

# A.AVINASH

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## Birth Date

27/12/1996

## Nationality

INDIAN

## LANGUAGES

### English



### Tamil



### Hindi



### Telugu



## PROFILE

Seeking full time career with an organization, which will permit me to use and contribute my abilities in design and manufacturing and also to enhance my knowledge and contribute towards its growth by committed and high quality work.

## EDUCATION

### BBA, Periyar University

Namakkal, Tamil Nadu | 2016 June - 2019 May

## EMPLOYMENT HISTORY

### Customer Support Executive , Jindal Limited

Gurugram, Haryana | 2019 September - 2020 April

- Received customer care calls, handled technical issues.
- Provide accurate product information and serving as a knowledgeable resource to customer.
- Provided product information to new and existing consumers.
- Handle customer complaints and concerns
- Extreme troubleshooting and providing details for products and services.

### Call Center Executive, IFFCO Kisan Sanchar Limited

Faridabad, Haryana | 2020 December - 2021 August

- Overseeing the customer service process.
- Resolving customer complaints.
- Professionally handle incoming inquiries from customers regarding insurance.
- Extreme troubleshooting and providing details for products and services.
- Answer any incoming questions from customers
- Promoting good customer relations and satisfaction through telephone handling skills.