

# Planning meets Data Cleansing

## Abstract

One of the motivations for research in data quality is to automatically identify cleansing activities, namely a sequence of actions able to cleanse a dirty dataset, which today are often developed manually by domain-experts. Here we explore the idea that AI Planning can contribute to identify data inconsistencies and automatically fix them. To this end, we formalise the concept of cost-optimal Universal Cleanser - an object summarising the best cleansing actions for each feasible data inconsistency - as a planning problem, then we present a motivating government application in which it has been used. **Keywords:** Data Quality, Data Cleansing, Government Application

## 1 Introduction and Related Work

Today, most of the personal, business, and administrative data are collected, managed and distributed electronically, thanks to the wide diffusion of the Information Systems (IS). Today, most researchers agree that the quality of data is frequently poor (Fisher et al. 2012) and, according to the “garbage in, garbage out” principle, dirty data may affect the effectiveness of decision making processes. In such a scenario, the *data cleansing* (or cleaning) research area focuses on the identification of a set of domain-dependent activities able to cleanse a dirty database (wrt quality requirements), which usually have been realised in the industry by means of *business rules*. However, the design of such business rules relies on the experience of domain-experts. Furthermore, exploring cleansing alternatives is a very time-consuming task: each business rule has to be developed and analysed separately, and the resulting solutions need to be evaluated manually.

In this regard, AI planning techniques have been successfully applied to support such activities (e.g., Business Process Management (Hoffmann et al. 2012), Web Service Composition (Pistore, Traverso, and Bertoli 2005)). This paper aims at expressing data cleansing problems via planning to contribute in addressing the following issues in the data cleansing area.

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(i) *Modelling the behaviour of longitudinal data.* Usually *longitudinal data* (aka *panel* or *historical data*) extracted by ISs provide knowledge about a given subject, object or phenomena observed at multiple sampled time points (Singer and Willett 2003). In this regard, planning languages like PDDL can help domain experts formalising how data should evolve according to an expected behaviour. Indeed, as argued by McDermott et al. (1998) “the PDDL language is intended to express the physics of a domain, that is, what predicates there are, what actions are possible, what the structure of compound actions is, and what the effects of actions are”. In our context, a planning domain describes how data arriving from the external world - the database - may change the subject status<sup>1</sup>, while a planning instance is initiated with subject’s data. The goal of such a planning problem is to evaluate if data evolve according to the domain model.

(ii) *Expressing data quality requirements.* Data quality is a domain-dependent concept, usually defined as “fitness for use”, thus quality considered appropriate for one use may not be sufficient for another use. Here we shall focus on *consistency*, which refers to “the violation of semantic rules defined over (a set of) data items, where items can be tuples of relational tables or records in a file” (Batini and Scannapieco 2006). In reference to relational models, such “semantic rules” have usually been expressed through functional dependencies (FDs), conditional dependencies, join dependencies, and inclusion dependencies, useful for specifying integrity constraints. Indeed, as argued by Chomicki (1995), FDs are expressive enough to model static constraints, which evaluate the current state of the database, but they do not take into account the past, that is how the current state of the database has evolved over time. Furthermore, even though FDs enable the detection of errors, they have limited usefulness since they fall short of acting as a guide in correcting them (Fan et al. 2010). Finally, FDs are only a fragment of first-order logic and this motivates the usefulness of formal systems in databases, as studied by Vardi (1987). In this regard,

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<sup>1</sup> “Status” here is considered in terms of a value assignment to a set of finite-domain state variables.

planning formalisms are expressive enough to model complex temporal constraints, e.g. by using temporal logics in expressing goal conditions. A cleansing approach based on AI planning might allow domain experts to concentrate on *what* quality constraints need to be modelled rather than on *how* to verify them.

(iii) *Automatic identification of cleaning activities.* A gap between practice-oriented approaches and academic research contributions still exists in the data quality field. From an academic point of view, two very effective approaches based on FDs are *database repair* and *consistent query answering* (Chomicki and Marcinkowski 2005). The former aims at finding a repair, i.e. a database instance that satisfies integrity constraints and minimally differs from the original one while the latter tries to compute consistent query answers in response to a query, namely answers that are true in every repair of the given database, but without fixing the source data. The main drawback of these approaches is that finding consistent answers to aggregate queries becomes NP-complete already using two (or more) FDs, as observed by Bertossi(2006). To mitigate this problem, a number of works have recently exploited heuristics to find a database repair (Yakout, Berti-Equille, and Elmagarmid 2013) (Kolahi and Lakshmanan 2009). These approaches seem to be very promising, even though their effectiveness has not been evaluated on real-life domains.

From an industry perspective, a lot of off-the-shelf tools are available and well-supported, but they often lack of formality in addressing domain independent problems, as the case of several ETL tools<sup>2</sup>. In such tools a quite relevant amount of the data analysis and cleaning work has still to be done manually or by ad-hoc routines, that may be difficult to write and maintain (Rahm and Do 2000).

In this regard, planning can contribute to the synthesis of optimal cleansing activities (wrt a domain-dependent objective function) by enabling domain experts to express complex quality requirements and effortlessly identify the best suited cleansing actions for a particular data quality context.

## 2 The Labour Market Dataset

The scenario we are presenting focuses on the Italian labour market domain studied by statisticians, economists and computer scientists at the [ANONYMIZED]. According to the Italian law, every time an employer hires or dismisses an employee, or an employment contract is modified (e.g. from part-time to full-time, or from fixed-term to unlimited-term), a *Compulsory Communication* -

<sup>2</sup>In the ETL approach (Extract, Transform and Load) data extracted from a source system pass through a sequence of transformations, that analyse, manipulate and then cleanse the data before loading them into a Datawarehouse

an event - is sent to a job registry. The public administration has developed an ICT infrastructure (The Italian Ministry of Labour and Welfare 2012) generating an administrative archive useful for studying the labour market dynamics (see, e.g.(Lovaglio and Mezzanzanica 2013)). Each mandatory communication is stored into a record which presents several relevant attributes. **e\_id** and **w\_id** are ids identifying the communication and the person involved. **e\_date** is the event occurrence date whilst **e\_type** describes the event type occurring to the worker's career. Events types are the *start*, *cessation* and *extension* of a working contract, and the *conversion* from a contract type to a different one. **c\_flag** states whether the event is related to a full-time or a part-time contract while **c\_type** describes the contract type with respect to the Italian law. Here we consider the *Limited* (fixed-term) and *unlimited* (unlimited-term) contracts. Finally, **empr\_id** uniquely identifies the employer involved. A *communication* represents an event arriving from the external world (ordered with respect to *e\_date* and grouped by *w\_id*), whilst a career is a longitudinal data sequence whose consistency have to be evaluated. To this end, the *consistency* semantics has been derived from the Italian labour law and from the domain knowledge as follows.

- c1:** an employee cannot have further contracts if a full-time is active;
- c2:** an employee cannot have more than  $K$  part-time contracts (signed by different employers), in our context we shall assume  $K = 2$ ;
- c3:** an *unlimited term* contract cannot be extended;
- c4:** a contract extension can change neither the contract type (*c\_type*) nor the modality (*c\_flag*), for instance a part-time and fixed-term contract cannot be turned into a full-time contract by an extension;
- c5:** a conversion requires either the *c\_type* or the *c\_flag* to change (or both).

e_date	e_type	c_flag	c_type	empr_id
1 <sup>st</sup> May 2010	start	PT	limited	CompanyX
1 <sup>st</sup> Nov 2010	convert	PT	unlimited	CompanyX
12 <sup>th</sup> Jan 2012	convert	FT	unlimited	CompanyX
28 <sup>th</sup> July 2013	start	PT	limited	CompanyY

Table 1: Example of a worker career

To clarify the matter, let us consider a worker's career as in Tab. 1. A worker started a limited-term part-time contract with CompanyX in May 2010. After six month the contract was converted to unlimited-term. Then, in January 2012 the worker converted its contract from part-time to full-time. Finally, in July 2013 a communication arrived from CompanyY reporting that the worker had started a new part-time contract, but no communication concerning the cessation of the previous active contract had ever been notified. The last communication makes the career inconsistent with respect to the labour law as it violates the constraint c1. Being able to catch and fix such an inconsistency

is quite important as it may strongly affect a statistical indicator based on “working days”, and this makes the data cleansing process necessary to guarantee the believability of the overall decision making process. Clearly, there are several alternatives that domain experts may define to fix an inconsistency (as shown in Tab. 2) many of which are often inspired by common practice. Probably, in the example above the communication was lost, thus it is reasonable to assume that the full-time contract has been closed in a period between 1<sup>st</sup> January 2012 and 28<sup>th</sup> July 2013. However, one might argue that the communication might have been a *conversion* to part-time rather than a cessation of the previous contract and, in such a case, the career does not violate any constraints as two part-time contracts are allowed. Although this last scenario seems unusual, a domain expert should take into account such hypothesis.

### 3 Data Cleansing as Planning

Modelling data cleansing as a planning problem can be used to (i) confirm if data evolution follows or not an expected behaviour (wrt quality requirements) and (ii) to support domain experts in the identification of all cleansing alternatives, summarising those that minimize/maximize an indicator. To this aim, a planner is well-suited to *explore* all the feasible actions able to cleanse the dataset and to *select* the best ones with respect to given criteria, which are domain-dependent. Notice that an IS recording longitudinal data can be seen as an event-driven system where a database record is an *event* modifying the system state whereas an ordered set of records forms an *event sequence*. We can formalise this concept as follows.

**Definition 1.** Let  $\mathcal{R} = (R_1, \dots, R_n)$  be a schema relation of a database. Then,

- (i) An event  $e = (r_1, \dots, r_m)$  is a record of the projection  $(R_1, \dots, R_m)$  over  $\mathcal{R}$  with  $m \leq n$ , s.t.  $r_1 \in R_1, \dots, r_m \in R_m$ ;
- (ii) Let  $\sim$  be a total order relation over events, an event sequence is a  $\sim$ -ordered sequence of events  $\epsilon = e_1, \dots, e_n$  concerning the same object or subject.

In classical planning, a model describes how the system evolves in reaction to input actions. A planner fires actions to explore the domain dynamics, in search of a (optimal) path to the goal. Similarly, when dealing with longitudinal data the system is represented by the object or subject we are observing, while an event represents an action able to modify the state of the system. Once a model describing the evolution of an event sequence has been defined, a planner works in two distinct and separated steps.

First, it simulates the execution of all the feasible (bounded) event sequences, summarising all the inconsistencies into an object, the so-called *Universal Checker* (UCK). This represents a topology of all the feasible inconsistencies that may affect a data source. Second, for each inconsistency classified into the UCK with a unique identifier - the *error-code* - the planner looks for

the best correction by exploring all the cleansing alternatives. The result is a *Universal Cleanser* (UC) that enhances the UCK with a sequence of actions able to fix the inconsistency.

The first step can be easily accomplished by enabling a planner to continue the search when a goal (an inconsistency) has been found. Indeed, in this first phase, the goal of the planning problem is to identify an *inconsistency*, that is a violation of one or more semantic rules. We formalise our planning problem on FSSs.

**Definition 2.** A Finite State System (FSS)  $\mathcal{S}$  is a 4-tuple  $(S, I, A, F)$ , where:  $S$  is a finite set of states,  $I \subseteq S$  is a finite set of initial states,  $A$  is a finite set of actions and  $F : S \times A \rightarrow S$  is the transition function, i.e.  $F(s, a) = s'$  iff the system from state  $s$  can reach state  $s'$  via action  $a$ .

Then, a planning problem on FSS is a triple  $PP = (\mathcal{S}, G, T)$  where  $s_0 \in S$ ,  $G \subseteq S$  is the set of the goal states, and  $T$  is the finite temporal horizon. A solution for  $PP$  is a path on the FSS (plan)  $\pi = s_0 a_0 s_1 a_1 \dots s_{n-1} a_{n-1} s_n$  where,  $\forall i = 0, \dots, n-1$ ,  $s_i \in \text{Reach}(S)$  is a state reachable from the initial ones,  $a_i \in A$  is an action,  $F(s_i, a_i)$  is defined,  $|\pi| \leq T$ , and  $s_n \in G \subseteq \text{Reach}(S)$ .

Finally, let  $\Pi$  be the set of all plans, a Universal Checker  $C$  is a set of state-action pairs that for each  $\pi \in \Pi$  summarises all the pairs  $(s_{n-1}, a_{n-1})$  s.t.  $F(s_{n-1}, a_{n-1}) \in G$ .

Second, for each pair  $(s_i, a_i) \in C$  denoting an inconsistency, we shall construct a new planning problem which differs from the previous one as follows: (i) the new initial state is  $I = \{s_i\}$ , where  $s_i$  is the state before the inconsistent one, that is  $F(s_i, a_i) = s_{i+1}$  where  $s_{i+1}$  violates the rules, and (ii) the new goal is to “execute action  $a_i$ ”. Intuitively, a corrective action sequence represents an alternative route leading the system from a state  $s_i$  to a state  $s_j$  where the action  $a_i$  can be applied (without violating the consistency rules). To this aim, in this phase the planner explores the search space and selects the best corrections according to a given policy.

**Definition 3.** Let  $PP = (\mathcal{S}, G, T)$  be a planning problem and let  $C$  be a Universal Checker of  $PP$ . Then, a  $T$ -cleansing action sequence for the pair  $(s_i, a_i) \in C$  is a non-empty sequence of actions  $\epsilon^c = c_0, \dots, c_n$ , with  $|\epsilon^c| \leq T$  s.t. exists a path  $\pi_c = s_i c_0 \dots s_{i+n} c_n s_k a_i s_{k+1}$  on  $\mathcal{S}$ , where all the states  $s_i, \dots, s_k \notin G$  whilst  $s_{k+1} \in G$ .

Finally, let  $C : S \times A \rightarrow \mathbb{R}^+$  be a cost function, a cost-optimal cleansing sequence is a sequence s.t. for all other sequences  $\pi'_c$  the following holds:  $C(\pi_c) \leq C(\pi'_c)$ .

Then, a UC is a collection of cleansing action sequences synthesised for each inconsistency identified.

**Definition 4.** Let  $C$  be a universal checker. A Universal Cleanser is a map  $\mathcal{K} : \text{Reach}(S) \times A \rightarrow 2^A$  which assigns to each pair  $(s_i, a_i) \in C$  a  $T$ -cleansing action sequence  $\epsilon^c$ .

The UC is synthesised off-line and it contains a single cost-optimal action sequence for each entry. Clearly, the cost function is domain-dependent and usually driven by the purposes of the analysis. To give a few examples, one could fix the data by minimising/maximising either the number of interventions or an indicator computed

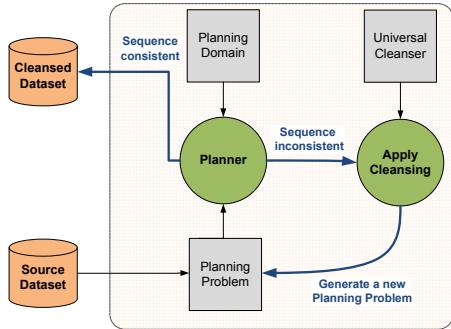


Figure 1: Overview of the cleansing process

on the overall cleansed sequence. We remark that the UC generated is *domain-dependent* as it can deal only with event sequences conforming to the model used during its generation. On the other hand, the UC is also *data-independent* since it has been computed by taking into account all the feasible (bounded) event sequences, and this makes the UC able to cleanse *any* data source, as shown in Fig. 1.

<b>state</b>	employed [FT,Limited,CompanyX]
<b>Inconsistent event</b>	(start,PT,Limited,CompanyY)
<b>Alternative 1</b>	(cessation,FT,Limited,CompanyX)
<b>Alternative 2</b>	(conversion,PT,Limited,CompanyX)
<b>Alternative 3</b>	(conversion,PT,Unlimited,CompanyX)
<b>Alternative 4</b>	(conversion,FT,Unlimited,CompanyX) (cessation,FT,Unlimited,CompanyX)

Table 2: Some corrective action sequences

### 3.1 Preliminary Results and Future Outlook

We used the UPMurphi temporal planner (Della Penna et al. 2009) to synthesise a UC for the domain presented, by exploiting the planning as model checking paradigm. Notice that the UC has been synthesised with no optimisation criteria, thus it actually represents an exhaustive *repository* of all the (bounded) feasible cleansing activities. The UC contains 342 different *error-codes*, i.e. *all* the possible 3-steps (state,action) pairs leading to an inconsistent state of the model. We have performed a data consistency evaluation on 1,248,814 anonymized mandatory communications describing the careers of 214,429 people observed in ten years. UPMurphi has recognised 92,598 careers as inconsistent (43% of total). The blue triangles in Fig. 2 represent error-codes found on the dataset whilst red crosses identify error-codes not found. Such a kind of result is actually quite relevant for domain-experts at [ANONYMIZED] as it provides a bird's eye view of the inconsistency distribution affecting the source dataset. For instance, it shows that the three most numerous error codes arose due to an extension, cessation or conversion event received when the worker was in the *unemployed* status (error codes 335, 329 and 319 represent about 30% of total inconsistencies). Hence, the refinement of cleansing activities for such careers has a crucial role in

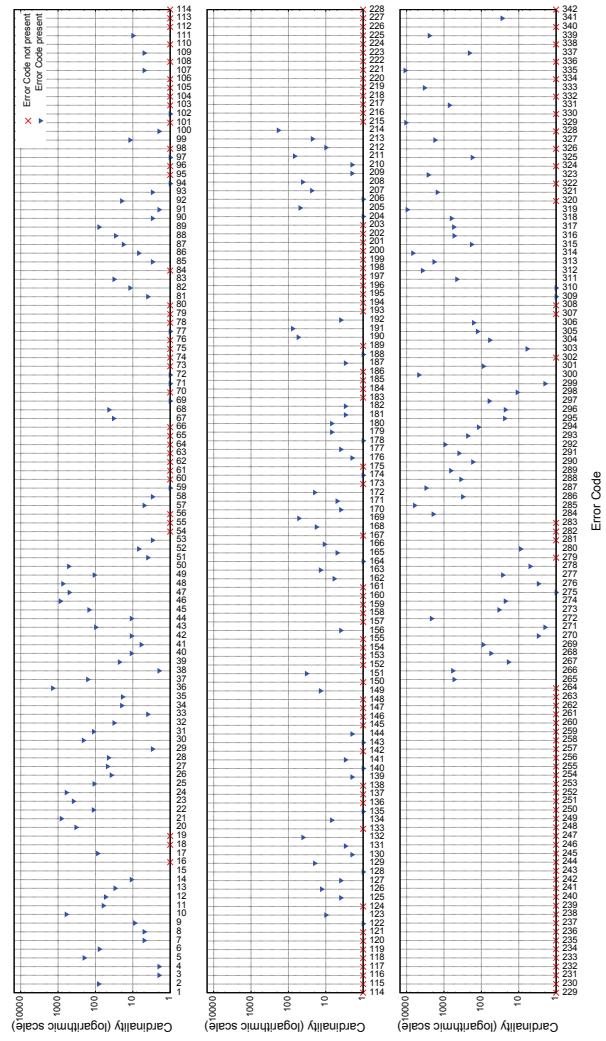


Figure 2: A graphical visualisation of the distribution of the error-codes found on the dataset. The x-axis reports the error-codes while the y-axis summarises the number of careers affected by that error.

guaranteeing the quality of the cleansed data. For the sake of completeness, the dataset and the results have been made available online at [ANONYMIZED]<sup>3</sup>. As a further step, we intend to model the labour market domain through PDDL, that would enable the use of several propositional planners such as METRIC-FF (Hoffmann 2001). Indeed, researchers at [ANONYMIZED] receive new compulsory communications every week and the cleansing process based on ETL routines often requires several hours to be completed, due to the dimension of the dataset (a million order of magnitude). To speed-up this task, we are aimed at realising the process described in Fig. 1 by connecting a PDDL planner to our DBMS, so that the archive can be cleansed at real-time.

<sup>3</sup>The dataset and results will be provided in the published version of this paper

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