



eBay Customer Service

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2 min article

Ending a listing

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You can end an eBay fixed price listing at any time, but auction listings can only be ended early in certain situations.

To improve your help experience, please [sign in](#) to your account.

To end a listing early, select **End your listing** below.

End your listing

You can also end a listing in Seller Hub or My eBay:

[How to end a listing in Seller Hub](#)

[How to end a listing in My eBay](#)

Tip

If you made a mistake in your listing, you may be able to [revise your listing or change your item price](#) instead of ending your listing early.

When you can end a listing

If you end a listing early, it risks disappointing potential buyers, so we strongly discourage all our sellers from doing so. However, we understand that there are times when it might be necessary to end a listing early. Some valid reasons include:

- The item is lost, broken, or no longer available
- You made a mistake, such as listing the wrong starting price in an auction

Are you a seller looking to cancel a transaction with a buyer? Read our article on [canceling a transaction for sellers](#)

Whether you can end your auction listing early depends on if you've received any bids yet, how much time is left in the auction, and if you have a reserve price in place.

Listing format	Time left in listing	Listing state	Can the listing be ended early?
Fixed Price	N/A	With or without open offers	Yes
Auction	12 or more hours	No Bids	Yes
		1 or more bids with reserve price not met	Yes. You may be charged a final value fee based on the amount of the highest bid.
		1 or more bids with reserve price met or no reserve price set	Yes, you may end the listing by cancelling all bids. You may be charged a final value fee based on the amount of the highest bid, or you may sell the item to the highest bidder.
	Fewer than 12 hours	No bids	Yes
		1 or more bids with reserve price not met	Yes. You may be charged a final value fee based on the amount of the highest bid
		1 or more bids with reserve price met or no reserve price set	No, you can only sell the item to the highest bidder

If your listing isn't eligible to be ended early, you can contact any bidders to explain the situation and ask them to retract their bids. If the auction has finished, you can contact the winner and, if they agree, you can cancel the transaction.

You can only end auction listings with bids one at a time by selecting a valid reason.

Ending listings early disappoints bidders, so we may place limits and restrictions on your account if you are doing so regularly.

Tip

If possible, consider revising your listing by adding information to the description instead of ending it.

Top Takeaway

You can end a listing early in certain situations. For example, if you discover that an item you're selling is damaged, you can end the listing for that item.

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