

N. Rajagopalan

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CHIEF TECHNOLOGY OFFICER / CHIEF INFORMATION OFFICER / Head – Information Technology

- IT Business Partner
- Large Manufacturing Organizations
- IT Roadmaps
- ERP & Digital Technology
- Large IT Budgets
- Team Management
- Cloud Technology
- IT Security and control
- Disaster Recovery

CAREER OBJECTIVE

Lead the Information Technology Function of a progressive organization and have the opportunity to implement the current technologies.

PROFESSIONAL SUMMARY

- Master of Science in Information Technology with over 31 years of Senior Management IT experience in large prestigious Indian & Multinational Organizations and as an Entrepreneur.
- As CIO, managed all technology infrastructures & IT operations, aligned and deployed technology to streamline business processes thereby enhancing the organization’s profitability
- Widely travelled; globally and handled IT in Far East operations.
- IT exposure in multiple industry verticals including petrochemicals, fertilizer manufacturing, elevator and escalator manufacturing, paints, pigments, leather, shoes, pharmaceutical processes, and ship manufacturing.
- Strong exposure and understanding of business process analysis, design, re-engineering, process rationalization, cost control, capacity planning, performance measurement and Quality of service deliverables.
- Currently as CIO and Head-IT for SPIC Group, as IT Business Partner, managing All-India IT, large IT Budgets & large IT Teams.
- Successfully led the in-house implementation of SAP S/4 HANA in record 14 months.
- Designed & Implemented Global IT Road map, IT Strategy, IT Service and IT Standards for KONE Elevator India.
- Recognized by Global HR for Managing the Resources at ZERO attrition for over 7 years.
- Recognized for the building of 24/7 Datacenter accessible to users with Information System standard and Security.
- Developed & implemented Backward Loading systems automation in 2003 itself on IOT, ML and AI technology.
- Managed large global projects on Networking, implemented ERP like SAP, SCALA etc. and global data center DR solution.
- Successfully led the seamless migration of IT services, from in-house to 3rd party out-sources at Asia level.
- Passionate about learning new technologies and building & training IT teams.
- Digitalization, Virtual working environment, Virtual meetings internal and external business meeting, enabled virtual board meeting, Annual General Body Meeting (AGM) etc., and Enabled IT Service & Support for business operations during the Pandemic situation with highly secured access.

CORE COMPETENCIES

ERP Business Applications. SAP S4 HANA / Oracle / BAAN and DBA.	IT Operation Management and Handling customers for IT service Delivery.	IT budgeting and managing IT profit & Loss.
IT Infra, Data Centre, Networking LAN / VLAN & WAN / SDWAN Firewall Management	Managing Business leaders, IT Resources, and Vendors to enable IT Support & Services	Business Process & Project Management
Knowledge on General Data Production Regulation (GDPR)	Vulnerability Assessment and Penetration Testing (VAPT)	Backup and Disaster Recovery
Cloud Technology, Virtual and Digital Platform	IT Network, Data Security and Controls.	IOT / AI / ML and Industry 4.0 MIS / BI / BW / BO / Dashboard tools

PROFESSIONAL EXPERIENCE

Southern Petrochemical Industries Corporation Ltd

Nov 2014 – Present

Head Information Technology

SPIC Group is ₹7,500 crores conglomerate of five organizations (SPIC, Greenstar Fertilizers, TPL, MPL and TFL) into manufacture of petrochemicals with its core competencies in manufacture of urea, fertilizer products, oil, natural gas, pharmaceuticals and biotechnology applications. The Group has 5 manufacturing plants and a headcount of over 4000 employees.

**Role:** Reporting to the Whole-time Director and leading the IT Functions of all SPIC Group companies; the role covers the Head Office in Chennai, all manufacturing units and Regional Offices. Mandated to deliver the targeted IT P&L and handling the annual IT Capex and Revenue budget of Rs.30 crores while leading a team of 16# IT professionals.

**Key Achievements :**

- Effectively formulated Group IT Policies and Security Policies for the Group Companies
- Delivered the Organization's targeted IT Profit & Loss within the IT budget
- Ensured IT services of the company comply with VAPT certification
- Successfully implemented ERP Business Applications over the last 15 years. Led the implementation of SAP S/4 HANA
- Created realtime Dashboard from SAP S/4 HANA for senior management team
- Successfully implementation SAP S/4 HANA ERP redundancy DR solution on Amazon Cloud Technology and periodical Testing to ensure the backup of business systems available.
- Developed in-house SAP support team. Integrated 3<sup>rd</sup> party applications with SAP
- Designed and implemented Sales-Portal for 350 plus warehouses with SAP HANA integration
- Supported IT Infrastructure Support with 99.5% uptime for all Group companies
- Implemented Machine Learning, IOT, Artificial Intelligent Technology, Innovations in the Plant
- Digitalization, Virtual working environment, Virtual business meeting internal & external including Board meeting, Annual General Body meeting (AGM) etc.,
- IT Service and Business operation enable for remote working during the Pandemic situation.

**Freelance IT & ITES Consultant**

**Nov 2011 – Oct 2014**

Consultant

- Managed the Overall Business with profitability. Also looked into Resource Management, Business Administration, Finance Management, Vendor Management and Customer Relationship Management inclusive of its Marketing Process.
- Managed Application Development services using DotNET, JAVA, PHP, Open source and other Development software as per client's needs and ERP application like SAP, BaaN, QAD, Microsoft Dynamic, etc.
- Providing consultancy to customers on existing IT environment - consolidation using the right IT Technology like Virtualization, Cloud Computing, MPLS Networking, Software Licensing centralization, Central Backup, IT Security, Data Centre management, Software license compliances, etc.
- Migrated from the old technology (environment) to the latest technology at very low / affordable costs, while handling Data base administration services on Informix, Oracle, SQL, DB2, etc.

**KONE Elevator India Pvt. Ltd**

**Mar 1997 – Oct 2011**

**Manager IT Operations**

*KONE provides industry leading eco-efficient elevators, escalators and auto-walks.*

**Role:** Reporting to the Managing Director in India and the Regional Director, IT APAC handled the entire IT function of the organization. Had periodic interactions with the Global & Regional Teams. Besides Indian IT operations, extended Business Support and managed offices in Hong Kong, Sri Lanka, Nepal & Thailand for an interim period. Widely travelled to Far East, China & Australia

**Key Achievements :**

- Implemented Global IT Road map, IT Strategy, IT Service and IT Standard for KONE India.
- Managed Global projects on Networking, Implementing ERP like SAP, SCALA etc., and global data center DR solution.
- Handled the Nimbus project for KONE global to reduce costs on software licenses.
- Provided remote support to Dubai & UAE on implementing SCALA ERP.
- Implemented Integrated ERP software developed in Informix 4GL using Informix database for Manufacturing and Integrated software developed in VB .NET using SQL database for Branch & Regional operations. Both Informix & SQL database were integrated on real time for MIS and report analysis.
- Resources Management - Recognized by Global HR for Managing the Resource at ZERO attrition for over 7 years.
- Handled the IT Profit & Loss and controlled the IT budget and IT Helpdesk for Apps and Infra 24/7

UNIQUE Information Services Pvt. LtdDec 1994 – Feb 1997

Executive, Systems.

Worked on software development, testing, deployment at customer place, user training, continuous support and resource management.

Secals Limited.Feb 1990 – Dec 1994

Data Entry Operator

Worked on data entry, data & report processing and software development. Payroll processing software developed individually.

ACADEMIC QUALIFICATION

Master of Science in Information Technology, MS ITJuly 2004 – Oct 2006

Bachelor of Science, Computer Science, BSc – CSJuly 2000 – Oct 2003

Diploma in Advanced Computer Programing, DACPMay 1987- April 1989

CERTIFICATIONS

Certified on RDBMS (Informix) from Vision Software Private Ltd, Chennai - **May 1995**  
Certified on Networking from SAP Private Limited, Chennai **May 1995**  
Completed course on SUSE Linux, Red-hat Linux and HP UNIX – in **2005**  
Certified on ITIL V3 Foundation, **from EXIM - April 2012**  
**Certification on Certified Information Systems Audit, from ISACA - June 2021**

TRAINING on

VMware v-Sphere: Install, configure and manage (V5.1) from HP  
Microsoft Exchange 2003 Server fir installing, configuring, deploying and administrating MS Exchange Server  
Cloud Technology and Cloud Security controls  
Self-trained and participated in seminars on Internet of Things (IOT), Machine Learning (ML), and Artificial Intelligence (AI)  
Digital Technology and Cloud Technology Security Challenges.

Attended WORKSHOPS on

Ethical Hacker, EC-Council, IT & Data Security.  
“Fundamentals of Rational Clear Case and UCM” conducted by the rational channel partner.  
BIG data tool - Hadoop for installation and administration (including end user support).  
Leader skill & development organized by the Management of KONE.  
ISO Training on lead auditors BVQI and LRQI.

PROFESSIONAL VISIBILITY

Active Member in the Annual CIO Klub  
Regular invitee to Annual CIO Meets of Express Computer, Economic Times & IDG  
Avid contributor. Made presentations on Industry 4.0 in Manufacturing Technology Seminars  
Panel Member of several IT seminars

PERSONAL DETAILS

Date of Birth: 31st March, 1966Passport details : Z6160469 Valid till 06<sup>th</sup> May 2031

Marital Status: Married with two childrenNationality : Indian

Languages Known: Fluency in English & Tamil and a Beginner in Hindi, Telugu, Malayalam

N. Rajagopalan