

Rakesh Kumar

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Near TVS Showroom, Madhepura, Bihar, Chousa-852213

OBJECTIVE

Seeking a challenging endeavor to enhance my skills and knowledge so that I can contribute to the organization as a prudent professional and procure consistent growth towards my professional objectives.

PROFILE SUMMARY

A team player, prudent analytical attitude, with excellent communication and interpersonal skills having six years of experience in Insurance sector.

EXPERIENCE

I have worked with Xchanging Technology Services India Pvt Ltd.

Xchanging Claim Service – XCS India Team since November 2011 as an Senior Associate.

Key Responsibilities include:

- **Maintaining Diary and Chasing Non Moving and TBA claims** on behalf of Xchanging Clients For Lloyds as well as LIRMA Market such as: Ascot, Mitsui, Axis and TMG
- **Setting up First Advices for ECF** (Electronic Claim Files) on CLASS System and Allocating subsequent Advices through PEGA and setting Work item Diary on Claims Portal.
- **FAST TRACKING of CLAIMS and CLAIM PROCESSING**
- **Maintaining Documents on IMR repository for TMR.**

EDUCATIONAL CREDENTIALS

- Service in Insurance (SII)
- B. Sc from Patna University
- 10+2 from B.I.E.C.
- 10th from B.S.E.B

PERSONAL DETAILS

Father's Name : Mr. Bashist Roy
Date of birth : 12th February 1988
Nationality : Indian
Hobbies : Playing Chess and Singing

(Rakesh Roy)

Place:

Date: