JKF REPORT

Carrying out installation, set up and configuring of computer hardware and software, printers and other peripherals

Helpdesk technical support to computer users

Server administration

Supporting the ERP system (SYSPRO)

Troubleshooting and diagnosing network faults

Training computers users on ICT

Carrying out regular data backups.

Supporting users and JKF systems (HR information system and Scholarship management system)

Website updates

Ensuring security of JKF data