Santhosh Bosco K.J.

Certified Scrum Master | Project Manager

PSM I
Scrum.org

Focused on developing new business ideas and leading high-impact projects. Looking forward to apply my knowledge and experience in Project management and learn new techniques.
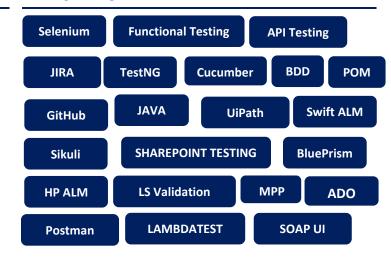
☎ +91 9789031474   ✉ Santhosh.bosco@gmail.com

EXPERIENCE

- **Certified Professional Scrum Master**, having **15 years** of gainful IT experience of which, 3+yrs of following Scrum methodology, 5 years of Software testing using various tools and 7+ years of experience in leading/managing various Projects (Insurance/Tech Domains) in **Re-Engineering, Migration/ Support & Enhancement** driving **Scrum process** of IT systems.
- Have **evangelized** the usage of **test automation tools** Open Source Utilities in my engagements to improve overall **productivity** and reducing testing cycle time.
- Over 3+ years of experience **in Life Science Projects**
- Over 7+ years of experience in **people management** including managing the team member's career aspirations, **identifying skill gap**, **mentoring** them to become successful in current responsibilities and coaching them to take up higher role.
- Experience in **Selenium**, **API Testing, Functional Testing & RPA**.
- Reduced risk by analysing project bill rates, revenue, margins, profitability and resource utilization.
- Experience in creating Request for Proposal (**RFP**) for projects.
- Coordinated the development and integration of deliveries from all stake holders including 3rd Party vendors.
- Hands on experience in full lifecycle of software development in both **Traditional** (**Waterfall & V-Model**) and **Agile** (**Scrum**) software development methodologies.
- Extensive experience in **Estimations** – ballpark/detailed estimations, WBS, planning, resource management, tracking progress of projects, handling issues/delays, and delivering project scope using **Swift ALM tool & Microsoft Project Plan.**
- Organizing **innovation campaigns** within Portfolio and participate in QA meet across Organization to share Best Practices and Ideas.
- Overall experience in information technology includes project management, configuration and release management, production support, requirements gathering and quality assurance.

KEY SKILLS

Selenium · Functional Testing · API Testing · JIRA · TestNG · Cucumber · BDD · POM · GitHub · JAVA · UiPath · Swift ALM · Sikuli · SHAREPOINT TESTING · BluePrism · HP ALM · LS Validation · MPP · ADO · Postman · LAMBDATEST · SOAP UI

PROJECTS

Title	SwiftALM
Environment	.NET
Role	Scrum Master
Duration	2019 - Present

Project Description:

SwiftALM is a comprehensive application lifecycle management (ALM) tool with an integrated, collaborative environment for end-to-end visibility throughout the product lifecycle.

Responsibilities:

- Coached teams in **Agile practices** and provided necessary training to create positive mind set to Agile methodologies.
- Collaborated with **product owners**, team members, technologists and other scrum masters to define solutions and drive progress.
- Led sprint planning, daily scrums and sprint reviews meetings to realize full team engagement.
- Gathered and disseminated project materials at key points to all stakeholders.
- Closely collaborated with project members to identify and quickly address problems.
- Managed and motivated project teams to promote collaboration and keep members on-task and productive.
- Investigated and corrected or escalated project problems.
- Maintained project schedules by managing timelines and making proactive adjustments.

Certifications

❖ Certified Professional Scrum Master 1

❖ Certified Blue Prism Developer (External Certification) AD 01 (Registration ID: 358499884, Validation ID: 655463228)

❖ Certified UiPath Developer (Advanced Certification) on 04-10-2019.

Awards & Recognition

❖ Receiver of Trend Setter award for delivery excellence in 2018

❖ Receiver of **Pride of DE Team award** in 2017 for the contribution towards LS validation testing of Mainspring Application

❖ Received 2015 H1 **Best team award** (across Cognizant) for Quality deliverables, Zero percent defect leakage.

EDUCATION

B.Sc., (Computer Science)
Mar Gregorious College of Arts & Science   Chennai

Title	**HCM/PeopleSoft/Swift ALM**
Environment	**Oracle, .Net**
Role	**Project Manager**
Duration	**Apr 2014 – Jan 2019**

Project Description:

HCM integrated with Swift ALM to help organization maintain and manage its workforce

Responsibilities:

- Managed a team of 25+ QA Engineers (Automation, Manual, Performance & LS Validation)
- Automation team setup, implantation of web, automation framework using TestNG, Cucumber and POM, release regression and sanity support using automation suites.
- Coordinate between Business, Development and Program Management team to ensure the smooth QA delivery
- Captured, evaluated and approved project change request, implemented changes and followed-up on results.
- Identify and continuously manage project risks throughout the program with 100% compliance to ensure on-time delivery

Title	**Knowhub**
Environment	**SharePoint 2013**
Role	**QA Lead**
Duration	**Dec 2011 – Mar 2014**

Project Description:

KnowHub is an Enterprise Knowledge Management and Collaboration platform built on SharePoint 2013

Responsibilities:

- Lead a team of 8+ QA Engineers
- Close co-ordination with onshore team and stakeholders.
- Maintained System Test cases & Regression test cases in HP ALM
- Defect Tracking, stakeholder management,

Title	**MetLife & Comcast**
Environment	**Java**
Role	**Quality Assurance Engineer**
Duration	**Jan 2007 – Sep 2011**

Project Description: **Insurance & Tech Domain**

Responsibilities:

- Worked as an individual contributor and as an Team member.
- Worked on different releases and new implementation of features in Insurance & Tech Domains.