

# Curriculum Vitae

**Pawel Kostelnik**

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## Personal Data

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Date of birth:	23. June 1976
Nationality:	German
Marital status:	divorced

## Work history

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11.2017 – now

### Management Consultant

#### **BMH Consulting / WDR Westdeutscher Rundfunk**

##### Technical project lead

- Interims deputy Projectmanager
- Office 365
  - AD <- AD-Connect -> Azure AD
  - Exchange <-> Exchange Online
  - Skype for Business <-> Skype for Business Online & Teams
  - Teams Room System
  - SharePoint <-> SharePoint Online
  - Enterprise Mobility und Security
    - Evaluation of EMS E3 vs. E5
    - Conditional Access
    - Intune
    - Mobile Application Management
- Nextcloud
  - Files
  - Talk
  - Apps/Addons

##### System Architekt / Engineer

- Skype for Business 2015
- Remote Desktop Services 2012R2 / 2016
- Nextcloud
  - Files
  - Talk
  - Apps/Addons

### **BMH Consulting / Finanz Informatik Technologie Service**

#### Senior Windows Server Administrator/Engineer

- Incident treatment
- Image prepare for Windows Server 2016

### **BMH Consulting / Microsoft**

#### Migration Engagement Lead (Migration zu Office365(Exchange online))

- from:
  - Exchange
  - Notes
  - Gmail
  - Groupwise
- Troubleshooting
- Technical environmental prepare and set up with various solutions
- Project management of various migrations

01.2013 – 02.2017	<p><b>New Horizons CLC Dortmund GmbH</b>  <b>Deputy Head of IT</b></p> <ul style="list-style-type: none"> <li>▪ Consulting, evaluation and procurement of hardware and software (Incl. Licensing)</li> <li>▪ Technical Project management und accompaniment (Migration)</li> <li>▪ Migration projects (Software, Server, Client, Services)</li> <li>▪ Migration to Office365 and WIN 8/10)</li> <li>▪ Planning / architecture / design and implementation of migrations and rollouts.</li> <li>▪ Software Distribution with SCCM</li> <li>▪ AD Administration</li> <li>▪ Service Development and accompaniment/implementation till Release</li> <li>▪ Administration of several hundred Systems (XP/Vista/7/8/10/2008/2012)</li> <li>▪ Setup and provision of test environments (SharePoint, Exchange, Windows Server, Windows Client, Cloud and many other)</li> <li>▪ Mentored Learning (Accompany and support the participants, technic, Office, ITIL and Prince2)</li> <li>▪ 1st / 2nd und 3rd Level Support – Co-Management</li> <li>▪ Training 's / Workshop's and also basics</li> <li>▪ used technology's: telephone system Octopus, Windows XP/Vista/7/8/8.1/10, Office XP/2007/2010/2013/2016, Office365, Cloud, Visio 2010/2013/2016, Lotus Notes 8.5.2/9, Lotus Domino Server 8/9, SCCM 2012, SCDPM 2012, SCVMM 2012, Lync Server 2010/2013, Skype for Business, OneNote 2013/2016, SharePoint 2010/2013/2016, Exchange 2010/2013/2016, Windows Server 2008/2008r2/2012/2012r2/2016, Active Directory, DNS,DHCP,DFS, WDS, RDP, File and Print services, ADK, VAMT, MS SQL 2005/2008/2012/2014, Moodle v1.x, WAMP (Apache2, MySQL, PHP5), Forefront 2010, VPN, OSD/SOE, Firewall, Office Online Server/ Office Web Apps 2013/2016, Adobe Creative Suite CS5/CS6/CC(2016), VMware VSphere 5.1/5.5/6, Hyper-V (Gen.1/Gen.2), Linux SuSe/Debian 8</li> </ul>
02.2011 – 12.2012	<p><b>Andele ITS GmbH</b>  <b>Senior Consultant / Rollout</b></p> <ul style="list-style-type: none"> <li>▪ Planning, consulting, design and coordination on site</li> <li>▪ Migration projects (software, server, client, services)</li> <li>▪ Transport and exchange of hardware (rollout of approx. 1200 POS systems, rollout of approx. 15,000 workstation systems, including Virtualized Windows XP via VMware Player on Windows 7 in an Active Directory domain.</li> <li>▪ Terminal Equipment and Functional Tests (Windows XP, 7, Server 2008 / r2, SQL 2008r2)</li> <li>▪ On-site Hardware Repairs Service (Dell, FSC, HP, Lexmark)</li> <li>▪ Debugging</li> </ul>
08.2010 – 01/2011	<p><b>WT-Systems GmbH</b>  <b>IT-Consultant Windows 7/ Rollout</b></p> <ul style="list-style-type: none"> <li>▪ Onsite Coordination</li> <li>▪ 1st and 2nd Level Support</li> <li>▪ Transport and exchange of hardware (rollout of approx. 40,000 APs)</li> <li>▪ Terminal Equipment and Functional Tests (Windows XP, Windows 7, Office 2010)</li> </ul>
11.2008 – 08.2010	<p><b>System network administrator in the medical field</b>  <b>Freelancer</b></p> <ul style="list-style-type: none"> <li>▪ Presales &amp; Consulting</li> <li>▪ phone Support &amp; remote maintenance of Server 2003/2008/r2, XP, 7 und AD</li> <li>▪ onsite Service (Windows XP, Vista, Windows 7, Server 2003,2008, r2)</li> <li>▪ upgrades of IT and phone systems</li> <li>▪ debugging</li> </ul>
06.2008 – 11.2008	<p><b>Deutsche Post Customer Service GmbH</b>  <b>UHD clerk / second level Support</b></p> <ul style="list-style-type: none"> <li>▪ Acceptance of disturbances by telephone, email or ticket in German language. Objective qualification and tracking of malfunctions</li> <li>▪ Processing of faults in the service desk as SPOC (single point of contact) for end users (according to ITIL standards)</li> </ul>

	<ul style="list-style-type: none"> <li>▪ Analysis, qualification, and diagnosis of the disorder</li> <li>▪ If necessary. Forwarding to external service providers</li> <li>▪ Documentation in a ticket system and knowledge base</li> <li>▪ Representation of the service technician on site</li> <li>▪ Coordination of service lines of external companies</li> <li>▪ used Technology's: Windows XP/7, Office 2010, OTRS</li> </ul>
09.2007 – 06.2008	<b>System and network administrator in the medical field</b> <b>Freelancer</b> <ul style="list-style-type: none"> <li>▪ Presales &amp; Consulting</li> <li>▪ phone Support &amp; remote maintenance of Server 2003/2008/r2, XP, 7 und AD</li> <li>▪ onsite Service (Windows XP, Vista, Windows 7, Server 2003,2008, r2)</li> <li>▪ upgrades of IT and phone systems</li> <li>▪ debugging</li> </ul>
09.2005 – 09.2007	<b>Arvato Direct Services GmbH</b> <b>Call center Agent</b> <ul style="list-style-type: none"> <li>▪ Acceptance of interference by telephone in German language. Objective qualification and tracking of malfunctions</li> <li>▪ Specialist contact person for the employees</li> <li>▪ Professional coaching of employees</li> <li>▪ Representation of team supervision</li> <li>▪ Scheduling</li> <li>▪ used Technology's: Windows XP/7, Office 2010, My SAP</li> </ul>
07.2005 – 09.2005	<b>Job seeking</b>
07.2004 – 07.2005	<b>Vomicon GmbH</b> <b>System- Network Engineer</b> <ul style="list-style-type: none"> <li>▪ Presales &amp; Consulting</li> <li>▪ phone Support &amp; remote maintenance of Server 2003/2008/r2, XP, 7 und AD</li> <li>▪ onsite Service (Windows XP, Vista, Windows 7, Server 2003,2008, r2)</li> <li>▪ upgrades of IT and phone systems</li> <li>▪ debugging</li> <li>▪ used Technology's: Windows XP/7, Windows Server 2000/2008, ISDN, Serial attached peripherals, Duria, Open Office</li> </ul>
04.2004 – 07.2004	<b>Adlon GmbH</b> <b>IT-Service technician</b> <ul style="list-style-type: none"> <li>▪ Appointing</li> <li>▪ System upgrades (NT4, Windows XP, Windows 2000, Linux)</li> <li>▪ Cooperation on Windows XP Rollout (ca. 50.000 systems)</li> </ul>
09.2001 – 12.2001	<b>Job seeking</b>
02.2000 – 08.2001	<b>Twenty4Help Knowledge Service GmbH</b> <b>Call center Agent</b> <ul style="list-style-type: none"> <li>▪ Acceptance of interference by telephone in German language.</li> <li>▪ Objective qualification and tracking of malfunctions</li> <li>▪ Specialist contact person of the employees</li> <li>▪ Representation of team supervision</li> <li>▪ used Technology's: Windows 2000/XP, Office XP, Remedy</li> </ul>

## Education

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03.2012 – 01.2013	<b>Education to MCP/MCTS/MCITP/MCSA/VCP New Horizons CLC Dortmund GmbH</b> <ul style="list-style-type: none"><li>▪ MCITP Enterprise Administrator Windows Server 2008 / MCSA 2008</li><li>▪ MCTS Windows 7, SQL Server 2008, Exchange 2010</li><li>▪ VCP5-DCV</li></ul>
01.2002 – 08.2002	<b>Universität Ulm Systemadministrator</b> <ul style="list-style-type: none"><li>▪ Windows Server 2003 (Betatest)</li><li>▪ Windows 2000 Server</li><li>▪ Windows NT4 Server</li><li>▪ Linux (SuSe, RedHat, Mandrake)</li></ul>
07.1996 – 07.1998	<b>Bosch Telecom GmbH Communication electronics specialized in Telecommunication</b> <ul style="list-style-type: none"><li>▪ Electronic circuits</li><li>▪ Communication systems</li><li>▪ Security systems</li></ul>

## Additional qualifications

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Languages:	<ul style="list-style-type: none"><li>▪ fluent German</li><li>▪ fluent Polish</li><li>▪ fluent English (Certified with Bulats Score C 1 / 4)</li><li>▪ basic Russian</li><li>▪ basic Tshech</li></ul>
IT Knowledge:	<ul style="list-style-type: none"><li>▪ Very good knowledge in MS Word, MS Excel, MS PowerPoint, MS Outlook</li><li>▪ Lotus Notes</li><li>▪ several Dell Certificates</li><li>▪ basics HTML, CSS, PHP, JavaScript</li></ul>
Certificates:	<ul style="list-style-type: none"><li>▪ MTA Network basics,</li><li>▪ MTA Server basics</li><li>▪ MCTS Exchange 2010,</li><li>▪ MCTS SQL Server 2008,</li><li>▪ MCTS Windows Server 2008 R2 Server Virtualization</li><li>▪ MCSA Windows Server 2012,</li><li>▪ MCSA Windows Server 2008,</li><li>▪ MCSA Windows 7,</li><li>▪ MCSA Windows 8 (10)</li><li>▪ MCITP Enterprise Desktop Administrator on Windows 7,</li><li>▪ MCITP Enterprise Administrator on Windows Server 2008</li><li>▪ MCSE Server Infrastructure</li><li>▪ MCSE Cloud Platform and Infrastructure (2016) Charter Member</li><li>▪ MCSE Cloud Platform and Infrastructure (2018)</li><li>▪ Exchange 2013 core solutions</li><li>▪ MOS Word; Excel; PowerPoint; Outlook 2010,</li><li>▪ MOS Word; Excel; PowerPoint; Outlook 2013,</li><li>▪ MOS Word; Excel 2016</li><li>▪ VMware VCP5-DCV, Comptia CTT+</li><li>▪ ITIL Foundation V3</li><li>▪ ITIL Service Strategy (Intermediate)</li><li>▪ Prince2 Foundation</li></ul>