JOSEPH XIONG

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Key Skills

- Cisco CLI, VLANs, and Network Troubleshooting
- NIST SP 800-53/171 Compliance
- DISA Security Technical Implementation Guides
- VMware Pro/ESXi, Hyper-V Virtualization
- Windows Server and Active Directory Management
- Group Policy Configuration and Management
- Network Documentation

Professional Experience

Cyber Security Specialist | *Integrated Security Solutions, Fort McCoy, WI*   May 2024-Present

- Administer and secure a DoD federal enterprise Cisco network, ensuring reliable operations and compliance with strict standards.
- Automated Cisco IOS configurations and network management tasks using Ansible, improving operational efficiency and reducing manual errors.
- Achieved 95%+ compliance during audits by implementing and maintaining NIST SP 800-53/171 security protocols.
- Managed Group Policies within Windows Server environments, enforcing security configurations and compliance.
- Created and maintained detailed network topology diagrams for IP Address Management using tools like Netdiscover.
- Supported and maintained DoD electronic security systems, including Software House panels, Avigilon cameras, and HID scanners.
- Communicated technical findings and actionable recommendations to stakeholders, fostering transparency and trust.

IT Desktop Support Intern | *OptumServe, La Crosse, WI*   Jan 2023-Apr 2024

- Provided technical support for federal health IT systems, resolving issues via phone and in-person support.
- Streamlined hardware deployment by imaging laptops using the FOG Project and maintaining inventory accuracy.
- Gained hands-on experience with MedNet enterprise software and health IT systems.

Education

Western Technical College   Sept 2022-Apr 2024

Associate of Applied Science, IT-Cybersecurity and Network Administration   GPA 3.95

- Deployed a secure Small Office Home Office (SOHO) network, integrating Active Directory, RADIUS authentication, and Cisco switching/routing.

Certifications

- **CompTIA Security+**