

BALAJI V

No : 15/35 Arunachalam 2nd street

Arakkonam -631001 Ranipet district.

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Mobile No : +91-9092946496

Career Objective

Aspire to work in an organization which offers me a work environment with tough & challenging opportunities, enabling to improve my technical, leadership skills and also to contribute to growth of the organization to best of my abilities.

Academic profile:

Examination	Board/ university	Institution	Year of Passing	Percentage
BE (EEE)	Anna University	R.M.K College of Engineering And Technology	2018	66.67 %
12 th	State Board	Valluvar Matriculation Higher Secondary School	2014	87.25 %
10 th	State Board	St.George Angloindian Higher Secondary School	2012	70.4 %

Technical Skills:

- Operating system: Windows OS (Win XP, Win 7, Win 8, Win 10).
- Knowledge of Active Directory Domain Services (User Creation, Resetting Passwords and Creating Group)
- Remote Support: Team Viewer, Any Desk for giving Desktop support for user.
- Knowledge on Networking: OSI Layers, IPV4, Subnetting, Configuration of LAN.

Experience Details

- Worked as a Quality inspector in MASWER AUTOMATIVE INDIA PRIVATE from July 2018 to Aug 2019.
- Worked as a Desktop Support Engineer in **Fussion Enterprises** from Nov 2020 to Dec 2021.

Roles & Responsibilities

- Hardware Installation, Repair and Maintenance
- Assembling and troubleshooting all kinds of PC
- MS outlook 2010, 13&16 and troubleshooting issues, regular data & mail backup of MS outlook (PST files).
- Creating, resetting password for the users in Active Directory
- Installation of OS - Windows 7, Windows 8.1 and Windows 10.
- Troubleshooting network connectivity in a LAN/WAN environment.
- Having knowledge about TCP/IP, SMTP, POP3, IMAP,
- Having knowledge on how to Configure IP, DNS and DHCP
- Hardware Troubleshooting, System Performance, Assembling of new systems.
- Antivirus software and update the antivirus on regular basis and scanning systems.
- Configuring network and local printer
- Troubleshooting OS related and booting related issues
- Troubleshooting user profile and Windows login issues.
- Using Remote Tool to take full control of the user system to resolve the queries

Personal Profile

Father's Name	:	VENKATESAN B
Date of birth	:	24/02/1997
Gender	:	Male
Marital Status	:	Single
Linguistic proficiency	:	English & Tamil

Declaration:

I hereby declare that all the details in the application are true, complete and correct to the best of my knowledge and belief.

Place: ARAKKONAM

(BALAJI V)

Date :