

CURRICULUM VITAE

Brijesh Kumar Maurya

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Career Objective

"To get a challenging and responsible position in the organization, I will work with my experience, ability, diligence so that I can get the best performance."

Academic Qualification

- ❖ Graduation (B.A.) completed in 2015 from DDU University
- ❖ Senior Secondary (12th) completed in 2012 from Up board
- ❖ Higher Secondary (10th) completed in 2010 from Up board

Professional Qualification

- ❖ Completed Hardware Networking Course (JCHNE) in 2014 from Jet king Gorakhpur.

Computer Proficiency

Hardware:-

- ❖ Assembling, disassembling & replacing part in pc (HP, Lenovo, dell) Desktops, Laptops, and workstation, think Clint.
- ❖ HP DMI utility has knowledge about how to run & update serial number in HP Laptops.
- ❖ Troubleshoot hardware related problems, Desktops, Laptops, and workstation.
- ❖ Configuring Printers and basic Troubleshooting.

Windows and software:-

- ❖ There are good knowledge in operating systems (win-7, 8, 8.1, 10), drivers, software and windows patch installation.
- ❖ Creating ghost images for quick window installation & other things installation.

- ❖ *Configure outlook (2010, 2013, and 2016) and solve outlook issue.*
- ❖ *Macbook*
- ❖ *CCTV*
- ❖ *Making invoice in SAP*
- ❖ *Good knowledge in ticketing by symphony software.*
- ❖ *Also, Linux installation and basic troubleshooting information.*
- ❖ *Knowledge about Deleted PST & DATA recover by using third party software like staller phoenix window recovery kit.*
- ❖ *Break the windows password by using third party software.*

Networking-

- ❖ *TCP\IP configuration, map drive, data sharing, printer sharing & resolving the LAN connection problems, telephone issue, & basic troubleshooting.*
- ❖ *Computer Joining in domain network (manually and software also) & and configure wireless network in domain environments.*
- ❖ *Good knowledge in video conferencing, Skype for business, Antivirus issue, One drive.*
- ❖ *Remote support by any desk, Skype, team viewer, Zoom and Microsoft team.*
- ❖ *SCCM configuration and manage.*
- ❖ *Knowledge of Active directory, DNS, DHCP, .Net framework.*

Security-

- ❖ *Seqrite Endpoint security*
- ❖ *Firewall*

Job Responsibilities

- ❖ *Protecting the Systems and Data from Viruses by installing Antivirus & update.*
- ❖ *Outlook Mail Configuration, backup & restore and PST Repair and Maintenance Knowledge, also resolving MS OFFICE related issue like word, excel, PowerPoint.*
- ❖ *I am able to provide solution remotely of user query & troubleshoot issue that user Facing.*

- ❖ *Resolving all start up and profile login problems that occur & Handling all the issues related to the Security Permission of the websites.*
- ❖ *Quick repair window if window corrupt by restore point & window cd.*
- ❖ *Maintain SLA of ticket & provide quick solution to user and closing by user confirmation.*
- ❖ *If any hardware issue in system then we case log in customer care with warranty And replace the part.*
- ❖ *Solve user system slowness issue using disk defragment ,disk clean-up and Upgrading hardware.*
- ❖ *Window updated with data backup and configure user profile in domain network and reset up of user profile that's user old things.*

Work Experience

- ❖ *2years experience in **Sysnet global technology** as **hardware engineer** on **HP process**.*
- ❖ *2 years experiences as a **desktop support engineer** in **Maruti Suzuki Gurgaon pay roll** on **IQOR GLOBAL SERVICES INDIA PVT Ltd** on **HP process** .*
- ❖ *Currently I am working as an **IT EXECUTIVE** in **DHRUV Industries ltd** from 16 December 2019 to till now.*

Personal Profile

- ***Name :** Brijesh Kumar maurya*
- ***Date of Birth :** 24 October 1996*
- ***Father's name :** Shri Ram Chandra maurya*
- ***Hobby:** Surfing Net & I am always learn about new things.*
- ***Strengths:** Enthusiastic & I am always learn quickly.*
- ***Nationality :** Indian*
- ***Languages:** Hindi & English.*

✓ *I hereby declare that all the information given is correct according to the best of my knowledge and belief.*

Place:

Date:

Brijesh Kumar maurya