

## PROFESSIONAL SUMMARY

I'm seeking a career in a challenging, recognizing & diverse atmosphere to utilize my technical skills for achieving the target and developing the best performance in the esteemed organization with full allegiance. I would like to implement my innovative ideas, dexterity and ingenuity for accomplishing the projects.

## SKILLSET

- **DATABASE** : Oracle
- **NETWORKING** : OSI Layers, DHCP, TELNET and SSH, VLAN, VTP and inter VLAN, IP address, CIDR and Subnetting, RP, Port Security, Etherchannel.
- **AWS** : EC2, VPC and peering, S3, IAM, ELB, Cloud Watch, Autoscaling.
- **LINUX** : Editors, Networking Commands, Users and Groups, File Permissions, Ownership and Disk Partitions, Server Concepts.
- **LANGUAGES KNOWN** : C, C++, HTML.
- **TOOLS USED**: SM9, SM4C [Service Manager Tools] & TTRS [Test bed task request system].
- **OS** : Windows XP/7/8/10, Redhat Linux 7.

## CERTIFICATION (Nov 2019 – March 2020)

Certification in Remote Infrastructure Management Services (RIMS) at KGISL campus in Coimbatore – AWS, Networking and Linux

Certificate of participation in The Guinness World Record Event("AI-for-India 1.0") on building a Face Recognition Application using Python

## EXPERIENCE (June 2016-January 2018)

**Cognizant Technology Solutions Pvt.Ltd., Keeranatham (CCC) – Coimbatore**  
**Project – EE (Everything Everywhere) & (British Telecommunication)**

Everything Everywhere is a digital communication company based in UK. It provides end to end application infrastructure support to end customer which includes database (Oracle, MS-SQL, Informix, My-SQL, DB2 and Netezza), Middleware and Platform e.g (Unix, Linux, Solaris, AIX, HP-UX) & Windows, Citrix, Vcentre and Exchange /AD. Team is responsible for performing Level 1, Level 2 and L3 activities along with vendor support.

## ROLE: SYSTEM ENGINEER

Worked on SQL queries – Oracle Database

## ROLE DESCRIPTION:

The primary role was to perform regular health checks on production and pre-production servers to maintain a stable and healthy database

## RESPONSIBILITIES

- Experienced in working on snap tool to monitor the utilization of tablespace, to reduce the utilization to whenever threshold increases
- Worked on backup issues, checking for backups in case of slowness of error and setting up bridge calls if required to avoid leading to any service outage

- Experienced in working on User management issues [User Creation, Account Unlock, Password Reset, User Removal]
- Worked on tablespace issues by increasing the size of datafiles, adding new datafiles as and when required
- Worked on issues reported by customers & alerts for reducing the escalations and experienced working on Incident & Change management
- Worked on following tools  
SM4C & SM9 [Service Manager tools] & TTRS[Test Bed Task Request System]

## EDUCATION

B.Sc Computer Science (2016)

PSGR Krishnammal college for women, Coimbatore

Possess an overall CGPA of **8.5/10**

HSC (12<sup>th</sup> std), State board (2013)

Cluny Matriculation Higher Secondary School, Salem

Passed with Distinction, secured a total score of **1044/1200** with **87%**

SSLC(10<sup>th</sup>std), Matriculation (2011)

Cluny Matriculation Higher Secondary School, Salem

Passed with Distinction, securing a total score of **457/500** with **91.4%**

## AREA OF INTEREST

- Linux
- Computer Networking
- AWS
- Database Oracle

## ACCOMPLISHMENTS

### ACADEMIC ACHIEVEMENTS

- Rank II holder of the Computer Science department for the year (2013-2016)
- Topper of the Computer Science Department or the year – 2 (Semester – 4)
- Received the PROFICIENCY AWARD for excellence in studies from grade IV-IX

### CO-CURRICULAR ACTIVITIES

- Participant of ICTACT youth present 2014 Regional Finale for presentation on the topic “AUGMENTED REALITY”
- Presented 2 papers on the topic “Network Security” and “Augmented Reality” in symposium held at Pioneer College of Arts and Science and KovaiKalaimagalCollege of Arts and Science

### EXTRACURRICULAR ACTIVITIES

- Won CHAMPIONSHIP in the persona enhancement workshop during September 2015. Won 2<sup>nd</sup> place in ad-zap competition held at N.G.P. College of Arts and Science

I declare the above furnished details are valid and true to the best of my knowledge

19.02.2022

Salem – 636006

AMRITHAA DHAMODHARAN

AMRITHAA DHAMODHARAN,  
CONTACT NO: 9952256015 MAIL-ID- AMRITH.MADHU@GMAIL.COM