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QUARTERLY REPORT

Internship Assignment

- i. Developing a feedback management system for reporting corruption claims.
- ii. Developing a PDTP Portal Management System for managing Interns within ICT Authority.
- iii. Developing a Front Office Management System for managing visitors and board rooms within ICT Authority

Project Name

- i. Feedback Management System
- ii. PDTP Management System
- iii. Front Office System

Objectives of the Systems

- i. Reporting corruption related cases and Publishing information related to Multi-Agencies specifications
- ii. Managing and Co-ordinating PDTP's in the program
- iii. Managing visitors within ICT Authority who have appointments

Tasks of the Project

- i. **Feedback Management System**- System and Interface Design
- ii. **PDTP Management System**- System and Interface Design
- iii. **Front Office System**- System and Interface Design

Expected Impact on Public Service

- i. Reduced corruption cases in the government and public sector and public awareness regarding ongoing casesii.
- ii. Improved efficiency in management of PDTP's and Co-ordination
- iii. Swift response to visitors and the employees to be visited