K.S.SHASHI KUMAR

301, 3rd floor, Sai Hill view residency,22-8-739/2A, 10 th street, upadhyay nagar, near grand world, tirupati 517501

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Mobile: 9080414757

OBJECTIVE

To obtain a challenging position in a high quality engineering environment where my resourceful experience and academic skills will add value to organizational operations

ACADEMIC DETAILS

- S.S.C [2001] with aggregate of 84 from Neo royal high school
- B.I.E [2003] with aggregate of 82 from Little flower junior college
- BTECH [2009] with aggregate of 52 from Medak college of engg and technology

WORK EXPERIENCE

- Worked as Customer service associate in Serco bpo from Feb 2013 to Mar 2014
 Role: Bpo
- Worked as Customer service associate in India property ltd from Jun 2015 to Apr 2016
 Role :bpo
- Worked as Customer service associate in M.M.C infotech from Oct 2016 to Jul 2017
 Role: to call the customers on phone for debit and credit cards of standard chartered bank
- Worked as Data entry operator in Prag rural IT business solutions from Oct 2017 to Dec 2017
 Role: to make the applications of HDFC and SBI customers
- Worked as IT recruiter in V.S.T consulting from Jan 2018 to Mar 2018
 Role: to recruit the consultants and make the interviews happen everyday
- Worked as Customer support executive in E call services from Mar 2018 to Oct 2018
 Role: to call the US customers by browsing and updating to make sales and submit everyday. It is a international semi voice process
- Worked as C.S.A in Young innovative minds pvt ltd from Dec 2018 to Mar 2019
 Role: it's a semi voice process. it's about education process to process education for US customers

PROJECT DETAILS

Title : GSM based system

Description: about mobile communications

Duration: 3 months

Role : To learn about the global system for mobile communications

Team Size: 5

FIELD OF INTERESTS

• Bpo, marketing,I.T

SKILLS

• Sincere, hardworking and positive thinking

STRENGTH

Positive attitude

HOBBIES

• Playing cricket, surfing net, spending time with freinds

REFERENCE

Sai ashok

Team leader

E call services, tirupati 09700484801

Ashok

C.E.O

Prag rural business solutions, tirupati 09640715544

Badri

HR manager M.M.C Infotech,chennai 09840264662

Vamsi

Team leader Young innovative minds pvt ltd 09052565321

DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

k.s.shashi kumar

Date: 16/04/2019
Place: Tirupati

(K.S.SHASHI KUMAR)