

PHILIP LAUSSERMAIR

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EXPERIENCE

Deloitte Consulting – New York, NY | *Internal Revenue Service (IRS)*

01/2021 – Present

Solutions Architect | *01/2023 – Present*

Taxpayer Web Application, Individual Online Account

- Led feature teams tasked with top-priority business initiatives assigned directly by the IRS Commissioner, delivering self-service capabilities for 25M+ taxpayers
- Architected scalable, containerized microservice solutions using Java, Spring Boot, React, OpenShift, and AWS (EKS, DynamoDB, Lambda) in a hybrid cloud environment to ensure high availability and performance
- Secured buy-in from client directors by presenting solution architectures that addressed key business challenges
- Established governance processes, reducing technical documentation review cycles by 20%

Fraud Detection & Compliance System Modernization

- Delivered a future state architecture for a 40-year-old compliance system that was ultimately approved by the CIO
- Performed legacy system analysis using TOGAF to develop business, data, application, and technology architectures for the current and target state system
- Facilitated technical forums aligning 100+ stakeholders with proposed solutions

Site Reliability Engineer | *01/2022 – 01/2023*

Taxpayer Web Application, Individual Online Account

- Maintained platform reliability during 150% YoY traffic growth, ensuring uninterrupted user access
- Served as the main contact during production incidents, resolving critical issues and maintaining client trust
- Reduced P1/P2 support tickets by 35% through process improvements and cross-functional collaboration

Business Analyst | *01/2021 – 01/2022*

Submissions Processing, Federal Tax Return Forms

- Facilitated requirements gathering, translating legislative updates into actionable project plans
- Managed client relationships, ensuring deliverables exceeded expectations and built long-term trust

Sales & Business Development Activities

Client Prototype & Demo

- Graduate of Deloitte's Cloud Architect Program with a specialty focus on event driven architecture
- Developed a scalable tax processing prototype on AWS (EC2, S3, SNS) to highlight future state solution
- Delivered a high-impact sales pitch to senior architects, demonstrating technical and business alignment

Proposal Development

- Lead technical writer for RFI/RFP submissions valued at over \$200 million in government contracts
- Collaborated across teams to craft proposals tailored to client needs, contributing to new business acquisition

SKILLS, CERTIFICATIONS & AWARDS

- **Certifications:** AWS Solutions Architect – Associate, AWS Certified Cloud Practitioner, Microsoft Certified: Azure Fundamentals, TOGAF 9 Foundation
- **Technical Skills:** API Design, REST, Java, Python, C++, AWS, Azure, TOGAF, UML, BPM, Git, GenAI
- **Awards:** 2x Outstanding Performance Award (*Top Company Honor*)
3x Superior Talent Appreciation Reward Award (*Top Performer Recognition*)
23x Applause Award (*Leadership-Nominated Recognition Program*)

EDUCATION

The University of Florida, College of Engineering – Gainesville, FL

Bachelor of Science, Computer Science

Honors: *Cum Laude*

Minor: *Sales Engineering*, Certificate: *Engineering Leadership*

Extracurriculars

Sigma Nu Fraternity, President

- Led the strategic planning & operations of a 70-member chapter with an annual budget of \$260,000

Association of Sales Engineers, President & Founder

- Founded and led the organization to promote the sales engineering career path and hiring opportunities