

# CURRICULUMVITAE

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**DILEEP UPADHYAY**

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## ***OBJECTIVE:-***

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To work for an organization which provides me the opportunity to improve my skill and knowledge to growth along with the Organization objective?

## ***Specialist –Telesales***

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**Company Name:** Home Credit India Finance Private Limited

**Duration:** Sept 2018 to till now.

**Work location:** Bangalore

**Work Description:** In Home Credit, We called the clients to explain loan details .We convinced the clients while understanding there requirement .I processed loan while making client understands and agreed for the loan. During the process I ensure that the client understands loan details and happy with provided offer.

## **Key Accomplishments:**

- Managed a high-volume workload within a deadline-driven environment.
- Cross Selling loan to achieve daily and monthly target within a given time.
- Listening skills, problem resolution, and politeness
- Learn ways to enhance customer satisfaction and improve productivity.

**Reward and Achievement:** During work period , I have achieved 2 months best employee of the month awards for delivering outstanding customer experience in the month.

## ***EDUCATION:-***

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SUBJECT/COURSE	BOARD/UNIVERSITY	YEAR OF PASSING	PERCENTAGE
MCA	APS UNIVERSITY REWA	2018	68.9%

BCA	APS UNIVERSITY REWA	2015	66.1%
INTERMEDIATE (COMMERCE)	MP BOARD BHOPAL	2012	59%
MATRICULATION	MP BOARD BHOPAL	2010	56.5%

#### ***TECHNICLE QUALIFICATION:-***

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- MS Office
- Basic knowledge of Computer
- Programming language C, C++, Java.

#### ***PERSONAL DETAILS:-***

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**Date of Birth:** 20 March 1993

**Father's name:** Mr. Indrabhan Upadhyay

**Sex:** Male

**Languages known:** English and Hindi.

**STREANGHT:** Flexibility and Adaptability to work in any environment, Straightforward, Hard-worker and Honest.

**Address:** Madha, Bahuribandh, Rewa, M.P. 486001.

#### ***DECLARATION:-***

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I hereby declare that the information furnished above is true to the best of my knowledge and I hold myself responsible for any irregularities found.

**PLACE:**

**DATE:**

**SIGNATURE:**