Name: Bajirao Vasantrao Kaldate
Phone: +91-9552993343
Email: bvkaldate@gmail.com

Objective:

To gain a Network Engineer position with highly efficient work group coming with analytical and technical skills to help the company reach its goals.

Certifications:

Cisco Certified (CCNA)-R&S- CSCO13668608

Profile:

- Overall 5+ years of experience in the area of Network Operations.
- Troubleshooting of network related incidents with technical updates and artefacts.
- Periodic coordination with customers as per defined SLA matrix with strict adherence to customer policies.

Technical Skills:

Routing & Switching

- Protocols: IGRP, EIGRP, OSPF, BGP, DHCP, DNS, ARP.
- Switching: VLANs, VTP, STP.

Work Experience:

- Working with Tata Communications Limited, Pune on payroll of Prompt Personnel Consultancy as a NOC Engineer from April 2018 to till now.

Roles and Responsibilities:

- L1 & L2 Level Troubleshooting for Network connectivity issue.
- Handling trouble tickets for severity Major, Minor, Service Request Type.
- Follow up of the dockets with appropriate sections and last mile provider.
- Troubleshooting various network issues link down, link flapping, packet drops and latency, CRC etc.
- Checking provider to customer end to end link up/down logs, BGP/OSPF status, MAC address, bandwidth, link flapping logs, router up time on Cisco and Alcatel router.
- Interact with last mile team and field engineer.
- Performing first level troubleshooting with customer, handling customer escalation and work on incident till case closures.
- Working on Servicenow(SNOW) which is ticketing software, on which get the tickets from regarding troubleshooting LAN, WAN related problem, also configuration of Network devices locally/remotely after getting instructions/approval from our clients.

- Maintaining and providing RFO (Reason for Outage).

Tools: Putty, Secure CRT, Service Now, BMC Remedy, cboss, Spotlight, VMware.

Network Engineer at prime one workforce Pvt. Ltd. From 30th April 2017 to 14th April 2018.

Roles and Responsibilities:

- Communicated proficiently and effectively to both external customers and internal staff to help understand future impacting events(planned events) and any inquires associated.
- Processed and notified customers of upcoming impacts to their services due to maintenance.
- Reviewed scope of future scheduled maintenances to help communicate and deliver a clear, accurate, and concise message to the customer.
- Tracking end to end performance report of planned activity.
- Assisting, Monitoring & Supporting Network Infrastructure (LAN, MAN & WAN) at multiple locations.

Network Engineer at Askari Infotech Pvt. Ltd. From 30th June 2016 to 21th April 2017.

Roles and Responsibilities:

- Working on MPLS Technology.
- Monitor and trouble-shoot IP/MPLS backbone as well as MPLS network, RF links.
- Checking and configuring RF devices at RF media connectivity.
- Handling Leased line issues such as complete link down, packet drops, latency, link flapping, LOS caused due to interference issues.
- Well versed in Network monitoring, analysis tools, CRMs.
- Basic knowledge of POP, BTS.
- Performing basic level troubleshooting by checking connectivity from ODU to POE, POE to Router and Re-booting POE in customer premises
- Maintain documents of work perform during the day.

Academic Qualifications:
- B.E(Electronics and Telecommunications)-Pune University, 2016, Percentage-71.06%
- Diploma (Electronics)- Maharashtra State Board of Technical Education 2013, percentage-81.26%.

Personal Details:
- Date of Birth: 29th June 1992
- Languages Known: English, Hindi, Marathi.
- Address: SN 36/310, Sai Angan Society, Near Vitthal Mandir, Dighi, Pune. Pin No- 411015.

Declaration:

I hereby declare that the information given above is true to the best of my knowledge & belief.

Date: **Signature**   :
Place: Pune   **Name**   : Bajirao V. Kaldate