

# J Premkumar

E-Mail:jprem1488@gmail.com

MobilePhone: +91-9566034118

## Project Management | Operations & Transition Management

### PROFILE SUMMARY

- A focused professional with successful career over **27** years in **Record to Report, Procure to Pay, Order to Cash, Travel & Expense**, , Transition Management and **Operations Management**, managing a team of **180+** members at multiple service delivery centers.
- **Transitioned multiple accounts with 15 FTE's and expanded to 100+ FTE's with diverse scope and regions.**
- **Improved contribution margin** for one of the key accounts from 15% to 40%
- Excellent Global Stakeholder Management leading to securing additional business across **North America & EMEA** regions and key Finance functions like R2R, O2C, P2P.
- Managed transitions from **South Africa, Europe & North America**. Participated in reviews with key stakeholders in **Denmark, France, Germany, Finland, Benelux & North America**.
- Managed stakeholders from **53 entities** across **33 countries** for Danish Engineering Company (Pumps and heating equipments)
- Involved in **Set up of Service Delivery Center** for engagement in Tier I and Tier II centers.
- Handled the setup of **Satellite Delivery Centre** in Tier III Cities
- Proven capability in **improving operations efficiency and strengthening** internal controls,
- Driving various initiatives within SBU (viz, Mentoring program, cultural initiatives, Innovation) and playing the role of a mentor for expert opinion for peer engagements.

### ACADEMICS

- **IFRS Certification**
- **Masters in Business Administration**, from Vinayaga University, Tamil Nadu
- **Bachelors in Commerce** from Manonmaniyam Sundaranar University, Tamil Nadu

### ORGANIZATIONAL EXPERIENCE

Capgemini Technology India Pvt Ltd., Engagement Manager (P2P, C2C, R2R)	(Feb'2018 - Jun 2020)
--	-----------------------

Capgemini Technology India Pvt Ltd., Operations Manager (P2P, C2C, R2R)	(Sep'2014 - Feb'2018)
--	-----------------------

Capgemini Technology India Pvt Ltd., Team Manager (P2P, R2R)	(Aug'2009 - Sep'2014)
---	-----------------------

Capgemini Technology India Pvt Ltd., Team Leader (P2P, R2R)	{Mar'2005 - Aug'2009}
--	-----------------------

Indigo Unilever Shared Services Process Lead (R2R)	(Mar'2003 - Feb'2005)
---	-----------------------

**Hindustan Lever Limited**  
**Distribution Incharge and Accounts clerk**

**(Jun'1995 – Feb'2003)**

**Broke Bond Lipton India Limited**

**(July1993 – May1995)**

**Kwality Ice Cream Pvt Ltd.**  
**Distribution Supervisor**

**(Mar'1992 – Jun'1993)**

## KEY RESPONSIBILITIES

### • Engagement Manager for India

- Accountable for **Revenue generation/Contribution Margin** for the account and savings for multiple centres across India along with new business scope expansion.
- Leading the **account transition** of AP, AR, GL and Payroll for the Power and Gas Supplier from United Kingdom.
- Liaising with **CFO's** from client organization for monthly cadence.
- Participate in **Management reviews** with Sr Leadership in the Organization on overall performance including KPI's, Attrition, Financial indicators and People
- Brought in **innovative/best practices** to ensure smooth transitioning of the project
- Point of escalation in India for any operational gaps or non adherence
- Perform account financial reviews, prepare operations & Annual budgets.
- Panel member for Assessment centres of **future leaders** along with their coaching & grooming.

### • Operations Manager for India

- Managed **transitions** both externally and internally by setting up and stabilizing processes.
- Handled Stakeholders and customers from different sectors.
- Handling both **Internal and External audits** for the projects/accounts.
- Perform checks consistent to **Organizational Risk & Compliance standards**.
- Accountable for **Operational Performance Indicators (SLA and KPI's)** for the streams in entire account
- Accountable for **strategic initiatives**, risk scenarios and **BCP** for the entire account in India.
- Prepare **monthly billing/cost reports** for all the scope of accounts in India
- Established & executed a strong **succession plan** and created **auto pilot teams**.
- Participate in Promotion discussions/interviews as an Assessor by applying Behavioural Event Interview Techniques

### • Team Manager

- Handled 40+ team members as a part of people handling for both GL / Cash Applications / Vendor Master creation
- Proactively Identify controllership gaps, proposing remediation to P2P, C2C & R2R in India & Poland
- Monitoring SLA and other key operational performance indicators,
- Provide suggestions on operations to peer service delivery managers.
- Participate in meetings to share best practises across the center.
- Ensure preparedness for Audit.
- Month end close Integration
- Created a controlled environment to put performance in check
- Part of Hiring team to manage resource requirements

## PROJECTS

- Managed **Global Enterprise Model (GEM – Seven Levers)** Alignment successfully for one of the clients
- Automation of Invoice Verification process (Invoice Indexing) via **OCR** (Kofax Readsoft) leading to **10 FTE's savings**

- **S4HANA(ONE ERP) implementation** for one of the leading Engineering Technology firm from Europe
- Identified movement of work roles offshoring resulting in **0.15 Million Euros**
- GL Automation project for a leading beverage manufacturer leading to savings of **15K USD savings**.
- Cash application process automation leading to savings of **2.5 FTE with 24K Euros**
- Automation on **Balance Sheet reconciliation** using Trintech resulting in **24K Euros savings**
- Functional Implementation of **MFGPRO SAP for Leading FMCG and South Africa;**
- Fixed Assets (Movable) integration project reconciling pie to pie match, improved the hygiene of the accounts.
- **DAMS** (Distributed Asset Management System) implemented across India for Hindustan Lever Limited leading to savings of manpower on maintenance and distribution.
- Retailer & Distributer Freezer Deposit reconciliation successfully completed for **INR 47 Crores**.

## TECHNICAL EXPOSURE

- **Exposure to SAP**

## PERSONAL DETAILS

**Date of Birth:** 16<sup>h</sup> May 1971  
**Languages Known:** English, Tamil & Telugu  
**Address:** 25 C, 2<sup>nd</sup> Main Road, 5<sup>th</sup> Cross, Rajiv Nagar, Perungudi, Chennai 600096  
**Availability:** Immediate