



eBay Customer Service

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2 min article

Leaving feedback for buyers

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Leaving feedback for your buyers is a great way to say thank you.

We recommend you leave feedback for your buyers as soon as they've paid — they'll be more likely to leave prompt feedback for you in return.

How to leave feedback for buyers

You can leave feedback for several items at a time or one by one. Here's how:

1. Go to [Orders](#) in Seller Hub or [Sold](#) in My eBay.
2. Choose the item(s), then select **Leave feedback**.
3. Select **Positive**, enter a comment, then **Leave feedback**.

Tip

Visit [Seller Help](#) to dispute any buyer feedback.

Are you a buyer looking to leave feedback for a seller? Read our article on [leaving feedback for sellers](#)

[Viewing and responding to feedback from buyers](#)

Learn how to add comments to feedback you left or received, or ask a buyer to reconsider their rating.

[Disputing feedback you received](#)

Find out how to deal with feedback disputes with buyers.

[Automatic feedback settings](#)

Discover how you can automate the process of leaving feedback.

[Seller performance and feedback policy policies](#)

We always want your seller performance ratings and feedback to properly reflect the service you provide to your buyers, and will adjust these in situations where we find that you were not at fault.

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Related help topics

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- [Selling](#)
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You might also be interested in:

Feedback policies	eBay Stores
<p>Feedback is an opportunity to leave an honest comment about your experience with a seller, or thank a customer for their purchase.</p>	<p>Subscribing to an eBay Store lets you bring together all your listings in a single, branded location. Store subscriptions also give you access to additional tool...</p>
4 min overview	2 min overview

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