



# Data Cleansing

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#### About Me

2011 Started to study Software Engineering

2013 Moved to Edinburgh to study Computer Science

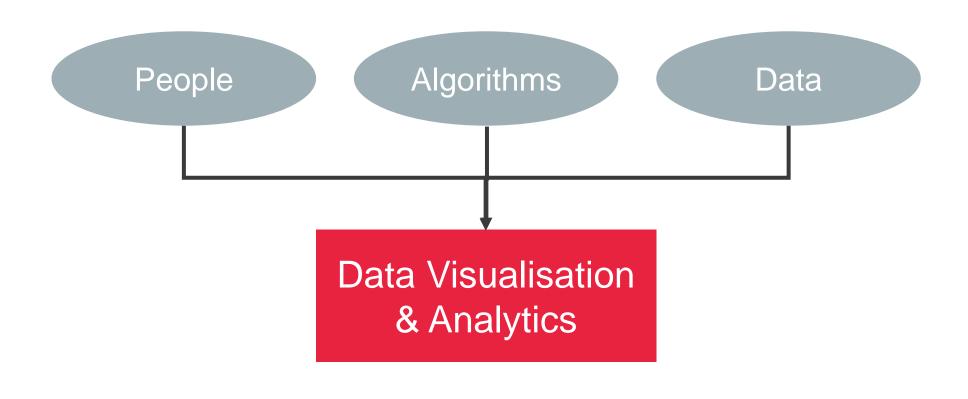
2015 Started my PhD in Data Visualisation and Analytics

2018 Worked as a Research Associate

2021 Lecturer in Software Engineering and Data Science

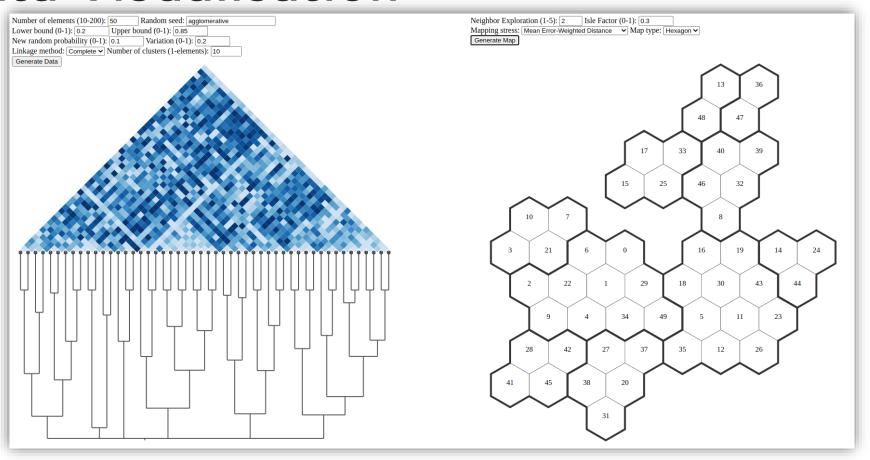


#### **Data Visualisation**



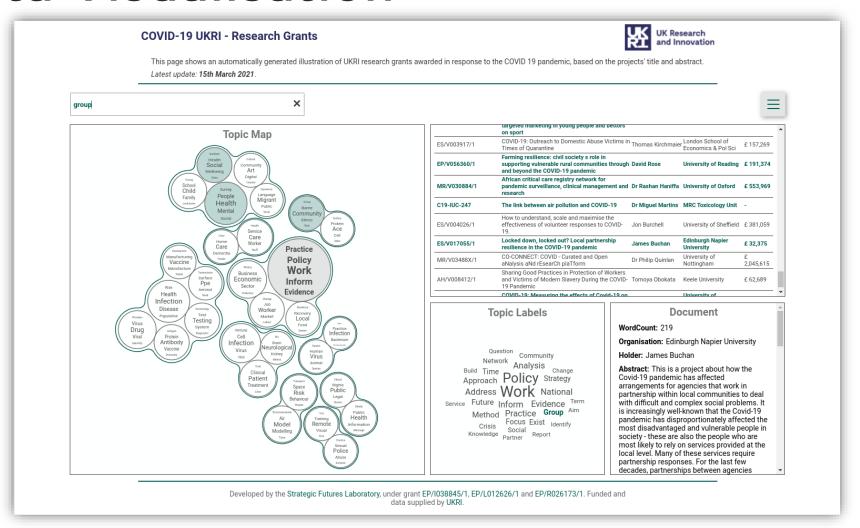


#### **Data Visualisation**





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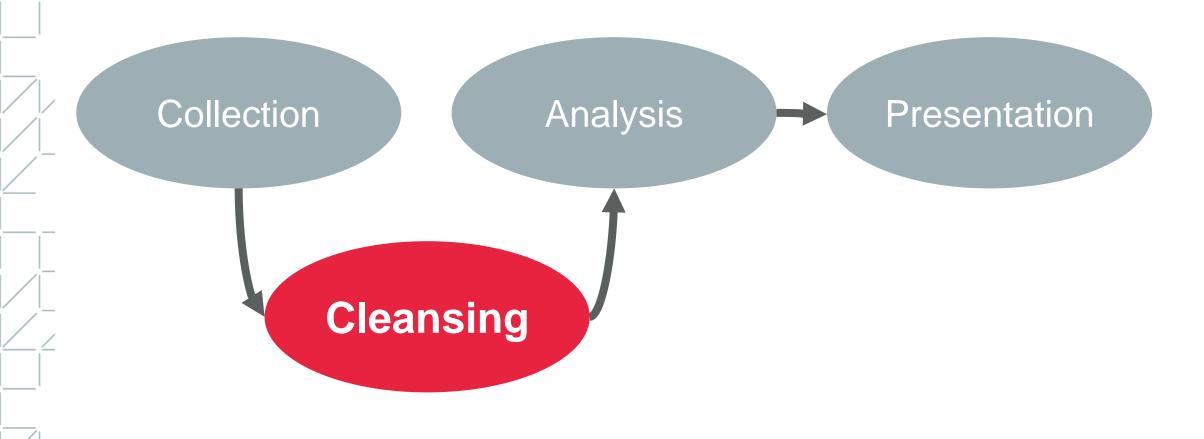


## **Processing Data**





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# Why do you want Clean Data?

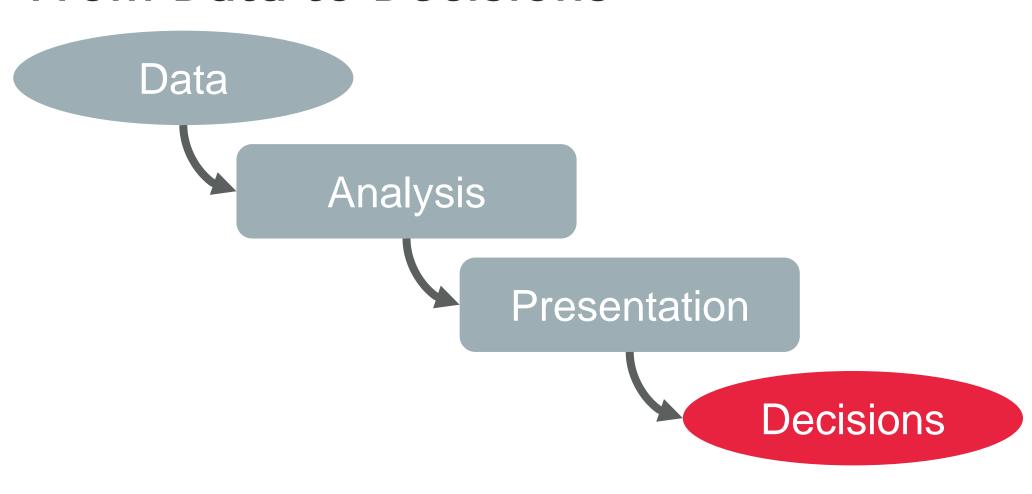


### Why Investing in Data?

Data is used by organisations or individuals seeking informed decision making

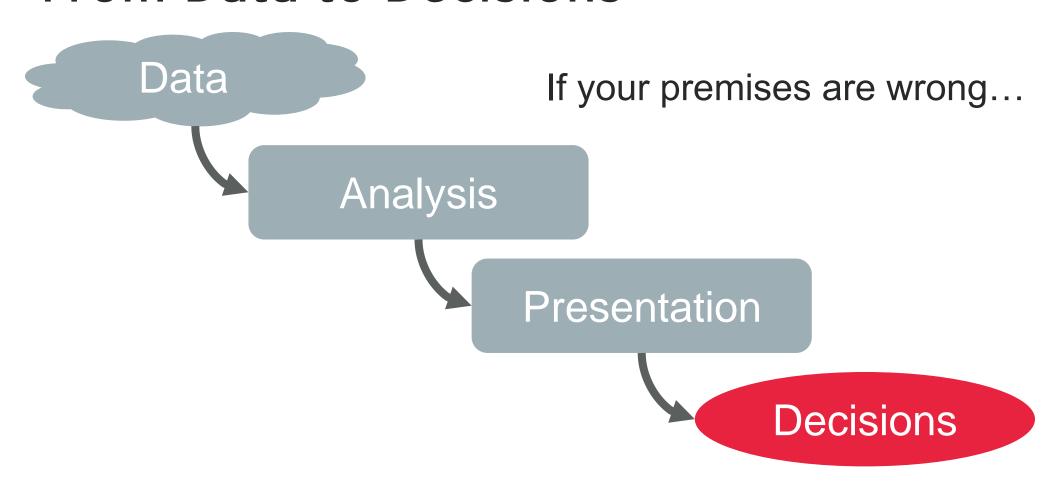


#### From Data to Decisions



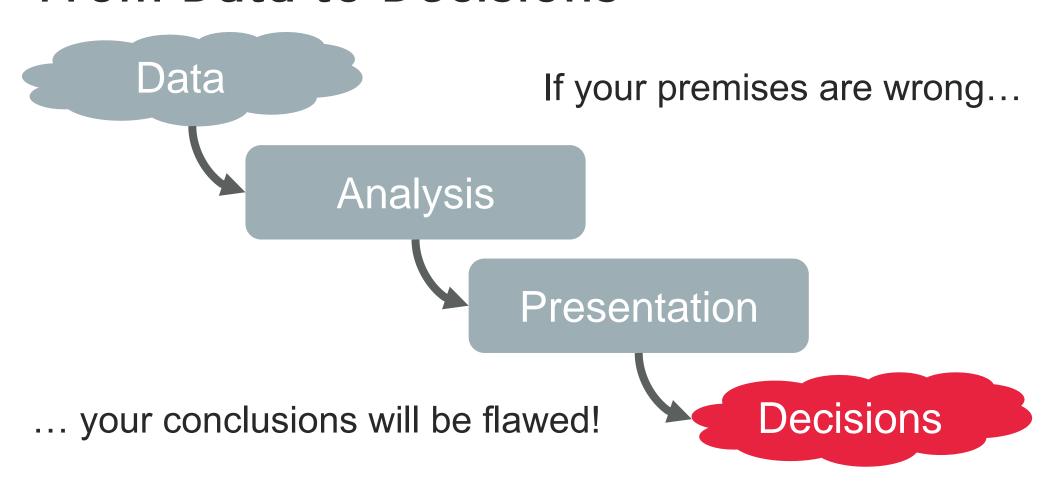


#### From Data to Decisions





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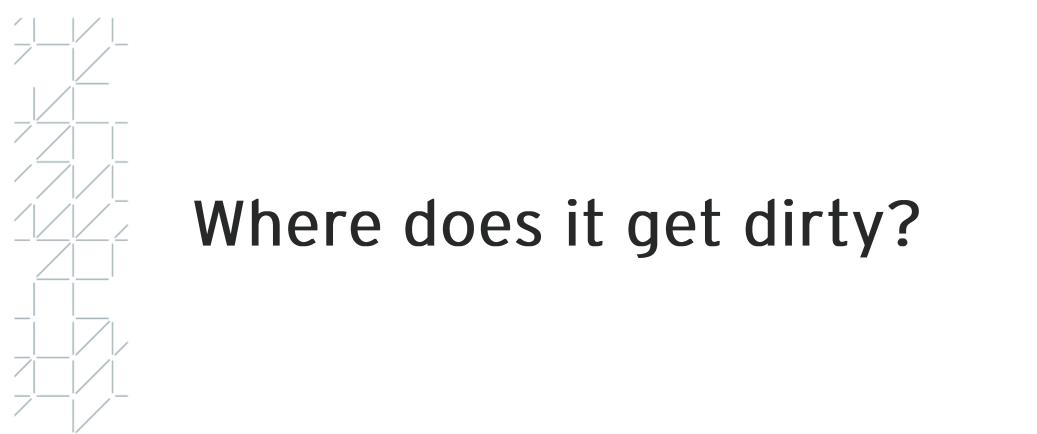




#### Impacts of Dirty Data

- Bad data lead to inaccurate results and false insights
- ... which lead to the wrong decisions being taken
- ... which can have serious consequences

- For example:
  - Wrong census data and public funds:
     <u>clickondetroit.com/news/michigan/2021/10/15/census-analysis-shows-black-americans-may-have-been-significantly-undercounted/</u>









#### Human Error

- At an individual level
  - Incorrect or missed entry
  - Mistake when copying data
- At an organisational level
  - Poor data management policies
  - Poor communication between services
  - Poor documentation





## System Failures

- Hardware and/or software malfunction
  - Data file corruption
  - Loss of data





#### **Collection Methods**

- Collecting and merging data from multiple sources
  - With likely different formats
- Unforeseen exceptions during automatic collections
  - E.g., web crawlers and weird HTML structures





## What is Clean Data?





### Dirty Data can be...

- Duplicated
- Out of date
- Inconsistent
- Incorrect
- Invalid

- Unformatted
- Non-uniform
- Inaccurate
- Missing
- Incomplete





## 5 Rules to Data Quality

- Validity
- Accuracy
- Completeness
- Consistency
- Uniformity



## Validity

How much the data conforms to a set of rules

Plays at the individual entries and fields level

	Field 1	Field 2	Field 3	Field 4	
Entry 1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Entry 2		$\checkmark$			
Entry 3		$\checkmark$		$\checkmark$	$\checkmark$
	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$





#### Validity

- Each field has correct types (String, Number, Date, Boolean, ...)
- Numbers and dates must fall within the right ranges
- Discrete values must be consistent
  - E.g. a female gender value must be "Female" or "F" across all entries but not both
- Discrete values must be from a finite set
  - E.g. UK regions can only be "England", "Wales", "Scotland" and "Northern Ireland"



## Validity

- Text values must have the right pattern
  - E.g. phone numbers must have a "XXXX-XXXX" pattern
- Each entry should be unique
  - A field or combination of fields must be defined as unique key
- Mandatory fields are not empty \*
- Related fields are consistent \*
  - E.g. a birth date and age fields should be coherent (age = current date birth date)

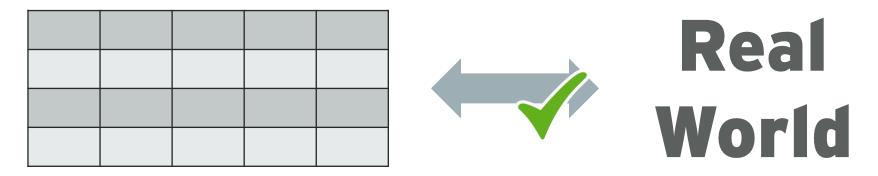
<sup>\*</sup> These requirements fit with other data quality principles



#### Accuracy

How well the data fits with the truth

- Difficult to achieve, requires an external "gold standard" dataset
- Accurate data can become inaccurate (out-of-date)

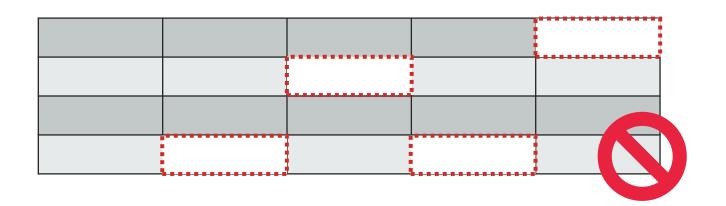




## Completeness

How little required data is missing

 Difficult to fix, "Missing", "Unknown" or "NA" value might be needed → Missing data is still data



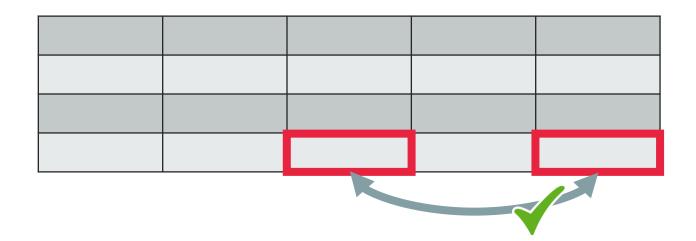




### Consistency

How much the data values agree or are coherent

To fix: check which is most up-to-date, which source is most reliable, etc.





## Uniformity

How units of measures are similar across fields

\$ m	ft			
	£	£	m	m
\$	\$ m	\$ m ft  £	\$ m ft  £ £	





## Other Data Quality Aspects

- Comparability
- Relevance
- Credibility
- Currency (up-to-date)
- Confidentiality

http://www.dama-nl.org/data\_quality/





## How to Clean Data?



#### Step 1 - Inspection

- Exploring the data and detecting unexpected, incorrect and/or inconsistent entries or fields.
- Data Profiling:
  - Are values corresponding to their field's format and pattern specification?
  - Are there missing fields?
  - Are the mean, median, range, sum, etc. coherent?
  - Is the distribution of values coherent?
  - Are there outliers?
  - Is there duplicate entries?
- Visualisation





- Clear irrelevant data
- Handle duplicates
- Handle missing values
- Convert types
- Fix the content
- Fix the format
- Scale and/or normalise numbers



**Drop irrelevant data**: remove fields or entries which are not needed for our analysis

- Column-wise: fields which provide information outside of our task domain, e.g., phone numbers in an analysis of student grades
- Row-wise: entries with attributes outside of our task domain, e.g., postgraduate students in an analysis of undergraduate student grades
- Only delete data if you are sure about it!
  - You might need it later
  - It might make some interesting correlation analysis







#### Remove duplicates

- Column-wise: a field repeating another field
- Row-wise: duplicate entries
  - Identify a field or combination of fields as unique keys
  - Flag and remove duplicates based on the keys



#### **Check and correct missing values**

- Drop: if a field or entry is mostly empty, it might be worth removing
- Complete: some values can be filled, using another dataset, doing manual search, etc.
- Infer: some values may be inferred from other observation (e.g., with linear regression)
- Flag: missing data can be data!
  - Numerical data can be set to absurd values: -1 or 0
  - Categorical data can be set to a new category: "missing" or "NA"
  - "missing", "NA" or "unknown" have different meaning





#### Convert values to their correct types

- Dates should be date objects (Unix timestamp)
- Numerical data should be numbers
- Categorical data can be strings or numbers
- Text data should be strings
- Boolean values (true/false, yes/no) should be Booleans



Fix the content: Correct syntax, mistakes and conversion errors

- Strings: trim whitespaces, fix typos
  - Easy on categorical data
  - Difficult with free text data (tools can help)
- Numbers: fix errors (from your inspection)
  - Can use the same approaches as with missing data (drop / complete / infer / flag)



Fix the format: Standardize the values across your dataset

- Strings:
  - Patterns (e.g., XXXX-XXX-XXXX for phone numbers)
  - Format (e.g., lower case)
- Numbers:
  - Units (e.g., distances, weights, currencies)
  - Format (e.g., zero-padding, decimal digits)
- Date:
  - Format (e.g. YYYY-MM-DD or DD/MM/YY)
- Categories:
  - Values (e.g. "F" or "female", "Sat." or "saturday")



#### Scale and/or normalise number ranges

- Scaling
  - Making your numbers comparable, on the same scale
- Normalisation
  - Making your number distribution normally distributed (for later statistical analysis)





#### Step 3 - Verification

Re-inspect the data to make sure of its correct cleaning

Correct mistakes (manually) if needed





#### Step 4 - Report

Reporting your cleansing is important

It helps measure data quality, highlight issues and identify common problems

- It can inform future data practices
  - Collection (e.g., survey question often unanswered, web crawler cropping text, etc.)
  - Storage (e.g., mismatch between datasets)





# Data Cleansing Tools



#### Programming









#### Software











#### Software



- Free
- Open Source
- Cross Platform
- Design for Cleansing
- Powerful





#### Next...

• Questions?

Break

Live demonstration