

# PRIYANKA DAMODAR

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Front end web developer leveraging background in electronics engineering to provide unique perspectives on how end-users interact with websites and software platforms. Innovative problem-solver who is passionate about developing apps with a focus on responsive design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

## TECHNICAL SKILLS

**Languages:** HTML, CSS, JavaScript, Web API's, Third party API's, Server Side API's, Knowledge of Node.js

**Applications:** GitHub, GitLab, Visual Studio Code

**Tools:** jQuery, Bootstrap

## PROJECTS

**Cocktail Creations** | [GitHub](#) | [Deployed project](#)

- **Summary:** Created a website user Friendly where given a multiple choice of Alcohol so he can create his own cocktail drink, provided a ingredients and directions with sample look of drinks. Added a music as well to set for the party mood.
- **Role:** Developer
- **Tools:** HTML, Framework CSS, JavaScript, jQuery, Color Palette Generator  
Royalty Free Images

**Workday Scheduler** | [GitHub](#) | [Deployed project](#)

- **Summary:** Users have a specific time that is 9am-5pm where they can block their time. As a time passes the timing on the scheduler will turn grey which indicates as a Past, Red as a Present and green as a Future. User can enter a click button and save for the Time block.
- **Role:** Developer
- **Tools:** HTML, CSS, JavaScript, jQuery

**Weather Dashboard** | [GitHub](#) | [Deployed project](#)

- **Summary:** This application allows user to enter location and get weather details. The current day and next 5 days weather report is displayed. Weather details are fetched from open weather api.
- **Role:** Developer
- **Tools:** HTML, CSS, Javascript, JQuery, Open Weather API.

## **Experience**

**Conning Inc.  
Hartford, CT**

**IT Helpdesk Support  
January 2020**

**October 2019-**

- Worked full-time as a Helpdesk Support associate
- Provided troubleshooting for the multiple departments that operated for Conning and recorded these instances through the LanDesk ticketing system, includes Citrix hosted applications made in house by Conning, Office 365 apps, connectivity to production systems, etc.
- Took calls that involved helping users in office and those that are working remote, included general and VPN troubleshooting via EMS for Forticlient, and NetScaler.
- Notable Projects:
  1. Building Laptops and Desktops for users which included Installing Windows 10, Patching and installing Applications that are useful for users.
  2. Worked on Decommissioning, that we have done from Active Directory, Landesk Console and ePolicy Orchestrator.
  3. Worked on Active Directory, like resetting passwords, adding users to the distribution lists, unlock account etc.
  4. Closely worked with users like replacing monitors, moving desks, and replacing other hardware items.
  5. Office 365 MFA Deployment – assisted with deploying additional security for conning users, setting up MFA via cell phone number texts and the Microsoft Authenticator.

**Spacefitter llc  
Windsor, CT**

**South**

**Computer Technician  
May-2019**

**Jul-2018 to**

- Install OS in Laptop, Desktop and Chromebooks.
- Wiping and Imaging in Electronic units.
- Worked on Asset Management.
- Worked in Teardown.

- Worked on Apple products (Like Laptop, Desktop All-In-One's).
- Wiping Hard Drives.
- Collect all data about Electronic units, manually checking, process them and put information into their Database.
- Worked on Field – Connect Disconnect Office Stations, Areas covered (Cigna, Lego, Travelers).

### **Arrow Electronics**

**South Windsor, CT**

**Production Technician  
2019**

**Sep-2018 to April-**

- Install OS in Laptop and Desktop.
- Wiping and Imaging Electronic units.
- Used to upgrade RAM.
- Manually checking all Electronics units and File them.

### **SAM'S CLUB**

**Newington, CT**

**Customer Service Representative  
2019**

**May-2017 to Sep-**

- Convince Customer to Upgrade Membership and Sign up for credit card.
- Open and Close Cash register.
- Maintain knowledge of sales, promotion, policies regarding payment exchange and security practice.

## **Education**

**Bachelor of Engineering- Mumbai University**  
**Major:** Electronics and Telecommunication

Mumbai, India