RESUME

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CAREER OBJECTIVE

To achieve a bright, challenging and responsible career in an organization where I can share and enrich my knowledge and skills resulting in professional growth of organization and myself.

WORKING EXPERIENCE:

- Currently associated with **Amazon Development Centre** Bangalore **as Device Associate test engineer** with 2.3 years of experience.
- Formerly worked with NTT DATA Services Ltd as Software Engineer for 1.5 year.

TECHINCAL EXPERIENCE:

- Experience in Black Box testing.
- Good Knowledge on all stages of Software Testing Life Cycle (STLC).
- Experience in performing various types of testing which includes Functionality, Regression, Compatibility, Globalization testing.
- Thorough understanding in different types of testing like Smoke testing, Regression testing, Functional, Integration Testing, Compatibility Testing.
- Good experience in Test Case Preparation, Test Execution, Bug Reporting and tracking.

SKILLSET & EXPERTISE:

- Attention to detail and in-depth testing knowledge.
- Experience in performing various types of testing which includes Regression testing, Ad-hoc testing, Functional testing, Integration Testing, Compatibility Testing, Smoke testing, Sanity testing.
- Excellent written and verbal communication, good team player, strong organizational skills and very detailed-oriented.
- Good knowledge on Device testing, User Acceptance Testing, Test cases and Test plan maintenance.
- Part of all the major launch teams**.**
- Effectively worked on Device testing with Amazon's in-house tool "CIC" and "ITTILLA".
- Ability to communicate complete and accurate information with stakeholders.
- Successfully tested amazon devices and reported bugs in various fields like, hardware-software limitations.
- Effectively managed "Pre-published" and "Post-published" process and worked on NAD (non amazon devices).
- Trained new joiners in various projects and made them productive within short period.
- Conducted refresher's training for the teams across Amazon Alexa team.

TECHNICAL SUMMARY

- Knowledge in different types of software Development methodologies like Waterfall, V and Spiral Model.
- Tools: **CIC**, Ittilla, JIRA.
- Testing: Manual Testing and User Acceptance Testing
- Operating System: XP, Widows 7.
- Mobile Operating System: **Android** (2.3 - 7.0).
- Packages: MS office

PROJECTS AT AMAZON DEVELOPMENT CENTRE

PROJECT-1:

Project Name: Alexa Pre-publish team
Client: Alexa End Users.
Role: Test Engineer.
Description: It is basically a quality check and Enhancement project. This project involves testing of Functional, Security, SLU and Policy. It is a systematic approach to improve the functionality of the skill that is developed in the Alexa voice recognizing device. It also includes varies other type of testing like security, SLU and Policy.
Responsibilities:
- Reviewing the Test Cases/ Test scenario document.
- Understanding the requirement & functional specifications, creating test cases, undertaking execution of test cases to check the functional behaviors of the Application.
- Analyzing the requirements from the requirements analysis.
- Making the Hardware and software requirement for the Test Setup.
- Escalating the critical issues in the application to the top management and development team.
- Involving in the meetings with PM, Dev and QE members before writing the test cases for new enhancements.

PROJECT-2:

Project Name: Non Amazon Device Testing.
Client: Alexa end users.
Role: Test Engineer.
Description: This project is for tracking and recording behavior/defect of top apps in Non Amazon devices (Android) in Alexa skill Store.

Responsibilities:

- Studying and understanding of User requirements.
- Involved in preparation and execution of Test Cases.
- Involved in Functionality, Regression Testing & Retesting.
- Managing bug reports and status reports.
- Participated in several meetings related to improvements / enhancements.
- Participated in continuous quality improvement of testing processes.

PROJECT-3:

Project Name: Quality Team.
Client: End users.
Role: Test Engineer.
Description: This software can provide solution and services for the health care industry. By using the cutting edge technologies, Hospital Management can be improved with efficient work flow and communication. Any time any where facilities of the internet have helped the Medical fields to integrate into a single unit. Various Hospitals across the globe can be connected together. They can share information and even services. Details of the Patients, their previous visits etc. are totally not perceptible without a computer. Relevant information is always stored in the computer and is available instantly in front of the user.

Responsibilities:

- End to end testing ownership for Alexa skills(Functionality, SLU-Lite, Account linking,Dev/SA-BD communications etc.)
- Testing for Marketing skills(Functional and Load Testing)
- ASM for Managed skills(CP/CX,CRR,EA, Sync up with SA's
- UAT for new feature and device launches and test plan changes.
- Designing and writing new test cases/scenarios.
- Prioritizing and communicating high priority issues with SA/BD.
- Invent and simplify to increase efficiency and optimize test activities.
- Drive process improvements.

OTHER TECHNICAL SKILL:

Some basic knowledge on selenium automation tool.

EDUCATION

2012 – Bachelor of Electronics and Communication Engineering, Shridevi Institute of Engineering and Technology,
VTU, Bangalore with 60%

Date: Signature: