling and removal of Cautions, boundary dispute and dispatch and receiving of letters whenever the holder of the office, Mr. Paul Oganja went on leave or was out of office. I undertook this assigned with enviable levels of excellence.

- c. Issuance Of Titles

During the campaigns period, my colleague and I were tasked with tracing title holders from different area who had not yet collected

their title so that they would be handed over to them in accordance to the President's promise on tackling the land issue and lack of titles that has bedeviled many people in this country.

iii. National Land Information and Management System.

The core objective for us being deployed to the County land Registries was to assist in the digitization of these land registries under the National Land Information and Management System (NLIMS). When I arrived at the registry, I met the Contractor who was on site had left after completing the first phase. As we awaited the renewal of his contract to resume phase two, we embarked on sorting and preparing documents in order to kick start the process once the contractor resumed work.

As we went about this role, we noted of the dire need to come up with a new filing system in the archive to avoid the constant loss of green cards and routine filling that was accustomed with the old loose system of filling. I executed this role till the Contractor resumed work at the Registry.

From then, I joined the contractor and we began scanning of the documents and validation and verification of the data into the system. This exercise is still ongoing till now.

Another key role I have performed under this program was to train the staff on how to use the new system and provide them with technical support once they started using the system at the registry.

❖ Achievements.

During my time at the ministry of Lands, Meru registry, I managed to accomplish several objectives. Listed below are the achievements

- a. Oversee the process of preparing documents for all public schools in Meru who had not processed their titles deeds, for facilitation with the same.
- b. Bring in more strict and accountable methodology of issuance of titles, where I proposed people collecting titles should present their national identification in order to curb fraudulent deals.
- c. Oversee that services offered by staff members who went on leave were still available by stepping to assist in these offices and ensuring they never went unattended.
- d. Playing a key role in the digitization of the Registry at Meru. Ensure the program became successful by performing all the duties I was assigned in the project with excellence and timely.

❖ Recommendations

It's of great importance to note that, it was not a smooth ride all along the way. I experience several challenges.

- a. Being posted to the County, made it impossible to make the monthly trips to Nairobi to meet my mentor. This caused me to miss out on most of these meetings. It is my recommendation that, for those sent to the Counties, they be assigned mentors located in the County of deployment.
- b. Also, shifting to the County made it challenge to attend most of the trainings that were organized in Nairobi.
- c. Several times I was confronted with the challenge of communication between the Secretariat and the management at the Ministry of Lands. Of note is a scenario where the head of Ministry of Lands, Meru registry, had refused to release me to join up the DLP program till He received official communication from the headquarters. In future, it's my recommendation that better channeling of communication be adopted to liaise with the ministries the interns are posted

- d. Another challenge was that most of the time spent in this ministry was doing work completely unrelated to what I was posted to do. With regards to the objectives of this program, I believe sending me to the County served to the contrary of the sort objective of gaining experience my field of interest. My recommendation is that, interns should not be sent to Counties again.

❖ Conclusion

Overall I feel I feel the time I have spent at the ministry of lands Meru County did not help me gain the much needed experience as was the promise of this program. Being miles away, facilitated us to be left out of most of the trainings and events organized by the Secretariat for our growth. Despite all these challenges, I put up the best spirit, to learn and assist in bettering the service delivery at the registry through selfless service.