



# eBay Customer Service

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1 min article

## Selling limits

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Selling limits are designed to help you grow your business in a manageable way and to ensure you can give your buyers great service. As you get more comfortable meeting buyer demand, we'll increase your limit.

To improve your help experience, please [sign in](#) to your account.

You may also be interested in:

- [Seller performance overview](#)
- [Monitoring and improving your seller performance](#)

You can always find your selling limit in Seller Hub; here's how:

1. Go to the [Overview](#) tab of Seller Hub.
2. Scroll down and find the Monthly limits section to view your current limit.

We'll review your account every month and adjust the limits automatically based on your sales volume and the feedback you've received from buyers. Remember, your active and sold listings count toward your monthly limit.

We may end any listings that you have created over your existing limit. Don't worry: you can list them again when your monthly allowance renews or if you receive an increase in the amount that you can sell.

### Tip

Good 'Til Cancelled listings count toward your selling limits; these won't renew automatically if you've reached the maximum amount you can list.

## Increase your selling limit

If your selling performance and sales metrics are strong, you may be able to have your limits increased. You can always check your performance in [Seller Hub](#) or in your [Seller Dashboard](#).

We'll send you a message to let you know when you get close to your monthly limit. You can request a limit increase directly from within that message or by using the button below.

[Request a limit increase](#)

When you request a limit increase, we may need more information such as contact or business details.

**Tip**

If you have more than one seller account, you may also be able to raise your limits by linking to your other, more established seller account. If your accounts can be linked, you'll see that option when you select **Request higher selling limits** in the Monthly selling limits section of My eBay's [Selling Overview](#).

## Category limits

If you're new to selling in a particular category, we might limit how much you can sell. This helps you manage your inventory more efficiently and allows you time to understand any rules that may apply in that category.

When you're comfortable fulfilling your orders, and have a good track record with customers and with following our policies, most specific category limits will automatically be removed. However, other limits may apply depending on the categories you list in.

Items should always be listed in the correct category. If you've reached your monthly selling limit for a certain category, you shouldn't list items in the wrong one, as it violates our [Search manipulation policy](#).

## Top Takeaway

We'll review your account every month and adjust your limit automatically based on your sales volume and the feedback you receive.

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Contact us

Get the help you need from our automated assistant, or contact an agent

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