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14th September 2017

To whom it may concern

Reference: Irene Muthoni Gachoki

I am writing this letter to give my highest possible recommendation for Irene Muthoni Gachoki . I know Irene through her work in DewCIS as an intern in Network Support covering two (2) months, ending 15th September 2017.

During that period, Irene demonstrated the ability to work independently with great creativity and enthusiasm. She also put in many long hours. I teamed her with other colleagues who are involved in Network Support. she excelled in each one of these areas.

Her interpersonal skills were excellent. She was highly spoken of by many of our customers who were impressed with her customer service skills while trying to troubleshoot technical issues in the field. The other colleagues working with her also commented favorably about working with her.

In summary, Irene is clearly one of the best interns I have worked with in the last five (5) years. Even though I hoped she would stay with us, I think she would be an outstanding asset to your organization. I give her my highest recommendation.

Yours Sincerely,

Pharis Mwangi

Director, Infrastructure

