

Vinod Balsuni

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Professional Summary:

Worked with clients across different industries and involved in all phases of SDLC in different projects.

- Created RPA structure and team along with production support, designed and developed RPA solutions to accelerate Business processes.
- Implemented End to End Robotic Process Automation (RPA) for 4 processes in Financial Service sector using UI Path. The RPA implementation resulted in 20 FTE savings and 50% AHT.
- Created end to end automation solutions for clients as per requirement which involves feasibility study, designing architecture, development, testing and deployment of automation.
- Used the UI Path Recorder to manage and execute Windows controls as a background process.
- Worked on Process Definition Document (PDD) step by step keystroke level.
- Worked on Solution Design Document (SDD).
- Worked on Solution diagrams and Solution description and object model diagrams.
- Designed developed and tested Bots for tasks using UI Path.
- Expert knowledge on Object Oriented Programming (OOP) concepts.
- Working on Business process diagrams and process flow charts with RPA tools.
- Worked on Available Process, Available Resource in Control Room.
- Expertise in developing various applications using VBA.
- Hands-on experience with visualization tools such as MS Excel, MS Visio.

Work Experience

Currently working in SopraSteria INDIA PVT Ltd as a UI Path RPA Consultant (TL) from November 2013 to till date.

Duration: 25th January 2016 till date

Project: SSCL(Shared Services Connected Limited) .

Description: SSCL is one of the premier financial service organizations in UK. In this project, I was involved in developing RPA's. In business perspective, using CBA (Cost Benefit Analysis) these are a huge financial save to the Client. We build these RPA using the tool called . To support the tool, we also use VBA and SQL to regulate the process flow. Migrating current VBA Automations into UI Path Objects.

A) Key Responsibilities

- Created Functional Requirements Documents (FRDs) for a Robotic Process Automation project, based on business process design discussions with business stakeholders.
- Involved in all phases of Software Development Life Cycle including design, development and creating test cases.
- Solid design, coding, testing and maintaining the RPA's (Robot's).
- Identifying and debugging the errors using Error Handlers.
- Interacted with window application and created an object and interacted all the objects in process studio and created work queue and ran the process.
- Interacted with window based application, called the process into the queues and interacted with Oracle based application.
- Created and documented test procedures and scenarios for the pre-UAT phases. And supported operational teams during the UAT and rollout phases.
- Created process model for windows based application using UI Path and testing it in the inbuilt control room provided by UI Path.
- Worked on Integrating applications like (Web, Services, Oracle, MS Office, GUI, Outlook etc.) using workflow, automation tool UI Path.
- Assessed in defining end to end robotic process automation development and strategy.
- Developed the project using Agile methodologies and Test Driven Development.
- Worked with database SQL Server.

Environment: RPA, UI path, .NET, VBA, HTML, XML, SQL Server 2014..

Role : VBA Developer

Duration: 11th November 2013 till 24th January 2015

Project: NHS: Healthcare Sales and Service provider.

A) Job Responsibilities:

- Creation, development and maintenance of automated MI Reporting of processes in MS Access and Excel, also looking into running this in MS SQL Server using MS Access front-end.
- Analyse the feasibility of existing process suitable for automation.
- Participate online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients
- Implemented new reporting techniques and facilitated the presentations to the clients.
- Experienced in building VBA Automation for various business systems.
- Experience in staging and deploying the automation solution into test and live environments.
- Managed a team of developers in an Agile environment.
- Worked with the Business Analysts in identifying and defining the requirements.
- Extensively worked on debugging application for fixing bugs and Production support.

Environment: VBA , SQL Server, Oracle, Web services, Sharepoint.BI.

Company: Mphasis an HP Company

Duration: 2nd March 2009 – 10th Nov 2013.

Project: CRMT: Resource management

A) Job Responsibilities:

- Extracting Raw Data from Database (Oracle, SQL).
- Maintain the data on Servers so that it can be retrieved by user whenever required
- Analysis based on the parameters
- Preparing reports based on the analysis.
- Creating codes (Macros VBA codes) as per Client requirement so that their data as per their requirement can be pulled whenever needed.
- Creating Applications as per the requirements received.
- Supervising the Avaya data and creating automated applications for pulling direct agent data as per the requirement.
- Have hands-on experience of Forecasting and Scheduling tool called Blue Pumpkin, Avaya Scripts, Avaya IVR, Worked on Server like Nortel(Mphasis Server) Currently replaced by Exony (application developed by IBM)
- Forecasting(using BP tool) the Manpower that will be required based on daily work analysis
- Preparing the Monthly Roster based on forecast for the team and different Process.
- Conducting team & Process meetings.
- Interact with Managers, PDH on process issues
- Initiated process improvement in the team
- Preparing of weekly & monthly reports for the clients
- Assist new hires.
- Communicating new updates in process to the team.
- Handling the team in absence of TL & AM.
- Organizing, outings, picnics, movie shows for the team.
- Worked on ISO documentation of reports.
- Conducting On Line Training for New Hires on the process
- Assist new hires so they are productive on the floor in the shortest possible time.
- Conducting trainings for new process within the team.
- Quality checks for the transactions action by team.
- Conducting Quality sessions for the team when required.

Educational Background and Professional Certifications

- M.C.S from Pune University 2009-10.
- B.C.S from Pune University in 2008.
- Completed C# certification from Seeds InfoTech.
- Successfully completed the advance Excel Skill port certification.
- Successfully Completed VBA Foundation level certification.
- Successfully completed RPA UI Path foundation level certification.
- Successfully Completed UI path Orchestrator Certification.
- Successfully Completed UI path Advance Developer Diploma Certification.
- Successfully Completed UI path Advance Developer Certification.

Personal Details

- Date of birth 25th July 1984
- Marital Status Married
- Nationality Indian
- Linguistic Proficiency English Hindi & Marathi

I hereby declare that this all information provided in this document is accurate and true to best of my Knowledge & belief.

Date:

Place: Pune

(Vinod Balsuni)