

Cheyyan User Experience Testing and Feedback

5

Responses

04:03

Average time to complete

Active

Status

1. Name

5

Responses

Latest Responses

"Sophie "

"Freya Edwards "

"Theresa Rose Sebastian"

2. How easy was it to navigate through the app?

Promoters3

Passives2

Detractors0

0

60

NPS®

-100

+100

3. How difficult was it adding tasks

Extremely difficult0

Somewhat difficult0

Neutral0

Somewhat Easy1

Extremely Easy4

4. How big was the sense of achievement after completing your tasks?

<div></div> Above Average	3
<div></div> Average	2
<div></div> Below average	0



5. 4. Do you think there is any more fields to be added in the "Add Tasks" Section?

5

Responses

Latest Responses

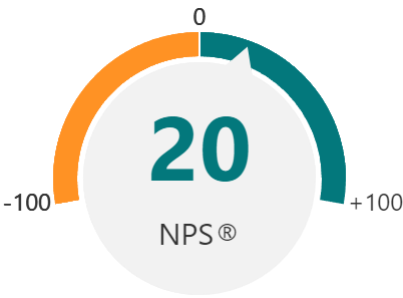
"No I think the current fields are sufficient."

"No, in my opinion it gives all options necessary"

"I'd maybe suggest a field to address how important the task ..."

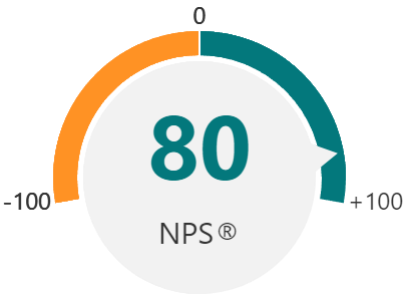
6. Did you find the quest completion process intuitive?

Promoters	1
Passives	4
Detractors	0



7. Were you able to easily understand the requirements for each quest?

Promoters	4
Passives	1
Detractors	0



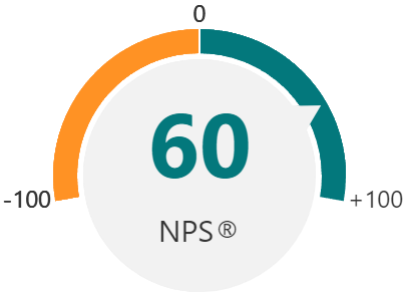
8. Did the app correctly save your progress after completing a quest?

<div></div> All the Time	3
<div></div> Most of the Time	2
<div></div> Hardly ever	0
<div></div> Never	0



9. How would you rate the app's performance?

Promoters	3
Passives	2
Detractors	0



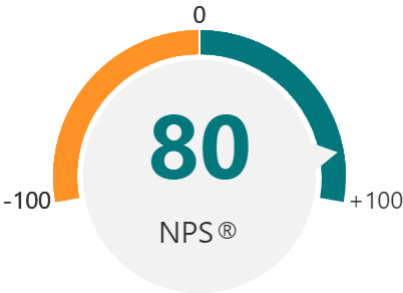
10. How often did you experience lag or crashes?

<div></div> All the Time	0
<div></div> Most of the Time	0
<div></div> Hardly ever	3
<div></div> Never	2



11. Did you find the Reward feature Intuitive?

Promoters	4
Passives	1
Detractors	0



12. Were the Downloaded Rewards appropriate?

Strongly Agree	3
Agree	1
Neither Agree or Disagree	1
Disagree	0
Strongly Disagree	0



13. Did you encounter any problems with redeeming your reward?

Yes	0
No	5



14. If Yes to previous Question, Explain the Issue

0
Responses

Latest Responses

15. What features would you like to see added to the app in the future?

5
Responses

Latest Responses

- "I think all the features are good and doesn't need any additi...
- "None"
- "Maybe the ability to create a community on the app so you ...

16. Did you encounter any issues or bugs while using the app?

Yes	2
No	3



17. If Yes, Please explain

2
Responses

Latest Responses
"Crashed occasionally"

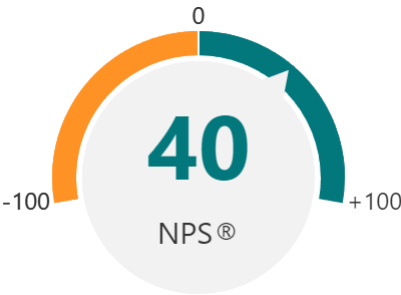
18. Is this an App you would use in the long term for personal achievement

Yes	5
No	0



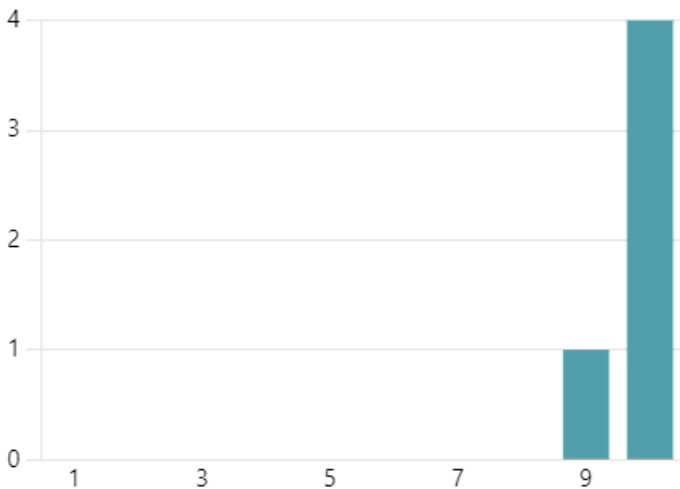
19. Do you think this app has increased your productivity?

Promoters	3
Passives	1
Detractors	1



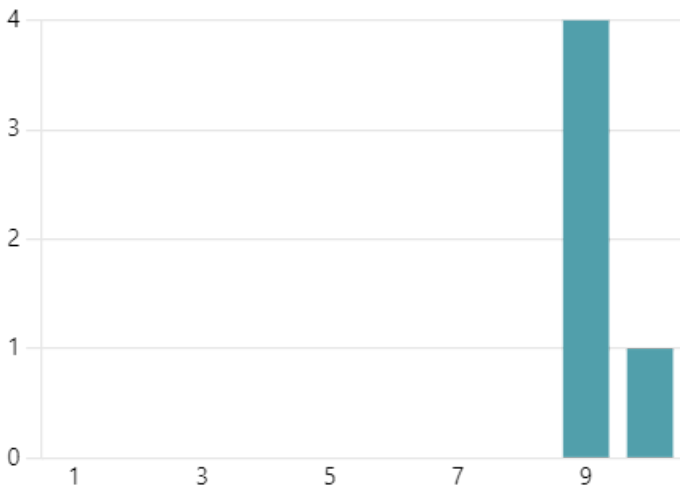
20. How likely would you recommend our product to friend or colleague?

9.80
Average Rating



21. Overall, how would you rate our product?

9.20
Average Rating



22. Please specify what you would add or remove.

5
Responses

Latest Responses

"I think the app works well the way it currently is."
"Fixes to improving crashing and make it slightly more intuiti..."
"Would only suggest adding some colours that help catch the..."

23. Please fill in any additional comments or suggestions you may have.

1
Responses

Latest Responses

"Really well designed app and I found it very helpful! "
