CURRICULAM VITAE

R.MOHANRAJ, M.Sc. Software Engg, SUPPORT CONSULTANT & ENGINEER

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PROFESSIONAL SYNOPSIS:

A competent PROJECT ENGINEER 4+ years of experience in handling complete Software consultants of Onshore and Offshore Support & Database Analysts Projects in Fourth Dimension Software Systems India Pvt Ltd.

- Playing a lead role from the project Kick-off stage to the actual execution stage till Close-out & successful handover to Client.
- Good knowledge in Sql, Dotnet and implementing new ideas.
- Good understanding skills and Quick learner.
- An Out of the box thinker with effective planning for developing existing process to a standardized one.
- Demonstrated vision and leadership in formulating and implementing new ideas to increase productivity as individual and as a team.
- Reliable, Honest and Friendly Personality.
- ◆ Team worker and can work as per the need of the team and the company Timely co-ordination with client for clearing the Site activity Protocols.
- ♦ Managing the project with a strong Project Management Approach to ensure adherence to project closure deadlines at live on the implementation.
- Execute project management : Ensure fulfillment of project objectives (scope, time, quality of Training)
- Delivering the Project duties by ensuring an effective and dynamic co-ordination between Clients, Project Task Force, and Finishing at the period of declaration time.
- Timely preparation and submission of MIS Reports with, operational reports, pertaining to project.
- Monitoring the various stages of project keenly and generating the discipline wise progress percentage,
- ♦ Initiate the Invoice submissions & ensure the payment receipt from client for smooth fund flow in the project.

- Ensure support during the installation, commissioning and operation of projects on-site.
- ♦ Working as an Implementation Engineer for 20+ clients in various modules like Payroll Management, Centralised Reservation Systems, Web Interface, Android sync and Data Sync process monitoring.
- Bug finding the front end application and test case for the payroll management using manual testing.
- ♦ Job scheduling in backup database with the regular time intervals.
- Database monitoring directly in the SQL server without any specialised tools.
- Mirroring of database to use at the transaction level when server is down.
- Knowledge in the windows power shell to access the SQL Server.
- Recovering the suspected database to the original operation using query.
- Knowledge in setting the schedule to take the transactional database using the SQL tools.
- Basic knowledge in the JAVA to clear the issues which relates to the platforms.
- Knowledge in database tuning to set the Physical Design Structures and Partitioning of database.
- ♦ Worked in the SQL Profiler to find the back end queries to update large number of database row insert from Excel to SQL.
- ♦ SQL Server Configuration Manager to check the server agent for accessing the database and rapid data processing.

Project : Implementation of payroll and administrative modules for the star

category hotels.

Client : VITS GROUP MUMBAI.

Company : Fourth Dimension software systems

Roles & Responsibilities

As a role of Database Support involved in the functionality checking and the data interfacing/migration between the databases to provide the safest, most reliable solutions possible.

- ✓ Dealing in Data Migration, backup of data, database monitoring, DB cloning in the SQL servers.
- ✓ Access creation for the user's over the database to work in their operational process.
- ✓ Handling of suspected database to recover to its actual for the work flow.
- ✓ Checking of operational queries with the SQL Profiler to monitor the data insertion and validation of rows
- ✓ DB tuning over the database with the SQL server and access the DB over the windows power shell.

Project : Champagne hospitality service and hotel management systems

Client : SUMMER Island & Equator(Maldives), Anilana Groups of srilanka,

VITS Groups of Mumbai, MGM AEROMATRICX Groups of star categories,

Million day hotels(A Million Dots Group), Goan Heritage(Group of Gulf Goans)

Project Location: Singapore, Srilanka & All over india of online projects.

Company : Fourth Dimension software systems

Environment : Java, Net SQL Server 2000, 2005, 2008R2, 2012, 2014

Description:

Champagne is a complete and extensive Hotel Management software suite, designed for running a successful hospitality business. The development of HMS Suite is based on rich experience in STAR Hotel systems and a close co-operation with users and other hospitality business experts. Champagne Suite covers Online & Centralized Reservations Systems, Front office activities, Banquet management, Restaurant Billings, MIS, Housekeeping & Laundry, Telephone Management, Inventory & Purchase, Accounts management, Payroll.

The suite of products in Champagne is seamlessly integrated with all other modules in the STAR Hotel management System. All the modules are parameter driven, enhancing to the management's' ability to control transaction and manage data efficiently.

Roles & Responsibilities

- ✓ Module Technical Support and Developing & System Study.
- ✓ To implement the projects live on the Client place.
- ✓ Project Plan, Functionality design & Technical Support.
- ✓ Created and managed database for all the attractions and places using MySQL,SQL Server R2 2008.SQL 2012.SQL2014.
- ✓ Time & Behavior Management.
- ✓ Coordinate with team member and collect the day to day project status.
- ✓ Production Release & Release Notes Preparation.

KEY RESPONSIBILITIES:

- Co-ordinate and Conduct the Project weekly review meeting with Client and Internal discipline.
- Implementing the software, with the required configuration.
- ♦ Administration, Maintenance, Monitoring the database.
- Training the users and make them to work on the software accordingly.
- ◆ Coordinating with the client to finish the implementation and training within the specified span of time.
- Sorting out the problems and giving necessary solutions in the support team.

- ♦ Checking of operational queries with the SQL Profiler to monitor the data insertion and validation of rows.
- Planning of backup and recovery of database information if suspected.

• Handling the client queries and updating the software as per the client needs.

Project : Implementation of Payroll Management and Database Administration

Client : ATHENSPACE GROUP OF HOTELS.

Company : Fourth Dimension software systems

Description:

This tool helps the payroll processors to run the complete pay cycles includes processing Salary, Part Salary, Arrears calculations, Final settlements and the structure updating as well as the payments related to Allowances, Deductions and contributions for all the Offshore associates depending upon particular processor. This also includes information related to new joiners, Transfers etc. After payroll confirms the accounting team will take the Journals from the same tool for accounting purpose which will be accounted and sent to treasury for payments release.

Roles & Responsibilities

As a role of Database Support involved in the functionality checking and the data interfacing/migration between the databases to provide the safest, most reliable solutions possible.

- Responsible for the design of a project to develop a rapid software prototyping system using Case tools and Object Orientated Design methods.
- Dealing in Data Migration, backup of data, database monitoring, DB cloning in the SQL servers.
- Access creation for the user's over the database to work in their operational process.
- Handling of suspected database to recover to its actual for the work flow
- ♦ Involved in requirement gathering & analysis.
- Checking of operational queries with the SQL Profiler to monitor the data insertion and validation of rows.
- DB tuning over the database with the SQL server and access the DB over the windows power shell.
- Identifying and solving the possible regressions.
- Project risk identification and finalizing mitigation plans.

EDUCATIONAL QUALIFICATIONS:

Pre-Degree / Degree	Institute/ University	Year of Passing	Percentage of Mark
M.Sc.[Software Engg] (Integrated)	Anna University.	2012	73 % (First Class)
H.S.C	State Board /Govt.Hr.Sec.School.	2007	57 %
SSLC	State Board /Govt.Hr.Sec.School.	2005	78%

OTHER EXPOSURE:

- Won first prize in The Kavery Engineering College a National level Technical Symposium at the event of Web Designing.
- Participated in Workshop Program for SSM College of Engineering.
- Participated in Microsoft dream Park Yatera at Sona College of Technology.

SOFTWARE SKILLS

- ♦ Having good Experience in Integrating Technical Support using SQL Server Data base and .Net & JAVA Basic.
- Work experience in all SQL Server versions with the administrator role.
- Manual Testing and knowledge in QTP, Win Runner, Load Runner.
- Completed certified skills in Automation Testing with Tools.
- Networking in configuring switching and enabling port in the firewall for exceptions.
- Knowledge in VB 6.0 about developing an application and top to end reports designing.
- Gained knowledge in the backend process (I.e.) in the SQL database about error clearing and solving queries.
- Knowledge in developing webpage using HTML and Drupal CMS.
- Experience in Developing Website using code igniter.
- Basic Java and networking.

PERSONAL DETAILS

Date of Birth : 11-Mar -1990. Father Name : Rajendran.C

Nationality : Indian.

Gender : Male.

Address : No-16, Thirunagar, Periyar Street,

Jafferkkhan Pet, Chennai-600083, India.

Languages Known : English, Tamil, Hindi (Read & Write).

DECLARATION

I hereby affirm that the information in this document is accurate and true to the best of my knowledge.

DATE: (MOHANRAJ.RAJENDRAN)