# Private Sector Experience Report 10-11-2017

## MAXWEL KOSKE – Ref 8181873

## Company: SevenSeas Technologies Group Ltd

### ICT Department Structure

SevenSeas Technologies Group Ltd has a technical section headed by a Chief Technology Officer (CTO). The Internal IT and Service Delivery departments in which I was placed in the course of my stay at SST are some of the departments in the technical section

### Skills Learnt in the private sector

Technical

* LAN and WLAN(Wi-Fi) management
* Configuration of Routers, Switches and APs
* Network Cabling
* Network Operations Center (NOC) monitoring
* Access Control Systems and CCTV
* Server Administration: Windows Servers and Linux Servers
* Data Centre Management
* Virtualization technologies: VMware
* Asset Management and Inventory Check
* Service Management, in accordance with the ITIL Framework
* Wireless Projection Solutions
* Firewall Administration (Check Point)
* HelpDesk Management System (ManageEngine)
* Data Backup and Recovery Solutions

### Organizational

* Time Management
* Knowledge Management
* File Naming Conventions

### Trainings

* Checkpoint Tutorials
* Online and video tutorials on ITIL
* ManageEngine Tutorials and Webinars
* Weekly Technical Review meetings