

# What to do when CP Google Map Fails to Load

This fix is for WordPress sites where the CP Google maps Plugin does not work out of the box.

We have seen this behavior on Grow-Big and Go Geek accounts on Siteground

# Sometimes CP Google Map Doesn't work on a WP or Drupal site

- The root cause is a mystery, but it is something to do with the WebHost, not your WordPress or Drupal CMS Site
- You can tell there is a problem, because when you go to the page to add a map, the Map (which should be at the default NY address) is blank

# Create a new WP page and scroll down and look at the CP Google Map – Map Block

## CP Google Maps is Working on this WP Site (free SiteGround 1 year student account)

<http://wordpress.dwboster.com> >CLICK HERE</a>

Select an image to attach to the point:  Upload Images


**Address, latitude and longitude are required fields.**

Address:

Latitude:

Longitude:

Verify this latitude and longitude using Geocoding. This could overwrite the point address.  
(Required: Press the button "verify" after complete the address.)



## CP Google Maps is Not working on this WP Site on 2017 SiteGround Go-Geek Account

Select an image to attach to the point:  Upload Images

**Address, latitude and longitude are required fields.**

Address:

Latitude:

Longitude:

Verify this latitude and longitude using Geocoding. This could overwrite the point address.  
(Required: Press the button "verify" after complete the address.)

# Create a new WP page and scroll down and look at the CP Google Map – Map Block

## CP Google Maps is Working on this WP Site (Grow-Big Account 5 years old)

<http://wordpress.dwbooster.com> >CLICK HERE</a>

Select an image to attach to the point:  Upload Images

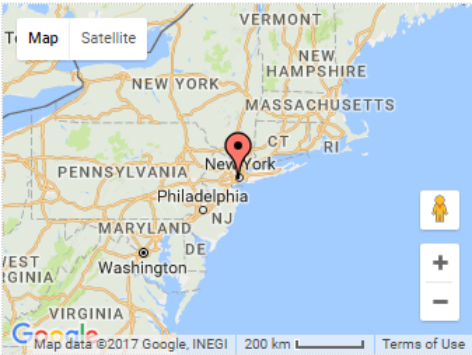
**Address, latitude and longitude are required fields.**

Address:

Latitude:

Longitude:

Verify this latitude and longitude using Geocoding. This could overwrite the point address.  
(Required: Press the button "verify" after complete the address.)



## CP Google Maps is Not working on this WP Site on 2017 SiteGround Grow-Big Account

Select an image to attach to the point:  Upload Images

**Address, latitude and longitude are required fields.**

Address:

Latitude:

Longitude:

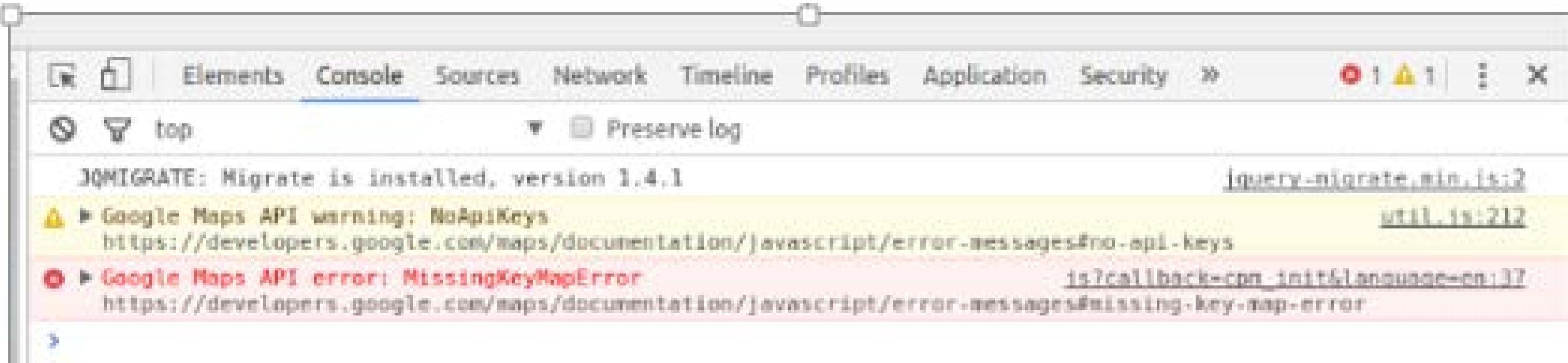
Verify this latitude and longitude using Geocoding. This could overwrite the point address.  
(Required: Press the button "verify" after complete the address.)

# Unfortunately, I'm not having a lot of luck with SiteGround getting this fixed.

- To me it's a no brainer – I have 3 SiteGround accounts. One is a free student account, the other is a 5 year old Grow-Big account, the last is a 2016 Go-Geek account
- The 2017 Grow-Big is the only one what the CP-Google Maps plugin does not work correctly out of the box. To me that means its on SiteGround.
- I'm still working on it, still talking with SiteGround, but this is a tough problem because SiteGround does not see the logic, and Google Maps web processing is going through some serious changes
- I believe as maps are becoming more and more prevalent on website and mobile site and apps, we may all start paying for CMS Google map Plugins
- The CP Google map was one of the last no-cost easy to use standalone plugin you could use to get a simple google map on your WordPress site page or post. It did not require you to register and it did not require you to install an API or an API Key

I contacted SiteGround and asked for a copy of the actual error message.

They provided a screen shot of the error, but did not provide me with a way to see the error myself



What SiteGround is saying about the problem:  
Based on the error message off the WP Site and wrote the following response:

- This is happening because google requires an API key for this to work.
- Google Maps API warning: NoApiKeys  
<https://developers.google.com/maps/documentation/javascript/error-messages#no-api-keys>
- You can check this page to configure it here:  
<http://draganjov.com/mod2activity2/wp-admin/options-general.php?page=codepeople-post-map.php>

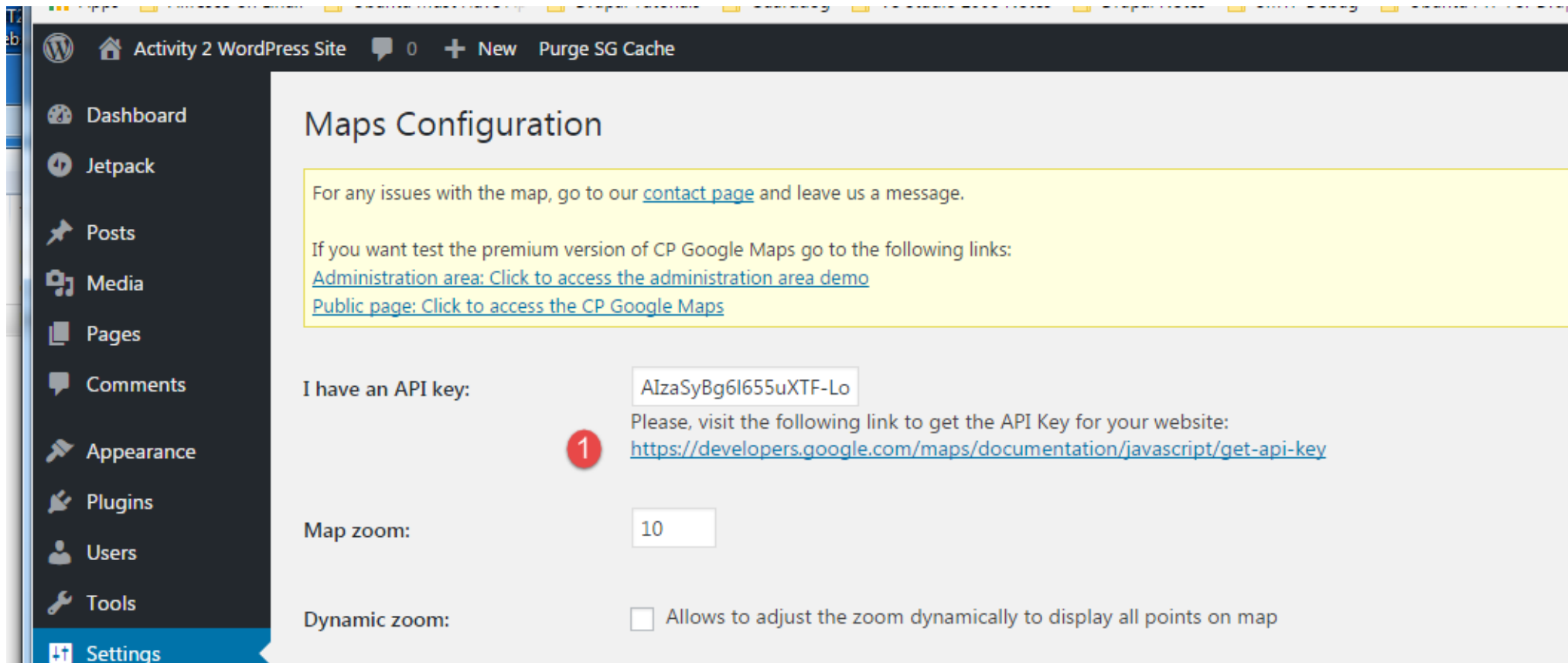
If you have any other questions or concerns let us know and we will be happy to help.

Best regards,

Cody Selzer  
Technical Support Team

# Get the Google API Key

- Dashboard > Settings
- Select “CodePeople Post Map” link
- Select the link to get-api-key [see (1) below]





# On the get-api-key page (1) scroll down and (2) press the “GET A KEY” button

The screenshot shows the Google Maps APIs documentation page. The top navigation bar includes links for Home, Documentation, Pricing and Plans, and a Search bar. Below this is a secondary navigation bar with links for Overview, Guides, Reference, Samples, and Support. The main content area is titled 'Get an API key' and includes a 'GET A KEY' button. A red circle with the number '2' is placed over the button, and a red arrow points to it from a red circle with the number '1' located above the text 'Registering for an API key ensures that Google can contact you about your application if necessary.' The left sidebar contains a table of contents with sections like 'Get Started', 'Authentication and Quota', 'Tutorials', 'Concepts', 'Creating a Map', and 'Styling a Map'. The right sidebar contains a 'Contents' section with links to 'Authentication for the standard API - API key', 'Get an API key', 'Specify a key when loading the API', 'Authentication for Google Maps APIs Premium Plan customers', 'Using an API key', 'Using a client ID', and 'Registering authentication URLs'.

Google Maps APIs

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SEND FEEDBACK

Get Started

Authentication and Quota

[Get a Key](#)

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Marker Clustering

Importing Data into Maps

Visualizing Data

Combining Data

Mapping with Firebase

Geolocation

Using MySQL and PHP with Maps

Concepts

Overview

Versioning

Creating a Map

Map Types

Localizing the Map

Styling a Map

Start Styling your Map

Custom Legends

Style Reference

To use the standard API, you must include an API key when loading the API.

Benefits of using an API key:

- The API key allows you to monitor your application's API usage in the Google API Console. See [Google API Console help](#) for more information.
- With a key, you have access to generous [free daily quota](#), as well as the option increase your daily quota by [enabling pay-as-you-go billing](#).
- Registering for an API key ensures that Google can contact you about your application if necessary.

Get an API key

To get started using the Google Maps JavaScript API, click the button below, which guides you through the process of activating the Google Maps JavaScript API and any related services automatically.

[GET A KEY](#)

Alternatively, follow these steps to get an API key:

- Go to the [Google API Console](#).
- Create or select a project.
- Click **Continue** to enable the API and any related services.
- On the **Credentials** page, get an **API key** (and set the API key restrictions).  
Note: If you have an existing unrestricted API key, or a key with browser restrictions, you may use that key.
- To prevent quota theft, [secure your API key following these best practices](#).
- (Optional) Enable billing. See [Usage Limits](#) for more information.

Contents

[Authentication for the standard API - API key](#)

Get an API key

Specify a key when loading the API

Authentication for Google Maps APIs Premium Plan customers

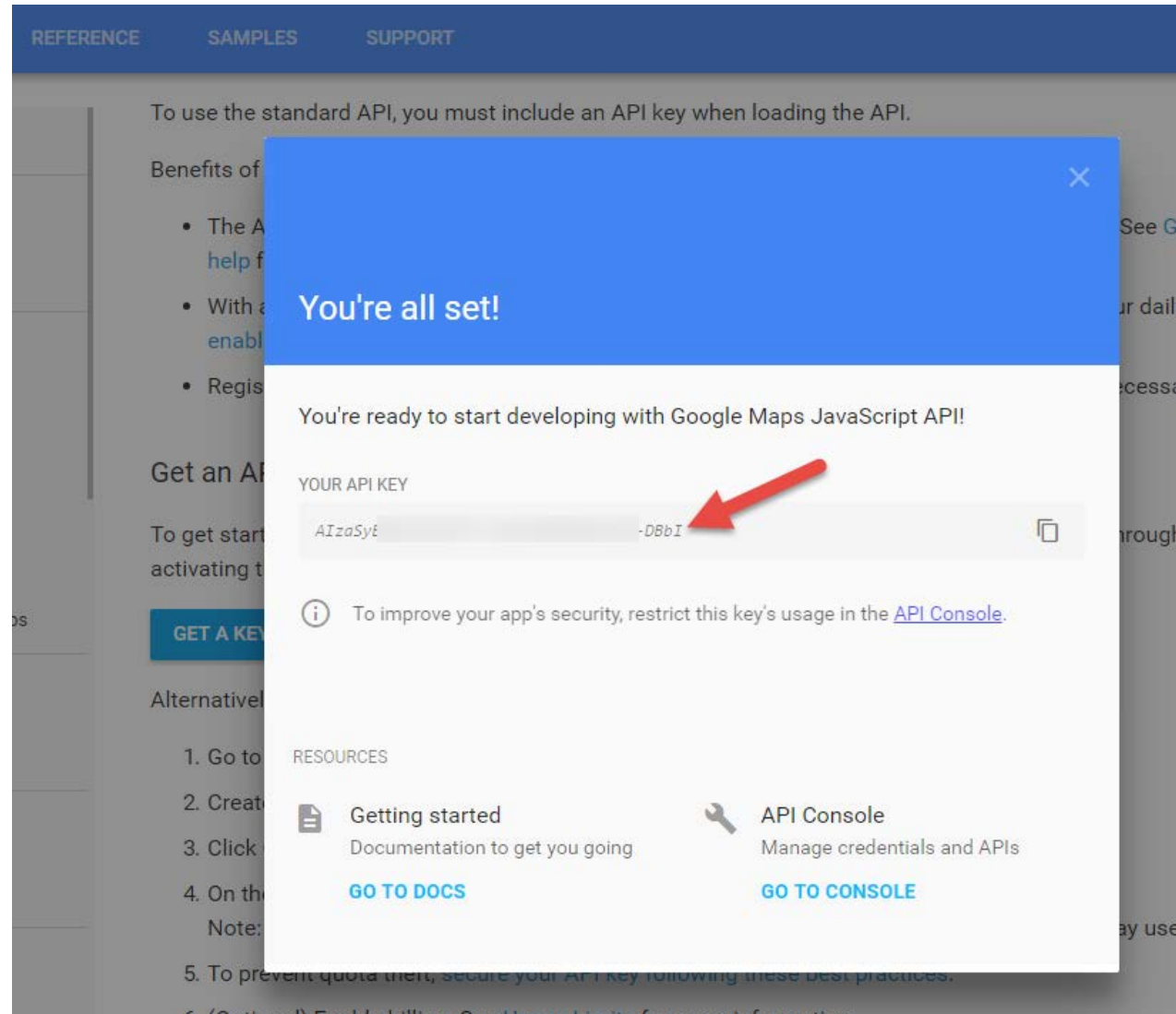
Using an API key

Using a client ID

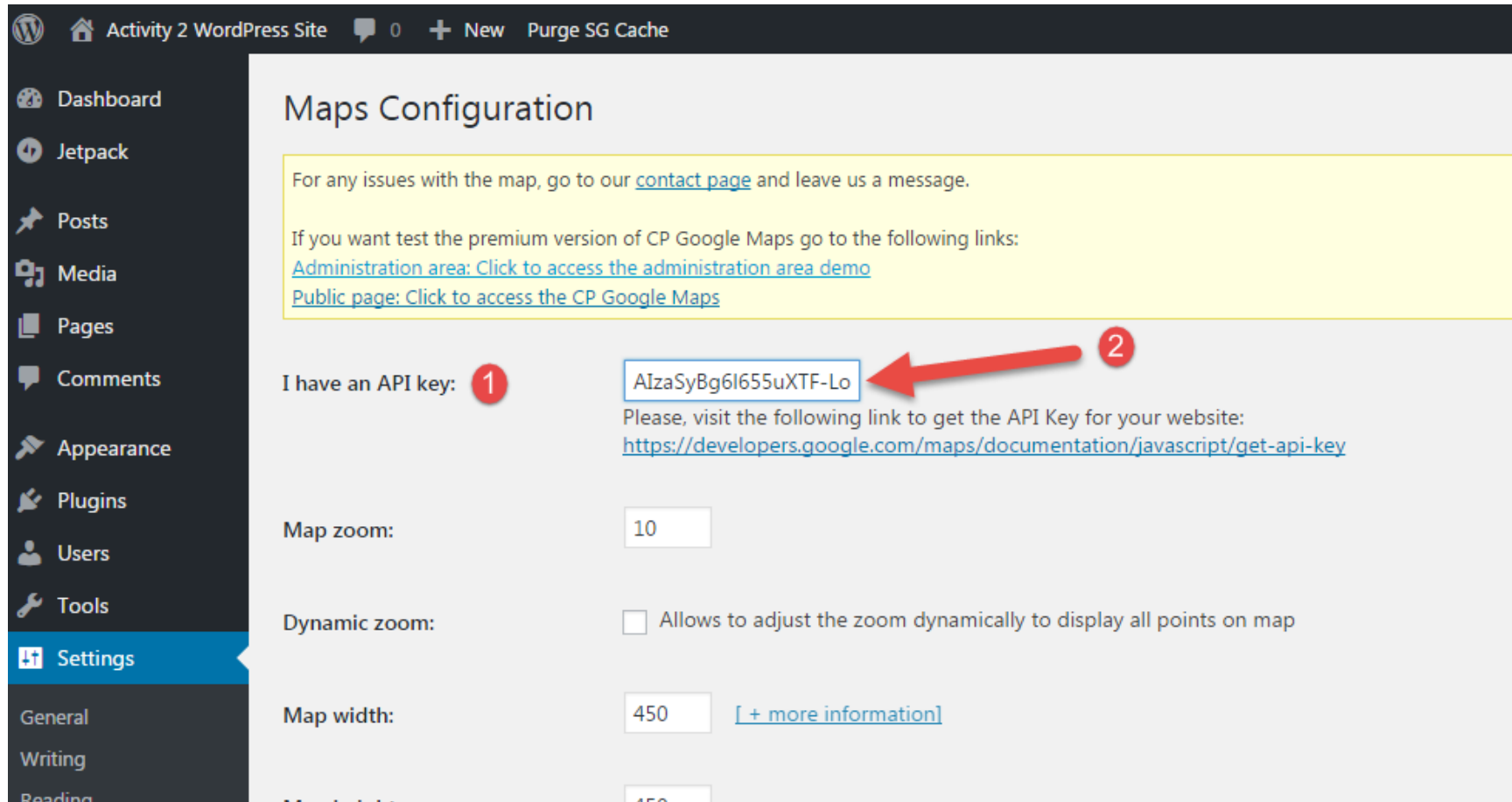
Registering authentication URLs

Once the key is generated, copy it into a copy buffer

Please note – I have blurred my API Key



# Back on the WP Site Maps Configuration page, paste the key in the I have an API Key text box



The screenshot shows the 'Maps Configuration' page in a WordPress dashboard. A sidebar on the left contains navigation links: Dashboard, Jetpack, Posts, Media, Pages, Comments, Appearance, Plugins, Users, Tools, and Settings (highlighted). The main content area has a title 'Maps Configuration' and a yellow informational box with text about contacting support and testing the premium version. Below this, the 'I have an API key:' label is marked with a red circle '1'. To its right, a text input field contains the API key 'AIzaSyBg6l655uXTF-Lo', which is highlighted with a blue border and marked with a red circle '2'. A red arrow points from the '2' to the input field. Below the input field is a link to the Google Developers API key page. Further down, there are settings for 'Map zoom' (set to 10), 'Dynamic zoom' (unchecked), and 'Map width' (set to 450).

Activity 2 WordPress Site 0 + New Purge SG Cache

## Maps Configuration

For any issues with the map, go to our [contact page](#) and leave us a message.

If you want test the premium version of CP Google Maps go to the following links:  
[Administration area: Click to access the administration area demo](#)  
[Public page: Click to access the CP Google Maps](#)

I have an API key: 1

AIzaSyBg6l655uXTF-Lo 2

Please, visit the following link to get the API Key for your website:  
<https://developers.google.com/maps/documentation/javascript/get-api-key>

Map zoom: 10

Dynamic zoom: ☐ Allows to adjust the zoom dynamically to display all points on map

Map width: 450 [\[ + more information\]](#)

# Scroll down to the bottom of the WP Site Maps Configuration page and (3) Update Settings

The screenshot displays the 'CodePeople Post Map' configuration interface. On the left is a dark sidebar with a 'Tools' header and a 'Settings' sub-header. Below 'Settings' are menu items: General, Writing, Reading, Discussion, Media, Permalinks, Contact Form, and 'CodePeople Post Map' (which is highlighted). Further down are 'FAQ Admin Page', 'SuperCacher', and 'Collapse menu'. The main content area has a light gray background. At the top, it says 'Allow to associate a map to the post types:' followed by a dropdown menu currently set to 'post'. To the right of the dropdown, it says 'Posts and Pages are selected by default'. Below this, a red arrow points from the dropdown to a red circle containing the number '3', which is positioned above the 'Update Settings' button. A red text note states: 'Associate the maps to custom post types is available only in commercial version of plugin. [Click Here](#)'. Below the note are three map preview thumbnails with captions: 'Draws Routes', 'Associate maps to custom post types', and 'Display a map for each post in pages with multiple posts'. At the bottom of the main area, it says 'For more information go to the [CodePeople Post Map](#) plugin page'. The footer of the page says 'Thank you for creating with [WordPress](#)'.

It's a good idea to save off the API key, but you may have to get a new one for any new WP site

- I usually save it off in a Text File (.txt) and not in a Word or Excel file
- OK, I just tried a second WP site with the same API key and it worked. So make sure you save your key in a text file and store the file somewhere safe.

# You can tell its working because the default NY map displays

Dashboard

Jetpack

Posts

Media

Pages

All Pages

Add New

Comments

Appearance

Plugins

Users

Tools

Settings

FAQ Admin Page

SuperCacher

Collapse menu

map points

Multiple points in the same Post/Page are available only in the [advanced version](#).

Map point description

Location name:

Location description:

It is possible to insert a link to another page in the infowindow associated to the point. Type the link tag to the other page in the point description box, similar to: `<a href="http://wordpress.dwbooster.com">CLICK HERE </a>`

Select an image to attach to the point:

Upload Images

Address, latitude and longitude are required fields.

Address:

Latitude:

Longitude:

Verify

Verify this latitude and longitude using Geocoding. This could overwrite the point address.(Required: Press the button "verify" after complete the address.)

Map

Satellite

New York

Philadelphia

Washington

Google

Map data ©2017 Google, INEGI

200 km

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There are other Plugins that will work, the trouble is (1) they are more complex (2) They also require an API Key

