

M.SWETHA

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CAREER OBJECTIVE

Seeking a challenging and rewarding opportunity with an organization of repute which recognizes and utilizes my true potential while nurturing analytical and technical skills

SUMMARY

- Having **2.8 years** of experience in **Manual Testing** and **Mobile Application Testing**.
 - Experience in analyzing functional requirements and translate them to test cases.
 - Well acquainted with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
 - Performed, **End-to-End Testing, Integration Testing, Functional Testing, System Testing, Regression Testing, Compatibility Testing, UI Testing, Adhoc Testing and Exploratory Testing**. Proficient in developing, maintaining and executing test cases.
 - Have Experience on working in **Telecom, Educational, Retail and Health Care Industry**.
 - Proficiently organized and facilitated **daily scrum, sprint reviews, retrospectives, sprint and release planning**.
 - Reviewed test cases for peers and given valuable comments about test case coverage and functionality.
 - Prepared Traceability Matrix to ensure the test case coverage for all requirements.
 - Experience in analyzing requirements and design them to test cases.
 - Proficient in writing Test cases in Zephyr, Test Rail (Test Management Tool).
 - Worked on (Test Management Tool) **Zephyr, Test Rail** for Execution and **Jira** (Defect Tracking Tool).
 - Good Experience in handling the **client** calls
 - Participating in regular and weekly project status meeting with team members.
 - Having cross-platform skills in Windows, Mac.
 - Possess excellent communication skill, attention to detail.
 - Self-motivated individual and a good team player with good analytical skills.
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PROFESSIONAL EXPERIENCE

- Working as Software Test Engineer in Thought Frameworks. Bangalore from June 2016 to Till Date.
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EDUCATIONAL CREDENTIALS

- Bachelor of engineering in computer science and engineering from Siddhartha educational academy group of institutions, Bangalore in 2015 with 75%.
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PROJECT EXPERIENCE

Project 1:

Title: Red Rocket

Client: Own (Thought Frameworks)

Role: System Tester

Environment: JavaScript, Dot Net

Duration: January 2017 to July 2017

Team Size: 2

Description:

Red rocket is an Indian based application used for marketing, sales and promoting the business. This application is used to develop their own business by providing the free gifts and services. Here we have four roles Admin, Client, Support and Supplier. The total application is handled by the admin. End user customer receives a coupon and passcode, they launch the provided URL and redeem the gift card. We provide two types of campaign, Choose your gift and Scratch and win. We red rocket team takes the total responsibility of the whole process up to the end user receives the redeemed gift/services.

Responsibilities:

- Understanding and Analyzing the SRS document.
- Analyzed Functional Specification documents to develop test scenarios and test cases
- Performing **End-to-End Testing, Integration Level Testing, Functional Testing, System Testing, Adhoc Testing, Exploratory Testing, Compatibility Testing, Smoke testing, Regression Testing** of the application
- Executed test cases and documented bugs found during the process of testing.
- Responsible for preparing Test case executions.
- Responsible for preparing **Test case design** and preparing **Traceability matrix**.
- Involved as a manual tester in testing team.
- Participated in Review and status Meetings.
- Knowledge on preparing **List of Effort (LOE)** and **List of Hours (LOH)**.
- Handling direct calls with the client and developing team.
- Detecting Defects and classifying them based on the severity.
- Involved in web application testing (Windows and Mac).
- Reporting the Defects in **JIRA** defect tracking tool
- Responsible to prepare the **Daily Status Report, Weekly Status Report, Monthly Status Report**.

Coordinating with Test Lead and Development Team for Bug Fixing

Project 2:

Title: CELLTRUST (Secure line2)

Client: Celltrust, USA

Role: System Tester

Environment: Java, HTML 5, Windows, iOS, Android.

OS: iOS - 9.3.5 & 10, Android- Marshmallow, Lollipop and Kit Kat.

Devices: Samsung S6, S6 Edge, Nexus 6, iPhone 6,6S, 6S+.

Duration: June 2016 to December 2016.

Team Size: 6

Description:

CellTrustSecureLine is comprised of Secure Voice and SecureSMSempowers the workforce with seamless mobile communications that can be secured, traced and archived. All text communications made using the app can be time and date stamped, tracked, logged and archived for eDiscovery in support of compliance. The powerful app supports enterprise mobile communication and compliance to give leading organizations a competitive advantage by balancing mobile productivity, risk and control. Employees can confidently communicate with colleagues, partners and clients knowing that their personal communications remain private. Businesses have assurance that corporate assets, intellectual property and client contacts are protected. Powerful encryption and traceability for highly sensitive calls using WiFi, 3G, 4G and LTE network protocols for reliability and cost savings on roaming.

Responsibilities:

- Understanding and Analyzing the SRS document.
- Analyzed Functional Specification documents to develop test scenarios and test cases
- Performing **End-to-End Testing, Integration Level Testing, Functional Testing, System Testing, Adhoc Testing, Exploratory Testing, Compatibility Testing, Smoke testing, Regression Testing** of the application
- Executed test cases and documented bugs found during the process of testing.
- Responsible for preparing Test case executions.
- Responsible for preparing Test case design and preparing traceability matrix.
- Involved as a manual tester in testing team
- Participated in Review and status Meetings
- Detecting Defects and classifying them based on the severity.
- Involved in both mobile app, web application testing (Windows and Mac).
- Reporting the Defects in **JIRA** defect tracking tool
- Responsible to prepare the **Daily Status Report and Weekly Status Report**

Project 3:

Title: 12Twenty

Client: 12Twenty - United States

Role: System Tester

Environment: JavaScript, Dot Net and PHP.

Duration: July 2016 To June 2017 (Worked for Sprints)

Team Size: 15

Description:

12Twenty is the only tool built from the ground-up to be used for collecting and reporting student employment data using innovative data acquisition technology. 12Twenty seamlessly and intuitively aggregates data, allowing career counselors to obtain coveted statistics and generate essential reports with a single click. This reservoir of data can also provide students with groundbreaking tools to get the job they want.

Responsibilities:

- Understanding and Analyzing the SRS document.
- Involved in weekly and monthly sprints.
- Involved in Test case Execution.
- Performed mainly in Adhoc, exploratory, compatibility testing.
- Detecting Defects and classifying them based on the severity.
- Reporting the Defects in **JIRA** defect tracking tool

Project 4:

Title: Birdie

Client: Birdie Care (UK)

Role: Senior QA

Environment: Java script, Node.js · React.js · React Native, Windows, iOS, Android.

OS: iOS – 11.4.1,12, Android- Marshmallow, Lollipop and Kit Kat.

Devices: Samsung S6, S6 Edge, Nexus 6, iPhone 6,6S, 6S+,X.

Duration: November 2018 to till date

Team Size: 5

Description:

Birdie is a care technology platform that supports care professionals and families in delivering better and safer elderly care at home. Caregivers record visit notes directly in the Birdie app. Key information on the older adult's wellbeing are instantly accessible by the whole circle of care(family).Our system works seamlessly to provide real-time information about care. It brings transparency and support towards the highest regulatory standards. Create tailored reports and audit care visits in real time.

Responsibilities:

- Understanding and Analyzing the SRS document.
- Responsible to Prepare **List of Effort (LOE)** and **List of Hours (LOH)**.
- Analyzed Functional Specification documents to develop test scenarios and test cases
- Performing **End-to-End Testing, Integration Level Testing, Functional Testing, System Testing, Adhoc Testing, Exploratory Testing, Compatibility Testing, Smoke testing, Regression Testing** of the application
- Executed test cases and documented bugs found during the process of testing.
- Responsible for preparing Test case executions (Test Runs) in **Test Rail**.
- Responsible for preparing Test case designing in **Test rail** and preparing traceability matrix.
- Involved as a Senior QA tester in testing team
- Participated in Review and status Meetings
- Detecting Defects and classifying them based on the severity.
- Involved in both mobile app, web application testing (Windows and Mac).
- Reporting the Defects in **JIRA** defect tracking tool
- Responsible to prepare the **Daily Status Report , Weekly Status Report, Monthly Status Report**.

- Responsible to take up daily stand up meetings.
- Responsible to prepare **Sprint Planning and Sprint Retro document** along with Dev team.
- Responsible to take up weekly call with client.

CERTIFICATION AND TRAINING

- **C and C++** certification by **NIIT**, March-2015
 - **Manual Testing, Selenium, Java** certification by QSpiders Bangalore, May-2016
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AWARDS, REWARDS AND COMPETITION

- Participated in various events conducted in Thought Frameworks.
 - Appreciated with '**Best Test case designer**' of the team by the clients of Red Rocket and Honey B.
 - Complete ownership on the '**Birdie**' project.
 - **Best QA Performer** from 'Birdie' client for Good Catches and for suggestions.
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PERSONAL INFORMATION

Date of Birth : 30th -September - 1993
Nationality : Indian
Gender : Female
Hobbies : Gardening, Listening music, Surfing, Cooking
Present Address : #32/10, 3rd main, 8th cross, B.S.K 3rd stage, Srinivasnagar, Bangalore-85

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Thanking You,

Date:

Place: Bangalore
