



 Michael
Plettner

Microsoft Teams Shared Channels



50 min session
Online, in English

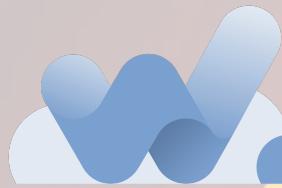


MWCP22
January 25th, 2022



Register MWCP22

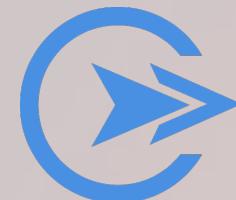
Teams track



wakers



jalios



CoreView

Exakis Nelite  MARTELLO

MagellanPartners

</

Suivez-nous tout au long de l'année !

Follow us all year round!



<https://aos.community>

<https://modern-workplace.pro>



<https://twitter.com/aOSComm>



<https://twitter.com/mwcparis>

[#MWCP22](#)



<https://www.linkedin.com/company/mwcp>



<https://www.facebook.com/aOSCommunity> (FR)

<https://www.facebook.com/aosComm> (EN)

<https://www.facebook.com/modernworkplaceconferenceparis>





Michael Plettner
Co-Founder & CEO
in2success GmbH

*Host of German (Video-) Podcast – Talk Microsoft 365
Host of Teams User Group Germany (Munich)
Co-Host Adoption & Change Forum Munich*

Twitter: @plemich | LinkedIn:



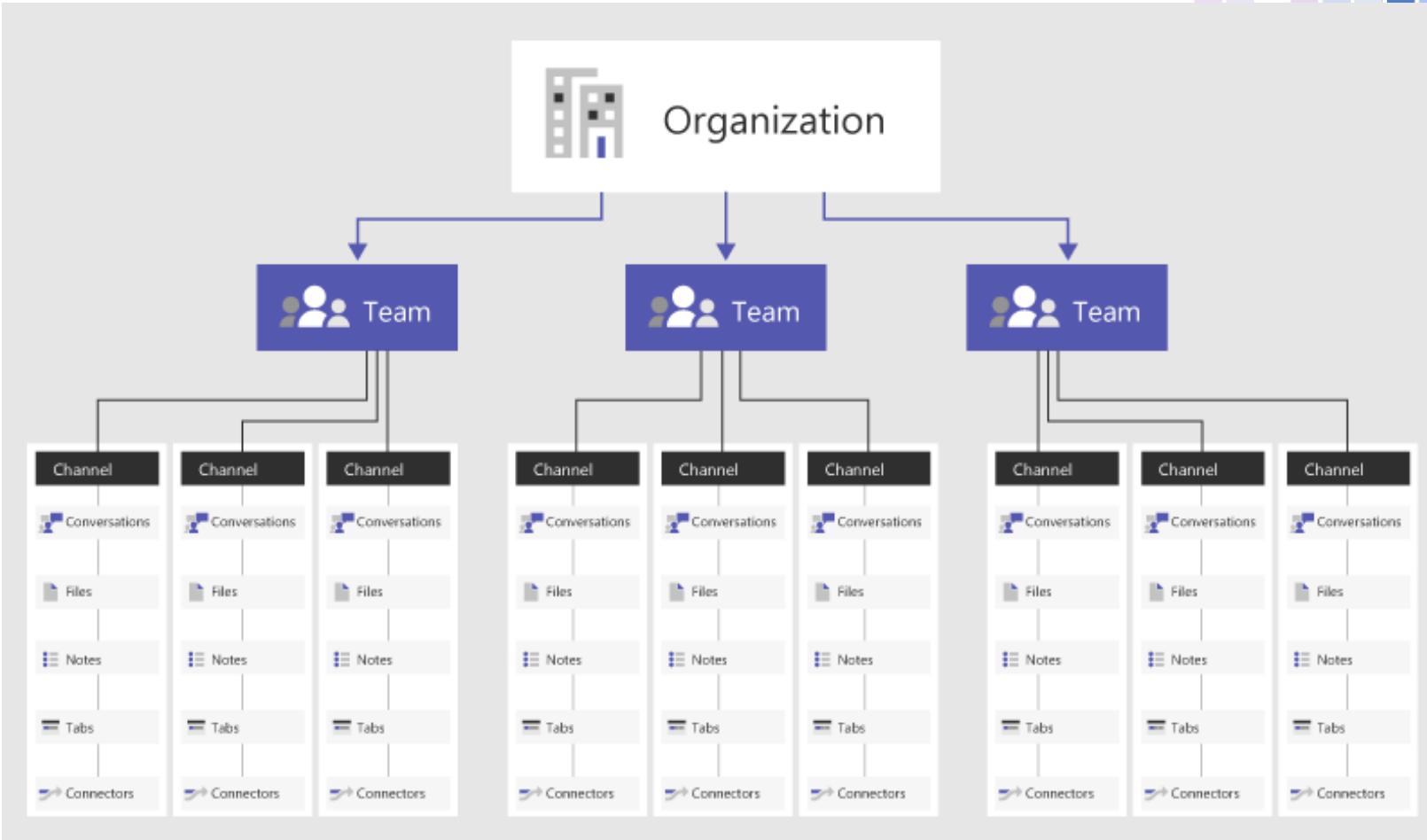
The basics

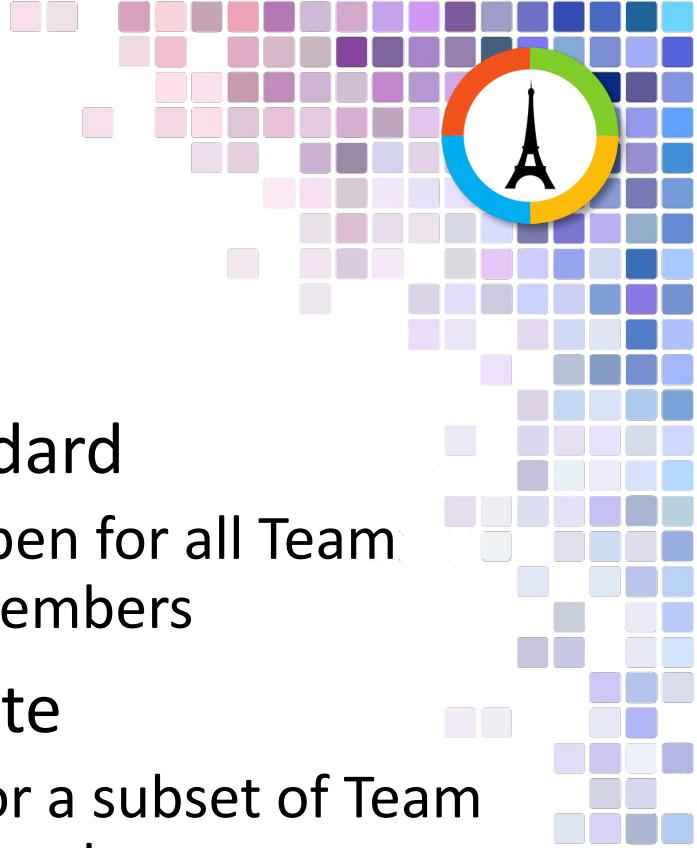




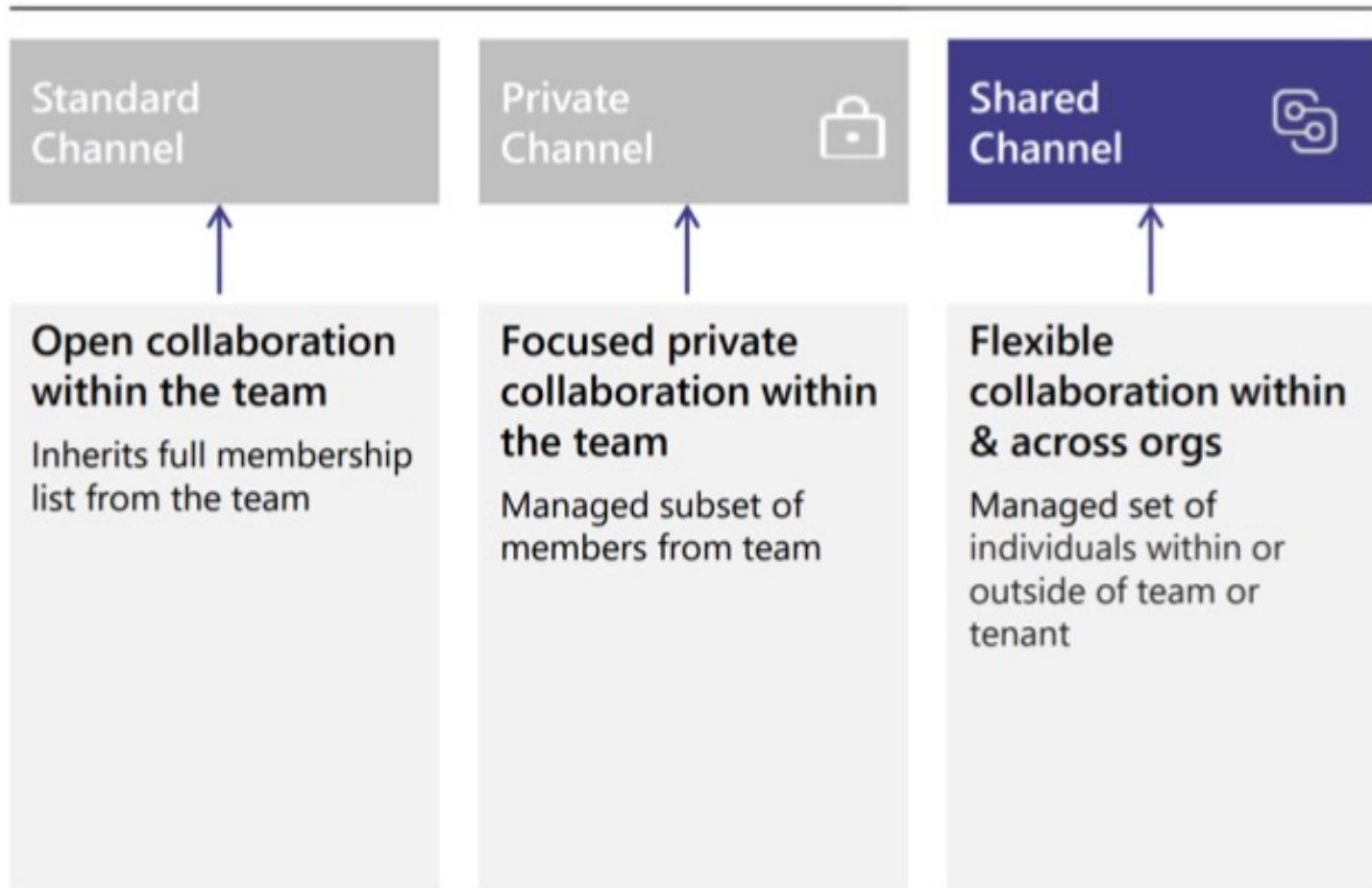
What is a Teams Channel

- One or multiple channels per Team
- All channels allow
 - Chat
 - Files
 - Apps





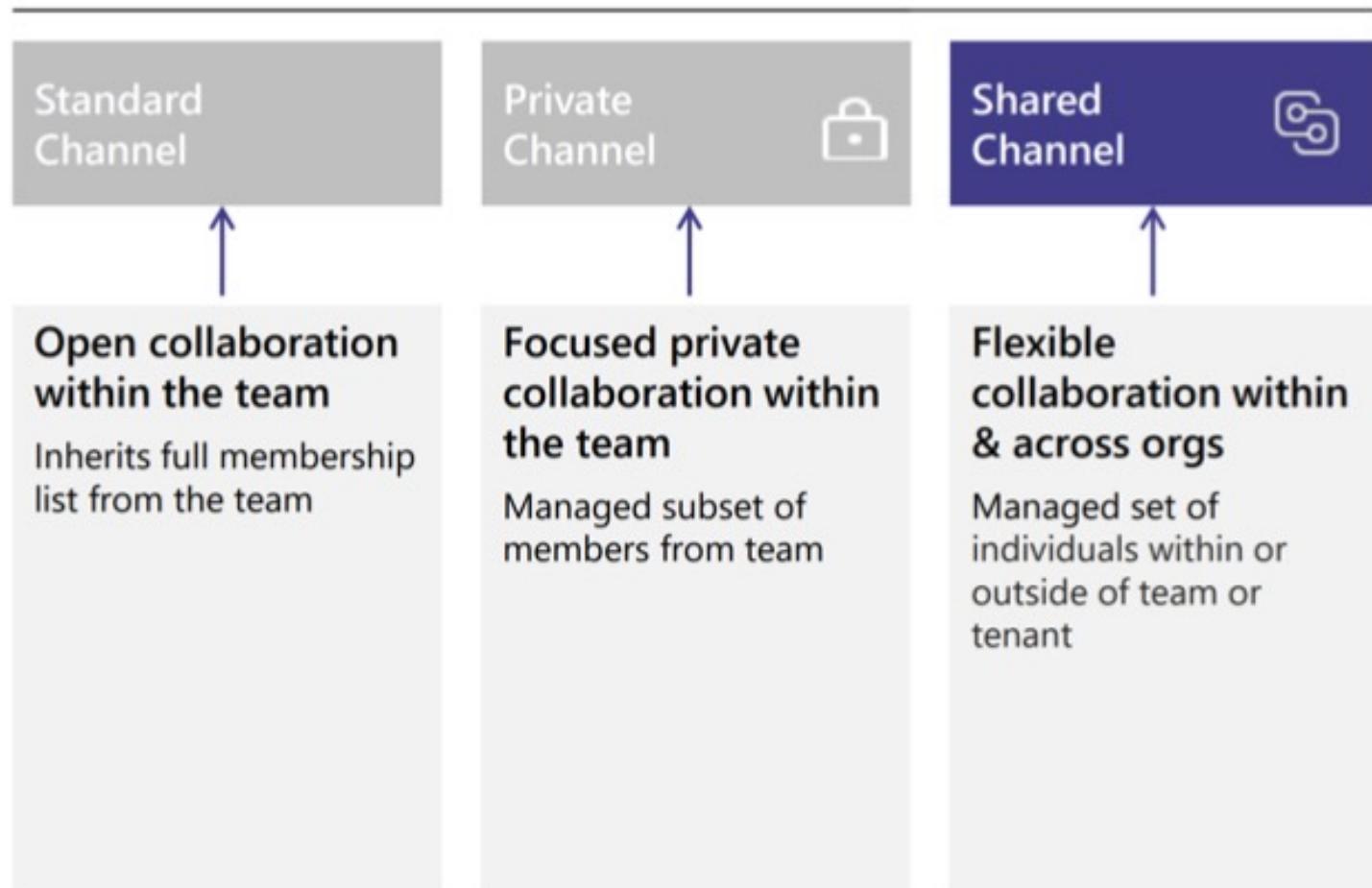
Standard vs. private vs. shared



- Standard
 - open for all Team members
- Private
 - For a subset of Team members
- Shared
 - Selected users and teams can be members



Standard vs. private vs. shared (technical)

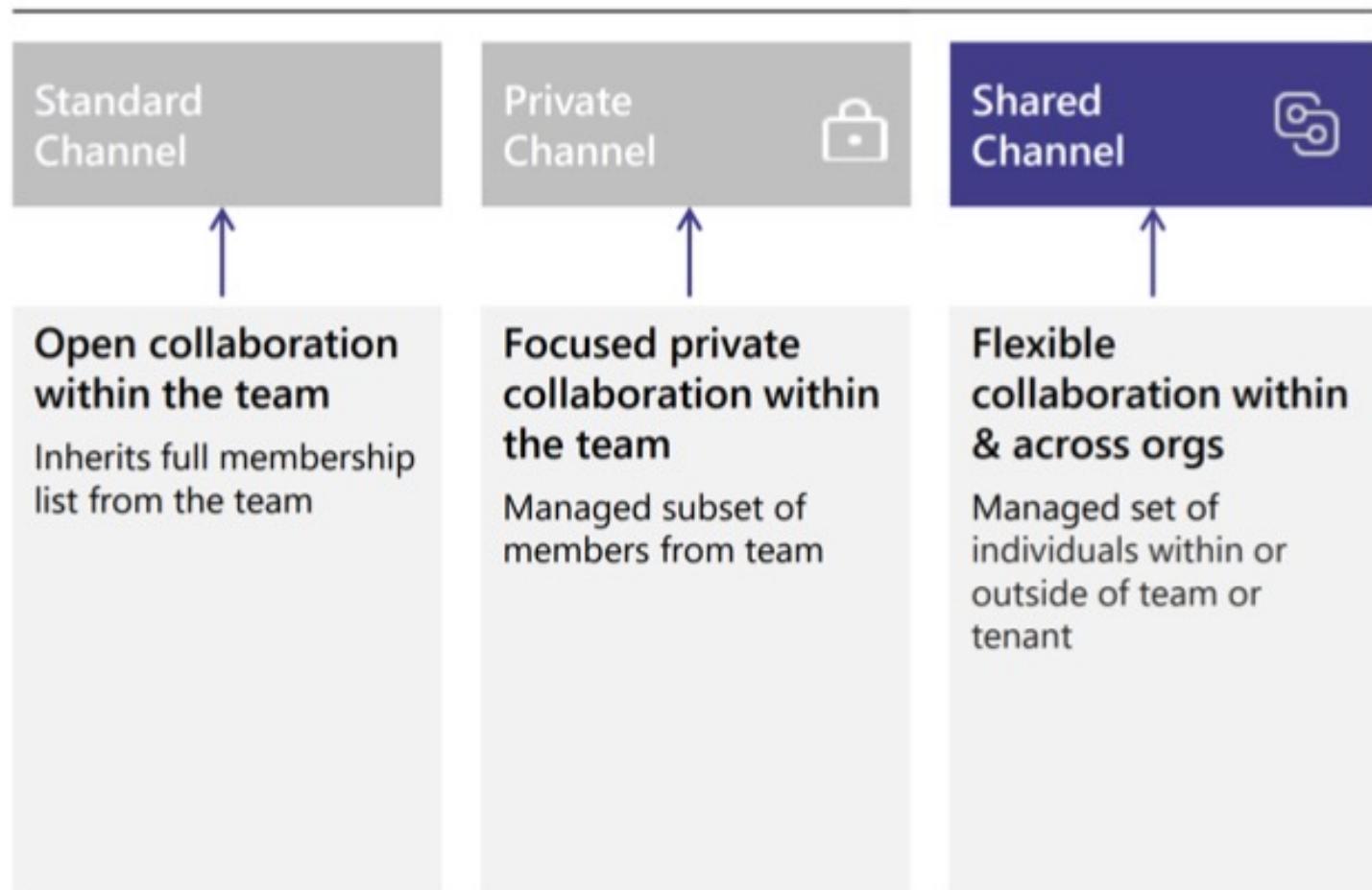


SharePoint

- Standard = SharePoint Master-SiteCollection of Teams Site
- Private
 - Standalone SiteCollection
- Shared
 - Standalone SiteCollection



Standard vs. private vs. shared (technical)



Guest access

- Standard = Guest access can be disabled / enabled per Group
- Private
 - Relays on Teams settings
 - Guest must be part of the team
- Shared
 - Relays on Teams settings
 - Guest don't have to be a guest in the whole Team

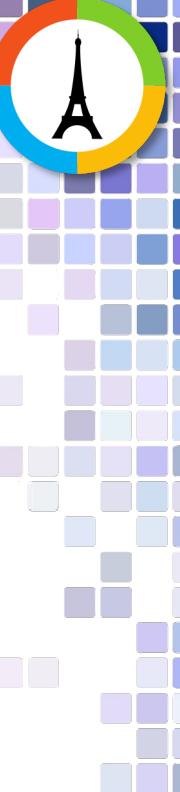
Use cases

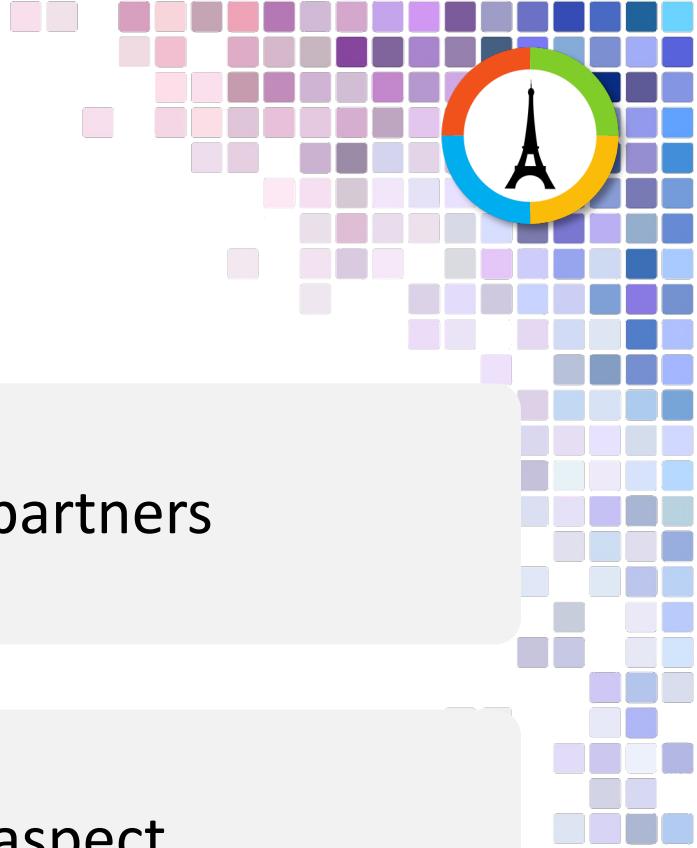


Share your Team with...

The screenshot shows the Microsoft Teams interface. On the left is a vertical navigation bar with icons for Activity, Chat, Teams (selected), Calendar, Calls, and Files. The main area shows a list of teams under 'Your teams'. The 'Chronus training' team is selected, indicated by a highlighted icon and the word 'General' below it. A context menu is open over the 'Chronus training' channel, listing options: Channel notifications, Pin, Hide, Manage channel, Share channel (with sub-options: With people, With a team, With a team you own), Edit channel, and Delete channel.

- People
- Teams
- Teams you own





Use cases and benefits



Shared and long term collaboration with external partners



Internal projects with multiple people for a single aspect



Work together

without tenant switching

Automatic member management

Scale easily

The background of the slide features a vibrant night market scene. Numerous small, brightly colored tents and umbrellas in shades of red, blue, yellow, and green are packed closely together, creating a dense grid-like pattern. The market is illuminated by the warm, glowing lights from within each stall, and a few people can be seen walking between the rows of tents.

*How does it look like?
(share with external
users)*





Search or type a command



Teams



General

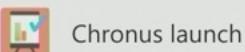
Posts Files OneNote +

Confidential

Meet



Your teams



General

Demos & Prototypes

Marketing leads

Planning

PR activities

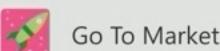
Private beta

Launch event

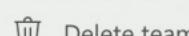
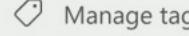
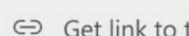
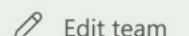
29 hidden channels



Campaigns



University Recruiting



put in for this. I know there have been some really late nights and weekends. Seeing as this is our largest and we've had such a long history with them, I just ask that we all give one last push to really polish our deck and pitch. This is a really important account and it is very important that we win this.

eral of you have asked, but the current agenda is still TBD as we are waiting for the client to confirm the time. Thanks!! - Ivan to

more

9:30 AM

/s please send me the options that we are proposing to the client tomorrow?

23

Maja, Franz, and Miguel



9:34 AM

Ki Miwa not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, may lose confidence in our recommendations.



Aadi Kapoor 10:00 AM

Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

5 replies from Franz, Giselle, and Inna



Kadji Bell 10:23 AM

I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget approved for July.



Daniela – channel owner

Contoso

New conversation

Store



Search or type a command



Teams

... F +



General

Posts

Files

OneNote



Confidential

Meet



Your teams

Chronus launch



General

Demos & Prototypes

Marketing leads



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Private beta

Launch event

29 hidden channels

Marketing leadership



Campaigns



Go To Market



University Recruiting



Daniela – channel owner

Contoso

Create a channel for the Chronus launch team

Channel name

Chronus training



Description (optional)

Channel for collaborating with training companies to develop training collateral.

Channel type

Shared - People you choose from your org or other orgs have access

 Share this channel with everyone on the team

Cancel

Create

Reply

New conversation

seeing as this is our largest and we've had such a
our deck and pitch. This is a really important account

for the client to confirm the time. Thanks!! - Ivan to

23



I cut those options from the deck. We've discussed
the brand. If we don't acknowledge those concerns,



promotional splash page. Could you make those



as well? Originally it was slated for August but she



Search or type a command



Teams

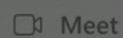


Chronus training

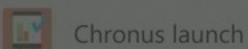
Posts Files OneNote +



Confidential



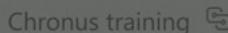
Your teams



Chronus launch



General



Chronus training



Demos & Prototypes

Marketing leads



Planning

PR activities



Private beta

Launch event

29 hidden channels

...



Marketing leadership



Campaigns



Go To Market



University Recruiting



Share the Chronus training channel

Type the name of someone in your org you want to add to this channel. You can also add people outside your org by typing their email addresses.



Cassandra Dunn



beth.davis@northwindtraders.com



Share



Beth Davis (External)

beth.davis@northwindtraders.com

channel

Skip

Done

Daniela – channel owner

Contoso



New conversation

Store



Search or type a command



Teams



Chronus training

Posts

Files

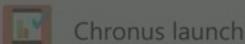
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Your teams



General



Chronus training



Demos & Prototypes

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Launch event

29 hidden channels



Marketing leadership



Campaigns



Go To Market



University Recruiting



Daniela – channel owner

Contoso

New conversation

Store

Share the Chronus training channel

Type the name of someone in your org you want to add to this channel. You can also add people outside your org by typing their email addresses.

Type a name or email



Share



Beth Davies (External)

beth.davies@northwindtraders.com

Member



Cassandra Dunn

cdunn@contoso.com

Member



channel

Skip

Done



Search or type a command



Feed



Chronus training (External)

Posts

Files

OneNote



Confidential

Meet



Daniela shared a channel
with you 10:58 AM
Chronus training

Henry mentioned you 10:56 AM
Hey, can you take a look at this - need to...
Chat with Henry

Kristin +1 replied 10:30 AM
I'm not confident in recommending option...
Contoso > Marketing

Kotone posted 10:27 AM
filename.png
Contoso > Marketing

Sarah +2 reacted 10:24 AM
I prefer the blue one
Chat with Reta, Miguel, +3

Serena replied 9:28 AM
Customer focus group sign-ups are open
Tailspin Toys > General

Karin mentioned Marketing 9:04 AM
Hey Marketing! I'm looking for some guida...
Contoso > Marketing

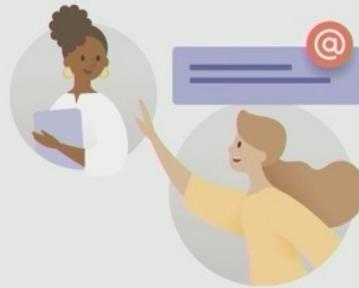
Voicemail from Adrian 9:03 AM
(121)-489-1902

Miguel replied 9:02 AM
We'll be casting our votes today, everyone...
Northwind Traders > Overview

Elliot reacted 9:01 AM
Here's the latest
Chat with Elliot

Beth – external Azure AD member
Northwind

The previous research deck was here:
Chat with Mona



Welcome to the Chronus training shared channel

You got the group together. Go do things!



Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.



2

New conversation



Search or type a command



Teams



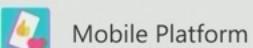
Chronus training (External)

[Posts](#)[Files](#)[OneNote](#)

Confidential



Your teams

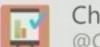


General



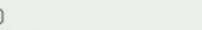
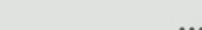
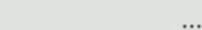
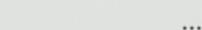
General

Reviews



Chronus launch
@Contoso

Chronus training



Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.



2



Cassandra Dunn (External) 9:34 AM

Thanks, Daniela!



Daniela Mandera (External) 9:34 AM

Take a look at our planning deck, and we can sync later today.



3



TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies 11:01 AM

Absolutely. I'll check it out right now.



Beth – external Azure AD member

Northwind



New conversation

Store

*How does it
look like?
(shared with
external
team)*





Search or type a command



Activity



...

Teams



Chronus training

Posts

Files

OneNote



Confidential



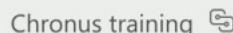
Meet



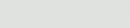
Your teams



General

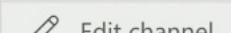
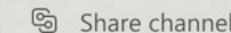


Chronus training



Demos & Prototypes

Marketing leads



With people

With a team

With a team you own

Welcome to the Chronus training shared channel

You got the group together. Go do things!



Marketing leadership



Campaigns



Go To Market



University Recruiting



Cassandra Dunn 9:34 AM

Thanks, Daniela!



Daniela Mandera 9:34 AM

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TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



2



3

Daniela – channel owner

Contoso

 New conversation

Store



Search or type a command



Teams



Chronus training

Posts Files OneNote +



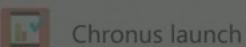
Confidential



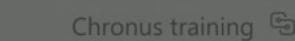
Meet



Your teams



General



Chronus training



Demos & Prototypes

Marketing leads



Planning

PR activities



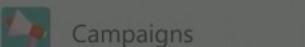
Private beta

Launch event

29 hidden channels



Marketing leadership



Campaigns



Go To Market



University Recruiting



Invite a team to the Chronus training channel

Type the name of a team owner. This person will accept the invite on behalf of their team. If the person is outside your org, type their email address. What info is shared with the invite?



Keiko Tanaka (External)

keiko.tanaka@fabrikam.com



Cancel

Send invite

Daniela – channel owner

Contoso

New conversation

Store



Search or type a command



Feed



Daniela invited your team to 10:58 AM a shared channel
Chronus training

Chris mentioned you 3:45 PM Hey, can you take a look at this - need to... Chat with Chris

Charlotte +1 replied 10:58 AM I'm not confident in recommending option... Northwind Traders > Marketing

Will posted 10:30 AM Northwind Traders > Marketing

Sarah +2 reacted 10:24 AM I prefer the blue one Chat with Reta, Miguel, +3

Miguel replied 9:48 AM We'll be casting our votes today, everyone... Northwind Traders > Overview

Voicemail from Marie 9:32 AM (121)-489-1902

Serena replied 9:28 AM Customer focus group sign-ups are open Tailspin Toys > General

Karin mentioned Marketing 9:04 AM Hey Marketing! I'm looking for some guida... Northwind Traders > Marketing

Darren reacted 9:01 AM Here's the latest Chat with Darren

Keiko – External team owner

Fabrikam

Store

The previous research deck was here:
Chat with Krystal

Manage teams

Teams

Pending invites

Analytics

Create a team

▼ Needs action (1)

Shared channel	Sent by	Organization	Expires in	Decline	Accept
Chronus training (External)	Daniela Mandera (External)	Contoso	14 days		

▶ Pending owner approval (0)



Search or type a command



Feed



Manage teams

Teams

Pending invites

Analytics

Create a team



Activity



Chat



Teams



Calender



Calls



Files

...

Daniela invited your team to 10:58 AM
a shared channel
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Karin mentioned Marketing 9:04 AM
Hey Marketing! I'm looking for some guida...
Northwind Traders > Marketing

Darren reacted 9:01 AM
Here's the latest
Chat with Darren

Keiko – External team owner
Fabrikam

The previous research deck was here:
Chat with Krystal

Pick a team to add the Chronus training (External) channel to

When the channel owner approves it, you'll see the channel in this team. What info is shared with the channel owner?

Find teams you own



Contoso Account

10 members



Design team

72 members



Fabrikam org team

1457 members



Research team

17 members



Whirlwind Account

19 members



Younder Account

23 members

Cancel

Done



Search or type a command



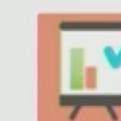
Feed ▾



- Keiko accepted an invite that needs approval 10:58 AM Chronus training
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- Serena replied 2 days ago Customer focus group sign-ups are open Tailspin Toys > General
- Reta reacted 2 days ago Here's the latest Chat with Reta
- Karin mentioned Marketing 2 days ago Hey Marketing! I'm looking for some guida... Northwind Traders > Marketing

Daniela – channel owner

Contoso

The previous research deck was here:
Chat with KayoChronus Launch > **Chronus training**

Channel for collaborating with training companies to develop training collateral.

Members

Sent invites

Settings

Analytics

Pending your approval (1)

Name	Team	Organization	Members	Privacy	Expires in
Keiko Tanaka (External)	Contoso Account	Fabrikam	10		14 days

Deny**Approve**

Sent invites (0)



Search or type a command



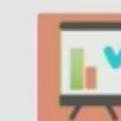
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Deny**Approve**

Sent invites (0)



Search or type a command



Teams



Chronus training (External)

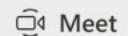
Posts

Files

OneNote



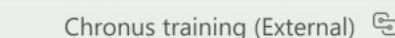
Confidential



Your teams



General



Contoso News



K2 training (External)



Shield training (External)



7 hidden channels



General



Newstore launch (External)



Whirlwind News



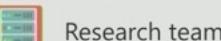
5 hidden channels



Design team



Fabrikam org team



Research team

Keiko – External team owner

Fabrikam



Chronus training (External)

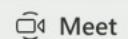
Posts

Files

OneNote



Confidential



WELCOME TO THE CHRONUS TRAINING SHARED CHANNEL

You got the group together. Go do things!



Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.



2



Cassandra Dunn (External) 9:34 AM

Thanks, Daniela!



3



Daniela Mandera (External) 9:34 AM

Take a look at our planning deck, and we can sync later today.



TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



This channel is shared with members in other orgs.

Excited to hear Chronus is launching in less than three months. It will bring new

We are looking forward to kicking off this effort, and excited to be working with @team|.

Suggested



Contoso Account Team



Chronus launch (External) Team





Search or type a command



Activity



Chat



Teams



Calender



Calls



Files



Teams



Chronus training (External)

Posts

Files

OneNote



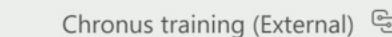
Confidential



Your teams



General



Contoso News



K2 training (External)



Shield training (External)



7 hidden channels



General



Newstore launch (External)



Whirlwind News



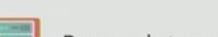
5 hidden channels



Design team



Fabrikam org team



Research team

Keiko – External team owner

Fabrikam

You got the group together. Go do things!



Daniela Mandera (External) 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.



2



Cassandra Dunn (External) 9:34 AM

Thanks, Daniela!



Daniela Mandera (External) 9:34 AM

Take a look at our planning deck, and we can sync later today.



3



TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



Keiko Tanaka 11:30 AM

Excited to hear Chronus is launching in less than three months. It will bring new benefits for your customers. We are looking forward to kicking off this effort, and excited to be working with Chronus launch (External) team.



8



New conversation



Store

Choose your audio and video settings for
Chronus training kick-off meeting



Computer audio

Internal Mic and Speaker

Phone audio

Room audio

Dont' use audio

Microphone toggle: Volume slider:

Cancel Join now



00:22:06



Leave



Aadi Kapoor



Daniela Mandera (External)



Keiko – External team owner
Fabrikam

Chronus training

Milestone planning



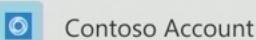
Search or type a command



Teams



Your teams



+ New item

Quick edit ...

Filter All items ...

Work item ▾

Description ▾

Category ▾

Progress ▾

Priority ▾

Due date ▾

Assigned to ▾

General

Chronus training (External)

Contoso News

Designers

K2 training (External)

Shield training (External)

7 hidden channels



General

Designers

Newstore launch (External)

Whirlwind News

Writers

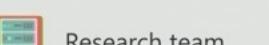
5 hidden channels



Design team



Fabrikam org team



Research team

Keiko – External team owner

Fabrikam



Chronus training (External)

Posts Files OneNote

Pending items



Confidential

Meet



+ New item

Quick edit ...

Filter All items ...

Work item ▾

Description ▾

Category ▾

Progress ▾

Priority ▾

Due date ▾

Assigned to ▾

Strategy review

Sign off on the strategy document.

Planning

Not started

↑ High

11/29/21

Daniela Ma... (External)

Run a competitive analysis

Research on other products in the market

Research

Behind

⊗ Critical

11/26/21

Colin Ballinger

Create a timeline document

This project needs a timeline document

Planning

In progress

↑ High

11/23/21

Keiko Tanaka



Search or type a command



Teams



Chronus training

Posts

Files

OneNote

Pending items



Confidential

Meet



Your teams



Chronus launch



General

Chronus training



Demos & Prototypes

Marketing leads



Planning

PR activities



Private beta

Launch event

29 hidden channels



Marketing leadership



Campaigns



Go To Market



University Recruiting



Daniela Mandera 9:30 AM

Welcome everyone to Chronus training channel! November 30th is coming up fast, let's consolidate our efforts here.

2



Cassandra Dunn 9:34 AM

Thanks, Daniela!

3



Daniela Mandera 9:34 AM

Take a look at our planning deck, and we can sync later today.



TrainingPlanning.pptx

Chronus launch > Chronus training



Beth Davies (External) 11:01 AM

Absolutely. I'll check it out right now.



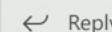
Keiko Tanaka (External) 11:30 AM

Excited to hear Chronus is launching in less than three months. It will bring new benefits for your customers. We are looking forward to kicking off this effort, and excited to be working with Chronus launch team.

8



Chronus training kick-off meeting: 32m



New conversation



Store

technical background





B2B direct connect



New way to collaborate with people from other Azure AD orgs



Search for people from other Azure AD orgs (via email address)



Share Apps and other resources



Empowers Teams to share channels without switching tenants or having another account



External annotation

B2B direct connect

- Is OFF by default!
- Inbound access
- Outbound access
- Granular control for allowing/blocking access at tenant, user/group and app level
- Controls that allow you to trust claims for external tenants, for e.g. trust MFA, trust compliant devices claims

The screenshot shows the Microsoft Azure portal interface. The top navigation bar includes the Microsoft Azure logo, a search bar, and various navigation icons. The main content area is titled "External identities | Cross-tenant access settings (preview)" under the "Contoso - Azure Active Directory" section. On the left, there's a sidebar with links like "Overview", "Diagnose and solve problems", "Cross-tenant access settings" (which is currently selected), "Collaboration restrictions", and "Guest permissions". Below the sidebar, there's a section for "Invite guest users" with links for "Identity providers" and "Redemption". Further down, there are sections for "Self-service sign up" (with links for "Identity providers", "Userflows", "User attributes", "API connectors", and "Self-service settings") and "Cross-tenant access settings" (with sub-links for "Inbound access", "Outbound access", and "Tenant restrictions"). A large "Add organization" button is prominently displayed. To the right, there's a "Fabrica" watermark featuring a stylized Eiffel Tower icon.

Microsoft Azure

Contoso > External identities >

External identities | Cross-tenant access settings (preview)

Contoso - Azure Active Directory

Add organization

Cross tenant settings

Add an external Azure AD tenant by typing one of its domain names.

Contoso.com

Name: Contoso.com
Directory ID: 579f2b9b-e030-424c-89ca-f3a7d0d7ec93

Organizational settings Default settings Cross-cloud settings

Use cross-tenant access settings to manage collaboration with external Azure AD organizations. For non-Azure AD organization use collaboration restrictions.

Organizational settings are cross-tenant access settings you've configured for specific Azure AD organizations. Any Azure AD organizations not listed here will use the default settings. [Learn more](#)

Search by domain name or tenant ID Add filter

0 organizations found

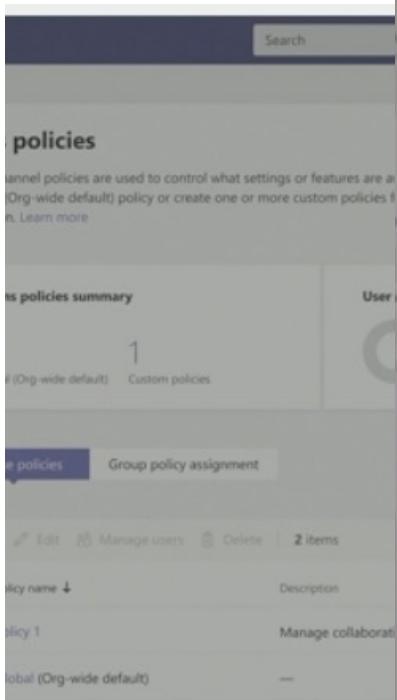
Organization name ↑↓	Inbound access	Outbound access	Tenant restrictions
			Add your first organization to configure organization-specific settings.

Add organization

Add Discard

Teams Admin controls

- Per-user policy for creation of shared channels (default on)
- Per-user policy for who can initiate/accept external sharing (BB direct connect to be configured)
- Manage channel lifecycle – create on behalf of, update, delete
- Manage members – add/remove, promote/demote
- External access: 1-1 chat, calls and meetings among cross tenant users
- PowerShell & Graph API support



Teams policy

Name: Policy 1

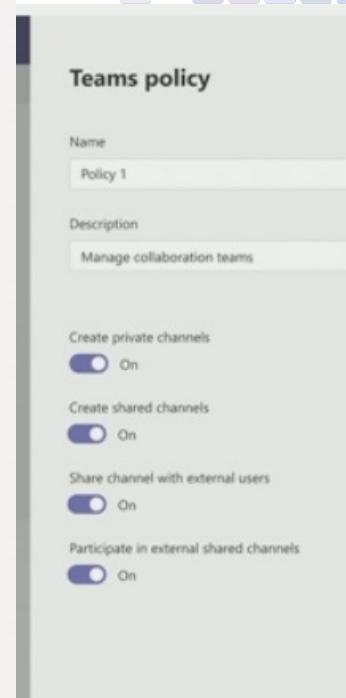
Description: Manage collaboration teams

Create private channels: On

Create shared channels: On

Share channel with external users: On

Participate in external shared channels: On



Team owner in control

- Only Team owners can create shared channels
- See name and description
- Can delete shared channels
- Only team owners can accept share with team invites
- Can terminate sharing relationship with shared channels from other teams
- Shared channels inherit labels from the team on creation

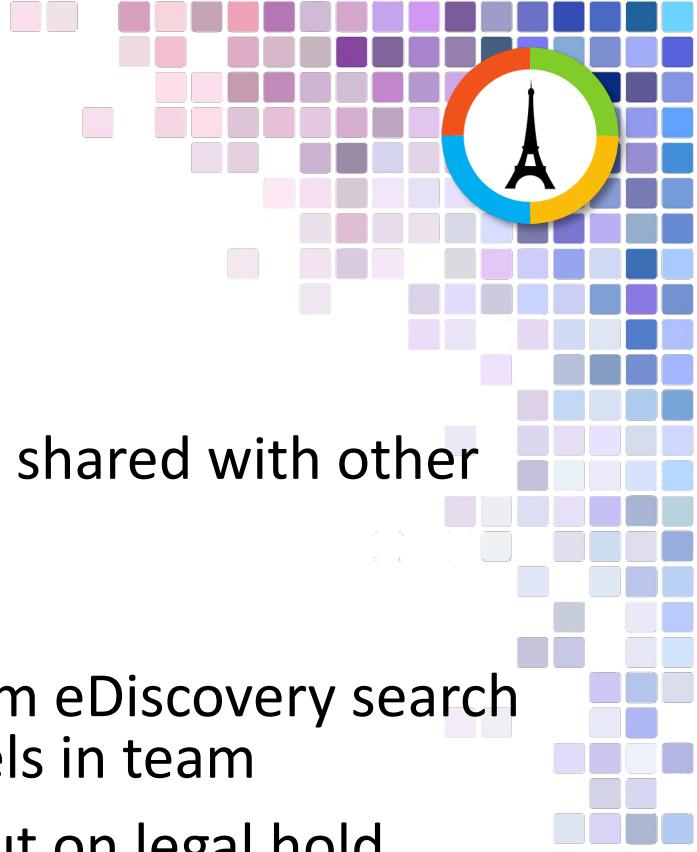
The screenshot shows the Microsoft Teams interface for the 'NT Design' team. The 'Channels' tab is selected, displaying two active channels: 'General' and 'Design Tools'. The 'General' channel is described as 'Studio-wide conversations' with the last activity being 2 min ago. The 'Design Tools' channel is described as 'Design toolbox and helpful plugins' with the last activity being 8/23. Below these are sections for 'Channels shared with your team (1)' and 'Deleted (0)'. On the left, the 'Teams' sidebar shows other teams like 'Advertising' and 'NT Brand'. A tooltip at the bottom left identifies 'Babak' as an 'invitee team owner, member of the channel'. The top right corner features a colorful pixelated background and a circular icon with the Eiffel Tower.



Channel owners

- Only in-tenant members can be team owners
- Channel owners manage the membership and life cycle
- Removing a member from the team does not remove them from shared channels if the channel was shared with them directly
- Last owner of a shared channel cannot be removed from the team
- If a shared channel becomes ownerless (user leaves company), an existing in-tenant channel member is auto-promoted
- Can override default channel settings inherited from the team

Name	Organization	Title	Location	Role
Daniela Mandera	Contoso	Sr. Marketing Manager	Lincoln Square / 11309	Owner
Beth Davies (External)	Northwind		City Center / 13018	Member
Cassandra Dunn	Contoso	Marketing Specialist	Lincoln Square / 10056	Member
				X
				X
				X



Security and compliance

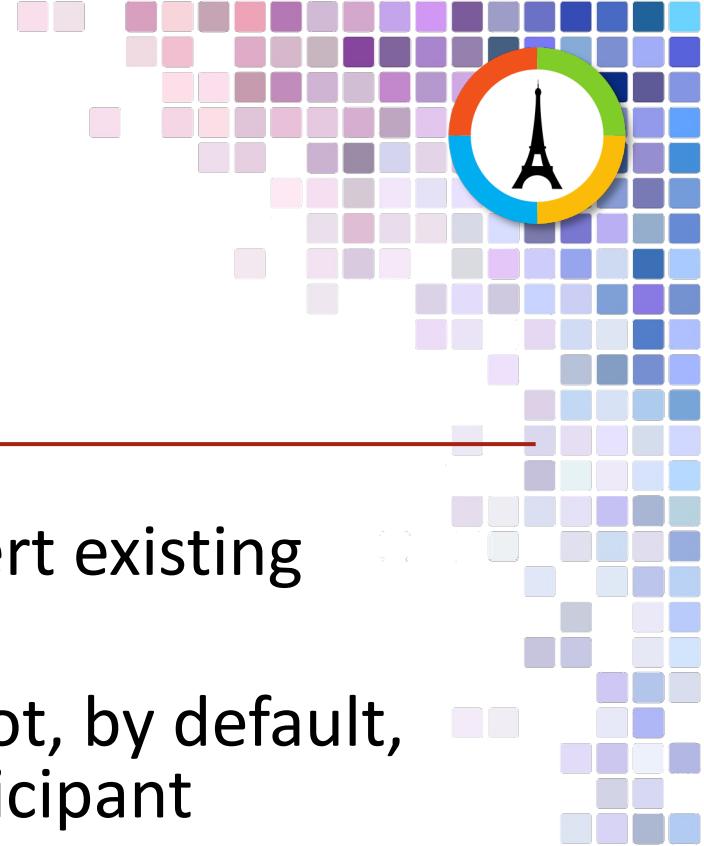


- **Host compliance policies apply** when a channel is shared with other tenants
- Channel inherits team sensitivity label & geo
- **eDiscovery** – messages in **dedicated mailbox**, team eDiscovery search includes all associated SharePoint sites for channels in team
- **Legal Hold** – Only **host tenant members** can be put on legal hold
- **Information Barriers** – Applies to **host tenant members**
- **Retention & DLP** – Policy applied to the team will apply to all shared channels in the team
- **Monitoring & Auditing** – Teams **audit logs** & **Azure AD sign-in logs** available
- **Access Reviews** – Will include B2B connect users
- **Communication compliance** – Support on shared channels



Good to know

- It's not possible to convert existing channels
- Channel members will not, by default, be added as a meeting participant
- App SDK available in developer preview
- Apps must be installed in the team before they can be used in a shared channel
- Certain Office 365 group connected apps such as Planner coming later





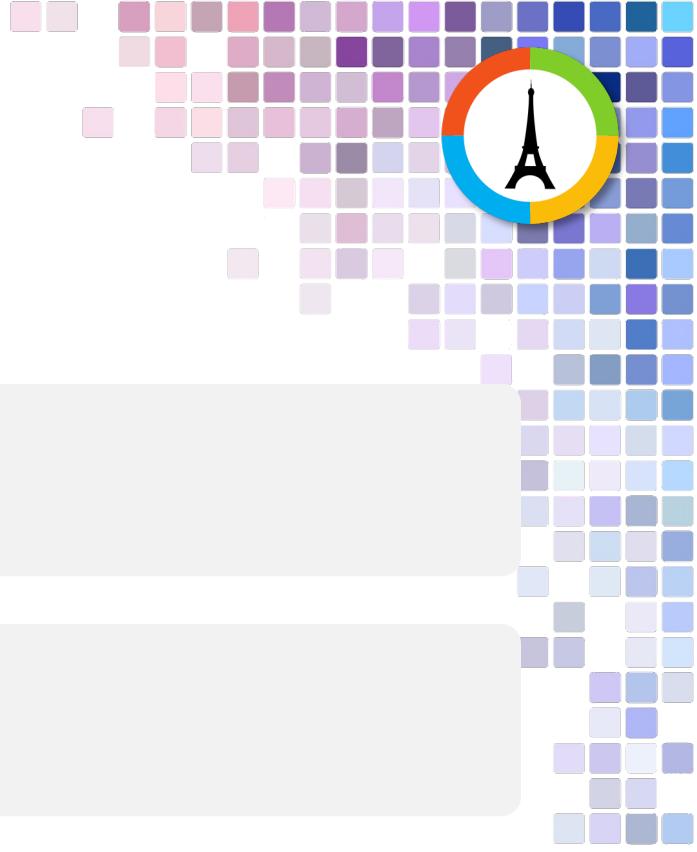
Limitations (Numbers)

Feature	Limit	Footnote
Number of members in a team	25,000	Includes all distinct users across team and direct members in shared channels in the team
Number of shared channels per team	200 (includes deleted channels)	Hosted and shared with the team
Number of teams a channel can be shared with	50	Excluding parent team
Number of members in a shared channel	5000 direct members, including up to 50 teams (and all team members)	Only 25K distinct users can "show" the channel in channel list

Note: Number of organizations limits will be managed via B2B Direct Connect (AAD Cross-tenant Access policy configuration)

Summary





Summary



Secure (Hosted on your tenant)



Flexible (no guest account needed)



Sharing

With users

With teams



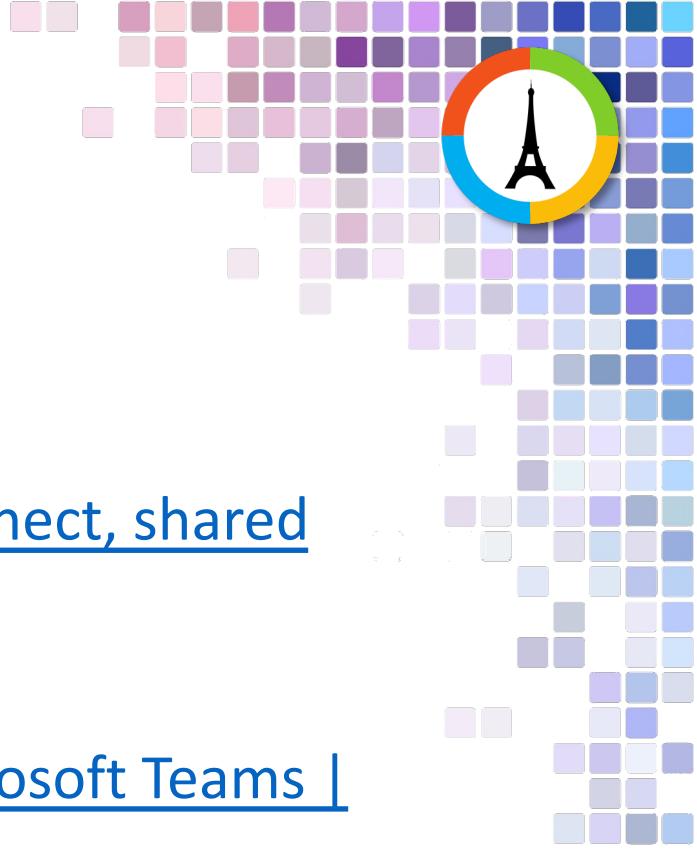
Coming to public preview in first quarter of 2022



Merci pour
votre
attention !

*Thanks
for your
attention!*





Sources

- Shared Channels introduction (MS Ignite Session)
 - [Seamless external collaboration with Microsoft Teams Connect, shared channels - Events | Microsoft Docs](#)
- Channels overview
 - [Overview of teams and channels in Microsoft Teams - Microsoft Teams | Microsoft Docs](#)



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