PUBLIC SECTOR EXPERIENCE REPORT 24/11/2017

NAME: MAXWEL KOSKE – Ref 8181873

DEPLOYMENT STATION: KENYA NATIONAL EXAMINATIONS COUNCIL

ROLE: ICT Support

As IT technical support officer (PDTP Attaché), tasks included:

* installing and configuring computer hardware operating systems and applications;
* talking staff through a series of actions, either face-to-face or over the telephone, to help set up systems or resolve issues;
* troubleshooting system and network problems and diagnosing and solving hardware or software faults;
* replacing parts as required;
* providing support, including procedural documentation and relevant reports;
* supporting the roll-out of new applications and systems;
* testing and evaluating new systems: computers, printers, applications;
* Conducting inventory checks on computer equipment.

DIGITAL LITERACY PROGRAMME (DLP)

BOMET COUNTY

ROLE: Quality Inspector

* E-readiness assessment;
* Device Inspection and Installation
* Facilitating digital knowledge transfer to teachers
* Facilitating DLP launches in schools for awareness creation