

## RESUME

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### SHYAM SUNDAR GUPTA

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### Career objective-

Presently seeking a good entry level position in an industry where I can use my skills and knowledge for the betterment of technical process in an organization and further enhance my knowledge and skills with different technique being used in an industry today.

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### Educational Qualifications-

S.No.	Name of degree	Board/university	Year of passing	Percentage	Grade
1	Diploma in Computer Science Engineering	Board of Technical university Lucknow Uttar Pradesh	2016	82%	A
2	High School	Uttar Pradesh Board Allahabad	2013	61%	-

### Working Experience

- I have Worked as an "Diploma Engineer Trainee" in **Hindalco Industries Ltd.** Renukoot, Uttar Pradesh, An '**Aditya Birla Group Of Industries Limited**' in period of 30 Nov 2016 to 29 Nov 2017.
- 8 month experience in Printer, Systems, Hardware & Software in Hindalco Industries Limited Renukoot, Sonbhadra Uttar Pradesh.
- currently working as a Desktop Support Engineer C/O KDAH Hospital MUMBAI via CMS IT SERVICES MUMBAI.

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### Technical Skills –

- Oracle Application usage.
- Medical Supportive software Installation and troubleshooting.
- Barcode Printer Installation and troubleshooting.
- Ethernet/IP phone Troubleshooting.
- Server monitoring and Parts of Active Directory Monitoring.
- LaserJet/Deskjet/Dot-Matrix Printer maintenance and Installation.
- Desktop Monitoring/Analysis/troubleshooting.
- Desktop Backup & Recovery from failure.
- Operating System Installation and troubleshooting.
- Remote Desktop Support as well on Field Solution .

### Professional Skills -

- Time Keeping and Payroll Management System.
- Bio-metric Machine handling and processing.
- “HR Department” as a part of Payroll I also see the Joining of a "New Recruitment".
- Assure ID card maker.
- Work on IBM Lotus note.
- Work on remote system.

### Summer Training-

- I have completed my Vocational training from BSNL EXCHANGE OFFICE VARANASI".
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### Computer Proficiency-

- Familiarity with computer operation and knowledge of various operating systems such as windows-7 Windows 8, Windows 10.
  - Familiarity with various facets of Microsoft office 2007, 2013 & 2016.
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### Strengths-

- Ambitious and hardworking
  - Willingness to work in groups and ability to lead group activities.
  - Willingness to learn new concepts and ideas involving new technologies with an ability to adapt quickly and implement effectively.
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### Personal Details-

Date of Birth: -	30- may-1998
Father's name: -	Tarak Nath Gupta
Language: -	English and Hindi
Marital status: -	Single
Gender: -	Male

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### Declaration-

I hereby declare that the above- mentioned information is correct up to the best of my knowledge.

Date: 01/08/2019

Place: Mumbai

SHYAM SUNDAR GUPTA