Bangalore, Karnataka

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KAVITHA GOPAL
SENIOR CONSULTANT - SAP BASIS

SUMMARY

- Over 5 years of experience in SAP Basis with 2 years in Performance Tuning

- Expertise in Kernel upgrades, Support Packages, Add-ons, Enhancement packages, Optimizing expensive SQL statements, Performance tuning.

- Experience in Database administration, User administration and managing Roles and Authorizations, TMS administration, Client administration, Printer Administration, RFC Administration, Tablespace management through BR tools.

- Good knowledge on System upgrades and DR Drill activities.

- Expert analyser of EWA reports generated by Solution Manager and a good problem solver.

PROFESSIONAL EXPERIENCE

ACCENTURE INDIA PVT. LTD., BANGALORE

Designation : Application Development Senior Analyst

Duration : August 2019 to Present

ACCENTURE INDIA PVT. LTD., HYDERABAD

Designation : Application Development Analyst

Duration : May 2016 to July 2019

SKILLS & ABILITIES

- SAP Environments : SAP ECC 6.0, SAP NetWeaver 7.1 - 7.5

- Database : Oracle, Sybase

- AWS Console

- PCA Tool for ABAP System Copy and Refresh

- Service Market Place

PROJECTS ● BRITISH PETROLEUM (BP)

Role : Senior SAP Basis Consultant

Duration : August 2019 to Present

Environment : Linux, SYBASE

Responsibilities :

- Administration and maintenance of R/3 including Kernel Upgrades, Support patches, and SAP Portal profile parameters.
- Monitoring Background jobs, short dumps, system logs, spool administration and File systems
- Analyzing problems and providing timely resolutions on all support levels (L1, L2 and L3)
- Installation of SAP Products and Start/Stop systems at OS Level
- Client Administration
- Configuration of Transport Management System
- Working with other inter company teams to provide quick resolutions
- Raise SAP OSS messages to query and resolve issues

● TOTAL PETROLEUM

Role : SAP Basis Consultant

Duration : May 2016 to July 2019

Environment : Linux

Responsibilities :

- Daily monitoring of SAP R/3 System activities, background jobs, short dumps, System logs, TableSpace, Database Growth, Work process, Lock entries
- Proactively monitoring and resolving performance issue in the systems
- Performance optimization for Customized Programs with optimal index or code upgrades
- Providing RCA for cancelled jobs.
- Printer Administration using SPAD
- Mentoring and providing technical assistance for L1 team

EDUCATION

- **Bachelor of Engineering** (Electronics & Instrumentation Engineering)

  Institute   : Kumaraguru College of Technology, Coimbatore

  Percentage : 94 %   Year of Passing : 2016

- **HSC (12th)**

  Institute   : Chavara Vidhya Bhavan Higher Secondary School, Coimbatore

  Percentage : 96.6 %   Year of Passing : 2012

- **SSLC (10th)**

  Institute   : Chavara Vidhya Bhavan Higher Secondary School, Coimbatore

  Percentage : 95.2 %   Year of Passing : 2010

Kavitha Gopal