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Comparing Instana, ManageEngine, Riverbed

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Personalize Your Search: COMPANY SIZE | INDUSTRY | REGION

<50M USD | 50M-1B USD | 1B-10B USD | 10B+ USD | Gov't/PS/Ed

Reviewed in Last 12 Months

ADD VENDOR	Instana + Show Products (1)	ManageEngine + Show Products (2)	Riverbed + Show Products (2)
Overall Peer Rating	**4.6 (11 reviews)**	**4.5 (28 reviews)**	**4.6 (19 reviews)**
Ratings Distribution	5 Star 64% 4 Star 36% 3 Star 0% 2 Star 0% 1 Star 0%	5 Star 50% 4 Star 50% 3 Star 0% 2 Star 0% 1 Star 0%	5 Star 68% 4 Star 26% 3 Star 5% 2 Star 0% 1 Star 0%
Willingness to recommend	100% Yes	86% Yes	95% Yes
Product Capabilities	**4.5**	**4.6**	**4.6**
Business analysis			
Service monitoring			

Anomaly detection			
Distributed profiling			
Application debugging			
Workload planning			

Customer Experience

Evaluation & Contracting	**4.9**	**4.2**	**4.7**
Pricing Flexibility	**4.4**	**4**	**4.2**
Integration & Deployment	**4.6**	**4.6**	**4.6**
Ease of Deployment	**4.7**	**4.5**	**4.4**
Service & Support	**4.7**	**4.5**	**4.9**
Timeliness of Vendor Response	**4.7**	**4.6**	**4.8**
Quality of Technical Support	**4.7**	**4.5**	**4.8**

Product Review Excerpts

Favorable Review Excerpts	5 May 18, 2020 **Instana is a great APM product** Everything has been very smooth. The trial period (we tested Instana against DataDog) went smoothly and everyone liked the ease of setup and layout with Instana. The price point was better than ... READ FULL REVIEW	5 Nov 1, 2019 **ManageEngine - why haven't you contacted them yet?!! They're AWESOME!!!** Our experience with ManageEngine began just a few months ago. We were looking for an alternative to Microsoft's System Center Configuration Manager (SCCM). We began evaluating ManageEngine's ... READ FULL REVIEW	5 Sep 24, 2019 **SteelCentral APM - End-To-End - High Definition - Deep Dive** I have extensive experience implementing the SteelCentral AppResponse Xpert (ARX), AppTransaction Xpert (ATX), AppInternals Xpert (AIX), and Portal tool-sets in large complex environments, ... READ FULL REVIEW

Critical Review Excerpts	There are no reviews in this category	There are no reviews in this category	3 Dec 3, 2019 **Riverbed aternity is one of the best and trusted end user experience monitoring tool** Riverbed Aternity Monitor the end user experience of every enterprise app in your portfolio, running on any physical, virtual, or mobile device. easily diagnose the end user problems by closing the visibility ... READ FULL REVIEW

Reviewer Demographics

Reviewer Demographics by Company Size	**Company Size** <50M USD 36% 50M-1B USD 27% 1B-10B USD 9% 10B+ USD 9% Gov't/PS/Ed 18%	**Company Size** <50M USD 14% 50M-1B USD 50% 1B-10B USD 18% 10B+ USD 11% Gov't/PS/Ed 7%	**Company Size** <50M USD 5% 50M-1B USD 16% 1B-10B USD 21% 10B+ USD 37% Gov't/PS/Ed 21%
Reviewer Demographics by Industry	Reviewer(s) Industry 4 Services 2 Media 1 Communications 1 Finance 1 Healthcare Show More (6)	Reviewer(s) Industry 12 Services 3 Energy and Utilitie 3 Media 2 Government 2 Healthcare Show More (9)	Reviewer(s) Industry 4 Energy and Utilitie 4 Government 2 Healthcare 2 Manufacturing 2 Services Show More (10)

Reviewer Considerations

Other Vendors Considered by Reviewers	Reviewer(s) Vendors 8 New Relic 7 Dynatrace 7 Datadog 5 Splunk 4 Amazon Web Serv Show More (15)	Reviewer(s) Vendors 10 IBM 10 Microsoft 7 SolarWinds 5 Dynatrace 4 BMC Show More (13)	Reviewer(s) Vendors 10 Dynatrace 6 New Relic 5 Other... 5 Cisco (AppDynam 3 Microsoft Show More (15)

"Willingness to Recommend" is calculated based on the responses to the question "Would you recommend this product to others?" The options include "yes," "yes, with reservations," "I don't know" and "no." The percentage is calculated as number of "yes" responses divided by total responses for the question.

"Favorable" and "Critical" user reviews are selected using the review helpfulness score. The helpfulness score predicts the relative value a user receives from a given review based on a number of factors. Factors may include the content in the review, feedback provided by other readers, the age of the review, and other factors that indicate review quality. The favorable review displayed is selected from the most helpful 4 or 5 star review. The critical user review displayed is selected from the most helpful 1,2 or 3 star review.