



Project Management

Supplier Agreement Management

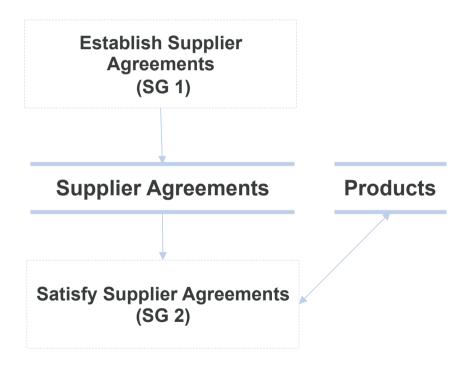




Supplier Agreement Management in CMMI

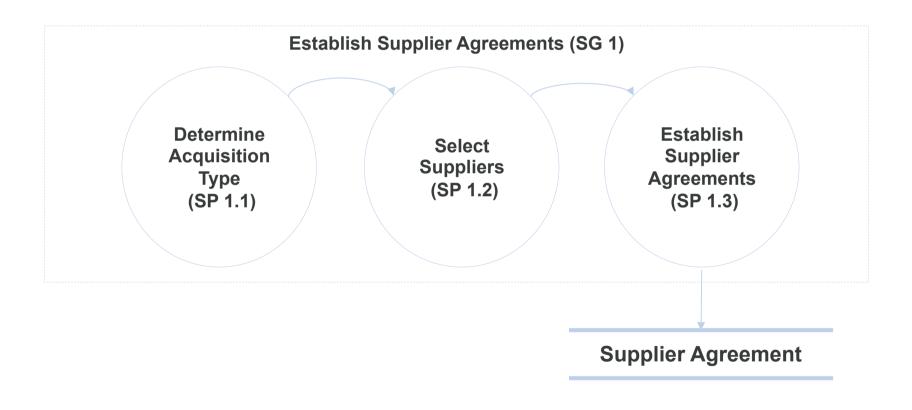


The purpose of Supplier Agreement Management (SAM) is to manage the acquisition of products and services from suppliers.



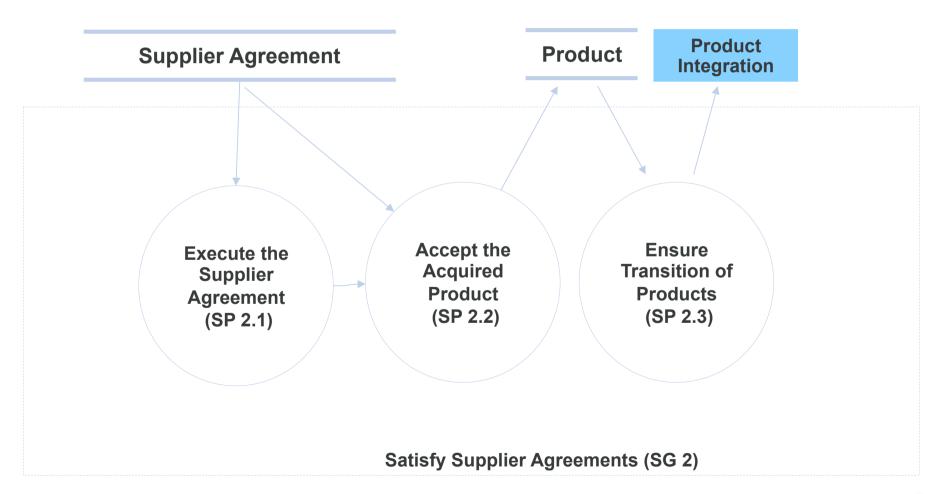


Agreements with the suppliers are established and maintained.





Agreements with suppliers are satisfied by both the project and the supplier.





A project probably has several suppliers of products and services.

- The "classic" supplier: a subcontractor for a (software) component
 - » formal agreement: a contract
- The customer: he delivers requirements, test data, interface specifications
 - » formal agreement: a contract (probably the project's contract, stating deliverables from the customer also)
- Internal service departments: e.g. consulting,
 QA services
 - » formal agreement: a memorandum of understanding of services to be delivered, time of delivery and of money to be charged to the project's account
 - » Note: the glossary of CMMI clearly defines services as "products"

- Internal department which delivers a (software) component
 - » formal agreement: an "intercompany agreement"
- Internal department delivering hardware and software to the project (e-mails, development environment)
 - » formal agreement: service level agreements
- Off-the-shelf (software) components (bought, but also open source software)
 - » formal agreement: the software license



Supplier Agreement Management in Scrum

We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:

Individuals and interactions over processes and tools Working software over comprehensive documentation Customer collaboration over contract negotiation Responding to change over following a plan

Initially signed by Kent Beck Mike Beedle Arie van Bennekum Alistair Cockburn Ward Cunningham Martin Fowler James Grenning Jim Highsmith Andrew Hunt Ron Jeffries Jon Kern Brian Marick Robert C. Martin Steve Mellor Ken Schwaber Jeff Sutherland **Dave Thomas**

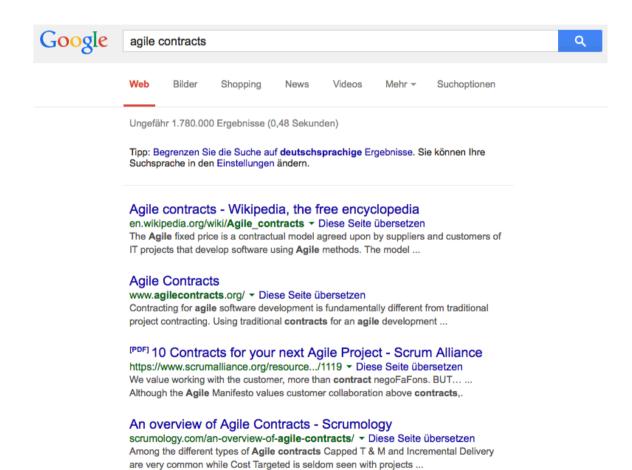
That is, while there is value in the items on the right, we value the items on the left more.

Quelle

» http://agilemanifesto.org/iso/de



More on agile contracting: google it!









Germany Otto-Hesse-Str. 19 64293 Darmstadt +49 6151 503349-0

www.wibas.de

The Netherlands Sprookjesbosch 53 5629 JB Eindhoven +31 4024 89822 www.wibas.nl Switzerland Bahnhofstr. 29 9471 Buchs +41 41 51122-90 www.wibas.ch



Revision History

| Rev. # | Status | Date | Description | Responsible |
|--------|----------|------------|--|--------------|
| 1.0 | Finished | 15.10.2004 | Initial version | Malte Foegen |
| 1.1 | Finished | 15.10.2004 | Revision History added | Malte Foegen |
| 1.2 | Finished | 15.10.2004 | Some corrections in class | Malte Foegen |
| 1.3 | Finished | 22.01.2006 | Updated layout, minor typos corrected | Malte Foegen |
| 1.4 | Finished | 23.12.2007 | Layout update | Malte Foegen |
| 1.5 | Finished | 20.01.2008 | Changes CMMI v1.1 to CMMI v1.2 | Malte Foegen |
| 1.6 | Finished | 18.01.2010 | Updated layout | Malte Foegen |
| 1.7 | Finished | 03.02.2012 | Changes CMMI v1.2 to CMMI v1.3 | Malte Foegen |
| 1.8 | Finished | 04.02.2015 | Layout update, removed artefact slides | Malte Foegen |
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