### **Graduate Engineer Trainee – FAQ's and Role Description**

### What are the eligibility criteria?

Following would be the eligibility criteria:

- Eligibility Norms For all circuit branches, a min of 60% passing percentage in 10th,
  12th and engineering with no current backlogs
- Should have graduated in the year 2020-2021
- Should be flexible to work in Bangalore/Mumbai/Pune/NCR Gurgaon/Noida (work location Post COVID-19 Pandemic)

#### What we offer?

We are looking to hire students as Trainees (Graduate Engineer Trainee) for a period of 6 months with a stipend of INR 16,000 (Net Pay) per month. Post completion of 6 months of traineeship period, Microland will convert from traineeship to a fulltime role as Service Engineer with an increase in take home + Retirals, taking them to an annual total earning potential to INR 3,25,000 per annum or discontinue with the Traineeship program.

## The Traineeship period of 6 months would include the following:

- 2 months of classroom training
- 4 months of On-the-Job Training (OJT)

### What are the important requirements of work?

- We are looking for candidates who are interested to work in a 24/7 setup with rotational shifts. The traineeship period will also require students to work in rotational shifts.
- In view of the rotational shifts, Microland offers optional subsidized cabs services to its employees who opt for it, which is a door to door drop facility.
- This service is equipped with state-of-the-art tracking system and ensures safety & security of our staff at all points in time.
- Students who wish to opt for this service, can do so by understanding Microland defined transport zones, and provide necessary supporting documentation of place of residence.

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 Candidates who are selected will need to sign a Training indemnity agreement for a period of 24 months including the 6 months of traineeship.

#### **Interview & Selection Process**

This will be completely an online assessment process. Assessment stages would include:

- Round 1 Aptitude Assessment Estimated Duration 30 mins
- Round 2 Soft Skill Assessment Estimated Duration 30 mins
- Round 3 Technical Assessment Estimated Duration 30 mins
- Group Discussion
- HR Interview

### How will the training be conducted post selection?

- The training will be either conducted at our office premises, or at common location or online (basis covid-19 situation).
- Hence it is very important that the candidates have laptop/desktop at their residence with an internet facility and capability to take up the training classes online

# What is my Job Role?

- Deliver the assigned project/tasks in-a-given time frame.
- Provide solution to customer problems regarding IT Infrastructure.
- Troubleshoot IT infrastructure (Desktop, Network, Datacenter etc) related tickets
- Handle customer calls and responses.
- Collaborate with other team members to deliver tasks.
- Analyze given requirement carefully and devise solution.
- Carry out tasks with attention to detail and with highest standard.
- Continuously learn and improve skills as per the business need.
- Work independently when required.
- Contribute to organization initiatives.

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