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**Suryakant Eknath Yadav**

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### Objective:

Expecting challenging professional environment where my acquired skills are best utilized and there is an ample scope for Organizational as well as Personal Professional growth. Being an Enthusiastic and Multi-tasking person, looking forward to suitable opportunity and fortunate career in your esteemed organization, by which I can explore my knowledge to get recognized as best professional technical person in IT. It will be my pleasure to serve for your organization.

### Professional Experience:

#### 1. CONNECTWISE (CONTINUUM MANAGED SOLUTIONS / ZENITH INFOTECH LTD. )

Designation: Server Engineer (Ms Azure, AD Connect, Office365, Ms Exchange)

Duration: 3<sup>rd</sup> January 2011 to Till Date

#### Job Profile (L3)

##### ➤ Microsoft Azure

- ADSync (ADconnect), Soft Match, Hard Match, Company Branding etc. (Azure AD).
- Creating new VM, new Resource Group, new VNET etc. on Azure.
- Setting up Azure AD Multi-Factor Authentication, Myki
- Azure Network, Azure Site to Site VPN, Point to Site VPN, VNET Peering
- Azure Monitoring
- Azure Advisor, Azure Log Analytics
- AZURE Storage and Data Protection
- Setting up Shared key, Azure Storage Explorer
- Subscription Management
- Azure WebApp Services
- Serverless Computing: Basic knowledge of Containers, Docker, Kubernetes orchestration services.

## **Technical Tasks:**

- Handling escalations and day to day issues of L1, L2 team. Guiding and helping team on daily basis.
- Working experience of MS Exchange versions 2007,2010,2013 and 2016,2019.
- Responsible for messaging environment Mail flow, DAG.
- Knowledge of Mailbox moves to Load Balance the Database across the servers.
- Patching exchange servers Rollup updates
- Experience of handling different small, big organizations setup. Providing support to U.S, UK, Australia, New Zealand clients/MSP's through Ticket, Call, Chat, Email support.
- Maintaining Alerts, Tickets SLA and also handling Incident, Problem Management tickets.
- Well versed with inhouse portal and also have good process knowledge. As already working with critical process, I can adapt any process with minimal training.
- Maintaining Quality and Quantity ratio while working.

### **➤ Including Office 365 migrations**

1. Stage Migration
2. Hybrid Migration
3. Cutover Migration

- Exchange Online Administration, Migration and Implementation.
- Performing projects for the installations of all Microsoft Exchange versions and migrations.
- Handled Exchange online portal as Global Administrator Role.
- Would be responsible to do daily Exchange health checks, do advanced outlook support if required.
- Knowledge of Calendar Related issues,
- Resolving technical issues for Microsoft Exchange 2007/2010/2013/2016/2019.
- Troubleshooting of Mail Routing and Mail Flow
- Performing Offline Defrag on databases
- Experience with different Outlook Client Versions 2010, 2013, OWA.
- Exchange server related issues and L-3 support
- Exchange Database, Outlook Web Access, Active Sync Offline Address List, Mail Flow, Public Folders, Free/Busy
- Backup and Restore of Exchange Server.

### **Job Profile (L2) (Earlier Role)**

- Providing remote technical support to Microsoft Windows Server related issues.
- Troubleshooting Exchange Database Dismount issues, Database Corruption and Permissions related issues.
- Troubleshooting Mail Flow failure issues.
- Performing Exchange mailbox recovery with the help of third party tool.
- Providing voice-based and chat based technical support to real-time issues.
- As per requirement and criticality performing repair, defrag and isinteg on Exchange database.
- Working experience in exchange 2003, 2007, 2010 including transition and migration of exchange organization.

- Troubleshooting Active Directory related issues.
- Analyzing Server and identifying Risks & Issues associated.
- Monitoring connectivity, synchronization, replication, netlogon, time services, FSMO roles, schema, NTDS database partitions, DNS settings, SRV records, and trust relationships.
- Troubleshooting DNS related issues.

## **2. IL & FS LTD. (Infrastructure Leasing & Finance Services Ltd.)**

Designation - Officer (Datacenter Engineer)

Duration - 01<sup>st</sup> Feb. 2008 to 31<sup>st</sup> Dec. 2010 (2 yrs. and 11 months)

### **Job Profile**

#### **Worked as a Datacenter Engineer**

- Daily Hands on with Symantec Backup Exec & NTbackup.
- Taking care of daily, monthly & weekly Backup (Incremental, Full) & restoration.
- Responsible for storing backup tapes in fireproof Vault as per backup policy.
- Responsible for taking & storing backup of Regulatory servers as per backup policy.
- Responsible for every Datacentre related activity.
- Monitoring servers through OpManager.
- Maintaining 84 servers (Three different active directory forest).
- Server hardware monitoring through Dell IT Assistant.
- Taking care of Disaster Recovery Site.
- Monitoring network through Third party monitoring tool, like What's Up, Scrutiner.
- Maintenance of Regulatory servers setup.
- Taking care of 72 branches internal & external network for DB project.
- Monitoring of Lease lines (Mtnl, Reliance, Tata & Sify, Tulip), Vsat & ISDN.
- Checking Link Fallback Testing on daily basis.
- Responsible for Network connections, Internet connection.
- Handling of Virtual servers (Hyper –V).
- Maintaining Citrix Client.
- Working & Monitoring Symantec Antivirus for all branches.
- Working & Monitoring Symantec Antivirus for all servers.
- Working in Windows server 2000, 2003 & 2008 (Standard, Datacenter, Enterprise editions) Environment.
- Handling of ADS related activities, e.g. User Creation, Assigning Rights to users.
- Responsible for Mail flow of organization & Having knowledge about Lotus, Exchange setup & Sharepoint.
- Taking care of Clustering nodes.
- Actively Participated in projects like shifting of Data Centre (From Old to New).
- Actively participated in implementing of Fling FTP.
- Actively participated in SAN implementation.

Designation - Facility Management Engineer  
Duration - 20<sup>th</sup> Jan 2007 To 31<sup>st</sup> Jan 2008 (1 Year)

**Working Site:**

**Reliance Industries Ltd, Mumbai** :

**Job Profile**

- Maintained network of 900 users.
- Worked as a senior engineer with 10 Engineers team.
- Remotely troubleshooting of applications related issues(Dameware,VNC).
- Installation & troubleshooting of OS (Win 98/2k/xp,Win 2k server,2k3 server).
- Installation of software's on servers and desktops.
- Installation & troubleshooting of Desktop, Laptop related problems.
- Installation & Troubleshooting of Local, Network printers.
- Troubleshooting the problems of LotusNotes, Outlook, Thunderbird, & Zmail etc.
- Troubleshooting applications like SAP, Ms Office, and Corel draw.
- Worked on ADS console e.g. User Creation
- Installation of Switches.
- Responsible for LAN, WAN connections.
- Responsible of Network connections, Internet connection.
- Involved in initial setup of new Reliance Airport Site (Aviation)
- Leading a team of PCS Engineers for Reliance Site (SRM Worli)

**TOTAL EXPERIENCE :**

**16 YEARS & 6 MONTHS**

**TIME MANAGEMENT:**

Ability to work under tremendous work pressure.

Ability to learn quickly and dealing with multi cultural environment.

**Educational Qualification:**

**T.Y. B.Com. (Graduate)**

**Other Qualification:**

**MS Exchange, Office 365, Microsoft Azure**

**DETAILS:**

**Exam No:** 640-802  
**Cisco ID:** CSC011321331

**MCSE: (MICROSOFT CERTIFIED SOLUTION EXPERT: Cloud Platform and Infrastructure)**

**Exam 533: Implementing Microsoft Azure Infrastructure Solutions**

**Exam AZ-104 - Microsoft Azure Administrator.**

**Core Solutions of Microsoft Exchange Server 2013  
341**

**MCSA: (MICROSOFT CERTIFIED SYSTEM ADMINISTRATOR)**

**DETAILS: MCP ID:** 7467515

**Exam No:** 70-270  
70-284  
70-290  
70-291

**Windows 2012  
410  
411  
412**

**CCNA: (CISCO CERTIFIED NETWORK ASSOCIATE)  
VMware Basic**

**Personal Profile:**

Name	Suryakant Eknath Yadav
Date of Birth	17-12-1982
Sex	Male
Marital Status	Married
Languages Known	English, Marathi and Hindi
Nationality	Indian
Sports	Played Cricket for K.M.C.C.