

CURRICULAM VITAE

PRASHANT PUJARI

9075548404

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PROFESSIONAL EXPERIENCE:

A Technical service professional with 3 plus years of experience in service & technical support of Pumps & motors and 3 years in automobile industry.

- **ASC office executive at KSB Pumps Ltd- Pune - Maharashtra - September 2018 to present.**
- **Technical Support Executive - CRI Pumps Pvt Ltd – Pune branch – Maharashtra - October 2017 – August 2018**
- **Technical support Officer- CRI Pumps Pvt Ltd – Pune Branch, Maharashtra- July 2016 – October 2017**
- **Service Representative - CRI Pumps Pvt Ltd – Pune Branch, Maharashtra – June 2015 – July 2016**

ROLES & RESPONSIBILITIES:

SERVICE MANAGEMENT:

- Responsible for pump service issues at our ASC as well as dealers.
- Managed a team of 4 Service representatives, 40 plus authorized service centers and thereby ensured hassle free service.
- Consolidate the branch reports and submit to DGM.
- Preparation of service budget and operating service within the budget.
- Analysis of defective goods and identifying root cause of failure of a product there by updating HO for immediate corrective measures for product complaints at office.
- Collecting Defective goods study reports from representatives and analyzing them by Product wise, Product sub group wise, dealer/distributor wise, area wise, service center wise in order to get clear picture on product complaints.
- Monitoring of toll free service calls and guiding representatives to close calls on timely basis.

SPARES MANAGEMENT:

- Providing Spares forecast – Quarterly once in order to plan spares availability in advance based upon the season.
- Order management and stock maintenance of spares for hassle free service.
- Achievement of Spares target, and providing attractive schemes for spares in order to improve spares sales thereby ensuring genuine spares are available at all dealer/distributor counters.
- Studying Spares Versus Service cost there by ensuring the usage of genuine spares for service.

SERVICE ACTIVITIES AND TRAININGS:

- Providing Technical trainings for Branches on new products and models and advantages of CRI Products over competitors.
- Providing Quarterly once trainings to dealer & Service centers to update new products and existing product changes and also to collect product feedbacks.
- **Competitor product studies and studying new product requirements and providing appropriate data to HO.**

Previous work experience-:

- **Technical support executive - CRI pumps Pvt Ltd Pune - June 2015- August 2018 Service**
- **COMPANY TRAINEE- TATA MOTORS- JUNE 2014 – JUNE 2015 (PRODUCTION)**
- **SENIOR ASSOCIATE- TATA MOTORS- JUNE 2013- JUNE 2014 (PRODUCTION)**
- **APPRENTICESHIP (TRAINEE)- TATA MOTORS-JULY 2010 – JULY 2011 (QA)**

ROLES & RESPONSIBILITIES:

- Manpower management.
- Take initiative in WCQ for quality improvements.
- Coordinator in SQDCME, 5S, FIFO etc.
- Take initiative for quality improvements; give suggestions to improve the line efficiency.

ACADEMIC PROFILE:

| S.NO | COURSE | INSTITUTE | MARKS | YEAR |
|----------|---------------------------|-----------------|-------|-----------|
| <u>1</u> | DIPLOMA INI MECHANICAL | VVP POLYTECHNIC | 76.25 | 2007-2010 |

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|---|-------------|-----------------------------|-------|-----------|
| | ENGINEERING | SOLAPUR | | |
| 2 | SSC | DHARAMNNA SADUL PRASHALA | 70.30 | 2006-2007 |

PERSONAL DETAILS:

NAME : PRASHANT SHIVAJI PUJARI
 GENDER : MALE
 DATE OF BIRTH : 05-09-1991
 FATHER'S NAME : SHIVAJI PUJARI
 MOTHER'S NAME : RENUKA PUJARI
 BLOOD GROUP : A positive
 LANGUAGES KNOWN: ENGLISH, HINDI, MARATHI, KANNAD AND TELUGU
 ADDRESS : 74/B NILAM NAGAR-3, NEAR ADARSH KANNAD SCHOOL
 SOLAPUR

The above furnished details are true to the best of my knowledge.

PRASHANT PUJARI