

# Looking for a fresh start Sathish Somasundaram

# (CXO, VP Sales) - Technology, Niche Services, Solutions, Products

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## **PROFILE SUMMARY**

Total Experience : 18+ years

Business Development : 15+ years in B2B

Qualification (Full time) : MBA (DOMS Anna Univ), B Tech - Chemical (VIT)

Domains Exposed : Manufacturing, e-Commerce-B2B Marketplace, KPO - Market Research.

Core Competencies : Business Development, Sales, Marketing and Client Servicing.

Offerings (to Manf Domain) : Consulting, Products, Solutions, Services.

Key Skills : Consultative Selling - Niche Products, Services, Technology, Solutions.
Countries Traveled : 12 (US, Germany, UK, Belgium, Malta, Singapore, Malaysia, Turkey, Russia, Poland, Portugal, Italy and Indonesia.)

## RICH EXPERIENCE

#### **Sales and Marketing:**

Market Research/ Consulting - 5 yrs In Manufacturing - 8+ yrs In IT - 2 yrs

#### **Markets:**

Domestic - 9 yrs Global - 10 yrs

#### **Business Volumes:**

Transactions – 1500 Cr Revenues – 400 Cr

#### Type of firms:

Startup ( INR 0-25 cr ) - 10 yrs Mid ( INR 400 cr ) - 4 yrs Large ( USD 1bn ) - 2 yrs

#### **Skills:**

Consultative Sales - 13+ yrs Pre Sales - 5+ yrs Marketing - 10+ yrs **Team Size:** 

Sales - 20+ Operations - 65+

#### **New Business Development**

Strategic Planning

Key Account Management

Operations and Planning

Customer Service and Retention

Sales & Marketing

## **HIGHLIGHTS**

 A professional offering 15+ years of successful career with diverse roles distinguished by commended performance in Sales and New Business Development across Manufacturing domain - Products & Services. with 10+ years in leadership and top management role in SME

#### Offerings to Manufacturing Domain:

- Consulting (Liquidation, Procurement), Products, Solutions, Services.
- Technology:
  - > **SAAS** (Procurement: Procure to Pay, Liquidation),
  - Marketplace (POC Used Assets, MRO, Commodities, Plant and Machinery, Aged/Returned/Reusable Stocks/Finished Goods)
  - ERP, CRM, Custom Development.

#### Career Milestones:

- As **VP Sales** offering SAAS, Consulting, high value solutions and selling services to Manufacturing customers
  - Increased sales by 30% with 10% profitability.
  - > Grew the business within the 400+ large accounts by 10%
  - Grew new business contribution by 9%
- As **General Manager Marketing** (Products Manufacturing Domain): Spearheaded a manufacturing firm from 275 cr to 405 cr, with YOY growth of 20%
- Having unique experience of <u>establishing two boot strapped **KPO**</u> into stable entities. (A) Sales (0 to 2 Cr) and clients (0 to 25). (B) BU zero clients and zero revenue to 40 clients and 5Cr INR in a period of 2 years. (FTE and Adhoc).
- Experience in developing/managing Exports Market and International Customers all through the career; travelled across 12 countries - Germany, UK, Belgium, Malta, Singapore, Malaysia, Turkey, Russia, Poland, Portugal, Italy and Indonesia.

- VP Sales:
  - Consultative Sales Negotiation Services B2B
    - ➤ Enabling customers 5% appreciation and increased sale prices.
    - ➤ 1500+ Cr of transaction assignments handled per year.
    - ➤ 250+ Key Accounts.
  - Consulting appropriate solutions and execution methodology for fortune 1000 customers of India. (in Manufacturing domain across Cement, Automobile, Chemicals, Pharma, FMCG, EPC, etc)
- **BU Head** Online B2B Marketplace Liquidation.
- Global Sales Head Manufacturing (Selling Products-Ferro Alloys)
- ► **Head** ITES KPO Market Research Healthcare, B2B, B2C.
- > Pre & Sales IT Services, CRM, Custom Development.

## PROFESSIONAL ACHIEVEMENTS

# As Vice President (Sales and Marketing): 06/17 to 12/21 @ Matexnet Pvt Ltd

SAAS - Procure to pay, Managed Services, Consulting Solutions, Ecommerce - B2B Market Place

- Offerings to Manufacturing Domain:
- a. Consulting: (Liquidation, Procurement), Solutions, Services.
- **b.** Technology
  - i. SAAS (Procurement: Procure to Pay, Liquidation),
  - **ii.** Marketplace (POC- Used Assets, MRO, Commodities, Plant and Machinery, Aged/Returned/Reusable Stocks/Finished Goods).
- Launching 1 new Business, 1 POC into domestic market, 1 POC with partnership for international market
- Achieved INR 100mn for the first time in 25 years history of the organization (Liquidations).
- \* Responsible for BU, Branch, Vertical, Service wise, Resource wise, customer wise Breakeven, Profitability
- **\*** Account Planning and Mining.
- Increased market share by 3% and established the firm as no 1 in domestic market by market share and in the service vertical offering
- ❖ Account Management Increased business from F500 by 2%
- Consultative Sales (end to end) Negotiation Services B2B
- a. Procurement Vertical: (Business Processes Digital Solutions)
  - i. Enabling customers with 2-8% savings
  - ii. 1000+ Cr transactions handled.
  - iii. 100+ Key Accounts.
- **b.** Liquidations Vertical: (Business Processes Digital Solutions)
  - i. Enabling customers 5% appreciation and increased sale prices.
  - ii. 1500+ Cr of transaction assignments handled per year.
  - iii. 250+ Key Accounts.
- Consulting appropriate solutions and execution methodology for fortune 500 customers of India. (in Manufacturing domain across Cement, Automobile, Chemicals, Pharma, FMCG, EPC, etc)
- ❖ Part of the spear heading team focusing on the **entire product development and worked out the business plan** for two marketplace with a complete ecosystem and launched in 2021.
- Developed Strategies Go to market, Product launch, Business share, Market share, Business launch and business expansion
- Handling 800 + domestic customers in Manufacturing domain across Cement, Automobile, Chemicals, Pharma, FMCG, EPC)
- Handling 20 + sales resources, 15 branches and all RR's across India.
- \* Annual Budgeting, Forecasting New Business, New Customers, Growing Existing Accounts
- Increasing business share, market share and coverage.
- Pricing Strategies Entry and customer retension
- \* Team Management KRA, KPI, Recruitment, Training, Performance Appraisals

# General Manager - Marketing, 09/12 to 07/16 @ SNAM Alloys Pvt Ltd

(MANUFACTURING - Ferro Alloys)

- Achieved:
  - i. 400 crs and created a milestone, the highest ever achieved in the organization history.
  - ii. Cumulative of 125 crores new business in 3 years (managing existing accounts 275 Cr)
- Expanded business to 9 new countries
- ❖ Brought over 10 new global business partners customers with an annual business value of 1.5+ mn USD
- Handled and responsible for growing YOY market share, business share and new product sales.
  - *i.* Complete exports markets 45 countries with direct relationship with business owners of the respective countries
  - ii. Domestic: Handled business of 400+ foundries (direct) and 700+ foundries through dealers.
- \* Responsible for quality issue resolutions, product establishment, Trials. (Domestic and International)
- \* <u>Travelled across India and partner countries visiting ferrous foundries for business development, product trials, new product establishment and for issue resolutions.</u>
- Rolled out strategy plan for achieving 100mn USD in 2020 and 200 mn USD in 2025
- Pillar Chairman for TPM, Production Planning.
- Annual Budgeting, Forecasting New Business, New Customers, Growing existing Accounts, Business expansions in new regions, new countries.
- ❖ Working out Strategies fro regional and country wise expansion with business partners.
- Appointing new agents, new dealers.
- ❖ Increasing market share and business share Customer wise , Region wise, Country wise
- \* Team Management KRA, KPI, Recruitment, Training, Performance Appraisals

# VP - Client Services, 02/10 to 03/12 @ Krea eKnowledge Pvt Ltd

Market Research KPO - Heathcare, B2B, B2C

- Recognized for building up the start-up business from scratch to a stable business unit from 0 -5 Crore and 0 customer base to 25 customers
- Set up the entire operations with SLA's and entire customer base
- Credited for setting up project and delivery group
- Devised pricing model for all projects, POC's for new customers.
- Developed entire vendor base for execution of projects Across India field network.
- Building Online B2B, B2C and Healthcare panels for online data collection.

#### Manager - Marketing, 07/08 - 01/10 @ Barry Wehmiller International Resources.

IT - ERP. Custom Software Development, MS CRM

- Developed market entry strategies for Europe and US ERP, Custom Software Development.
- ❖ Launching Product Configurator into US and European Market.
- Developing customer specific entry strategy.
- Set a successful social networking model to generate sales and leads in organization Brought two new customers for the BU

#### Manager - Client Development, 09/05 - 06/08 @ Dexterity Business Analysts Pvt Ltd | IT and KPO

- Recognized for building up the start-up business from scratch to a stable business unit from 0 2 Crore, 0 customer base to 40 customers and 3 to 40 resources.
- Set up the entire operations with SLA's and entire customer base
- Credited for setting up project and delivery group
- Devised pricing model for all projects, POC's for new customers.

### SOFTWARE ENGINEER - 01/01 to 05/03 . MANAGEMENT TRAINEE - 11/99 to 12/00

# **ACADEMICS**

- MBA from Anna University, Chennai in 2005 (Full time)
   B.Tech (Chemical) from Vellore Engineering College, Vellore in 1999 (Full time)
- > Certificate: Leadership and Management from Wharton School, 2019
- > Certificate eMDP: Future Chief Marketing Officer from IIMK, 2019