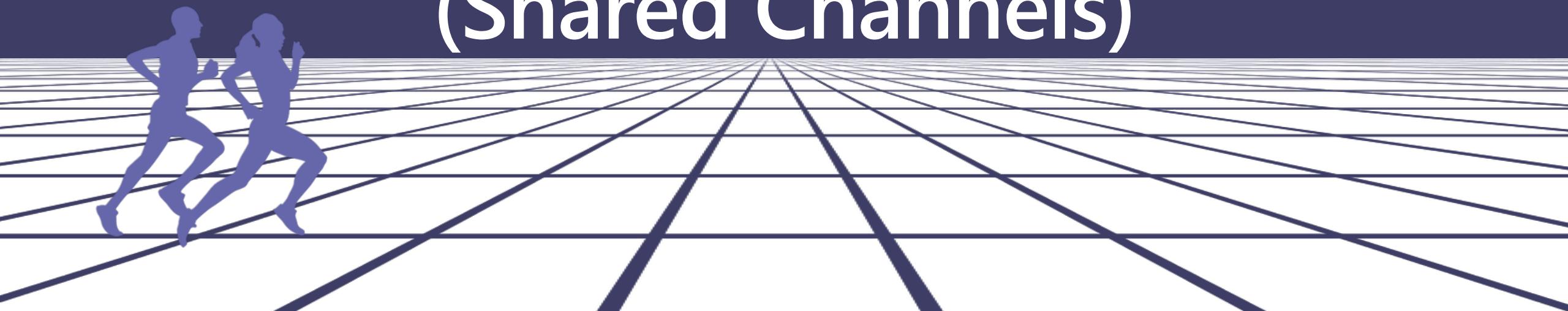


Michael Plettner
@in2success GmbH

Microsoft Teams - Connected Channels (Shared Channels)



MICROSOFT 365 VIRTUAL MARATHON 2022 SPONSORS



Michael Plettner

MVP

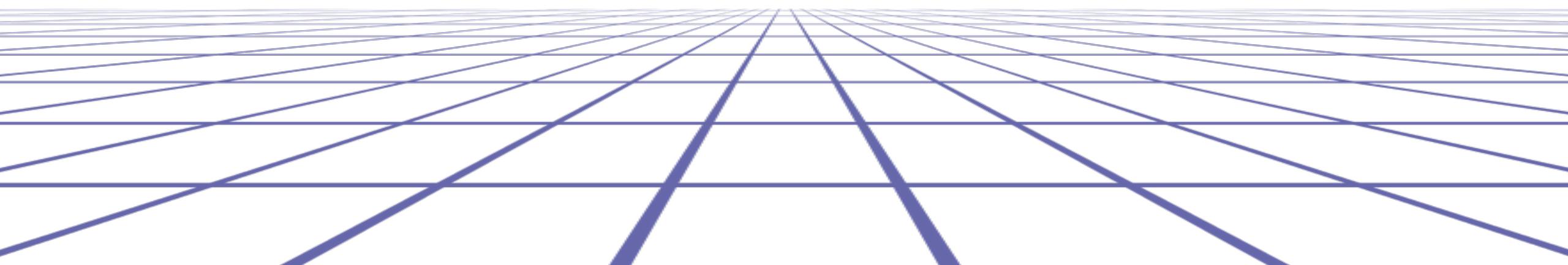
Co-Founder / CEO in2success GmbH



- Next to Munich, Germany
- @plemich / <https://www.linkedin.com/in/michael-plettner/>
- Working with Microsoft UC since 2006
- Host of Teams User Group Germany
- Talk Microsoft 365 (Video-)Podcast
<https://www.talkm365.net>
- Co-Host of Adoption & Change Forum



The basics

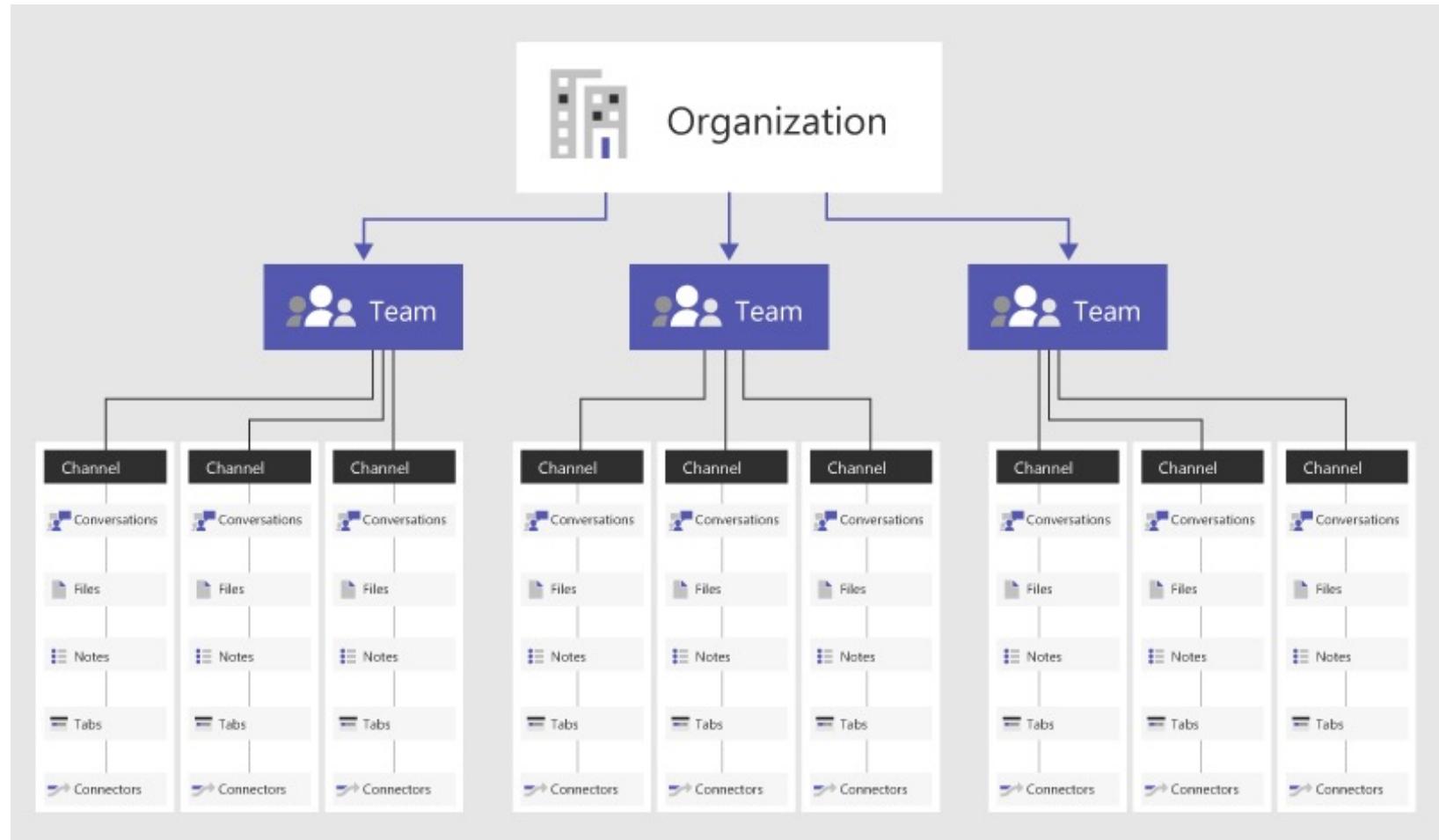


What is a Teams Channel

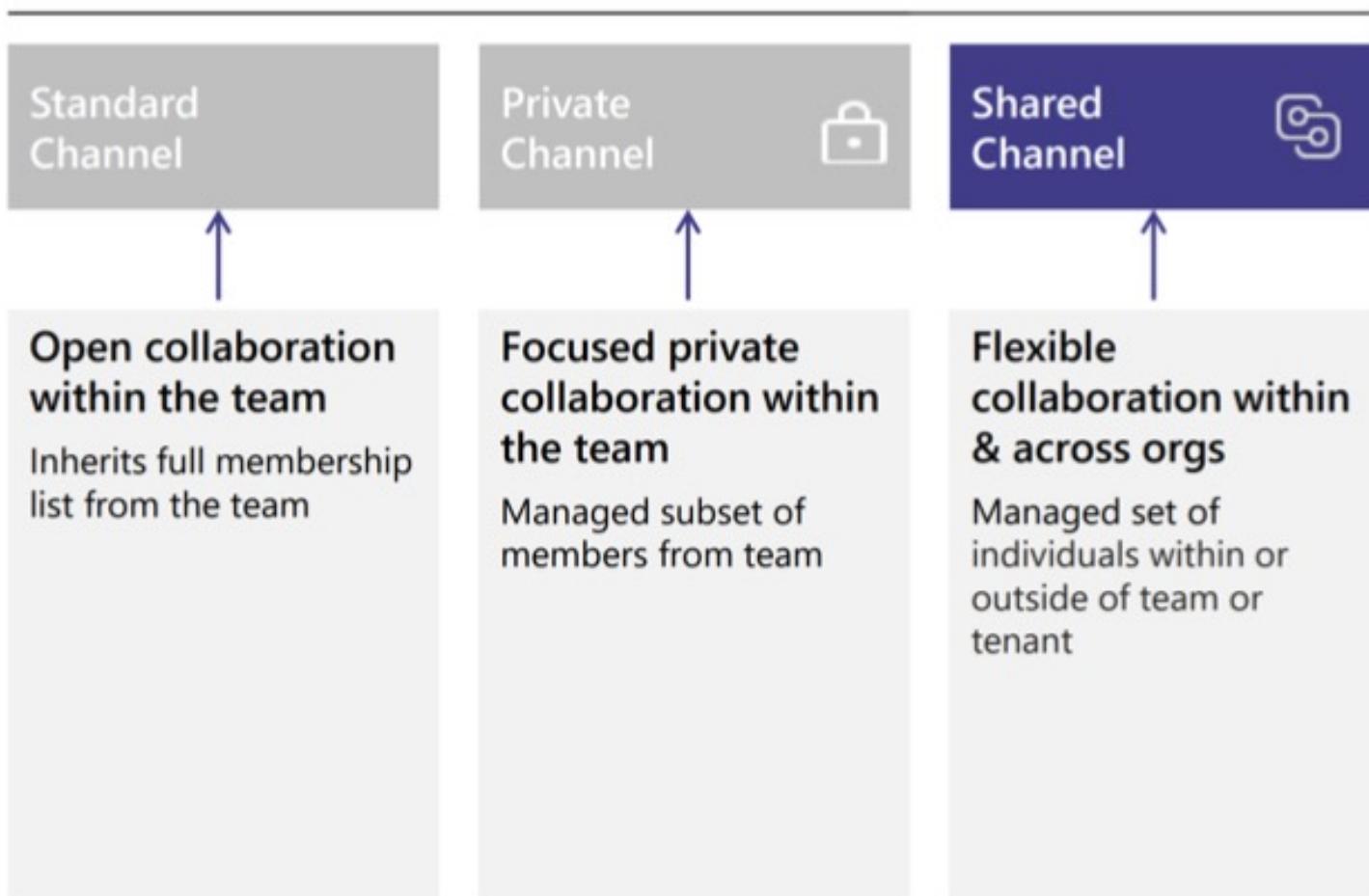


- One or multiple channels per Team

- All channels allow
 - Chat
 - Files
 - Apps



Standard vs. private vs. shared



- **Standard**

- open for all Team members

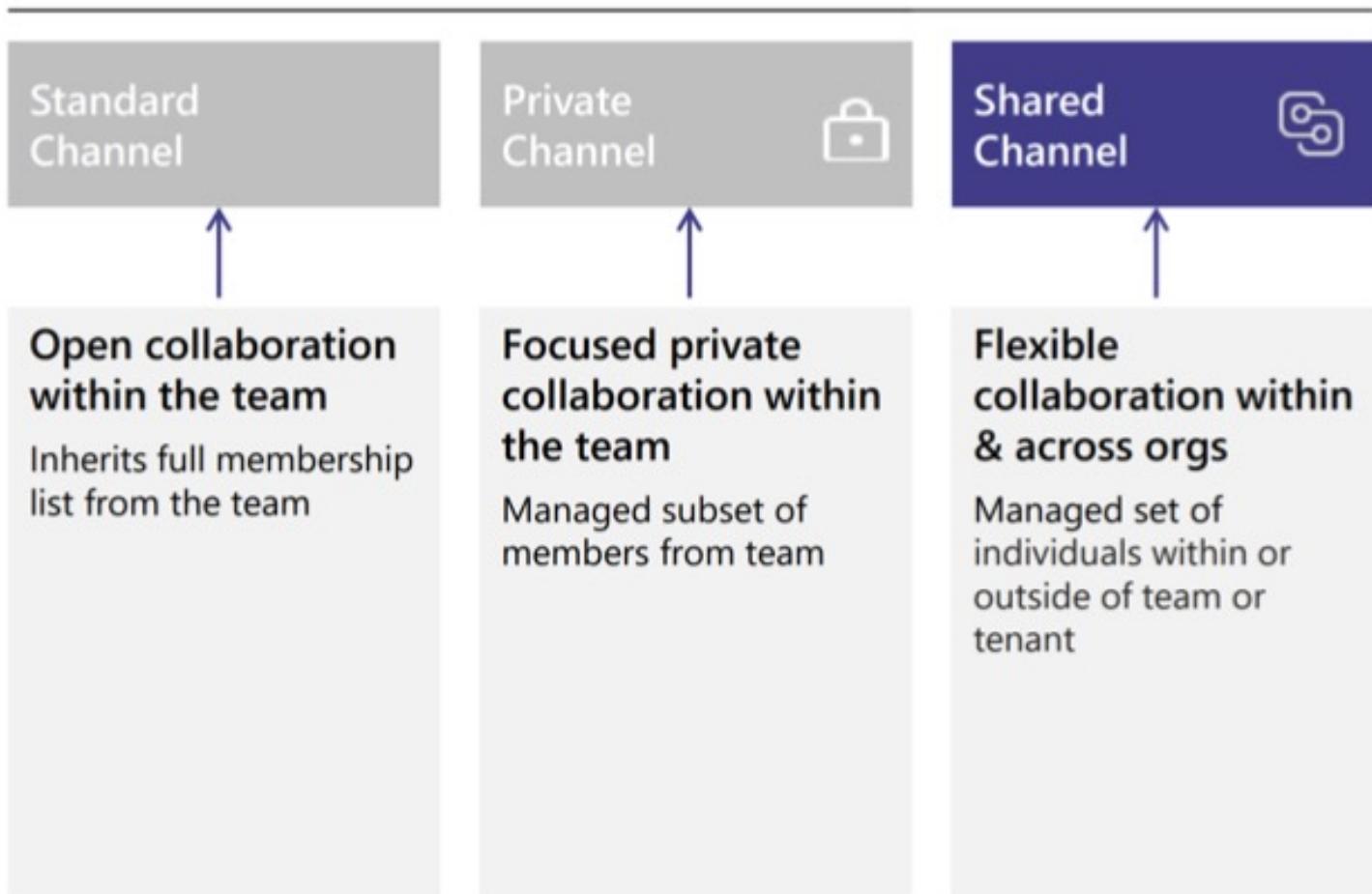
- **Private**

- For a subset of Team members

- **Shared**

- Selected users and teams can be members

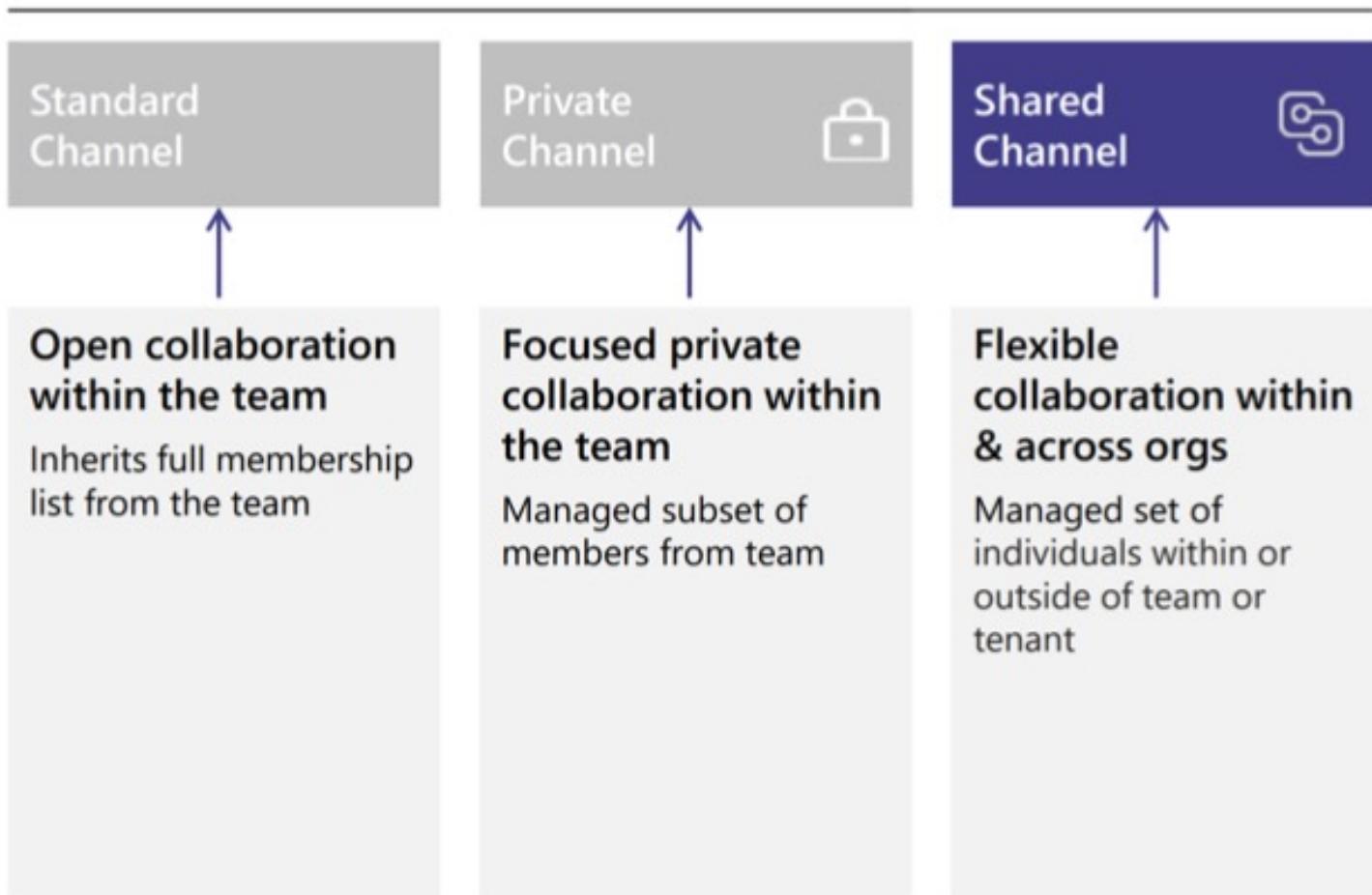
Standard vs. private vs. shared (technical)



SharePoint

- Standard = SharePoint Master-SiteCollection of Teams Site
- Private
 - Standalone SiteCollection
- Shared
 - Standalone SiteCollection

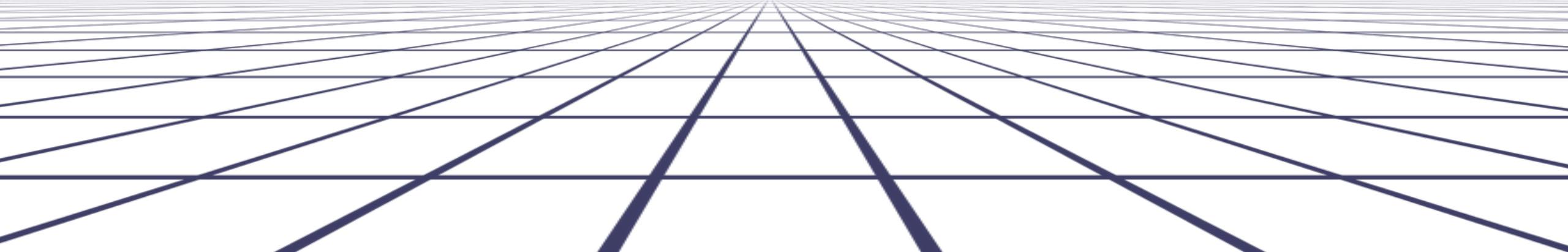
Standard vs. private vs. shared (technical)



Guest access

- **Standard** = Guest access can be disabled / enabled per Group
- **Private**
 - Relays on Teams settings
 - Guest must be part of the team
- **Shared**
 - Relays on Teams settings
 - Guest don't have to be a guest in the whole Team

Use cases



Share your Team with...



The screenshot shows the Microsoft Teams interface. On the left is a vertical navigation bar with icons for Activity, Chat, Teams (selected), Calendar, Calls, and Files. The main area shows a list of teams under 'Your teams': Chronus launch, General, Chronus training (selected), Demos & Prototypes, Marketing leads (locked), Planning, PR activities (locked), Private beta, Launch event, 29 hidden channels, and Marketing leadership. The 'Chronus training' team is selected, and its header bar includes a search bar, back/forward arrows, and tabs for Posts, Files, and OneNote. A context menu is open over the 'Chronus training' channel, listing options: Channel notifications, Pin, Hide, Manage channel, Share channel (with 'With people' selected), Edit channel, and Delete channel.

■ People

■ Teams

■ Teams you own

#M365VM

Use cases and benefits



Shared and long term collaboration with external partners



Internal projects with multiple people for a single aspect



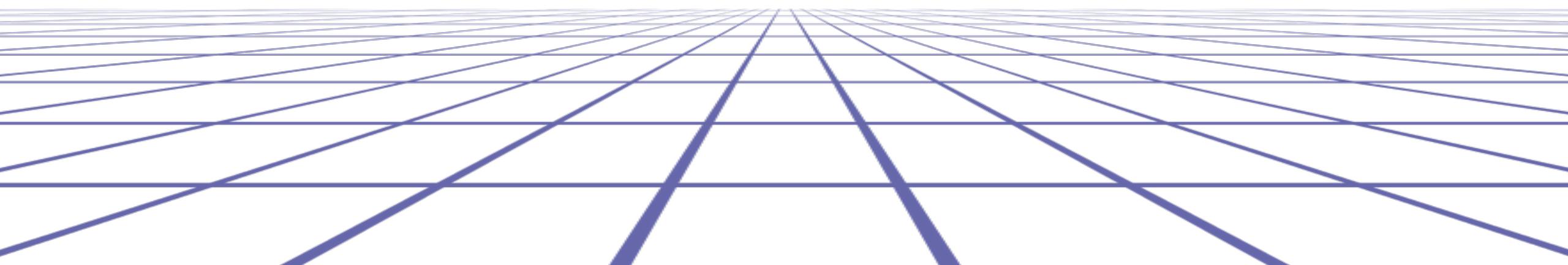
Work together

without tenant switching

Automatic member management

Scale easily

*How does it look like?
(share with external users)*





Search or type a command



Teams



General

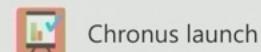
Posts Files OneNote +

Confidential

Meet



Your teams



General

Demos & Prototypes

Marketing leads

Planning

PR activities

Private beta

Launch event

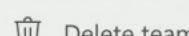
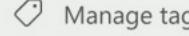
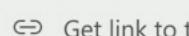
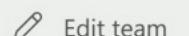
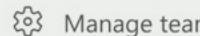
29 hidden channels



Campaigns



University Recruiting



put in for this. I know there have been some really late nights and weekends. Seeing as this is our largest and we've had such a long history with them, I just ask that we all give one last push to really polish our deck and pitch. This is a really important account and it is very important that we win this.

eral of you have asked, but the current agenda is still TBD as we are waiting for the client to confirm the time. Thanks!! - Ivan to

more

9:30 AM

/s please send me the options that we are proposing to the client tomorrow?

Maja, Franz, and Miguel

o Miwa 9:34 AM

not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed these options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, may lose confidence in our recommendations.



Aadi Kapoor 10:00 AM

Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

5 replies from Franz, Giselle, and Inna



Kadji Bell 10:23 AM

I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget approved for July.

Reply

Daniela – channel owner

Contoso

New conversation

Store



Search or type a command



Teams

... F +



General

Posts

Files

OneNote

+

Confidential

Meet



Your teams



General

Demos & Prototypes

Marketing leads



Planning

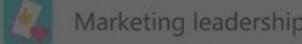
PR activities



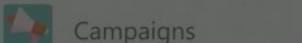
Private beta

Launch event

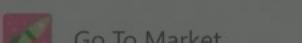
29 hidden channels



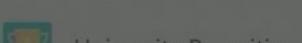
Marketing leadership



Campaigns



Go To Market



University Recruiting

Create a channel for the Chronus launch team

Channel name

Chronus training



Description (optional)

Channel for collaborating with training companies to develop training collateral.

Channel type

Shared - People you choose from your org or other orgs have access

 Share this channel with everyone on the team

Cancel

Create



Reply

New conversation

Daniela – channel owner

Contoso

Store



Search or type a command



Teams



Chronus training

Posts

Files

OneNote



Confidential



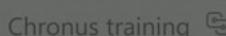
Meet



Your teams



General



Chronus training



Demos & Prototypes

Marketing leads



Planning

PR activities

Private beta

Launch event

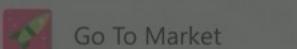
29 hidden channels



Marketing leadership



Campaigns



Go To Market



University Recruiting



Share the Chronus training channel

Type the name of someone in your org you want to add to this channel. You can also add people outside your org by typing their email addresses.



Cassandra Dunn



beth.davis@northwindtraders.com



Share



Beth Davis (External)

beth.davis@northwindtraders.com

channel

Skip

Done

Daniela – channel owner

Contoso



New conversation

Store



Search or type a command



Teams



Chronus training

Posts

Files

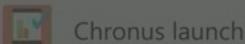
OneNote



Confidential



Your teams



General



Chronus training



Demos & Prototypes

Marketing leads



Planning

PR activities



Private beta

Launch event

29 hidden channels



Marketing leadership



Campaigns



Go To Market



University Recruiting



Daniela – channel owner

Contoso

New conversation

Share the Chronus training channel

Type the name of someone in your org you want to add to this channel. You can also add people outside your org by typing their email addresses.

Type a name or email



Share



Beth Davies (External)

beth.davies@northwindtraders.com

Member



Cassandra Dunn

cdunn@contoso.com

Member



channel

Skip

Done

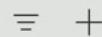
Store



Search or type a command



Feed



Chronus training (External)

Posts

Files

OneNote



Confidential

Meet



Daniela shared a channel with you 10:58 AM
Chronus training

Henry mentioned you 10:56 AM
Hey, can you take a look at this - need to... Chat with Henry

Kristin +1 replied 10:30 AM
I'm not confident in recommending option... Contoso > Marketing

Kotone posted 10:27 AM
 filename.png Contoso > Marketing

Sarah +2 reacted 10:24 AM
I prefer the blue one Chat with Reta, Miguel, +3

Serena replied 9:28 AM
Customer focus group sign-ups are open Tailspin Toys > General

Karin mentioned Marketing 9:04 AM
Hey Marketing! I'm looking for some guida... Contoso > Marketing

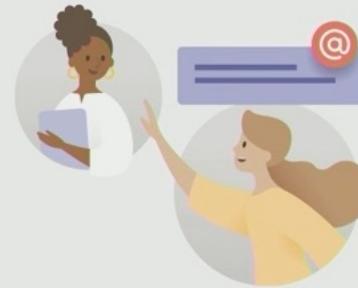
Voicemail from Adrian 9:03 AM
(121)-489-1902

Miguel replied 9:02 AM
We'll be casting our votes today, everyone... Northwind Traders > Overview

Elliot reacted 9:01 AM
Here's the latest Chat with Elliot

Beth – external Azure AD member
Northwind

The previous research deck was here: Chat with Mona



Welcome to the Chronus training shared channel

You got the group together. Go do things!



Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.

2

New conversation

Store



Search or type a command



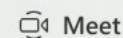
Teams



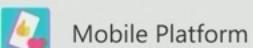
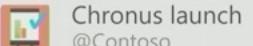
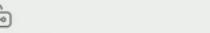
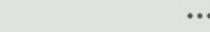
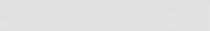
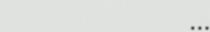
Chronus training (External)

[Posts](#)[Files](#)[OneNote](#)

Confidential



Your teams

[General](#)[General](#)[Reviews](#)[Chronus training](#)

Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.



2



Cassandra Dunn (External) 9:34 AM

Thanks, Daniela!



3



Daniela Mandera (External) 9:34 AM

Take a look at our planning deck, and we can sync later today.



TrainingPlanning.pptx

Chronus launch > Chronus training



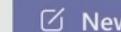
Beth Davies 11:01 AM

Absolutely. I'll check it out right now.



Beth – external Azure AD member

Northwind



New conversation

Store

*How does it look like?
(shared with external team)*



Search or type a command



Activity



Chat



Teams



Calender



Calls



Files

...

Teams



Chronus training

Posts

Files

OneNote



Confidential

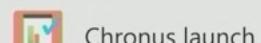


Meet



...

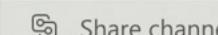
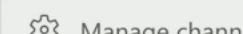
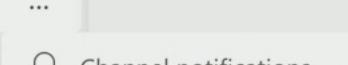
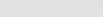
Your teams



General



Chronus training



With people



With a team



With a team you own

channel! November 30th is coming up fast, let's consolidate our efforts here.



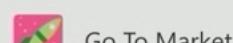
2



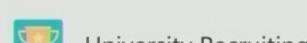
Marketing leadership



Campaigns



Go To Market



University Recruiting



Cassandra Dunn 9:34 AM

Thanks, Daniela!



Daniela Mandera 9:34 AM

Take a look at our planning deck, and we can sync later today.



3



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



Daniela – channel owner

Contoso

New conversation

Store



Search or type a command



Teams

... F +



Chronus training

Posts Files OneNote +



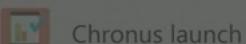
Confidential



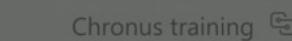
Meet



Your teams



General



Chronus training

...

Demos & Prototypes

Marketing leads

...

Planning

PR activities

...

Private beta

Launch event

29 hidden channels

...



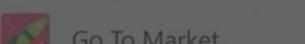
Marketing leadership

...



Campaigns

...



Go To Market

...



University Recruiting

...

Invite a team to the Chronus training channel

Type the name of a team owner. This person will accept the invite on behalf of their team. If the person is outside your org, type their email address. What info is shared with the invite?

|



Keiko Tanaka (External)

keiko.tanaka@fabrikam.com



Cancel

Send invite

Daniela – channel owner

Contoso

New conversation

Store



Search or type a command



Feed



Daniela invited your team to 10:58 AM a shared channel
Chronus training

Chris mentioned you 3:45 PM Hey, can you take a look at this - need to... Chat with Chris

Charlotte +1 replied 10:58 AM I'm not confident in recommending option... Northwind Traders > Marketing

Will posted 10:30 AM Northwind Traders > Marketing

Sarah +2 reacted 10:24 AM I prefer the blue one Chat with Reta, Miguel, +3

Miguel replied 9:48 AM We'll be casting our votes today, everyone... Northwind Traders > Overview

Voicemail from Marie 9:32 AM (121)-489-1902

Serena replied 9:28 AM Customer focus group sign-ups are open Tailspin Toys > General

Karin mentioned Marketing 9:04 AM Hey Marketing! I'm looking for some guida... Northwind Traders > Marketing

Darren reacted 9:01 AM Here's the latest Chat with Darren

Keiko – External team owner
Fabrikam

Store

The previous research deck was here:
Chat with Krystal

Manage teams

Teams

Pending invites

Analytics

Create a team

▼ Needs action (1)

Shared channel	Sent by	Organization	Expires in	Decline	Accept
Chronus training (External)	Daniela Mandera (External)	Contoso	14 days		

▶ Pending owner approval (0)



Search or type a command



Feed



Manage teams

Teams

Pending invites

Analytics

Create a team



Activity



Chat



Teams



Calender



Calls



Files

...

Daniela invited your team to 10:58 AM
a shared channel
Chronus training

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Northwind Traders > Overview

Voicemail from Marie 9:32 AM
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Customer focus group sign-ups are open
Tailspin Toys > General

Karin mentioned Marketing 9:04 AM
Hey Marketing! I'm looking for some guida...
Northwind Traders > Marketing

Darren reacted 9:01 AM
Here's the latest
Chat with Darren

Keiko – External team owner
Fabrikam

The previous research deck was here:
Chat with Krystal

Pick a team to add the Chronus training (External) channel to

When the channel owner approves it, you'll see the channel in this team. What info is shared with the channel owner?

Find teams you own



Contoso Account

10 members



Design team

72 members



Fabrikam org team

1457 members



Research team

17 members



Whirlwind Account

19 members



Younder Account

23 members

Cancel

Done



Search or type a command



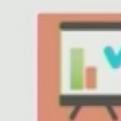
Feed ▾



- Keiko accepted an invite that needs approval 10:58 AM Chronus training
- Will posted filename.png 10:30 AM Northwind Traders > Marketing
- Miguel replied 9:48 AM We'll be casting our votes today, everyone... Northwind Traders > Overview
- Charlotte +1 replied 8:58 AM I'm not confident in recommending option... Northwind Traders > Marketing
- Sarah +2 reacted Yesterday I prefer the blue one Chat with Reta, Miguel, +3
- Chris mentioned you Yesterday Hey, can you take a look at this - need to... Chat with Chris
- Voicemail from Marie Yesterday (121)-489-1902
- Serena replied 2 days ago Customer focus group sign-ups are open Tailspin Toys > General
- Reta reacted 2 days ago Here's the latest Chat with Reta
- Karin mentioned Marketing 2 days ago Hey Marketing! I'm looking for some guida... Northwind Traders > Marketing

Daniela – channel owner

Contoso

The previous research deck was here:
Chat with KayoChronus Launch > **Chronus training**

Channel for collaborating with training companies to develop training collateral.

Members

Sent invites Settings Analytics

Pending your approval (1)

Name	Team	Organization	Members	Privacy	Expires in
Keiko Tanaka (External)	Contoso Account	Fabrikam	10		14 days

Deny Approve

Sent invites (0)



Search or type a command



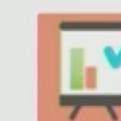
Feed ▾



- Keiko accepted an invite that needs approval 10:58 AM Chronus training
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- Serena replied 2 days ago Customer focus group sign-ups are open Tailspin Toys > General
- Reta reacted 2 days ago Here's the latest Chat with Reta
- Karin mentioned Marketing 2 days ago Hey Marketing! I'm looking for some guida... Northwind Traders > Marketing

Daniela – channel owner

Contoso

The previous research deck was here:
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Channel for collaborating with training companies to develop training collateral.

Members

Sent invites

Settings

Analytics

Pending your approval (1)

Name	Team	Organization	Members	Privacy	Expires in
Keiko Tanaka (External)	Contoso Account	Fabrikam	10		14 days

Deny

Approve

Sent invites (0)



Search or type a command



Teams

... ⌂ +



Chronus training (External)

Posts

Files

OneNote

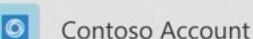


Confidential

Meet

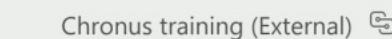


Your teams



...

General



...

Contoso News



...

K2 training (External)

...

Shield training (External)

...

7 hidden channels



...

General



...

Newstore launch (External)

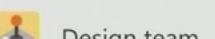
...

Whirlwind News



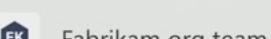
...

5 hidden channels



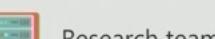
...

Design team



...

Fabrikam org team



...

Research team

Keiko – External team owner

Fabrikam



Chronus training (External)

Posts

Files

OneNote



Confidential

Meet



WELCOME TO THE CHRONUS TRAINING SHARED CHANNEL

You got the group together. Go do things!



Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.



2



Cassandra Dunn (External) 9:34 AM

Thanks, Daniela!



3



Daniela Mandera (External) 9:34 AM

Take a look at our planning deck, and we can sync later today.



TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.

Reply

Suggested



Contoso Account Team



Chronus launch (External) Team



This channel is shared with members in other orgs.

Excited to hear Chronus is launching in less than three months. It will bring new

We are looking forward to kicking off this effort, and excited to be working with @team|.





Search or type a command



Teams



Chronus training (External) Posts Files OneNote +



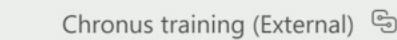
Confidential



Your teams



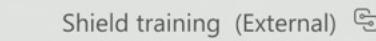
General



Contoso News



K2 training (External)



7 hidden channels



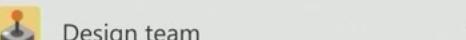
General



Newstore launch (External)



Writers



Design team



Fabrikam org team



Research team

Keiko – External team owner

Fabrikam

You got the group together. Go do things!



Daniela Mandera (External) 9:30 AM

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Cassandra Dunn (External) 9:34 AM

Thanks, Daniela!



Daniela Mandera (External) 9:34 AM

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3



TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



Keiko Tanaka 11:30 AM

Excited to hear Chronus is launching in less than three months. It will bring new benefits for your customers. We are looking forward to kicking off this effort, and excited to be working with Chronus launch (External) team.

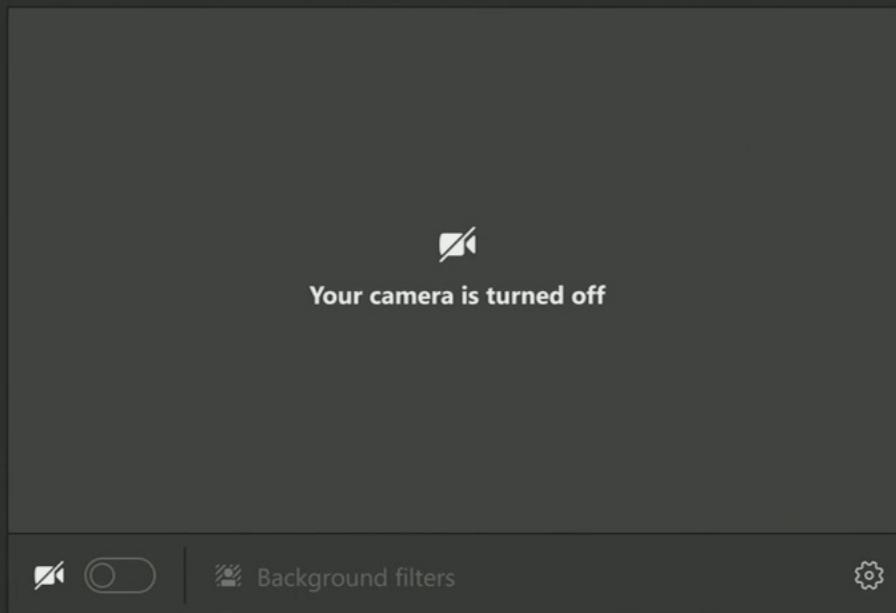


New conversation



Store

Choose your audio and video settings for
Chronus training kick-off meeting



Computer audio

Internal Mic and Speaker

Phone audio

Room audio

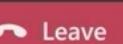
Dont' use audio

Microphone toggle: Volume slider:

Cancel Join now



00:22:06



Leave



Cassandra Dunn (External)



Babak Shamma (External)



Aadi Kapoor



Daniela Mandera (External)



Keiko – External team owner
Fabrikam

Chronus training

Milestone planning



Search or type a command



Teams



Your teams



+ New item

Quick edit

...

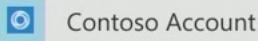
Filter

All items

...



...



General

Chronus training (External)

Contoso News

Designers

K2 training (External)

Shield training (External)

7 hidden channels



General

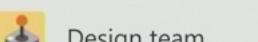
Designers

Newstore launch (External)

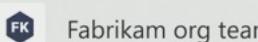
Whirlwind News

Writers

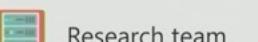
5 hidden channels



Design team



Fabrikam org team



Research team

Keiko – External team owner

Fabrikam



Chronus training (External)

Posts

Files

OneNote

Pending items

+



Confidential

Meet

...

+ New item

Quick edit

...

Work item

Description

Category

Progress

Priority

Due date

Assigned to

Strategy review

Sign off on the strategy document.

Planning

Not started

↑ High

11/29/21

Daniela Ma... (External)

Run a competitive analysis

Research on other products in the market

Research

Behind

⊗ Critical

11/26/21

Colin Ballinger

Create a timeline document

This project needs a timeline document

Planning

In progress

↑ High

11/23/21

Keiko Tanaka

Store



Search or type a command



Teams



Chronus training

Posts

Files

OneNote

Pending items

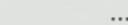


Confidential

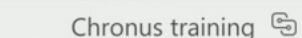
Meet



Your teams



General



Demos & Prototypes

Marketing leads



Planning

PR activities



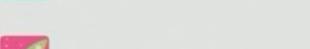
Private beta

Launch event

29 hidden channels



Campaigns



Go To Market



University Recruiting



Daniela Mandera 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.

2



Cassandra Dunn 9:34 AM

Thanks, Daniela!

3



Daniela Mandera 9:34 AM

Take a look at our planning deck, and we can sync later today.



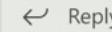
TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



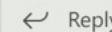
Keiko Tanaka (External) 11:30 AM

Excited to hear Chronus is launching in less than three months. It will bring new benefits for your customers. We are looking forward to kicking off this effort, and excited to be working with Chronus launch team.

8



Chronus training kick-off meeting: 32m



New conversation



Store

technical background

B2B direct connect



New way to collaborate with people from other Azure AD orgs



Search for people from other Azure AD orgs (via email address)



Share Apps and other resources



Empowers Teams to share channels without switching tenants or having another account



External annotation

B2B direct connect



- Is OFF by default!
- Inbound access
- Outbound access
- Granular control for allowing/blocking access at tenant, user/group and app level
- Controls that allow you to trust claims from external tenants, for e.g. trust MFA, trust compliant devices claims

The screenshot shows the Microsoft Azure portal interface for managing cross-tenant access settings. The left sidebar navigation includes 'Contoso > External identities >' followed by 'External identities | Cross-tenant access settings (preview)'. The main content area has tabs for 'Organizational settings' (selected), 'Default settings', and 'Cross-cloud settings'. A sub-section titled 'Cross-tenant access settings' contains 'Cross-tenant access settings (pre...)', 'Collaboration restrictions', and 'Guest permissions'. Another section titled 'Invite guest users' includes 'Identity providers' and 'Redemption'. A third section titled 'Self-service sign up' includes 'Identity providers', 'Userflows', 'User attributes', 'API connectors', and 'Self-service settings'. On the right, there's a sidebar for 'Add organization' with fields for 'Name' (Contoso.com) and 'Directory ID' (579f2b9b-e030-424c-89ca-f3a7d0d7ec93). Below the main content, a message says 'Add your first organization to configure organization-specific settings.' with a 'Add organization' button. At the bottom right are 'Add' and 'Discard' buttons.

Teams Admin controls



- Per-user policy for creation of shared channels
(default on)
- Per-user policy for who can initiate/accept external sharing (BB direct connect to be configured)
- Manage channel lifecycle – create on behalf of, update, delete
- Manage members – add/remove, promote/demote
- External access: 1-1 chat, calls and meetings among cross tenant users
- PowerShell & Graph API support

The screenshot shows the Microsoft Teams Admin Center interface for managing Teams policies. On the left, there's a navigation pane with 'Search' at the top, followed by 'policies', 'Teams policies summary', '1 Custom policies', 'Group policy assignment', 'Edit', 'Manage users', 'Delete', and '2 items'. Below this is a table with columns 'Policy name', 'Description', and 'Manage collaboration teams'. One row shows 'Policy 1' with 'Manage collaboration teams' under 'Description'. On the right, there are two main sections: 'Teams policy' and 'Teams policy details'. The 'Teams policy' section has fields for 'Name' (set to 'Policy 1') and 'Description' (set to 'Manage collaboration teams'). The 'Create private channels' toggle is 'On'. The 'Create shared channels' toggle is 'On'. The 'Share channel with external users' toggle is 'On'. The 'Participate in external shared channels' toggle is 'On'. The 'Teams policy details' section shows the same settings with 'On' status indicators.

Teams policy

Name: Policy 1

Description: Manage collaboration teams

Create private channels: On

Create shared channels: On

Share channel with external users: On

Participate in external shared channels: On

Teams policy details

Name: Policy 1

Description: Manage collaboration teams

Create private channels: On

Create shared channels: On

Share channel with external users: On

Participate in external shared channels: On

Team owner in control



- Only Team owners can create shared channels
- See name and description
- Can delete shared channels
- Only team owners can accept share with team invites
- Can terminate sharing relationship with shared channels from other teams
- Shared channels inherit labels from the team on creation

The screenshot shows the Microsoft Teams interface for the 'NT Design' team. The left sidebar lists 'Your teams' with 'Advertising', 'General', 'NT Brand', 'Holiday campaign'20', and '2 hidden channels'. The main area shows the 'Teams' tab selected, with the 'NT Design' team details: icon, name ('NT Design'), description ('Northwind Traders design studio'), and tabs for 'Members', 'Pending requests', 'Channels', 'Settings', 'Apps', 'Analytics', and 'Displays'. The 'Channels' tab is active, showing a table of channels:

Name	Show for me	Show for everyone	Description	Last activity	Type
General			Studio-wide conversations	2 min ago	...
Design Tools	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Design toolbox and helpful plugins	8/23	...

A tooltip at the bottom left of the table area says 'Babak - invitee team owner, member of the channel'. On the right side, there are buttons for 'Add channel', 'Channel notifications', 'Pin', 'Manage channel', and 'Remove from team'. The top right corner shows a user profile, a '24 Confidential' status, and a 'More' button.

Channel owners



- Only in-tenant members can be team owners
- Channel owners manage the membership and life cycle
- Removing a member from the team does not remove them from shared channels if the channel was shared with them directly
- Last owner of a shared channel cannot be removed from the team
- If a shared channel becomes ownerless (user leaves company), an existing in-tenant channel member is auto-promoted
- Can override default channel settings inherited from the team

The screenshot shows the Microsoft Teams interface. On the left, the 'Teams' sidebar lists several teams: 'Chronus launch', 'Chronus training' (selected), 'Demos & Prototypes', 'Marketing leads', 'Planning', 'PR activities', 'Private beta', 'Launch event', '29 hidden channels', 'Marketing leadership', 'Campaigns', 'Go To Market', and 'University Recruiting'. The main area displays the 'Chronus training' channel details, including its purpose ('Channel for collaborating with training companies to develop training collateral.') and its members. The 'Members' tab is selected, showing a table with columns: Name, Organization, Title, Location, and Role. The table contains three entries:

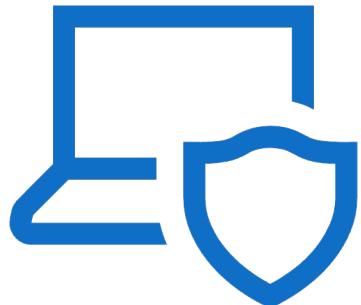
Name	Organization	Title	Location	Role
Daniela Mandera	Contoso	Sr. Marketing Manager	Lincoln Square / 11309	Owner
Beth Davies (External)	Northwind		City Center / 13018	Member
Cassandra Dunn	Contoso	Marketing Specialist	Lincoln Square / 10056	Member

Below the members table, there are sections for 'Channel owners (1)' and 'Teams (2)'. The 'Teams' section lists 'Chronus Launch' (Contoso, 7 members) and 'Contoso Account (External)' (Fabrikam, 10 members).



Security and compliance

- Host compliance policies apply when a channel is shared with other tenants
- Channel inherits team sensitivity label & geo
- eDiscovery – messages in **dedicated mailbox**, team eDiscovery search includes all associated SharePoint sites for channels in team
- Legal Hold – Only host tenant members can be put on legal hold
- Information Barriers – Applies to **host tenant members**
- Retention & DLP – Policy applied to the team will apply to all shared channels in the team
- Monitoring & Auditing – Teams audit logs & Azure AD sign-in logs available
- Access Reviews – Will include B2B connect users
- Communication compliance – Support on shared channels





Good to know



- It's not possible to convert existing channels
- Channel members will not, by default, be added as a meeting participant
- App SDK available in developer preview
- Apps must be installed in the team before they can be used in a shared channel
- Certain Office 365 group connected apps such as Planner coming later

Limitations (Numbers)



Feature	Limit	Footnote
Number of members in a team	25,000	Includes all distinct users across team and direct members in shared channels in the team
Number of shared channels per team	200 (includes deleted channels)	Hosted and shared with the team
Number of teams a channel can be shared with	50	Excluding parent team
Number of members in a shared channel	5000 direct members, including up to 50 teams (and all team members)	Only 25K distinct users can "show" the channel in channel list

Note: Number of organizations limits will be managed via B2B Direct Connect (AAD Cross-tenant Access policy configuration)

Summary

Summary



Secure (Hosted on your tenant)



Flexible (no guest account needed)



Sharing

With users

With teams



Coming to public preview in first quarter of 2022



- **Shared Channels introduction (MS Ignite Session)**
 - [Seamless external collaboration with Microsoft Teams Connect, shared channels - Events | Microsoft Docs](#)
- **Channels overview**
 - [Overview of teams and channels in Microsoft Teams - Microsoft Teams | Microsoft Docs](#)

Feedback



<https://forms.office.com/r/zzULt1dHLi>

My next session at 2 PM (CET) in room 6
“all you have to know about Teams Phone System”