CURRICULAM-VITAE

SEEMA SHARMA ADDRESS:-

House No. 1529/3, Gali No. -6, Rajiv Nagar near AVR Public School, Gurugram (HR) – 122001 Mobile:- 8826027048 / 9711320317 E-mail:- smsharma350@gmail.com

<u> JOB PERSPECTIVE: -</u>

A position in the sentenced organization with major responsibilities that will effectively utilize my communication, leadership & organizational skills. My total work experience is approx. 9.5 Years.

PRESENT WORKING:-

PLN9 Security Services Pvt. Ltd. As a Customer Relation Manager (CRM) May 2017 to tell date

WORKING EXPERIENCE: -

- ➤ Worked in High Energy Material Research Laboratory (HEMRL) Pune as Data Entry Operator on Contract Basis through Viswaat Chemical Ltd. Mumbai from October 2009 to December 2012
- ➤ Worked in Yamaha motor bike Ltd. as Data Entry Operator on contract basis from March 2013 to September 2015.
- ➤ Worked in Torque Fiat Motor Cars Pvt. Ltd in Gurgram as Customer Relation Executive (CRE) from November 2015 to March 2016.
- ➤ Worked in Music website Goyal & Singhal Chartered Accounts in Gurgaon as Data Entry Operator from March 2016 to August 2016.
- ➤ Worked in Pearl Honda Kapsons Engineers Pvt Ltd. sec-52 in Gurgaon as Customer Account Manager (CAM) from 20 September 2016 to 9th April 2017.
- Assisting in Accounts with Accounts Department (Maintain Account Statements, Update Bank Statements Daily, Create PO & Invoicing Monthly)
- ➤ Working in PLN9 Security Services Pvt. Ltd. 465, Udyog Vihar Phase -V, Gurugram- 122016. as a Customer Relation Manager (CRM) from 10th may 2017 to till date.

Job Responsibility:

- ➤ Bank Statement Reconciliation
- > Maintain Petty Cash expense HO
- > Prepare all legal case file, Service tax file as per direction by Management
- > Payment reconciliation of all expenses/Vendor Payment, Wages, EPF, ESIC.
- Maintain Client ledger in Tally. ERP9
- ➤ Complete tally data.
- > Attendance maintenance.
- > Updation of data in Word, Excel, Power point.
- Dealing with site supervisors
- > File maintenance
- Numbering of files, etc.
- ➤ Handling All Customer Reminder Call

- ➤ Handling Follow-up Calls.
- > Daily calling at site with cross verification on Duty members as per records Site wise attendance verification, Leave applications, Resignations & Monthly Report - End of Month submitted to HR department
- Ensure proper coding of 'time paid not work' fanatics associates.
- Attend various meeting and perform miscellaneous paper work and reporting.
- Managing the store work or prepare the all items stock register.

ACADEMIC QUALIFICATION: -

- Completed High School U.P. Board Gorakhpur in 2005 with 50%.
- Completed Intermediate U.P. Board Gorakhpur in 2007 with 50%.
- ➤ Completed B.A. through D.D.U. Gorakhpur University 2010 with 49%.

PROFESSIONAL QUALIFICATION: -

- Completed Diploma in Information Technology Application (DITA) through "Kolkata" Institute" 2007.
- ➤ Diploma in Computer (MS Office) through "Kolkata Institute" 2007.
- > English Typewriting 40 WPM through Pune.

HOBBIES: -

Cooking & Listening Music.

PERSONAL DETAILS: -

Name Seema Sharma Husband's Name Mr. Abhishek Sharma Date of birth: 5th Aug., 1990 Female Gender Nationality Indian

Hindu Religion Martial Status Married Language Known: Hindi

DECLARATION:-

I do here by co	onfirm that the information	given in this fo	orm is true to the	best of my l	knowledge an	d belief
presenting myself for the	he true and sincere hard w	orks in your est	eemed organizati	on.		

presenting myself for the true and sincere hard works in y	our esteemed organization.
Place:	(Seema Sharma)
Date:	Signature: