



eBay Customer Service

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3 min article

Selling with the eBay app

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The eBay mobile app makes it easy to create, edit, and monitor your listings. You can also relist items and provide tracking information on the go.

The eBay app is available for both Android and iOS, so you can respond quickly to questions from bidders or buyers. To download the app for your device, select from:

- [Android](#)
- [iPad](#)
- [iPhone](#)

Listing a trading card? Read our article on [Using the Scan to list tool](#)

How to create listings

To create a listing in the app, go to the Selling page and select **List an item**. Beyond the features you would find on your laptop or desktop, you'll find some useful shortcuts:

- Scan your item's barcode to automatically add product details automatically from our catalog
- Snap photos and add them directly to your listing

Listings will sync across your devices, so you can start a listing on the app and finish it on your laptop or desktop, or vice versa.

Tip

We regularly update and improve our app, so keep an eye on the Google Play Store or iOS App Store to make sure you're using the most current version.

How to get notifications

You can turn on notifications to stay up to date with your listings and other eBay activities by doing the following:

iOS devices

1. Go to **Settings** and select **eBay** in Notifications.
2. In Allow notifications, choose **On**.
3. Open the eBay app and go to **Settings** in My eBay.
4. In **Notifications**, choose which notifications you'd like to receive.

Android devices

1. Go to **Settings** and select **eBay** in Notifications.
2. In Allow notifications, choose **On**.
3. Open the eBay app, and select the **dropdown** in the top left corner.
4. Go to **Notifications** in Settings, and choose which notifications you'd like to receive.

Troubleshooting on the eBay app

If you run into a problem using the eBay app, try the following:

- **Can't launch the app:** Check for updates in the app store and download the latest version. If you already have the latest version but can't launch it, try uninstalling the app and then reinstalling. You won't lose any of your account information if you reinstall the app; you'll see all of your information when you sign in
- **Photos won't upload:** Try rebooting your mobile device. If that doesn't solve the issue, uninstall and then reinstall the app
- **Can't log in with your eBay username or password:** Double-check that your information is entered correctly. Autofill and autocorrect can sometimes enter things you weren't intending

Top Takeaway

You can create listings quickly and easily with the eBay app—simply fill out the listing form on the Selling page.

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