

IYAPPAN.S

Phone: +91- 8300156777, 8072221609

Permanent address:

Email: iyappan.sai@gmail.com

7B, Radhapuram Road, Vallioor,

Tirunelveli District, India Tamil Nadu -627117

OBJECTIVES:

A challenging career in any field is equal opportunity to enhance knowledge, skills and effectively contribute to the growth of the organization.

EDUCATION:

- DCE -Diploma Computer Engineering, PET Polytechnic College, State Board of Technical Education and Training, Department of Technical Education, Pass Out 2012.

TECHNICAL COURSE:

- Completed A+N+ and CCNA with 'A' Grade in ACCEL IT ACCADEMY, Tirunalveli

TECHNICALSKILLS:

Hardware:

- ❖ Installation OS (Win XP, Win 7, Win 8, 10.)
- ❖ Troubleshooting & Maintenance of PCs.
- ❖ Fault finding & troubleshooting SMPS, and Motherboard.
- ❖ Installation of device drivers & hardware components.
- ❖ Configuration of printer, Scanner.

Networking:

- ❖ Network Devices Hub, & Switches.
- ❖ LAN, Client Domain System
- ❖ TCP/IP services, IP addressing & sub netting
- ❖ Troubleshooting the networking related problem

EXPERIENCE :

- Working as **Desktop Support Engineer at PET Engineering College** From Sepetember 2021 to Till Date.
- Working as **Desktop Support Engineer at Vertical solutions** From Feb 2019 to March 2020.
- Working as **Desktop Support Engineer at Rapid Computer Services** From Jan 2014 to Jan 2019.

ROLES & RESPONSIBILITIES :

- ✓ Installations of Operating Systems Client (win7, win8), Server 2008 R2, 2012 R2
- ✓ Installations & Troubleshoots of PC, Printers & Scanners, Sharing.
- ✓ Any Desk Software Installation Configuration And Troublehooting.
- ✓ Experience in hardware and software installation, maintenance, troubleshooting.
- ✓ Configuration and Backup of MS-Outlook 2007 & 2012,& 2013,2016,2019,2021
- ✓ Having knowledge about TCP/IP, SMTP, POP3, IMAP
- ✓ Having knowledge about DNS, & DHCP.
- ✓ Provide end user support in hardware and software applications.
- ✓ Hands-on knowledge on LAN networks and cable crimping And Related Issus.
- ✓ Remote Desktop Support Software & Printer Installation Issue.
- ✓ Domin User Account Unlock Password Reset Using AD Portal.
- ✓ Network Printer Installation IP Address And Sharing Troublehooting Issue.

PERSONAL DETAILS:

- Date of Birth : 30.12.1988
- Marital Status : Single
- Languages Known : English, Tamil

DECLARATION:

I hereby declared that all the information and facts given above are true to best of my knowledge and belief

(S.IYAPPAN)

