

MOHIT KUMAR SHARMA

Technical Support Engineer

Mob: - +91-9818892021

Email: - mohit101085@yahoo.co.in

CAREER OBJECTIVE

To commit myself with a growth-oriented enterprise and strive to achieve the goals of the organization, through my individual growth, Knowledge, skill, hard work.

SUMMARY OF SKILLS

- ❖ Possess knowledge **of Operating System**.
- ❖ Installation and commissioning of STM, Layer 2 and Layer 3 switches, Routers, PDH Multiplexer, Optimux, 2 Mbits/s Modems, CSU/DSU etc
- ❖ Knowledge of Installing/uninstalling and configuring software as per need.
- ❖ Well-developed communication skills with reputation of unwavering accuracy, **credibility & integrity, exceptional presentation skills** with the ability to perform above expectations.
- ❖ Punctual, hardworking and self motivated professional.
- ❖ Result oriented performer and quick learner.
- ❖ Good Communication skills, necessary for team work.

PROFESSIONAL EXPERIENCE

Cube Telecom Pvt. Ltd. Noida

Technical Support Engineer

Apr 2016-Present

Cube Telecom is a Trader and supplier of multiplexer, Form (Optimux), IPDSLAM, G.SHDSL (leased line modem), GEAPON interface converter, CSU/DSU, LAN Extender, ADSL, and STM.

In this company I am working on OTDR, Splicing Machine, Optimux, SDH and PDH Equipment etc. we provide end to end solution to the customer with satisfaction also. I learned so many things like how to find their fault and solve it. Also having good environment in this company.

Prahar Equicom Pvt. Ltd. Delhi

Network Engineer

Feb 2014 to Apr 2016

During this period I've achieved working experience and technical competence in the following modern telecommunication equipments.

Work closely with customers on the technical requirements to provide technical solutions. Attend exhibitions, seminars and training session, pre/commercial bid opening and PNC meeting Configuring Switches and Routers, Server, PTZ, CCTV Camera (Analog and IP). Sound knowledge of Surveillance and Structure Cabling (Fiber and UTP cable & components).

Cube Telecom Pvt. Ltd. Noida

Service Engineer

July 2008 to Feb 2014

CUBE TELECOM PVT. LTD - Noida offers Last mile Solutions in Ethernet/IP, TDM. Cube Telecom has consistently focused in delivering Networking Products and Solutions in Broadband Access Technologies. Cube Telecom, has the exclusive Business Partnership with Opnet Telecommunication International Inc (Taiwan) for all the products within the territory of India and the regional markets.

- ❖ Responsible for post sales activities and troubleshooting for ensuring seamless delivery of high quality services.
- ❖ Installation and commissioning of STM, Layer 2 and Layer 3 switches, Routers, PDH Multiplexer, Optimux, 2 Mbits/s Modems, CSU/DSU etc.

- ❖ Handling key account of Army Signals and Air force.
- ❖ Understand Network design requirements of customers & provide Last Mile Access Solutions.
- ❖ Giving training to army technical team for the products offered in the projects.
- ❖ Have basic configuration knowledge of Cisco catalyst Switches.
- ❖ Antivirus installation and their updating
- ❖ Configure install and maintain network printers.
- ❖ To provide Internet Solutions and Configure Outlook express or Ms Outlook.
- ❖ Manage LAN area network.
- ❖ Providing solutions related to various types of network related problems.
- ❖ Operating Systems installations and troubleshooting.

Prime Telecom Ltd. Noida

Technician (Technical department)

Apr 2007 to July 2008

Prima Telecom Ltd. is a company engaged in Convergence & access solution provider in telecommunications. The company offers high quality end-to-end solutions in IT & Telecom, helping clients in maximizing their business opportunities & growth potential.

Responsibilities

- ❖ Work on **OTDR, Splicing Machine, Optimux, PDH & SHD, Router, Switches (L2 & L3) etc.**
- ❖ Configuring and handling router related quarries.
- ❖ Working on server & handled server related quarries find out the problem & solve.
- ❖ Install and configure operating systems and other software and routinely test installed software for glitch detection and other issues
- ❖ Giving and to and solution on wireless or Broadband connectivity
- ❖ Configure hardware through software.
- ❖ Conferring Installation of wireless router at customer premises
- ❖ Maintain all the network, system, EMS and NMS software.
- ❖ Configure all the security in network and system.
- ❖ Conferring the device Point to point and Point to multi point, LAN network.
- ❖ Monitor existing systems to ensure structural integrity.
- ❖ Fault analysis of Modem, Converters and Mux to develop the product by minimizing the product failure.
- ❖ Keep the record of the warranty equipments.
- ❖ Installation and commissioning of equipments on sites

Remote Access Tools

- ❖ Team Viewer and Army for WAN Support and Vnc Viewer, Ammyy admin and Intelligent for LAN support Major Achievements.
- ❖ Successfully implemented Opnet NMS project at Indian Army Jammu for managing all DXC's located at different locations from central location.
- ❖ Successfully installed of Opnet Mux in the ring for Indian Army for their fiber connectivity to 8 remote locations.
- ❖ Implemented Ordyn NMS project at Indian Army, for managing all the STM and Mux's located at 30 different locations and imparted training to the system team.

Equipment Handled

- ❖ Router (Cisco and Techroutes), Layer 2 & Layer 3 switches.
- ❖ MUX (Digital Cross Connect) - OPNET & Loop, Inbuilt with V.35/ G.SHDSL/ FXO/ FXS/ Hotline/ E&M/ Router Card/ Quad E1.
- ❖ STM-1 Mux - Ordyn (1209 and 1230 series), ECI, OPNET and .
- ❖ Leased Line Modems - Opnet and Loop. (With E1/ Ethernet/ V.35/ G.SHDSL/ Router Interface.

- ❖ Optimux - Opnet, Loop, Techroutes
- ❖ CSU/DSU - Opnet, Loop, Techroutes

EDUCATIONAL QULALIFICATION

- ❖ ITI course in ELECTRONIC MECH. From Govt. Recognized CRPF (I.T.I) Delhi.
- ❖ Diploma in “Electronics & Telecommunication” from (I.A.S.E. University) Institute Rajasthan.
- ❖ One year Diploma course in Management Information Technology (MIT) from AIIMS, Chennai University.

TECHNICAL PROFICIENCY

- ❖ MS-Word, Excel, Power Point
- ❖ Window 7,8 & 10

PERSONAL DETAILS

Father's Name	:	Mr.Krishan Dutt Sharma
Date of Birth	:	10/10/1985
Gender	:	Male
Mobile No	:	9818892021
Address	:	A-100, Gali No.-08, Meet Nagar, Delhi -110094

Declaration: - I hereby confirm that the above details are true to best of my knowledge and belief.

(Mohit Kumar Sharma)