

TURAB AHMED A

RPA DEVELOPER

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CAREER OBJECTIVE

To design, develop and implement software robots using industry leading platforms to meet the business objective.

TECHNICAL SKILLS

- ☐ Ui Path
- ☐ Tableau
- ☐ Kibana and Elastic Search
- ☐ Python
- ☐ SQL

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions

Programmer Analyst, February 2019- present

- Having 3+ years of experience as a UiPath Developer, Research, Infrastructure and Production Support.
- Responsible for delivering automation robot with better standards.

EDUCATIONAL QUALIFICATION

COURSE	BOARD/UNIVERSITY	YEAR OF PASSING	PERCENTAGE
B.E(Computer Science and Engineering)	Panimalar Institute of technology (Anna University)	2017	70.20%
HSC	Don Bosco Mat. Higher Secondary School	2013	90.91%
SSLC	Taha Mat. School	2011	91.00%

PROJECT EXPERIENCE

City National Bank

City National Bank is a subsidiary of Royal Bank of Canada (RBC), one of North America's leading diversified financial services companies.

Roles and Responsibilities

- Experience as RPA Developer, Research and Production Support.
- Performed required analysis by gathering both functional and non-functional requirements based on interactions with process owners, stake holders and designing, Testing, Debugging, Documentation and Implementation of Business Process Solutions.
- Experienced in a fast-paced Agile Development (Kanban) Environment.
- Used UiPath Orchestrator (On-Premise) for deployment, monitoring and management of UiPath Robot automation.
- Used UiPath RE Framework to develop Dispatcher and Performer bots.
- Worked in windows, web, e-mail, OCR, Excel and CITRIX automations.
- Responsible for preparing digital dashboards using Tableau, UiPath Insights and Kibana to analyze the bot capacity and metrics.
- Worked on installing and configuring Elastic Search and Kibana to store the Orchestrator Logs.
- Worked on upgrading On-Premises Orchestrator to newer versions.
- Worked in updating SSL certificates to launch web application through domain SSL certificate.
- Worked in Disaster Recovery for production environment.
- Supporting existing processes and implementing change requests as required by the business.
- Raise incidents through service now for any issues identified and fixed.
- Performed Unit Testing and Integration Testing with the test cases provided.
- Communicating with business periodically and address the issues identified.
- Experience in providing Hypercare support.
- Deploying the Robots in Production and Testing Environment.
- Worked in Task Mining for finding automation opportunities.
- Implemented UiPath Action Center.

Processes Developed.

Pre-Morning Process

The purpose of this process is to upload the latest prices on the Data port application and notify the status to the process analyst through an email.

Roles and Responsibilities: Development, Integration Testing, Deployment, UAT, Hypercare and Production support.

Create New CIS

This process is to create new customer information services in the FIS application for customers who have created a new account in city national bank.

Roles and Responsibilities: Development, Integration Testing, Deployment, UAT, Hypercare and Production support.

Account conversion

The purpose of the project is to convert an existing account type to a specified account type.

Roles and Responsibilities: Development, Integration Testing, Deployment, UAT, Hypercare and Production support.

Service Charge waiver request

The purpose of the project is to waive service charge for the customer.

Roles and Responsibilities: Development, Integration Testing, Deployment, UAT, Hypercare and Production support.

Reusable Components

- Developed Libraries to navigate to the repeated web pages and whenever it is needed it is imported through the manage packages tab.

DECLARATION

I do hereby solemnly declare that the information furnished above is true to the best of my knowledge.

Place: Chennai

Turab Ahmed A