

ROSHAN ASHOKAN

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roshanashokan22@gmail.com.

'I want to focus on the talent and dynamic skills for acting in a best way to make the show successful. Also I would like to use my skills for experiencing the new things in the field of acting. Perfect mixture of creativity and activeness enables me to do the Promising work'.

EXPERIENCE

APRIL 2016 – JULY 2017

CONSULTANT, SUTHERLAND GLOBAL SERVICES

Worked for Amazon.in voice process, handling service delivery and customer queries.

MAY 2018 – JULY 2020

SENIOR EXECUTIVE/SME, STERLING HOLIDAY RESORTS INDIA PVT LTD

Joined as senior executive, handling customer bookings and queries and later attended IJP, moved as Subject Matter Expert, wherein handled the team and resolving manager level escalations.

JULY 2020 – MAY 2021

RELATIONSHIP MANAGER, PRIME TELESERVICES A GROUP OF TATA TELESERVICES

Worked as a relationship manager, handling LA(Large accounts) for Tamil Nadu and Kerala companies who are having business with TATA TELE.

MAY 2021 – Pursing

TEAM LEADER, MEDALL HEALTHCARE PVT.LTD.

Currently working as Team Leader, Handling Inbound, Outbound and Email operations.

EDUCATION

2011-2015

BE ECE, SATHYABAMA UNIVERSITY

Completed the course with 6.80 CGPA, with academic project "Invariant Image Water Marking using NLM Filter"

2011

12TH STD, ZION MAT. HR. SEC. SCHOOL

Completed the course with 79%, comprised of Computer Science, Physics, Chemistry and Math.

SKILLS

- MS-Word, Excel, PowerPoint
- Meeting Deadlines
- Fundamentals of C and C++
- Customer Service
- Good Communication Skills
- Strong Determinations
- Event Organizing
- Relationship Management

ACTIVITIES

I was a part of university music team, have participated in 2011 and 2013 University Cultural Program and won second place and South youth program in 2012. In 2009 have participated in TN south level swimming and reached fourth place. Apart from swimming a good cricketer and played football for my school team. Have taken IELTS training and have a score of 6.5 in academics score.

PERSONAL PROFILE

- Father's Name: T. Ashokan
- Mother's Name: S. Jansee
- DOB: 22nd September 1993
- Blood Group: A1 positive
- Languages: English and Tamil (Read, write and speak)

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:

Yours Faithfully

Place:

(Roshan Ashokan)