

# **SHREYES M. DESHPANDE**

**BUSINESS ANALYST/DIRECTOR - 7 YEARS EXP.**

## **PROFESSIONAL SUMMARY**

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- More than 7 years of professional experience in Business Analysis & Project co-coordinator.
- Business Systems Analyst professional in PSU domain with solid understanding of Business Requirement gathering, Business Process Flow, Business Process Modelling.
- Experience in documentation of business requirements and system functional specifications in the form of Use Cases. Produced Use Case models based on UML methodology & experience in different phases of testing such as Functional testing, user acceptance testing regression testing & various testing methodologies like waterfall & agile.
- Engaged closely with various project stakeholders and counterparts to understand and document, business requirements, functional requirements and design specifications for new applications along with enhancements to the existing applications.
- Highly-effective Business Analyst effective at delivering quality system requirement documentation ahead of tight deadlines. Business process mapping and end-user testing expertise.

## **SKILLS & ABILITIES**

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|--|------------------------------------|
| • Business analysis                    | • Project management               |
| • Data collection and analysis         | • Tax return presentation          |
| • Business development                 | • Business artifacts documentation |
| • Gap analysis                         | • Operations analysis              |
| • Test case scenarios & manual testing | • Waterfall & Agile methodologies  |
| • Microsoft Office Suite               | • Business process mapping         |

## **WORK EXPERIENCE**

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### **Director, *Aparna E-Commerce Pvt. Ltd. (Oct-2017 to Current)***

- Created the organization's mission and vision statements that would be utilized by all employees.
- Analyzed business needs while soliciting customer feedback for process improvements.
- Coordinate the organization's financial activities to ensure all operations are efficient, profitable, and properly funded.
- Acted as a liaison between the company, its shareholders, and relevant outside organizations.

### **Project Manager, *Aparna Telecom Structures (ATSPL) (Jan 2016 to Oct 2017)***

- Executed projects and acted as senior project manager for multiple commercial, office, residential and public works projects.
- Achieved maximum cost effectiveness by providing value engineering for construction means and methods.
- Calculated finances and production costs while managing cash flow.
- Acquired knowledge of industry trends and developed solutions and strategy through effective research.
- Applied lean practices to balance workflow and eliminate unnecessary steps.

### **Sr. Business Analyst, *Humanitics (Feb 2012 to Jan 2016)***

- Document exact business needs along with both functional and non-functional requirements.

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- Prepare use cases, business requirements documents (BRD), system requirements specification (SRS) documents and other functional documents.
- Produced ad hoc reports and documents for senior team members.
- Regularly interacted with onshore and offshore teams to communicate requirements and review test cases and test plans.
- Worked closely with QA and Developers for resolve issues and provided feedback to nail down the bugs.
- Verified data integrity and accuracy.

**Project 5: E- Districts Andhra Pradesh. (Hyderabad)**

**Team size: 8**

**Duration:** 5-5-2016 to 1-9-2017. **Client:** Trimax IT Infrastructure & Services Limited

**Description**

The application was for Andhra Pradesh state Govt. It allows the citizen to apply for Services/Certificates pertaining to different department of the state Govt.

**Role:** Sr. Business Analyst

**Responsibilities:**

- Analysis of the inquiries/queries raised by the clients, document them using our business requirements templates and determine their relevance and impact as per our system.
- Complete supervision of Compliance work.
- Preparation of Test Cases & review of Test Cases
- Involved in knowledge sharing shop and training new BAs joining the project in terms of system functionality
- Preparation of Test Reports & getting sign off from STQC(Standardization Testing and Quality Certification)

**Project 4: E-District Tamil Nadu (Chennai)**

**Team size: 8**

**Client:** CMS Computers **Duration:** 12-01-2016 to 1-8-2017

**Description**

E- Districts is the front-end of government where most Government-to-Consumer or G2C interaction takes place. The e-District project was conceptualized to improve this experience and enhance the efficiencies of the various Departments at the district-level. Indicative services planned to be delivered through this MMP such as certificates for income, domicile, caste, Birth, Death etc., Arms Licenses, Online filing and receipt of information relating to the RTI, Issue of Ration Card, etc..

**Role:** Sr. Business Analyst

**Responsibilities:**

- Document exact business needs along with both functional and non-functional requirements.
- Prepare use cases, business requirements documents (BRD), system requirements specification (SRS) documents and other functional documents.
- Regularly interacted with onshore and offshore teams to communicate requirements and review test cases and test plans.

**Project 3: e-GCA (e-Governance for Civil Aviation) (New Delhi)**

**Team size: 13**

**Client:** HP India Pvt. Ltd. **Duration:** 05-01-2015 to 10-02-2016

**Description**

The e-GCA project aims to create infrastructure and mechanism to provide the basis for evolution of an IT enabled state of the art workflow (Processes) automation system in a planned manner from ground level upwards and also provide robust service delivery systems to the stakeholders.

**Role:** Sr. Business Analyst

**Responsibilities:**

- Requirement clarification, client interaction, use case & flow chart preparation.
- Co-ordination with Development Team and Business client for proper project implementation (timely & accurately).

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- Work with development team in technical design, testing & requirement understanding
- Knowledge transfer upcoming functionality changes to the testing team

**Project 2: STPI (Software Technology Parks of India) (Noida)**

**Team size: 10**

**Client:** Infosys Technologies Ltd. **Duration:** 10-05-2014 to 03-03-2015

**Description**

The project would include development of a centralized and automated solution to facilitate the delivery of all internal and external activities of Software Technology Parks of India (STPI) and its various stakeholders. The application aims to support the STPI system Infosys Technologies Ltd. and processes. This project is envisaged to strengthen the STPI system to ensure adequate and timely delivery/execution of all user related services as well as internal services.

**Role:** Business Analyst

**Responsibilities:**

- Study the systems and operations and identify the scope of the problem.
- Document exact business needs along with both functional and non-functional requirements.
- Prepare use cases, business requirements documents (BRD), Functional requirements specification (FRS) documents and other functional documents.
- Interact with the technology team and help them understand the technical aspects of the solution.

**Project 1: ECGC (EXPORT CREDIT GUARANTEE CORP. OF INDIA Ltd.) (Mumbai)**

**Team size: 17**

**Client:** HCL Technologies Ltd. **Duration:** 10-01-2013 to 13-03-2015

**Description:**

ECGC is the fifth largest credit insurer of the world in terms of coverage of national exports. The project include development of a centralized and automated solution to HRMS services to delivery all internal employee of ECGC. The processes were workflow driven & also involved payment & SMS gateway.

**Role:** Business Analyst

**Responsibilities:**

- Analysis & design for a web-based adaptable workflow system for use across the business to streamline endorsement procedure for administrative processes
- End to end SIT part of Regression testing & actively involved in UAT phases of testing.
- Writing Business Requirement Specifications that successfully delivered necessary change in a manageable and non-intrusive way.
- Travelling to various locations in the Mumbai to engage with multiple stakeholders across the ECGC to ensure all processes and requirements were accurately defined.
- Providing a link between the company, customer, the development team and any third-party regarding software functionality throughout the development cycle.

**Managing Family Business, Agriculture (Oct-2008 to 2011)**

- Entered details such as payments, account information and call logs into the computer system.
- Managed over 11 acres of land in Gataphraba.
- Obtained documents, clearances, certificates and approvals from local, state and federal agencies.
- Researched and updated all required materials needed for firm and partners.

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SCHOLASTIC RECORD

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**B.B.A. 2005 – 2008 J.S.S. Arts, Science & Commerce College, Gokak.**

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