

RAMPRAKASH ALAGARSAMY

Email Id: sri.ramprakash.a@gmail.com

India Mobile: +91 9944 101 687 / +91-6369103502.

Skype id:ramprakash687

Career Objective

To handle challenging roles, which allow me to learn, implement my knowledge and skills for the overall growth of the organization.

Professional Summary**TVLS Transport (P) LTD****(OCT 2019 - PRESENT).****Assistant Manager**

- Preparing a weekly report of vehicle status.
- Maintaining a transport conditions.
- Booking transport for customers.
- Maintaining Accounts.
- Daily follow up loads for parties.
- Daily maintain self payment and account payer.
- Goods Unloading for warehouse and delivered to concern party.
- Making Eway bill for transports.
- Follow up drivers status.

KUMYANG ELECTRIC CO KUWAIT**(APR 2019 - SEP 2019).****Oil & Gas (KNPC)****Document Controller**

5 Months of work experience as a **Document Controller** in Kumyang electrical co ltd.

- Quality checking of all drawings, documents for their document no, revision no, approvals status etc. in the correct format according to project procedures.
- Preparing a weekly report of documents progress updates provided to Project Management.
- Maintaining a checklist to ensure all document-related activities are carried out.
- Ensure any changes to documents are agreed and verified with engineering personnel
- Maintaining, update and review a comprehensive computer database, including documentation & drawings corresponding to those of Consultants, contractors & suppliers.

KUMYANG ELECTRIC CO KUWAIT**(MAY 2016 - JULY 2018).****Oil & Gas (KOC & KNPC)****Storekeeper & Material Controller**

2 Years 2 Months of work experience as a **Storekeeper and Material Controller** in Kumyang electrical co ltd.

- Imported material clearance.
- Monthly & yearly stock clearance.
- Gates pass preparation for Inward and outward materials.
- Local purchase (Stationary & Accessories).
- Monthly wise stock clearance report handover to concern department.
- Purchase order preparation and follow up on the delivery schedule.
- Shelf life Material stock maintenance.
- Store consumption statement & consumption comparison in weekly and monthly wise
- Nonmoving stock disposable planning.
- Scrap maintenance & sales arrangement work.
- Inward material quality inspection.

- Overall stores control, issues and documentation (Power conduit, cable tray, Power Cables, Control Cables, Electric Panels and Instrument materials, Instrument Equipment)
- Tools issue and Service maintains.
- Arrange materials from the warehouse to site.
- Handling Boom truck and Crane.
- Arrange Inspection for Materials.

Luisant Software Solutions

(MAY 2014 – MAY 2016)

Senior System Engineer.

2 Years of work experience as a **Senior System Engineer** in Luisant Software Solutions.

- Assembling and configuring computer hardware.
- Troubleshooting system and network problems and diagnosing and solving hardware and software faults.
- Troubleshooting Outlook mails.
- Providing access for Shared folders and maintaining a backup of user Profile.
- Providing Printer access in ADS and configuring.
- USB and Network printer access troubleshooting.
- Troubleshooting with browsers like IE, Chrome.
- Experience with internet remote support tools Team Viewer.
- Experience with the ticketing tool like Service Now
- Provided technical support for the customers
- Assistant the help desk providing support in person to the customer.
- Maintain Good Communications to work effectively as an individual contributor and as an active team member.

Kaspon Techwork Pvt. Ltd.

(FEB 2013 – APR 2014)

System Engineer

1 Year 3 Months of work experience as a **System Engineer** in Kaspon Techworks Pvt Ltd.

- Assembling and configuring computer hardware.
- Installing and configuring of Operating Systems of Windows 2008, XP, Win-7 and Ubuntu and MAC.
- Installing and configuring Active Directory, managing user accounts and Group policies.
- Troubleshooting all kind of Application/software related queries and Hardware/Network related issues.
- Installing and troubleshooting VDI-virtual desktop infrastructure (Citrix, VM Ware).
- VPN configuration and File server access and permission.
- Active Directory users & computers management.
- IBM Lotus Notes and Outlook installing, configuring and basic troubleshooting
- Symantec Endpoint Protection antivirus installation and configuration.
- Scheduled Meeting in Goto Meeting and Goto webinar and Lotus Notes Internal webinar also.
- Creating an account in Internal Bridge and External Bridge. Call patching into Internal conference bridge (AVAYA, Poly-com and Reliance , TATA communication)
- Creating a Video conference for Poly-com Bridge.
- Monitoring the calls on internal conference bridges.
- Goto assists remote connection for onsite employees.

Niral Solutions

(AUG 2011 – DEC 2012)

System Engineer.

1 Years 4 Months of work experience as a **System Engineer** in Niral Solutions.

- User administration and management like add/change/delete User profiles in Active Directory (Password reset, User profile changes, OU etc.)
- Providing support through AD account
- Providing access for Shared folders and maintaining the backup of user Profile.
- Providing Printer access in ADS and configuring.
- USB and Network printer access troubleshooting.
- Troubleshooting with browsers like IE, Chrome.
- Installing and troubleshooting with office productivity tools like Word, Excel, PowerPoint, and Outlook.
- Enabling and disabling Wi-Fi connections through BlueSSO.
- McAfee antivirus installation and update.
- Managing network problem.

Academic Profile

Duration	Course	Institute	Marks
2008 – 2011	MCA	Bharathiyar University	4.23 / 6 CGPA
2005 – 2008	BCA	V.L.B. Janakiammal College of Arts & Science	61.5%
2004 – 2005	HSC	T.V.A.N.N Higher Secondary School	53.5%
2002 – 2003	SSLC	Govt. Hr. Sec School	68.5%

Certification

- Completed SCIM (A+, N+, MCITP) – SLA Certified Infrastructure Management from SLA, Chennai
- Completed CCNA – Mazenet Solution.

Technical Skills

Operating System : Windows XP, Windows 7, Linux – Ubuntu 11.10, Windows Server 2003, Windows Server 2008 ,MS-OFFICE Package.

Personal Profile

Date of Birth : June 01, 1988

Gender : Male

Marital Status : Married.

Linguistic Skills : English, Tamil ,Hindi & Telugu.

New Passport No : U5076517 (Valid upto 06/Jan/2031).

Old Passport No : J9704939.

Father's Name : Mr. S. Alagarsamy

Permanent Address : 3 / 136, Periyakinattru Street, Villiseri, Tuticorin District – 628 716

Alternate mail id : ram_prakashsri@yahoo.co.in

Declaration

I hereby declared that the above-given information is true to the best of my knowledge and belief.

Date:

Yours Truly,

Place:

(Ramprakash Alagarsamy)