



TEAMS
10X

The logo features the word "TEAMS" in a white sans-serif font above a large, bold "10X". A white diagonal arrow points from the bottom left towards the "X", with its tip pointing upwards and to the right.

**Standard channel, private channel or shared channel? –
When do I use WHAT for communication?**

Michael Plettner

Co-Founder / CEO / Microsoft MVP

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Michael Plettner

Co-Founder / CEO / Microsoft MVP



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Michael.Plettner@in2success.de



/in/michael-plettner



@plemich



<https://bio.link/plemich>

#Teams10X

What is a channel?

Lets talk about the basics

What is a Teams Channel?

- One or multiple channels per Team
- All channels allow
 - Chat
 - Files
 - Apps



Standard vs. private vs. shared

Standard

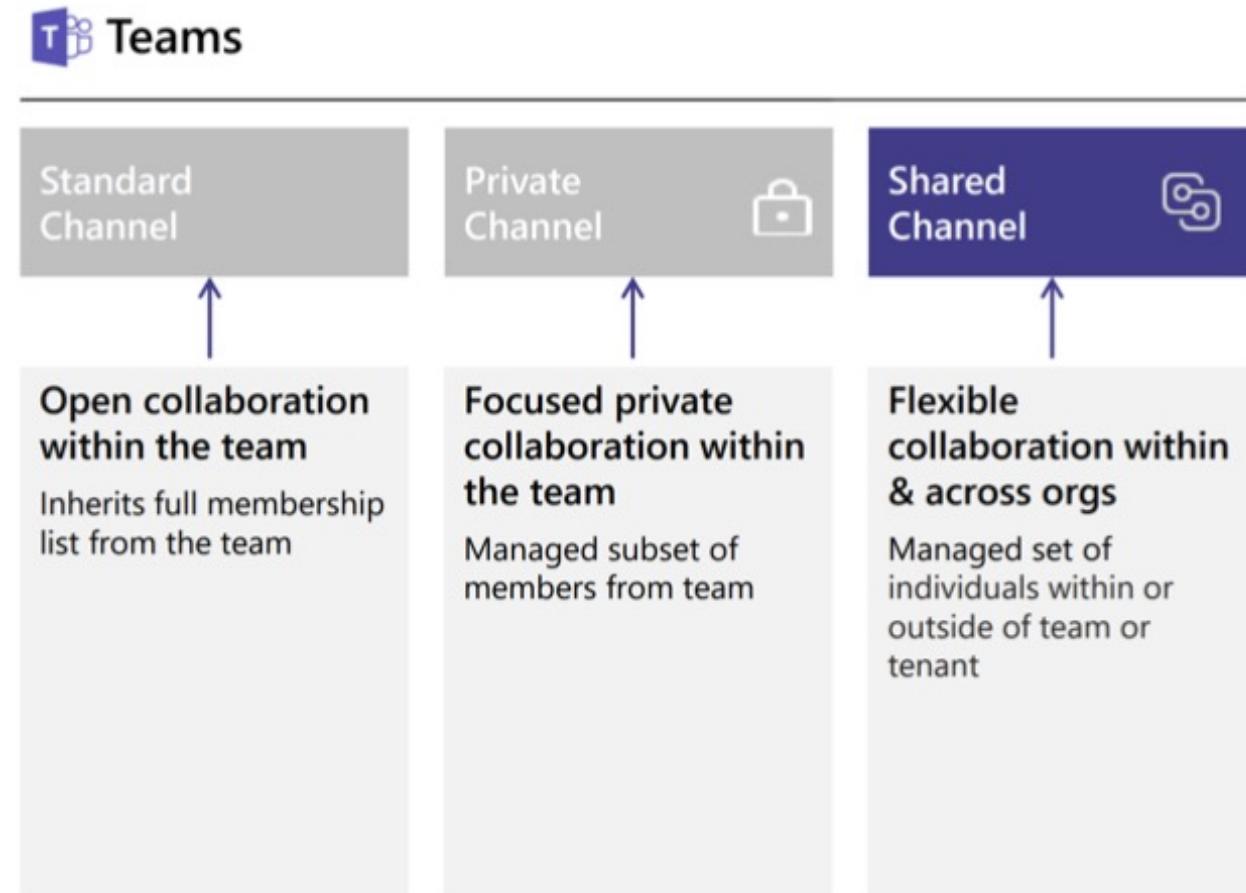
- open for all Team members

Private

- For a subset of Team members

Shared

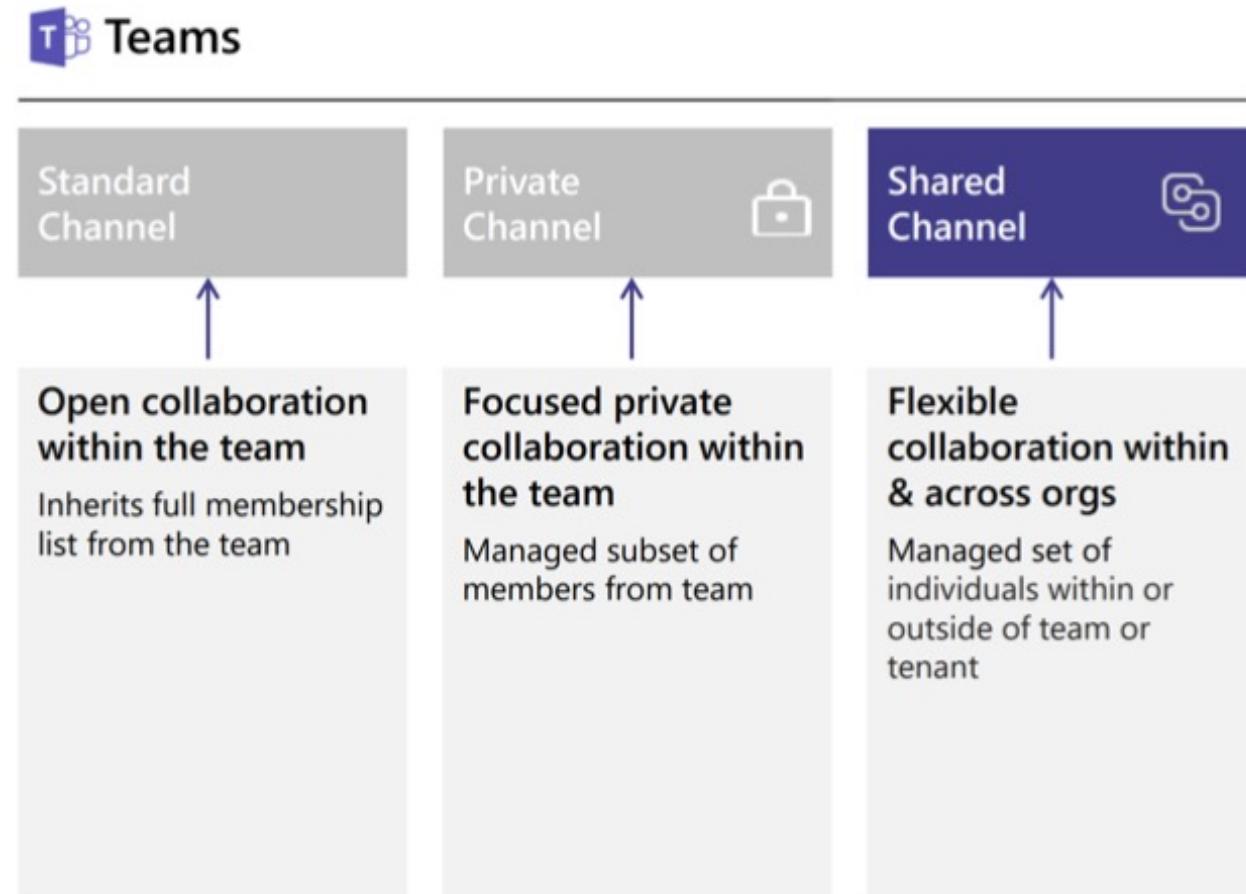
- Selected users and teams can be members



Standard vs. private vs. shared (technical)

SharePoint

- Standard = SharePoint Master-SiteCollection of Teams Site
- Private
 - Standalone SiteCollection
- Shared
 - Standalone SiteCollection



Standard vs. private vs. shared (technical)

Guest access

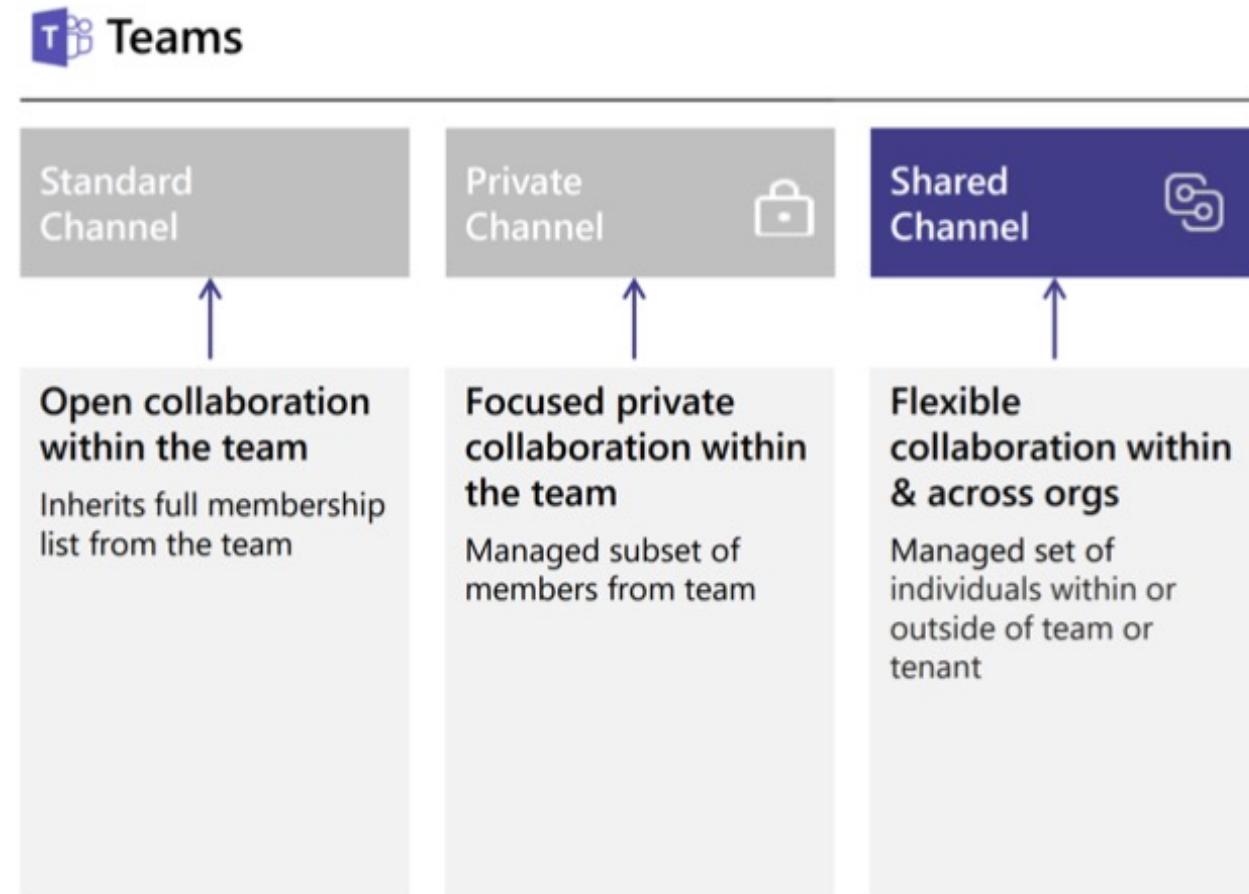
Standard = Guest access can be disabled / enabled per Group

Private

- Relays on Teams settings
- Guest must be part of the team

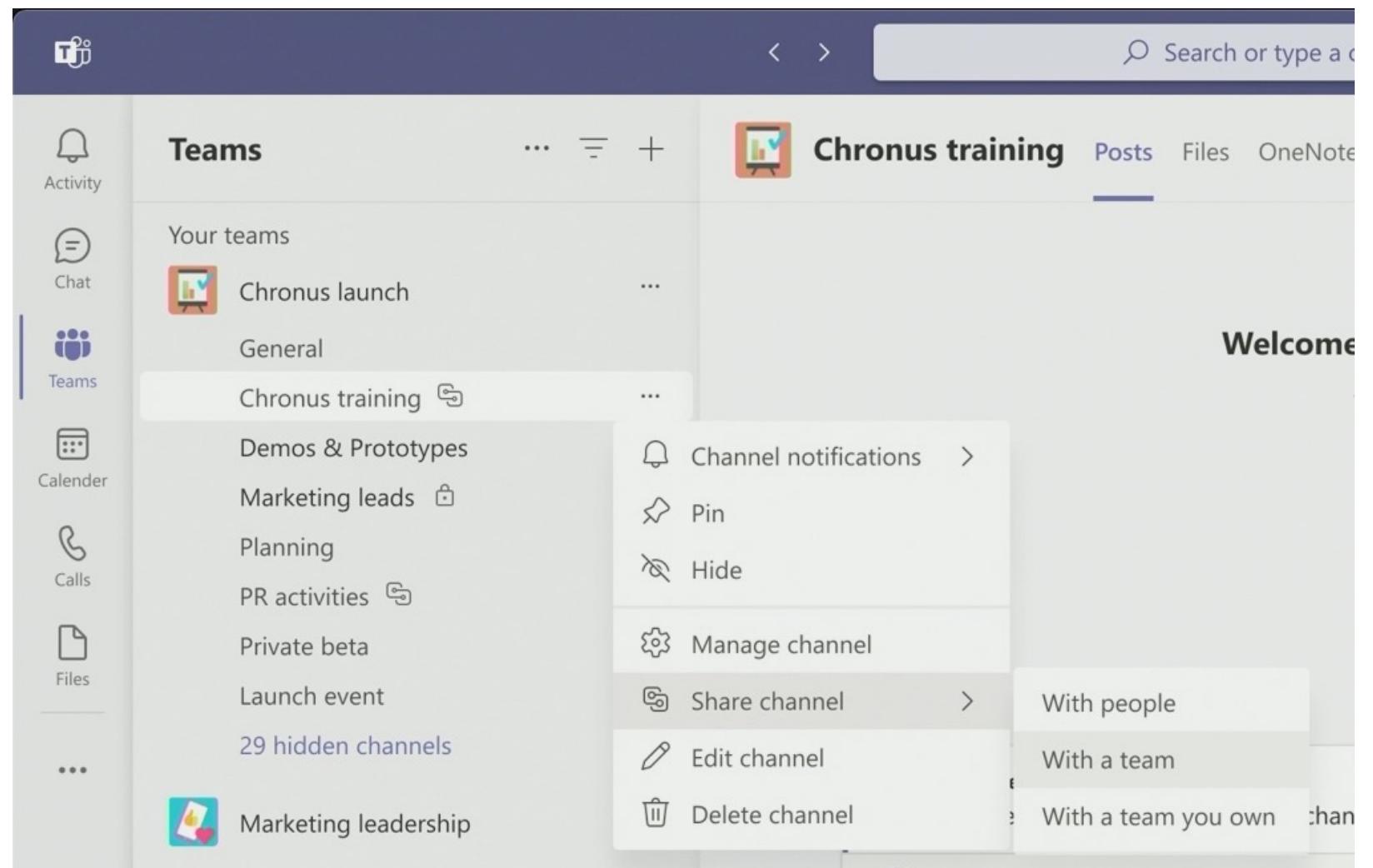
Shared

- Relays on Teams settings
- Guest don't have to be a guest in the whole Team



The new kid – shared channels

People
Teams
Teams you own





Good to know

- It's **not possible** to convert existing channels
- Certain Office 365 group connected apps such as Planner "coming later"
- Channel members will not, by default, added as a meeting participant
- App SDK available in developer preview
- Apps must be installed in the team before they can be used in a shared channel

Limitations (Numbers)

Maximum...	Value	Notes
Members in a team	25,000	Includes all users in the team and direct members in shared channels.
Shared channels per team	200	Hosted and shared with the team. (Includes deleted channels during their 30-day recovery window.)
Teams a channel can be shared with	50	Excluding parent team
Members in a shared channel	5,000 direct members, including up to 50 teams. (Each team the channel is shared with counts as one member for purposes of this limit.)	Real time updates are only available to 25,000 users at a time and only 25,000 users will appear in the channel list.

[Shared channels in Microsoft Teams - Microsoft Teams | Microsoft Docs](#)

Security and compliance

- **Host compliance policies apply** when a channel is shared with other tenants
- Channel inherits team sensitivity label & geo
- **eDiscovery** – messages in **dedicated mailbox**, team eDiscovery search includes all associated SharePoint sites for channels in team
- **Legal Hold** – Only **host tenant members** can be put on legal hold
- **Information Barriers** – Applies to **host tenant members**
- **Retention & DLP** – Policy applied to the team will apply to all shared channels in the team
- **Monitoring & Auditing** – Teams **audit logs** & **Azure AD sign-in logs** available
- **Access Reviews** – Will include B2B connect users
- **Communication compliance** – Support on shared channels

Use cases

Quick overview and little helper for your decision

Use cases – regular channels



Full Team collaboration



Invite guests



Regular teamwork without limitations

Use cases – private channel



Private content shared with specific people



Only for a subset of the Team members



(!!) Full Team membership required

Use cases - shared channels



Internal projects with multiple people for a single aspect



Shared and long-term collaboration with external partners



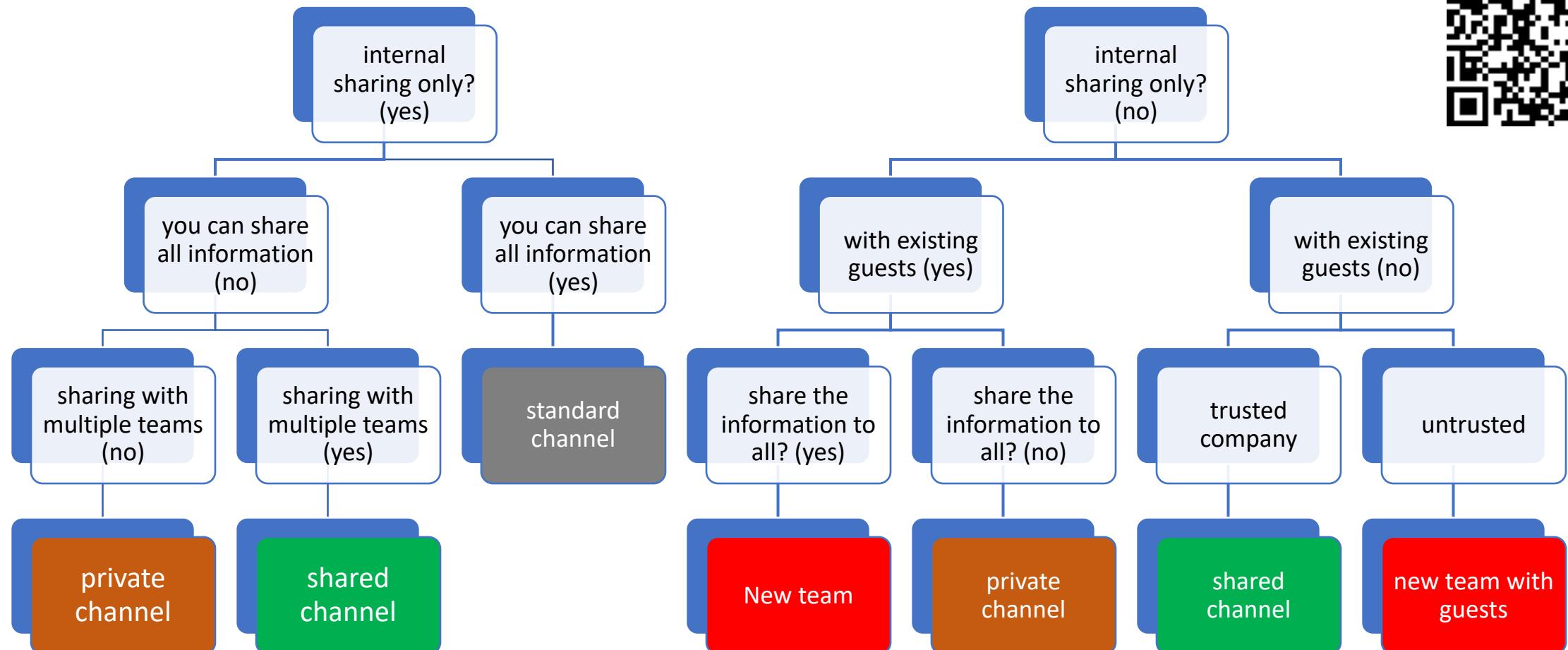
Work together

without tenant switching

Automatic member management

Scale easily

Decision tree (you need a channel)



<https://link.talkm365.net/Channel-Decision-Tree-EN>



Demo – client side

All channels in action



Your feedback is valued!

Event Feedback

<https://forms.office.com/r/DFncvHgAck>



Speaker/Session Feedback

<https://forms.office.com/r/Era74EGMJR>



$$\begin{aligned}1 \times 1 &= 1 \\2 \times 2 &= 4 \\3 \times 1 &= 3 \\4 \times 1 &= 4\end{aligned}$$



Thank You



<https://bio.link/plemich>