

PROFILE SUMMARY

- ❖ Having around **16+ years** of experience in Mainframe technology. Working as SME, BA & **Team Lead for Mainframe / .Net application.**
- ❖ A highly motivated and ambitious individual with ability to give timely and accurate advice, guidance, support and training to team members and individuals and driving it to success.
- ❖ Having excellent interpersonal, communication skills and leadership skills.

PROFESSIONAL EXPERIENCE

- ❖ Working for **DXC Technology, Chennai** as Senior Professional Application Architect from **July 2015 to Till Date.**
 - **Top performer in the account for the consecutive 4 years.**
 - **Created 5 ISPF Panels**
- ❖ Worked for **CSC India Pvt Ltd, Chennai** as Senior Professional from **December 2007 to June 2015.**
- ❖ Worked for **TCS Pvt Ltd, Chennai** as System Analyst from **April 2004 to November 2007.**

Clients

- ❖ Mass Mutual Life Insurance, TX (**Domain: Disability Insurance**)
- ❖ Citi Bank ITO, Singapore (**Domain: Investment Banking – Mutual Fund, FIS and Stock Brokerage**)
- ❖ Verizon Data Services (**Domain: Telecom**)
- ❖ Prudential Financial Services (**Domain: Life Insurance**)
- ❖ USAA Bank, TX (**Domain: Banking**)
- ❖ State Farms Insurance (**Domain: Healthcare**)

EDUCATION

- ❖ **Bachelor of Engineering (C.S.E)** from Bharathidasan University in 2003 with an aggregate of 74%.
- ❖ **Diploma in Electrical & Electronics Eng** from Tamilnadu State Technical Board in 2000 with an aggregate of 93%.
- ❖ **Secondary** from Matriculation Board of Tamilnadu in 1997 with an aggregate of **74%.**

SOFTWARE SKILLS

MVS Hardware	S/390
Languages	COBOL, JCL, Easytrieve, PLI
Database	DB2, IMS-DB
File Management	VSAM
OLTP	CICS
Tools	ChangeMan, File-Aid, SORT, REXX, ISPF Services (Panel Creation), Ease, File Manager, Endeavor, Exposure to Interest and Xpeditor, Fault Analyzer
OLTP	CICS

PROFESSIONAL TRAINING

- ❖ Global Project Management Framework (GPMF) in 2012.
- ❖ Completed DB2 UDB V8.1 Family Fundamentals - IBM 700 Certification in 2006.

AWARDS & ACHIEVEMENTS

- ❖ Got **Innovation Champion** award from HPE and appreciation from MML client for creating reusable artifact.
- ❖ Got **i-RnR** award from CSC India Pvt.Ltd for excellent contribution.
- ❖ In Diploma got District 1st award and College 1st RANK award for all the semester.

PERSONAL INFORMATION

Date of Birth : 26-09-1980
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PROJECT INFORMATION

Project#11

Employer

Client

Type

Role

Environment

Team Size

Duration

Major Project

Insurance Machine(IM)

DXC Technology

Mass Mutual Insurance, TX

Enhancement

Tech Lead / Billing Subsystem SME

IBM-Mainframe, COBOL, IMS-DB , JCL , File Manager, EASE , Intertest & Realia

7

July 2015 to Till date

DIPMS Build-out Modernization.

Description

The **Insurance Machine(IM)** is a set of sub systems. One of the systems issues policies. Another does the billing. There is much insurance logic in each of these systems, but there is also a considerable amount of data processing "housekeeping." There is also a large amount of housekeeping involved in sending information back and forth between systems. In The Insurance Machine the housekeeping is concentrated in a few modules, which are used in common by all the systems. Collectively they are considered the "Architecture System."

Some of the sub-system functionalities / flow are below

- New Groups are set up through AppCapture, and then are fed to the Insurance Machine.
- New Groups can also be set up through Group Enrollment, which also can set up group offers and handle using census data to do initial application entry.
- Group Maintenance can later be performed through DIPMS, which gets its information from the Insurance Machine.
- New Business policies are entered through AppCapture or eWorksite, pass through DIPMS and then into the Insurance Machine.
- Contract changes are performed within DIPMS using existing policies on the Insurance Machine.

- Initial Premium information is updated from DIPMS and, when received, fed to the Insurance Machine to be applied to premium.
- Agent information is fed from SCARAB to the Insurance Machine.
- Commission information is fed from the Insurance Machine to SCARAB

Responsibilities

- Involving in requirement call.
- Clarifying client queries.
- Assigning Production Issue (QC/PLOG) & Work Request to team.
- Tracking assigned task.
- Reviewing Coding & UTR
- Weekly status call with Client

Project#10

Employer

Client

Type

Role

Environment

Duration

Description

Verizon Data Services - NOCV

CSC India Pvt Ltd.

Verizon Data Services, India

Enhancement

Team Lead

IBM-Mainframe, COBOL, DB2 , Endeavor , SPUFI , File-aid , Db2-connect

Jan 2014 to Till date

Verizon Communications formed by the merger of Bell Atlantic and GTE, is one of the worlds leading providers of wire line and wireless communications in the United States. A Fortune 10 company with more than 236,000 employees and \$67 billion in 2001 revenues, Verizons global presence extends to 37 countries in America, Europe, Asia and the Pacific.

NOCV (National Order Collection Vehicle) is an online voice order entry system for Verizon West and caters to requests for installing, changing or discontinuing services as desired by the customer. When the CSR (Customer Service Representative) gets call from the customer for a service request from Verizon, he manually enters the details in NOCV online screens to create an order. NOCV is golden repository for west orders.

Responsibilities

- Involving in requirement call.
- Business Analyst (Decomp Document preparation)
- Clarifying client queries.
- Assigning Production Issue (IR) & Work Request to team.
- Tracking assigned task.
- Reviewing Coding & UTR
- ITO support
- Weekly status call with Client

Additional Responsibilities

- Team Lead for all CSC Mainframe resource working in different Verizon project.

Project#9

Employer

Client

Type

Role

State Farms - DC5

CSC India Pvt Ltd.

State Farm

Enhancement

Team Lead

Environment IBM-Mainframe, COBOL, DB2,JCL
Team Size 4
Duration Jun 2013 to Dec 2013

Description

State Farm Insurance is a group of insurance and financial services companies in the United States and has corporate headquarters in Bloomington, Illinois. It is ranked 37th in the 2011 Fortune 500, and is also the world's largest mutual "P&C" (property & casualty insurance) firm. CSC's association with State Farm started in Nov'11. There are two key components of the engagement - BIS (Business Information Systems) and CDE (Customer Driven Evolution). CSC is the first service provider at State Farm to have SLA based Managed Services MSA.

Data Movement:

Associate Data movement was developed to move HOST Data from AR tables to the new ICP/TP platform. While it is not critical for all associate information to be updated in real time, subset of this data should be made continuously available for retrieval on the Integrated Customer Platform/Technical Platform (ICP/TP). Many ICP applications will require associate data such as associate name, contact information and authorization to solicit/service specific products. There are many relationships between associates which are also required.

Responsibilities

- Preparation of DS.
- Coding and testing.
- Responsible for integration and system testing support.
- Peer Review
- Production Issue analysis and doing the fix.
- Adhoc SQL queries creation to do data clean-up in the production.

Project#8

Rainbow

Employer CSC. India Pvt Ltd
Client CITIBANK -ITO, Singapore
Type Enhancement
Role Team Lead
Environment IBM-Mainframe, COBOL, DB2, Easytrieve and VSAM
Team Size 7
Duration Apr 2012 to Jun 2013

Description

Rainbow is a CITI bank GUI product which supports MF, FIS & SB systems. As part of this project we have done changes in Corporate Action for the below new functionalities

- CA Reversal of all the SB events.
- Rights event enhancement
- Auto-closure of events
- Addition of new events like Optional Dividend Reinvestment, Odd lot sale, Capital distribution with unit adjustment & merger.
- Changes for Enhance Trading Platform (ETP).

Responsibilities

- Understanding Functional Specification.
- Preparation of DS
- Reviewing DS, DIT Plan & Code

- Team management (Allocating task , Development Tracker update , Status report & following CSC quality process)
- Weekly status call with Client.

Project#7

Taiwan – Alternate Minimum Tax Phase II

Employer

CSC India Pvt Ltd.

Client

CITIBANK -ITO, Singapore

Type

Enhancement

Role

Team Lead

Environment

IBM-Mainframe, COBOL, DB2, Easytrieve and VSAM

Team Size

7

Duration

May 2011 to May 2012

Description

As part of Taiwan Alternate Minimum Tax – Phase 1 enhancement AUC & Investment amount calculation are changed to Average Unit Cost method. The newly calculated AUC is displayed in MF ORBIT Transaction screen alone but not showed on Combine Statements, CBOL, ECCM, CWM, CWP, MF Alert & DWH. For these enhancements

- Mutual Fund system will change the existing download file which are send to other PP's to populate the newly calculated AUC , Investment Amount , Unrealized Gain Loss amount and Unrealized Gain Loss %
- Screen changes to display the newly computed AUC and Gain-Loss in customer portfolio query & Alert details screen.

Responsibilities

- Requirement Gathering
- Analysis of the Business Requirements and preparation of Functional Specification.
- Reviewing DS, UTP, Code.
- Team management.
- Weekly status call with Client.

Project#6

Taiwan MF & FIS Orbit System NWO

Employer

CSC India Pvt Ltd.

Client

CITIBANK -ATO, Singapore

Type

Enhancement

Role

Team Lead

Environment

IBM-Mainframe, COBOL, DB2, Easytrieve and VSAM

Team Size

5

Duration

May 2010 to May 2012

Projects

1. Alternative Minimum Tax Phase 1 & Phase 2.
2. Price Feed Phase 1 & Phase 2
3. PIW Risk Expiry Date

Description

Taiwan-Citi Investment is a part of Citibank's huge investment system. Currently the investment systems follow the FIFO method for unit's redemptions and the gain/loss computation. By law, the government's preference is Average Unit Cost method or exact cost of selling method. As part of these enhancements

- Investments systems (MF, FIS & RSFS) will be upgraded to calculate AUC, AMT AUC, AUC based Gain- loss and AMT Gain loss.
- Screen changes to display the newly computed AUC and Gain-Loss.
- Separate downloads will be generated from each system containing these details and these downloads will be processed by a local system which will generate annual tax statement to the customers as well as annual tax reporting to tax bureau.

Responsibilities

- Requirement Gathering
- Analysis of the Business Requirements and preparation of Functional Specification, Design Specifications.
- Reviewing UTP, Code.
- Team management.

Project#5

Employer

Client

Type

Role

Environment

Team Size

Duration

Description

CITI-EBS (Enhanced Banking System, A CITI bank product) – [Rainbow]

CSC Singapore Pvt Ltd.

CITIBANK -ITO, Singapore

Development

Team Lead / Member

IBM-Mainframe, COBOL, DB2, Easytrieve, CICS and VSAM

6

Aug 2008 to April 2010

This is a complete development project for banking and investments, which will sunset the existing applications used by CITIBANK such as ORBIT and MEMFIS used for Mutual Fund, Fixed income Securities, Share Brokerage and Share Financing of 5 countries. This is an integrated application having all such features in one application and one database for all the countries. As part of this project

- Developed conversion programs for master and detailed tables to have one module to support existing different countries data to be merged to a enhanced database, and to develop various batch reports from the source and target to test the results of conversion.
- Developed online functional reports used in normal banking business, to be used by business users to check and verify the investment details and for accounting purposes.

Responsibilities

- Analysis of the Business Requirements and preparation of Design Specifications.
- Coding, Testing & UAT Batch Support.
- Production Implementation Support.
- Onsite Coordinator.

Project#4

Employer

Client

Type

Role

Environment

Duration

Description

Taiwan Aries Mutual Funds Conversion Project

CSC Chennai Pvt Ltd.

CITIBANK -ITO, Singapore

Development

Team Member

IBM-Mainframe, COBOL, DB2, Easytrieve and VSAM

Mar 2008 to Jul 2008

This project aims to converting the BOOC Mutual Funds System to Citibank ORBIT Mutual Funds System (for DBU customers) and MEMFIS Mutual Funds System (for OBU customers). Data from the existing BOOC application will be provided in the form of interim files. Conversion programs will be used to convert these data to the target ORBIT MF or MEMFIS MF database. For that general validations carried on the input file like Length Checks, Domain Checks, Cross Field Validations, Permitted Value Checks, Mandatory / Optional Input Checks, Date, Text format Checks, Amount and Precision checks. After validation based on existing functionality load files will be created for the tables. And also reports will be created at each level of conversion for verification.

Responsibilities

UTP Preparation, Coding and Testing

Project#3

Employer

Client

Type

Role

Environment

Duration

Description

Single Order Filter (SOF)

CSC Chennai Pvt Ltd.

FORD NA

Development

Team Member

IBM-Mainframe, COBOL, DB2

Dec 2007 to Mar 2008

This project will Streamlining the scheduling and sequencing process and achieving Ford's overall Order Fulfillment (OF) vision of Available to Promise.

Combine three major areas of functionality (select and validate orders, assign plant and schedule orders) and five legacy systems (OSR, COS, PAS, Order Filter, and OMS) to create a single application that selects and schedules orders.

SOF application will streamline, simplify, and enhance the scheduling business processes and supporting systems within the Marketing & Sales and Material Planning & Logistics organizations.

Responsibilities

UTP Preparation, Coding and Testing

Project#2

Employer

Client

Type

Role

Environment

Duration

Description

Alerts 2 & UDO

TCS Chennai Pvt Ltd.

United Service Automobile Association – Bank (USAA)

Enhancement

Team Member

IBM-Mainframe, COBOL, DB2, VSAM & Easytrieve

Jun 2006 to Nov 2007

About Alerts2: USAA is going to alert the customer by sending Credit card message alerts sent from FDR, Deposit Alerts and NSF alerts from Fidelity. We will be getting files from FDR and Fidelity on daily basis and for the customer whoever registered for the alert will be processed and an Email will be sent to them at proper duration as they requested.

About UDO: USAA is going to publish all Bank and Loan statement to the customer in online. We will be getting all statements files from Fidelity on daily basis and for the customer whoever registered for the UDO will be processed and the statement will be published in online in .PDF format.

Responsibilities

- Analysis of the Business Requirements and preparation of Design Specifications.
- Coding & Testing.
- Onsite Coordinator.

Project#1

Employer

Client

Type

Role

Environment

Duration

Description

Prudential MNBS

TCS Chennai Pvt Ltd.

Prudential Financial Service

Maintenance

Team Member

IBM-Mainframe, COBOL, DB2, VSAM , CICS

Apr 2004 to Jun 2006

Prudential MNBS is a support division in Prudential that assists the various business units with system enhancements, maintenance and support in individual life insurance. MNBS focuses on Life Insurance applications and the information required issuing new life insurance business.

There are around 3000 online and batch modules and 1750 copybooks for this application, which is amounting close to 2.7, Mloc. The Project involves Onsite & Offshore Co-ordination for providing maintenance support to MNBS system. The Project lifecycle includes extensive analysis of the present system and designing of new solutions for the maintenance requirements

Responsibilities

- Region Maintenance and Refresh
- Responsible for all production Adhoc Requests and Queries from Business – Most requests with an SLA of 1 day
- Resolve Severity 1 Production Remedies and provide workarounds for business continuity – SLA ranging from 1 hour to 1 day
- Monitoring of daily production batch Runs and provide speedy resolution in case of Abends
- Analyze the Business Requirements and preparation of System specification document
- Checking the outputs using Docu- direct, SPUFI and File-aid.
- Onsite- offshore communication and client interaction.