Chapter 2 Application Layer

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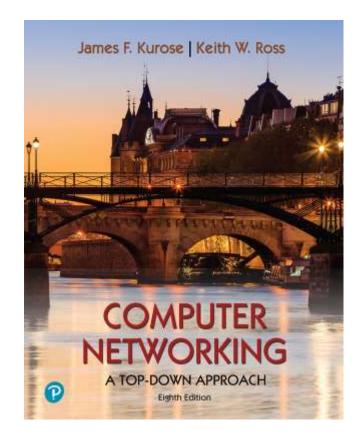
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Computer Networking: A Top-Down Approach

8th edition n Jim Kurose, Keith Ross Pearson, 2020

Application layer: overview

- Principles of network applications
- Web and HTTP
- E-mail, SMTP, IMAP
- The Domain Name System DNS

- P2P applications
- video streaming and content distribution networks
- socket programming with UDP and TCP



Application layer: overview

Our goals:

- conceptual and implementation aspects of application-layer protocols
 - transport-layer service models
 - client-server paradigm
 - peer-to-peer paradigm

- learn about protocols by examining popular application-layer protocols and infrastructure
 - HTTP
 - SMTP, IMAP
 - DNS
 - video streaming systems, CDNs
- programming network applications
 - socket API

Some network apps

- social networking
- Web
- text messaging
- e-mail
- multi-user network games
- streaming stored video (YouTube, Hulu, Netflix)
- P2P file sharing

- voice over IP (e.g., Skype, Whatsapp)
- real-time video conferencing (e.g., Zoom)
- Internet search
- remote login
- • •

Creating a network app

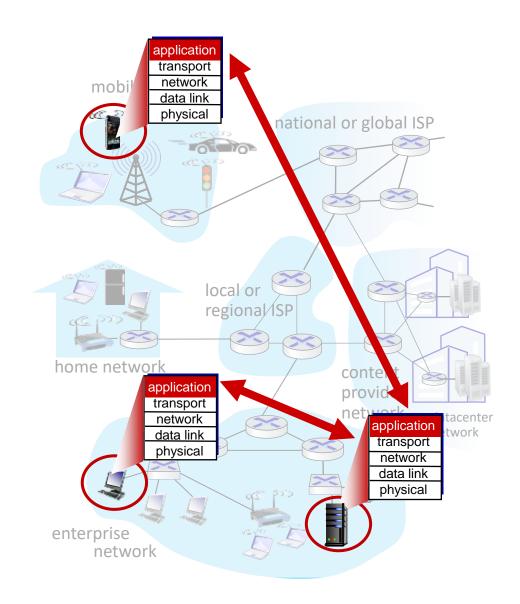
Communication for a network application takes place between end systems at the application layer.

develop programs that:

- run on (different) end systems
- communicate over network
- e.g., web server software communicates with browser software

no need to write software for networkcore devices (routers &switches)

- Why?
- network-core devices do not run user applications
- applications on end systems allows for rapid app development, propagation



Application Architecture

from the developer's perspective:

Network Architecture:

Five-layer static architecture

Application Architecture:

- Designed by the application developer
- Dictates how the application is structured over the various end systems
- Client-server or peer-to-peer (P2P) architectures

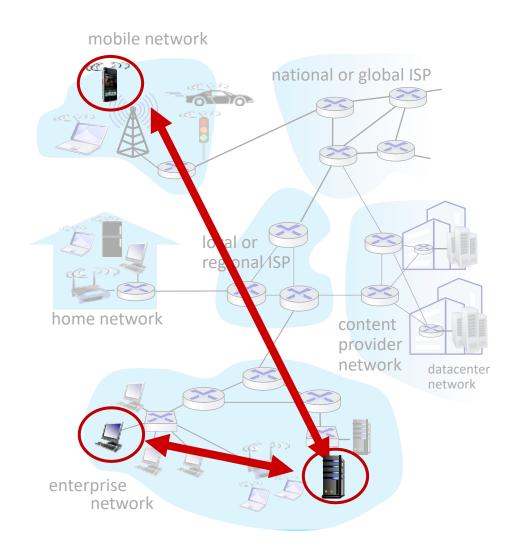
Client-server paradigm

server:

- always-on host (called server)
- Services the requests from other hosts (clients)
- Example: Web application with always-on Web server services requests from browsers running on client hosts
- Permanent/fixed IP address of the server
 - Example: Email server
- Often in data centers or in cloud, for scaling

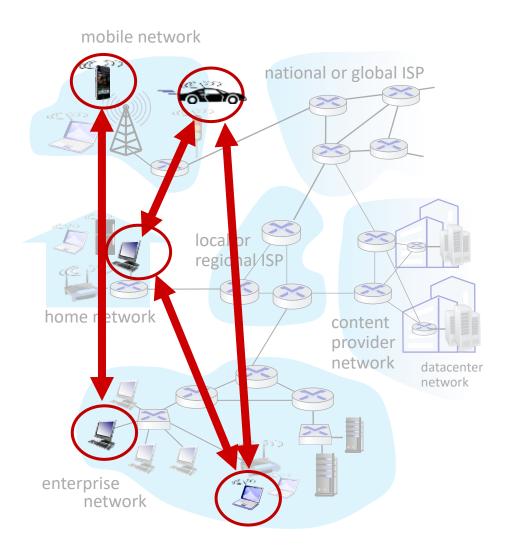
clients:

- contact, communicate with server
- may be intermittently connected
- may have dynamic IP addresses
- do not communicate directly with each other
- examples: HTTP,FTP



Peer-peer architecture

- Minimal or no reliance on dedicated hosts (servers) in datacenters
- no always-on server
- No service provider, controlled by users
- arbitrary end systems directly communicate
- Peers (connected hosts) request service from other peers, provide service in return to other peers
 - Advantage: self scalability new peers bring new service capacity, as well as new service demands
- peers are intermittently connected and change IP addresses
 - complex management
- example: P2P file sharing [BitTorrent]
- Disadvantages: security, performance, reliability due to decentralized structure.



Processes communicating

Programs running in multiple end systems communicate with each other:

process: program running within a host

- within same host, two processes communicate using inter-process communication (defined by OS)
- How two processes running on different hosts (with potentially) different OS communicate?
 - processes in different hosts communicate by exchanging messages across computer network
 - Sending process creates and send messages into the network
 - Receiving process receives these messages and responds by sending messages back

clients, servers

client process: process that initiates communication

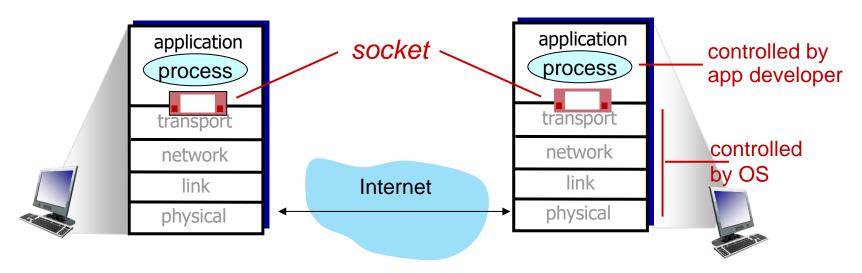
server process: process that waits to be contacted

Web:

- Browser is a client process
- Web server is a server process
- note: applications with P2P filesharing system, a file is transferred from a process in one peer to a process in another peer. Process can be both, client and a server.

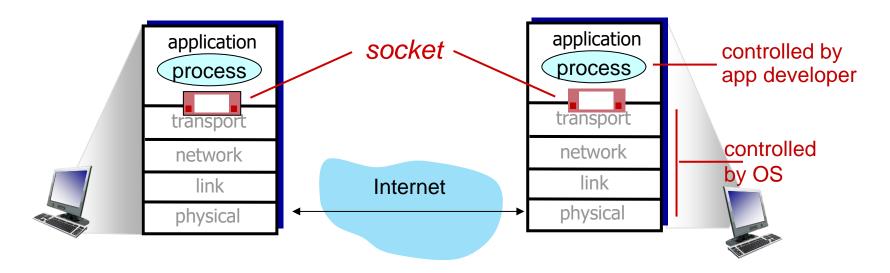
Sockets

- Any message sent from one process to another must go through the underlying network
- process sends/receives messages to/from network interface is called socket
- Process is a house and a socket is its door.
 - One process sends a messages to another process using a message that passes thru the socket (door)
 - sending process shoves the message out its door (socket)
 - sending process relies on transport infrastructure on other side of door to deliver message to socket at receiving process
 - two sockets involved: one on each side



Sockets

- Socket is an interface between the application layer and the transport layer within a host
- Another name for it Application Programming Interface (API), between application and network
 - Developer would have control over application-layer side of the socket, but little control over the transport layer of the socket
 - Choosing the transport protocol
 - Some parameters, such as maximum buffer, maximum segment sizes



Addressing processes

- to receive messages, process must have *identifier*
- host device has unique 32-bit IP address
- Q: does IP address of host on which process runs suffice for identifying the process?
 - A: no, many processes can be running on same host

- identifier includes both IP address and port numbers associated with process on host.
- example port numbers:
 - Web server: HTTPS protocol, port 80
 - Mail server: SMTP, port 25
- to send HTTP message to gaia.cs.umass.edu web server:
 - IP address: 128.119.245.12
 - port number: 80
- more shortly...

An application-layer protocol defines:

- types of messages exchanged,
 - e.g., request, response
- message syntax:
 - what fields in messages & how fields are delineated
- message semantics
 - meaning of information in fields
- rules for when and how processes send & respond to messages

open protocols:

- defined in RFCs, everyone has access to protocol definition
- allows for interoperability
- e.g., HTTP, SMTP

proprietary protocols:

e.g., Skype, Zoom

What transport service does an app need?

data reliability

- some apps (e.g., file transfer, web transactions) require 100% reliable data transfer, no packet loss (email)
- other apps (e.g., audio) can tolerate some loss – loss-tolerant applications

timing

 some apps (e.g., Internet telephony, interactive games) require low delay to be "effective"

throughput

- some apps (e.g., multimedia) require minimum amount of throughput to be "effective" – bandwidth sensitive applications
- other apps ("elastic apps") make use of whatever throughput they get (file transfer)

security

- Encryption (between sending host and receiving host)
- Confidentiality
- End point authentication
- Data integrity

Internet transport protocols services

- Type of services provided by the Internet
 - The internet (generally TCP/IP networks) makes two transport protocols available to applications:
 - TCP
 - UDP
 - As app developer, you create network application for the Internet, this becomes one of the earlier decisions to make
 - Both TCP and UDP offers a different set of services to the invoking applications

Requirements of selected network applications

Application	Data Loss	Throughput	Time-Sensitive
File transfer/download	No loss	Elastic	No
E-mail	No loss	Elastic	No
Web documents	No loss	Elastic (few kbps)	No
Internet telephony/ Video conferencing	Loss-tolerant	Audio: few kbps—1 Mbps Video: 10 kbps—5 Mbps	Yes: 100s of msec
Streaming stored audio/video	Loss-tolerant	Same as above	Yes: few seconds
Interactive games	Loss-tolerant	Few kbps—10 kbps	Yes: 100s of msec
Smartphone messaging	No loss	Elastic	Yes and no

Internet transport protocols services

TCP service:

- connection-oriented: setup required between client and server processes; handshake process.
 Once application finishes sending messages, the connection eds.
- reliable data transfer between sending and receiving process
- *flow control:* sender won't overwhelm receiver
- congestion control: throttle sender when network overloaded
- does not provide: timing, minimum throughput guarantee, security (no encryption).
 - TLS Transport Layer Security, enhanced TCP. Provides encryption, data integrity, end-to-end authentication

Internet transport protocols services

UDP service:

- Lightweight transport protocol, no handshake
- unreliable data transfer between sending and receiving process
- does not provide: reliability, flow control, congestion control, timing, throughput guarantee, security, or connection setup.

Internet applications, and transport protocols

Application	Application-Layer Protocol	Underlying Transport Protocol
Electronic mail	SMTP [RFC 5321]	TCP
Remote terminal access	Telnet [RFC 854]	TCP
Web	HTTP 1.1 [RFC 7230]	TCP
File transfer	FTP [RFC 959]	TCP
Streaming multimedia	HTTP (e.g., YouTube), DASH	TCP
Internet telephony	SIP [RFC 3261], RTP [RFC 3550], or proprietary (e.g., Skype)	UDP or TCP

Securing TCP

Vanilla TCP & UDP sockets:

- no encryption
- cleartext passwords sent into socket traverse Internet in cleartext (!)

Transport Layer Security (TLS)

- provides encrypted TCP connections
- data integrity
- end-point authentication

TLS implemented in application layer

- apps use TLS libraries, that use TCP in turn
- cleartext sent into "socket" traverse Internet encrypted
- more: Chapter 8

Application layer: overview

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- The Domain Name System DNS

- P2P applications
- video streaming and content distribution networks
- socket programming with UDP and TCP



Application Layer Protocols

Application layer protocol defines how an applications' process, running on different end systems, pass messages to each other

- Types of messages exchanged, such as request messages and response messages
- Syntax of the various message types; fields in the message and how the fields are delineated
- Semantics of the fields
- Rules for determining when and how a process sends messages and responds to messages

Web application- layer protocol, HTTP, is available as an RFC; hence, if you are creating anew Web browser and follow the rules of HTTP RFC, the browser will retrieve Web pages from any Web Server.

Some are proprietary and are not available in public domain (Skype)

Application Layer Protocols

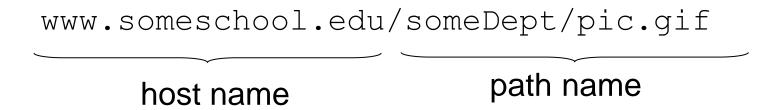
Network Applications vs Application-Layer Protocol:

- Application-layer protocol is one piece of a network application
- HTTP defines the format and sequence of messages exchanged between browser and Web server; hence it is one piece of Web application

Web and HTTP

First, a quick review...

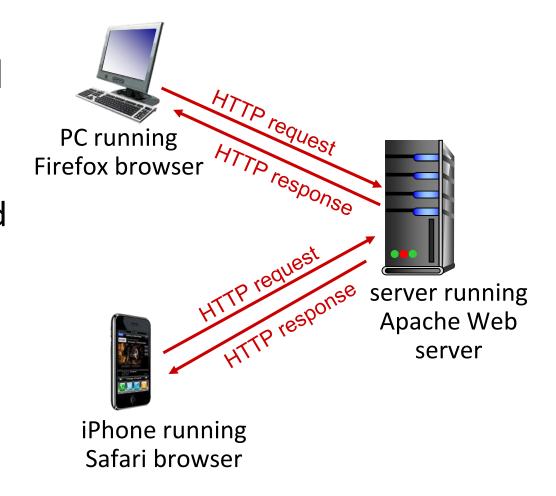
- web page consists of objects, each of which can be stored on different Web servers
- object can be HTML file, JPEG image, Java applet, audio file,...
- web page consists of base HTML-file which includes several referenced objects, each addressable by a URL, e.g.,



HTTP overview

HTTP: hypertext transfer protocol

- Web's application-layer protocol
- client/server model:
 - client: browser that requests, receives, (using HTTP protocol) and "displays" Web objects
 - server: Web server sends (using HTTP protocol) objects in response to requests



HTTP overview (continued)

HTTP uses TCP:

- client initiates TCP connection (creates socket) to server, port 80
- server accepts TCP connection from client
- HTTP messages (application-layer protocol messages) exchanged between browser (HTTP client) and Web server (HTTP server)
- TCP connection closed

HTTP is "stateless"

 server maintains no information about past client requests

aside

protocols that maintain "state" are complex!

- past history (state) must be maintained
- if server/client crashes, their views of "state" may be inconsistent, must be reconciled

HTTP connections: two types

Non-persistent HTTP

- 1. TCP connection opened
- 2. at most one object sent over TCP connection
- 3. TCP connection closed

downloading multiple objects required multiple connections

Persistent HTTP

- TCP connection opened to a server
- multiple objects can be sent over single TCP connection between client, and that server
- TCP connection closed

Non-persistent HTTP: example

User enters URL: www.someSchool.edu/someDepartment/home.index (containing text, references to 10 jpeg images)

- 1a. HTTP client initiates TCP connection to HTTP server (process) at www.someSchool.edu on port 80
 - 2. HTTP client sends HTTP request message (containing URL) into TCP connection socket. Message indicates that client wants object someDepartment/home.index

- 1b. HTTP server at host www.someSchool.edu waiting for TCP connection at port 80 "accepts" connection, notifying client
 - 3. HTTP server receives request message, forms *response message* containing requested object, and sends message into its socket

time

Non-persistent HTTP: example (cont.)

User enters URL: www.someSchool.edu/someDepartment/home.index (containing text, references to 10 jpeg images)



5. HTTP client receives response message containing html file, displays html. Parsing html file, finds 10 referenced jpeg objects



4. HTTP server closes TCP connection.

6. Steps 1-5 repeated for each of 10 jpeg objects

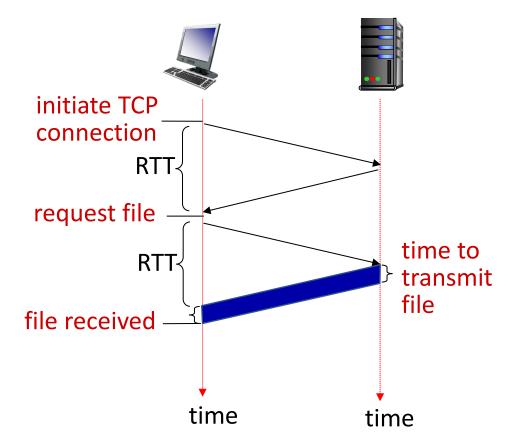


Non-persistent HTTP: response time

RTT (round trip time): time for a small packet to travel from client to server and back

HTTP response time (per object):

- one RTT to initiate TCP connection
- one RTT for HTTP request and first few bytes of HTTP response to return
- object/file transmission time



Non-persistent HTTP response time = 2RTT+ file transmission time

Persistent HTTP

Non-persistent HTTP issues:

- requires 2 RTTs per object
- OS overhead for each TCP connection
- browsers often open multiple parallel TCP connections to fetch referenced objects in parallel

Persistent HTTP:

- server leaves connection open after sending response
- subsequent HTTP messages between same client/server sent over open connection
- client sends requests as soon as it encounters a referenced object
- as little as one RTT for all the referenced objects (cutting response time in half)

HTTP request message

- two types of HTTP messages: request, response
- HTTP request message:

end of header lines

ASCII (human-readable format)

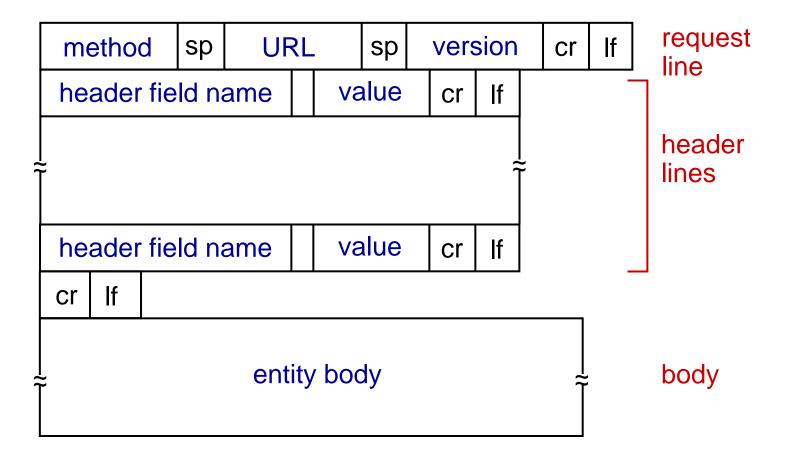
```
request line (GET, POST, HEAD commands)
```

```
carriage return character line-feed character
```

```
header | Host: www-net.cs.umass.edu\r\n | User-Agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10.15; rv:80.0) Gecko/20100101 Firefox/80.0 \r\n | Accept: text/html,application/xhtml+xml\r\n | Accept-Language: en-us,en;q=0.5\r\n | Accept-Encoding: gzip,deflate\r\n | Connection: keep-alive\r\n | at start of line indicates
```

* Check out the online interactive exercises for more examples: http://gaia.cs.umass.edu/kurose_ross/interactive/

HTTP request message: general format



Other HTTP request messages

POST method:

- web page often includes form input
- user input sent from client to server in entity body of HTTP POST request message

GET method (for sending data to server):

• include user data in URL field of HTTP GET request message (following a '?'):

www.somesite.com/animalsearch?monkeys&banana

HEAD method:

 requests headers (only) that would be returned if specified URL were requested with an HTTP GET method.

PUT method:

- uploads new file (object) to server
- completely replaces file that exists at specified URL with content in entity body of POST HTTP request message

HTTP response message

HTTP response status codes

- status code appears in 1st line in server-to-client response message.
- some sample codes:

200 OK

request succeeded, requested object later in this message

301 Moved Permanently

 requested object moved, new location specified later in this message (in Location: field)

400 Bad Request

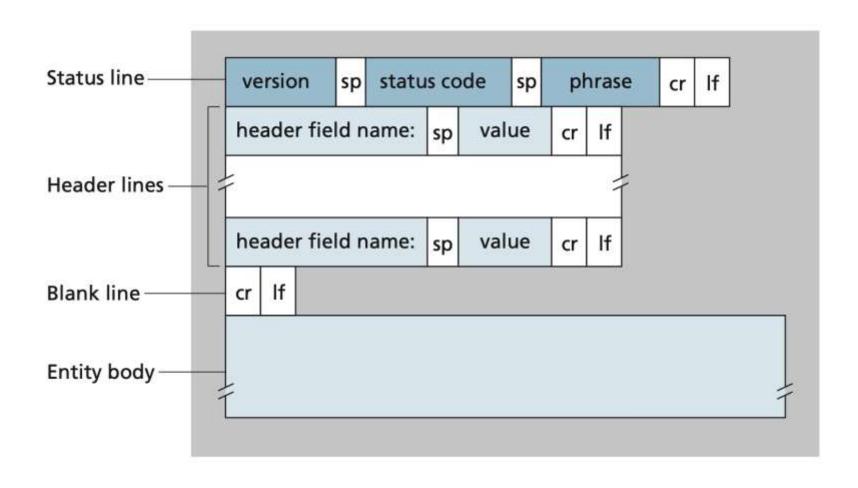
request msg not understood by server

404 Not Found

requested document not found on this server

505 HTTP Version Not Supported

HTTP response message: general format



Trying out HTTP (client side) for yourself

1. netcat to your favorite Web server:

% nc -c -v gaia.cs.umass.edu 80

- opens TCP connection to port 80 (default HTTP server port) at gaia.cs.umass.edu.
- anything typed in will be sent to port 80 at gaia.cs.umass.edu

2. type in a GET HTTP request:

```
GET /kurose_ross/interactive/index.php HTTP/1.1
Host: gaia.cs.umass.edu
```

 by typing this in (hit carriage return twice), you send this minimal (but complete) GET request to HTTP server

3. look at response message sent by HTTP server!

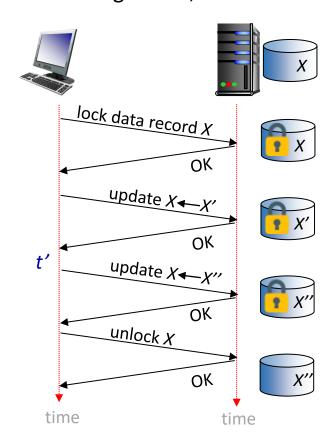
(or use Wireshark to look at captured HTTP request/response)

Maintaining user/server state: cookies

Recall: HTTP GET/response interaction is *stateless*

- no notion of multi-step exchanges of HTTP messages to complete a Web "transaction"
 - no need for client/server to track "state" of multi-step exchange
 - all HTTP requests are independent of each other
 - no need for client/server to "recover" from a partially-completed-but-nevercompletely-completed transaction

a stateful protocol: client makes two changes to X, or none at all



Maintaining user/server state: cookies

Web sites and client browser use cookies to maintain some state between transactions

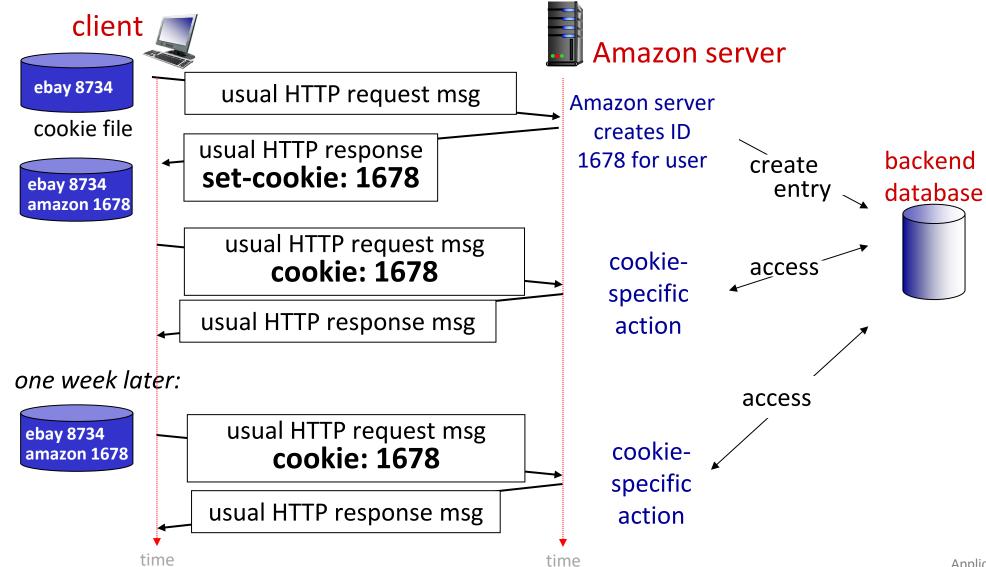
four components:

- 1) cookie header line of HTTP *response* message
- 2) cookie header line in next HTTP request message
- 3) cookie file kept on user's host, managed by user's browser
- 4) back-end database at Web site

Example:

- Susan uses browser on laptop, visits specific e-commerce site for first time
- when initial HTTP requests arrives at site, site creates:
 - unique ID (aka "cookie")
 - entry in backend database for ID
- subsequent HTTP requests from Susan to this site will contain cookie ID value, allowing site to "identify" Susan

Maintaining user/server state: cookies



HTTP cookies: comments

What cookies can be used for:

- authorization
- shopping carts
- recommendations
- user session state (on top of stateless HTTP)

Challenge: How to keep state?

- at protocol endpoints: maintain state at sender/receiver over multiple transactions
- in messages: cookies in HTTP messages carry state

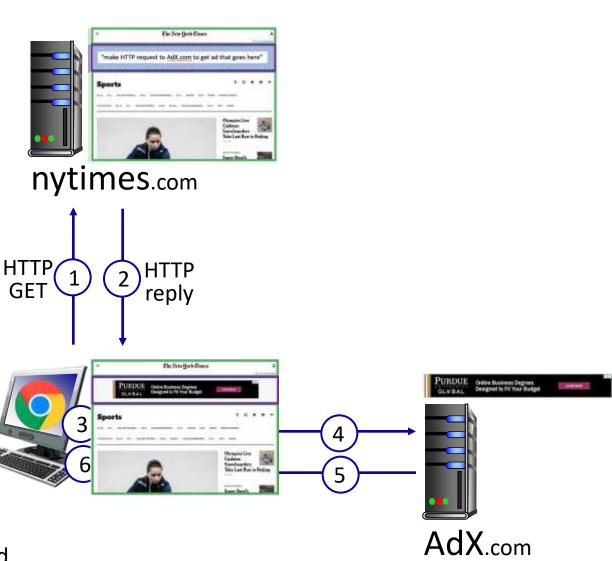
aside

cookies and privacy:

- cookies permit sites to learn a lot about you on their site.
- third party persistent cookies (tracking cookies) allow common identity (cookie value) to be tracked across multiple web sites

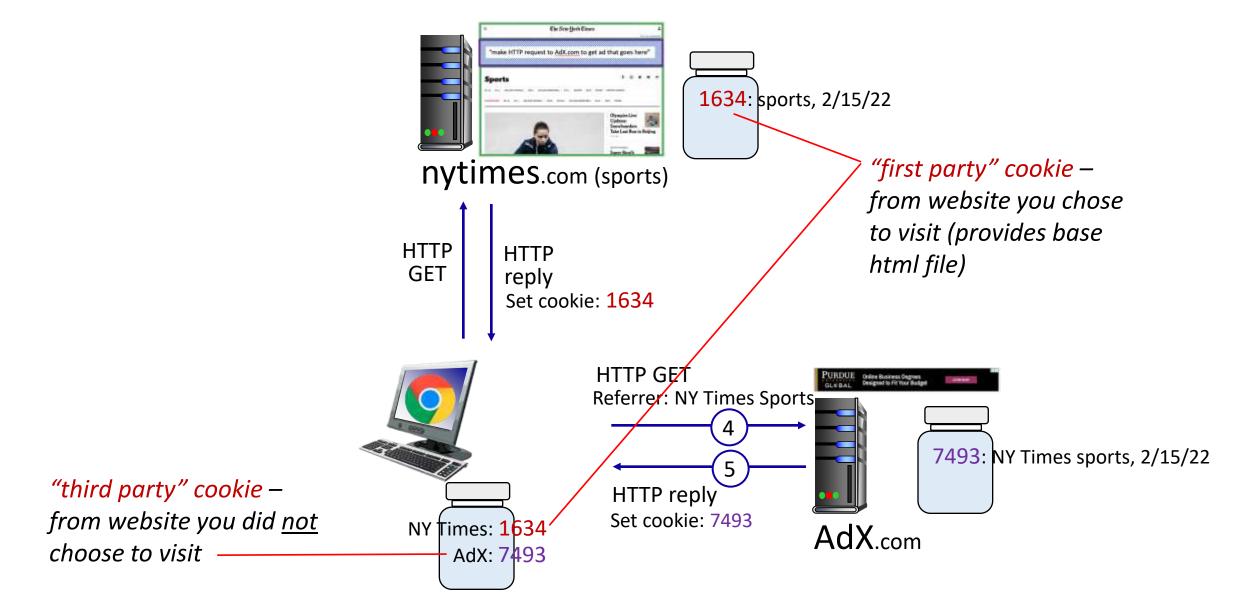
Example: displaying a NY Times web page

- GET base html file from nytimes.com
- fetch ad from AdX.com
- 7 display composed page

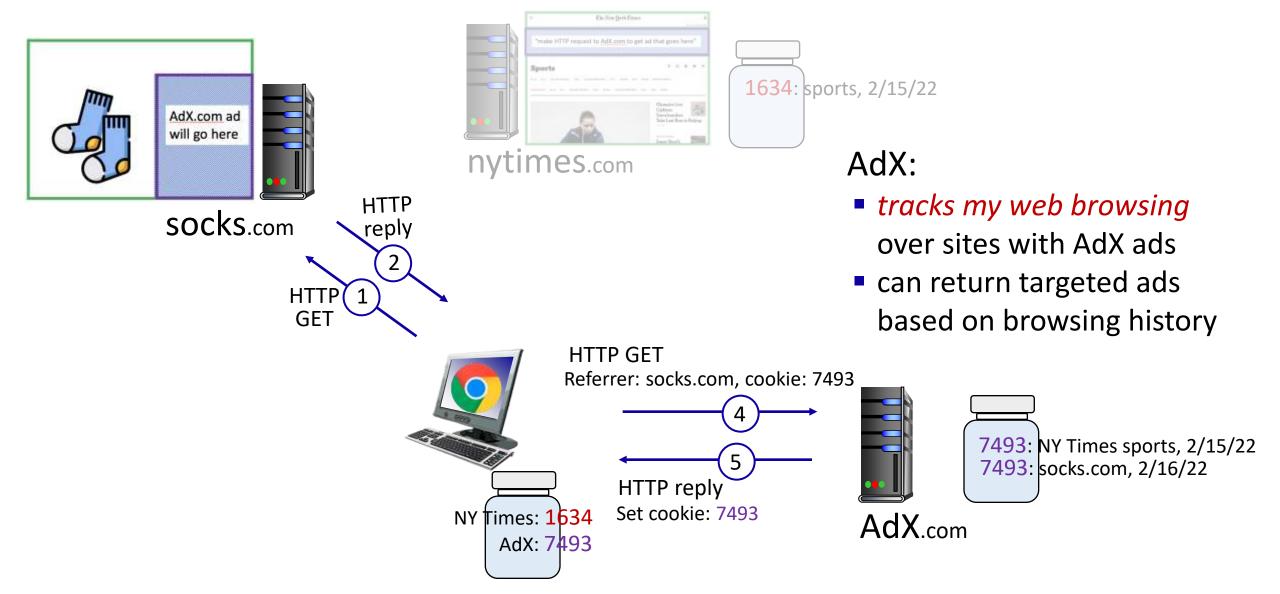


NY times page with embedded ad displayed

Cookies: tracking a user's browsing behavior

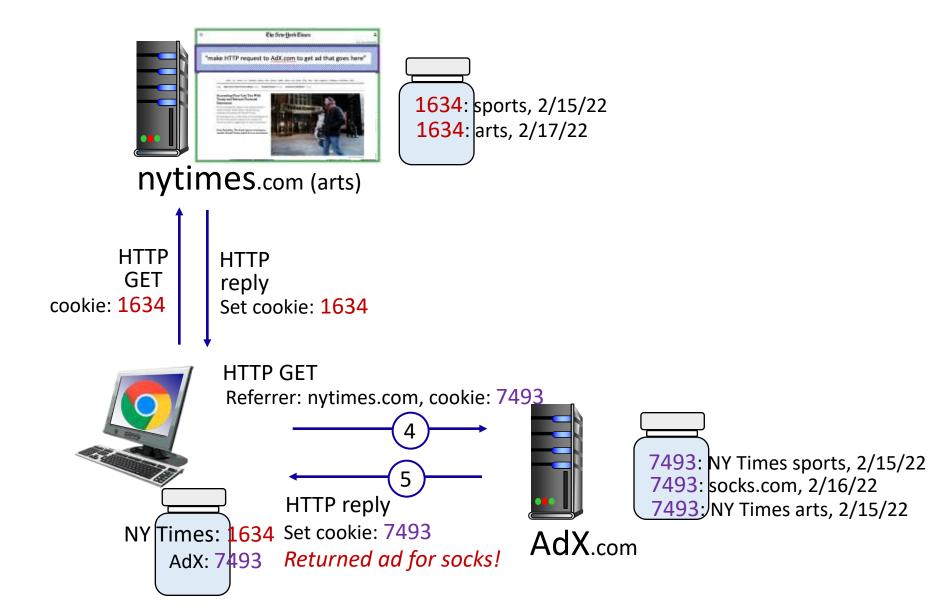


Cookies: tracking a user's browsing behavior



Cookies: tracking a user's browsing behavior (one day later)





Cookies: tracking a user's browsing behavior

Cookies can be used to:

- track user behavior on a given website (first party cookies)
- track user behavior across multiple websites (third party cookies)
 without user ever choosing to visit tracker site (!)
- tracking may be invisible to user:
 - rather than displayed ad triggering HTTP GET to tracker, could be an invisible link

third party tracking via cookies:

- disabled by default in Firefox, Safari browsers
- to be disabled in Chrome browser in 2023

GDPR (EU General Data Protection Regulation) and cookies

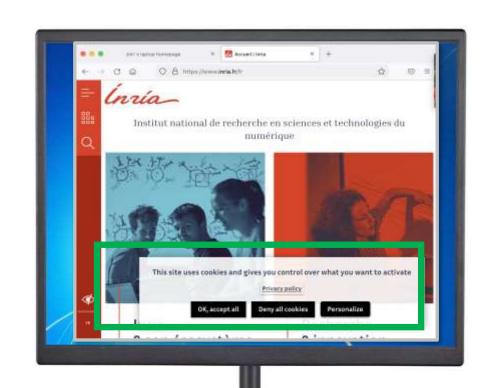
"Natural persons may be associated with online identifiers [...] such as internet protocol addresses, cookie identifiers or other identifiers [...].

This may leave traces which, in particular when combined with unique identifiers and other information received by the servers, may be used to create profiles of the natural persons and identify them."

GDPR, recital 30 (May 2018)



when cookies can identify an individual, cookies are considered personal data, subject to GDPR personal data regulations

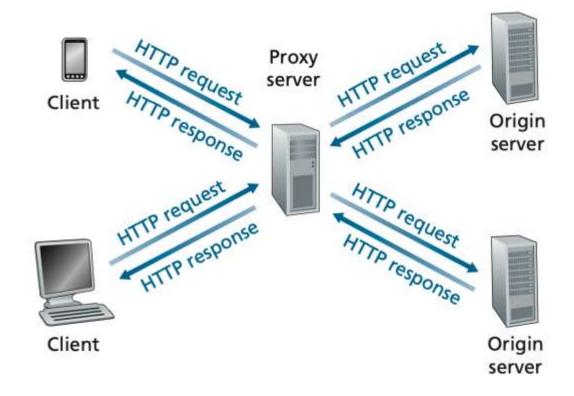


User has explicit control over whether or not cookies are allowed

Web caches (Proxy Server)

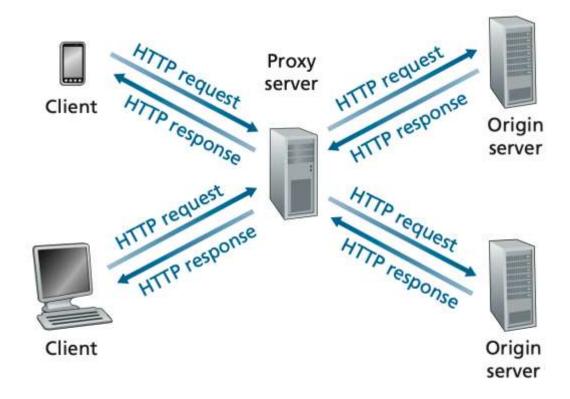
Goal: satisfy client requests without involving origin

- user configures browser to point to a (local) Web cache
- browser sends all HTTP requests to cache (proxy server)



Web caches (Proxy Server)

- 1. The browser establishes a TCP connection to the Web cache and sends an HTTP request for the object to the Web cache.
- 2. The Web cache checks to see if it has a copy of the object stored locally. If it does, the Web cache returns the object within an HTTP response message to the client browser.
- 3. If the Web cache does not have the object, the Web cache opens a TCP connection to the origin server, that is, to www.someschool.edu. The Web cache then sends an HTTP request for the object into the cache-to-server TCP connection. After receiving this request, the origin server sends the object within an HTTP response to the Web cache
- 4. When the Web cache receives the object, it stores a copy in its local storage and sends a copy, within an HTTP response message, to the client browser (over the existing TCP connection between the client browser and the Web cache).



Web caches (aka proxy servers)

- Web cache acts as both client and server
 - server for original requesting client
 - client to origin server
- server tells cache about object's allowable caching in response header:

```
Cache-Control: max-age=<seconds>
```

Cache-Control: no-cache

Why Web caching?

- reduce response time for client request
 - cache is closer to client
- reduce traffic on an institution's access link
- Internet is dense with caches
 - enables "poor" content providers to more effectively deliver content

Caching example

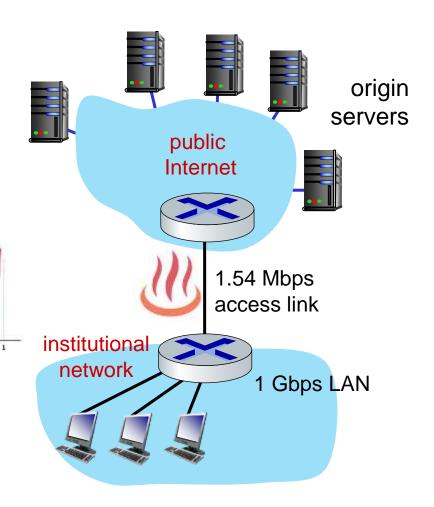
Scenario:

- access link rate: 1.54 Mbps
- RTT from institutional router to server: 2 sec
- web object size: 100K bits
- average request rate from browsers to origin servers: 15/sec
 - avg data rate to browsers: 1.50 Mbps

Performance:

- access link utilization \(\int .97 \)
- LAN utilization: .0015

- problem: large --queueing delays
 at high utilization!
- end-end delay = Internet delay + access link delay + LAN delay
 - = 2 sec +(minutes)+ usecs



Option 1: buy a faster access link

Scenario: __154 Mbps

- access link rate: 1.54 Mbps
- RTT from institutional router to server: 2 sec
- web object size: 100K bits
- average request rate from browsers to origin servers: 15/sec
 - avg data rate to browsers: 1.50 Mbps

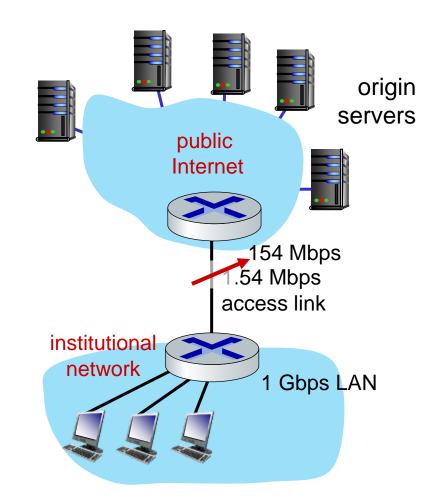
Performance:

- access link utilization = .97 → .0097
- LAN utilization: .0015
- end-end delay = Internet delay + access link delay + LAN delay

= 2 sec + minutes + usecs

msecs

Cost: faster access link (expensive!)



Option 2: install a web cache

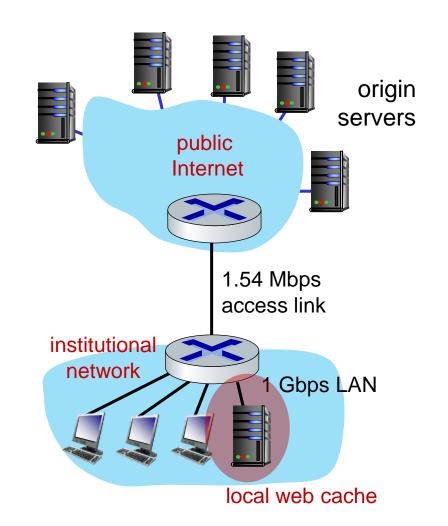
Scenario:

- access link rate: 1.54 Mbps
- RTT from institutional router to server: 2 sec
- web object size: 100K bits
- average request rate from browsers to origin servers: 15/sec
 - avg data rate to browsers: 1.50 Mbps

Cost: web cache (cheap!)

Performance:

- LAN utilization: .? How to compute link
- access link utilization = ? utilization, delay?
- average end-end delay = ?



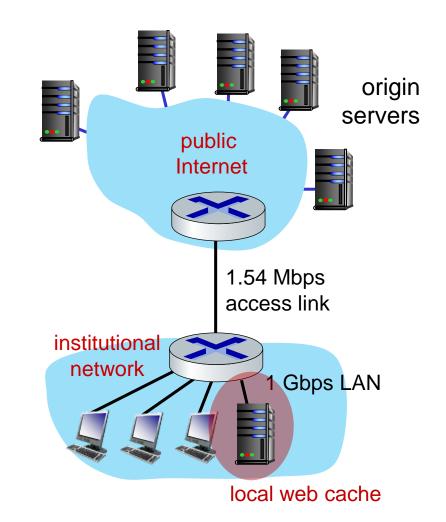
Calculating access link utilization, end-end delay with cache:

suppose cache hit rate is 0.4:

- 40% requests served by cache, with low (msec) delay
- 60% requests satisfied at origin
 - rate to browsers over access link

$$= 0.6 * 1.50 \text{ Mbps} = .9 \text{ Mbps}$$

- access link utilization = 0.9/1.54 = .58 means low (msec) queueing delay at access link
- average end-end delay:
 - = 0.6 * (delay from origin servers)+ 0.4 * (delay when satisfied at cache)
 - $= 0.6 (2.01) + 0.4 (^msecs) = ^1.2 secs$



lower average end-end delay than with 154 Mbps link (and cheaper too!)

Browser caching: Conditional GET and f-Modified-Since

- Cache Problem: Objects fetched by cache might be out of date
- HTTP has a mechanism that allows a cache to verify that its objects are up to date,
 Conditional Get
- Conditional Get conditions:
- 1) The request message uses GET method
- 2) The request message includes IF-Modified-Since header line

If "If Modified Since" header line is exactly equal to the value of the Last-modified header line

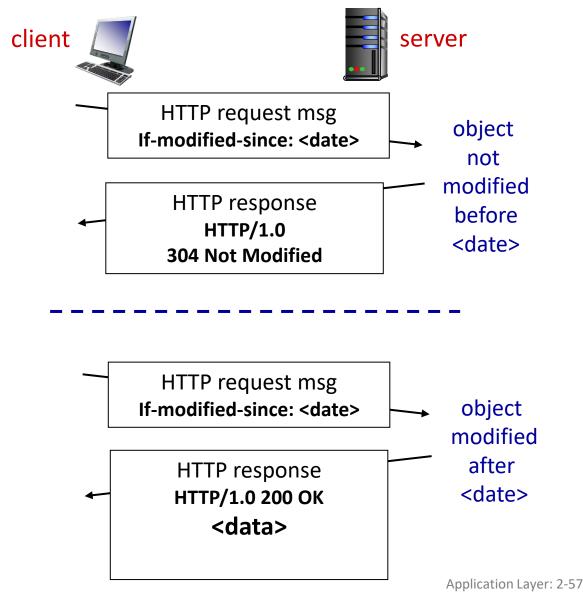
→ Conditional Get will tell the server to send an object only if it was not modified, otherwise, fetch a new object and store it on Cache and return to the client

Browser caching: Conditional GET

Goal: don't send object if browser has up-to-date cached version

- no object transmission delay (or use of network resources)
- client: specify date of browsercached copy in HTTP request
 If-modified-since: <date>
- server: response contains no object if browser-cached copy is up-to-date:

HTTP/1.0 304 Not Modified



HTTP/2

Key goal: decreased delay in multi-object HTTP requests

<u>HTTP1.1:</u> introduced multiple, pipelined GETs over single TCP connection

- server responds in-order (FCFS: first-come-first-served scheduling) to GET requests
- Problem with FCFS: small object may have to wait for transmission (head-of-line (HOL) blocking) behind large object(s)
 - Small object is stuck behind large video file
 - Solution: multiple TCP connections. Up to 6 parallel TCP connections to circumvent HOL bocking
- loss recovery (retransmitting lost TCP segments) stalls object transmission

HTTP/2

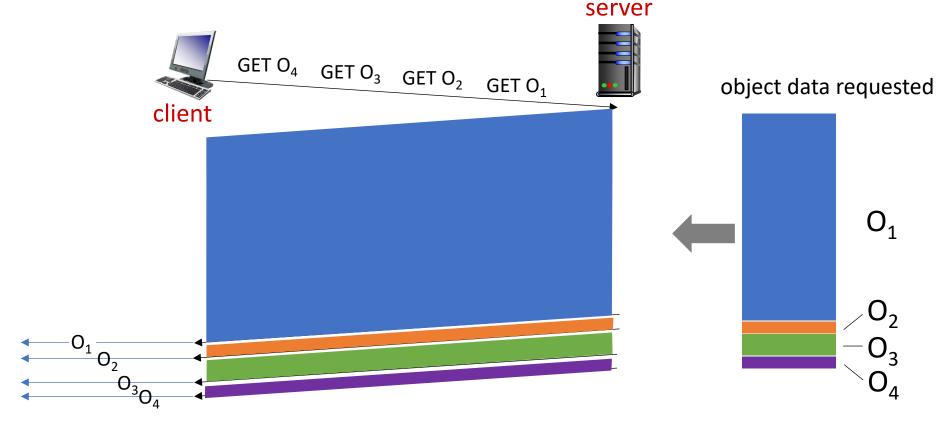
Key goal: decreased delay in multi-object HTTP requests

HTTP/2: [RFC 7540, 2015] increased flexibility at server in sending objects to client:

- HTTP/2 goal is to get rid of (or reduce) the number of parallel TCP connections for transporting a single Web page.
- Reduction is sockets that need to be open and maintained on the servers
- Congestion control to operate as intended over the bottlenecks
- Framing: devide objects into small frames, schedule frames to mitigate HOL blocking by Interleaving them
- transmission order of requested objects based on client-specified object priority (not necessarily FCFS)
- The ability to break down an HTTP message into independent frames, inter- leave them, and then reassemble them on the other end is the single most important enhancement of HTTP/2

HTTP/2: mitigating HOL blocking

HTTP 1.1: client requests 1 large object (e.g., video file) and 3 smaller objects

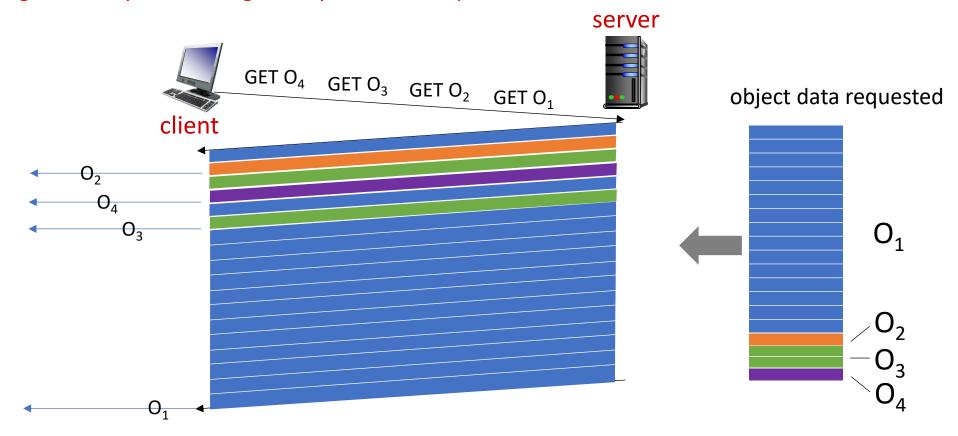


objects delivered in order requested: O_2 , O_3 , O_4 wait behind O_1

HTTP/2: mitigating HOL blocking

HTTP/2: objects divided into frames, frame transmission interleaved.

Framing is done by the framing sub-layer of HTTP/2 protocol.



 O_2 , O_3 , O_4 delivered quickly, O_1 slightly delayed

HTTP/2 to HTTP/3

HTTP/2 over single TCP connection means:

- recovery from packet loss still stalls all object transmissions
 - as in HTTP 1.1, browsers have incentive to open multiple parallel TCP connections to reduce stalling, increase overall throughput
- no security over vanilla TCP connection
- HTTP/3: adds security, per object error- and congestioncontrol (more pipelining) over UDP
 - more on HTTP/3 in transport layer

Application layer: overview

- Principles of network applications
- Web and HTTP
- E-mail, SMTP, IMAP
- The Domain Name System DNS

- P2P applications
- video streaming and content distribution networks
- socket programming with UDP and TCP



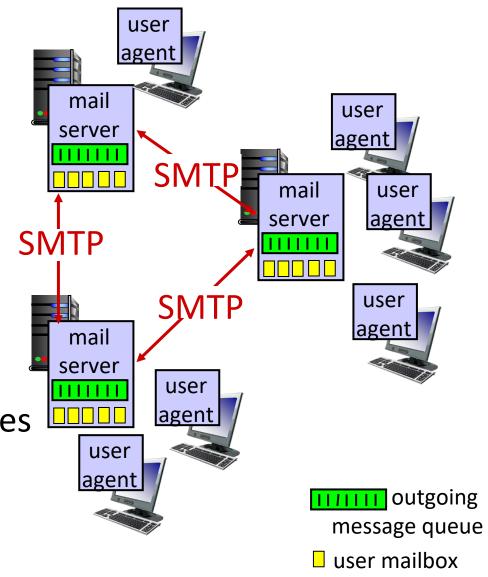
E-mail

Three major components:

- user agents (end clients)
- mail servers
- simple mail transfer protocol: SMTP

User Agent

- a.k.a. "mail reader"
- composing, editing, reading mail messages
- e.g., Outlook, iPhone mail client
- outgoing, incoming messages stored on server



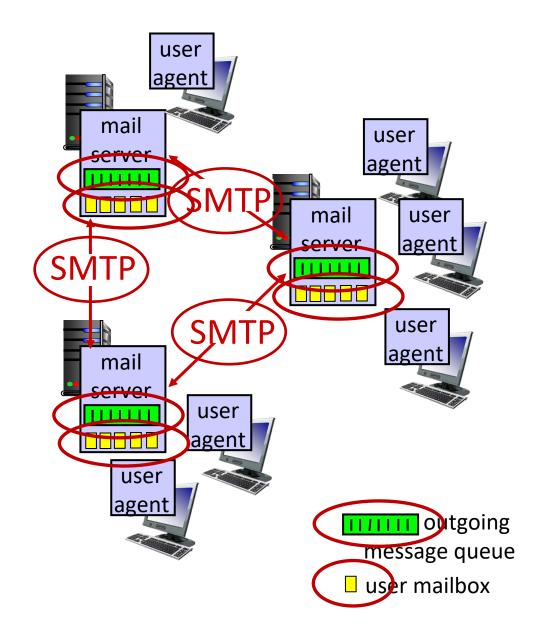
E-mail: mail servers

mail servers:

- mailbox contains incoming messages for user
- message queue of outgoing (to be sent) mail messages

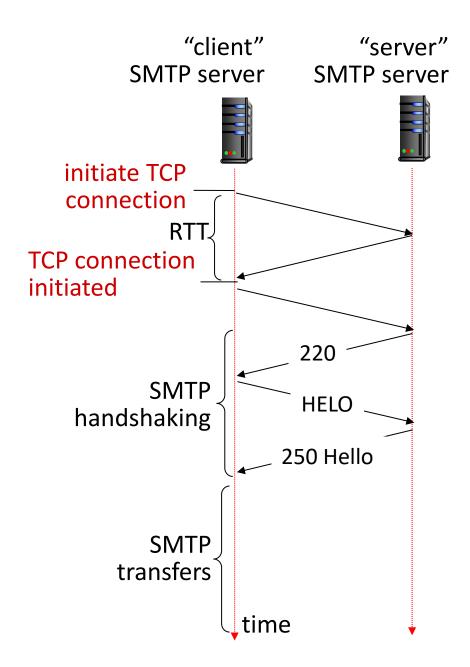
SMTP protocol between mail servers to send email messages

- client: sending mail server
- "server": receiving mail server



SMTP RFC (5321)

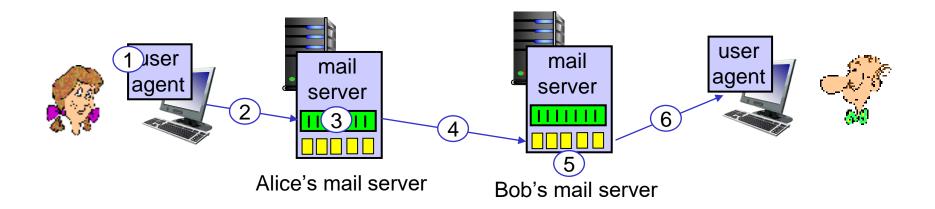
- uses TCP to reliably transfer email message from client (mail server initiating connection) to server, port 25
 - direct transfer: sending server (acting like client) to receiving server
- three phases of transfer
 - SMTP handshaking (greeting)
 - SMTP transfer of messages
 - SMTP closure
- command/response interaction (like HTTP)
 - commands: ASCII text
 - response: status code and phrase



Scenario: Alice sends e-mail to Bob

- 1) Alice composes e-mail message "to" bob@someschool.edu UA
- 2) Alice sends message to her mail server using SMTP using UA; message placed in message queue
- 3) client side of SMTP at mail server opens TCP connection with Bob's mail server

- 4) SMTP client sends Alice's message over the TCP connection
- 5) Bob's mail server places the message in Bob's mailbox
- 6) Bob invokes his user agent to read message



Sample SMTP interaction

S: 220 hamburger.edu

SMTP: observations

comparison with HTTP:

- HTTP: client pull
- SMTP: client push
- both have ASCII command/response interaction, status codes
- HTTP: each object encapsulated in its own response message
- SMTP: multiple objects sent in multipart message

- SMTP uses persistent connections
- SMTP requires message (header & body) to be in 7-bit ASCII
- SMTP server uses CRLF.CRLF to determine end of message

Mail message format

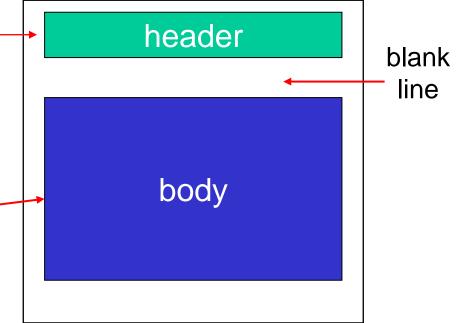
SMTP: protocol for exchanging e-mail messages, defined in RFC 5321 (like RFC 7231 defines HTTP)

RFC 2822 defines *syntax* for e-mail message itself (like HTML defines syntax for web documents)

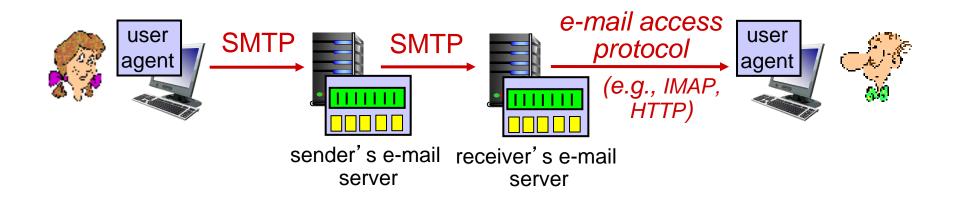
- header lines, e.g.,
 - To:
 - From:
 - Subject:

these lines, within the body of the email message area different from SMTP MAIL FROM:, RCPT TO: commands!

Body: the "message", ASCII characters only



Retrieving email: mail access protocols



- SMTP: delivery/storage of e-mail messages to receiver's server
- mail access protocol: retrieval from server
 - IMAP: Internet Mail Access Protocol [RFC 3501]: messages stored on server, IMAP provides retrieval, deletion, folders of stored messages on server
- Email retrieval: HTTP: gmail, Hotmail, Yahoo!Mail, etc. provides web-based interface on top of SMTP (to send),
- Or mail clients (MS Outlook), use IMAP (or POP) to retrieve e-mail messages
 - Obtaining messages is a pull operation; SMTP push protocol

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DNS: Domain Name System

people: many identifiers:

SSN, name, passport #

Internet hosts, routers:

- IP address (32 bit). Ex: 121.7.106.83
- Each period separates one of the bytes expressed in decimal notation, from 0 to 255
- "name", e.g., cs.umass.edu used by humans

Q: how to map between IP address and name, and vice versa?

Domain Name System (DNS):

- distributed database implemented in hierarchy of many DNS servers and
- application-layer protocol allowing hosts, to query the distributed database.
 - The DNS servers are often UNIX machines running the Berkeley Internet Name Domain (BIND) software [BIND 2020]. The DNS protocol runs over UDP and uses port 53
 - note: core Internet function, implemented as application-layer protocol

DNS: services, structure

DNS services:

- hostname-to-IP-address translation
- host aliasing
- mail server aliasing
- load distribution
 - replicated Web servers: many IP addresses correspond to one name

Q: Why not centralize DNS?

- single point of failure
- traffic volume
- distant centralized database
- maintenance

A: doesn't scale!

- Comcast DNS servers alone: 600B DNS queries/day
- Akamai DNS servers alone:2.2T DNS queries/day

Thinking about the DNS

humongous distributed database:

~ billion records

handles many trillions of queries/day:

- many more reads than writes
- performance matters: almost every Internet transaction interacts with DNS - msecs count!

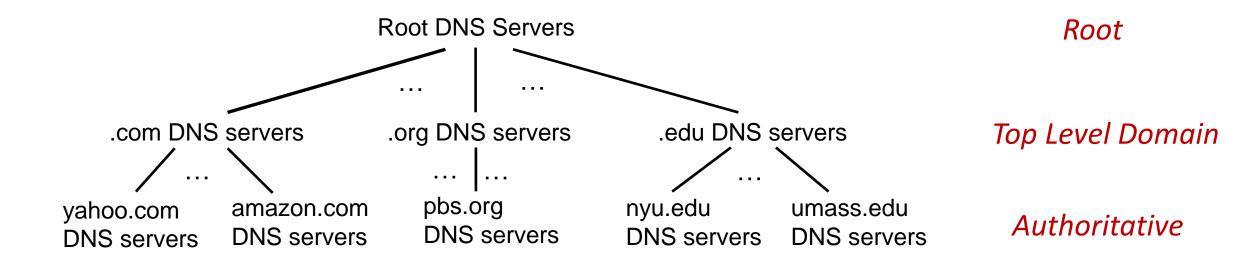
organizationally, physically decentralized:

 millions of different organizations responsible for their records

not bulletproof: reliability, security



DNS: a distributed, hierarchical database

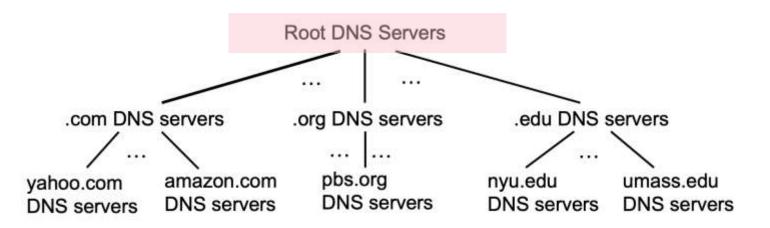


Client wants IP address for www.amazon.com; 1st approximation:

- client queries root server to find .com DNS server
- client queries .com DNS server to get amazon.com DNS server
- client queries amazon.com DNS server to get IP address for www.amazon.com

DNS: root name servers

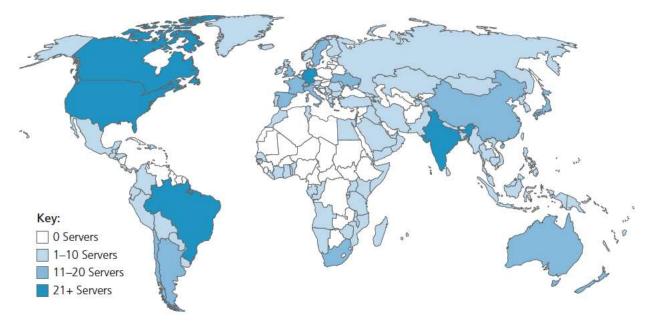
- More than 1000 root servers instances across the globe
- They represent copies of 13 different root servers, managed by 12 different organizations and coordinated through Internet Assigned Numbers Authority (IANA 2020)



DNS: root name servers

- official, contact-of-last-resort by name servers that can not resolve name
- incredibly important Internet function
 - Internet couldn't function without it!
 - DNSSEC provides security (authentication, message integrity)
- ICANN (Internet Corporation for Assigned Names and Numbers) manages root DNS domain

13 logical root name "servers" worldwide each "server" replicated many times (~200 servers in US)

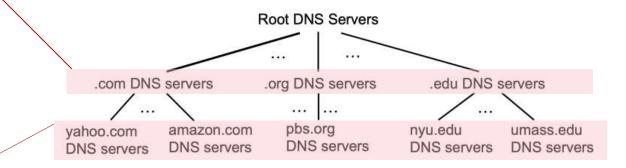


Top-Level Domain, and authoritative servers

Top-Level Domain (TLD) servers:

- responsible for .com, .org, .net, .edu, .aero, .jobs, .museums, and all top-level country domains, e.g.: .cn, .uk, .fr, .ca, .jp
- Network Solutions: authoritative registry for .com, .net TLD

Educause: .edu TLD



authoritative DNS servers:

- organization's own DNS server(s), providing authoritative hostname to IP mappings for organization's named hosts
- can be maintained by organization or service provider

Local DNS name servers

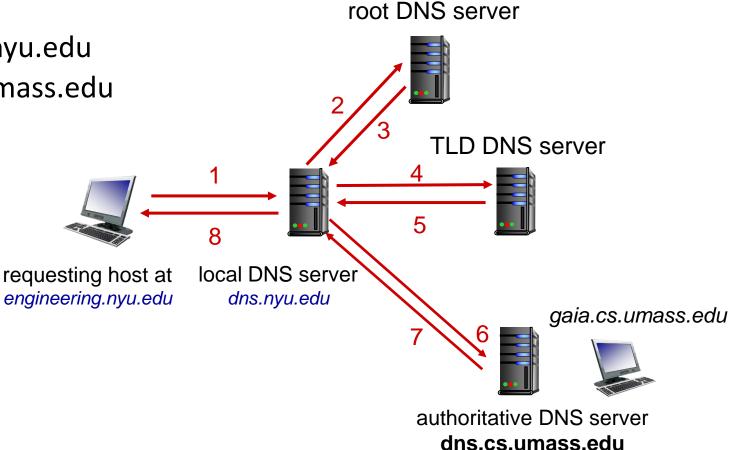
- when host makes DNS query, it is sent to its local DNS server
 - Local DNS server returns reply, answering:
 - Typically, it does not strictly belong to hierarchy of servers but it is central to DNS architecture.
 - from its local cache of recent name-to-address translation pairs (possibly out of date!)
 - forwarding request into DNS hierarchy for resolution
 - each ISP has local DNS name server; to find yours:
 - MacOS: % scutil --dns
 - Windows: >ipconfig /all

DNS name resolution: iterated query

Example: host at engineering.nyu.edu wants IP address for gaia.cs.umass.edu

Iterated query:

- contacted server replies with name of server to contact
- "I don't know this name, but ask this server"

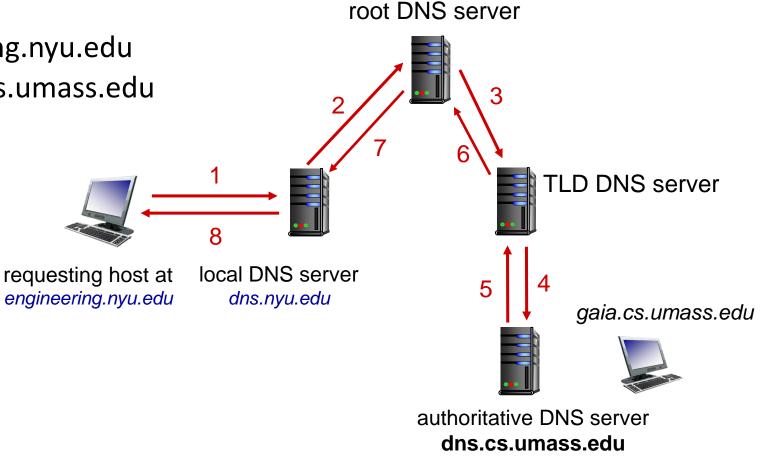


DNS name resolution: recursive query

Example: host at engineering.nyu.edu wants IP address for gaia.cs.umass.edu

Recursive query:

- puts burden of name resolution on contacted name server
- heavy load at upper levels of hierarchy



Caching DNS Information

- once (any) name server learns mapping, it caches mapping, and immediately returns a cached mapping in response to a query
 - caching improves response time
 - cache entries timeout (disappear) after some time (TTL)
 - TLD servers typically cached in local name servers
- cached entries may be out-of-date
 - if named host changes IP address, may not be known Internetwide until all TTLs expire!
 - best-effort name-to-address translation!

DNS records

DNS: distributed database storing resource records (RR)

RR format: (name, value, type, ttl)

type=A

- name is hostname
- value is IP address

type=NS

- name is domain (e.g., foo.com)
- value is hostname of authoritative name server for this domain

type=CNAME

- name is alias name for some "canonical" (the real) name
- www.ibm.com is really servereast.backup2.ibm.com
- value is canonical name

type=MX

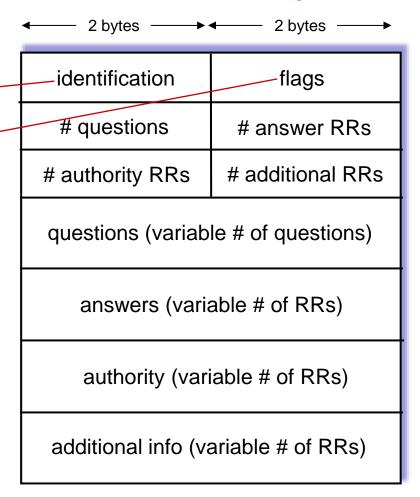
value is name of SMTP mail
 server associated with name

DNS protocol messages

DNS query and reply messages, both have same format:

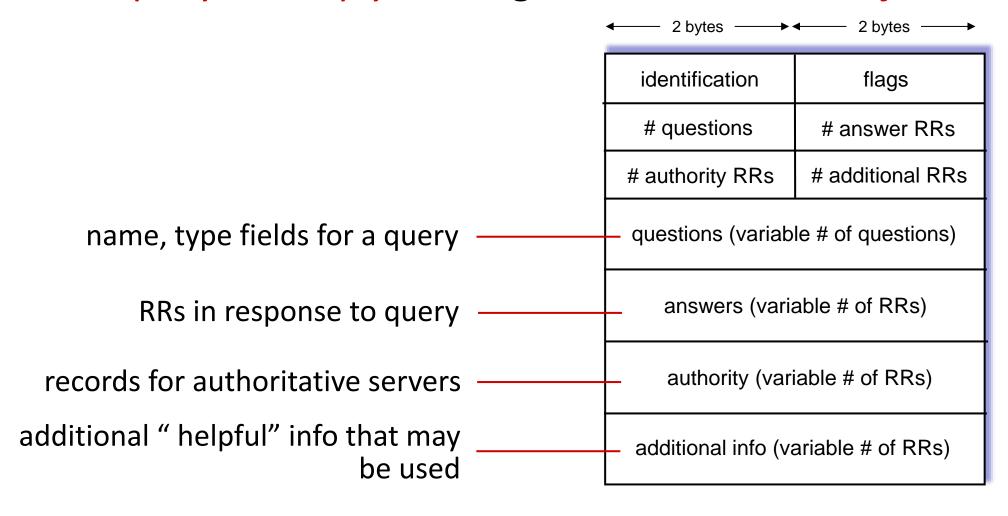
message header:

- identification: 16 bit # for query, reply to query uses same #
- flags:
 - query or reply
 - recursion desired
 - recursion available
 - reply is authoritative



DNS protocol messages

DNS query and reply messages, both have same format:



Getting your info into the DNS

example: new startup "Network Utopia"

- register name networkuptopia.com at DNS registrar (e.g., Network Solutions)
 - provide names, IP addresses of authoritative name server (primary and secondary)
 - registrar inserts NS, A RRs into .com TLD server:

```
(networkutopia.com, dns1.networkutopia.com, NS)
(dns1.networkutopia.com, 212.212.212.1, A)
```

DNS security

DDoS attacks

- bombard root servers with traffic
 - not successful to date
 - traffic filtering
 - local DNS servers cache IPs of TLD servers, allowing root server bypass
- bombard TLD servers
 - potentially more dangerous

Spoofing attacks

- intercept DNS queries, returning bogus replies
 - DNS cache poisoning
 - RFC 4033: DNSSEC authentication services

Application Layer: Overview

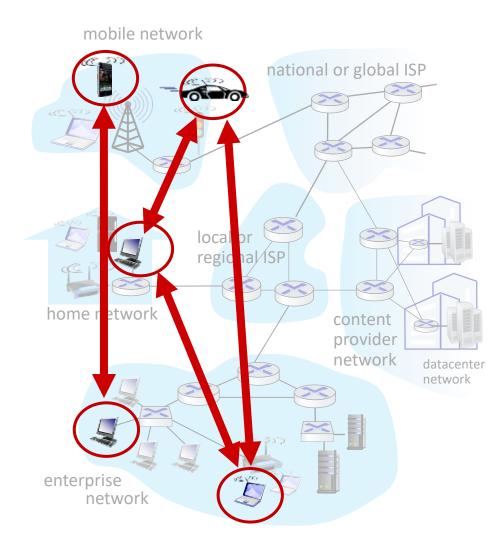
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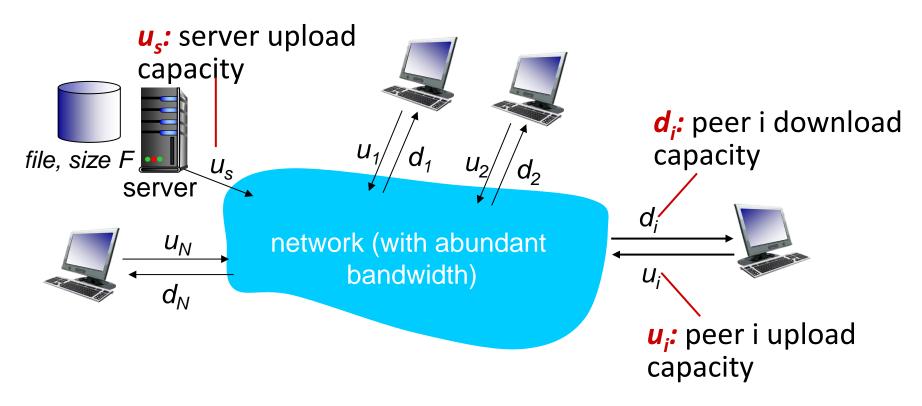
Peer-to-peer (P2P) architecture

- no always-on server
- arbitrary end systems directly communicate
- peers request service from other peers, provide service in return to other peers
 - self scalability new peers bring new service capacity, and new service demands
- peers are intermittently connected and change IP addresses
 - complex management
- examples: P2P file sharing (BitTorrent protocol), streaming (KanKan), VoIP (Skype)



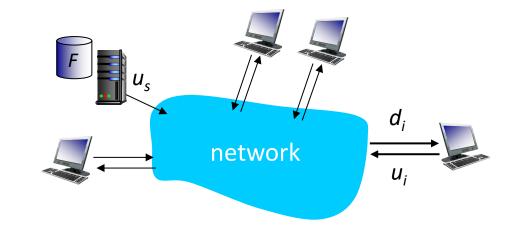
File distribution: client-server vs P2P- Scalability

- Q: how much time to distribute file (size F) from one server to N peers?
 - peer upload/download capacity is limited resource



File distribution time: client-server

- server transmission: must sequentially send (upload) N file copies:
 - time to send one copy: F/u_s
 - time to send N copies: NF/u_s
- client: each client must download file copy
 - d_{min} = min client download rate
 - min client download time: F/d_{min}

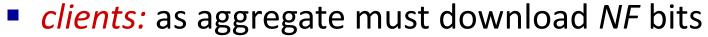


time to distribute F to N clients using client-server approach

$$D_{c-s} \geq \max\{NF/u_{s,,}F/d_{min}\}$$

File distribution time: P2P

- server transmission: must upload at least one copy:
 - time to send one copy: F/u_s
- client: each client must download file copy
 - min client download time: F/d_{min}

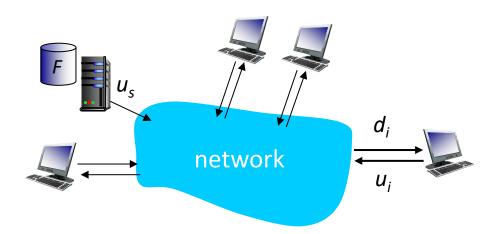


• max upload rate (limiting max download rate) is $u_s + \Sigma u_i$

time to distribute F to N clients using P2P approach

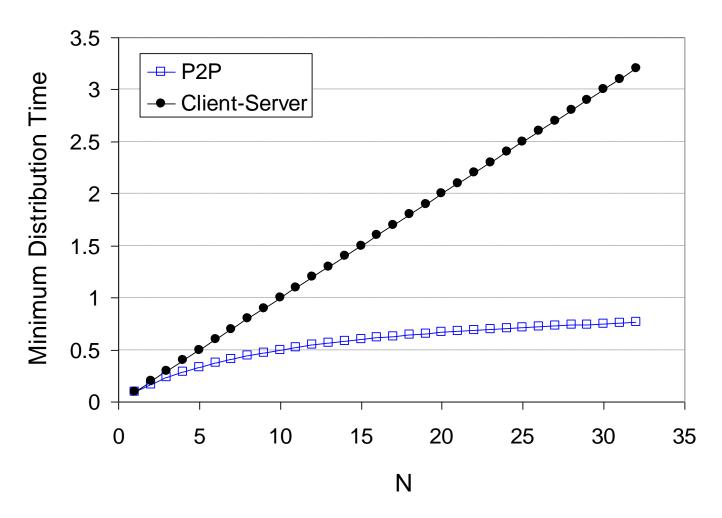
$$D_{P2P} \geq \max\{F/u_{s,i}, F/d_{min,i}, NF/(u_s + \sum u_i)\}$$

increases linearly in N ...
... but so does this, as each peer brings service capacity



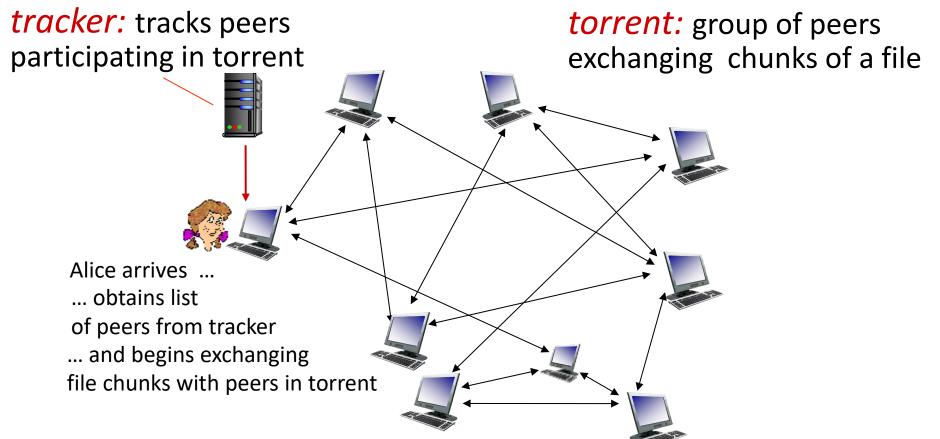
Client-server vs. P2P: example

client upload rate = u, F/u = 1 hour, $u_s = 10u$, $d_{min} \ge u_s$



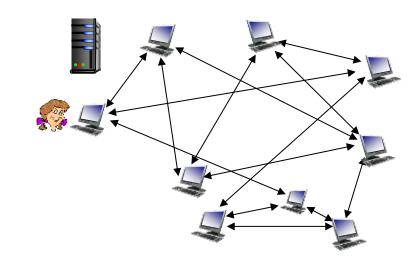
P2P file distribution: BitTorrent

- file divided into 256Kb chunks
- peers in torrent send/receive file chunks



P2P file distribution: BitTorrent

- peer joining torrent:
 - has no chunks, but will accumulate them over time from other peers
 - registers with tracker to get list of peers, connects to subset of peers ("neighbors")



- while downloading, peer uploads chunks to other peers
- peer may change peers with whom it exchanges chunks
- churn: peers may come and go
- once peer has entire file, it may (selfishly) leave or (altruistically) remain in torrent

BitTorrent: requesting, sending file chunks

Requesting chunks:

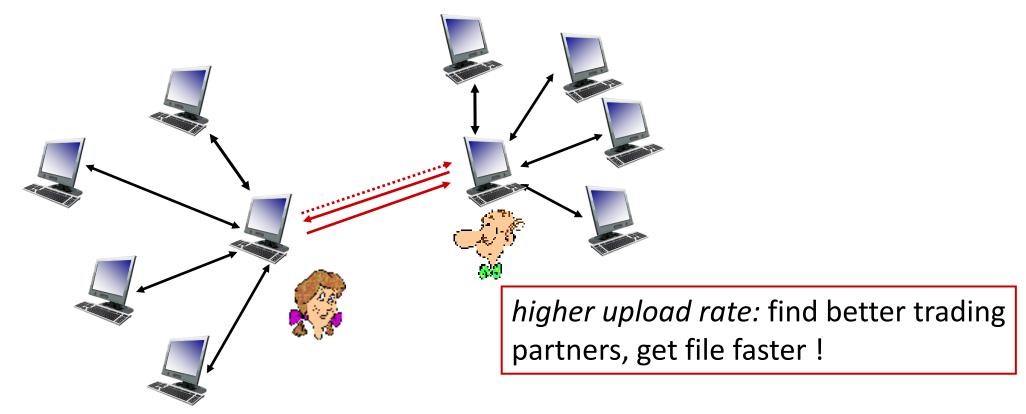
- at any given time, different peers have different subsets of file chunks
- periodically, Alice asks each peer for list of chunks that they have
- Alice requests missing chunks from peers, rarest first

Sending chunks: tit-for-tat

- Alice sends chunks to those four peers currently sending her chunks at highest rate
 - other peers are choked by Alice (do not receive chunks from her)
 - re-evaluate top 4 every10 secs
- every 30 secs: randomly select another peer, starts sending chunks
 - "optimistically unchoke" this peer
 - newly chosen peer may join top 4

BitTorrent: tit-for-tat

- (1) Alice "optimistically unchokes" Bob
- (2) Alice becomes one of Bob's top-four providers; Bob reciprocates
- (3) Bob becomes one of Alice's top-four providers



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Video Streaming and CDNs: context

- stream video traffic: major consumer of Internet bandwidth
 - Netflix, YouTube, Amazon Prime: 80% of residential ISP traffic (2020)
- challenge: scale how to reach ~1B users?
- Prerecorded videos, sport events, TV show, etc., are stored on servers (hosts)
- Users send requests to view on demand
- challenge: heterogeneity
 - different users have different capabilities (e.g., wired versus mobile; bandwidth rich versus bandwidth poor)
- solution: distributed, application-level infrastructure





Multimedia: video

- video: sequence of images displayed at constant rate
 - e.g., 24 images/sec
- digital image: array of pixels
 - each pixel represented by bits to represent luminance and color
- Video can be compressed
 - Trade off -quality with bit rate
 - Higher the bit rate, the better image quality
- coding: use redundancy within and between images to decrease # bits used to encode image
 - spatial (within image)
 - temporal (from one image to next)

spatial coding example: instead of sending N values of same color (all purple), send only two values: color value (purple) and number of repeated values (N)



frame i

temporal coding example: instead of sending complete frame at i+1, send only differences from frame i

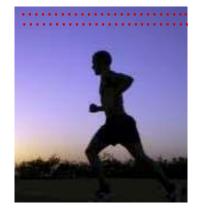


frame i+1

Multimedia: video

- CBR: (constant bit rate): video encoding rate fixed
- VBR: (variable bit rate): video encoding rate changes as amount of spatial, temporal coding changes
- examples:
 - MPEG 1 (CD-ROM) 1.5 Mbps
 - MPEG2 (DVD) 3-6 Mbps
 - MPEG4 (often used in Internet, 64Kbps – 12 Mbps)

spatial coding example: instead of sending N values of same color (all purple), send only two values: color value (purple) and number of repeated values (N)



frame i

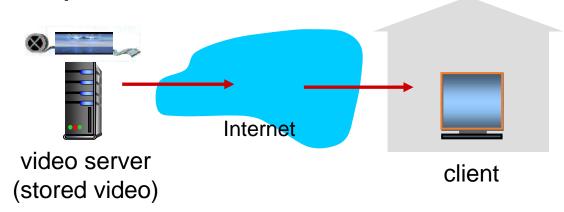
temporal coding example: instead of sending complete frame at i+1, send only differences from frame i



frame i+1

Streaming stored video

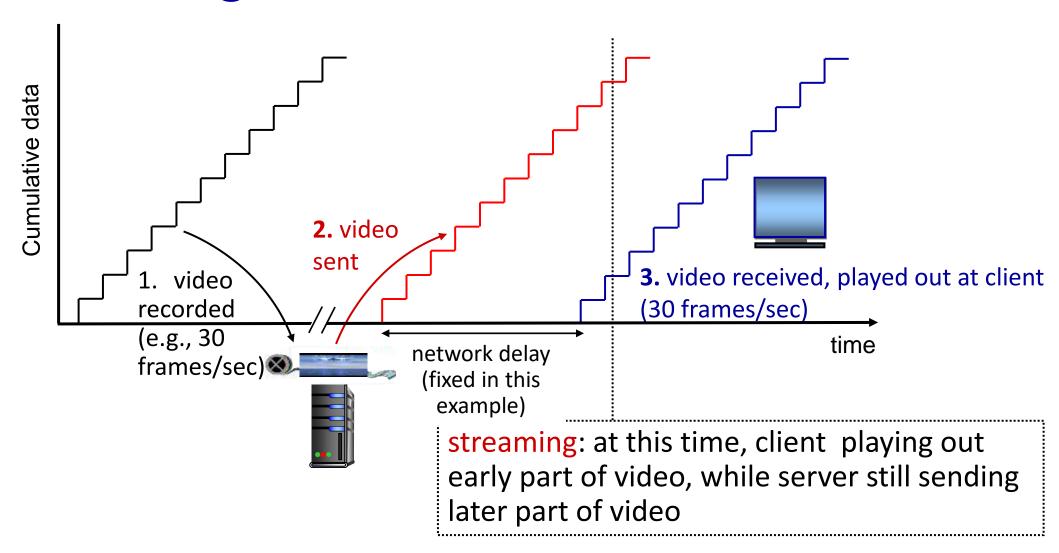
simple scenario:



Main challenges:

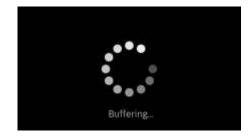
- server-to-client bandwidth will vary over time, with changing network congestion levels (in house, access network, network core, video server)
- packet loss, delay due to congestion will delay playout, or result in poor video quality

Streaming stored video



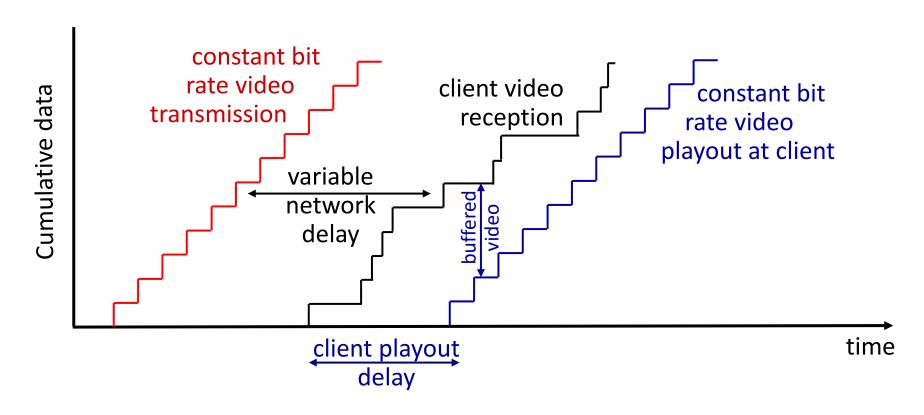
Streaming stored video: challenges

- continuous playout constraint: during client video playout, playout timing must match original timing
 - ... but network delays are variable (jitter), so will need client-side buffer to match continuous playout constraint



- other challenges:
 - client interactivity: pause, fast-forward, rewind, jump through video
 - video packets may be lost, retransmitted

Streaming stored video: playout buffering



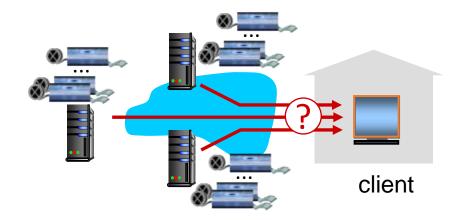
 client-side buffering and playout delay: compensate for network-added delay, delay jitter

Streaming multimedia: DASH

Dynamic, Adaptive Streaming over HTTP

server:

- divides video file into multiple chunks
- each chunk encoded at multiple different rates
- different rate encodings stored in different files
- files replicated in various CDN nodes
- manifest file: provides URLs for different chunks

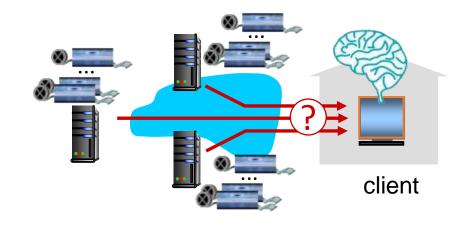


client:

- periodically estimates server-to-client bandwidth
- consulting manifest, requests one chunk at a time
 - chooses maximum coding rate sustainable given current bandwidth
 - can choose different coding rates at different points in time (depending on available bandwidth at time), and from different servers

Streaming multimedia: DASH

- "intelligence" at client: client determines
 - when to request chunk (so that buffer starvation, or overflow does not occur)
 - what encoding rate to request (higher quality when more bandwidth available)
 - where to request chunk (can request from URL server that is "close" to client or has high available bandwidth)



Streaming video = encoding + DASH + playout buffering

Content distribution networks (CDNs)

challenge: how to stream content (selected from millions of videos) to hundreds of thousands of simultaneous users?

- option 1: single, large "mega-server"
 - single point of failure
 - Popular media sent over and over
 - ISPs paid for sending the same bytes over the Internet
 - long (and possibly congested) path to distant clients

....quite simply: this solution doesn't scale

Content distribution networks (CDNs)

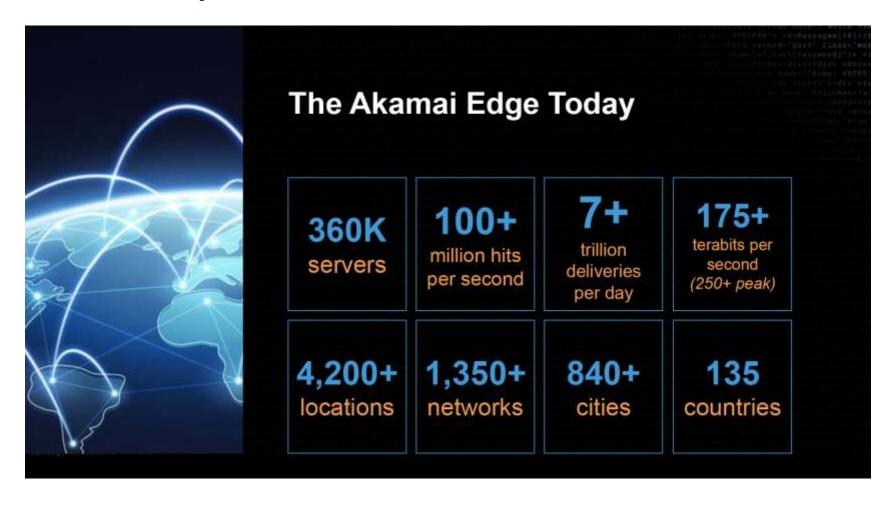
challenge: how to stream content (selected from millions of videos) to hundreds of thousands of simultaneous users?

- option 2: store/serve multiple copies of videos at multiple geographically distributed sites (CDN). Private or Third-Party
 - enter deep: push CDN servers deep into many access networks
 - close to users
 - Akamai: 240,000 servers deployed in > 120 countries (2015)
 - **bring home:** is to bring the ISPs home by building large clusters at a smaller number (for example, tens) of sites. Reside in IXPs (Internet exchange Points)
 - used by Limelight





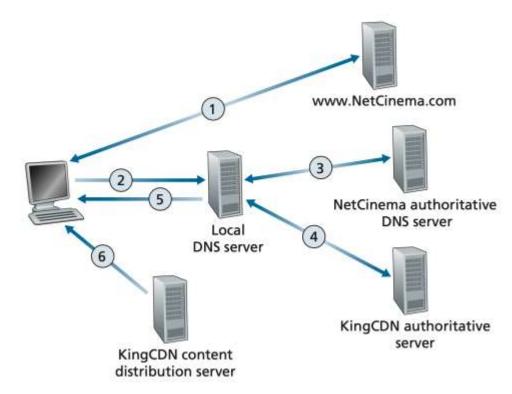
Akamai today:



Source: https://networkingchannel.eu/living-on-the-edge-for-a-quarter-century-an-akamai-retrospective-downloads/

CDNs take Advantage of DNS

- DNS are used by CDNs to redirect requests
- Example: content provider KingCDN distributes videos to customers
- On its webpage each video has a URL
- 1. The user visits the Web page at NetCinema.
- 2.User clicks on URL for the video
- 3.User's host sends a DNS query for video.netcinema.com.
- 4. The user's Local DNS Server (LDNS) relays the DNS query to an authoritative DNS server for NetCinema,
- 5. The LDNS forwards the IP address of the content-serving CDN node to the user's host.
- 6. Direct TCP connection with the server at that IP address and issues an HTTP GET request for the video. If DASH is used, the server will first send to the client a manifest file with a list of URLs, one for each version of the video, and the client will dynamically select chunks from the different versions



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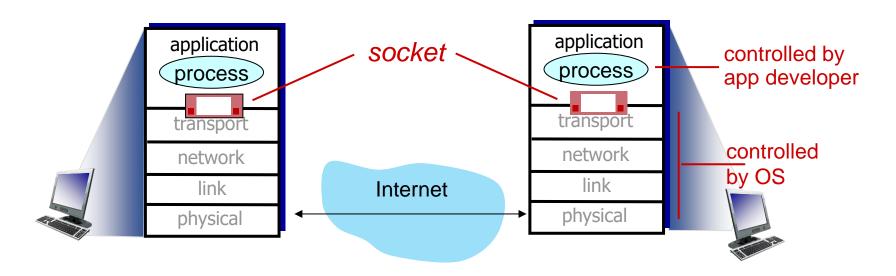
- P2P applications
- video streaming and content distribution networks
- socket programming with UDP and TCP



Socket programming

goal: learn how to build client/server applications that communicate using sockets

socket: door between application process and end-end-transport protocol



Socket programming

Two socket types for two transport services:

- UDP: unreliable datagram
- TCP: reliable, byte stream-oriented

Application Example:

- 1. client reads a line of characters (data) from its keyboard and sends data to server
- 2. server receives the data and converts characters to uppercase
- 3. server sends modified data to client
- 4. client receives modified data and displays line on its screen

Socket programming with UDP

UDP: no "connection" between client and server:

- no handshaking before sending data
- sender explicitly attaches IP destination address and port # to each packet
- receiver extracts sender IP address and port# from received packet

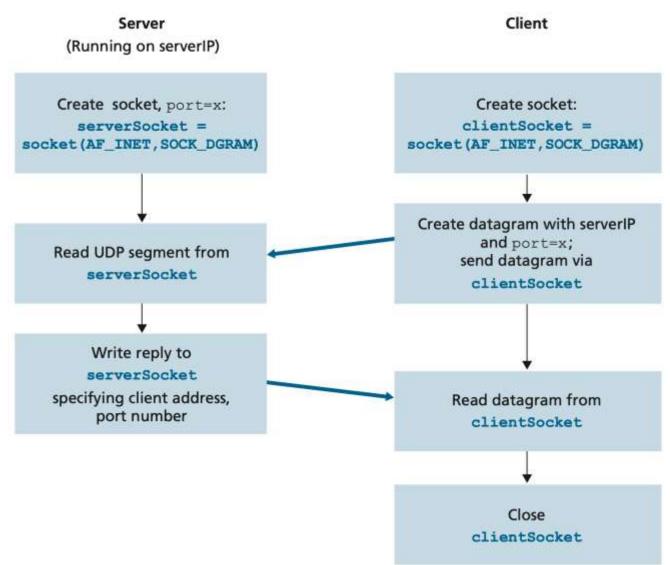
UDP: transmitted data may be lost or received out-of-order

Application viewpoint:

UDP provides unreliable transfer of groups of bytes ("datagrams")
 between client and server processes

Client/server socket interaction: UDP

- 1. The client reads a line of characters (data) from its keyboard and sends the data to the server.
- 2. The server receives the data and converts the characters to uppercase.
- 3. The server sends the modified data to the client.
- 4. The client receives the modified data and displays the line on its screen.



Example app: UDP client

Python UDPClient

```
include Python's socket library — from socket import *
                                             serverName = 'hostname'
                                             serverPort = 12000
                          create UDP socket → clientSocket = socket(AF_INET,
                                                                     SOCK DGRAM)
                      get user keyboard input — message = input('Input lowercase sentence:')
attach server name, port to message; send into socket --- clientSocket.sendto(message.encode(),
                                                                    (serverName, serverPort))
              read reply data (bytes) from socket → modifiedMessage, serverAddress =
                                                                     clientSocket.recvfrom(2048)
         print out received string and close socket — print(modifiedMessage.decode())
                                             clientSocket.close()
```

Note: this code update (2023) to Python 3

Example app: UDP server

Python UDPServer

Note: this code update (2023) to Python 3

Socket programming with TCP

Client must contact server

- server process must first be running
- server must have created socket (door) that welcomes client's contact

Client contacts server by:

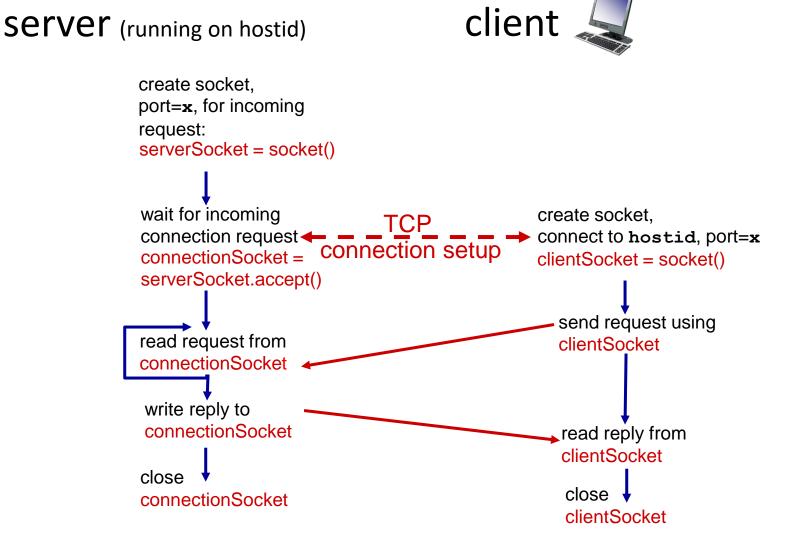
- Creating TCP socket, specifying IP address, port number of server process
- when client creates socket: client TCP establishes connection to server TCP

- when contacted by client, server TCP creates new socket for server process to communicate with that particular client
 - allows server to talk with multiple clients
 - client source port # and IP address used to distinguish clients (more in Chap 3)

Application viewpoint

TCP provides reliable, in-order byte-stream transfer ("pipe") between client and server processes

Client/server socket interaction: TCP



Example app: TCP client

Python TCPClient

from socket import * serverName = 'servername' serverPort = 12000clientSocket = socket(AF_INET, SOCK_STREAM) clientSocket.connect((serverName,serverPort)) sentence = input('Input lowercase sentence:') clientSocket.send(sentence.encode()) modifiedSentence = clientSocket.recv(1024) print ('From Server:', modifiedSentence.decode()) clientSocket.close()

create TCP socket for server, – remote port 12000

No need to attach server name, port

Example app: TCP server

Python TCPServer

```
from socket import *
                                       serverPort = 12000
       create TCP welcoming socket --- serverSocket = socket(AF_INET,SOCK_STREAM)
                                       serverSocket.bind((",serverPort))
          server begins listening for _____ serverSocket.listen(1)
          incoming TCP requests
                                       print('The server is ready to receive')
                      loop forever — while True:
                                          connectionSocket, addr = serverSocket.accept()
server waits on accept() for incoming
requests, new socket created on return
                                          sentence = connectionSocket.recv(1024).decode()
         read bytes from socket (but -
                                          capitalizedSentence = sentence.upper()
         not address as in UDP)
                                          connectionSocket.send(capitalizedSentence.
                                                                              encode())
                                          connectionSocket.close()
 close connection to this client (but not
 welcoming socket)
```

Note: this code update (2023) to Python 3

Chapter 2: Summary

our study of network application layer is now complete!

- application architectures
 - client-server
 - P2P
- application service requirements:
 - reliability, bandwidth, delay
- Internet transport service model
 - connection-oriented, reliable: TCP
 - unreliable, datagrams: UDP

- specific protocols:
 - HTTP
 - SMTP, IMAP
 - DNS
 - P2P: BitTorrent
- video streaming, CDNs
- socket programming:TCP, UDP sockets

Chapter 2: Summary

Most importantly: learned about protocols!

- typical request/reply message exchange:
 - client requests info or service
 - server responds with data, status code
- message formats:
 - headers: fields giving info about data
 - data: info(payload) being communicated

important themes:

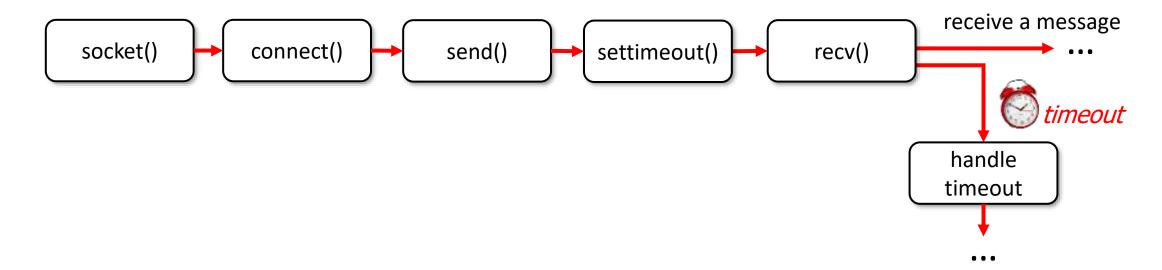
- centralized vs. decentralized
- stateless vs. stateful
- scalability
- reliable vs. unreliable message transfer
- "complexity at network edge"

Additional Chapter 2 slides

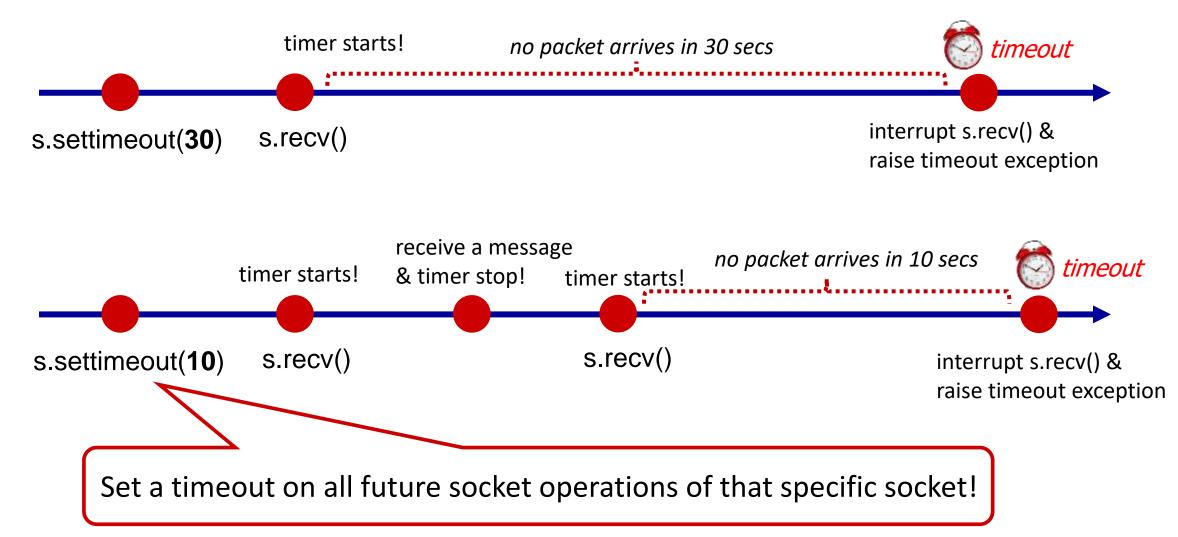
JFK note: the timeout slides are important IMHO if one is doing a programming assignment (especially an RDT programming assignment in Chapter 3), since students will need to use timers in their code, and the TRY/EXCEPT is really the easiest way to do this. I introduce this here in Chapter 2 with the socket programming assignment since it teaches something (how to handle exceptions/timeouts), and lets students learn/practice that before doing the RDT programming assignment, which is harder

Socket programming: waiting for multiple events

- sometimes a program must wait for one of several events to happen, e.g.,:
 - wait for either (i) a reply from another end of the socket, or (ii) timeout: timer
 - wait for replies from several different open sockets: select(), multithreading
- timeouts are used extensively in networking
- using timeouts with Python socket:



How Python socket.settimeout() works?



Python try-except block

Execute a block of code, and handle "exceptions" that may occur when executing that block of code

try: <do something> except <exception>: <handle the exception>

Executing this try code block may cause exception(s) to catch. If an exception is raised, execution jumps from jumps directly into except code block

this except code block is only executed if an <exception> occurred in the try code block (note: except block is required with a try block)

Socket programming: socket timeouts

Toy Example:

- A shepherd boy tends his master's sheep.
- If he sees a wolf, he can send a message to villagers for help using a TCP socket.
- The boy found it fun to connect to the server without sending any messages. But the villagers don't think so.
- And they decided that if the boy connects to the server and doesn't send the wolf location within 10 seconds for three times, they will stop listening to him forever and ever.

set a 10-seconds timeout on all future socket operations

timer starts when recv() is called and will raise timeout exception if there is no message within 10 seconds.

catch socket timeout exception

Python TCPServer (Villagers)

```
from socket import *
serverPort = 12000
serverSocket = socket(AF_INET,SOCK_STREAM)
serverSocket.bind((",serverPort))
serverSocket.listen(1)
counter = 0
while counter < 3:
   connectionSocket, addr = serverSocket.accept()
   connectionSocket.settimeout(10)
   try:
      wolf_location = connectionSocket.recv(1024).decode()
      send_hunter(wolf_location) # a villager function
      connectionSocket.send('hunter sent')
   except timeout:
      counter += 1
   connectionSocket.close()
```

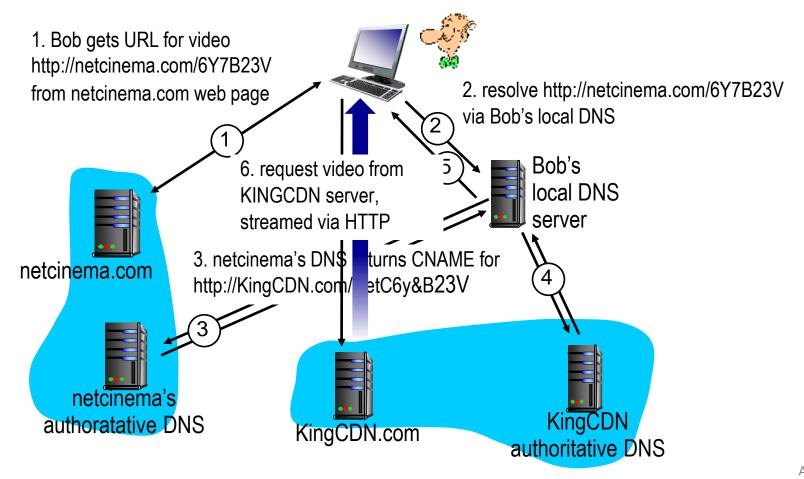
Sample SMTP interaction

```
S: 220 hamburger.edu
C: HELO crepes.fr
S: 250 Hello crepes.fr, pleased to meet you
C: MAIL FROM: <alice@crepes.fr>
S: 250 alice@crepes.fr... Sender ok
C: RCPT TO: <bob@hamburger.edu>
S: 250 bob@hamburger.edu ... Recipient ok
C: DATA
S: 354 Enter mail, end with "." on a line by itself
C: Do you like ketchup?
C: How about pickles?
C: .
S: 250 Message accepted for delivery
C: QUIT
S: 221 hamburger.edu closing connection
```

CDN content access: a closer look

Bob (client) requests video http://netcinema.com/6Y7B23V

video stored in CDN at http://KingCDN.com/NetC6y&B23V



Case study: Netflix

