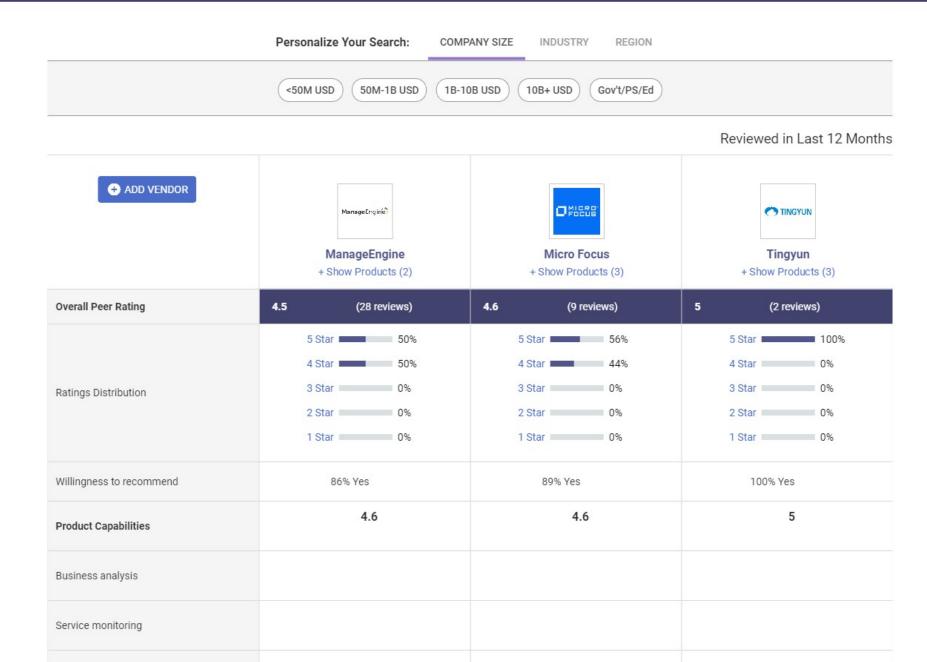
# Comparing ManageEngine, Micro Focus, Tingyun

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Anomaly detection		
Distributed profiling		
Application debugging		
Workload planning		

### **Customer Experience**

Evaluation & Contracting	4.2	4.3	5
Pricing Flexibility	4	4.1	
Integration & Deployment	4.6	4.6	4.5
Ease of Deployment	4.5	4.1	4.5
Service & Support	4.5	4.7	5
Timeliness of Vendor Response	4.6	4.4	4.5
Quality of Technical Support	4.5	4.2	4.5

## **Product Review Excerpts**

	5 Nov 1, 2019	4 Feb 25, 2020	5 Dec 16, 2019
Favorable Review Excerpts	ManageEngine - why haven't you contacted them yet?!! They're AWESOME!!!  Our experience with ManageEngine began just a few months ago. We were looking for an alternative to Microsoft's System Center Configuration Manager (SCCM). We began evaluating ManageEngine's READ FULL REVIEW	Nice tool to integrate events  Integrations of messages from various sources using multiple protocols (SNMP, agent, agentless - Sitescope, etc.)  Integration of OMi with uCMDB, and Service Manager work well.  READ FULL REVIEW	Provides end-to-end effective performance monitoring  For the monitoring of the server side, Tingyun provides the call relationship between various components, and analyzes the time-consuming of tracing to specific codes and related READ FULL REVIEW

Critical Review Excerpts	There are no reviews in this category	There are no reviews in this category	There are no reviews in this category
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### **Reviewer Demographics**

	Company Size		Company Size		Company Size	
Reviewer Demographics by Company Size	<50M USD	14%	<50M USD	11%	1B-10B USD	50%
	50M-1B USD	50%	50M-1B USD	11%	10B+ USD	50%
	1B-10B USD	18%	1B-10B USD	33%		
	10B+ USD	11%	10B+ USD	22%		
	Gov't/PS/Ed	7%	Gov't/PS/Ed	22%		
	Reviewer(s)	Industry	Reviewer(s)	Industry	Reviewer(s)	Industry
	12	Services	2	Communications	1	Manufacturing
	3	<b>Energy and Utilitie</b>	2	Education	1	Media
Reviewer Demographics by Industry	3	Media	2	Media		
	2	Government	2	Services		
	2	Healthcare	1	Finance		
	Show More (9)					

#### **Reviewer Considerations**

	Reviewer(s)	Vendors	Reviewer(s)	Vendors	Reviewer(s)	Vendors
	10	IBM	6	IBM	1	New Relic
	10	Microsoft	3	Microsoft		
Other Vendors Considered by Reviewers	7	SolarWinds	3	Oracle		
	5	Dynatrace	2	Cisco (AppDynam		
	4	BMC	2	Dynatrace		
	Show More (13)		Show More (6)			

"Willingness to Recommend" is calculated based on the responses to the question "Would you recommend this product to others?" The options include "yes," "yes, with reservations," "I don't know" and "no." The percentage is calculated as number of "yes" responses divided by total responses for the question.

"Favorable" and "Critical" user reviews are selected using the review helpfulness score. The helpfulness score predicts the relative value a user receives from a given review based on a number of factors. Factors may include the content in the review, feedback provided by other readers, the age of the review, and other factors that indicate review quality. The favorable review displayed is selected from the most helpful 4 or 5 star review. The critical user review displayed is selected from the most helpful 1,2 or 3 star review.