CURRICULAM-VITAE

SANNU KUMAR

Mob:- +918826966250 kumar2sannu@gmail.com

Objective:-

To use my skill in any organization that provides challenges and Opportunities to progress through the recognition of hard working.

Flexible to work in 24*7 working environment.

Professional Experience:-

One year experience with TGH (The Global Helpdesk) as a Mail Executive in Bharti Airtel Limited (June 2016 to till date)

Job Responsibilities:-

Managing the process related functions on daily basis.

Assist customers the courier dispatch through emails and phones.

Preparing daily, weekly reports and sent to amine department.

All employ query solution on Telephone and Email.

Daily arrangement all document and form required services.

Dispatch Management.

Courier tracking & record in excel.

Daily courier entry and send to a courier outgoing & inbound.

Office Administration.

Attendance Management.

Organizing/ File Maintenance.

Facilities Management.

Computer Skills:-

Operating System:- Windows XP, Windows 7, 8, 8.1.

Application: MS-Word, MS-Excel

Other:- Internet suffering, Operating System troubleshooting

STRENGTHS:-

Helping Nature.

Ability to work in group.

Ability to adapt new environment.

Quick leaning and hard working.

Qualification:-

10th Passed from Bihar Board, Jamui

12th Passed from Bihar Board, Jamui

B.A. Pursing from Bihar Board, Nawada

Personal Details;-

Name : Sannu Kumar Date of Birth : 15/10/1999

Father's Name : Sh. Satyendra Singh

Marital Status : Unmarried Nationality : Indian Sex : Male

Language Known : Hindi, English

Religion : Hindu

Hobbies : Reading Books, Playing Cricket Present Address : Vill. Kapashera , New Delhi

Permanent Address: Vill.- Karma Ps.- Sikandra, Disst.- Jamui, Bihar

I hereby, declare that all above given information are true & best of my knowledge.

Date: - (Sannu Kumar)

Place:-