

Cheap Talk is not Cheap: Free versus Costly Communication*

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Abstract

The paper studies the effectiveness of communication in a two-player two-sided asymmetric information context. Both players choose simultaneously between two actions, with action L leading to a lower payoff for the other player than action H . There are two types of players: D -types for whom L is dominant, and C -types for whom the optimal action is the one chosen by the other player, with both player choosing H providing the C -type a higher payoff than both players choosing L . Before the actions are chosen, each player can signal his/her intention to choose H . We consider three communication environments: No communication (NC), cheap talk (CT), and an environment with extrinsic communication costs (FC). Standard theory predicts that the payoffs of both types should be the same in NC and CT, while for C -types the payoff should be highest in FC due to the Spence mechanism (Spence 1973). When we tested these predictions experimentally, the C -type payoffs were highest in CT. In this environment the average C -type payoff was even higher than the maximum equilibrium payoff. In CT about half of the D -types did not mimic the communication behavior of C -types, and hence even cheap talk revealed some information to the C -types. This indicates that half of the D -types were reluctant to make promises they would break. We introduce a theoretical model with promise-keepers. When the probability of an agent being promise-keeper is around 50%, the signaling rate will be higher in CT than in FC. On the other hand, for the same signal structure C -types choose more often H in the FC than in CT. These predictions are confirmed by the experimental results. Overall, the effect of the higher signalling rate in CT dominates: The presence of promise-keepers allows the C -types to coordinate more often on the “good” (H, H) outcome in CT, resulting in higher C -type payoffs in the CT than in FC.

Keywords: coordination, communication, asymmetry of information,

JEL classification: C7, C9.

1 Introduction

Communication is one of the defining aspects of human interaction. But whenever communicating agents have conflicts of interest, the ability of communicating private information becomes an issue. Starting with the seminal contribution of Spence (1973), the research on signalling games has shown that costs of communication are crucial for the credibility of communication. Cheap talk without communication costs cannot convey private information credibly, while depending on the available actions and on the payoff structure costs can make communication credible. As a consequence, communication costs should never hinder credible communication, and for many economically important situations it should actually enhance the possibilities of credible communication (compared to pure cheap talk).

This paper tests this prediction experimentally in the context of two-sided asymmetric information. On top of the economic relevance of two-sided asymmetric information, we use a two-sided asymmetric information structure in order to distinguish between the impact of one-sided and two-sided signals. Two players have to choose simultaneously between two actions with one action (action “ L ”) leading to a lower payoff for the other player than the other action (action “ H ”). Concerning the own payoff, there are two types of players: D -types for whom L is dominant, and C -types who want to play H if the other player does the same. If the other player plays L , a C -type’s optimal action is also L . Hence, a pair of C -types would play a coordination game if the types were common knowledge. Furthermore, coordination on (H, H) is better for C -types than coordination on (L, L) .

If communication is possible, each player decides whether to send a signal to his/her co-player that (s)he will play H . Both players decide simultaneously about the signal. After being informed about the signals, both players decide simultaneously which action to choose.

We consider three communication environments: No communication (NC); cheap talk (CT), where each player can signal his intention to choose H to his

co-player without any costs; and an environment with communication costs (FC), where each player has the costly opportunity to inform his co-player about his intention to play H .

We show that standard theory predicts that the introduction of cheap talk communication should not make a difference - the payoffs of both types should be the same in NC and in CT. On the other hand, the payoffs of the C -types should be higher in FC due to the Spence mechanism. To our surprise, these predictions were not confirmed by the experimental results. The payoffs of the C -types were much larger in CT than in the other environments, in fact they were even larger than the highest payoffs predicted by any equilibrium of the standard model.

Closer inspection of the communication behavior reveals that contrary to the theoretical predictions about half of the D -types did not mimic the communication behavior of the C -types. They did not promise to play H despite having a monetary incentive to do so. This makes the signal informative for C -types, which in turn allows pairs of C -types to coordinate on the “good” action combination (H, H) . To check whether this reluctance to make wrong promises can indeed explain the experimental results, we introduce a model where each player has a 50% chance of being a promise-keeper, i.e. a player who keeps his promises whenever (s)he makes such a promise, and a 50% chance of being a standard opportunistic player. Whether a player is a promise-keeper or not is private information of this player¹, and it is independent of whether the player is a D - or a C -type.

Using this framework and the parameters used in the experiment, the theoretical results suggest that the signaling rate will be higher in CT than in FC. In both environments, the probability of C -types choosing H increases in the amount of signalling. This would imply that we should observe more H -choices in CT than in FC. But on the other hand, for the same signal

¹Since the interaction is one-shot, there is no possibility that players could signal whether they are promise-keepers or opportunists.

structure C -types are more likely to choose H in FC than in CT. In particular, a C -type is more likely to choose H in FC than in CT when nobody signals, and when only (s)he him(her)self signals. Overall, the effect of the higher signalling rates in CT dominates: When two C -types are matched in CT, both send a signal and both play H for sure, leading to perfect coordination on the good outcome (H, H) . In FC, only a fraction of C -types sends the signal, and therefore a (C/C) -pair does not for sure coordinate on (H, H) . This in turn leads to lower payoffs for the C -types in FC than in CT.

The experimental results confirm these theoretical predictions. While in CT nearly all cooperators and about half of the defectors signal their willingness to cooperate, only about half of the cooperators and hardly any of the defectors communicate in FC. We also find that for given communication outcome the C -types are more likely to play H in FC than in the CT. This is in particular true when only one player sends a signal. As predicted the first effect dominates - full coordination on (H, H) happens more often in CT than in FC.

Literature Review

The classical paper by Spence (1973) illustrates how an exogenous cost of communication can facilitate credible communication of private information. In Spence's model with one-sided asymmetric information, different types have similar preference-orders on outcomes and it is therefore important that different types have different costs of communication for sorting out types in equilibrium. In our context of a game with two-sided private information, different types have different preference-orders on outcomes and therefore even if they face the same cost of communication they have different incentives to use communication.

The fact that costless signals may lead to informative communication has received ample experimental support, see the survey by Crawford (1998) on "cheap talk" experiments and why the results contradict the theoretical view

that cheap talk should not matter. Recently, Abeler, Nosenzo & Raymond (2019) review 72 experiments in the tradition of Fischbacher & Föllmi-Heusi (2013) where agents get information and receive a payment proportional to their report. Abeler et al. (2019) conclude that these experimental results are best explained when individuals are assumed to have both a “preference for being honest and a preference for being seen as honest.” In the context of a principal-agent experiment Charness & Dufwenberg (2006) argue that agents tend to keep their promises in order to avoid guilt. A follow-up paper by Charness & Dufwenberg (2011) analyzes the role that costless communication plays in a one-sided hidden information setting. Jacquemet, Luchini, Shogren & Zylbersztejn (2018) show that allowing agents to sign an “oath not to lie” before playing a game increases communication and coordination.

All this literature is either limited to perfect information, or to one-sided imperfect information settings. Furthermore, it does not consider the possibility of having both extrinsic communication costs and an intrinsic motivation to tell the truth. To our knowledge our paper is the first investigating the interplay between extrinsic communication costs and an intrinsic unwillingness to lie and to break promises.

The rest of the paper is structured as follows: In the next section we present the experimental game with two-sided asymmetric information. In section 3 we describe the experimental design. In section 4 we contrast the predictions of the standard model and the experimental results. In section 5 we extend the standard model to allow for promise-keeping behavior, and show that the predictions of this extended model fits the experimental data. We offer some final comments in the last section.

2 The Experimental Game

There were two players playing a two-sided asymmetric information game with two stages. Each player was either of type C or of type D with an

equal probability of $1/2$. The type of a player was private information - it was only revealed to the player him/herself, but not to the other player. In the first stage of the game, the players had the opportunity to send each other messages ("communication stage"). In the second stage of the game, both players chose simultaneously an action from the action set $\{H, L\}$. A player's payoff depended on his own type and on the actions of both players. The payoff matrices were as follows:

	H	L		H	L		H	L
H	50, 50	10, 24	H	50, 22	10, 24	H	22, 22	10, 24
L	24, 10	20, 20	L	24, 10	20, 20	L	24, 10	20, 20

Type C vs Type C Type C vs Type D Type D vs Type D

Table 1: Payoffs depending on the actions chosen and on the type of the players

Before the players chose their actions, they had the opportunity to communicate with each other about their intended second stage choice. More specifically, both players chose simultaneously between sending the promise "I will play H " to the opponent and or sending no message at all. Crucially, the promise was not binding - a player was allowed to promise "I will play H " and then choose L without any negative payoff consequences for the "promise-breaker". We used three different communication environments: In the first environment, making the promise was connected to a fee of 3 ("communication fee environment" FC). These communication costs were subtracted from the payoff the communicating player earned in the second stage as depicted in the previous table. In the second environment sending the message was not connected to any costs ("cheap talk environment" CT). As a benchmark, we also introduced a third environment where players could not communicate at all ("no communication" environment NC). In this environment players could only choose their second stage actions.

3 The Experimental Design

In each experimental session one of the three communication environments was implemented. There were three sessions per environment. 72 subjects participated in CT and FC. Due to no show-ups, only 56 subjects participated in the NC. Each subjects participated only in one experimental session, and overall 200 subjects participated in the experiment. Each subject played the game 15 times, i.e., each session lasted for 15 rounds. At the beginning of each round, the type of each subject was determined randomly and independently with equal probability for each type. Subjects got re-matched every round according to a pre-defined matching protocol (strangers' treatment). Subjects were not informed about the identities of their partners, but they knew that they were re-matched every round.

Unknown to the subjects, the matching protocol was such that in each session there were three subgroups. Subjects were only matched with other members of their own subgroup. This matching protocol allows for three independent observations per session, and hence for 9 independent observations per treatment.

The parameters of the earning functions were as described in the previous section. These earnings were in Experimental Currency Units (ECU). All the earnings a subject made in all the rounds were added up, and the sum was exchanged from ECUs into Euros. The exchange rate between Euros and ECUs was 1:25. In addition to the earning from the experimental game, all the subjects were given 4 Euros show-up fee. This resulted in an average payment of 18.18 Euros per subject. The average duration of a session was 70 minutes. The experiment took place at the DICE Lab at the University of Düsseldorf, Germany. The instructions were in German. The translation of the instructions into English can be found in the Appendix. The German instructions are available from the authors upon request.

4 Testing the Standard Model

Like in the game with complete information, playing H is strictly dominated by playing L for the D -types when the types are private information. This is true for all communication environments. For C -types, the situation is more complicated. They want to play H provided that the likelihood of the opponent also choosing H is large enough. But they do not know the type of the opponent. In NC, where communication is not possible, C -type players face a coordination problem with other C -type players. Denote by x the likelihood that a C -type plays H in NC. The set of Nash equilibria is given by: (all proofs are relegated to the Appendix)

Proposition 1. *NC exhibits three Nash equilibria:*

- i) $x = 1$, and the D -types choose L . The expected equilibrium payoffs are 30 for the C -type players and 22 for the D -type players.*
- ii) $x = 0$, and the D -types choose L . The expected equilibrium payoffs are 20 for both types of players.*
- iii) $x = \frac{5}{9} \approx 0.56$, and the D -types choose L . The expected equilibrium payoffs are 21.1 for both types of players.*

For the other environments, note first that there always exists Perfect Bayesian equilibria where the players ignore the first stage communication outcome and choose actions according to any of the NC-equilibria in the second stage. Furthermore, communication possibilities allow for additional equilibrium outcomes. To deal with this multiplicity of equilibria and to allow for a first test of the theoretical predictions, we concentrate on the equilibrium payoffs:

Proposition 2. *i) The minimum equilibrium payoffs of both types are the same in all environments, namely 20.*

- ii) For C -types, the maximum equilibrium payoffs are the same in NC and CT, namely 30.*

iii) For *C*-types, the maximum equilibrium payoff in FC is 32.

The intuition behind the first part of proposition 2 is straightforward - in all communication environments there exist also those equilibria where communication is ignored and no communication takes place along the equilibrium path. Furthermore, communication does not increase the maximum equilibrium payoffs of *C*-types when communication is for free. But when communication is costly, the predicted payoffs differ. Due to the mechanism first described by Spence (1973), costly communication allows for separating equilibria with communication revealing the type of the opponent. For our game and our parameter values that leads to higher maximum equilibrium payoffs of the *C*-types in FC in the other environments.

When confronting these theoretical predictions with the data, the mixed strategy equilibrium of NC describes the observed behavior remarkably well:

Experimental Result 1 (NC results) *i) In the experiment, C-types played H in 55.5% of all cases and D-types played H in 14.8% of all cases.*
ii) The average payoff of a C-type was 21.7, and of a D-types 20.45.

The *D*-types play *H* more often than predicted. But this can be explained by the fact that *D*-types should never play *H*, and hence they can make an error only in one direction. This interpretation is confirmed by the observation that the rate of *D*-types playing *H* drops to 10 percent in the last 5 rounds.

The results of the other environments cannot be explained by the standard model. For the *C*-types, the average payoff in CT was 30.81, which is more than the maximum equilibrium payoff of 30. Furthermore, the order of the payoffs was not as Proposition 2 suggests. It was significantly higher in CT (average payoff of 30.81) than in FC (average payoff of 26.77). The *C*-types earned the lowest payoffs in NC (on average 21.7). To test the significance of these differences, we use the sub-group averages since these observations are independent from each other. The Mann-Whitney test of

these averages reveals that the differences are significant with prob-values below 2% ². On the other hand, the observed payoffs of the *D*-types were similar in all environments (on average 20.8 in CT, 20.5 in FC, and 21.7 in NC), and the differences of the sub-group averages were not significant at any of the usual significance levels. To summarize:

Experimental Result 2 (Payoffs) *i) The payoffs of C-types were highest in CT, followed by the FC, and lowest in NC. All the differences are statistically significant.*

ii) The payoffs of D-types were not statistically different in the different environments.

When taking a closer look, the experimental results of CT are particularly puzzling. While in the other environments the average observed C-type payoffs were in between the minimum and the maximum equilibrium values, they were higher than the maximum equilibrium payoff in CT. Furthermore, the second stage choices of the *C*-types were influenced by the communication outcome. To see this, denote by (1,1) the communication outcome within a match where both players communicated, by (1,0) where only the player himself communicated, by (0,1) where only the opponent communicated, and by (0,0) where both did not communicate. $x(1,1)$ denotes the portion of *H*-choice of *C*-players after a communication outcome of (1,1), $x(0,1)$ denotes the portion of *H*-choices of *C*-players when only the opponent communicated, etc.

In CT we find that $x(1,1) = 0.97 > x(0,1) = 0.76 > x(1,0) = 0.45 > x(0,0) = 0.32$. This implies that for given own communication behavior, the portion of *C*-types playing *H* was considerably larger when the opponent communicated. The same holds for the *D*-types, although much less pronounced - the respective numbers are 0.33, 0.08, 0.19, and 0.02. Given these

²All statistical tests reported in this paper are Mann-Whitney tests using the subgroup averages, since those averages are statistically independent from each other.

reactions to communication, a *D*-type’s payoff maximizing choice is to communicate in the first stage in order to “lure” the opponent into playing *H* in the second stage. Despite this, *D*-types communicated in less than half of all cases (43%), while nearly all *C*-types communicated (82% of all cases). This different communication behavior of the different types implies that communication revealed information even in CT, and this in turn led to an average *C*-type payoff that was larger than the maximum *C*-type equilibrium payoff.

But why did *D*-types send so few messages in CT although communication would be payoff-maximizing given the second stage behavior of the players? One possible explanation for this non-communication is that these roughly 50 percent of *D*-types were unwilling to make the wrong promise that they would play *H* in the second stage. About half of the subjects did not want to make a promise they would not keep. In the next section we investigate a model where 50 % of the subjects are promise-keepers and confront the resulting predictions with the data.

5 Testing a Model with Promise-keepers

In this section we extend the standard model by introducing a probability π that an agent is a promise-keeper. A promise-keeper is an agent who plays *H* for sure when (s)he decides to promise such a choice in the communication stage. If (s)he does not make this promise in the first stage, a promise-keeper is free to make any choice in the second stage. $1 - \pi$ is the probability that an agent is a selfish opportunist, who - as in the standard model - does not feel obliged to keep the promises (s)he makes, i.e. the second stage choice of an opportunist is in no way bound by her/his first stage choice³. Since in the

³In principle one could model that a similar mechanism by introducing explicit costs of breaking a promise. For an appropriate distribution of these costs the resulting model would lead to the same predictions. But for such a model requires more notation and more cumbersome calculations to characterize the equilibria. We refrain from that in favor of the simpler model with promise-keepers and opportunists.

experiment participants were chosen randomly to be C - or D -types, there is no reason why the likelihood of promise-keeping should be connected to the type. Hence, the portion of promise-keepers is assumed to be the same for both types.

As we have seen, the standard model predicts the experimental results of NC very well. This is also true for the model with promise-keepers, since promises are not possible in this treatment, implying that the equilibria of the standard model and those of the model with promise-keepers coincide for NC. From now on we focus on CT and FC, where we observed experimental outcomes that were odds with the standard model and where the introduction of promise-keepers could make a difference for the theoretical predictions.

To distinguish between promise-keepers and opportunists, we use the following notation: α_o and α_p denote the communication probabilities of opportunist and promise-keeping C -types. The resulting overall probability of C -types communicating is $\alpha^* := (1 - \pi) \alpha_o + \pi \alpha_p$. Similarly, β_o and β_p are the communication probabilities of opportunist and promise-keeping D -types, and $\beta^* := (1 - \pi) \beta_o + \pi \beta_p$ is the resulting overall probability of D -types communicating.

We denote by $x_o(a, b)$ the likelihood that an opportunist C -type plays H when the communication outcome is (a, b) , with $a, b \in \{0, 1\}$.⁴ $x_p(a, b)$ is the likelihood that a promise keeping C -type plays H when the communication outcome is (a, b) . Note that $x_p(1, 1) = x_p(1, 0) = 1$ (by definition a promise-keeper always chooses H when he communicates). $x_o(a, b)$ is the likelihood that an opportunist C -type plays H when the communication outcome is (a, b) .⁵ The resulting overall likelihood of C -types playing H in state (a, b) is denoted by $x(a, b)$.

⁴Recall that $(1, 1)$ denotes the communication outcome where both players communicate, $(1, 0)$ where only the player himself communicates, $(0, 1)$ where only the opponent communicates, and $(0, 0)$ where both do not communicate.

⁵Because there should be no confusion, we ignore the reference to the environment in denoting the state.

The main theoretical result is that that cheap talk might be better for C -types than costly communication when the portion of promise-keepers are at the level indicated by the experimental results.

Theorem 1. *For an open neighborhood of $\pi = 0.5$ the maximum C -type equilibrium payoff is strictly larger in CT than in the other environments.*

The intuition behind this result is the following: For C -types, the best communication behavior is one of “perfect separation”, where each C -type and none of the D -types communicates. This communication behavior allows (C/C) -pairs to coordinate perfectly on the (H, H) outcome. But communication leads to a trade-off for promise-keeping C -types: On the one hand, communication allows them to coordinate on (H, H) when they are matched with another C -type. But on the other hand, a communicating promise-keeper loses his ability to refrain from playing H when the other player does not communicate, i.e., when the other player is a D -type. For $\pi = 0.5$, the second effect dominates in FC due to the communication costs, while in CT the first effect dominates due to the absence of the communication costs. Hence, in CT “perfect separation” with all C -types and none of D -types communicating is part of an equilibrium, while in FC such an equilibrium does not exist. This results in a higher maximum equilibrium payoff for C -types in CT than in FC.

This result is in sharp contrast to standard theory. It indicates that cheap talk might actually “work better” to separate types than costly communication when parts of the underlying population is reluctant to act against their promises. We prove this theorem by first observing that in the FC treatment, the maximum equilibrium payoff of C -types is bounded above by the maximum payoff of 30 in NC (Proposition 3). We then show in Proposition 4 that there exist an equilibrium in CT that yields an expected payoff to the C -types greater than 31.

Proposition 3. *For any value of $\pi \geq \frac{2}{5}$, the equilibrium expected payoff of C types is bounded above by 30 in the FC treatment.*

Like in the standard model, the model with promise-keepers exhibits multiple equilibria for all environment. To deal with this, we restrict our attention to equilibria where the second stage choices of C -types (averaged over opportunists and promise-keepers) are monotone in the communication. More precisely, we define “communication-monotone strategies” as follows.

Definition 1. A strategy of a C -type is communication-monotone if

$$\begin{aligned} x(1, 1) &\geq x(1, 0); x(1, 0) \geq x(0, 0) \\ x(1, 1) &\geq x(0, 1); x(0, 1) \geq x(0, 0) \\ x(1, 1) &> x(0, 0). \end{aligned}$$

The intuitive appeal of this equilibrium-selection device is obvious — more communication should not decrease the likelihood of a C -type playing H . Furthermore, when both players state their intention to choose H , a C -type should be more likely to play H than when both do not communicate. More salient for this paper, such strategies are not only plausible, they are also consistent with the observed behavior in CT and FC as explained above.

Proposition 4. *For $\pi = 0.5$, CT has an equilibrium in communication-monotone strategies with the following properties:*

- i) All C -type players communicate: $\alpha_o = \alpha_p = 1$. This implies that $\alpha = 1$.*
- ii) D -type opportunists communicate, while D -type promise-keepers do not: $\beta_o = 1, \beta_p = 0$. This implies that types D communicate with probability $\beta = 0.5$.*
- iii) All D -type players choose L .*
- iv) The equilibrium second stage actions of C -type promise-keepers are: $x_p(1, 1) = x_p(0, 1) = x_p(1, 0) = 1; x_p(0, 0) = 0$.*
- v) The equilibrium second stage actions of C -type opportunists are: $x_o(1, 1) = x_o(0, 1) = 1; x_o(1, 0) = x_o(0, 0) = 0$.*

- vi) On average, the equilibrium second stage actions of *C*-types are: $x(1, 1) = x(0, 1) = 1$; $x(1, 0) = 0.5$; $x(0, 0) = 0$.
- vii) If two *C*-types are matched, they coordinate on the second stage outcome (H, H) for sure.
- viii) The expected equilibrium payoffs are 31.25 for the *C*-types and 21.5 for the *D*-types.

Note that according to this equilibrium a *C*-type should never be confronted with communication outcomes of $(0, 0)$ and $(0, 1)$, since all *C*-types communicate in equilibrium in the CT-treatment.

FC also exhibits an equilibrium in communication-monotone strategies. This equilibrium is independent of the portion of promise-keepers.

Proposition 5. *For $\pi = \frac{1}{2}$, FC has an equilibrium in communication-monotone strategies with the following properties.*

- i) *C*-type promise-keepers and *C*-type opportunists communicate with the same probability: $\alpha_o = \alpha_p = \frac{53}{130}$. This implies that $\alpha = \frac{53}{130} \approx 0.41$.
- ii) All *D*-type players do not communicate: $\beta_o = \beta_p = 0$. This implies that $\beta = 0$.
- iii) All *D*-type players choose L .
- iv) The equilibrium second stage actions of *C*-type promise-keepers are: $x_p(1, 1) = x_p(0, 1) = x_p(1, 0) = 1$; $x_p(0, 0) = \frac{115}{154} \approx 0.75$.
- v) The equilibrium second stage actions of *C*-type opportunists are: $x_o(1, 1) = x_o(0, 1) = x_o(1, 0) = 1$; $x_o(0, 0) = \frac{115}{154} \approx 0.75$.
- vi) On average, the equilibrium second stage actions of *C*-types are: $x(1, 1) = x(0, 1) = x(1, 0) = 1$; $x(0, 0) = \frac{115}{154} \approx 0.75$.
- vii) If two *C*-types are matched, coordination on the second stage outcome (H, H) happens with probability 84%.

viii) *The expected equilibrium payoffs are 27 for the C-types and 21.7 for the D-types.*

Note that one cannot observe the second-stage behavior of promise-keeping and opportunist *C*-types separately. Therefore, parts iv) and v) of Propositions 4 and 5 cannot be tested. But we can compare parts i-iii and parts vi-viii of these propositions with the experimental observations. We first turn to the communication behavior:

Experimental Result 3 (Communication Behavior) *i) In CT, C-types communicate in 82% of all cases, and D-types in 43% of all cases.*
ii) In FC, C-types communicate in 49% of all cases, and D-types in 4% of all cases.

As predicted, *C*-types in CT communicate most often, while *D*-types in FC hardly communicate at all. Using subgroup signalling rates we find that the signalling rates of *C*-types in CT are indeed significantly larger at the 5% level than the signalling rate of any other type-environment constellation. The signalling rate of *C*-types in FC is similar to that of the *D*-types in CT, and we find no significant difference between those two type-treatment constellations. The communication rate of *D*-types in FC is the lowest, with the difference to any other type-treatment constellation significant at the 5% level.

Next, we turn to the second-stage behavior. We first look at the choices of the *D*-types:

Experimental Result 4 *i) In CT D-types play L in 85% of all cases.*
ii) In FC D-types play L in 87% of all cases.

According to the theory, *D*-types should never play *H*. In the experiment they play *H* slightly more often. But this difference between the prediction and the actual behavior can be explained by the fact that any deviation from the prediction (e.g. due to an error) could only go in one direction.

For investigating the choices of the C -types, we have to distinguish between the different communication outcomes. The theoretical predictions of Propositions 4 and 5 are compared with the experimental observations in the following table:

	Prediction	Observation
$x(0, 0)$	0	0.32
$x(1, 0)$	0.5	0.45
$x(0, 1)$	1	0.76
$x(0, 1);$	1	0.97
$x(0, 0)$	0.74	0.46
$x(1, 0)$	1	0.874
$x(0, 1)$	1	0.87
$x^{FT}(1, 1)$	1	0.99

Table 2: H -rates of C -types

Obviously, not all of the point predictions are confirmed by the data. But overall the qualitative behavior is predicted quite well. In CT, the observed rate of playing H is lowest for communication outcome $(0, 0)$, followed by communication outcome $(1, 0)$ and by communication outcome $(0, 1)$. The highest H -rates are observed for communication outcome $(1, 1)$. Using the subgroup-averages for a Mann Whitney test, we find that all the differences are significant at the 5% level.

Contrary to the prediction of the model, the choices of the C -types differ even between communication outcomes $(0, 1)$ and $(1, 1)$. Recall that a C -type cannot be confronted with a $(0, 1)$ communication outcome along the equilibrium path since in equilibrium all C -types communicate. If the communication outcome is $(0, 1)$, already the communication behavior of the C -type differs from the equilibrium prediction. Reassuringly, we observe such a communication outcome only in 9.5% of all cases, a number that decreases to 6.8% when only the last 5 rounds are considered. The other theoretical predictions concerning the dependence of the H -rates on the communication

outcomes are qualitatively confirmed by the experimental results.

In FC, the H -rates are significantly lower for the $(0,0)$ communication outcomes than for the other communication outcomes (all prob-values below 1%). They are not significantly different between the communication outcomes $(0,1)$ and $(1,0)$ at any of the usual significance levels, while they are significantly higher for the outcome $(1,1)$ than for any other outcome. This implies that the theoretical predictions are qualitatively confirmed, except that the H -rates for the outcomes $(0,1)$ and $(1,0)$ are significantly lower than that for $(1,1)$.

Comparing between environments for communication outcome $(0,0)$, we see that the H -rate is higher in FC than in CT. This difference is as predicted, but it is not significant at any of the usual significance levels (prob value 0.14). For the communication outcome $(1,0)$, we observe significantly higher H -rates in FC than in CT, confirming the prediction of the model. For the communication outcomes $(0,1)$ and $(1,1)$, we observe no significant difference between the environment, again confirming the predictions.

In summary we can conclude:

- Experimental Result 5** (The second stage actions of C -types)
- i) In CT the highest H -rates of C -types are observed for communication outcome $(1,1)$, followed by the H -rate for communication outcome $(0,1)$. The H -rate for communication outcome $(1,0)$ is significantly lower, and it is lowest for communication outcome $(0,0)$.*
 - ii) In FC the highest H -rate of C -types is observed for communication outcome $(1,1)$. The H -rates for communication outcomes $(0,1)$, and $(1,0)$ do not differ significantly, while the H rate for communication outcome $(0,0)$ is significantly lower.*
 - iii) When comparing the H -rates for the different communication outcomes within each environment, their order coincides with the predicted one, except that in CT the H -rate for outcome $(0,1)$ is significantly lower*

than for outcome (1,1), and in FC the H-rate for outcome (1,1) is significantly higher than those for outcomes (1,0) and (0,1).

- iv) When comparing the H-rates between the environments for given communication outcomes, their order coincides with the predicted ones for all possible communication outcomes.*

As a result of this second stage behavior, (C/C) -pairs succeeded to coordinate on the good outcome (H, H) more often in CT (81% of all (C/C) -pairs coordinated on (H, H)) than in FC (63%). While these rates are below the predicted levels, the difference between them is just as predicted. This explains why the payoffs of the C -types are significantly higher in CT than in the other environments.

6 Conclusion

Overall, the experimental results confirm the predictions of the model with promise-keeping subjects: There is much more communication in CT than in FC. When communication happens, it is more revealing in FC. But even without explicit signaling costs a sizeable portion of the D -types do not mimic C -types, i.e., do not promise to choose H - communication is to some extent revealing also in CT. Subjects communicate much less in FC, but if communication occurs, C -players are more likely to play H in FC than in CT.

Hence, we observe two countervailing effects: Communication is much more credible in FC, but it happens much more often in CT. As we have seen, the second effect is more relevant for the payoffs of the C -types. Contrary to the predictions of the standard theory, C -types are better off when the signal is not costly. The presence of agents who do not want to break promises flips the usual costly signalling logic upside-down.

A Appendix

A.1 Proofs of theoretical results of section 4 - Standard model

Proof of Proposition 1

Since H is strictly dominated for D -types, they play L . Let x be the probability that a C -type plays H . In equilibrium, $x > 0$ requires that

$$\frac{1}{2}(10 + (50 - 10)x) + \frac{1}{2}(10) \geq \frac{1}{2}(20 + 4x) + \frac{1}{2}(20)$$

which boils down to

$$x \geq \frac{5}{9}$$

Hence, in equilibrium either $x = 0$, or $x = 1$ or $x = \frac{5}{9}$. The calculation of the expected payoffs is straightforward.

Proof of Proposition 2

We consider first the equilibria of regime CT, to prove (i)-(ii) and then the equilibria of regime FC to prove (iii).

Proof of (i)-(ii): Communication without Cost (CT)

There are always equilibrium outcomes where all types do not communicate or all types communicate. The continuation strategies in such a case are similar to those in the NC regime.

Consider now cases where some types communicate while others do not. We first note that if C communicates with probability one, D will also communicate. Indeed, if D does not communicate, in state $(1, 0)$ types C plays L with probability one. Hence, D has a payoff of 20 by not communicating. But by communicating, D has a payoff of $\frac{1}{2}(20 + 4x(1, 1)) + \frac{1}{2}(20)$ which is

larger than 20 if $x(1, 1) > 0$. Hence if type C communicates with probability one, either they do not play H or they play H and type D also communicates. Hence, all types communicated, and as already noted, the outcome is observationally equivalent to the previous regime of no communication.

Another possibility is when types C and D play a mixed strategy in communication. Let α be the strategy of C and β the strategy of D in communication. If the opponent has communicated, an agent believes that she faces a type C with probability $\frac{\alpha}{\alpha+\beta}$. If the opponent has not communicated, an agent believes that she is facing a type C with probability $\frac{1-\alpha}{2-\alpha-\beta}$.

Continuation Strategies

State (1, 1). It is optimal to set $x(1, 1) > 0$ if $\frac{\alpha}{\alpha+\beta}(10 + 40x(1, 1)) + \frac{\beta}{\alpha+\beta}10$ is greater than $\frac{\alpha}{\alpha+\beta}(20 + 4x(1, 1)) + \frac{\beta}{\alpha+\beta}20$, that is

$$x(1, 1) > 0 \Leftrightarrow x(1, 1) \geq \frac{5}{18} \frac{\alpha + \beta}{\alpha}. \quad (1)$$

A necessary condition is that $\alpha \geq \frac{5}{13}\beta$.

State (0, 1). A non-communicating type C facing a communicating opponent plays H when (the belief structure is the same as in state (1, 1) but the players expects a communicating type C to play $x(1, 0)$),

$$x(1, 0) \geq \frac{5}{18} \frac{\alpha + \beta}{\alpha} \quad (2)$$

and the necessary condition is the same as for having $x(1, 1) > 0$.

State (1, 0). An opponent of type C plays $x(0, 1)$, and therefore playing H is optimal for a type C who communicates when

$$(1 - \alpha)(10 + 40x(0, 1)) + (1 - \beta)10 \geq (1 - \alpha)(20 + 4x(0, 1)) + (1 - \beta)20,$$

$$x(0, 1) \geq \frac{5}{18} \frac{2 - \alpha - \beta}{1 - \alpha} \quad (3)$$

and a necessary condition is that

$$1 - \alpha \geq \frac{5}{13}(1 - \beta)$$

State (0, 0). The belief structure is the same as that of a communicating type C in state $(1, 0)$, and therefore $x(0, 0) > 0$ when

$$x(0, 0) \geq \frac{5}{18} \frac{2 - \alpha - \beta}{1 - \alpha} \quad (4)$$

with the same necessary condition as in state $(1, 0)$.

Note that is possible for C to play H in all states when the bounds in (3) and (4) are not greater than one, that is when

$$\frac{5}{13}\beta \leq \alpha \leq \frac{5}{13}\beta + \frac{8}{13}. \quad (5)$$

Incentives to Communicate and Equilibrium Payoffs There are different cases to consider.

Case 1: $\alpha < \frac{5}{13}\beta$. Then, $x(a, b) = 0$ for all states and the equilibrium payoff is 20 for each type.

Case 2: $\alpha > \frac{5}{13}\beta + \frac{8}{13}$. In this case, $x(1, 0) = x(0, 1) = x(0, 0)$, but $x(1, 1)$ can be positive. If $x(1, 1) = 0$, the equilibrium payoff is again 20 for all types. If $x(1, 1)$ is positive, types C weakly prefer to communicate when

$$\begin{aligned} & \frac{\alpha}{2}(10 + 40x(1, 1)) + \frac{\beta}{2}10 + \frac{1 - \alpha}{2}20 + \frac{1 - \beta}{2}20 \\ & \geq 20 \end{aligned} \quad (6)$$

that is when

$$x(1, 1) \geq \frac{\alpha + \beta}{4}, \quad (7)$$

This condition for type D to communicate is

$$\begin{aligned} & \frac{\alpha}{2}(20 + 4x(1, 1)) + \frac{\beta}{2}20 + \frac{1 - \alpha}{2}20 + \frac{1 - \beta}{2}20 \\ & \geq 20, \end{aligned}$$

or

$$4\alpha x(1, 1) \geq 0.$$

Therefore, whenever type C communicates, type D communicate with probability one $\beta = 1$. But then the expected equilibrium payoff of type 1 is bounded above (using $x(1, 1) = 1$) by

$$25\alpha + 5 + (1 - \alpha)10 \leq 30.$$

Case 3: condition (5) holds. In this case it is possible to have $x(a, b)$ positive for all states (a, b) .

- (a) If $x(1, 1) > 0$ and $x(a, b) = 0$ for $(a, b) \neq (1, 1)$, we are back to case 2 above, and the equilibrium payoff of type C is bounded above by 30.
- (b) $x(1, 1) > 0$, and $x(a, b) > 0$ for all $(a, b) \neq (1, 1)$, type C is better off communicating when

$$\begin{aligned} & \frac{\alpha}{2}(10 + 40x(1, 1)) + \frac{1 - \alpha}{2}(10 + 40x(0, 1)) + \frac{1}{2}10 \\ & \geq \frac{\alpha}{2}(10 + 40x(1, 0)) + \frac{1 - \alpha}{2}(10 + 40x(0, 0)) + \frac{1}{2}10 \end{aligned}$$

which reduces to

$$\alpha(x(1, 1) - x(1, 0)) + (1 - \alpha)(x(0, 1) - x(0, 0)) \geq 0.$$

This is the same condition for D -types to be better off by communicating. Each type of players have the same incentives to communicate and communication is not informative. Formally, the equilibrium payoff of type C is $10 + 20(\alpha x(1, 1) + (1 - \alpha)x(0, 1))$, which is clearly less than $30/$

- (c) If $x(1, 1) > 0$, $x(1, 0)x(0, 1) > 0$ and $x(0, 0) > 0$, we are back to the previous case because when type C communicates, here payoff is independent of $x(0, 0)$.
- (d) If $x(1, 1) > 0$, $x(1, 0) = x(0, 1) = 0$, we are back to the first case.
- (e) If $x(1, 1) = 0$, by communicating type C gets more than 20 only if $x(1, 0)x(0, 1)$ is positive. Communicating is optimal when $x(0, 0) > 0$ only if

$$\begin{aligned} & \frac{\alpha}{2}(20) + \frac{\beta}{2}(20) + \frac{1 - \alpha}{2}(10 + 40x(0, 1)) + \frac{1 - \beta}{2}10 \\ & \geq \frac{\alpha}{2}(10 + 40x(1, 0)) + \frac{\beta}{2}(10) + \frac{1 - \alpha}{2}(10 + 40x(0, 0)) + \frac{1 - \beta}{2}10 \end{aligned}$$

or,

$$\alpha + \beta \geq 4(\alpha x(1, 0) + (1 - \alpha)(x(0, 0) - x(0, 1))) \quad (8)$$

Type D prefers to communicate when

$$\begin{aligned} & \frac{\alpha}{2}20 + \frac{\beta}{2}20 + \frac{1 - \alpha}{2}(20 + 4x(0, 1)) + \frac{1 - \beta}{2}20 \\ & \geq \frac{\alpha}{2}(20 + 4x(1, 0)) + \frac{\beta}{2}20 + \frac{1 - \alpha}{2}(20 + 4x(0, 0)) + \frac{1 - \beta}{2}20 \end{aligned}$$

that is when

$$\alpha x(1, 0) + (1 - \alpha)(x(0, 0) - x(0, 1)) \leq 0. \quad (9)$$

Clearly, (9) implies (8).

- If $\alpha = 0$, the negation of (8) requires that $\beta \leq 4(x(0, 0) - x(1, 0))$, hence from (9) that $\beta = 0$. But then the maximum equilibrium payoff is as in regime NC.
- Suppose that α is positive. If $\beta = 0$, the equilibrium payoff of C is equal to $10 + 5\alpha + 20(1 - \alpha)x(0, 1)$, which is bounded above by 30 (when $\alpha = 0$ and $x(0, 1) = 1$.) If $\beta > 0$, then type C equilibrium payoff is $5(1 + \alpha + \beta) + 20(1 - \alpha)x(0, 1)$, which is maximum at $x(0, 1) = 1$, and type C payoff is then $25 - 15\alpha + 5\beta$, which is bounded above by 30.

This exhausts all the possible equilibrium configurations, and therefore proves (ii) of Proposition 2.

Proof of (iii): Costly Communication (FC)

When a fee of 3 has to be paid in order to communicate, types D cannot benefit from communicating. Indeed, as type D always plays L , the maximum payoff type D player can get from communication is when type C plays H after communicating, and is equal to $\frac{1}{2}24 + \frac{1}{2}20 = 22$. So, the maximum gain of type D is equal to $22 - 20 = 2$ which is less than the exogenous cost of communication.

Therefore, if the opponent communicates, the player believes that she is facing a type C . The differences with the regime CT are that we can ignore the incentive compatibility condition of type D because they have a dominant strategy not to communicate, and the incentive condition for type C is more difficult to satisfy because there is the exogenous cost of 3 that the player bears if communicating.

Equilibrium payoffs are bounded above by 32, when $\alpha = 1$ and types C get their maximum full information payoffs of 50 against type C and 20 against types D . This proves (iii) of Proposition 2.

A.2 Proofs of theoretical results of section 5 - Model with Promise-Keepers

Proof of Proposition 3

If there is no communication, Proposition 1 tells us that the maximum payoff to types C is equal to 30, and is achieved as types C play H while types D play L . In regime FC, types D have a dominant strategy not to incur the exogenous cost of 3 and therefore do not communicate. If type C_p communicates, type C_o will communicate because C_o has the option to play L while type C_p is committed to play H after ecommunication. There are therefore two types of communication equilibria: when both types communicate and when only type C_o communicates.

If both types communicate, the best they can achieve is to play H if there is communication by both players, while type C_o plays L against a not-communicating player and type C_p – our promise keeper – plays H against a not-communicating player. Hence the expected payoff of type C_o is equal to $\frac{1}{2}50 + \frac{1}{2}20 - 3 = 32$ while that of type C_p is equal to $\frac{1}{2}50 + \frac{1}{2}10 - 3 = 27$, hence the expected value of a type C is $(1 - \pi)32 + \pi 27 = 32 - 5\pi$ which is less than 30 when π is greater than $\frac{2}{5}$.

If type C_p does not communicate, its expected payoff is not greater than that of a type C_o (indeed type C_o would not communicate otherwise). The best equilibrium for player C_o is to play H against a communicating player. If C_o plays H against a non-communicating player, playing H against any player is a best response for player C_p . Then, types C_o, C_p have the same continuation (post-communication) payoffs, but because type C_o incurs a cost of communication, communicating cannot be a best response for that player.

If now C_o plays L against a non-communicating player, type C_p will play L when meeting a communicating player and gets 20. Hence C_o 's expected payoff is equal to $\frac{1-\pi}{2}50 + \frac{1+\pi}{2}20 - 3 = 32 - 5\pi$, which is smaller than 30

when $\pi \geq \frac{2}{5}$. This proves the result.

Proof of Proposition 4

It is sufficient to verify that the strategies are best responses. Let us assume (i), (ii) to evaluate the optimality of the best responses in (iv)-(v), and then go back to showing that (i)-(ii) are best responses.

Proving (iii)-(viii) using (i)-(ii). (iii) relates to the dominant strategy of playing L for type D_o . For type D_p who is not communicating, playing L is also a dominant strategy in states $(0, a)$. Because non-communicating players are type D_p , playing L in states $(a, 0)$ is a best response for types C_o , hence (v) is established.

Type C_o plays L in state $(1, 0)$ because he believes to face a type D_p who plays L . Hence $x_o(1, 0) = 0$. In state $(1, 1)$ type C_o believes that there is an equal probability of playing against types C_o, C_p, D_o . Playing H is optimal since $\frac{1}{3}(50 + 50 + 10)$ is greater than $\frac{1}{3}(24 + 24 + 20)$. This proves (v)

Types C_p always play H in states $(1, a)$, but – this is out of equilibrium – in state $(0, 0)$, type C_p will play L . To show that $x(0, 1) = 1$, note that in this state, types C believe that there is an equal probability of playing against types C_o, C_p, D_o , and while types C_o, D_o play L , playing H is optimal in state $(0, 1)$ when $10 + 50 + 10 \geq 20 + 24 + 20$, which is the case. This proves (iv).

The other results (v)-(viii) are direct consequences of (iii)-(iv).

Proving (i)-(ii). Type D_p has a payoff of 20 by not communicating. If type D_p communicates, it plays H in all states $(1, a)$ and therefore, given the continuation strategies (iii)-(v), type D_p 's payoff would be $\frac{1}{2}(22) + \frac{1}{2}(10)$ which is clearly inferior to 20. Hence $\beta_p = 0$ is a best response for D_p .

For D_o , not communicating yields a payoff of 20 while communicating yields a payoff of $\frac{1}{2}24 + \frac{1}{2}20$, which is greater than 20. Hence $\beta_o = 1$ is the

best response for types D_o .

For a type C_p who does not communicate, the equilibrium payoff is $\frac{1}{4}10 + \frac{1}{4}50 + \frac{1}{4}10 + \frac{1}{4}20 = 25^6$ while by communicating the equilibrium payoff is $\frac{1}{2}50 + \frac{1}{2}10 = 30$, which is best. Hence type C_p plays $\alpha_p = 1$. Because type C_o has more options than type C_p after communication but the same options after no communication, it is also the case that $\alpha_o = 1$. This proves (i)-(ii) and establishes Proposition 4.

Proof of Proposition 5

When there is an exogenous cost of communication, players of type D_k do not communicate: this was established in the absence of promise keepers, and if D_o does not want to communicate, type $D - p$ will not want to communicate either because he has less options than D_o after communication.

Therefore only types C_k communicate and given the opponent communicates, the players know that they are facing a type- C player. The incentives to communicate differ for types C_o, C_p because C_p cannot play L in state $(1, 0)$ while type C_o can. This explains why we should expect that α_o is greater than α_p . To simplify, the Proposition exhibits a symmetric strategy in communication⁷

As for the proof of Proposition 4, we will assume the communication strategies in (i)-(ii) to show the optimality of the continuation strategies in (iii)-(v). Note that we also consider a symmetric strategy for types C_o, C_p , who play H with probability in all states except state $(0, 0)$ where they play H with probability $\frac{115}{154}$.

Proving (iii)-(vi). It is enough to show (v), because (iii) is due to L being a dominant strategy for D_o and because if C_p is committed to play H in states

⁶Indeed, in state $(0, 1)$ type C_p faces types C_o, D_o who play L and type C_p who plays H . In state $(0, 0)$ type C_p faces D_p and plays L .

⁷Note that only the average probability $\pi\alpha_p + (1 - \pi)\alpha_o$ is observed in the experiment.

$(1, a)$. Clearly, if C_o expects communicating types C_k to play H , playing H is the best response, hence $x_o(1, 1) = 1$. In state $(1, 0)$, type C_o believes that she faces types C, D with probabilities $\frac{(1-\alpha)}{2-\alpha}, \frac{(1)}{2-\alpha}$, that types C play H and types D play L in state $(0, 1)$. Therefore, playing H is a best response of C_o in state $(1, 0)$ when

$$(1 - \alpha)50 + 10 \geq (1 - \alpha)24 + 20,$$

which holds when

$$\alpha \leq \frac{8}{13} \tag{10}$$

This is intuitive: in order for a communicating player to ‘trust’ a non-communicating player to play H , he must believe that he is facing a type C non-communicating player with high enough probability. Because by (i), $\alpha = \frac{53}{130}$ is inferior to $\frac{8}{13}$, it is possible to have $x_k(1, 0) = 1$.

For a non-communicating type C , in state $(0, 1)$, he faces a type C who plays H , and playing $x_k(0, 1) = 1$ is optimal. In state $(0, 0)$, types C are indifferent between playing H and L when

$$(1 - \alpha)(10 + 40x(0, 0)) + 10 = (1 - \alpha)(20 + 4x(0, 0)) + 20,$$

that is when $x(0, 0) = \frac{1}{36} \frac{20-10\alpha}{1-\alpha}$ and when $\alpha = \frac{53}{130}$, $x(0, 0) = \frac{115}{154}$, completing the proof of (iv)-(v). (vi) is trivial because we have symmetric strategies for C_o, C_p .

Proving (vii). The probability that two C types play (H, H) is equal to $\alpha^2 + 2\alpha(1-\alpha) + (1-\alpha)^2 x(0, 0)^2$: if both communicate or if only one communicates they play H with probability one, but if both do not communicate they each play H with probability $x(0, 0) = \frac{115}{154}$. Using $\alpha = \frac{53}{130}$, the probability that two types C who meet play (H, H) is $\frac{4393}{5200}$, or approximately 84.5%

Proving (i)-(ii). To finish the proof, we need to show that $\alpha = \frac{53}{130}$ is an equilibrium outcome, that is that types C are indifferent between communicating and not communicating. The indifference condition for types C in communication ($\alpha \in (0, 1)$).

$$\begin{aligned} & \alpha \left[\frac{1-\pi}{2}(10 + 40x_o(1, 1)) + \frac{\pi}{2}50 \right] + (1-\alpha)\frac{1}{2}(10 + 40x(0, 1)) + \frac{1}{2}10 - 3 \\ &= \alpha \left[\frac{1-\pi}{2}(10 + 40x_o(1, 0)) + \frac{\pi}{2}50 \right] + (1-\alpha)\frac{1}{2}(10 + 40x(0, 0)) + \frac{1}{2}10. \end{aligned}$$

The condition reduces to

$$\frac{\alpha}{2}(x_o(1, 1) - x_o(1, 0)) + (1-\alpha)(x(0, 1) - x(0, 0)) = \frac{3}{20}. \quad (11)$$

Substituting the values in (iii) – (v) the condition is

$$(1-\alpha) \left(1 - \frac{115}{154} \right) = \frac{3}{20}$$

If we assume $\alpha \leq \frac{8}{13}$, we can have $x_o(1, 1) = x_o(1, 0) = x(0, 1) = 1$ and the incentive condition is

$$(1-\alpha)(1 - x(0, 0)) = \frac{3}{20},$$

with solution $\alpha = \frac{53}{130}$, establishing (i).

Proving (viii). The expected payoff of type C is then the payoff under communication and playing H , that is $u_C = \frac{1}{2}(50 + 10) - 3 = 27$. For type D , the payoff is 24 when facing a type C that communicates, $20 + 4x(0, 0)$ if type C does not communicate, and 20 if facing a type D . Therefore for $\alpha = \frac{53}{130}$ and $x(0, 0) = \frac{115}{154}$, type D has an expected payoff of $u_D = 21.7$.

This establishes the claims in Proposition 5.

B Instructions

The original instructions are in German. This appendix contains the translation of the instructions into English. The original German instructions use a slightly different notation than the paper: In the original German instructions, the types are called "Typ 1" and "Typ 2", not "type C " and "type D ". Furthermore, in the original German instructions the actions are called " C " and " D ", not " H " and " L ". The translated English instructions presented in this appendix use the notation of the paper, not that of the original German instructions.

B.1 Instructions for the NC environment

Welcome to the experiment on interactive decision-making, conducted by researchers from the Université libre de Bruxelles.

During this experiment you will earn an amount of money determined by your choices and by those of the other participants. All results will be analyzed anonymously, and your privacy is guaranteed. It is very important that you do not communicate with the other participants, neither verbally nor in any other way. If you have any question, please raise your hand and an experimenter will answer your question. If you communicate with the other participants during the experiment, you would have to leave the experiment without being paid.

During the experiment your earnings are counted in Experimental Currency Units (ECUs). At the end of the experiment your earnings will be exchanged into Euros with an exchange rate of 1 Euro for 25 ECUs. You will be paid in cash immediately after the experiment. You will be paid privately, i.e. the other participants will not be informed about your earnings.

The whole experiment consists of 15 rounds. In each round you will be matched with a second participant, your "partner". Your partner changes from round to round with your partner being determined randomly. It is

possible that you might have the same partner during some rounds. But no participant gets any information about the identity of her/his partner. Therefore, it is impossible to identify the partner, and it is impossible to be identified by the partner.

At the beginning of each round your type will be determined. You will be one of two possible types: Type “C” or Type “D”. If you are of Type C (as depicted on the screen-shot), the left earning matrix is relevant for your payment. If you are of Type D, the right earning matrix is relevant for you. In every round your type will be determined randomly with equal probability (“fifty/fifty”). Similarly, the type of your partner is determined by the same random process. Your type and that of your partner might be the same, or the types differ.

1 von 15

verbleibende Zeit (sec): 51

You are type C, the left matrix is relevant for you.

Please note: Your partner can be any of the two types

You are type C.

Your partner's choice

	H	L
Your choice H	50	10
Your choice L	24	20

Your partner's choice

	H	L
Your choice H	22	10
Your choice L	24	20

Please make your choice by clicking on "H" or "L" in the left matrix.

You do not receive any information about the type of your partner, and your partner does not receive any information about your type.

After your type and that of your partner have been randomly determined, you have to choose between two options, “H” and “L”, by clicking on the

relevant blue button. When you are sure which choice to make, click on the blue button “Confirm”.

1 von 15

Verbleibende Zeit (sec) 0

You are type C, the left matrix is relevant for you.
Please note: Your partner can be any of the two types

You are type C.

		Your partner's choice	
		H	L
Your choice	H	50	10
	L	24	20

		Your partner's choice	
		H	L
Your choice	H	22	10
	L	24	20

I choose option H.

Confirm

You have at most one minute to decide which option to choose.

While you make your choice, your partner must also choose between “H” and “L”. You make your choice without knowing what your partner chooses, and your partner makes her/his choice without knowing your choice.

After your decision and that of your partner the round ends, and your earnings for this round are calculated. As you can see from the screen-shot, your earning depends on your type, on your choice, and the choice of your partner.

Example: You are of Type C, and therefore the left matrix is relevant for you. You choose H, and you partner chooses L. Therefore, your earnings are 10 ECUs in that round. Assume that your partner is of Type D in this round, i.e. the right matrix is relevant for her/him. In this case her/his earnings are 24.

After the experiment ends, you will be asked to fill in a short questionnaire. After that you will be paid in private. Your overall earnings are the sum of the earnings you got in all 15 rounds. As already mentioned, the

exchange rate between ECU and Euro is $25 \text{ ECU} = 1 \text{ Euro}$. On top you will also get 4 Euros as a show up fee. The overall amount will appear on your screen, and paid to you in private by the experimenters.

Do you have any questions?

Control Questionnaire

The following questionnaire is anonymous and serves the sole purpose of verifying your understanding of this experiment. If you are uncertain about how to answer a questions, please consult the instructions or ask one of the experimenters.

Once you have finished the questionnaire, please raise your hand and an experimenter will come and check your answers.

1) You are of type D and you choose action L. Your partner is of type D and chooses action L.

What are your earnings in this round? What are your partner's earnings in this round?

2) You are of type C and choose action H. You partner is also of type C and chooses action H.

What are your earnings in this round? What are your partner's earnings in this round?

3) You are of type D and choose H. Your partner is of type C and chooses L.

What are your earnings in this round? What are your partner's earnings in this round?

B.2 Instructions for the CT environment

Welcome to the experiment on interactive decision-making, conducted by researchers from the Université libre de Bruxelles.

During this experiment you will earn an amount of money determined by your choices and by those of the other participants. All results will be analyzed anonymously, and your privacy is guaranteed. It is very important

that you do not communicate with the other participants, neither verbally nor in any other way. If you have any question, please raise your hand and an experimenter will answer your question. If you communicate with the other participants during the experiment, you would have to leave the experiment without being paid.

During the experiment your earnings are counted in Experimental Currency Units (ECUs). At the end of the experiment your earnings will be exchanged into Euros with an exchange rate of 1 Euro for 25 ECUs. You will be paid in cash immediately after the experiment. You will be paid privately, i.e. the other participants will not be informed about your earnings.

The whole experiment consists of 15 rounds. In each round you will be matched with a second participant, your “partner”. Your partner changes from round to round with your partner being determined randomly. It is possible that you might have the same partner during some rounds. But no participant gets any information about the identity of her/his partner. Therefore, it is impossible to identify the partner, and it is impossible to be identified by the partner.

Each round consists of 2 stages:

Stage 1: Your type and the type of your partner are determined. After being informed about your type (but not about the type of your partner), you decide whether you send a message to your partner or not. At the same time, your partner decides whether to send the a message to you or not.

Stage 2: You have to choose between two options, “H” or “L”. At the same time, your partner chooses between H and L.

How much you earn in a certain round (your “earnings”) depends on your type, which option you choose, and which option your partner chooses.

Detailed description of the two stages:

Stage 1: At the beginning of each round your type is determined. You can be of two different types: Type “C” or Type “D”. If you are of Type C (as depicted on the screen-shot), the left earning matrix is relevant for your

payment. If you are of Type D, the right earning matrix is relevant for you.

1 von 15

Verbleibende Zeit (sec): 60

You are type C, the left matrix is relevant for you.
Please note: Your partner can be any of the two types.

Your type is C.

		Your partner's choice	
		H	L
Your choice	H	50	10
	L	24	20

		Your partner's choice	
		H	L
Your choice	H	22	10
	L	24	20

Do you want to send the following message to your partner?
Message: "I will choose option H."

Yes No

In every round your type will be determined randomly with equal probability ("fifty/fifty"). Similarly, the type of your partner is determined by the same random process. Your type and that of your partner might be the same, the types differ. At the beginning of the round you will be informed about the type you are in this round. Your partner is also of the two possible types, but you will not be informed of which type he is. You only know that your partner is of Type C or Type D with equal probability.

Now you have to choose whether you want to send a message to your partner or not. The message refers to your choice in the Stage 2 and reads: "I will choose H" to your partner. If you want to send this message, click on the button "Yes" on the screen below. If you do not want to send the message, click on the button "No".

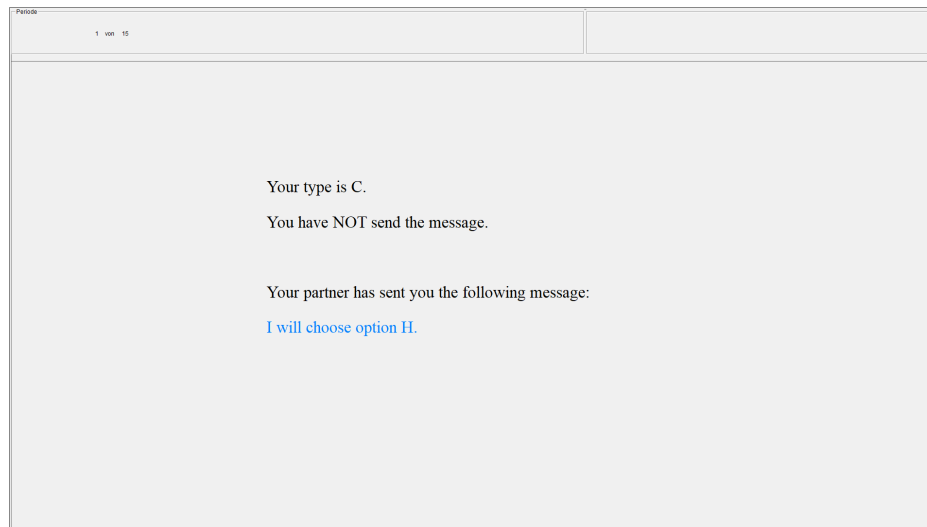
You have at most one minute to decide whether you want to send the message or not.

Note that the message is not binding for your actual choice in Stage 2 - if you send the message, you are nonetheless allowed to choose option "L".

Your partner has to decide whether to send the same, non-binding mes-

sage to you, too.

At the end of Stage 1, you get informed whether your partner sent you the message, and your partner gets informed whether you sent the message.



Stage 2: In stage 2 you have to choose between options, “H” and “L”, by clicking on the relevant blue button. If you are of Type C, the left matrix is relevant for you, if you are of type D, the right one.

When you are sure which choice to make, click on the blue button “Confirm”.

You have at most one minute to decide which option to choose.

While you make your choice, your partner must also choose between “H” and “L”. You make your choice without knowing what your partner chooses, and your partner makes her/his choice without knowing your choice.

After the two stages the round ends, and your earnings for this round are calculated. As you can see from the screen-shot, your earning depends on your type, on your choice, and the choice of your partner.

Example: You are of Type C, and therefore the left matrix is relevant for you. You choose H, and you partner chooses L. Therefore, your earnings are 10 ECUs in that round. Assume that your partner is of Type D in this

1 von 15

Verbleibende Zeit (sec): 36

You have NOT sent the message.
Your partner has sent you the message.

You are type C.

Your partner's choice

		H	L
Your Choice	H	50	10
	L	24	20

Your partner's choice

		H	L
Your Choice	H	22	10
	L	24	20

I choose option L.

Confirm

round, i.e. the right matrix is relevant for her/him. In this case her/his earnings are 24.

After the experiment ends, you will be asked to fill a short questionnaire. The sum of your earnings will be transformed into Euros with a change rate of 25 ECUs to 1 Euro. On top you will also get 4 Euros as a show up fee. The overall amount will appear on your screen, and paid to you in private by the experimenters.

Do you have any questions?

Control Questionnaire

Dear Participant,

the following questionnaire is anonymous and serves the sole purpose of verifying your understanding of this experiment. If you are uncertain about how to answer a questions, please consult the instructions or ask one of the experimenters.

Once you have finished the questionnaire, please raise your hand and an experimenter will come and check your answers.

1) You are of type D and you choose action L. Your partner is of type D and chooses action L.

What are your earnings in this round? What are your partner's earnings in this round?

2) You are of type C and choose action H. Your partner is also of type C and chooses action H.

What are your earnings in this round? What are your partner's earnings in this round?

3) You are of type D and choose H. Your partner is of type C and chooses L.

What are your earnings in this round? What are your partner's earnings in this round?

B.3 Instructions for the FC environment

Welcome to the experiment on interactive decision-making, conducted by researchers from the Université libre de Bruxelles.

During this experiment you will earn an amount of money determined by your choices and by those of the other participants. All results will be analyzed anonymously, and your privacy is guaranteed. It is very important that you do not communicate with the other participants, neither verbally nor in any other way. If you have any question, please raise your hand and an experimenter will answer your question. If you communicate with the other participants during the experiment, you would have to leave the experiment without being paid.

During the experiment your earnings are counted in Experimental Currency Units (ECUs). At the end of the experiment your earnings will be exchanged into Euros with an exchange rate of 1 Euro for 25 ECUs. You will be paid in cash immediately after the experiment. You will be paid privately, i.e. the other participants will not be informed about your earnings.

The whole experiment consists of 15 rounds. In each round you will be matched with a second participant, your "partner". Your partner changes from round to round with your partner being determined randomly. It is

possible that you might have the same partner during some rounds. But no participant gets any information about the identity of her/his partner. Therefore, it is impossible to identify the partner, and it is impossible to be identified by the partner.

Each round consists of 2 stages:

Stage 1: Your type and the type of your partner are determined. After being informed about your type (but not about the type of your partner), you decide whether you send a message to your partner or not. At the same time, your partner decides whether to send the a message to you or not.

Stage 2: You have to choose between two options, “H” or “L”. At the same time, your partner chooses between H and L.

How much you earn in a certain round (your “net-earnings”) depends on your type, whether you send a message to your partner or not, which option you choose, and which option your partner chooses.

Detailed description of the two stages:

Stage 1: At the beginning of each round your type is determined. You can be of two different types: Type “C” or Type “D”. If you are of type C (as depicted on the screen-shot), the left earning matrix is relevant for your payment. If you are of Type D, the right earning matrix is relevant for you.

In every round your type will be determined randomly with equal probability (“fifty/fifty”). Similarly, the type of your partner is determined by the same random process. Your type and that of your partner might be the same, or the types differ.

At the beginning of the round you will be informed about the type you are in this round. Your partner is also of the two possible types, but you will not be informed of which type he is. You only know that your partner is of Type C or Type D with equal probability.

Now you have to choose whether you want to send a message to your partner or not. The message refers to your choice in the Stage 2 and reads: “I will choose H” to your partner. If you want to send this message, click

1 von 15

Verbleibende Zeit (sec): 55

You are type C, the left matrix is relevant for you.
Please note: Your partner can be any of the two types.

Your type is C.

Your partner's choice

		H	L
Your choice	H	50	10
	L	24	20

Your partner's choice

		H	L
Your choice	H	22	10
	L	24	20

Do you want to send the following message to your partner?
Message: "I will choose option H."
The cost of sending the message is 3 ECU.

Yes
No

on the button “Yes” on the screen below. If you do not want to send the message, click on the button “No”.

Sending the message costs you 3 ECUs, while sending no message costs you nothing.

You have at most one minute to decide whether you want to send the message or not.

Note that the message is not binding for your actual choice in Stage 2 - if you send the message, you are nonetheless allowed to choose option “L”.

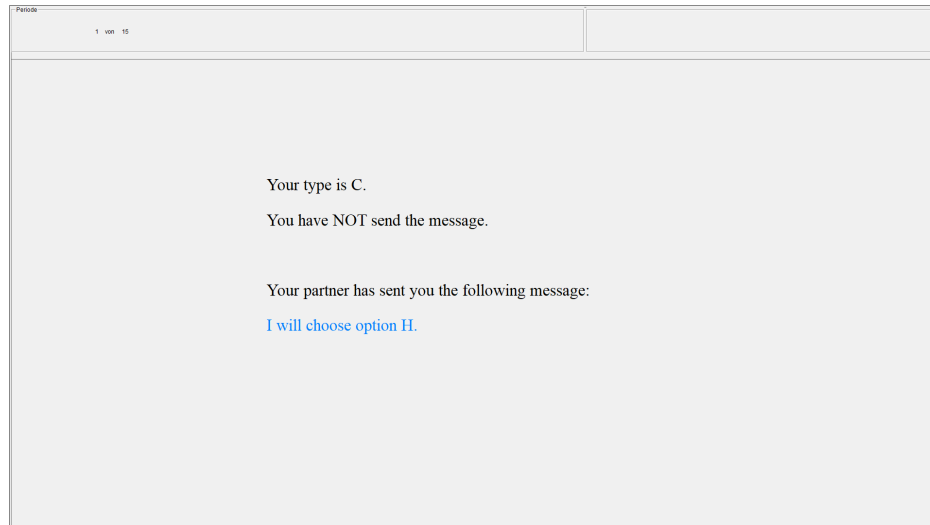
Your partner has to decide whether to send the same, non-binding message to you, too.

At the end of Stage 1, you get informed whether your partner sent you the message, and your partner gets informed whether you sent the message.

Stage 2: In stage 2 you have to choose between options, “H” and “L”, by clicking on the relevant blue button. If you are of Type C, the left matrix is relevant for you, if you are of type D, the right one.

When you are sure which choice to make, click on the blue button “Confirm”.

You have at most one minute to decide.



While you make your choice, your partner must also choose between “H” and “L”. You make your choice without knowing what your partner chooses, and your partner makes her/his choice without knowing your choice.

After the two stages the round ends, and your net-earnings for this round are calculated. As you can see from the screen-shot, your net-earnings depend on your type, whether you send a message to your partner or not, which option you choose, and which option your partner chooses.

Example: You are of Type C, and therefore the left matrix is relevant for you. You send the message and this costs you three ECUs. You choose H, and you partner chooses L. Therefore, your earnings are $10-3=7$ ECUs in that round. Assume that your partner is of Type D in this round, i.e. the right matrix is relevant for her/him, and (s)he does not send a message. In this case her/his earnings are 24.

After the experiment ends, you will be asked to fill a short questionnaire. The sum of your earnings will be transformed into Euros with a change rate of 25 ECUs to 1 Euro. On top you will also get 4 Euros as a show up fee. The overall amount will appear on your screen, and paid to you in private by the experimenters.

1 von 15

Verbleibende Zeit (sec): 36

You have NOT sent the message.
Your partner has sent you the message.

You are type C.

		Your partner's choice	
		H	L
Your Choice	H	50	10
	L	24	20

		Your partner's choice	
		H	L
Your Choice	H	22	10
	L	24	20

I choose option L.

[Confirm](#)

Do you have any questions?

Control Questionnaire

The following questionnaire is anonymous and serves the sole purpose of verifying your understanding of this experiment. If you are uncertain about how to answer a questions, please consult the instructions or ask one of the experimenters.

Once you have finished the questionnaire, please raise your hand and an experimenter will come and check your answers.

1) You are of type D, you send the message, and you choose action L. Your partner is of type 2, (s)he does not send the message, and chooses action L.

What are your earnings in this round? What are your partner's earnings in this round?

2) You are of type C, you do not send the message, and you choose action H. Your partner is of type C, (s)he sends the message, and chooses action H.

What are your earnings in this round? What are your partner's earnings in this round?

3) You are of type D, you do not send the message, and you choose action

H. Your partner is of type C, (s)he does not send the message, and chooses action L.

What are your earnings in this round? What are your partner's earnings in this round?

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