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Getting paid for items you've sold

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Getting paid for items you've sold on eBay is simple. Your buyers can choose from many payment methods, and you'll receive your payouts directly in your checking account or Visa or Mastercard debit card. You can track all of your payouts in the Payments tab in Seller Hub or Payments in My eBay.

To improve your help experience, please sign in to your account.

If you're new to selling on eBay, see our pages below for more information:

- <u>Updating your checking account details for payouts</u>
- · Selling fees
- Appeal the outcome of a case as a seller

How you get paid

As an eBay seller, you'll receive your payouts in your linked checking account.

Once the buyer's order is confirmed, you can ship the item. The selling fees and other costs are automatically deducted, and your sales proceeds will show as **Processing funds**.

It typically takes 1 day from confirming the buyer's payment for the sales proceeds to appear as **Available for payout**, unless the transaction was placed <u>on hold</u>, in which case it may take longer.

It typically takes 2 days from confirming the buyer's payment to initiate your payout if your payouts are scheduled daily. If your payouts are scheduled weekly, we initiate payouts on Tuesday for the sales you've made from Monday to Sunday the previous week. If your payouts are scheduled biweekly, we'll initiate payouts every second Tuesday. If they're scheduled monthly, we'll initiate them on the first Tuesday of every month. Your payouts will appear as **Funds sent** and it typically takes another 1-3 business days for the funds to clear in your checking account and become available to you.

- This timeline is similar to the time it can take a credit card company to process your monthly
 payment, and depends on the processes of your financial institution
- · After the payout is initiated, the funds are no longer with eBay

If you choose your Visa or Mastercard debit card as preferred for scheduled payouts, funds will arrive as per your payout schedule.

Tip

Eligible sellers have the option to receive payouts to a verified Visa or Mastercard debit card for an additional fee. Payouts on demand to your debit card typically arrive within 30 minutes. For more information, see our article on <u>updating your account details</u>.

Payouts on demand

If you're on a weekly, biweekly or monthly payout schedule, you'll also have the option to request your available funds to your linked checking account at any time. If you're on daily payouts, you won't be able to request your available funds on demand, as you already have our fastest option.

You can request your available funds in the <u>Payments tab</u> by selecting **withdraw**. You can request all available funds at once, or choose an amount. Processing funds and funds on hold can't be requested. Your bank will then typically make funds available to you in 1-3 business days.

Tip

You can see the status of your funds in <u>Seller Hub</u>. For more information on transaction statuses, you can read our article on the <u>Payments tab in Seller Hub</u>.

The table below shows you the timeframe for when eBay will initiate your daily payouts based on the day the buyer's order is confirmed.

Buyer's order confirmed	Payout initiated by eBay
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Saturday
Friday	Sunday
Saturday	Monday
Sunday	Tuesday

How banking holidays affect your payouts

Some banking holidays may delay your payouts. If your payout is scheduled daily, a banking holiday may delay your payout by up to 1 day. If your payout is scheduled biweekly, a banking holiday may delay payouts up to 10 days, or if scheduled monthly, your payouts may be delayed up to 20 days. For example, if the buyer's order is confirmed on Sunday, and the holiday is on Monday, the payout will be initiated on Wednesday (3 days later).

If your payout is scheduled weekly, a banking holiday may delay your payout by up to 8 days. For example, if the buyer's order is confirmed on Friday, and the holiday is on Monday, the payout will be initiated on the Tuesday of the following week (8 days later).

Tip

You must add a checking account to receive your funds. You can't use a savings account or a PayPal account to receive payouts.

How to change your payout schedule

By default, payouts are initiated daily, but you can also change to weekly, biweekly or monthly payouts.

- Daily payouts are initiated Monday through Sunday and include any funds that have become
 Available for payout during the previous 24 hours
- Weekly payouts are initiated on Tuesdays and include any funds that have become Available for payout Monday through Sunday of the previous week
- Biweekly payouts are initiated every second Tuesday and include any funds that have become available for payout on Monday from the last two weeks
- Monthly payouts are initiated on the first Tuesday of every month, and include any funds that have become available for payout on Monday from the previous month

Here's how to change your payout schedule in Seller Hub:

- 1. Go to the Payments tab in Seller Hub.
- 2. Select Payout Settings.
- 3. Change the frequency of your payouts from daily to weekly, biweekly, or monthly as needed.

You can also change your payout schedule in Payments in My eBay.

Tip

If the buyer pays in a currency that's different to your payout currency, the payment will be converted to your payout currency. The currency exchange rate will be captured at the time of sale and can be viewed in the order details. This exchange rate will apply in the event of a refund.

Tracking your payouts

Tracking your payouts is simple. We'll send you an email to let you know that we've initiated a payout. Additionally, each payout has its own unique Payout ID, making it easy for you to keep track of your funds.

We also provide a bank reference ID for each payout, so you can track your payouts with your bank if you need to. You can find your bank reference ID in Payout details in Seller Hub.

Payout statuses

Here's an explanation of each payout status:

- Created: A Payout ID has been created and the payout process has started
- In progress: The payout has been initiated by eBay and is in the process of being sent to your bank
- Funds sent: Your payout is successful. eBay has sent your payout, it could take 1-3 business
 days for your bank to process the funds to your checking account

- Returned: The payout has been initiated by eBay, but an issue has occurred with your bank or eBay
- Blocked: Your payout method could be invalid, or may have been blocked by eBay
- Canceled: Your payout was unsuccessful, and the balance has been added back to your Available funds

What to do if payouts fail

If your payouts are showing as **Returned** or **Blocked**, your bank information may be incorrect or you may need to verify additional information before we can initiate payouts to your account. Learn more in our article about <u>registering as a seller</u>.

Our video below has more information about how payouts work on eBay.

Top Takeaway

How quickly you get paid after a sale depends on when the buyer completes the order and your preferred payout method. Once eBay initiates your payout, your bank typically takes 1-3 business days to make your funds available in your checking account, or 30 minutes or less to your debit card for an additional fee.

Was this article helpful for you?

Related help topics

See other articles in:

Fees and billing Getting paid

You might also be interested in:

Payment policies

How sellers can cancel an order

In order to maintain a safe marketplace, sellers can only offer eBay-approved payment methods in their listings.

Sellers are obligated to complete the sale when a buyer makes a purchase. However, we understand that there may be circumstances in which orders nee...

1 min overview

2 min article

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