MOHANKUMAR DHANAPAL
B.E – Computer Science Engineering
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PERSONAL SUMMARY

I aspire for a challenging position in a professional Organization Where I can enhance my skills and strengthen them in conjunction with Organization's goals. A self-motivated achiever with an ability to plan and execute.

PROFESSIONAL SUMMARY

• Having **5+ Years of experience** in **System & Network Administration.**
  • Proven experience in Installation, monitoring, maintenance, support, and optimization of all network hardware, software, and communication links.
  • Analyze and resolve network hardware and software problems.
  • Experience and success with LAN, WAN, and WLAN design and implementation.
  • Experience with network capacity planning, network security principles, and general network management best practices.
  • Storage, backup & recovery, data management systems, virtualization, TCP/IP networking.
  • Core routing and switching design principles, best practices, and related technologies.
  • Experience in implementing and managing voice over IP (VoIP) systems desired.
  • technical knowledge of current network hardware, protocols, and Internet standards, including routers, switches (layer 2/3), firewalls, remote access, DNS, VLAN, Ethernet.
  • Experience in designing, implementing, managing, and supporting enterprise level IP networks that include support of a distributed desktop computing environment required.
  • Extensive application support experience with network monitoring and analysis software.
  • Competence with testing tools and procedures.

JOB EXPERIENCE #1

Worked as **Desktop Support and Network Administration** in **DreamsPlus consulting Pvt ltd**.,

T-Nagar, Chennai. (July 2015 to March 2018).

• Maintained PearsonVue International Exam Server Based on Windows server 2008,2012 operating System.

• Maintained PSI Exam Server based on Windows 2012 Server.

• Worked as a Team Leader of managing 5+ engineer trainees on end user support projects.

• Maintained Backup File Managements through Remote Access agent protocols.

• Reporting and managing all activities via Incident Ticketing tools.

• Mobile Server managements on upto 50+ Workstations on various locations under Network Applications.

• Domain Based Network Installations, Configuring & Troubleshooting of Company Server at Active Directory level.

• Managing Routers and Switches.

• Update Anti-Virus and Maintain Backup for desktop.

JOB EXPERIENCE #2

Worked as a **Network Engineer** in **Ocean Softwares**, West Saidapet., Chennai.

(April 2018 – April 2019).

- Resource management of disk storage in DNS running Windows 2012 Platforms.
- Maintaining the Remote Access support for the Global clients frequently on shared network environment.
- Domain Based Network Installations, Configuring & Troubleshooting of Company Server at Active Directory level.
- Maintenance of Employee workstations of the company via Server security policies.
- Installing, Configuring & troubleshooting all Desktop OS.
- Managed Routers and Switches.
- Installing, Configuring and creating backup in MS Outlook.
- Updating Anti-Virus.

JOB EXPERIENCE #3

Working as **System Administrator on Linux Server Administration** in **Madras Engineering Industry Pvt ltd,** Mahindra World City,Chengalpet. (May 2019 – Till date).

- Maintained Centos Server in Linux Platform for running Samba for windows File sharing Services to maintain User Data,DHCP and named(DNS) service on inter unit network.
- Maintained Intercom server PRI connection running sip across 100 Nos's on linux 7.0
- Worked on Point-to-Point Tunneling Protocol (PPTP) environment.
- Worked with Squid concepts to manage internet restrictions.
- Configuration of cisco routers to create gateway, WAN,load-balance on Dual ILL setup and switches to add rules on inbound and outbound.
- Configuration of Shrew VPN client (OpenSSL Toolkit) for work home user with setup of cisco router PPTP server(client to gateway, gateway to gateway),Ipsec setup.
- Configuration Seagate/synology NAS to manage bulk data storage into windows from centos for large user directory and maintain backup.
- Worked on VNC server for fluent remote access management.
- Hardware troubleshoots of ThinPC in all aspects.
- Maintained CCTV Network and configuration NAT for Public view hosting setup.
- Windows server 2003,2008,2012. Installing and Configuring Server roles, features.
- Deploy and configure core network services like IPV4 and enabling dhcp services with scope setup.
- Install and administer Active Directory users and computers, Group policies.
- Troubleshooting of Fiber connectivity,Cat6,managed/unmanaged switches.
- Configure servers for remote user's management.
- Configuring of all printers and printing management.
- Disaster recovery of Backup operating system with both clonezilla setup and ghost symantec.
- Managing Cisco 4-Port FE VPN Router and manageable/Unmanageable Switches.
- Creating Firewall access rules, Port management,PPTP VPN passthrough on cisco router.
- Troubleshooting hardware and software problems.
- Installing, Configuring and creating backup in Office 365, OneDrive.
- Updating Antivirus and system firewall policies on port blocking/Allowing.
- Strong in ITIL processes.

PERSONAL ATTRIBUTES

- Strong interpersonal, written, and oral communication skills.
- Able to conduct research into networking issues and products as required.
- Ability to present ideas in user-friendly language.
- Highly self-motivated and directed, with keen attention to detail.
- Proven analytical and problem-solving abilities.
- Able to effectively prioritize tasks in a high-pressure environment.
- Strong customer service orientation.
- Experience working in a team-oriented, collaborative environment.

ACADEMIC QUALIFICATIONS

- **SSLC in** SEVENTHDAY- ADVENTIST MATRICULATION SCHOOL, CHENGALPATTU by Board of Matriculation (2009).

- **HSC in** SEVENTHDAY- ADVENTIST MATRICULATION SCHOOL, CHENGALPATTU by Board of Higher Secondary (2011).

- **B.E(CSE) in** ADHIPARASAKTHI ENGINEERING COLLEGE, MELMARUVATHUR by Anna University (2011-2015).

PROFESSIONAL COURSES

- Certified with British English Council on fluent English communications.
- One Month Training courses on MCSA, MCSE.
- Three Training courses on Linux Administration.
- Did One Month Training courses on CCNA 200-301 (Implementing and Administering Cisco Solutions)
- Did Training Courses in ITIL and Cloud computing, VMware virtualization, Oracle DB Management.

PERSONAL PROFILE

Name	D.Mohankumar
Father's name	M.Dhanapal
Date of Birth	02nd Jan 1994
Age	27 years
Gender	Male
Marital Status	Married
Nationality	INDIAN
Permanent address	#27, Sunnambukara Street, Uthiramerur, kanchipuram district.
Contact number	+91-9566301888
Email ID	else2612@gmail.com
Passport Number	T4282359 (Active Till – 2029)

DECLARATION

I hereby declare that the information furnished above is true, correct and complete to the best of my knowledge.

Place : Uthiramerur   SIGNATURE

Date : 19th October 2021   (MOHANKUMAR.D)