

### 3<sup>rd</sup> QUARTERLY REPORT NOVEMBER 2017

I got to finalize my public sector attachment by completing the assigned project of formulating proper policies in the digitized environment. Whilst working with my team we identified the necessary policies that would suit the ICTA environment. In regards to our recommendation our supervisor provided the correct guidance to accomplish success in the implementation of the proposed guidelines.

I started my internship in the Private sector in October 2017 in accordance to the PDTP program. I was attached at Creston systems working in a security solutions company. In this organization I was exposed to two major projects. In the projects I got firsthand experience on how to configure security systems and functionally install security IP camera on a fully functional networked environment.

I also got to work hands-on on the project planning and complete implementation keeping in mind to always strive to make the customer happy and satisfied. In regards my tasks in acquisition of security products, the considerations in place and the vendor filtering have been improved.

Lastly as I wind up the program, I am grateful for the exposure I have gotten, the chance to learn new skill and to work with qualified personnel.

#### OBJECTIVES ACCOMPLISHED IN THE 2<sup>nd</sup> QUARTER

The following are objectives accomplished by me whilst the team:

- Proposed security policies fine-tuned.
- Complete security system configuration and corresponding installation Report.
- Customer retention strategy ensuring that needs of the client are met.
- Development of new proposal leading to better acquisition plans for future and evolution of the current security devices and softwares.

*Report prepared by,*

*Njeri Vivian.*

**PDTP Trainee**