BONDU SWAROOPA RANI

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PROFILE

Being a committed team player, I want to be a part of a renowned organization, to contribute towards the growth of the company. Based on my expertise and personal capabilities to improve while on the job and to have my skills benefit the organization.

PROFESSIONAL-EXPERIENCE

- ➤ PROCESS ANALYST,
  Source point ,Chennai.   July 2019 - Present

- ➤ EXECUTIVE ASSOCIATE,
  Barclays shared services pvt Ltd .Chennai.   Sep 2017 – may2019

RESPONSIBLITIES

- ➤ Handled complex business queries including complaints and feedback Supervised incoming queries on a daily basis to monitor performance and prepare reports accordingly.
- ➤ Documented business process and analyzed procedures and updated all involved parties to enhance optimal business flow.
- ➤ Designed and implemented analytical solutions for customer and businesses executed and validated test cases and communicating transparently to meet 98% of deadlines.
- ➤ Processed critical issues when additional assistance was required by referring user problems to senior analysts, specialists, supervisors, or other support groups.
- ➤ Trained and mentored junior Business Analysts and interns.

SKILLSET

- ➤ Strong communication skills (written and verbal).
- ➤ Excellent analytical, problem-solving, and decision making skills.
- ➤ Ability to work independently and organize workload with minimal direct supervision.
- ➤ Good interpersonal skills with a positive attitude and responsible.
- ➤ Languages known :- English, Telugu, Hindi, Tamil.

TECHNICALSKILLS

- ➤ Office Tools : MS Office, MS Excel
- ➤ Operating System : Windows
- ➤ Database : SQL
- ➤ Languages : C, C++, Java

EDUCATION

BTECH (CSE)	PACE INSTITUTE OF TECHONOLOGY & SCIENCE	2017	72%
INTERMEDIATE(MPC)	SRI GAYATRI JR.COLLAGE	2013	58%
S.S.C	Z.P.HIGH SCHOOL	2011	68%

WORKSHOPS

- ➢ Participated in two-days national level workshop on Interactive ethical hacking – **cyber security**.
- ➢ Participated in workshop Linux conducted by CSE Department
- ➢ Participated in Indian engineering Olympiad.

ACADEMIC-PROJECT

TITLE:-

Intelligent security platform for multiple access controls.

- ➢ **TOOL USED: Java (6.4 version), My SQL.**
- ➢ **Description:** This project explains about security platform for multiple accesses. We normally face problems in forgetting password or confused with different passwords of different accounts. In order to solve this problem users normally use one master password for all accounts.
Security platform is a password manager, which helps user to organize his passwords in a secure way, using this application user can put all his passwords into single database which is protected with a single master key or a key file. Intelligent security platform for multiple access controls is developed under windows operating systems using Java as front end and SQL as back end.

PLACE:-

DATE:-