



CURRICULUM VITAE

M.Mohammed Ibrahim

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Professional Summary:

I have around 2 year of Experience in the field of IT Security Analyst (L1) & Desktop Support Engineer @ IOPEX Technology

Technical Skills:

Sound knowledge of Qualys Guard Vulnerability Management & Web App Scanning
Operational level knowledge in Microsoft Azure
Operational level knowledge of Bluecoat Proxy for whitelisting/blacklisting url
Operational level knowledge of Paloalto Firewall
Operational level knowledge of Fortinet Firewall
Operational level knowledge of Sonicwall Firewall
Operational level knowledge of Checkpoint R80 Firewall
Sound knowledge in Symantec Endpoint Protection, McAfee Endpoint Security, Trendmicro, Sophos
Operational level knowledge of Logrhythm SIEM Solution
Operational level knowledge of Router and Switch

Responsibilities

- Administration of Symantec Endpoint Protection 14 version
- Handling Fortinet Firewalls and Antivirus Servers.
- Address user tickets regarding hardware, software and networking
- Troubleshooting along with L2 Engineer for Client to Site VPN issues
- Vulnerability Scan for ip address and sharing to systems team for fixing vulnerability
- Monitoring SIEM Logs and coordinating with respective owner to fix the alert.
- Walk through installing applications and computer peripherals
- Ask targeted questions to diagnose problems
- Guide users with simple, step-by-step instructions

- Conduct remote troubleshooting
- Test alternative pathways until you resolve an issue
- Customize desktop applications to meet user needs
- Record technical issues and solutions in logs
- Direct unresolved issues to the next level of support personnel
- Help create technical documentation and manuals.

Certifications Completed:

Microsoft Certified: Azure Fundamentals

Microsoft Certified: Azure Security Engineer

Microsoft Certified: Azure Administrator

Course Completed/Workshop Attended:

CCNA, CCNA Routing and Switching, CCNA Security

Educational Qualification:

COURSE	INSTITUTION	YEAR OF PASSING	% OF MARKS
B.E (ECE)	Velammal Engineering College	May 2018	67.66%
Diploma in Electronics and communication Engineering	P.T Lee Chengalvarayan Polytechnic College	Apr 2015	83.65%
All India Secondary School Exam	Chennai Urdu Boys High School, Chennai	Apr 2012	75.47%

Strengths:

- Good Team Sprit and willingness to learn
- Enthusiasm and Commitment for producing quality work in a Team Environment
- Highly motivated and eager to learn new things.
- Strong motivational and leadership skills
- Ability to produce best result in pressure situation

Achievements:

Participated in the learning skills, life skills, communication skills and personality development Programmes

District level volley ball winner

Extra-Curricular Activities/Hobbies:

Playing cricket, chess, browsing internet, Reading novels, News paper, Interacting with peoples.

Personal Profile:

Date of Birth : 03th November 1997
Father's Name : Mohamed Haniffa
Gender : Male
Nationality : Indian
Marital Status : Single
Language Known : English, Tamil, Urdu & Hindi

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place: Chennai

**(Mohammed Ibrahim.M)
Signature**