

Sharique Ahmed A

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TEST MANAGER PROFILE

Snapshot: Dedicated & resourceful IT professional with 15+ years of experience across diverse organizational domains seeking challenging managerial assignments.

- ✓ Possess significant experience in **Manual and Automation Testing**, Black Box, Functional, Regression, System and User Acceptance Testing; Performance Testing using VS-Load Test & jMeter and Database Testing using **SQL & Oracle** queries.
- ✓ Well versed in working on defect management tool (**TFS/VSTS/Azure, JIRA, ALM**) and automation test tools like **Selenium (Web driver)** using core **java** programming.
- ✓ Experience in developing and executing selenium scripts using **Junit** and **TestNG**.
- ✓ Implemented **Page Object Model, Hybrid framework, Robot framework**.
- ✓ Good Knowledge in **GitHub repository, Maven Build tool and Jenkins** Continuous Integration tool.
- ✓ Log the information using **log4J** and generating reports in Excel, XML and HTML using **Extent and Allure Reports**.
- ✓ Adept at testing & debugging of applications using different software technologies, while striving for high quality in all aspects of work.
- ✓ Effective leader, combining interpersonal and problem-solving skills with analytical and decision-making capabilities to enhance team and organizational objectives.
- ✓ Experience in Water fall & **Agile / SCRUM** methodology.

CAREER GRAPH

Xerago eBiz Services Pvt. Ltd., Chennai – India
Assistant General Manager – Quality Control: August 2021 to December 2021

Job Profile:

- Possess significant leadership capabilities and influence the team.
- Manage software testing projects and optimize resources.
- Leverage the testing process and automation testing for all the work streams to improvise the overall testing cycle.
- Expertise in automation frameworks (POM, Keyword, Hybrid) using selenium web driver with Java, robot framework with Python and develop reusable test automation libraries.
- Good experience in Web Services / API Testing tools using Postman, REST Assured & Swagger UI.
- Involved in setting up test environments, familiar with CI/CD process using GitHub repository, Maven, Jenkins build Integration tool.
- Proficient with defect management tools (ALM Redmine & Jira)

Project Name: Acquigo, Citi Bank (CMS), Investor AI, Trust Plutus, World Vision, Xerago (website)
Client: Citi Bank (APAC & EMEA), Noor Bank, Ahli United Bank, Catholic Syrian Bank, People Bank, Royal Sundaram, Sriram Insurance, TVS, World vision,
Duration: August 2021 till date
(Web and Mobile application)

Technology used: Java, JS, Litmus, Drupal, Page Speed insights, Browser Stack, IDMS, Grafana, Prometheus
Automation: Robot framework with Python, API Testing using Postman, Rest Assured & Swagger UI

Projects Brief:

- (A) **Acquigo** algorithmically analyses customer transactions, dissects behaviour, micro-segments customers, presents the next best action and delivers context-driven communication that maximizes relevance and delivers steep response rates. [<http://www.acquigo.com/>]
- (B) **Citi Bank (CMS)** – Content Management System (CMS) is used to manage the creation and modification of digital content (content management).
A CMS is typically used for enterprise content management (ECM) and web content management (WCM). ECM typically supports multiple users in a collaborative environment by integrating document management, digital asset management, and record retention. ECM typically includes a WCM function.
WCM is the collaborative authoring for websites and may include text and embed graphics, photos, video, audio, maps and program code that display content and interact with the user.
- (C) **Investor AI** delivers sophisticated AI signals and investment ideas that will help to make more informed investment decisions. Investor Ai levels the playing field of investment information by giving same type of information that has traditionally been available only to institutional investors. [<https://investorai.co.uk/>]
- (D) **Trust Plutus** is a trusted Wealth Management firm that focuses on best ways to investment. An open architecture for investing is provided. Risk profiling, Asset allocation, Investment Solutions, Periodic portfolio reviews are the services provided. [<https://trustplutus.com/>]
- (E) **World Vision India**, the top trusted NGO working to improve the lives of children in need. Sponsor a child through the best online donation website and sponsorship ensures that the children are better educated, healthier and protected. Contribution also helps invest in healthcare, agriculture, income generation, access to drinking water and other development programmes, depending on what the community needs.
[<https://www.worldvision.in/>]

Responsibilities:

- Involved in setting up of test environments
- Optimized resource utilization through task allocation to testing team members
- Liaised with the team pertaining to defect management activities
- Generated various process & product metric reports for the senior leadership team and other stakeholders
- Extensively involved in automating test cases (Test Scripts) using Robot framework with Python.
- API Testing using Postman, REST Assured & Swagger UI.
- Implementing Water fall & **Agile / SCRUM** methodology based on business needs.

RR Donnelley India Outsource Pvt. Ltd., Chennai – India
Team Lead– Software Development (QA): Mar 2009 to August 2021

Accomplishments:

- Rated as “Most Valuable Player” and “Best Performer” during tenure with the organization.
- Outstanding contribution as Process Area Committee member & Internal Auditor during the CMMI-Dev Level 3 Certification at Organisation level.

Job Profile:

- Provide leadership to the testing team and optimize resource utilization through task allocation to team members
- Involved in setting up test environments, preparation of test plan, effort estimation, test metrics & test case review
- Conduct defect management through participation in defect triage
- Implement coded UI using VSTS and performance Testing VS – Load Test and jMeter
- Extensively involved in automating test cases (Test Scripts) using Junit and TestNG framework.
- Implemented the Hybrid Automation Framework (HAT) & Page Object Model (PoM) Framework.
- Designed and developed Extent Reports for generating summarised report with graphical representation.
- Reviewing test cases, debugging test scripts and fixing errors.
- Identifying and prioritize the test scripts based on the application Flow.
- Worked on automation through recording of test cases through MTM and implementing coded UI using VSTS
- Experience in Database Testing using **SQL and Oracle** queries.
- Experience in Water fall & **Agile / SCRUM** methodology.
- Exposure in **IOS & Android mobile** application testing.

Project Name: HRMS ~ **Client:** RRD **Duration:** June 2019 to August 2021
(Web, Mobile, Desktop and Chat bot application)

Technology used: MS Dot Net Framework 4.0, MS IIS 7.0, MS Windows Server 2008 R2, SQL Server 2008 R2
Automation: Selenium Web Driver & Java

Project Brief: HRMS is an integrated application to manage all the activities part of an HR and employee life cycle in the organization. Automation of all the processes from hire to exit and rehire. The functionalities/links to be grouped as Employee Services, Manager Services and HR/Finance/Support services. This application has the significant features which includes Employee information (Personal & Professional), Attendance, Premium Time, Leave / Exit / Seat Management systems, Working on Holiday (Comp off, Double Wages), Work from Home, Payslip, Salary Advance, Finance portal (Tax Declaration-Form 16), Security Portal, Career Portal, Recruitment Portal (ORS), Talent Acquisition, Touch Stone (Appraisal System), Wallet (Compensation Distribution), Reimbursement, IJP & ERP, Team Transfer, Learning & Skill Development, Policies, Agreements and References, Insurance, Welfare & Events, Admin, Travel, Cab Request, Dashboards & Reports, Help & Feedback, etc..

- To capture the headcount, recruitment, attrition, historical trends, diversity details & publish in the dashboard.
- To calculate the capacity, utilization metrics of the teams and populate in the dynamic dashboard.
- To automate the modules which are currently manually performed by the users.
- HUB (Mobile app.), Chat bot and Attendance Widget (Desktop) – user friendly, fast & robust application.

Responsibilities:

- Involved in setting up of test environment, review of test cases
- Optimized resource utilization through task allocation to testing team members
- Liaised with the team pertaining to defect management activities
- Generated/ updated various status reports for the senior leadership team and other stakeholders
- Extensively involved in automating test cases (Test Scripts) using Junit and TestNG framework.
- Identifying and prioritize the test scripts based on the application Flow.
- Proficient in identifying the dynamic elements using relative Xpath.
- Implemented the Hybrid Automation Framework (HAT).
- Reviewing test cases, debugging test scripts and fixing errors.

Project Name: Metrics ~ **Client:** KPMG, FEDEX **Duration:** March 2016 to May 2019
(Web and Mobile application)

Technology used: MS Dot Net Framework 4.0, MS IIS 7.0, MS Windows Server 2008 R2, SQL Server 2008 R2
Automation: Selenium Web Driver & Java

Project Brief: Metrics application has been developed for managing the entire lifecycle of projects, tracking of individual and team metrics, productions model designed along the lines of Lean and Cellular Manufacturing philosophies and automatic generation of reports. These applications are used by all the users (VP, AVP, Reviewer, CM, CSE, AA, Operator, PR and QC) of the various teams. The Objectives of the applications are below:

- To capture and automate all the data written in the manual tracking sheet.
- To calculate the capacity of teams and populate in the dynamic dashboard.
- To generate capacity, intake, delivery and utilization metrics of the teams.
- To automate all the manual reports and EPU's of all the agents.

Responsibilities:

- Involved in setting up of test environment, review of test cases
- Optimized resource utilization through task allocation to testing team members
- Liaised with the team pertaining to defect management activities
- Generated/ updated various status reports for the senior leadership team and other stakeholders
- Extensively involved in automating test cases (Test Scripts) using Junit and TestNG framework.
- Identifying and prioritize the test scripts based on the application Flow.
- Proficient in identifying the dynamic elements using relative Xpath.
- Implemented using Page Object Model (PoM) Framework.

Project Name: MultiCorpora ~ **Client:** RRD **Duration:** September 2014 to February 2016
(Web and Windows based application)

Technology used: Apache Tomcat, VS2013, JSP, SQL Server 2008 R2 **Automation:** Selenium Web Driver & Java

Project Brief: MultiTrans Prism is a very powerful computer-aided translation tool. The TextBase module enables you to create and search through large memories of reference text and their corresponding translated versions in multiple languages. The MultiTrans Web Editor is an on-line editor used to manually or interactively translate and review documents. Validation Reports, containing a list of errors found in the previous task, can be generated automatically through Flow Machine Tasks and these reports are generated through the MultiTrans XLIFF Editor or MultiTrans Web Editor

Responsibilities:

- Involved in setting up of test environment, review of test cases
- Optimized resource utilization through task allocation to testing team members
- Liaised with the onshore team pertaining to defect management activities
- Generated/ updated various status reports for the senior leadership team and other stakeholders
- Generating Test Cases (Test Scripts) using Selenium Element Locators and Web Driver Methods
- Implemented the Page Object Model Framework.
- Designed and developed Extent Reports for generating summarised report with graphical representation.
- Identifying and prioritize the test scripts based on the application Flow.

Project Name: CSI (Convergence Site Inspections) ~ **Client:** Fannie Mae~ **Duration:** Jan 2013 – Aug 2014

Technology used: .Net Framework 4.0, .Net Nuke, SQL server 2008 **Automation:** Coded UI & VB.net

Project Brief: RRD provides national inspection services to the mortgage industry, other non-banking industries (life insurance companies, Real Estate Investment Trusts (REITS), mortgage loan originators, public utilities and others) through inspectors across 50 states to enhance validity of required information.

Responsibilities:

- Involved in setting up of test environment, review of test cases
- Optimized resource utilization through task allocation to testing team members
- Liaised with the onshore team pertaining to defect management activities
- Generated/ updated various status reports for the senior leadership team and other stakeholders
- Worked on automation through recording of test cases through MTM and implementing coded UI using VSTS

Project Name: PRS (Property Reporting System) ~ **Client:** Freddie Mac ~ **Duration:** Jan 2012 – Jan 2013

Technology used: .Net Framework 4.0, .Net Nuke, SQL server 2008

Project Brief: PRS online application is being used by the seller/servicer community and Freddie Mac to submit the inspection forms, operating statements, loan management data, and related attachments. Provide the ability to perform loan and assessment level changes and view all assessments at the loan level for AIE, AIF, LMF and QIE. Incorporate pre-defined reasons and comments for “Due Date Change”, “Waiver Request” and “Return to S/S”.

Responsibilities:

- Involved in development/ implementation of test plan, test strategy and test estimates including evaluation of requirements for various modules. Drafted functional test cases for various features
- Managed day to day testing activities, prioritization and task allocation to team members
- Liaised with Team Members, Test Manager and Developers in review meetings to evaluate progress & functionality of application

Project Name: CAM (Convergence Asset Management) ~ **Client:** Fannie Mae ~ **Duration:** May 2010 – Jan 2012

Technology used: .Net Framework, .Net Nuke, SQL server 2005

Project Brief: The client purchases and manages the pools of assets from local, regional and national banks and/or government agencies; the client holds acquisition, development, construction loans, performing and non-performing assets. The asset manager must complete a series of process which include an in-depth asset file review, collateral assessment in order to determine necessary actions to protect the client's investment.

Responsibilities:

- Evaluated requirement documents and prepared Issue List Document
- Drafted/ implemented test cases and test scenarios
- Worked on traceability between requirements with test cases using tool
- Involved in reporting of bugs, reviewing of defects and preparation of Test Summary Report

Project Name: Deal Factory ~ **Client:** Fannie Mae ~ **Duration:** Apr 2009 – May 2010

Technology used: .Net Framework, .Net Nuke, SQL server 2005

Project Brief: 'Deal Factory' application to assist the client in due diligence process for loans to be mortgaged. Due diligence process is done by Underwriting, Legal and Operations teams to evaluate the loans. Each team processes loan under a deal and records all the information.

Responsibilities:

- Involved in evaluation of requirement documents, preparation/implementation of test cases
- Focused on reporting of bugs, review of defects and preparation of Test Summary Report

Integrated Databases India Limited, Chennai - India

Tester : Feb 2007 – Mar 2009

Job Profile:

- Involved in functionality testing, database testing and regression testing
- Preparation of bug report using Bug Tracking Tool (using Issue Tracker tool)

Project Name (Parallel): CASH ~ **Client:** Yellow Pages (Singapore) ~ **Duration:** Feb 2007 – Mar 2009

Technology used: Struts 1.2.9, Spring 2.5, Velocity, EJB 2.0, Servlet 2.3, JSP1.2, JDBC 2.0, XSL– FO, XSLT, XML, Tomcat 4.0 / 4.1; Oracle 10g and Oracle 9i Lite; Jbuilder10x, CVS 2.0, SVN 1.4, Toad

Project Brief: Automate Sales Force of Yellow Pages (Singapore). CASH enables sales representative in creating contracts with new customers or renewing existing contracts. Proposal binds all the business logic so that when a particular item is selected, all the validations pertaining to the item is verified.

Responsibilities:

- Involved in understanding of baseline document - functional specification including functionality testing, database testing and regression testing
- Worked on database design for new promotional requirements

Project Name: Pagination~ **Client:** Yellow Pages (Singapore)~ **Duration:** Jul 2007 – Dec 2007

Technology used: Java1.6, NetBeans 5.0, CVS2.0, MySQL

Project Brief: A comprehensive software package developed for publishing of Yellow Pages and phone directories. It incorporates manual editing of a paginated book. Page size, inner and outer margins, space between listing and ad sizes are adjustable. Ad layouts are organized alphabetically and by size or by seniority.

Responsibilities:

- Involved in identification/ implementation of positive and negative test cases
- Conducted functional & regression testing. Prepared Bug Report using Bug Tracking Tool (Issue Tracker)

Project Name: Waiver~ **Client:** Yellow Pages (Singapore)~ **Duration:** Apr 2007 – Jun 2007

Technology used: Struts 1.2.9, Spring 2.5, EJB 2.0, Servlet 2.3, JSP1.2, JDBC 2.0, XSL– FO, XSLT, XML, Tomcat 4.0, Jbuilder10x, SVN 1.4, Toad

Project Brief: Waiver is a type of discount given to the customer, wherein the sales representative can request waiver for a contract. If waiver is approved, requested amount is applied on requested items as a special discount. An email notification is sent when a waiver request is approved or rejected. If waiver request amount exceed their limit, they can request the next higher authority for approval. When waiver gets rejected, contract is left unaltered.

Responsibilities:

- Designed test cases based on user requirements. Identified/ implemented positive and negative test cases
- Worked on functional & regression testing and preparation of defect report

Project Name: Automated Job Submission~ **Client:** Yellow Pages (Singapore)~ **Duration:** Feb 2007 – Mar 2007

Technology used: Struts 1.2.9, Spring 2.5, EJB 2.0, Servlet 2.3, JSP1.2, JDBC 2.0, XSL– FO, XSLT, XML, Tomcat 4.0; Jbuilder10x, SVN 1.4, Toad

Project Brief: Application used by designers to submit SQL scripts for updating database based on access rights

Responsibilities:

- Developed test cases based on user requirements. Identified/ implemented positive and negative test cases
- Worked on functional & regression testing and preparation of defect report

STC Third Eye Technologies, Chennai - India
Test Engineer : Jan 2006 – Jan 2007

Job Profile:

- Developed test cases based on user requirements. Identified/ implemented positive and negative test cases
- Worked on functional & regression testing and preparation of defect report

Project Name: Bank Account Tracking ~ **Client:** Nature Soft ~ **Duration:** Jun 2006 – Jan 2007

Technology used: Java, Oracle

Project Brief: The 'Bank Account Tracking' application helps to maintain the personal finances of the account holder. It helps to deposit & withdraw the amount and transfer funds from one account to another. It has the additional feature such as auto-credit, auto-debit and auto-transfer for automatic transfer of funds. It facilitates the users in managing multi-currency transactions.

Responsibilities:

- Developed test cases based on user requirements. Identified/ implemented positive and negative test cases
- Worked on functional & regression testing and preparation of defect report

Project Name: IIBF Online ~ **Client:** Sify ~ **Duration:** Jan 2006 – Jun 2006

Technology used: Java, SQL Server

Project Brief: Indian Institute of Banking and Finance conducting various certification examinations in banking for bankers and non-bankers. Project designed to facilitate taking examinations online at the prometric centers.

Responsibilities:

- Developed test cases based on user requirements. Identified/ implemented positive and negative test cases
- Worked on functional & regression testing and preparation of defect report

Prime Medical Center, Dubai – UAE
Computer Operator : Apr 2003 – Jan 2006

Job Profile:

- Involved in generation of diagnostic reports like LAB report, X-Ray and Scan Reports

- Prepared LPO for placing the orders
- Coordinated activities related to procurement of medical equipment, medicines and consumables
- Worked as Front Office Executive and as Stores in-charge

PAST ASSIGNMENT

- ✓ Mind Touch Micro Systems, Chennai ~ Executive – Administration ~ Sep 2000 – Mar 2003

CREDENTIALS

Education:

- ✓ **Master of Computer Application - MCA**, University of Madras, Chennai [2000]
- ✓ **Bachelor of Science - B.Sc. (Physics)**, University of Madras, Chennai [1996]

Professional Development:

- ✓ Six Sigma - Green Belt course completed (Sep'2020) [Qminds]
- ✓ Prince2 – Foundation Level (Feb'2017) [Axelos]
- ✓ ISTQB Certified Tester – Foundation Level (Feb'2009) [I.S.T.Q.B]
- ✓ Course Completed in Software Testing Programme - C.S.T.P (Jan'2006) [STC Technologies]

IT FORTE

✓ Automation Tools	Microsoft Test Manager, Selenium (Web Driver), VS - Load Test and JMeter
✓ API Testing	Postman, Rest Assured API, Swagger UI and Karate
✓ Defect Tracking Tools	TFS / VSTS (Azure), JIRA, ALM (Software Planner/Redmine) and Gemini,
✓ Build Integration Tools	Maven and Jenkins
✓ Repository	VSTS (Azure DevOps) and GitHub
✓ Language	Core Java and Python
✓ RDBMS	Oracle and SQL server
✓ Operating Systems	Win' 7/8/10, Win server 2012 R2, Mac and UNIX

PERSONAL DOSSIER

- ✓ **Date of Birth** : 11th September 1975
- ✓ **Languages Known** : English, Hindi and Tamil
- ✓ **Address** : 3/2, "Balaji Castle", Noombal Road, Balaji Nagar, Iyyapathangal, Chennai, 600077
- ✓ **Passport Details** : M0957992 valid till 11th Aug 2024

~ References Available Upon Request ~