SHRIKANT JANARDAN SAWANT

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Date of Birth: 12th May1991   Nationality: Indian   Languages Known: English, Hindi & Marathi

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To obtain a position as a computer hardware &networking which will enable me to research, learn and new high- techs products. To work for professional organization and give an active participation in growth of organization through continues learning process and to be honest and dedicated towards my work throughout life.

- Maintain all type of Desktop and Laptop problems. Installation of OS (Window XP, Window server 2003, Window Vista, Window 2008, Window server 2008).
- Maintain hardware and technical problems related Desktops and Laptops.
- Manage window server 2003 with group policies, Active Directory, maintain connectivity server to server users. Create Domain and create users with permissions.
- Mail Applications. Configure and maintain Outlook Express, MS Outlook, Thunderbird mails. Maintain all mails data backup with backup utilities. Manually and Scheduled backups.
- Protect users from virus using antivirus Quick Heal and E-scan. Installation and configure antivirus console. And protect console clients. Get regular updates and maintain schedule scanning without disturbing users work.
- Take daily data backups using backup utilities. Core strengths in structuring operational budget and instituting internal controls to contain expenses within decided parameters.
- Excellent communication with user and solve problem in high priority, time management and leadership skills.

Technical Skills

- ★ Installation of Window XP, Window Server 2003, Window Server 2008, Window Vista, Windows7 Windows 8 And 8.1 configuration of domain and AD.
- ★ Maintain regular updates related OS, Software's and Anti Virus.
- ★ Managed AD users, users policy, activate and deactivate users.
- ★ Installation of Tally Server and maintain Tally users. Protect tally data from other users.
- ★ Undertaking CCNA Professional training from Nettech institute.
- ★ Configuration of routing protocols :- Static , RIP,EIGRP,OSPF.
- ★ Switching : VLAN,VTP,STP,Etherchannel.
- ★ Knowledge of OSI and TCP/IP model

Liberty Oil Mills Ltd (June 1th 2018 Currnat)

1) Install windows & server 2000,2003,2008,2012 and squl server handling,
2) Network switch, router & firewall use gajashiled create policy,
3) Erp software Eg. excant, unexant quire handling & installed Troubleshoot ,
4) Web server handling create email id And Given data space,
5) Repairing of printer and scanner network printer also,
6) Handling amc,,inventory and many more.
7) Use gfi software for backup purposes both laptop or system Seagate hdd data storage,
8) Use comp office software for tax,
9) Use vm exsi5.0,6.5 software use,
10) Microsoft office and windows patch new antivirus update services,
11) Handling 100 user in organization or visit other location.

Mazda Colours Ltd (August 1th 2014 to 29 May 2018)

1) Local Pc Problem solution,
2) Server installation Types of server police implement,
3) Fortine & cyberoam Firewall Problem Solution,
4) Create Vpn Connation,
5) Daily Data Backup,
6) Network problem an port forwarding,
7) Quick heal console installation & vires cleaning,
8) Rdp Software Handling installation,
9) Telephone Connation installing,
10) All Types of Printer Issue Slow ,
11) All types of network problem handle and resole,
12) Video conference tasting and installation (VC).
13) Basic Networking, peer to peer, Map drive, Data sharing
14) Cabling, patching, and LAN troubleshooting
15) TCP/IP Configuration

HARDWARE SUPPORT SKILLS :

Assembling a computers,
Installation operating system,
Working with All Type antivirus,
PC maintenance & troubleshooting,
Working with system utilities,
Installing all required software's.

COMPUTER APPLICATIONS SKILLS :

Operating system known:
Installation of windows 2000,
Installation of windows XP professional,
Installation of windows vista.
Installation of windows 7.
Installation of windows 8.
Installation of Windows 10.
Installation of windows server 2003, 2008
Server 2012 R2.

Antivirus application known:

McAfee,
Trend Micro,
Quick Heal,
Kaspersky,
Net Protector,
Escan.

Other Applications known:

MS office 2000,2003,2007,2010 and office 365
Microsoft outlook 2003, 2007, 2010 and Windows live Massinger,
Outlook Express,
Tally Erp 9,
Accounting ERP
Data Backup software

NETWORKING SUPPORT SKILLS:

Sharing internet and connecting all computer in network,
Crimping A LAN cable, Punching Cable,
Wi-Fi Router Installation,
Bio Matric Machine installation,
Block Internet site for particular software search Engine,
Maintain leased line, route Add

Magus Consulting Pvt. Ltd.

(The organization is maintained AMC's of FMS sites all over Mumbai. Assembling PC's, Buying and Selling computers and Laptops and IT related materials.)

Magus Consulting Pvt. Ltd. (Ghatkopar) Aug 2012-Jun 2013

- Site Setup is 160 Desktop Users, 2 Window Server 2008, Domain and ADC, Cyberlink Firewall.
- Maintain ISP connections as per users require access. Also maintain by using firewall.
- Protect users from virus using Anti Virus console. Get regular updates and regular schedule scanning. Resolve virus related problem with the help of Anti Virus support team.
- Maintain asset transfer note. Allot Desktop and Laptop maintaining transfer note. Order new Laptops and Desktops.
- Installation of software's as per user required and maintain with updates and hardware.
- Maintain Switches racks with LAN cables and crimping and punching. Installed IO's port.
- Maintain ISP service using Firewall and Anti Virus. Block unwanted site by firewall. Manage Internet using by Firewall login.
- Mail Applications. Maintain and configuring MS outlook and Outlook Express.
- Daily maintain data backup by using backup utility.
- Support Site users to solve site users problem on telephonic.
- Maintain site users by required hardware and software's.
- Maintain Network printer, sharing and manage cartridge as per requirement. Maintain Plotter.

Techtronic's Computer (Ghatkopar)- April 2011 -Jul 2012

(The organization is maintaining FMS sites, attending small offices and chip level hardware related problems. Location All Mumbai.)

Customer Support Engineer (Field work)

- Maximum work on Desktop and Printers. Attend hardware and technical related problems.
- Attending calls and solve problem on client site.
- Installation of Desktop, Printers, AV and Hardware materials.
- Minimum 5-6 call attended in a day.
- Installation of new machines, assembling new machines.
- Installation of LAN cables and crimping with numbering. Punching IO devices.
- Check Local Network user connectivity.
- Efficiently managed all calls and the effectively communication with clients.
- Site setup 65 Desktop Users, 5 Laptop Users, 2 Windows Server 2003 one for data server and second for tally server.
- Operating systems – Window XP, Window Vista, Window Server 2003, Ubuntu 8.04 and Ubuntu 10.10.
- Mails application – MS outlook, Outlook Express, Thunderbird. Maintain all mails data with regular backup on external Hard Drive.

- Resolve Tally related problem with getting support from Tally support team. Installation of Tally9 ERP Server. Configuring tally users and maintain connectivity with server to users.
- Configure and maintain all network users with Quick Heal Anti Virus Console. Maintain all AV users with regular updates and regular scanning. Resolved virus issue getting help with Quick Heal support team.
- Maintain Wireless network and router. This wireless connection connected only laptops users. Protect and configure wireless network with passwords.
- Regularly maintain and up to date required and repairing material for site.
- Sharing network printers and network devices. And also maintain ISP service. Have a 2 ISP services.
- Create FTP server on this site. This is creating my self without getting help or support. And maintain connectivity of FTP server.

Currant CTC: 2.75 Lakes
Expected CTC: 3.50 Lakes

Certifications

- ❒ **Passed 30 W.P.M English Typing & Tally**.
- ❒ **T.Y.Bcom Apper**
- ❒ **CCNA Appear.**
- ❒ **Hardwar and Networking Diploma course complete.**
- ❒ **Total Work Experience 8 Years 6 Month.**