





# ROSHNA RAJU

## About Me

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 1.8 Years Experience    Bangalore    +91 9886487709    roshnarajurose@gmail.com

## Career Objective

I want to utilize my skills to lend a fruitful growth to your organization as well as my professional career to reach new horizons effectively as a member of the effective organization.

## Work Experience

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### Product Engineer ( Recibo Technologies Pvt Ltd, Bangalore)

- 1.8 Months of experience as Product Engineer in software testing, technical support, on mobile, web and enterprise applications.

## Projects

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### I. EasyCig

- Clients: ITC Distributors
- Roles: Testing and Technical support.

#### Project Description

EasyCig is the most secured Distribution Management Software with Data backup facility at respective WDs. No risk of intruding or Data Theft unlike other softwares which had cloud backup.

### II. Meizu Distribution Management System

- Clients: Meizu Telecom.
- Roles: Testing and Technical support.

#### Project Description

Meizu is a cloud based sales and distribution management system. It will capture real time sales details and real time information of sku wise stock lying in the channel and Settle claims in a much faster and transparent manner.

### III. **Footprints**

- Clients: Telecom & FMG Organizations (Xiaomi Brand Stores-VRP Telematics, Philips Accessories Zoom Me Mobile India & Kytes Telecom, Patanjali, etc...)
- Roles: Testing and Technical support.

#### **Project Description**

Footprint is a Location & Route Tracking application which provides High precision tracking with GPS + Network Signals.

### IV. **CableBaba**

- Clients: cable operators.
- Roles: Technical support.

#### **Project Description**

CableBaba is a comprehensive cable TV billing and payment management solution with multiple payment options.



### **Key Responsibilities**

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- Install and configure software to computer
- To give Complete training on how to use software.
- To diagnose, troubleshoot, and resolve issues by questioning customers about the issues they are facing in a detailed fashion.
- Check and collect new requirements from clients with detailed description and report to development team.
- Keep track of users' system issues until they are resolved by adhering to the agreed timelines.
- To resolve technical issues related software.
- To resolve complex problems, interact with clients through phone, emails, chats or take the screen sharing through AnyDesk or TeamViewer and provide solutions.
- Maintain the procedural documents and reports.
- To provide enterprise-level support to customers.
- Functional Testing
- Unit testing module level



## Technical Skills

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- Good practical knowledge of core java concepts and JDBC.
- Good practical knowledge unit and functional testing.
- Deep knowledge in OOP concepts.
- Knowledge of RDBMS concepts and SQL – DDL, DML and DQL statements.
- Ability to work on different projects simultaneously.



## Skills

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- Adopt new environment
- Good team worker
- Self confidence
- Trustworthy
- Helping others



## Education

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### MCA

Shree Devi Institute Of Technology (V.T.U)  
Mangalore, Karnataka

Graduated, July 2017  
Marks 69%

### BCA

Navajyothi(Kannur university)  
Kannur, Kerala

Graduated, July 2014  
Marks 61%

### XII

St.Jude's HSS  
Kerala Board ,  
Kerala

Marks 61%

### X

St.Jude's HSS  
Kerala Board,  
Kerala

Marks 73%



## Personal Interests

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- Browsing
- Listening music



## Personal Details

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Date of Birth : 21-04-1993  
Marital Status : Single  
Father's Name : Mr. Raju  
Languages Known : English, Kannada, Tamil & Malayalam

### Declaration

**I hereby declare that the above stated information is true and best known to my knowledge.**

Date:

ROSHNA RAJU