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Arunambhiga Apartments,

Pl.No 2, NGO Nagar, Alapakkam,

Perungulathur, Chennai.

Objective:

Seeking a challenging position as a Developer in an organization where I could utilize my skills. To be associated with a progressive team in the organization that gives scope to share my skills in accordance with the latest trends and to improve my existing knowledge.

Profile Summary:

- Having 10+ years of experience in Software Development, Support & Enhancement with 7+ years' experience in SSIS, SQL Server & T-SQL and 2 years' experience in Oracle.
- Experienced in SSMS 2008, 2010, 2012, 2014 & 2016.
- Experienced in creating T-SQL/SQL objects like Tables, Views, Indexes, Stored Procedures, Synonyms, Functions & Complex Queries.
- Experienced in developing SSIS packages with different types of Control Flow & Data Flow tasks from different sources. Also good knowledge in all types of Data Transformations.
- Experienced in Deployment and live monitoring of the Packages.
- Experienced in Performance Tuning & Query Optimization.
- Good knowledge in the schemas & concepts of Data Warehouse.
- Experienced in Life Sciences Domain for 5+ years.
- Good exposure to Software Development Life Cycle (SDLC).
- Involved in High and Low level document preparation.
- Experienced in Support (Prod) & Maintenance Projects and Migration Activities.
- Team Player with excellent communication, coordination & writing skills with fast learning capability.

Technical Skills:

- Operating Systems : Windows 2007/2010
- Database Package : MS Office, MS Outlook, MS Visio
- Development IDE   : Microsoft Visual Studio 2010, 2013, 2015
- Languages   : SQL
- Databases   : SQL Server 2008, 2010, 2012, 2014, 2016
- ETL Tool   : SSIS

Work Experience:

- Accenture Solutions Pvt. Ltd, Chennai (9 years 8 months) – From March 2011 to October 2020
- Bahwan Cybertek Consulting Pvt. Ltd, Chennai (5 months) – From April 2021 to Present

Project Experience:

- ### Homeserve

  Client   : Homeserve(US)
  Role   : SQL DB Developer
  Environment : SQL Server
  Duration   : April 2021 to Present

  ### Description:

  HomeServe USA is an independent provider of home repair service solutions. For over a decade, they have helped homeowners protect against the expense and inconvenience of water, sewer, electrical, heating, and cooling home emergencies by managing affordable coverage, and offering a quality service. HomeServe dedicates itself to being a customer-focused company providing best-in-class emergency repair services through leading utility partners, municipalities and directly to consumers. Plans from HomeServe help protect homeowners from the high cost and hassle of covered emergency home repairs with repair service plans that cover parts and labor to repair critical electrical, gas, heating, cooling, and water systems.

  ### Responsibilities:

- As a SQL Developer, involved in the Development activities like creation/ implementation of Stored Procedures, Tables, etc. based on the Business requirements, testing and deploying them in higher environments. Also involved in the defect fixing of the developed database objects.
- As a DB team member, incharge of the Customer, Products & Partner details of Homeserve in the backend.
- Handling the remedy tickets raised by the business.
- Involved in the audit activities of the Partner Data configured in the database.

- ### Global Compensation Solutions(GCS)

  Client   : Accenture Internal
  Role   : Development & Support
  Environment : SQL Server 2012, 2014 & 2016 and SSIS
  Duration   : April 2019 to October 2020

  ### Description:

  Compensation Administration is the process of administering Base Pay increases and Variable Pay awards for employees and leaders within the confines of an established budget and guidelines over a defined period of time. Also, this is used for communicating those decisions to employees. This tool is used to plan and administer compensation with better intelligence and less risk through the development of common tools and common data repository. This application is developed in Dotnet with SQL Server. This is migrating to PAAS and Server less.

  ### Responsibilities:

- As a development team member, involved in sprint activities which include changes in the existing sql objects or creating new objects as per the requirements. Also modifying/creating SSIS packages if required.

- Driven the SQL Migration of all the servers (Dev-Prod) in the project. The servers were migrated from 2012 to 2016.
- Handled the overall Maintenance & Infrastructure activities of all the servers in the project. Also managed the user access part.

- **Supply Demand Management(SDM)**

  Client   : Accenture Internal
  Role   : Development & Support
  Environment : SQL Server 2008R2, 2012 & 2014 and SSIS
  Duration   : April 2017 to March 2019

  ### Description:

  Supply Demand Management workbench is mainly used for efficient management and utilization of human resources, accurate reporting and identifying the gap between supply and demand. The SD Workbench is designed to assist in the creation of resource fulfilment plan by the resource pool specialist. It will serve as an aggregation point for data imported from Scheduling, Recruiting, Sales, and Forecasting applications that will be aggregated to show both historical trends, predicted supply and demand curves. Resource Pool Supply Demand Managers will use this information to determine the actions that need to be taken in order to ensure timely staffing of resources

  ### Responsibilities:

- Involved in the change requests of all the releases. This includes Analysis, Design, build, Test and finally deploying the changes in the upper environments.
- Worked on Job Creation, Package & Scripts deployment using the deployment tool.
- Preparation of weekly status report, CDART report, User Manuals, PIR report, etc.

- **Apra Amcos**

  Client   : Apra Amcos(Australia)
  Role   : Development
  Environment : SQL Server 2014/2016 and SSIS
  Duration   : November 2016 to April 2017

  ### Description:

  APRA AMCOS consists of Australasian Performing Right Association (APRA) and Australasian Mechanical Copyright Owners Society (AMCOS), both copyright management organizations and copyright collectives which jointly represent over 100,000 songwriters, composers and music publishers in Australia and New Zealand. The two organizations work together to license public performances and administer performance, communication and reproduction rights on behalf of their members, who are creators of musical works, aiming to ensure fair payments to members and to defend their rights.

  ### Responsibilities:

- Involved in creating/modifying the SSIS packages using different types of Control Flow Tasks and Data Flow Transformations. Also creating SQL objects like Tables, Views, Indexes, Stored Procedures, Synonyms, Functions & Complex Queries.
- Used various transformations such as Sort, Merge join, conditional split, derived column, etc.

- **Roche Diagnostics**

  Client   : Roche Diagnostics BI(Switzerland)
  Role   : Development
  Environment : SSIS
  Duration   : February 2016 to November 2016

  Description:
  Developing company's business analysis & reporting application.

  Responsibilities:
- Responsible for extracting, transforming and loading the data for the new application from different sources(SAP, SFDC, SharePoint, SFTP), designing SSIS packages, SQL queries, procedure and extract data from data warehouse for downstream application as per business user requirement.
- Involved in planning, designing, and implementing application database code objects.

- **Infor FMS Sun Systems**

  Client   : Pfizer F&BO
  Role   : Development & Support
  Environment : SQL Server, ERP Tool
  Duration   : August 2014 to December 2015

  Description:
  Infor FMS Sun systems is an ERP which handles all business process which includes General Ledger, Purchase order, Sales order, Inventory Management, Asset and Corporate allocation. Pfizer has used Sun Systems(Version 4.2.6, 4.3.3 and Infor10) for almost 50 to 60 markets across Global. Accenture played a major role to provide L2/L3 in all business areas.

  Responsibilities:
- Involved in the bug fixes and the enhancement activities of all the releases.
- Mainly involved in the User Access Management part of various markets like, APAC, Taiwan, Thailand, Korea, India, Singapore, Malaysia, Indonesia, Vietnam, etc.

- **Corporate Tax Data Warehouse**

  Client   : Pfizer F&BO
  Role   : Development & Support
  Environment : VB .Net, SQL Server 2008/2010 & SSIS
  Duration   : February 2013 to August 2014

  Description:
  Corporate Tax Data warehouse is an integrated solution consisting of three key centralized databases that contain data from multiple data sources used by Pfizer's Tax department for tax-related financial analysis and reporting.

  Accenture is implementing Pfizer Corporate Tax reporting solution using SQL Server and SSIS to report tax for the Oracle and Computron Application modules like General Ledger(GL), Accounts Payables(AP), Accounts Receivables(AR) and Fixed Assets(FA). Tax data is provided to Pfizer Corporate Tax via a series of customized

views for Oracle and flat files for Computron Financials. For this, Accenture is providing Application Development, Testing and Application maintenance services to its client Pfizer.

Responsibilities:
- Designing fact and dimension tables to achieve the slowly changing dimension type 2 solutions.
- Develop packages to extract data from Oracle Source perform relevant transformations and load the data into fact and dimension tables.
- Perform performance tuning by using buffer concepts like blocking, semi and non-blocking transformations, transformation outputs and execution trees.
- Configure packages using SSIS configurations, and implement scalability and reusability.
- Perform logging, error and event handling.
- Developing views for reporting purposes and indexing it to increase the performance.
- Designing functional and technical documents as per the ELC standards.
- Providing front line support to all enhancement and implementation work in Tax Data Warehouse.
- Coordinating with Tax Treasury team on all sales extract files generation
- Regularly check the service center for any tickets pertaining to any ETL job failures
- Fix the job failures as per SLA's and close the ticket and working on break fixes.
- Prepare unit test cases and perform unit testing
- Drive the status call every day

- **Pfizer Travel & Expense(PT&E)**

  Client   : Pfizer F&BO
  Role   : Development & Support
  Environment : Oracle
  Duration   : March 2011 – January 2013

Description:
Pfizer Travel & Expense system is built on Concur Travel and Expense solution. It enables travel booking (including airfare, car rental and hotel) and expense management (including report creation, submission, approval, and payment/reimbursement coordination).

Responsibilities:
- Responsible as one of the developers in creating the scripts and packages using Oracle. Also involved in Test and Production deployment.
- Responsible as a only developer in Pfizer Animal Health (PAH) Development involving in coding, testing and deployment of all the releases

Certifications:
- Certified in Microsoft Azure Fundamentals(AZ - 900) and Microsoft Azure Security Engineer Associate(AZ - 500)

Educational Qualification:

- BE - ECE from K.L.N College of Information Technology, Madurai (72.86%)

- HSC - St.Joseph's Matriculation Higher Secondary School, Madurai (83%)
- SSLC - St.Joseph's Matriculation Higher Secondary School, Madurai (86.27%)

Personal Information:

- Date Of Birth   : 2nd December, 1988
- Gender   : Female
- Marital Status   : Married
- Nationality   : Indian
- Linguistic Skills   : English, Tamil
- Permanent Address   : 25, Arulagam, Lourdu Nagar 2nd West Cross St, K.Pudur, Madurai – 625007.

Declaration

I, hereby declare that the above furnished information is true to the best of my knowledge.

Date:

Place: **STEFFI IDAYA SHERIN A**