



eBay Customer Service

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International shipping for sellers

Search eBay Help...

Selling internationally is a great way to grow your business, and it's easy to get started. Simply add international shipping and your listings will become available to millions of eBay buyers worldwide.

[How to add international shipping to listings](#)

[Customs](#)

Tip

Before making your items available internationally, read our [International trading policy](#).

How to add international shipping to listings

Before adding international shipping to your listings, consider using [eBay International Shipping](#). To add international shipping to your listing, select the countries you're open to shipping to and enter your international shipping service and costs. Here's how:

The quick listing tool

The [new listing tool](#)

We may ask you to sign an International Selling Agreement. This is an acknowledgment that your items are subject to the policies of other eBay sites that they appear on, including the [eBay Money Back Guarantee](#).

Tip

Before we can process payouts for your international sales, you may need to provide additional verification information for the sites you're listed on. You should also comply with [eBay listings policy](#) for each location

Customs

Customs is a government agency responsible for regulating shipments entering a country. All shipments being sent to and from a country must clear customs first.

Your carrier will provide the applicable forms you'll need to fill out for international shipments, before you pay for and print a shipping label on eBay.

If you choose to send your item with the U.S. Postal Service (USPS), there are two forms that may apply:

- Green Tag 2976
- White Form 2976-A

Below is a description of when each of these forms is applicable:

Service	Shipping Method	Green Tag 2976	White Form 2976-A
Letter Post (small mail)	Ground & Airmail	Less than \$400 value	Value is \$400 or more White form inside package and top part of green sticker outside
Parcel Select	Ground & Airmail	N/A	All packages
Global Priority Mail	Airmail	Non-dutiable items (little or no value)	Dutiable items

You can find these forms online as well as other relevant customs information on the [US Postal Service website](#).

Filling in a customs form

Who pays for customs?

eBay is partnering with third-party carriers to provide affordable international shipping services for items that fit certain eligibility criteria. Buyers with a shipping address in Mexico can select international shipping with [Estafeta](#), and buyers with a shipping address in China can select [HDB International Shipping Services](#) when purchasing eligible items.

Top Takeaway

When creating your listing, add international shipping by selecting the countries you're open to shipping to, and an international shipping service.

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Related help topics

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- [Shipping and tracking](#)
- [Shipping for sellers](#)

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Setting up your shipping options

There are many ways to send items to your buyers. By offering more than one delivery option, you'll be able to attract different types of buyers.

2 min article

Delivery date options for sellers

For buyers, knowing when they can expect an item to arrive is an important factor when making a purchase. That's why we always show an expected...

2 min article



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Other options for you

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