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**PAVOL KUTAJ***Senior Support Engineer*

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blog: [@pkutaj - Medium] (<https://medium.com/@pavolkutaj>)  
location: Brno, Czech Republic (working 100 % remotely)

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**NOW (Q4/2025)**

- Supporting Clickhouse; learning the hard way
- Being an observability/monitoring lead, authoring Grafana dashboards

**EXPERIENCE****Clickhouse Senior Support Entineer**

- Clickhouse
- 2025-ongoing

**Senior Support Engineer**

- Snowplow Analytics
- 2020-2035

**.NET & Powershell Senior Support Engineer; KB quality assurance**

- Avolin, Pivotal CRM
- 2019-2020

**SAP BW/BI Support Engineer; KB creator/owner**

- HeidelbergCement Group
- 2017-2019

**L2 Windows Support Engineer with German; KB creator/owner**

- HeidelbergCement Group
- 2015-2017

**L1 iOS Support Engineer with German**

- Infosys BPO
- 2012-2015

**WEB DEV SIDE PROJECTS**

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Tool	Name	Description	URL
Python	jirc	Create a <b>jira</b> card from CLI	<a href="https://github.com/pkutaj/jirc">https://github.com/pkutaj/jirc</a>
Powershell	mv	Personal History of Software	<a href="https://github.com/pkutaj/mv">https://github.com/pkutaj/mv</a>
Powershell	z4v	Zettelkasten 4 VSCode	<a href="https://github.com/pkutaj/z4v">https://github.com/pkutaj/z4v</a>
Python	md2med	Markdown → Medium publisher	<a href="https://github.com/pkutaj/md2med">https://github.com/pkutaj/md2med</a>
Powershell	kronCLI	CLI markdown Journal	<a href="https://github.com/pkutaj/kronCLI">https://github.com/pkutaj/kronCLI</a>
Drupal	website	Corporate IT department	<a href="http://gitc.heidelbegcement.com">http://gitc.heidelbegcement.com</a>
Wordpress	website	Venetian Glass Art	<a href="http://syin.eu">http://syin.eu</a>
Wordpress	website	Dermatologist	<a href="http://iderma.cz">http://iderma.cz</a>
Wordpress	website	Psychotherapeutic Association	<a href="http://csgt.cz">http://csgt.cz</a>

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## EDUCATION

Charles University	Central European University
2005-2009	2009-2011
Faculty of Humanities	Department of Modern History
B.A. degree; graduated with honors	M.A. degree; graduated with honors

## SKILLS

### Human languages

- Slovak native
- English C2
- Czech C2
- German C1 certified, currently not used

### Programming languages sorted by usage

- Python
- Bash
- SQL
- JQ
- Powershell
- Markdown (is a programming language!)
- Mermaid
- Regex
- Javascript/Node.js
- HTML5/CSS3
- VBA/GAS
- C#

### Tools and Frameworks

- Vim
- Kubernetes
- Docker
- Snowflake
- AWS/GCP Services
- Advanced Grafana dashboard building
- Advanced git + GitHub (actions, too)
- VBA Scripting + advanced Excel <3
- Visual Studio Code
- Hashicorp Infrastructure as Code (Terraform; Consul)
- Chrome & Firefox Developer Tool Debugging
- Atlassian stack (Jira, Confluence, OpsGenie) + Zendesk
- Windows debugging (Sysinternal Tools)
- WordPress and Drupal theming
- Google Apps Engine, Google Apps Script
- Node.js