



eBay Customer Service

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10 min article

Global Shipping Program

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The Global Shipping Program makes your items available to more than 60 million buyers worldwide. You're protected from negative / neutral feedback, and have control over which items you want to ship through the program.

eBay International Shipping has replaced the Global Shipping Program (in the US) and will replace eBay international standard delivery on September 1, 2023. For more information, see our [Seller Center](#) page.

Send your eligible item to our domestic shipping center, and once it reaches us, your job is done: We'll manage the international shipping and customs process for you.

Getting started with the Global Shipping Program

Seller and buyer fees

Benefits of the Global Shipping Program

Shipping and tracking items

Tailoring the Global Shipping Program to you

Best practices when using the Global Shipping Program

Restricted categories and prohibited items

Eligible countries

Opting out of the Global Shipping Program

Tip

You'll find any listings eligible for the Global Shipping Program in **My eBay** or in the Active Selling section under the Activity tab in Seller Hub.

Please note

If you use GSP and ship items to German end users, you also need to register with the authorities (LUCID register). For more information visit our help page about [The German Packaging Act for business sellers](#).

Top Takeaway

With the Global Shipping Program, when you sell to an international buyer, simply ship your item to our global shipping center, and we'll take care of the rest.

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Related help topics

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[Shipping and tracking](#)

[Shipping for sellers](#)

You might also be interested in:

Labels and packaging tips

Find out what you need to know about getting your item to your buyer quickly and safely.

1 min article

Tracking items you've sold

Uploading tracking details after you've sent an item enables you and your buyer to follow its journey, all the way through to delivery.

3 min article



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Other options for you

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