

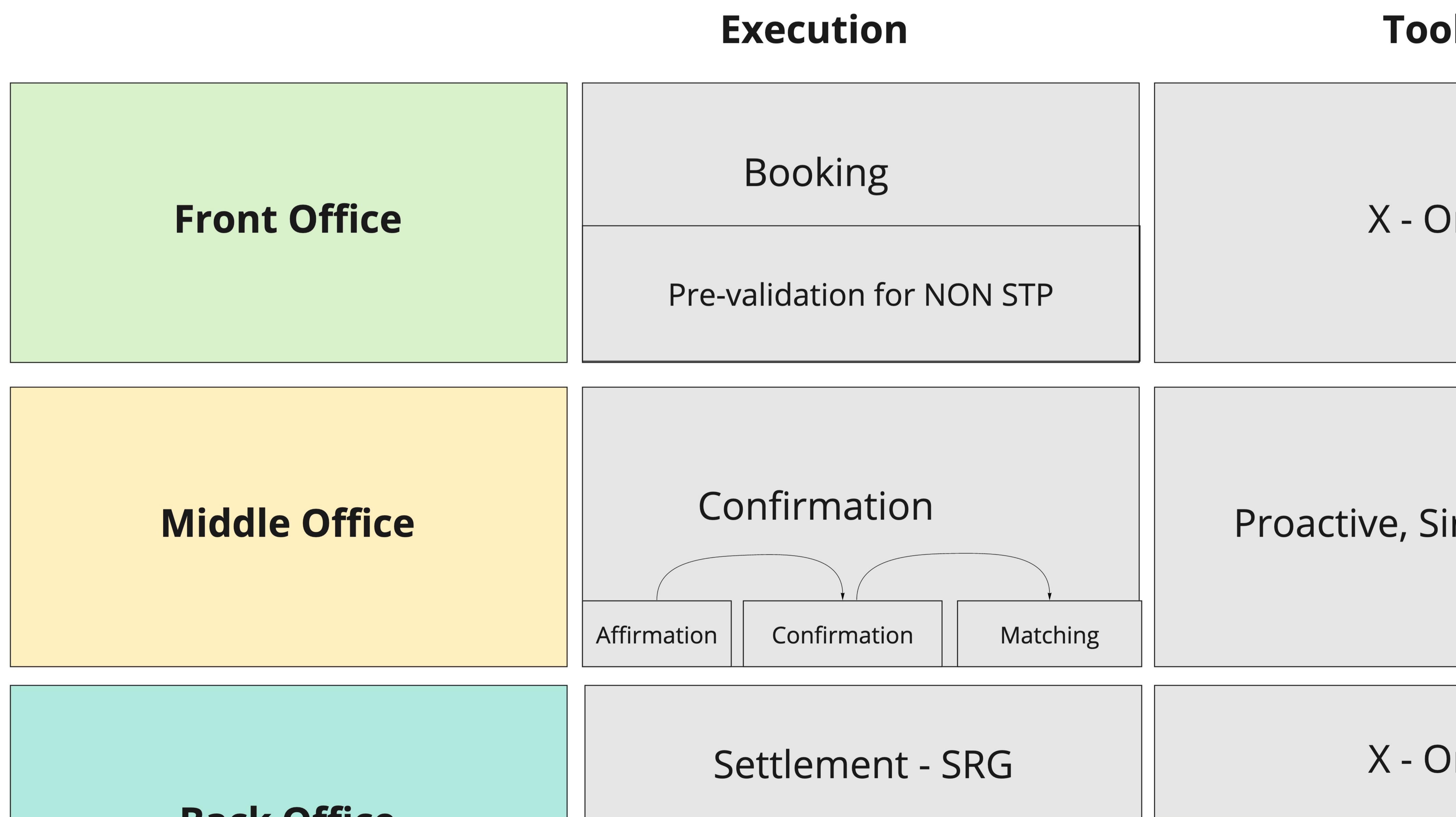
Objective

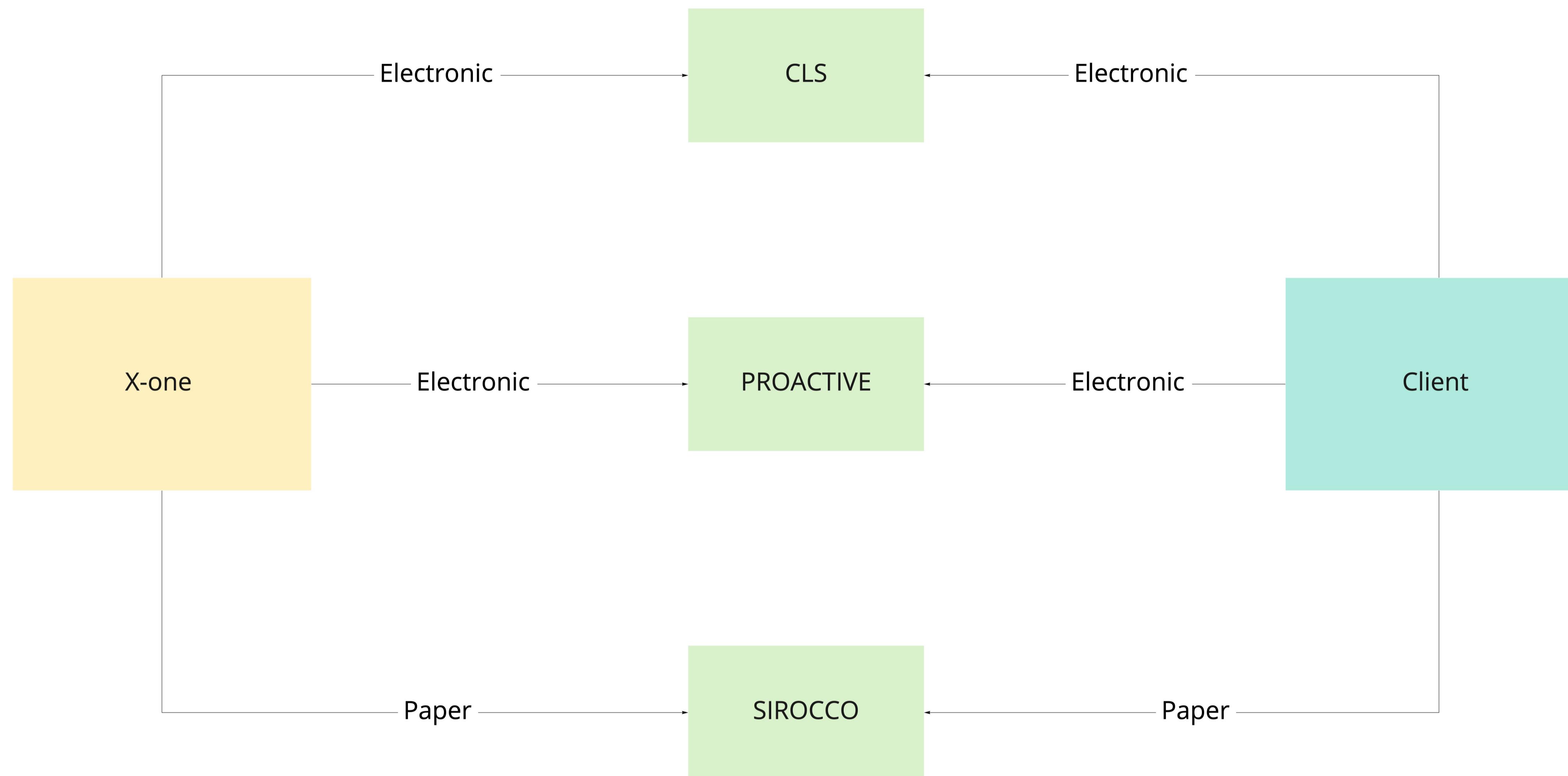
- Classification of Queries and corresponding corrective action
- Efforts-Time
- Finalizing recommendation

Risk/Constraints

Benefits

STP/Non STP (The STP or NON STP is chosen by the client)





Type of mismatch:

1. Economic mismatch - 60%.
2. Missing Booking - 10%.
3. Non economic - 20%.
4. Miscellaneous - 10%.

Is

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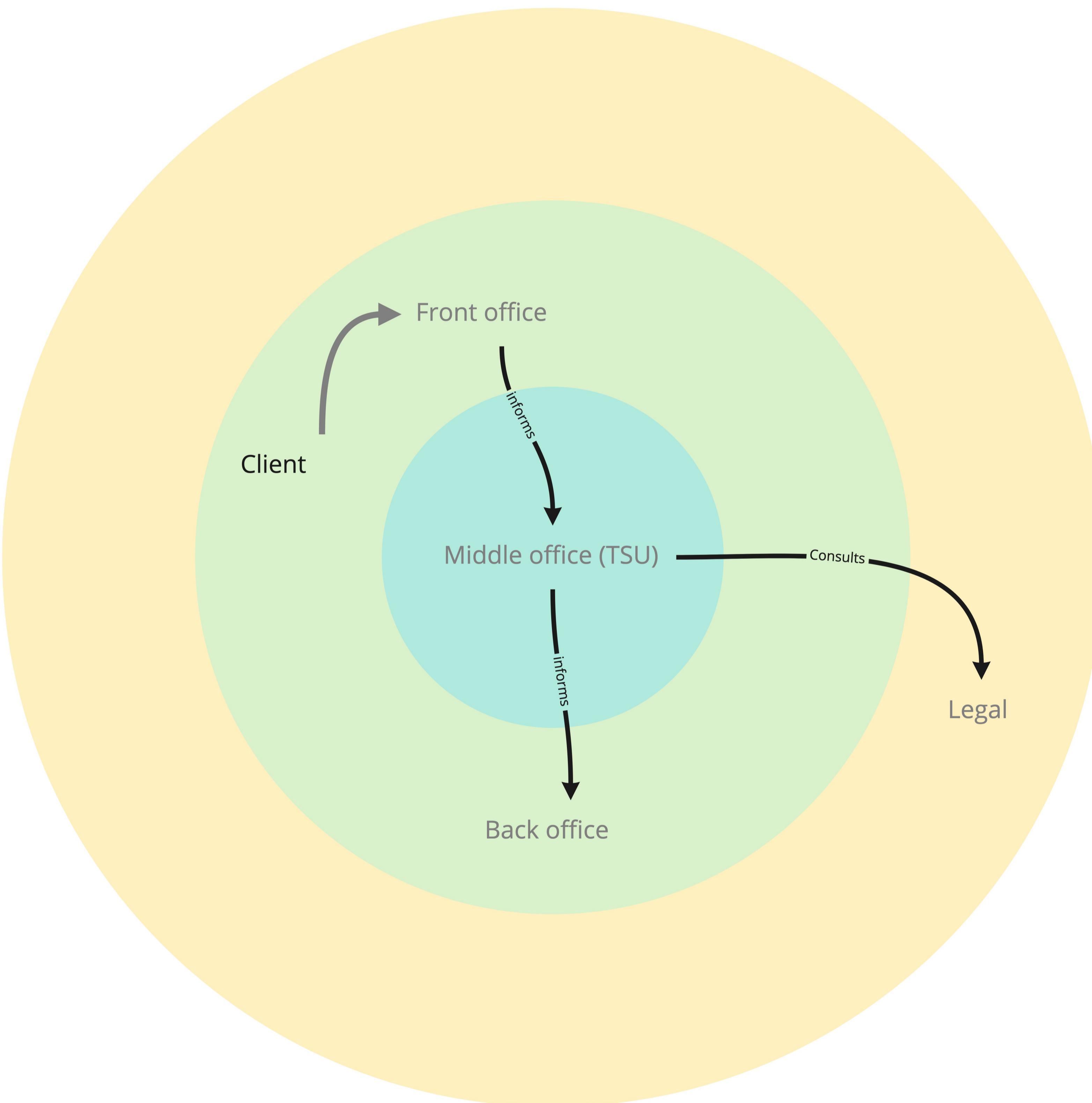
rocco, CLS

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A classroom setting where a student with long blonde hair is seen from behind, wearing a striped shirt. They are raising their right hand with their index finger pointing upwards. In the background, a teacher in a brown jacket stands near a chalkboard covered in mathematical equations like "2 + 2 = 4" and "12 - 3 = 9".

FX: Query &
Dispute Resolution

Stakeholders Map



Back Office

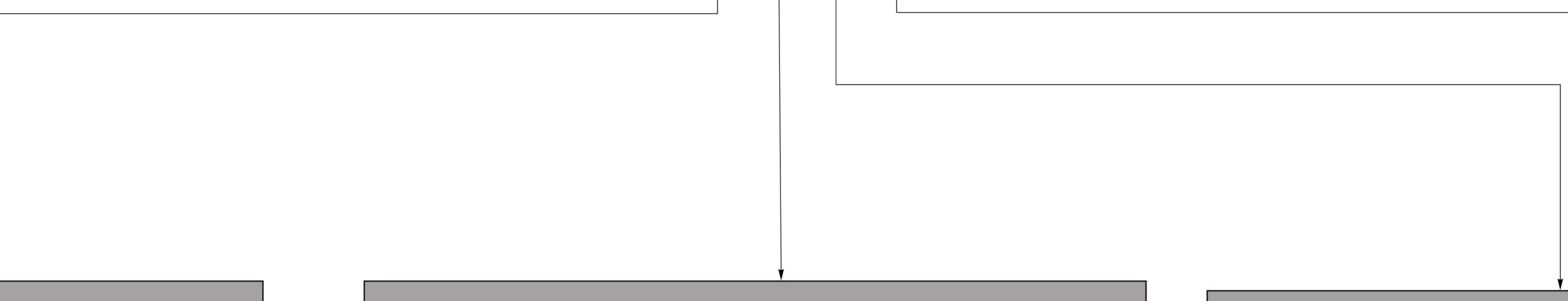
Query

CM

No Booking

No confirmation Received

Economic Mism



T

atch

Non Economic Mismatch

