

Ramakrishnan. P

IT Analyst

I intend to establish myself as a Software Engineer with an integrated business solution provider through a long-time commitment, contributing to the company's growth and in turn ensuring personal growth within the organization. I believe that my technical, functional and communication skills will enable me in facing the challenging career ahead.

Professional Summary

- 6.5 years of Industry Experience in Application Analysis and Testing.
- Basic knowledge about Airline Industry and Banking applications.
- Versatile, Multi-Tasking, Team Oriented and Process Oriented.
- Good team player with excellent interpersonal skills
- Hardworking, highly determined to learn new topics especially in new Technologies.
- Quick learning, committed and able to work under pressure.
- Experienced in meeting deadlines and handling clients with rapport.

Education

B.Tech (IT)

M. Kumarasamy College of Engineering, Karur.

2014

89%

HSC

Cheran Matriculation Higher Secondary School, Karu

2010

83.16%

SSLC

Contact

Address

105, Aathithiravidar Street, ,
Thalavapalayam, , Karur

Phone

7358756872

E-mail

ramakrishgoal@gmail.com

Languages

English

Tamil

Domain Knowledge

Airlines – British Airways

Banking

Work History

2015-03 - **IT Analyst**
Current *Tata Consultancy Services*

Project Details

PROJECT 1: Front End Testing

Duration: July 2015 to October 2016

Client Name: British Airways (UK)

Project Title: Air Passenger Duty

Description:

As a part of this project, I have tested web application where British Airways introduced concept of adding young adults while booking.

Roles& Responsibility:

- Preparing scripts for different scenarios based on booking.
- Execution of test cases and raised defects in Jira.
- Got Appreciation from Client during execution period for finding many defects.
- Sending status report for testing on daily basis during execution period.

Duration: November 2016 to August 2018

Client Name: British Airways (UK)

Project Title: Intelligent Integration

Description:

As a part of this project, we tested back-end servicing in Iberia where our service will be intermediate between two services.

Roles& Responsibility:

- Handled team of 3 members and also performed testing.
 - Tested the changes of services using SoapUI
- Acted as a team lead from offshore and updated status of testing during client call.

- Sending status report on daily basis
- Explained the cases to client which were designed and explained the scope of the test cases.

PROJECT 3: Front End Testing

Duration: September 2018 to July 2020

Client Name: British Airways (UK)

Project Title: Responsive Dynamic Packaging (RDP)

Description:

As a part of RDP, we tested all the web pages in Dynamic Packaging to be more responsive to the users. We tested the static pages as per Business Requirements.

Roles & Responsibility:

- Analyzing the Requirements given by the Client.
- Leading the team from offshore
- Reporting to client on daily basis about the status of the testing.
- Executed testing and sending reports to clients on daily basis.
- Validated testing in mobile devices like iPhone, Android.

PROJECT 4: Screen Validations

Duration: July 2020 to till now

Client Name: Citi Bank

Project Title: Big Data

Description:

As a part of this we will be sending greetings to the customers.

Roles & Responsibility:

- Analyzing the Requirements given by the Client.
- Leading the team from offshore.
- Reporting to client on daily basis about the status of the testing.
- Walkthrough the cases to all countries business.
- Reviewing the test cases designed by team mates.
- Running automation scripts in eclipse IDE which is designed by Automation team

Certifications and Training

Received ISTQB certification for testing.

Received Certificate for the Best Team-Award.

Received Certificate for the Award of Excellence

Certified E0 level in Agile Process

Received appreciation for completing domain level course.

Personal Details

Name : Ramakrishnan. P

Date of birth : 01-Sep-1992

Gender : Male

Declaration

I declare that all the information that is furnished above is true to the best of my knowledge and belief.

Date:

Place: Karur

(RAMAKRISHNAN. P)