



Analyzing the email journey via the envelope headers

Received: headers

In a previous <u>article</u>, we have described the envelope and email headers.

Among the envelope headers, the *Received:* headers are very interesting to trace the email path. They are normally added by every transport service relaying the email. These headers mention:

- the name and IP address of the machine sending the mail (the **from** part),
- the name of the machine receiving the mail (the **by** part),
- the time the email has been received,
- and the address of the recipient.

A simple example

This is a simple email, sent from a workstation directly connected to the mail server *mailserver*, running Postfix (open source mail server software), for a user having his mailbox on the server itself.

From - Sun Feb 25 16:59:03 2024

X-Account-Key: account7 X-UIDL: 0000001065454373 X-Mozilla-Status: 0001

X-Mozilla-Status2: 00000000

X-Mozilla-Keys:

Return-Path: <jack.smith@mydomain.com>
X-Original-To: pleclercq@mydomain.com



```
Delivered-To: pleclercq@mydomain.com
Received: from [192.168.50.31] (unknown [192.168.50.31])
by mailserver (Postfix) with ESMTP id AD50834DA
for <ple>clercq@mydomain.com>; Sun, 25 Feb 2024 16:58:48 +0100
(CET)
Message-ID: <a5022c36-ee41-448a-9864-d13cfacc97bb@mydomain.com>
Date: Sun, 25 Feb 2024 16:58:48 +0100
MIME-Version: 1.0
User-Agent: Mozilla Thunderbird
Content-Language: en-GB
To: pleclercq@mydomain.com
From: Jack Smith < jack.smith@mydomain.com>
Subject: Another test
Content-Type: text/plain; charset=UTF-8; format=flowed
Content-Transfer-Encoding: 7bit
This is another test email.
```

In this example, there is only a single **Received:** field as there is only one hop between the sending workstation at address 192.168.50.32 and 'mailserver', but usually there are several ones, listed in the reverse order, i.e. generally, the first header is at the bottom of the list and the last one is at the top.

A real life example

```
Received: from EUR02-AM0-obe.outbound.protection.outlook.com
(Unknown [10.244.15.125])
by c1bf3b2951b1 (Haraka/3.0.2) with ESMTP id 2030C8E2-861D-40B5-
A45C-40A4D6395AF4.1
envelope-from <pltrash2@outlook.com>;
Sat, 10 Feb 2024 17:06:36 +0000
ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com;
cv=none;
b=Nj+vq059oC0J3LNihZyD0AKZEYW/
6zofNUT3QcHmUYDfLFN9KrolNoEf4WlhDEVH9KasRsxyy9ywDpSY+lpDMpAeNybR4
qIsVBITnzLsh6GktizTwY2QTP1Eery4y2q/
i8LsBp2fH0WwVWJTXFufcTCGwn8BCOTjHWDwc0FYeLj8FdPKX5lt8Agv/
VCEqBjrPv9+E8MHVFG89xrLyNAPEpKwTc6RKooII60/4Cb8X19sTkDqca0FKjQ0oo
kOprr5RraEh7fDo9i9NRERXNbaJ7XDl9AHD8At9KXuuJqLvhmrm+XVHMMf52ZLzJZ
CuGFcQqD8q6K7z0D6Id3XFANUoq==
ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector9901;
```



```
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-
Exchange-AntiSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-
MessageData-0:X-MS-Exchange-AntiSpam-MessageData-1;
bh=AFRJ00yIK8TufnrgVGHwr8mtiFFf06e0CsC0aCfF62s=;
b=LHvE2XYtlsGrijaR9l+ZjdAWWax8QExl9m2k/
WWww.hiomH8gFHkLYRfC7n8L1GOnrE8gJhQcgyFAaIf0YUHpM/
V5rzX1NFrTXATASWSVy9bwUAvjChqBDy8KP7xaCCaGVqlntL6syvyJRopzzoZjqD+
PFqYS9Kcfunfa0XjP4EzHX0uhWFZHc0nY87K+NYfCBvdeZlAWAXw2tJBno+W00qlb
acpJm7b0EVJQ0SmQL9dUEr0LRVPBiiL0mntlfd9hNkxqtoj8qwvAHcux81s9JcjwG
zD/MP+1lUi9hjPlDTUdeMtfgJ48RxDYSyHDwA9KmUgCVK/yWY6amvFrY0URg==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=none;
dmarc=none;
dkim=none; arc=none
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
d=outlook.com;
s=selector1:
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-
Exchange-SenderADCheck;
bh=AFRJ00yIK8TufnrgVGHwr8mtiFFf06e0CsC0aCfF62s=;
b=ULBWNbP9V1dJ0w9s4i9yG8r5jcUUjXkSkbcrR4m4Mbvor+Y4cDZB9H8T7e2vbyI
x5AI4WY2OzjW1r2jqQpG0WPMJBTMqhet5qdPf/
eUvpCGszxkBIbo8X3eEmlue8XXyeO9jUUonO6wTUGvmYl15DWefdlvGVNHTYAUZ40
IKQoLnchsAYLNjWRJaALj08BHWBq8piZpQL6f0PeQLfdMHNqMTjrX+lqVylXzqc1b
aDXR75uJW8lpkPe8w1BA7DslxsNRKxD5iXVFdP5BPA3tlXcjDe50h8RdyIzmCRSlz
zsr4ldRi2o0dyw7Tp8a9BZAVQMR4GwPn3zWSESaMs6RlfQ==
Received: from AS8P189MB1621.EURP189.PROD.OUTLOOK.COM
(2603:10a6:20b:393::12)
by AS1P189MB1864.EURP189.PROD.OUTLOOK.COM (2603:10a6:20b:4a6::18)
with
Microsoft SMTP Server (version=TLS1 2,
cipher=TLS ECDHE RSA WITH AES 256 GCM SHA384) id 15.20.7270.32;
Sat, 10 Feb
2024 17:06:35 +0000
Received: from AS8P189MB1621.EURP189.PROD.OUTLOOK.COM
([fe80::d55d:5c92:531c:341]) by
AS8P189MB1621.EURP189.PROD.OUTLOOK.COM
([fe80::d55d:5c92:531c:341%4]) with mapi id 15.20.7270.033; Sat,
10 Feb 2024
17:06:35 +0000
From: Philippe Leclercq <pltrash2@outlook.com>
To: "kevad13210@tospage.com" <kevad13210@tospage.com>
Subject: Test mail
Thread-Topic: Test mail
Thread-Index: AQHaXEOADyMCCu4wgUWKYEaxnfKqCA==
Date: Sat, 10 Feb 2024 17:06:35 +0000
```



```
Message-ID:
<AS8P189MB1621A0A78523CB097358B05D8E4A2@AS8P189MB1621.EURP189.PR0</p>
D.OUTLOOK.COM>
Accept-Language: en-GB, en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
msip_labels:
x-ms-exchange-messagesentrepresentingtype: 1
[hIFZVD4B9kzzpYHGFeksyFp3tcJ2Jy8k1Det+rwx/l+QDq/JN31ZU2fZE4kMEdhC
x-ms-publictraffictype: Email
x-ms-traffictypediagnostic: AS8P189MB1621:EE | AS1P189MB1864:EE
x-ms-office365-filtering-correlation-id: 07e4ed8d-21a1-406e-1966-
08dc2a5aa350
x-ms-exchange-slblob-mailprops:
ajlDcABz0p5vGNUQg9WyIGGBvourDcGtzr0V4dP0VU9n7Vpw/
ILwGR9QFjXxBX+EIf73QUNMynRVU1YIKob4i0fnzjXFbqPTyedYr4l4GEDdQKlynz
oAlROwtTUqdUneiqN+bPiUgm/t5U58P/
FLypQTYvtlB8K0cNwIQm0xNNNg242pkA+fcI4QUvJgrkdCXPV2Y0FTPv/
JZpMioSPsnYZE1weiZmK71gx/txNyApNUKkHtw8/
PeWHQmdEv2KknzewE1aojYg9V0PGzEL5KxkLvnvLeogkdAShUcyth+peSKs6B5gu1
Pof/k6kxfbSh70JexN0GeDW0WCmNufn4bC8rK2VkmV/
8i0y2LINhMfZnWJTupBCIhaURdHh0R546kMFSkq4GpJIRH9x8tAm57Fenoz7Nwca8
hCcRUQlyEXHjwxlGZy8pHG/ubd0hRWsQHCUIWL/
cQd6iAWMDv9hgmoNsUvWeyLQfWs2KLkVSNLjgehadUcZCu7VlSC6RxPn+eVErrbGj
tUE39cetBr7nRJvQUkixBr1gRCYjEuB3vC+Mp8Z0z99sdtGk08DE8AHFzINMT0ctu
20=
x-microsoft-antispam: BCL:0;
x-microsoft-antispam-message-info:
sz7Buq//
Pv1dj5r3czfKHNjHWwr01z01KAMVz+84IA715lXijwCTE49NWTjjSoYssRc0ZRC0M
0/VkwBV29pENCIK3/95WeGMVlRsj09J/YktBl2I19e5JV56y2hmn3ZHGBeo2/
lb8xEXR0SgozMnWPe0gPWKcLZ4neeXI9Vm6Fwhz/
cuS+jBrccusagnJEvJHq7qhAfX5j7LpJWZb6bB3C9eQptmbjbmXG5xkkSlfaPvfNS
OVIOI+eQYN+xFexSFVHHJYpozApqpAmsGDtOfLdVkplWqIFL2zX1m1tTVGJUuAzWu
yB8VnS0ah7pzkuwwmuAkJS8YZLKkmHQuHY0QWJGcjhAbUQtiU7z/x/X24wvtK/
NwLn8/ZP/FI/GMAjG/
pB71lLLgr0ZY2I+ps2rHrzMRF3kT0FS8G2+XttXeSxgj2wl2ZrCpyZvobWVBCDbV0
OgpCLq1iob31g9107sVVAGBtUSDKphscCsG8BA8JYAXijrJaVRwPiGlF7qNpJbWLi
L8peosJpdUFe4yHF/dB8DWeJF9v4iohi4ta4PggZzn+V4lUHlcNpz5TlM+CXTh
x-ms-exchange-antispam-messagedata-chunkcount: 1
x-ms-exchange-antispam-messagedata-0:
```



```
=?iso-8859-1?Q?
QHINCZlcrnB7TvQ9sM9lDvmxH4U0PXsAPb4Zhh073E2+VoNf9QfZw0cKw0?=
=?iso-8859-1?0?
mLTZJtHF5Q85acxshI430+wxgCCDKDlzz6ChVQzCf5h1cDDSN1uNg+ZmH3?=
=?iso-8859-1?Q?
u0+uY1F0GPt1dY+P37N2EMgG6MjELjxGSoNF0ep8F59zTXqbdETiUxXIyb?=
=?iso-8859-1?0?
JuNOFYl31gtptBFY1gI0n18YFMH7sKS2Zok7nGnUABH0zLKEn+1pITvjRt?=
=?iso-8859-1?0?
Rz1V2y8lecWYJudiMgtxsqv1Ln0bLQ7WgFRJavWnu3WKmiE7HggA6mJd5W?=
=?iso-8859-1?Q?CqnRKcaf+RRCoZvI2xJBJ/
pLlPagEz9qv0x0VztFpooAdENh7nxtxSXptF?=
=?iso-8859-1?Q?
vF0yZzVXG0VzkDDCnWDyFr13mtlFISZH0kiT5wut9azMHZ7YlnBy/aJ2WZ?=
=?iso-8859-1?Q?Nh3MBDxooNhA9/
vfVG7aPY4i2RVNVzWqS0LGlNY4iNEfBEM9d+pjvKPI2G?=
=?iso-8859-1?Q?wHdPl/
zrDB6Y8GauCTgtDK1A6oA0AiPiqveW8ZwLp7Mwr9SJg3dwvhP6ee?=
=?iso-8859-1?Q?
TXyHS+Tgt2wQ5ICJ6IIbBmeT59VLASNDvsgNJI7fk6bfr9isf4rAQ3Wp6f?=
=?iso-8859-1?Q?3tauhgNy5tpfM6Lw+FbPx6T5iwKt3vdH14/
OGmMMh+S+0zA11Ce2vb+K7e?=
=?iso-8859-1?Q?
ye04TklT9Rw4DigJhiHWcPuLWnSG8Lgg+PuLddrCiIasdbCDg03Ux8vP3A?=
=?iso-8859-1?0?
9mH2dRbSu7nt1GULqRfI66kklAqWsYF2t9YQXMiDl1SsIit4uCyHfCYCL4?=
=?iso-8859-1?0?
C4Mw025zoXSIjhm+i2XQ8JFtf1KbeonZyEH7rMP310EsK6cb4p8H1ZGP4p?=
=?iso-8859-1?Q?xU0o0WpAf/xXZHu9j/
OnBf6Ha8L3E10ETuNUtrDoa0VdbmDJmNsBQlCJRr?=
=?iso-8859-1?0?
yqnU3qXcR3PsSvHr6xJ3thXrCbkTntVqL5yc6Y7MBus7CuCzwPHSTpLZw6?=
=?iso-8859-1?0?
CCaKfNSRiCWzCLZBBjGx0vgOMeMGgRqbdsjSElA7bBFiq4474AhzeH8L8z?=
=?iso-8859-1?Q?
rZBMxABW1QMb2NhPKfLRvZ+iq5JIKJ+IJ1jznWaPqATS5hZ7YbZUHaAdLP?=
=?iso-8859-1?Q?
kE2a6cflfyXxh1nwLMu6UhgdIxPYQAo7RHCYgX1SMC4CHudgZ3cKdLaopT?=
=?iso-8859-1?Q?DwZmRyDR4bZza8ag5iyu0LAeIlqmi4iR/
cc00V8uemRbk0WaHTu6Hvr05E?=
=?iso-8859-1?Q?OrWXUtFg3WBHr5EA4682aTKPijC3/
RoRrfRr3shCDbav+TJ4rxFfcxtKmB?=
=?iso-8859-1?0?
b7jqRhlz2AQj7QhtKNzm24wq1mbZS79yschIPMU3y2viYrDDkCPEAq3C2W?=
=?iso-8859-1?Q?JqKSP7U4C0e+9RurUBvPyd/AYg=3D=3D?=
```



```
Content-Type: text/plain; charset="iso-8859-1"
Content-Transfer-Encoding: quoted-printable
MIME-Version: 1.0
X-OriginatorOrg: outlook.com
X-MS-Exchange-CrossTenant-AuthAs: Internal
X-MS-Exchange-CrossTenant-AuthSource:
AS8P189MB1621.EURP189.PROD.OUTLOOK.COM
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg: 00000000-
0000 - 0000 - 0000 - 0000000000000
X-MS-Exchange-CrossTenant-Network-Message-Id: 07e4ed8d-21a1-406e-
1966-08dc2a5aa350
X-MS-Exchange-CrossTenant-rms-persistedconsumerorg: 00000000-
0000 - 0000 - 0000 - 0000000000000
X-MS-Exchange-CrossTenant-originalarrivaltime: 10 Feb 2024
17:06:35.4565
(UTC)
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 84df9e7f-e9f6-40af-b435-
aaaaaaaaaaa
X-MS-Exchange-Transport-CrossTenantHeadersStamped: AS1P189MB1864
This is a test.=0A=
```

The mandatory headers **From:**, **To:**, **Date:** are well visible and highlighted. There is no difficulty to see who sent it and who it was destined to.

Let's try to follow the email's journey.

The first hop is described by the **Received:** header nearest to the bottom:

```
Received: from AS8P189MB1621.EURP189.PROD.OUTLOOK.COM
([fe80::d55d:5c92:531c:341]) by
AS8P189MB1621.EURP189.PROD.OUTLOOK.COM
([fe80::d55d:5c92:531c:341%4]) with mapi id 15.20.7270.033; Sat,
10 Feb 2024
17:06:35 +0000
```

The machine which originally sent the email (on which it has been created) is *AS8P189MB1621.EURP189.PROD.OUTLOOK.COM*. Since the sender has an address ending in @outlook.com, it is hardly surprising :-). Its IP address is [fe80::d55d:5c92:531c:341]; it is an IPv6 address.

The first machine which received the email is AS8P189MB1621.EURP189.PROD.OUTLOOK.COM. Dang, it is the same as the sender! How is it possible?



Well, it is not unusual for a mail server to have several programs handling the mail transport, for example first a Mail User Agent (the interface with the user), then an antimalware program examining the content of the email. This second program can run on the same machine, so the email can travel several hops on the same server.

The second hop is listed in the Received header just above the first one:

```
Received: from AS8P189MB1621.EURP189.PROD.OUTLOOK.COM (2603:10a6:20b:393::12) by AS1P189MB1864.EURP189.PROD.OUTLOOK.COM (2603:10a6:20b:4a6::18) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7270.32; Sat, 10 Feb 2024 17:06:35 +0000
```

This time, the email was sent from AS8P189MB1621.EURP189.PROD.OUTLOOK.COM to AS1P189MB1864.EURP189.PROD.OUTLOOK.COM.

The third hop is:

```
Received: from EUR02-AM0-obe.outbound.protection.outlook.com
(Unknown [10.244.15.125])
by c1bf3b2951b1 (Haraka/3.0.2) with ESMTP id 2030C8E2-861D-40B5-
A45C-40A4D6395AF4.1
envelope-from <pltrash2@outlook.com>;
Sat, 10 Feb 2024 17:06:36 +0000
```

This time, the email was sent from *EUR02-AM0-obe.outbound.protection.outlook.com* to *c1bf3b2951b1*, its final destination.

We can now trace the email journey:

```
AS8P189MB1621.EURP189.PROD.OUTLOOK.COM ->
AS8P189MB1621.EURP189.PROD.OUTLOOK.COM ->
AS1P189MB1864.EURP189.PROD.OUTLOOK.COM -> ? -> EUR02-AM0-
obe.outbound.protection.outlook.com -> c1bf3b2951b1
```

We have a gap in the path because we do not see the transition between AS1P189MB1864.EURP189.PROD.OUTLOOK.COM and EUR02-AM0-obe.outbound.protection.outlook.com. But we can see from their domain names that they both belong to outlook.com (aka Microsoft). It often happens that servers internal to an organization do not record their transport, or even that a same machine has a dual connectivity to the inside and outside of a company and carries different names (and IP addresses) depending on the side we are on. This is not suspicious if the gap is inside the

All other headers are optional headers added by the various agents, used by various softwares to perform their functions (routing, validating, examining, virus scanning the emails...). We will describe a few of them in some following articles.

same company.



What can we deduce from this first analysis?

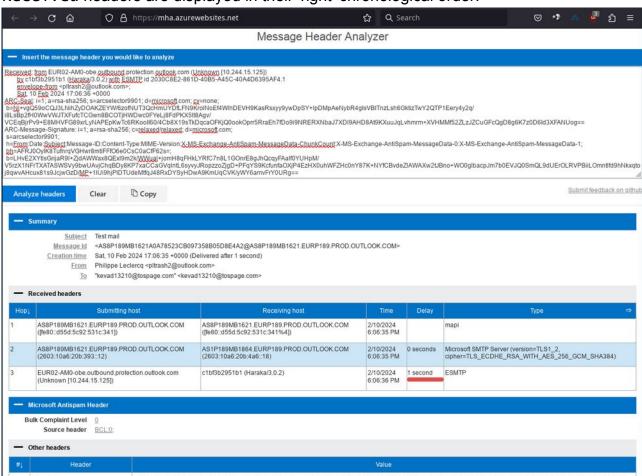
- the email address of the sender is pltrash2@outlook.com, and his display name is Philippe Leclercq;
- the email has been handled by the servers in the *outlook.com* domain, so we can be reasonably sure that the sender has not tampered with his mail address;
- the email is targeted to kevad13210@tospage.com. The email has indeed been received by this user.

Tools for analyzing headers

Sifting through long lists of headers is cumbersome, time consuming and prone to errors. Fortunately, some online tools can make it easier and faster.

Microsoft Message Header Analyzer

Go to https://mha.azurewebsites.net/, paste the headers in the upper window, click "Analyze headers", and look at the result. The various headers are isolated, and the Received headers are displayed in their 'right' chronological order.



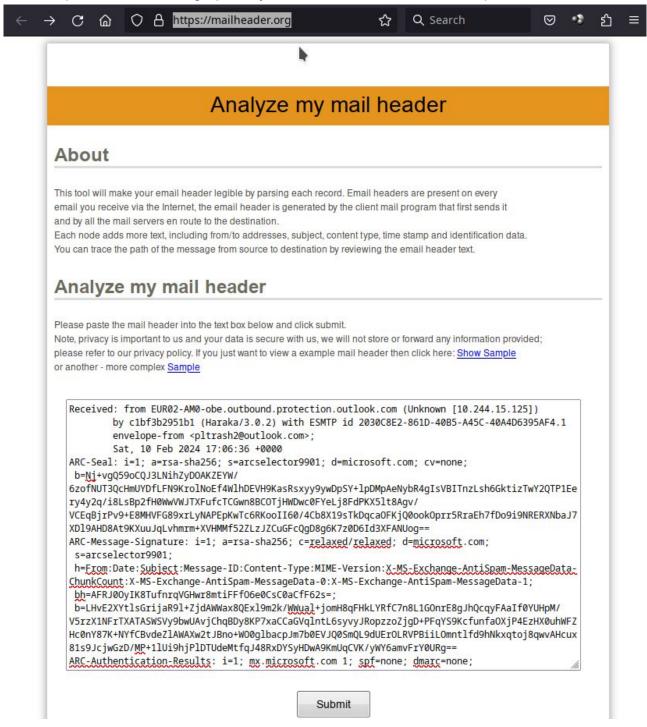
Compare this image with the path we found in the second example above.

This is the most user friendly analyzer for a first experience.



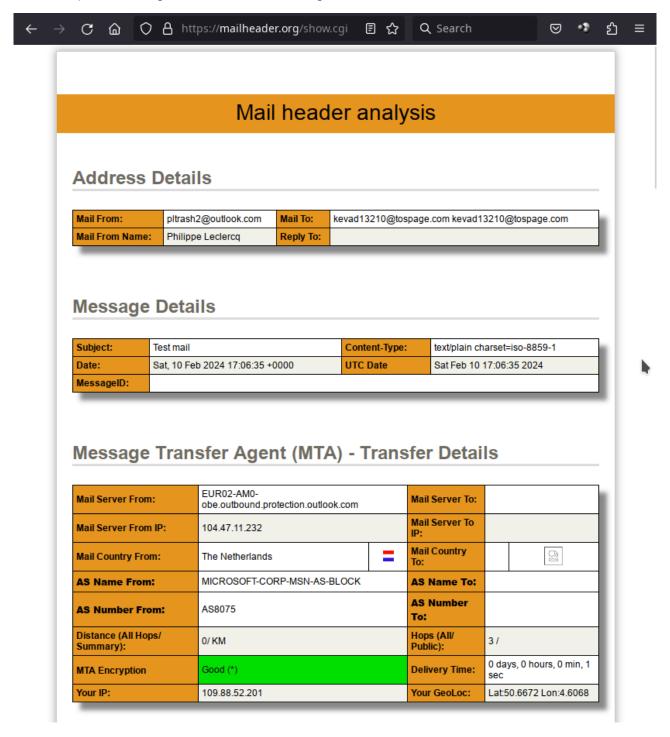
Mailheader.org

Go to https://mailheader.org/, paste your header in the text box and press **Submit**.

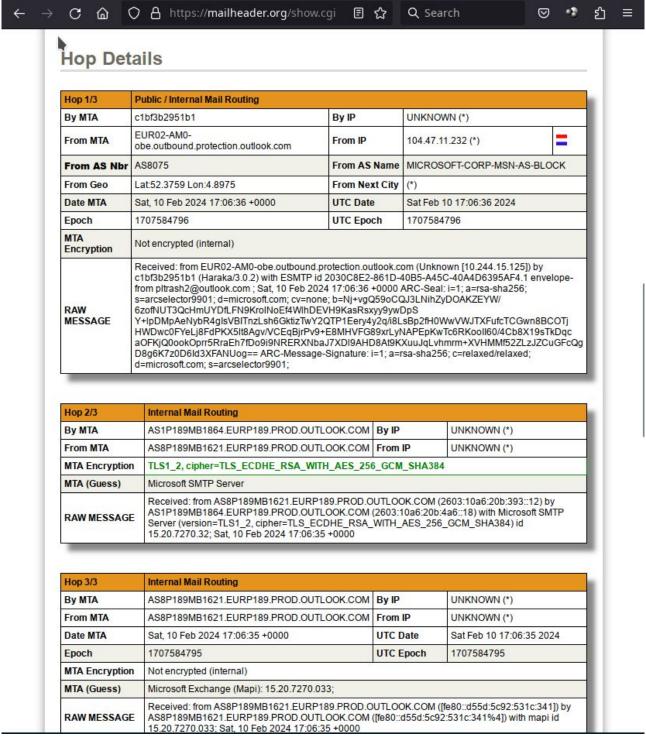




Wait a bit, and you will get a very detailed analysis of your headers, including the hop details (in the original REVERSE chronological order, though), and a deep analysis of various spam scoring, initial mail transfer agent...





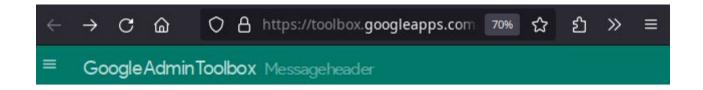


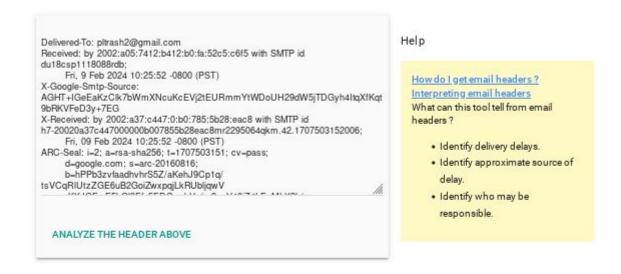
This is currently the best advanced online mail analyzer.

Google Admin Toolbox Messageheader Tool

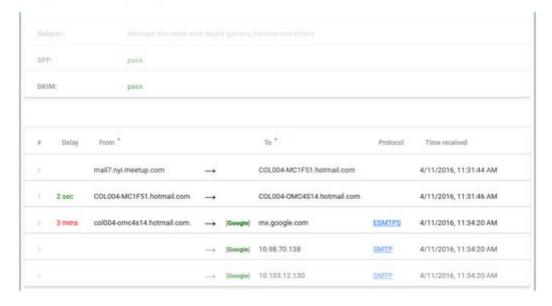
For Gmail users: go to https://toolbox.googleapps.com/apps/messageheader, paste the header in the upper window, and click on "ANALYZE THE HEADER ABOVE".





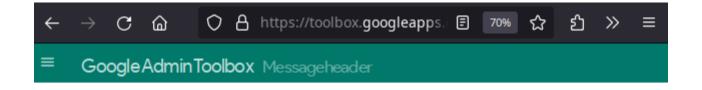


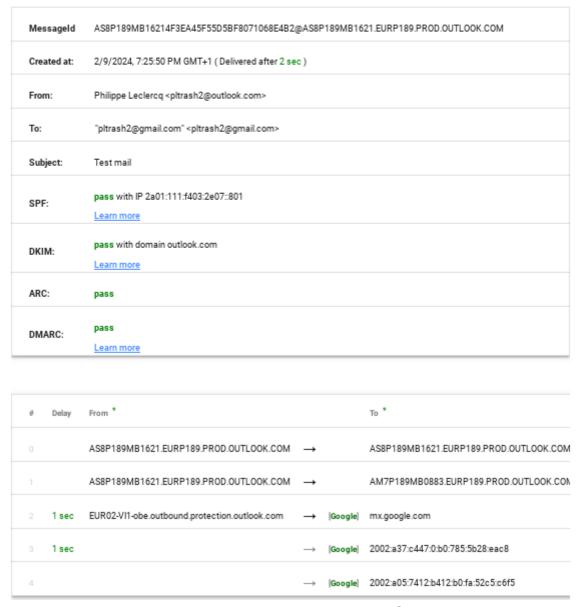
Example of what the output may look like



This will also order the hops chronologically.







Note that this tool tends to only work with mails received by Gmail.

Conclusion

Decoding email and envelope headers, particularly the *Received:* headers, allows tracing the email journey and detecting potential fraudulent origin.