

# Sirish G

Mobile: +919787016045

E-mail: [samuelsirish@gmail.com](mailto:samuelsirish@gmail.com)

---

## PERSONAL PROFILE

An Engineering and Management Graduate who is a **Result-oriented quick learner** with good **problem – solving skills** and varied technical and management skills. An **effective communicator** of complex ideas and technical information who is capable of working independently or as part of a team. A true professional who is adaptable to any situation and can be relied upon to achieve a set target.

---

## CORE COMPETENCIES & SKILLS

- **Teamwork, Problem-solving, Decision-making, Organizational and Interpersonal skills.**
- **Adaptability**
- **Spreadsheets and Database.**
- **Basics in C & C++**
- **Videography**

## ACADEMIC RECORDS

CLASS/COURSE	INSTITUTION	BOARD OF STUDY	YEAR OF PASSING	MARKS (%) / CGPA
M.B.A	SRM University, City Campus	SRM University	2017	7.79
B.E. E.E.E.	St. Joseph's College Of Engineering, Chennai.	Anna University	2015	6.47
H.S.C	Madras Christian College Higher Secondary School, Chennai.	Tamil Nadu State Board	2011	76
A.I.S.S.E	St. John's Senior Secondary School, Chennai	C.B.S.E	2009	59

## EXPERIENCE

**Furlenco, Bangalore-India**

**Customer Experience Manager**

| July 2018 – Nov 2019

- Served as an important touch point for the customers in an assigned area.
- Handled customer escalations & made turn arounds with good reviews.
- Made good up sells and helped in getting new customers as well.
- Worked closely with Warehouse team and improved logistical support
- Worked closely with Tech team and provided valuable inputs on the upgrading our internal app and integrating certain crucial features into it.

**Wedding Wishlist, Chennai-India**

**Marketing Associate**

| Nov 2019 – July 2020

- Fulfillment of orders once a registry is completed.
- Onboarding of products to the company's online platform using Magento.
- Handled customers, after sales and other issues.
- Being a liaison with a number of brands associated with the company.
- Worked on SEO(Off page SEO) & handled a bit of social media for the firm.

## **Industrial Exposure**

- Visited ‘Neyveli Lignite Corporation’, ‘SHARDLOW’, in HOSUR & ‘Andrew Yule’ in Chennai
- Visited ‘HATSUN Agro Industries’ and ‘Daimler’.

## **OTHER ACHEIVEMENTS**

- **Won 2nd** prize in 'META BOT' & 'BIO ROBOTICS', a manual robotic event at AMALGAM'13 and BIOFEST'14 , Technical festival of IIT Madras.
- **Won 3<sup>rd</sup>** in ‘FARM ROBOTICS’ in the National level Symposium, Greenics ‘13 at CEG, Guindy.
- Top 20 finalist of **KNIMBUS YOUNG INNOVATOR AWARD 2014** for the Manual Robotic event.
- **Won 1st and 2nd prize** in 'CONTRAPTION' at Crescent University, SSN & Velammal Engineering College.
- **GRADE-C** in the ESOL Examination conducted by the **University of Cambridge**.

## **EXTRA CURRICULAR ACTIVITIES**

- Started **Farming and Agriculture** in 2020.
- Active member in **NCC** during schooling.
- Runner up in FOOTBALL in the Intramural Tournaments.
- Organized an event in National Level Symposia JET POTENTIAL ‘14

## **LANGUAGES KNOWN**

- English (Read, Write, Speak)
- Tamil (Read, Write, Speak)
- Hindi (Read, Write)

## **HOBBIES**

Travel, Watching Documentaries, Listening & playing music, Cooking.

## **DECLARATION**

I hereby affirm that all the details furnished above are true, correct and complete to the best of my knowledge.

Place : CHENNAI

Date : 20<sup>th</sup> August 2021

(SIRISH G)