

JOSHUA PAUL RAJ ANTHONYRAJ

Chennai, Tamil Nadu

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8056135082

Personal Details

Date of Birth: 1993-06-04

Highest Career Level: 5+ years experience

Industry: Business Operations, Call Center, KPO, Research, Analytics, Quality Assurance

Total years of experience: 7

Work Experience

Subject Matter Expert (SME)

Ntt Data Global Delivery Services Pvt.Ltd - Chennai, Tamil Nadu

January 2019 to Present

- Training team members, setting strategy and monitoring progress towards goals
- Organizing team initiatives
- Creating an inspiring team environment with an open communication culture.
- Providing recommendations for procedural improvements
- Providing input into and/or create and execute user documentation and training material

Senior Client Partner

Access Healthcare Services Pvt Ltd - Chennai, Tamil Nadu

January 2017 to December 2018

- AR Followups.
- Denial Management
- Insurance Verification
- Credit Balance,
- Worked in Both professional and hospital billing

Senior AR Caller

Visionary RCM Infotech - Chennai, Tamil Nadu

January 2016 to December 2016

- AR Followups.
- Denial Management

Senior AR Executive

Omega Healthcare - Chennai, Tamil Nadu

July 2014 to December 2015

- AR Followups.
- Denial Management

Education

Bachelor's in Computer science

Sakthi Mariamman Engineering College - Chennai, Tamil Nadu

July 2010 to April 2014

Skills / IT Skills

- Proficient in the use of Microsoft Office, Good analytical and presentation skills, Excelled in end to end Medical billing revenue cycle management, worked in both hospital and professional billing

Languages

- Tamil - Expert
- English - Fluent

Certifications and Licenses

Diploma in Computer Application

April 2008 to Present