RESUME

Vinoth Kannan M B

No: 12/35 (MIG)
TNHB Quarters, Thirumullaivoyal,
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Email: mbvinoth@gmail.com

Career Objective

Looking forward to pursue a position in an organization to contribute the accumulated knowledge acquired through my educational qualifications and work experiences for a challenging and productive growth opportunities.

Professional Experience

- Working as **IT Support**, from Feb 2017 to till date in ICICI Prudential Asset Management Company (Payroll of ITMantra TechIntellect Pvt Ltd).
- A result oriented professional with 4**+ Years** of Working Experienced in **System/Network Administration** in **Mind Engineering Design (I) PVT** Chennai from Nov' 2012 to Jan 2017
- **2 Years** experienced in **Maha Electronics (HP – Project) Client Dhl Worldwide** from Nov ' 2010 to Nov' 2012**.**

Nature of job in ICICI Prudential AMC ltd

- Strong Experience in Windows and Server operating systems installation and configuration.
- Hands on experience in Network monitor software Like Websense.
- Installing and configuring, Trouble shooting of IBM Lotus Notes Client and Ms Outlook
- Maintain Symantec Endpoint Protection Server Console.
- OS Installing and trouble shooting in Win8.1 and win 10
- Provide helpdesk support and resolve problems to the end user's
- Taking all IT infrastructures Desktop/Laptop/Servers/Switch/Router/Firewall.
- Installing and troubleshooting Various Standard Software As per requirements
- Strong Experience in IBM Lotus Notes Installation and Configuration.
- Monitor & support LAN, WAN, networks.
- Ticketing tool Like Saffire and Unicenter service desk
- Mail configuration in official IPad,Tab and Personal Mobile
- Right fax Client Installation and trouble shooting
- IT Asset Creating Transferring in Capital Budget System
- Installation and configuration of Router, Switch, Firewalls
- Asset Maintaing for Both Software and Hardware IT Asset's (MIS).
- Create and maintain Active Directory Servers.
- SCCM 2019 Remote tool Configuration and Installation.
- Active directory Id Creation, deletion, User Act Unlock ,Password Reset, Folder Access
- SCCM Remote Tool Configuration and Installation
- Desktop File Server creating IN New Branches and sharing common folders
- Windows Server and client Systems Maintenance
- Sopos Installation and configuration Sopos Server Maintenance.
- Druva 5.3 Backup server installation and trouble shooting.
- Configure and troubleshoot VPN connections.
- Installing and configuring Local and Network printers.

Professional Work Experience

- OS installation Win XP, Win Server 2008, 2012, Win Vista, Windows 7..
- Assembling, hardware up gradation troubleshooting.
- MS outlook configuration, Outlook backup & restore and troubleshooting
- Network Printer installation and troubleshooting
- Installed and maintained various standard software' s as per requirements.
- Antivirus update & virus protection
- Troubleshooting of hardware and O/S
- Remote support for software issues.
- Co-ordination with ISP service providers on link issues.
- Co-coordinating with vendor for hardware issues
- Asset Maintenance for both Hardware and software
- Data Cards configure and troubleshooting.
- Day-to-day user problems solving through diplomatically and technically.

Technical Skills

- **Programming Languages:** C++, Local Area and Wide Area Networking (LAN, and WAN).

- **Certification:** Microsoft Certified Professional (MCP)

- **Operating Systems:** Windows 8.1/10/7/NT/2000/XP.

- **Application:** Adobe Photoshop 12, MS Office 2010,,

Academic Credentials

MSC (C.S) (Master of Computer Science) Studied in Sourastra College Of Arts and Science, Madurai in 2006.

B.A (Eng.-Lit) Madurai Kamaraj University, Madurai in 2002 (Distance Education)

Certifications

I have **MCP** Certification.

Personal Details

Father Name   : Mr. M.R.Balan

Date of Birth   : 21-07-1982

Marital Status   : Married

Languages Known   : Tamil, English, and Sourastram

Permanent address   : 31A, Thennolai Kara Main Street, South Masi Street
                        Madurai -1

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Date: Yours Truly,

Place: **(Vinoth Kannan M B)**