R. KUMARAN

Accomplishment-oriented IT Leader with a passion for Delivery Excellence, targeting challenging assignments as IT Head & Delivery Head with an organisation of repute in IT Industry across India & Overseas

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👤 Profile Summary

- **PMP Certified / Top Management professional**, offering a proven history of success in leadership roles distinguished by commended performance
- Chronicled success with **over 26 years of extensive experience** in spearheading delivery, operations, program management, project management, consulting, solutioning and people management
- **Experienced in** managing large teams spread across multiple geographical locations and at the multiple vendor locations
- Excellence in heading end-to-end delivery / program / project planning & implementation from scope management, to activity sequencing, effort & cost estimation, pre-sales activities, risk analysis to quality management in line with the guidelines & norms
- Supported **account mining, identifying new service offering and GTM strategy to enable growth**
- Led integration & implementation of various **open source applications, Dot Net applications, SharePoint Portals, Mobile apps, ecommerce portals** and other enterprise solutions including digital marketing activities
- Experience in setting up managed infrastructure services and managing IT Infrastructure
- Formulated strategic IT transformation plans and implemented target operating model leveraging new business enablement, lower costs and streamlined operations
- Contributed to the business & technology vision and directing by influencing strategies & monitoring execution of major technology initiative
- **A strategic leader** with proficiency in streamlining business operations and defining continuous improvement processes

🎓 Certifications / Trainings

- ITIL V3 Intermediate – Service Operation, Service Transition, Service Design, Service Strategy & Continuous Service Improvement in 2012
- Six Sigma Black Belt in 2011
- PMP from PMI.org in 2009
- GNIIT from NIIT in 1997

🎓 Technical Skills

- **Microsoft - .**NET MVC, .NET Core, MS SQL, MSBI, SharePoint
- **Open Source** – PHP, Drupal, WordPress, OpenCart, Magento, SuiteCRM, Java, J2EE, Java Spring Boot, Spring MVC
- **Mobile Apps** – Native IOS & Android & Cross Platform – REACT Native, Ionic
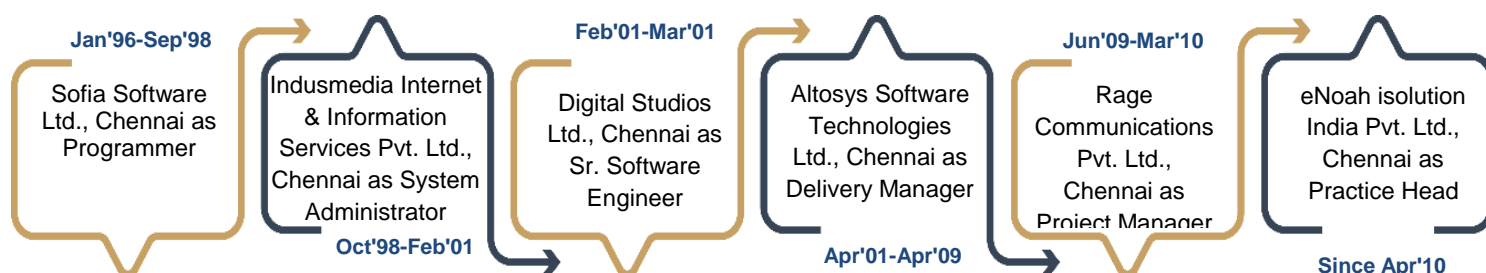- **Cloud** – AWS, Azure

Core Competencies

- Strategy Planning & Execution
- Technology Solutions
- Delivery Management
- Quality & Risk Management
- Budget & Resource Management
- P&L Management
- Digital Transformation
- Process Design & Optimization
- Client/Stakeholder Engagement
- IT Governance & Roadmap
- Team Management & Leadership

🏆 Notable Accomplishments

- eNoah Unsung Hero Award for the month of December 2012 – For consistent & silent performance
- eNoah GEM Award in 2011 – For Going extra mile in serving the clients
- eNoah Talent Magnet Award in 2011 – For identifying & nurturing new talents within the team
- eNoah GEM Award for in 2011 – For Going extra mile in serving the clients
- eNoah Top Award in 2011 – For achieving customer satisfaction & appreciation

🎓 Education

- **1995: B.Sc. (Mathematics)** from Loyola College, Chennai

📈 CAREER TIMELINE

Jan'96-Sep'98
Sofia Software Ltd., Chennai as Programmer

Indusmedia Internet & Information Services Pvt. Ltd., Chennai as System Administrator
Oct'98-Feb'01

Feb'01-Mar'01
Digital Studios Ltd., Chennai as Sr. Software Engineer

Altosys Software Technologies Ltd., Chennai as Delivery Manager
Apr'01-Apr'09

Jun'09-Mar'10
Rage Communications Pvt. Ltd., Chennai as Project Manager

eNoah isolution India Pvt. Ltd., Chennai as Practice Head
Since Apr'10

💼 Work Experience

Since Apr'10 with eNoah isolution India Pvt. Ltd., Chennai as Practice Head

Growth Path/Deputations:
Since Apr'17 - Practice Head
Apr'15 to Mar'17– Sr. Practice Manager
Apr'13 to Mar'15 - Practise Manager
Apr'10 to Mar'13 - Delivery Manager

Key Result Areas:

- Defining business strategies and organisational policies to enable the strategic coordination of multiple major projects and initiatives to improve efficiency and effectiveness of projects
- Managing interdependencies and coordination across projects to ensure that information relating to project deliverables, risks and issues are effectively communicated between stakeholders and that key performance indicators are monitored and evaluated
- Identifying and defining the major strategic issues for the organisation and integrate diverse stakeholder interests
- Engaging with global Collections Operations, Global Transformation Team and senior stakeholders in surrounding IT Teams
- Analysing and delivering top and bottom line value to business through implementation of innovative IT solutions
- Influencing the business strategy by identifying opportunities to transform the Business through deployment of processes, data and technology through integrated IT strategy
- Formulating strategic IT transformation plans and implement target operating model to enable business growth, cost optimization and streamlined operations
- Developing the IT roadmap and directing project and program portfolio to achieve Business goals by optimizing IT Capacity and Capability within the organization
- Planning rigorously towards enhancing the Program Delivery Output
- Facilitating executive leadership in all aspects of strategic planning, implementation, and support worldwide as an integral component of business plan
- Understanding business's requirements and mapping them to system requirements specifications
- Incorporating changes/modifications in the project as required
- Tracking the project status and checking the resource allocation & management
- Conducting process and system studies and coordinating with team members
- Delivering and implementing project as per the scheduled and ensuring compliance to quality standards
- Generating documenting and articulating functional & technical scoping of solutions & product development
- Analysing software & configuration requirements & articulate specifications
- Building use case strategies, and when necessary, help to create test strategies
- Performing the technical feasibility studies

💼 Previous Experience

Jun'09 – Mar'10   with Rage Communications Pvt. Ltd., Chennai as Project Manager

Apr'01 – Apr'09 with Altosys Software Technologies Ltd., Chennai as Delivery Manager

Growth Path:
Apr 06 to Apr'09 - Delivery Manager
Apr 04 to Mar 06 - Project Lead
Apr'02 to Mar 04- Sr. Developer
Apr'01 to Mar 02- Developer

Feb'01 – Mar'01 with Digital Studios Ltd., Chennai as Sr. Software Engineer

Oct'98 – Feb'01 with Indusmedia Internet & Information Services Pvt. Ltd., Chennai as System Administrator & Programmer

Jan'96 – Sep'98 with Sofia Software Ltd., Chennai as Programmer

🪪 Personal Details

Date of Birth: 25th March 1975
Languages Known: English & Tamil
Address: G 306, TVS Emerald Greenhills Apartments, Nedungundram, New Perungulathur, Chennai - 600063
Passport: S0779504 ; valid up to: 22-April-2028