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now (Q4/2021)

- writing first bash scripts, implementing Snowplow Tracking CLI for infrastructure monitoring
- writing python scripts for syncing knowledge base docs written in markdown with Zendesk Guide
- writing powershell-based automation tooling
- using my blog to share my notes/playbooks on medium
- slowly diving into the Structure and Interpretation of Computer Programs (SICP)
- incrementally building up a read-list of 2021

\mathbf{cv}

- 1. Experience
 - 1.1. Data Collection Support Engineer (AWS dominated SaaS)
 - 1.2. .NET & Powershell Support Engineer
 - 1.3. SAP BW/BI Support Engineer
 - 1.4. L2 Windows Support Engineer with German
 - 1.5. L1 Windows Support Engineer with iOS with German
- 2. Side Projects
- 3. Education
- 4. Skills
 - 4.1. Human languages
 - 4.2. Computer languagues in the order of current usaage
 - 4.3. Tools and Frameworks
 - 4.4. SAP stuff
 - 4.5. OS & network
 - 4.6. methodologies

1. Experience

1.1. Data Collection Support Engineer (AWS dominated SaaS)

- Snowplow Analytics
- 2020-ongoing

1.2. .NET & Powershell Support Engineer

- Avolin, Pivotal CRM
- 2019-2020

1.3. SAP BW/BI Support Engineer

- HeidelbergCement Group
- 2017-2019

1.4. L2 Windows Support Engineer with German

- HeidelbergCement Group
- 2015-2017

1.5. L1 Windows Support Engineer with iOS with German

- Infosys BPO
- 2012-2015

2. Side Projects

TOOL	NAME	DESCRIPTION	URL
Powershell Python	z4v $md2med$	Zettelkasten 4 VSCode	https://github.com/pkutaj/z4v https://github.com/pkutaj/md2med
Powershell	kronCLI	CLI markdown Journal	https://github.com/pkutaj/kronCLI
Drupal	website	Corporate IT department	http://gitc.heidelbegcement.com
Wordpress	website	Venetian Glass Art	http://syin.eu
Wordpress	website	Dermatologist	http://iderma.cz
Wordpress	website	Psychotherapeutic Association	http://csgt.cz

3. Education

Charles University	Central European University
2005-2009	2009-2011
Faculty of Humanities	Department of Modern History
B.A. degree; graduated with honors	M.A. degree; graduated with honors

4. Skills

4.1. Human languages

- Slovak native
- English C2
- Czech C2
- German C1

4.2. Computer languagues in the order of current usaage

- Python
- Powershell
- MS SQL, MySQL, phpMyAdmin, PostgreSQL, SQLite hands-on experience
- Javascript
- Markdown
- Regex
- HTML5
- CSS3
- VBA
- C#

4.3. Tools and Frameworks

- Visual Studio Code as the editor of choice
- xUnit testing framework
- git source control
- GitHub, Github pages active user
- Google Apps Engine, Google Apps Script
- Wordpress and Drupal theming
- VBA Scripting and advanced Excel
- Advanced Chrome & Firefox Developer Tool Debugging
- Atlassian Jira, Confluence
- $\bullet\,$ Zendesk and Zendesk guide hands-on experience

- Fogbugz (ex-Manuscript) ticketing tool
- Windows advanced debugging (Sysiternal Tools, mainly procmon)
- Fiddler
- Node.js

4.4. SAP stuff

- SAP Data Warehousing Workbench (RSA1 suite)
- BEx Query Designer
- SAP BW Release and Cutover Management (RealTech)

4.5. OS & network

- TCP/IP knowledge
- DNS config
- IIS configuration
- Windows Server Roles and Features setup
- .htaccess configurations

4.6. methodologies

 $\bullet \quad Knowledge\text{-}Centered\text{-}Support$