

Comparing ManageEngine, Micro Focus, Tingyun




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Personalize Your Search: COMPANY SIZE INDUSTRY REGION

- <50M USD
- 50M-1B USD
- 1B-10B USD
- 10B+ USD
- Gov't/PS/Ed

Reviewed in Last 12 Months

<div>+ ADD VENDOR</div>	<div><div>ManageEngine</div><div>+ Show Products (2)</div></div>	<div><div>Micro Focus</div><div>+ Show Products (3)</div></div>	<div><div>Tingyun</div><div>+ Show Products (3)</div></div>
Overall Peer Rating	4.5 (28 reviews)	4.6 (9 reviews)	5 (2 reviews)
Ratings Distribution	<div>5 Star 50%</div> <div>4 Star 50%</div> <div>3 Star 0%</div> <div>2 Star 0%</div> <div>1 Star 0%</div>	<div>5 Star 56%</div> <div>4 Star 44%</div> <div>3 Star 0%</div> <div>2 Star 0%</div> <div>1 Star 0%</div>	<div>5 Star 100%</div> <div>4 Star 0%</div> <div>3 Star 0%</div> <div>2 Star 0%</div> <div>1 Star 0%</div>
Willingness to recommend	86% Yes	89% Yes	100% Yes
Product Capabilities	4.6	4.6	5
Business analysis			
Service monitoring			

Anomaly detection			
Distributed profiling			
Application debugging			
Workload planning			

## Customer Experience

<b>Evaluation &amp; Contracting</b>	<b>4.2</b>	<b>4.3</b>	<b>5</b>
Pricing Flexibility	<b>4</b>	<b>4.1</b>	
<b>Integration &amp; Deployment</b>	<b>4.6</b>	<b>4.6</b>	<b>4.5</b>
Ease of Deployment	<b>4.5</b>	<b>4.1</b>	<b>4.5</b>
<b>Service &amp; Support</b>	<b>4.5</b>	<b>4.7</b>	<b>5</b>
Timeliness of Vendor Response	<b>4.6</b>	<b>4.4</b>	<b>4.5</b>
Quality of Technical Support	<b>4.5</b>	<b>4.2</b>	<b>4.5</b>

## Product Review Excerpts

<b>Favorable Review Excerpts</b>	<p>5 Nov 1, 2019</p> <p><b>ManageEngine - why haven't you contacted them yet?!! They're AWESOME!!!</b></p> <p>Our experience with ManageEngine began just a few months ago. We were looking for an alternative to Microsoft's System Center Configuration Manager (SCCM). We began evaluating ManageEngine's ... <a href="#">READ FULL REVIEW</a></p>	<p>4 Feb 25, 2020</p> <p><b>Nice tool to integrate events</b></p> <p>Integrations of messages from various sources using multiple protocols (SNMP, agent, agentless - Sitemscope, etc.) Integration of OMi with uCMDB, and Service Manager work well. <a href="#">READ FULL REVIEW</a></p>	<p>5 Dec 16, 2019</p> <p><b>Provides end-to-end effective performance monitoring</b></p> <p>For the monitoring of the server side, Tingyun provides the call relationship between various components, and analyzes the time-consuming of tracing to specific codes and related ... <a href="#">READ FULL REVIEW</a></p>
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Critical Review Excerpts	There are no reviews in this category	There are no reviews in this category	There are no reviews in this category
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Reviewer Demographics

Reviewer Demographics by Company Size	Company Size		Company Size		Company Size	
	<50M USD	<div><div></div></div> 14%	<50M USD	<div><div></div></div> 11%	1B-10B USD	<div><div></div></div> 50%
	50M-1B USD	<div><div></div></div> 50%	50M-1B USD	<div><div></div></div> 11%	10B+ USD	<div><div></div></div> 50%
	1B-10B USD	<div><div></div></div> 18%	1B-10B USD	<div><div></div></div> 33%		
	10B+ USD	<div><div></div></div> 11%	10B+ USD	<div><div></div></div> 22%		
	Gov't/PS/Ed	<div><div></div></div> 7%	Gov't/PS/Ed	<div><div></div></div> 22%		
Reviewer Demographics by Industry	Reviewer(s)	Industry	Reviewer(s)	Industry	Reviewer(s)	Industry
	12	Services	2	Communications	1	Manufacturing
	3	Energy and Utilitie	2	Education	1	Media
	3	Media	2	Media		
	2	Government	2	Services		
	2	Healthcare	1	Finance		
	<a href="#">Show More (9)</a>					

Reviewer Considerations

Other Vendors Considered by Reviewers	Reviewer(s)	Vendors	Reviewer(s)	Vendors	Reviewer(s)	Vendors
	10	IBM	6	IBM	1	New Relic
	10	Microsoft	3	Microsoft		
	7	SolarWinds	3	Oracle		
	5	Dynatrace	2	Cisco (AppDynam		
	4	BMC	2	Dynatrace		
	<a href="#">Show More (13)</a>		<a href="#">Show More (6)</a>			

"Willingness to Recommend" is calculated based on the responses to the question "Would you recommend this product to others?" The options include "yes," "yes, with reservations," "I don't know" and "no." The percentage is calculated as number of "yes" responses divided by total responses for the question.

"Favorable" and "Critical" user reviews are selected using the review helpfulness score. The helpfulness score predicts the relative value a user receives from a given review based on a number of factors. Factors may include the content in the review, feedback provided by other readers, the age of the review, and other factors that indicate review quality. The favorable review displayed is selected from the most helpful 4 or 5 star review. The critical user review displayed is selected from the most helpful 1,2 or 3 star review.