Patricia Parker Web Developer and Designer



http://pkpatricia.com



Summary

Seeking work which utilizes my education in:

- **♣** Web Design, HTML, CSS
- **↓** JavaScript, jQuery, Java, Android
- **♣** Ruby on Rails, SQL, WordPress, Drupal

Completed a Full-Time programming boot camp at Tech Talent South and Web Design coursework at Richland College, DePaul University, General Assembly, and Skillcrush.com.

Pursuing my masters in information technology at the Illinois Institute of Technology with an emphasis in Web Design and Application Development.

Skillset and Tools Utilized

- **Adobe Creative Cloud** (Photoshop, Illustrator, InDesign, Acrobat Pro)
- **Content Management Systems** (WordPress, Drupal, Salesforce)
- **Web Development Tools** (PhpStorm, WebStorm, Dreamweaver, Android Studio)

Education

↓ Illinois Institute of Technology

Master's degree, Information Technology, 2016 - 2018

General Assembly

Certificate in Web Design, 2015

4 Tech Talent South

Full-Time Code Immersion in Ruby on Rails, 2015

Lawrence Technological University

Bachelor of Science, Computer Science

Employment History

- **♣** Web Developer at Conjuncture Design
- **♣** April 2016 Present

Freelance Web Design and Development for Hair Salons and Catering Businesses.

Utilized Responsive E-Mail Creation, WordPress, HTML, CSS, jQuery, and PHP.

- **♣** Data Entry Associate at Collabera
- **Learning** December 2014 July 2015

Input and transposed technician repair notes form Diebold systems to Bank of America systems.

Data entry, spreadsheet creation and document formatting using Microsoft Excel.

- **Technical Support Associate at Telvista Inc.**
- **4** January 2014 May 2014

Helped customers set up Actiontec routers in their home or business.

Solved wireless connectivity problems.

Helped customers use video features and set up TV equipment.

Isolated customer phone problems and helped customers use phone features.

- **♣** Dialer Collector at Chase
- **4** January 2012 November 2013

Determined reasons for non-payment.

Negotiated payment arrangements using established procedures and computer applications.

Advised customers of the possible consequences of not meeting obligations.

- **♣** Mortgage Escrow Customer Service Specialist at Bank of America
- **4** August 2009 May 2011

Called taxing authorities and performed Internet searches for tax amounts due both current and delinquent.

Performed mortgage account-related transactions for escrow including updates and analysis.

Called insurance companies for policy information, updated in system and issued out premiums.

- **Use Collections Representative at Chrysler Financial**
- **4** October 2008 August 2009

Advised payment alternatives, negotiated payment plans, and responded to customer inquiries.

Used communication and analytical skills to provide mutually beneficial problem resolution.