

**Saravana Kumar.S**

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**OBJECTIVES:**

To make sincere and continuous efforts towards building a promising career and to take challenges sportively and contribute for the growth of the organization.

**CORE COMPETENCIES:**

- Configuring and trouble shooting all wireless devices of popular brands ( Ubnt , Cambium, Mikrotek etc.,) .
- Primary responsibilities include Troubleshooting and maintain best quality infra of wireless connection between hub to hub and the clients also.
- Giving technical support for difficult and important tasks.
- Basic Troubleshooting the routers and switches like unmanageable and manageable switches.
- If there is any network issues, we will coordinate with L2 and L3 team and sortout the issues.
- Maintain up-to-date knowledge about product information and promotions.
- Communicate with customers through phone,e-mails,chats and personal visits.
- Respond to customer queries promptly and professionally. Work independently or in a team to achieve monthly.

**CAREER PATH :**

- **Current employers :-** Infonet Comm Enterprises Pvt Limited.
- **Designation :-** Technical Executive
- **Period Oct 2020 – Present**

**ROLES AND RESPONSIBILITIES :-**

- On time Execution as per milestones.
- Submit and maintain proper project documentation.
- Technical Operation and Maintenance for Tower Infra structure.
- Schedule daily customer appointments and make product presentations.
- Perform daily tasks based on assigned work plan.
- Planning for team & Branch growth.

**STRENGTH :-**

- Ready to learn new technologies
- Ready to travel and work in field activities
- Determined to learn with practical approach.

**WEAKNESS :-**

- Involvement and dedication.

**EDUCATIONAL QUALIFICATION:**

<b>COURSE</b>	<b>INSTITUTION</b>	<b>BOARD/UNIVERSITY</b>	<b>YEAR OF PASSING</b>	<b>AGGREGATE</b>
<b>B.E (Electronics &amp; Communication Engineering)</b>	Latha Mathavan Engineering college, Madurai.	Anna University, Chennai	2017	60.04%
<b>XII</b>	ST.Britto Higher Secondary School.	State board	2013	63. 75%
<b>X</b>	ST.Britto Higher Secondary School	State board	2011	86. 80%

**Area Of Interest:**

- Networking

**Languages Known :-**

- English,Tamil.

**Strength :-**

- Technical, logical analytical skill.
- Determined to learn with practical approach.
- Adaptive nature for changes in forward thinking.

**Co-Curricular Activities:**

- Attended the Workshop On “Broadband Technician” Sponsored by Rajiv Gandhi Memorial Telecom Training Centre, BSNL.
- Attended “One Day Programme ON "Hardware And Networking" in Latha Mathavan Engineering college.
- Attended Short Term Course On “Core Java” conducted by Silicon Software Services

**I here by declare that the above mentioned particulars are true to the best of my knowledge and belief.**

**Place:**

**Date:**

**(Saravana kumar.S)**