

JAGADHEESWARAN K

jagadhishk97@gmail.com | 7092500774

CAREER OBJECTIVE

- To secure a challenging position in a reputable organization to expand my learnings , knowledge, and skills.
- Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

EDUCATION

University of Madras

BCA - 71%

Jun 14 - May 17

NIIT

J2EE Course Certified - 83%

Apr 15 - Nov 16

WORK EXPERIENCE

Flipkart Pvt Ltd.

Operation Executive

Sep 20 - Nov 21

- In warehouse im experienced in Returns dept , inbound , outbound and inventory.
- As warehouse returns procees is responsible for accurately returned goods for multiple hubs.
- In returns department process are managing inbound , outbound and inventory storing operations.
- Managing, evaluating and reporting on warehouse productivity.
- Plan and coordinate with vendor service teams to ensure timely operations (shipments clearance and delivery) execution.
- To fulfil vendor request and immediate resolve if complaint raise.
- Maintaining documentation and keeping accurate records of warehouse activities.

Wise Nestor

Customer Support Executive

Jul 17 - May 20

- Use questioning and listening skills that support effective telephone communication.
- Acted professionally and patiently when addressing negative customer feedback.
- Handled the day-to-day volumns of the assigned tasks and ensure the given service level agreement is met as per quality standards.
- Adapted to websites's retail system platform for supporting vendors and buyers in enhancing the retail selection website's online catalog.
- Interacting and co-ordinating with vendors/buyers to accurtely select the website for price , product details and other product.
- Establishing strong vendor relationships to maintain and support the busses.

SKILLS

Microsoft Exel

(Advanced)

Web Designing

Having Working Knowlege

LANGUAGES KNOWN

Tamil and English

HOBBIES

Watching Movies

Cooking

DECLARATION

I hereby declare that the facts given above are genuine to the best of my knowledge and belief.

Date :

JAGADHEESWARAN K

Place :