



eBay Customer Service

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2 min article

Canceling bids and managing bidders

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As a seller, there are some situations where you can cancel bids that have been placed on your auction-style listings. However, once canceled, a bid can't be reinstated.

[How to cancel a bid](#)

[Managing who bids on your items](#)

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Are you a buyer who needs to retract a bid? Read our article on [retracting a bid you placed](#)

To try to prevent potential buyers from being disappointed, we discourage the canceling of bids unless absolutely necessary. However, you can cancel a bid when:

- A buyer requests you cancel their bid and you agree.
- You have to end the listing early because the item is no longer available for sale.
- You made an error in the listing.
- You're concerned the bid may be from a fraudulent buyer

How to cancel a bid

If you need to cancel a bid:

1. Go to [Canceling bids placed on your listing](#).
2. Enter the item number, the username of the member whose bid you're canceling, and the reason you're canceling the bid.
3. Select **Submit**.

Or, you can also select the **Cancel a bid** button below.

Cancel a bid

Tip

When sellers remove a bid, we call it canceling a bid. When buyers remove a bid, we call it

retracting a bid.

Managing who bids on your items

To help your listings sell for the highest price possible, you'll normally want as many bidders as possible. However, you can [set up buyer requirements](#) to control where you'll send items to, and whether to accept bids from buyers with poor feedback scores.

In very rare cases you may also want to avoid specific bidders who have a history of not paying, or who have been aggressive or threatening in their communications. You can do this by adding a buyer to your [blocked buyer list](#).

Top Takeaway

As a seller, you can cancel bids on eBay in some situations: when you agree to a buyer's request, when the item isn't available anymore, if you made an error in the listing, or if you're concerned the bidder might be fraudulent.

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3 min article



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