

RESUME

Jagadish T Totakar
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Career objectives

“Seeking an opportunity to utilize my skills in serving in an organization to the best of my knowledge and hoping to play an inventive and active role in the organization growth of Technology & Business.”

Educational Qualification

2009-2012 : NTTF in Mechatronics from NTTF Training center Dharwad Secured 67%.
2008-2009 : PUC +1 Science from S J P N Nidasoshi Trust Secured 50%.
2006-2007 : From A S V S Kadapur School Secured 80% in 10th board.

Project undertaken During Study.

Institute : NTTF Technical Training center, Dharwad, Karnataka.
During 1st year : 1) WATER LEVEL INDICATOR.
During 2nd year : 1) HEARING AID USING OP-AMP.
During 3rd year : 1) ROBOTIC BALL FOR THE DETECTION OF EXPLOSIVE AND HUMAN.

Title : ROBOTIC BALL FOR DETECTION OF EXPLOSIVES AND HUMAN.

Description : This is built to detect the presence of HUMAN and EXPLOSIVES in war fields.
This consists of two main sensors and data is processed using microcontroller
Transmitted using RF transmission.

Project under Taken During in-plant Training

Company : Suzlon energy limited, Gujarat (Kutch ,Bhuj).
Title : Continuous lubrication system (CLS) for 1.5mw WTG.
Description : This is done using DC motor for pushing the grease by the help swice plate.

Special Training Archived During Study:

3 months In-Plant Training in Suzlon energy limited. Gujarat(Kutch ,Bhuj).
PCB Training held at NEC(Bangalore).

INDUSTRIAL VISITS DURING STUDY.

ACE Designer Bangalore
BFW Bangalore.
TIWAC Industry At Dharwad
Fanuc India
BIESSE Bangalore.

Technical Skills:

Hardware Networking, Server Support,
PLC programming(simens, ABB)
Microprocessor, Microcontroller(Masm, Kiel)
AUTO CAD 2004/ 2005/2007/2010/2013.
Pro-E
Master cam V12.0.

Computer Skills:

MS Office & Tools (2003,2007,2010,2013),SAP,
Installing and configuring IT the peripherals, components and drivers.
Installation of new OS & IP-Configuraton. Hardware & Networking.

Communication Skills:

1. Able to communicate effectively with a wide range of people, by showing interest and carefully listening to their needs.
2. Strong presentation and demonstrating skills; Confident, articulate and professional speaking abilities.
3. Emphatic listener and persuasive speaker, Excellent presentation and negotiation skills.

Business/Sales Skills:

Possess entrepreneurial spirit.

Competitive attitude.

Problem Solving Skills:

Combine patience, determination, and persistence to troubleshoot client issues.

Dynamic, results-oriented problem solver. Easily understand and solve technical problems.

Skilled at evaluating options and generating solutions.

Strong problem-solving and analytical skills.

Troubleshooting equipment or situations.

Multicultural/Diversity Skills:

Proven adaptability to differing cultural and business environments.

Ability to talk and conduct business in English, Hindi, Kannada, Marathi, Telugu & Konkani languages.

Enjoy working as a team member as well as independently.

Calculating numbers, Compiling data or facts, Record keeping, Updating information or records, Well-versed in all aspects of customer conversion and accounting.

Strongly committed to team-building and staff development. Able to coordinate several tasks simultaneously.

Industrial Experiences

Company: Hermes Distillery Pvt. Ltd.

Designation: Asst Manager IT.

Period: Jan 2018 to Present

Highlights:-

Responsible to manage and support daily operations of the information technology for Hermes Distillery, Which includes- Ticketing , Follow up, Escalation, Incident & Change Management.

WAN, LAN, WiFi device configuration, router configuration, switch configuration, Internet connectivity, Centralised master admin server monitoring and maintenance.

Data synch of multiple location servers, regular system back up and ERP software backup. Updation of patches and antivirus. Email services and outlook, thunderbird, Mozilla installation and configuration.

Supporting hardware/software to approximately 150+ users in a mixed desktop, laptop and thin client environment. Functioned as an outstanding administrator for windows environment, Strategically conceptualized and examined a disaster recovery plan for OS, Email accounts, financial applications and other ERP softwares.

Cultivated key relationships with all third party vendors for various IT services, which includes new project launch(Rollout activity), service restore, part repair/replacement if required.

Overall primary responsible person for IT Operations and user end support for better organization growth.

Company : Thea Technology Pvt Ltd.

Designation: IT Associate Analyst (Karnataka Region)

Period : January 2017- December-2017

Highlights:-

Giving IT support for Bangalore Region PharmEasy Stores.

Responsible for ongoing development and management of the servers and network, system security,

Security surveillance, access control, biometric, Fire alarm system and IT asset management. Overseeing department budget and planning, maintaining accurate documentation including resource timetracking and network design documents. Provide daily support of individual computers and employees.

Led special projects while ensuring they met strategic business requirement and were completed on time and within budget constraints.

Installation of ERP softwares, Working on various bugs reporting to development team and getting it resolved. Giving training to non-technical users, new joiners, Giving support to multiple locations, remote support, on call support and if required site visit.

Working on windows server 2012R, Understanding of active directory, Group policy, virtualization, VMware, user account creation, network sharing, policies, permissions and setting up the rights. Communicating with Vendors & customers for better Business development. Worked effectively with Various stakeholders (executives, department heads, end users, vendors, or consultants) to define business and systems requirements.

Provided resources and support as needed for all business systems and network changes, and upgrades. Assisted with the development of documentation of business applications, and networks. Developed and maintained access control, security and backup procedures and programs for business applications and networks.

Company : TCS-Ltd(On-Contract)

Designation: Sr. IT Field support Engg.

Period : June 2014 to Dec 2016

Highlights:-

Service Desk Support, Server administration, ITIL Management-Incident management, problem management, Asset management and Change management.

Windows server 2003,2008,2012 administrator, Working on SLA, Escalations, Vendor management, End to End network configuration and network support.

SAP-Inventory tracking and management, Application installation and configuration, I-Pad, TAB's, Laptop configuration, All types of printer-scanners installation and configuration, Maintaining documentation of IT equipments and preparing reports on daily, weekly and monthly basis.

Troubleshooting of hardware problems of all IT peripherals (Rack mount servers, Cisco network equipments, POS machines, Desktops, all type of printers and scanners), Resolving computer software issues, anti-virus issues.

Understanding of new technology updates, new applications implementation, Giving training to field support engg. Semi voice support, Remote support, site visit for major server issues.

Understanding incident priority and customer priority & Solving the problems. Improved support service by ensuring timely problem resolution and providing excellent customer support.

Coordinating with Customers, Vendors and central team for better IT support.

Working on CISCO Network, SAP, VPN, Dehiring & Rollout activity.

Company : SUZLON ENERGY LTD., Jakhau Site(Naliya), Kutch Gujarat.

Designation : Diploma trainee Engineer (OMS Department).

Period : April 2012 to July 2012.

Highlights:-

Flow control valve, pressure regulator valve, Thermocouple, Sensor, Anemometer, wind vane, Encoder. Expert in maintenance and calibration of PLC Control valve.

SCADA monitoring of WTG's. Monitoring of wind turbines over OFC network.

Coordination with the store staff for inventory planning for operational activities including SAP entries.

Carry out maintenance of IT equipment & system likes WTG monitoring, Laser optical fiber, Operating SCADA.

Maintained machinery with electronic and computer control systems.

Applied advance electronic control systems.

Designed and managed high-technology engineering systems for automation of industrial tasks.

Personal Profile

Name : Jagadish T Totakar
Date of Birth : 17 March 1991
Father name : Tammanna S Totakar
Sex : Male
Marital Status : Unmarried
Nationality : Indian
Linguistic Skills : English, Kannada, Hindi, Marathi, Konkani, Telagu.
Residential Address : S/o T S Totakar
Raviwar Pate Kadapur.
Tq- Chikodi Dt-Belgaum
Karnataka-591247

Hobbies

Visiting adventure places & Love to travel.
Listening music, Reading, Swimming, Playing Chess.
Mechatronics system design projects, learning softwares.

Strenghts

Good communication skills and convincing capability.
Team working and effective in leading & Can handle high pressure situation.
Innovative, hardworking and competitive.
I am a good team player, Self-confidence.
Excellent team member frank and out spoken.
Eager to learn.

I hereby declare that the above given information is true and correct to the best of my belief and knowledge.

Yours faithfully,
Jagadish T T

Place: Bangalore