Become a Member

Become part of the
Service Design Network

Touchpoint Journal

Touchpoint is the first and only journal dedicated to the practice of service design. Published by practitioners for practitioners, *Touchpoint* is essential reading for both newcomers and seasoned experts.

Local Chapters

SDN Chapters are vibrant communities in which service designers can connect, create and exchange knowledge at a local level. Join one of the existing chapters or build a new one in your country or area.

Personal Profile

Create your own profile and establish yourself within the SDN community! With your personal profile on our website you will be visible to a global community of potential clients, peers and partners.

Event Discounts

We grant our members discount on our global and national conferences, on contributions to the Servcice Design Award, on partner events and much more.

Community Knowledge

SDN encourages you to share your thoughts and insights with the service design community. Self publish articles, projects and opinion pieces via our website.

Case Study Library

Discover our growing resource of real case studies – from different industries, the public sector as well as social innovation projects.