

## PLCnext Controller to Mguard Secure Cloud communication

### Contents

Objective.....	1
Requirements .....	1
Procedure .....	1
Creating the required accounts .....	2
Adding the License key .....	4
Offline Installation .....	5
Downloading the mGuard Secure Cloud Connector App .....	5
Installing the Connector App on the PLCnext controller .....	6
Activating the license off-line .....	7
On-Line Connector APP and License install.....	13
Obtaining a cloud configuration for the PLCnext controller .....	16
Creating the Service Workstation (mGuard Secure Client ) configuration .....	19

### Objective

Accessing a PLCnext controller via the Mguard Secure Cloud

### Requirements

- A PLCnext controller
- A PLCnext Community account
- A ProfiCloud account (optional)
- An Mguard Secure Cloud account
- An Mguard Secure Cloud PLCnext License

### Procedure

Following is a summary of the steps needed to set up Secure Cloud communication to a PLCnext controller.

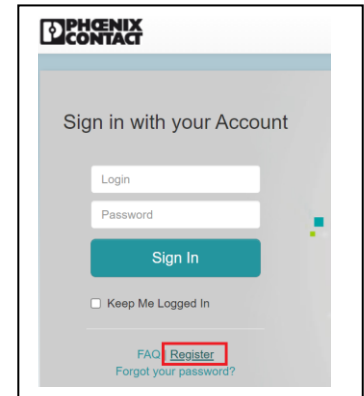
- Create a ProfiCloud account
- Use the ProfiCloud account credentials to log into the PLCnext Store
  - *The store is where PLCnext libraries and Apps can be obtained*
- Download the Mguard Secure Cloud Connector App for the PLCnext controller
  - *The connector App functions as the VPN client in the PLCnext controller and creates a VPN to the Secure Cloud*
- Install the Mguard Secure Cloud App on the PLCnext controller
- Obtain a Mguard Secure Cloud PLCnext license
  - *This will have to be purchased*
- Add the License to the PLCnext store account
- Enter the License into the PLCnext controller
- Activate the License offline

- Create an mGuard Secure Cloud account
- Obtain an ipSec VPN PLCnext controller configuration from the mGuard Secure Cloud account page
- Install the PLCnext controller configuration onto the PLCnext controller

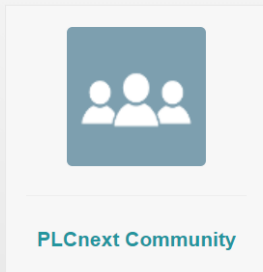
## Creating the required accounts

We will first create a Proficloud account. These credentials can then be used to log into the PLCnext Store

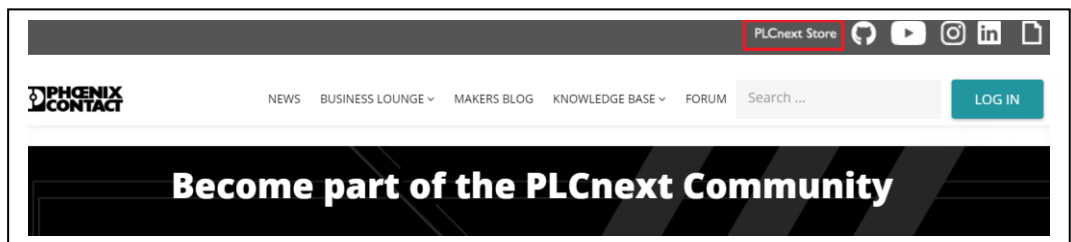
1. Go to: [www.proficloud.net](http://www.proficloud.net)
2. Click **Register** to create an account
3. Once the account has been created, Sign into the account and scroll down to the **PLCnext Community** icon
4. Go to the PLCnext Community by clicking on the icon:



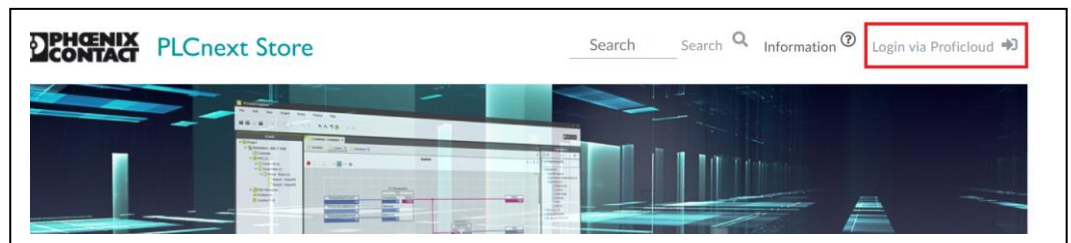
### PLCnext Community



5. When at the Community, click the **PLCnext Store** icon to access the PLCnext store

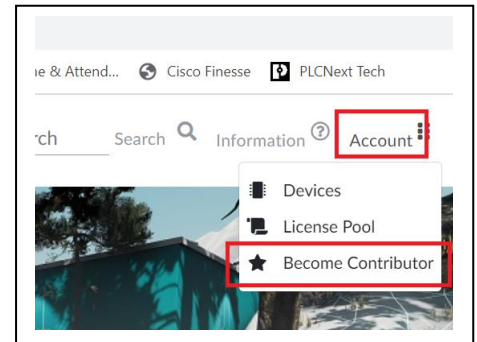
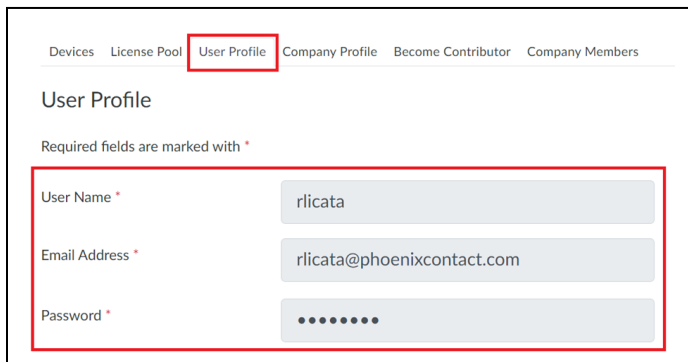


6. When at the PLCnext store, select **Login via Proficloud** and enter your Proficloud account credentials

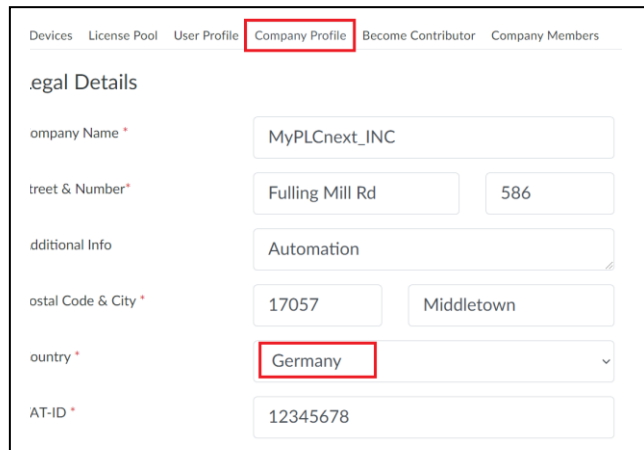


As of 9/10/2021 (the writing of this procedure) you must create a fictitious German company account to be able to download the necessary software items

7. After logging into the PLCnext store click on the **Account** option
8. Then select **Become Contributor**
9. Click the User Profile tab and enter your user information including the username and the password used for your ProfiCloud account. Also enter your email address
10. Fill in the remaining information and click **Save**

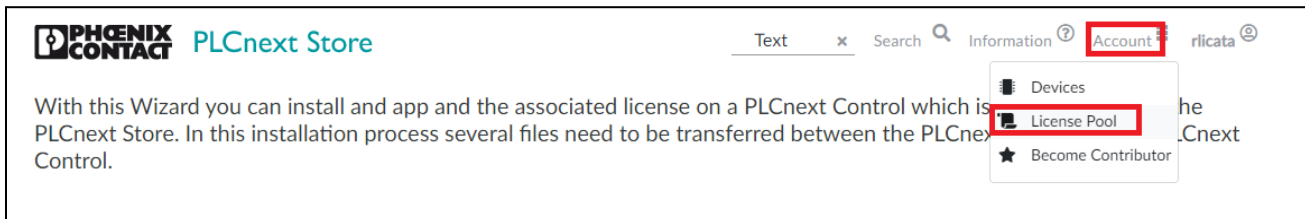
11. Next click **Company Profile** tab
12. Create a fictitious Company . Make sure the selected Country is **Germany**



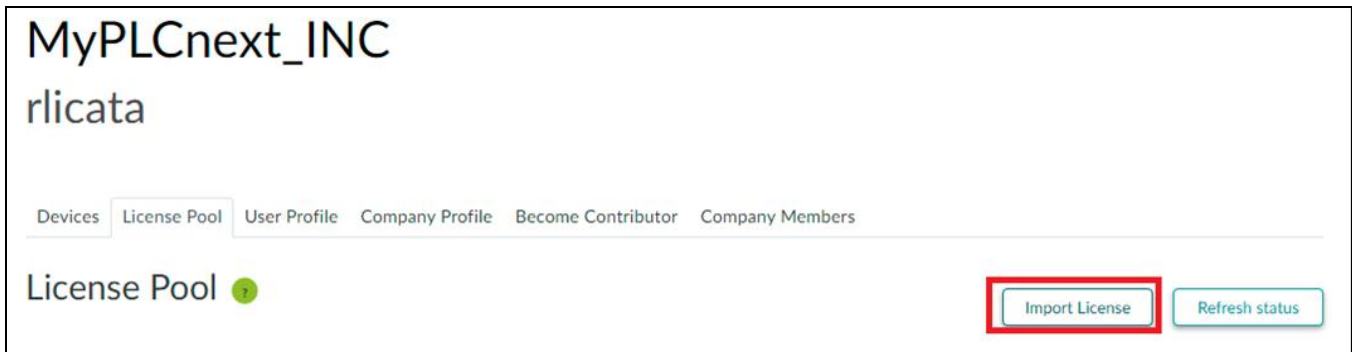
13. After completing the form Click **Save**

## Adding the License key

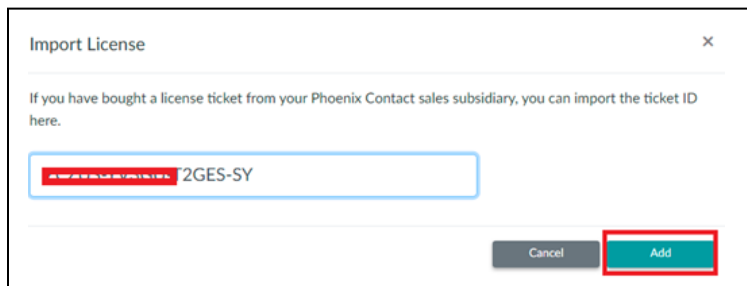
14. At the PLCnext Store click **Account** then select **License Pool**



15. Next click on the **Import License** button



16. Enter your purchased license number and click **Add**

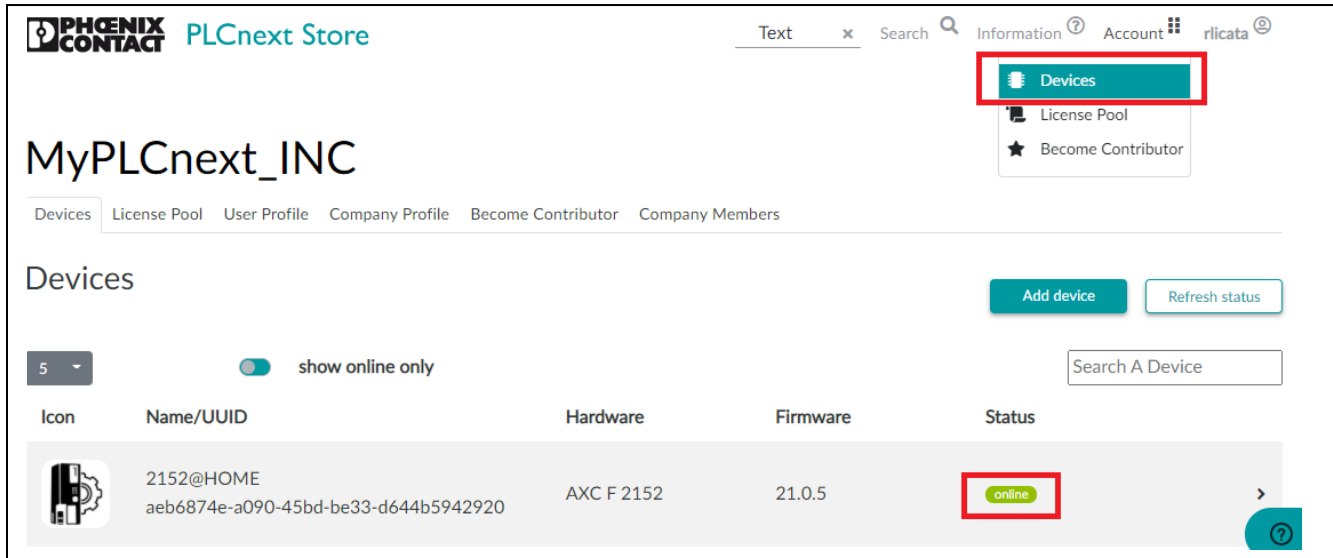


After completing the preceding steps, you will be ready to perform either an Off-line APP+ license install or an On-line APP + License install.

You can check to see if the PLC is online by as follows:

- In the PLCnext Store click Account.
- Then Select Devices

If your PLCnext controller is On-line you will see the online (green) status to the right of the listed controller



PHOENIX CONTACT PLCnext Store

Text x Search Information ? Account rlicata


Devices License Pool User Profile Company Profile Become Contributor Company Members

MyPLCnext\_INC

Devices

Add device Refresh status

5 show online only Search A Device

Icon	Name/UUID	Hardware	Firmware	Status
	2152@HOME aeb6874e-a090-45bd-be33-d644b5942920	AXC F 2152	21.0.5	online

- If the PLC is Offline, follow the procedure on page 5
- If the PLC is Online, follow the procedure on page 13

## Offline Installation

### Downloading the mGuard Secure Cloud Connector App

- Now that the Company profile has been created, use the search option (top of page) to search on the word **mguard**

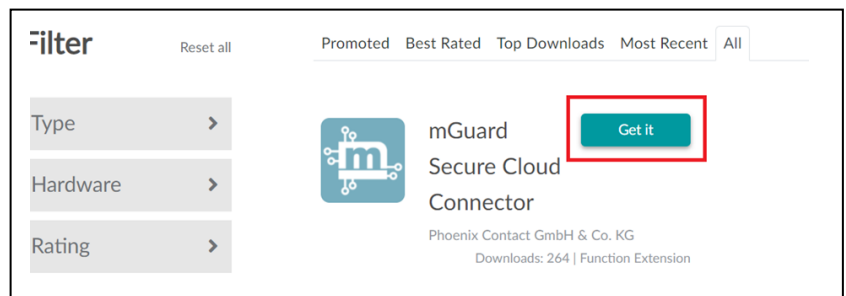


PHOENIX CONTACT PLCnext Store

mguard Search Information ? Account Company Members


The **mGuard Secure Cloud Connector** app should appear in the list of objects found

- Click **Get it** for the **mGuard Secure Cloud Connector APP**



filter Reset all Promoted Best Rated Top Downloads Most Recent All

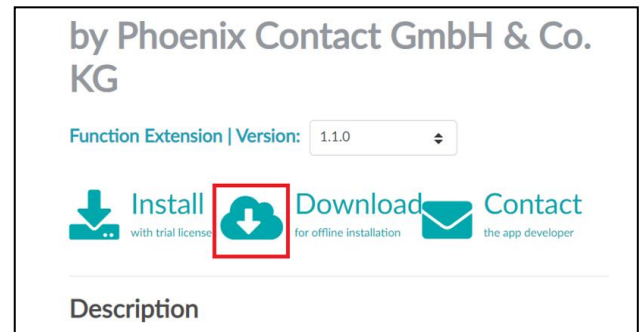
Type Hardware Rating

 mGuard Secure Cloud Connector

Phoenix Contact GmbH & Co. KG  
Downloads: 264 | Function Extension

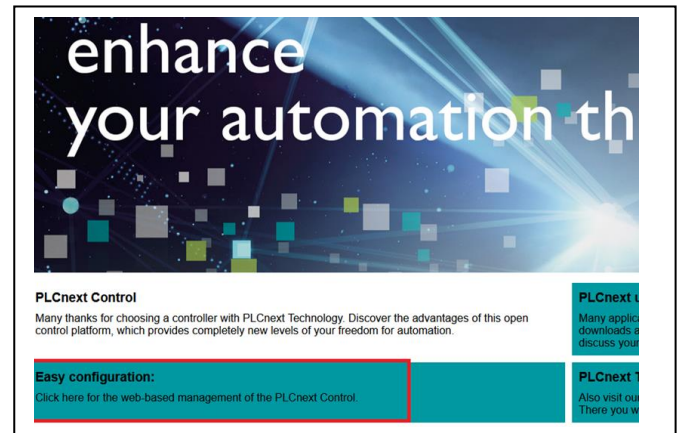
Get it

19. Download the Connector app
20. Place the downloaded App somewhere on your computer so that it can be located when needed

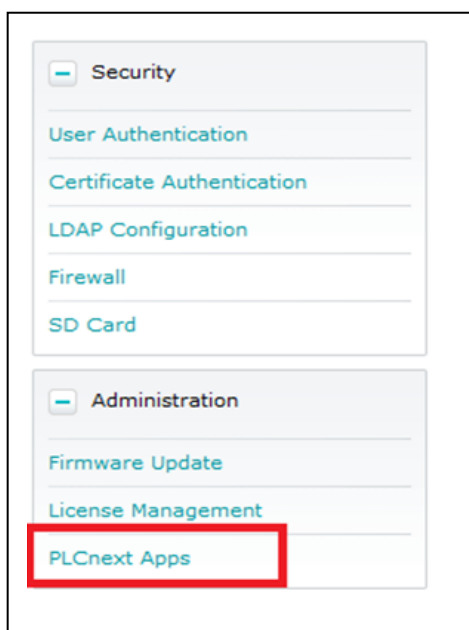


## Installing the Connector App on the PLCnext controller

21. Access the PLCnext controller's web interface by entering the IP address of the controller into a web browser (this example used Google Chrome browser)
22. Select **Easy configuration**




23. When in the web page of the PLCnext controller, click on the **PLCnext Apps** option



24. Click on the Install App and browse to the App you have

just downloaded from the PLCnext store

**AXC F 2152**  
**2404267**



- Information
- General Data
- Network Configuration
- Diagnostics

## Administration

**PLCnext Apps**

**System Message**

Information	-
Warning	Apps management can adversely affect the real-time behavior c

**Installed PLCnext Apps**

App Name	App ID	Version	Min FW Version
<div style="border: 2px solid red; padding: 2px;">Install App</div>			

After the App is installed you will see it in the Installed PLCnext Apps list

25. You must now start the App by clicking Start

## Administration

**PLCnext Apps**

**System Message**

Information	-
Warning	Apps management can adversely affect the real-time behavior of the system. Therefore, do not manage any apps during productive operation!

**Installed PLCnext Apps**

App Name	App ID	Version	Min FW Version	Manufacturer	License Status	App Status
mGuard Secure Cloud Connector	60002172000180	1.1.0	21.0.0	PHOENIX CONTACT GmbH & Co. KG	License invalid	STOP

Start

Uninstall

Install App

The status of the App will change to RUN and it will be unlicensed

## Administration

**PLCnext Apps**

**System Message**

Information	-
Warning	Apps management can adversely affect the real-time behavior of the system. Therefore, do not manage any apps during productive operation!

**Installed PLCnext Apps**

App Name	App ID	Version	Min FW Version	Manufacturer	License Status	App Status
mGuard Secure Cloud Connector	60002172000180	1.1.0	21.0.0	PHOENIX CONTACT GmbH & Co. KG	License invalid	RUN

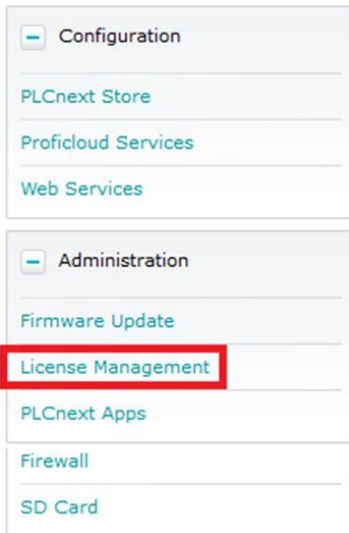
Run

Stop

Install App

## Activating the license off-line

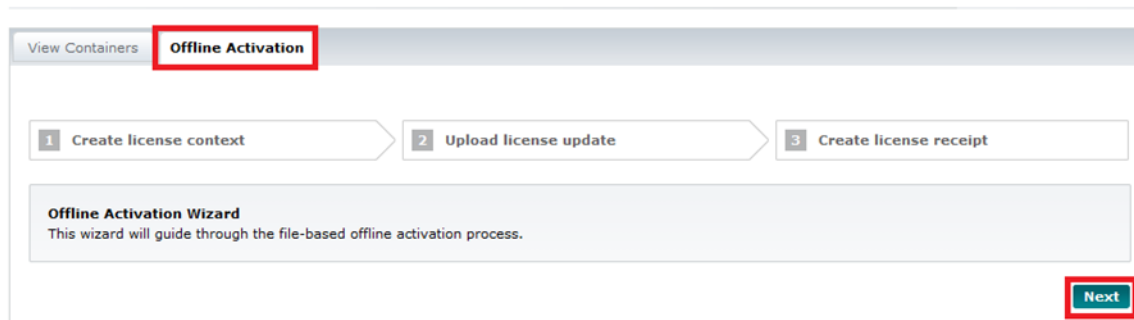
26. While in the web Page of the PLCnext controller, access the License management



27. Next, click on the **Offline Activation**

## Administration

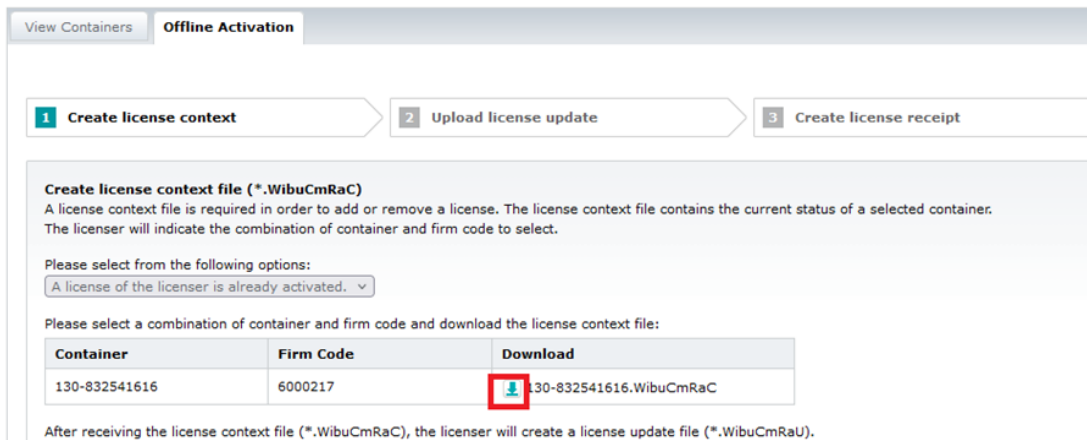
### License Management



After loading the mGuard Secure Cloud Connector app you should have a .WibuCmRac file in this area of the web page



28. Click on the download arrow and download this file to your computer. Place the file in a location where it can be found for further use




View Containers Offline Activation

1 Create license context 2 Upload license update 3 Create license receipt

**Create license context file (\*.WibuCmRaC)**  
A license context file is required in order to add or remove a license. The license context file contains the current status of a selected container. The licenser will indicate the combination of container and firm code to select.

Please select from the following options:  
A license of the licenser is already activated. ▾

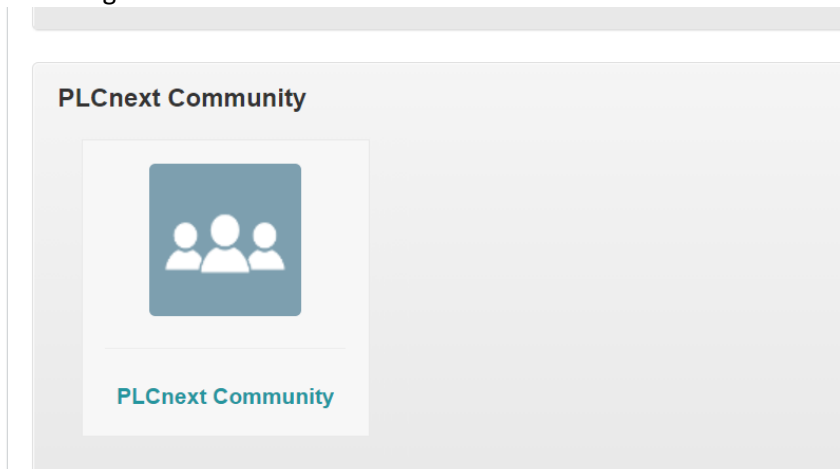
Please select a combination of container and firm code and download the license context file:

Container	Firm Code	Download
130-832541616	6000217	 130-832541616.WibuCmRaC

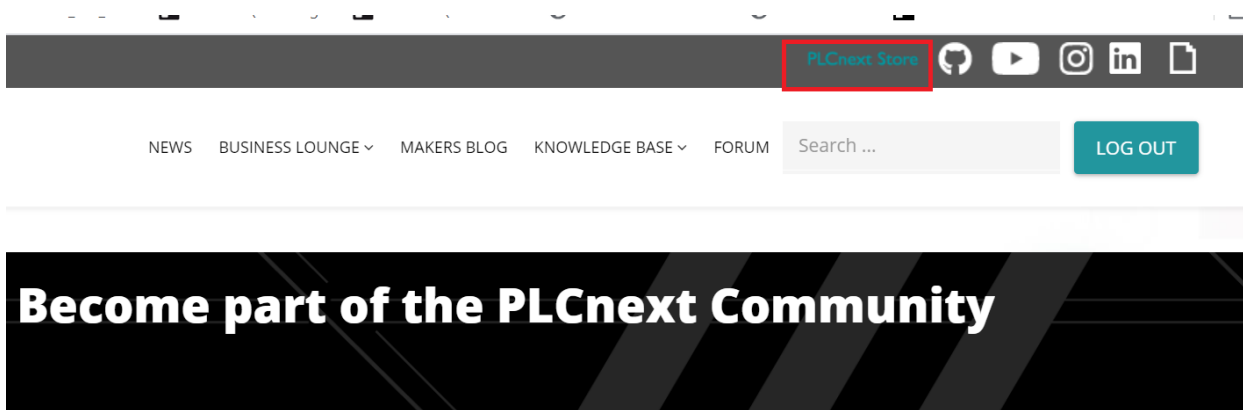
After receiving the license context file (\*.WibuCmRaC), the licenser will create a license update file (\*.WibuCmRaU).

29. Next go back to the PLCnext community / PLCnext Store ["https://www.proficloud.net"](https://www.proficloud.net) and log in with your created account credentials

30. Log into the account and scroll down to



31. Click on the PLCnext Community button to go to the Community  
32. When at the Community, click to access the **PLCnext Store**

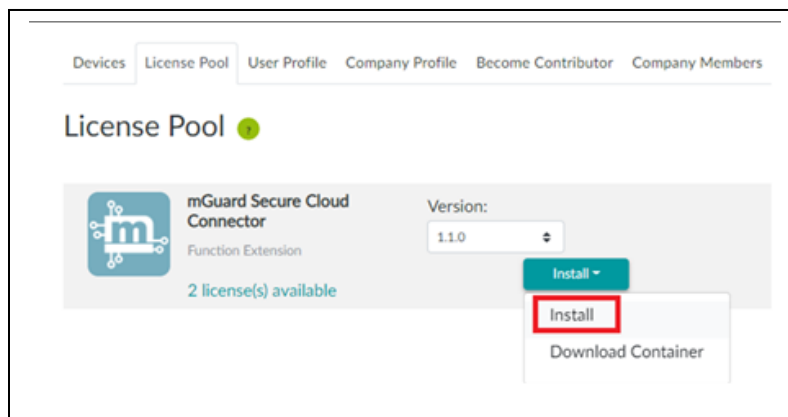


You may have to log in again with your Proficloud credentials

33. Select Account then select **License Pool** from the drop-down menu



34. Click on the Install and select Install



35. Next select the off-line PLC controller to which the license will be installed

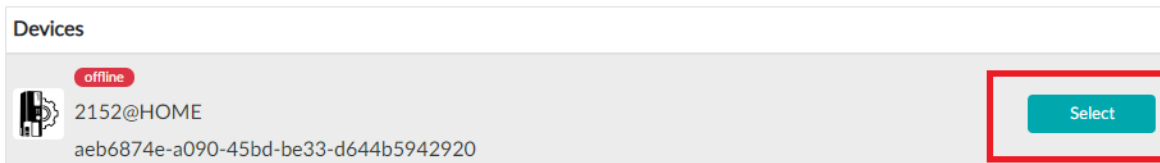
[Installation with full license](#)

- 1 Target Device
- 2 Installation Option
- 3 Finish Installation


Select the target device for this installation.

☒ only online ☒ only eligible

Search A Device



### 36. Now select the third option [Manual]



offline


2152@HOME

aeb6874e-a090-45bd-be33-d644b5942920

#### Choose the desired installation option for your device

- |          |           |   |
|----------|-----------|---|
| Option 1 | Automatic | The installation is automatically performed via the devices' internet connection. This option is only available if the device is currently online.                                  |
| Option 2 | Scheduled | The installation is automatically performed via the devices' internet connection once the device is online again. This option is only available if the device is currently offline. |
| Option 3 | Manual    | The installation is performed as a manual offline process. The user has to interact manually with the device to finish the installation.  |

### 37. Accept the terms and click **Install**



2152@HOME

aeb6874e-a090-45bd-be33-d644b5942920

#### Manual Installation

The device may perform an automatic restart to finish the installation. Therefore, be aware that the device might go offline for a few minutes once the installation has been finished.

Please accept the terms of use for downloads.

- ☒ I accept the [general terms of use](#)
- ☒ I accept the [software license terms](#)

Install

38. Click the **Upload WibuCmRaC** file arrow and browse to the **XXX.WibuCmRaC** file that was saved on your computer in step 28. This file will be converted to an **XXX.WibuCmR** file.
39. Click the **Download License File (\*WibuCmR)** button to download the new XXX.WibuCmR file to your computer. Place it where it can be found for later use.

Preparation: Download the app container for offline installation.

Install the app with the Web Based Management on the Controller Please check the compatibility of this app with your controller-type and the controller-firmware-version manual. Please note that offline installation via WBM is only possible on controllers with firmware-version 2020.0 or higher. Download the app container if needed:

[Download App Container](#)

Steps to activate "mGuard Secure Cloud Connector" on device "aeb6874e-a090-45bd-be33-d644b5942920"

- 1 Create the license context file (Controller) & Upload the created license context file (Store)
 

Open the "Offline Activation Wizard" in the Web Based Management of the PLCnext Control (Administration -> License Management -> Offline Activation). Download the license context file (\*.WibuCmRaC)
- 2 Download the license update file (Store) & Import the license update file (Controller)
 

The PLCnext Store has created the license update file (\*.WibuCmRaU). Download here the license update file.

Upload WibuCmRaC File (\*.WibuCmRaC)

File name: 123-000544444

[Back](#) [Next](#)

[Download License File \(\\*.WibuCmRaU\)](#)

[Next](#)

40. Return to the License Management page of the PLCnext controller and select the **Offline Activation** tab
41. Click the **Next** buttons until you reach the **Upload license updated file (\*.WibuCmR)** page
42. Click the **Browse** button and locate the XXX.WibuCmR file that was downloaded in step 39
43. Click **Next**

View Containers
Offline Activation

1 Create license context

2 Upload license update

3 Create license receipt

**Upload license update file (\*.WibuCmRaU)**

After receiving the license context file (\*.WibuCmRaC), the licenser will create a license update file (\*.WibuCmRaU).

Please select the license update file (\*.WibuCmRaU):

Browse...

[Back](#) [Next](#) [Cancel](#)

The Installed mGuard Secure Cloud Connector app should now have a valid license

System Message

Information	-
Warning	Apps management can adversely affect the real-time behavior of the system. Therefore, do not manage any apps during productive operation.

Installed PLCnext Apps

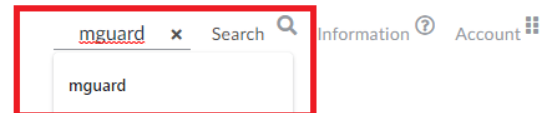
App Name	App ID	Version	Min FW Version	Manufacturer	License Status	App Status
mGuard Secure Cloud Connector	60002172000180	1.1.0	21.0.0	PHOENIX CONTACT GmbH & Co. KG	License valid	RUN

Install App

## On-Line Connector APP and License install

If the PLCnext controller is Online do the following to install the Connector App and the License. You must have already completed steps 1 through 16

1. In the PLCnext Store perform a search on mguard



MyPLCnext\_INC  
rlicata

You will see the following App.

2. Click on the [m] icon. Not on the Get it

Filter


Reset all

Promoted
Best Rated
Top Downloads
Most Recent
All

Type >

Hardware >

Rating >



mGuard Secure Cloud Connector


Phoenix Contact GmbH & Co. KG

Downloads: 279 | Function Extension

(Ord.No.: 1270965) Access your

Get it


3. Next select Install with full license



## mGuard Secure Cloud Connector


by Phoenix Contact GmbH & Co. KG

Function Extension | Version: 1.1.0




**Install**

with full license



**Download**

for offline installation



**Contact**

the app developer

---

**Description**  
(Ord.No.: 1270965)

4. Select the online PLC to which the App and License will be installed

1

Target Device

2

Installation Option

3

Finish Installation


Select the target device for this installation.

☒ only online

☐ only eligible
 

Search A Device

**Devices**

	<div style="background-color: #00b050; color: white; padding: 2px 5px; border-radius: 3px; display: inline-block;">online</div> <p>2152@HOME</p> <p>aeb6874e-a090-45bd-be33-d644b5942920</p>	<div style="border: 2px solid red; padding: 5px; display: inline-block; background-color: #00a09a; color: white; border-radius: 3px;">Select</div>
---	--	--

5. Next, select the Automatic option

Choose the desired installation option for your device

Option 1	<div style="border: 2px solid red; padding: 5px; display: inline-block; background-color: #00a09a; color: white; border-radius: 3px;">Automatic</div>	<p>The installation is automatically performed via the devices' internet connection. This option is only available if the device is currently online.</p>
Option 2	<div style="background-color: #ccc; padding: 5px; display: inline-block; border-radius: 3px;">Scheduled</div>	<p>The installation is automatically performed via the devices' internet connection once the device is online again. This option is only available if the device is currently offline.</p>
Option 3	<div style="background-color: #00a09a; padding: 5px; display: inline-block; border-radius: 3px; color: white;">Manual</div>	<p>The installation is performed as a manual offline process. The user has to interact manually with the device to finish the installation.</p>

Page | 14

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Phone: 717-944-1300 | Technical Service: 800-322-3225  
E-mail: techservice@phoenixcon.com | Website: www.phoenixcontact.com

## 6. Now accept the general terms and select Install

### Automatic Installation

The device may perform an automatic restart to finish the installation. Therefore, be aware that the device might go offline for a few minutes once the installation has been finished.

Please accept the terms of use for downloads.

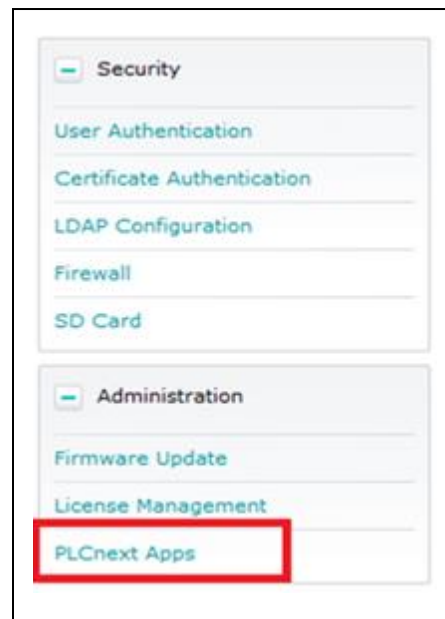
- ☒ I accept the [general terms of use](#)  
☒ I accept the [software license terms](#)

Install

It may take a few minutes. The Connector App and the License will now be pushed to the Online PLC

After completing the preceding steps, you can log into the web page of the PLCnext controller to check that the App has been installed

## 7. Click on the PLCnext Apps link



You should see the App listed with a Valid license.  
If it is not running, click RUN

System Message	
Information	-
Warning	Apps management can adversely affect the real-time behavior of the system. Therefore, do not manage any apps during productive operation

### Installed PLCnext Apps

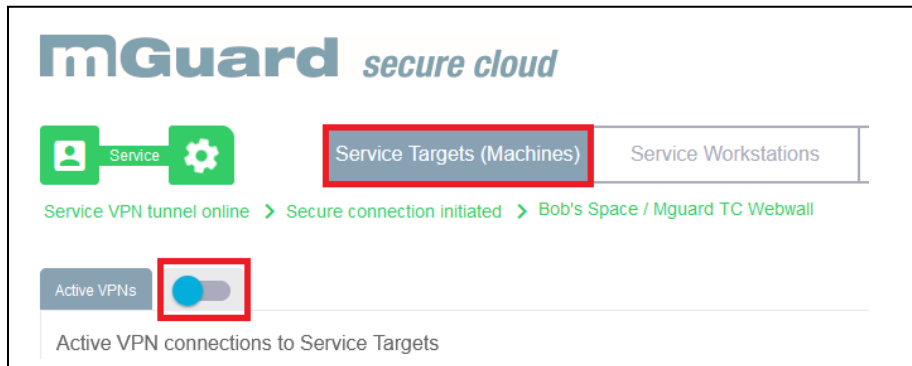
App Name	App ID	Version	Min FW Version	Manufacturer	License Status	App Status
mGuard Secure Cloud Connector	60002172000180	1.1.0	21.0.0	PHOENIX CONTACT GmbH & Co. KG	License valid	RUN

Install App

## Obtaining a cloud configuration for the PLCnext controller

This section assumes you have an Active Secure Cloud account.

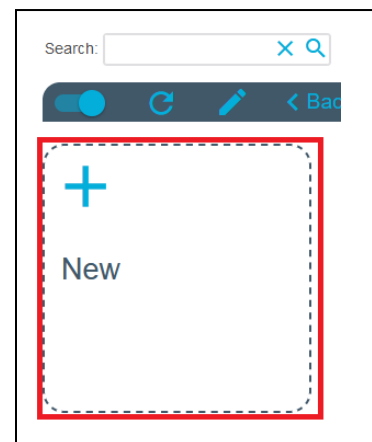
8. Log into your Secure Cloud account and select Service Target (Machines)



9. Click on the + New to create a new configuration

You must, at least, give the new configuration a name

10. Click OK to save



X

### Add new machine

Machine name: \*  
PLCnext\_MGSC

type:

Serial number:

Build year:

Manufacturer:

Manufacturing number:

Supplier:

Delivery day:

Location:

Activation:

Software:

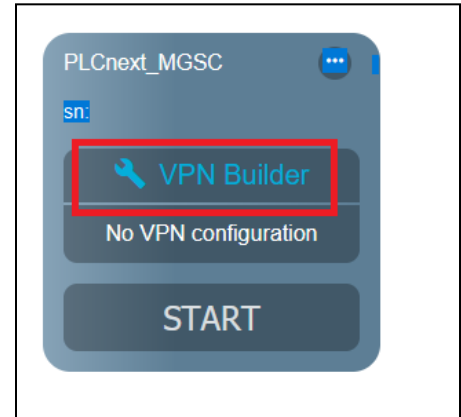
Notice:

\* = Mandatory field

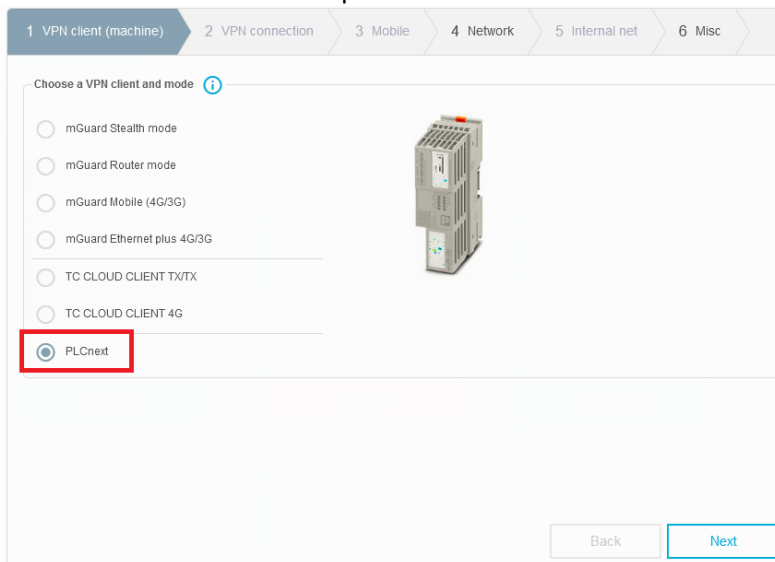
Cancel
OK



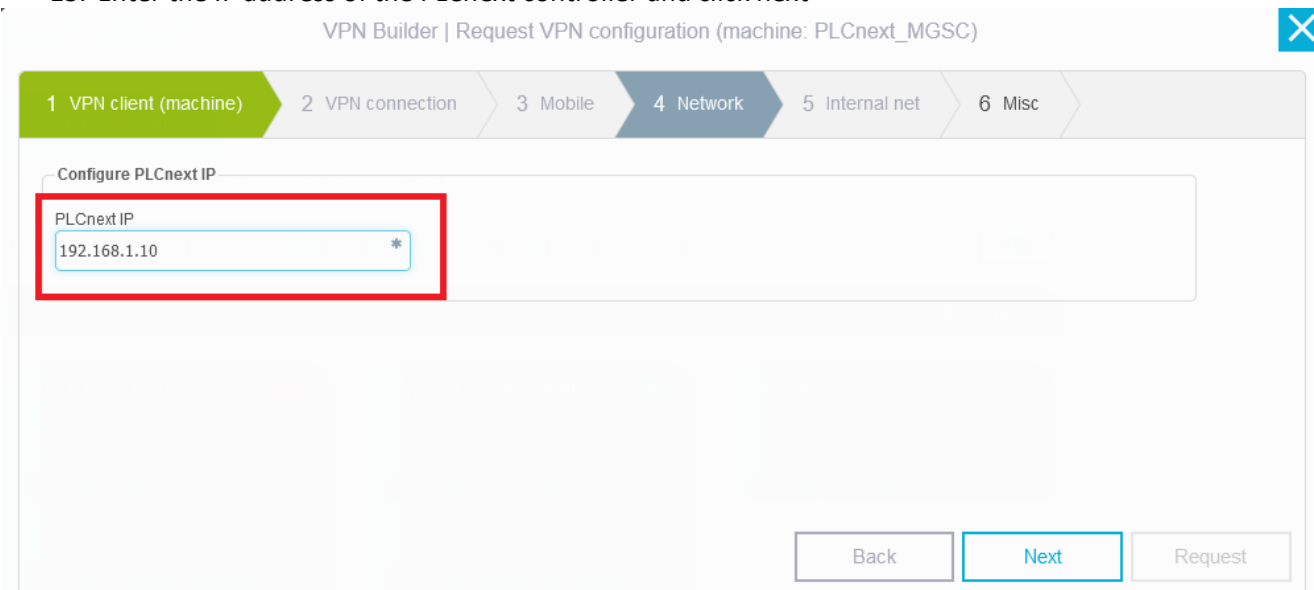
11. Locate the new configuration and select the **VPN Builder** button. This will start the build a configuration application



12. Select the **PLCnext** option and click **Next**



13. Enter the IP address of the PLCnext controller and click next



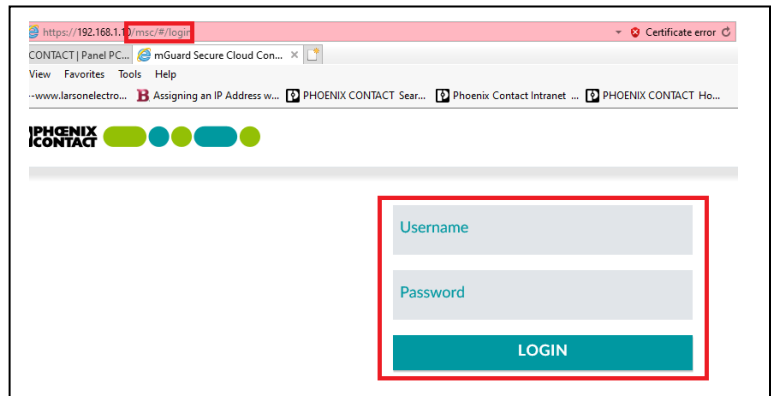
You must now click Request and download the configuration to your computer. Place the configuration in a location on your computer where it can be found for future use.

## Loading the Mguard Secure Cloud configuration into the controller

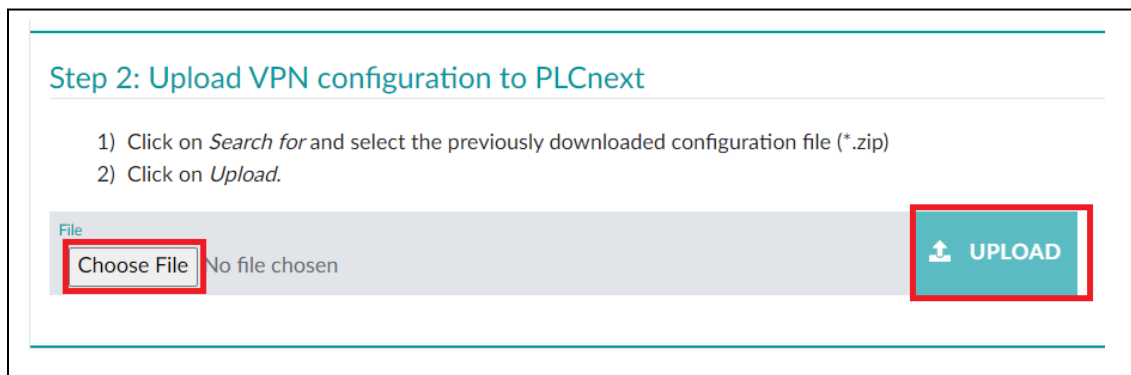
- Open a browser which has access to the web page of the PLCnext controller and enter the address of the PLCnex controller followed by /msc. In this example I used: **192.168.1.10/msc**

You will see the Connector app Login page.

- Enter the credentials for the PLCnext controller's web page access and click **LOGIN**



- When logged in scroll down to the UPLOAD option and select **Choose File**
- Browse to the downloaded Cloud configuration and select it
- After the configuration is selected, click **UPLOAD**



- Scroll back up to the status section of this page and you should a tunnel started status

Status				STOP
Name	Remote host	ISAKMP SA	IPsec SA	
PHO17001USM14897	3.217.247.9	✓	✓	

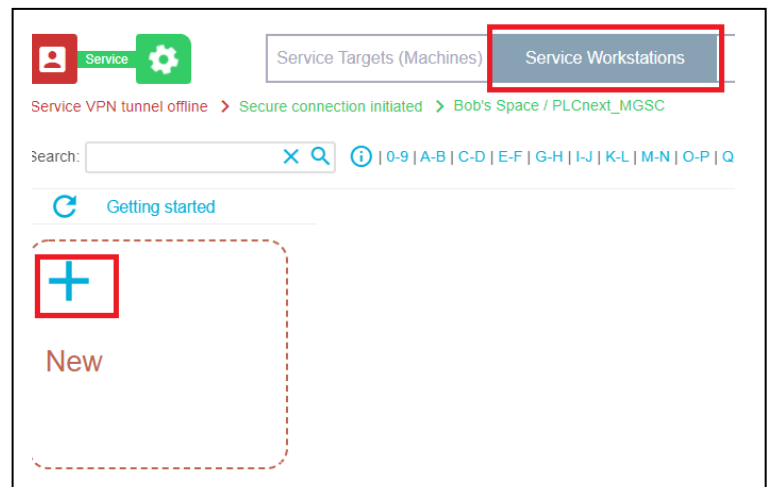
  

Settings	
<input checked="" type="checkbox"/>	Automatically start VPN on Boot-up

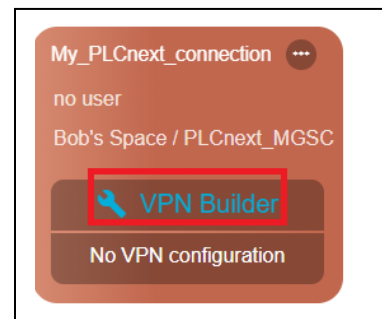
## Creating the Service Workstation (mGuard Secure Client ) configuration

1. Log into you mGuard secure cloud account
2. Click on the **Service Workstation** option
3. Next, click the + New to create request a new configuration

You must, at least, give the configuration a name



4. After you have added the configuration request to the Cloud account, locate it and click on the VPN Builder option
5. Select the VPN client (service) device, enter a password and click next
6. Select the standard IPsec of UDP 500 and 4500 and click Next
7. For the IP address of the network enter the subnet address of the IP address given to the mguard



In this example the IP address of the PLCnext controller is 192.168.1.10. therefore, the subnet address will be 192.168.1.0 /24

### Machine network

#### Configure machine network

Please enter the destination network, which you want to reach through your VPN connection, for example, IP address of 255.255.255.0.

IP address of the network:
192.168.1.0

**Hint:** The IP address of the network must be the one you entered during registration. If you want to use another net, please contact the support.

Netmask:
255.255.255.0 (/24)

WAN port
LAN port

Machine network: 192.168.0.0/24

\* = Mandatory field

8. Click **Request** to obtain the configuration
9. This configuration can now be downloaded in to the Mguard Secure VPN Client software