

## NEHA AFREEN

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### **Objective:**

To be a part of professionally managed company that provides opportunities for sharing my knowledge and potentials to provide my best of support where I can combine my skills and enjoy working with new environment.

### **Core Strengths:**

- Strong organization skills
- Energetic work attitude
- Troubleshooting skills
- Negotiation competency
- High customer service standard

### **Work Experience:**

**Senior Associate content moderate** at **Genpact Ltd Hyderabad**, From November 2019

Senior associate at **Wipro Ltd.** content moderate 2018 july to 2019 july

**Mahindra Pride** “ITES” Training period of 3 months.

### **Project Profile:**

<b>Project Name</b>	:	Facebook
<b>Client</b>	:	Facebook (Trust and Safety)
<b>Team Size</b>	:	500

### **Project Description:**

**Facebook content moderated** With this we will be reviewing the content post on platform which need to be presented across the globe as per the constitution of each North America by taking the help of **Artificial Intelligence Tools Heimdall and SRT**. My project is designed in a Tool called Heimdall and SRT. This process involves many stages and will be working on different teams to provide a good quality where end user can rely on it

### **Roles and Responsibilities: (facebook Reviewer):**

- Worked on different types of Ad Review formats like Text, Image, and Video etc to meet Facebook Policy requirements under Facebook Trust & Safety Policy.
- Worked on Live Reviewer's ad tool to get the best product information by dividing into groups on any attributes.

- Created innovative ways in tool to build business from individual account of different ad's. Making sure that the company website is user friendly.
- Maintaining the best quality standards by providing the consumers with the right information about the product through reviewing offers
- Maintaining regular Docs to track daily performances, process flow quality status
- Training the New joiners in the Project
- Acting as as SPOC for the shift teams.

### **Educational Qualification:**

- B.Com from Priyanka junior & Degree College passed out 2017
- Intermediate from Priyanka junior & Degree College passed out 2014
- SSC from Covelles High School passed out 2012

### **Technical Skills:**

Operating System	:	Win 98, Win XP, Win 7, Win 8
Computer Skills	:	Ms Office, Tally, Ms-Excel, Ms-PowerPoint & Internet Browsing

### **Hobbies:**

- Attending Seminars
- Making friends
- Listening music.

### **Personal Details:**

Name	:	Neha Afreen
Father's name	:	Mirza Rahman Baig
Gender	:	Female
Marital Status	:	Un married
Nationality	:	Indian
Religion	:	Muslim
Languages	:	English, Hindi, Urdu& Telugu
Permanent Address	:	H.No: 2-5-24/1/47, Upperpally, Side HPS Schools Rajendra Nagar 500048

### **Declaration:**

I hereby declare that the information provided by name is true & correct to the

Best of my knowledge & belief.

Date:

Loc: Hyderabad

(Neha Afreen)