



User Group
Microsoft

Germany

Whats New?
Monthly Event



Agenda

- WERBUNG, Werbung, Werbung, ...
- What's New at Enterprise Connect
 - Main news
 - Meeting
 - Chat and Collaboration
 - Webinars and Town Halls
 - Teams Phone
 - Teams and Rooms
 - Security and Privacy
 - New Planner in Teams
- What's New in March
 - Meetings
 - Chat and Collaboration
 - Teams Rooms and Devices
 - Collaborative Apps
 - Frontline Worker Solutions



WERBUNG in eigener Sache: Teams UG

Germany

Team

- Teams UG Website Umzug auf:

<https://teams-ug.eu>

WERBUNG in eigener Sache: Talk Microsoft 365

- <https://talkm365.net> |  @talkm365
- Talk Format von Thorsten und mir
- Themen rund um Microsoft 365
- Specials zu besonderen Themen / Events
- Verfügbar als Videos, Podcasts und Stream
 - <https://youtube.talkm365.net>
 - Podcast z.B. via Spotify, Apple Podcasts, etc.
[Talk Microsoft 365 \(letscast.fm\)](http://Talk Microsoft 365 (letscast.fm))



MÜNCHEN

WERBUNG in eigener Sache: Decode AI

- Ralf Richter und ich sprechen über AI Themen
- Mit Gästen
- Deutsch und Englisch
- Verfügbar: Überall wo es Podcasts gibt



WERBUNG: Nächste Events

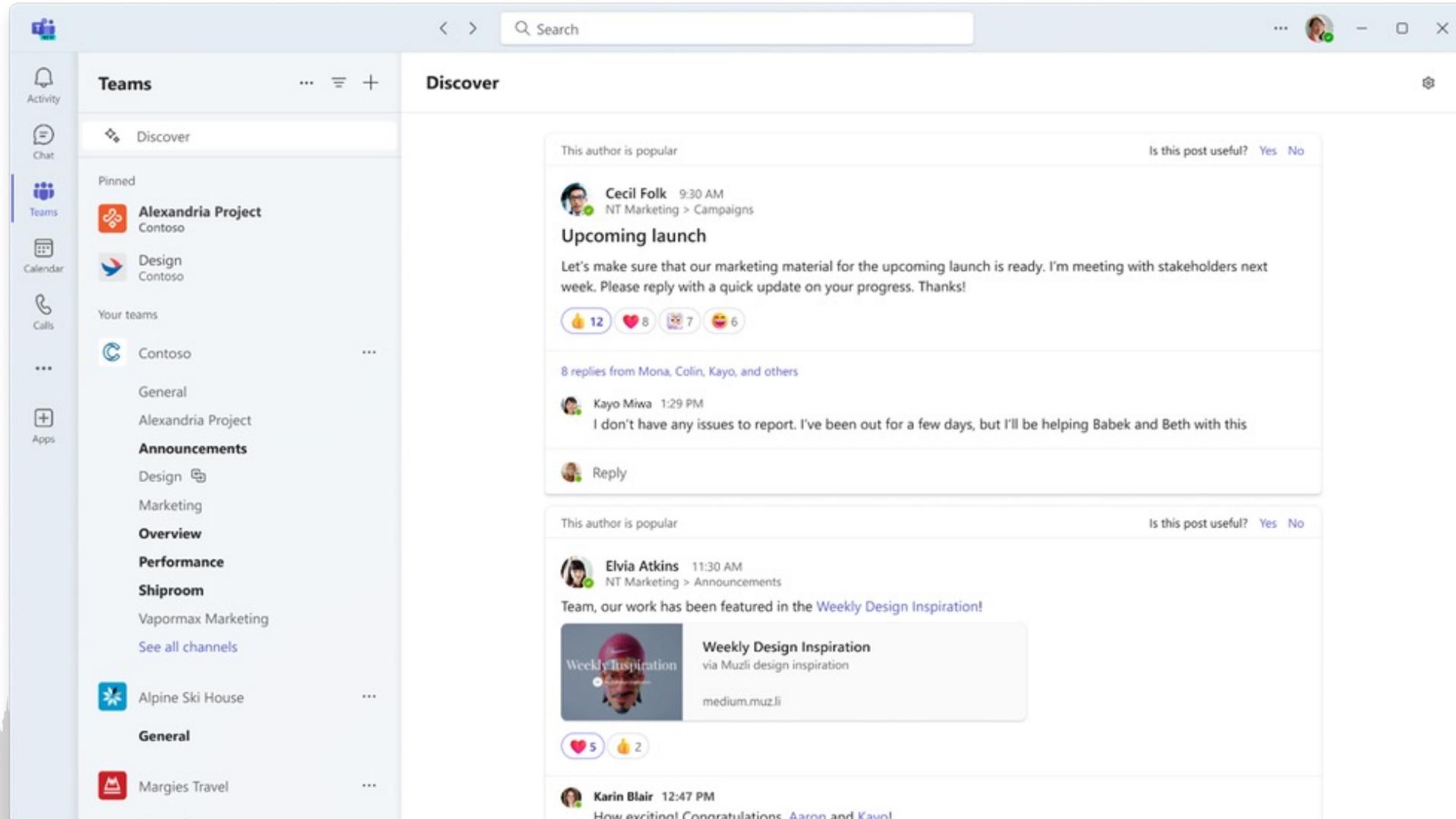
- MSCCCH – Copilot für Microsoft 365 (16.04.) ([LINK](#))
- Azure Global Bootcamp (19.04.) – ([LINK](#))
- Teams UG 35 – Shared Channels und SBCs (24.04.)
 - [Remote Link](#)
 - [OnSite Link München](#)
- Wöchentlich: Power Atelier ([LINK](#))



Main Teams news at Enterprise Connect 2024



Discover feed in channels



The screenshot shows the Microsoft Teams desktop application interface. On the left is the navigation sidebar with icons for Activity, Chat, Teams (selected), Calendar, Calls, and Apps. Below these are sections for Pinned (Alexandria Project, Design), Your teams (Contoso, General, Alexandria Project), Announcements (Design, Marketing), Overview, Performance, Shiproom, Vapormax Marketing, and See all channels. The main area is titled "Discover" and displays a feed of posts from channels. The first post is by Cecil Folk (@NT Marketing) about an upcoming launch, with 12 likes, 8 hearts, 7 wow, and 6 sad reactions. The second post is by Elvia Atkins (@NT Marketing) announcing team work was featured in Weekly Design Inspiration, with 5 likes and 2 thumbs up. A vertical sidebar on the right lists "This author is popular" and "Is this post useful? Yes No".

This author is popular

Is this post useful? Yes No

Cecil Folk 9:30 AM
NT Marketing > Campaigns

Upcoming launch

Let's make sure that our marketing material for the upcoming launch is ready. I'm meeting with stakeholders next week. Please reply with a quick update on your progress. Thanks!

12 8 7 6

8 replies from Mona, Colin, Kayo, and others

Kayo Miwa 1:29 PM

I don't have any issues to report. I've been out for a few days, but I'll be helping Babek and Beth with this

Reply

This author is popular

Is this post useful? Yes No

Elvia Atkins 11:30 AM
NT Marketing > Announcements

Team, our work has been featured in the [Weekly Design Inspiration](#)!

 Weekly Design Inspiration
via Muzli design inspiration
medium.muz.li

5 2

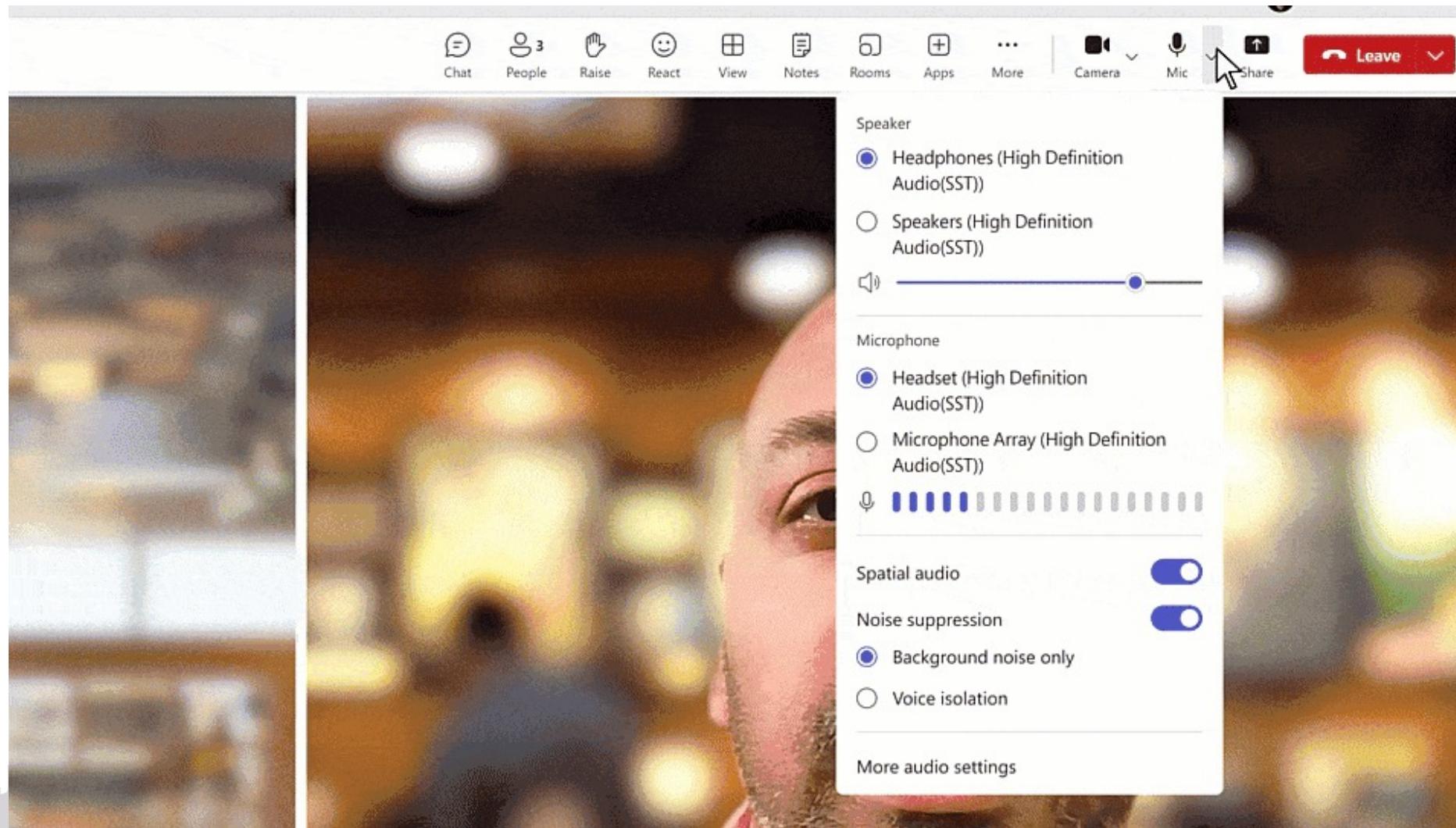
Karin Blair 12:47 PM

How exciting! Congratulations, Aaron and Kaush!

Available now

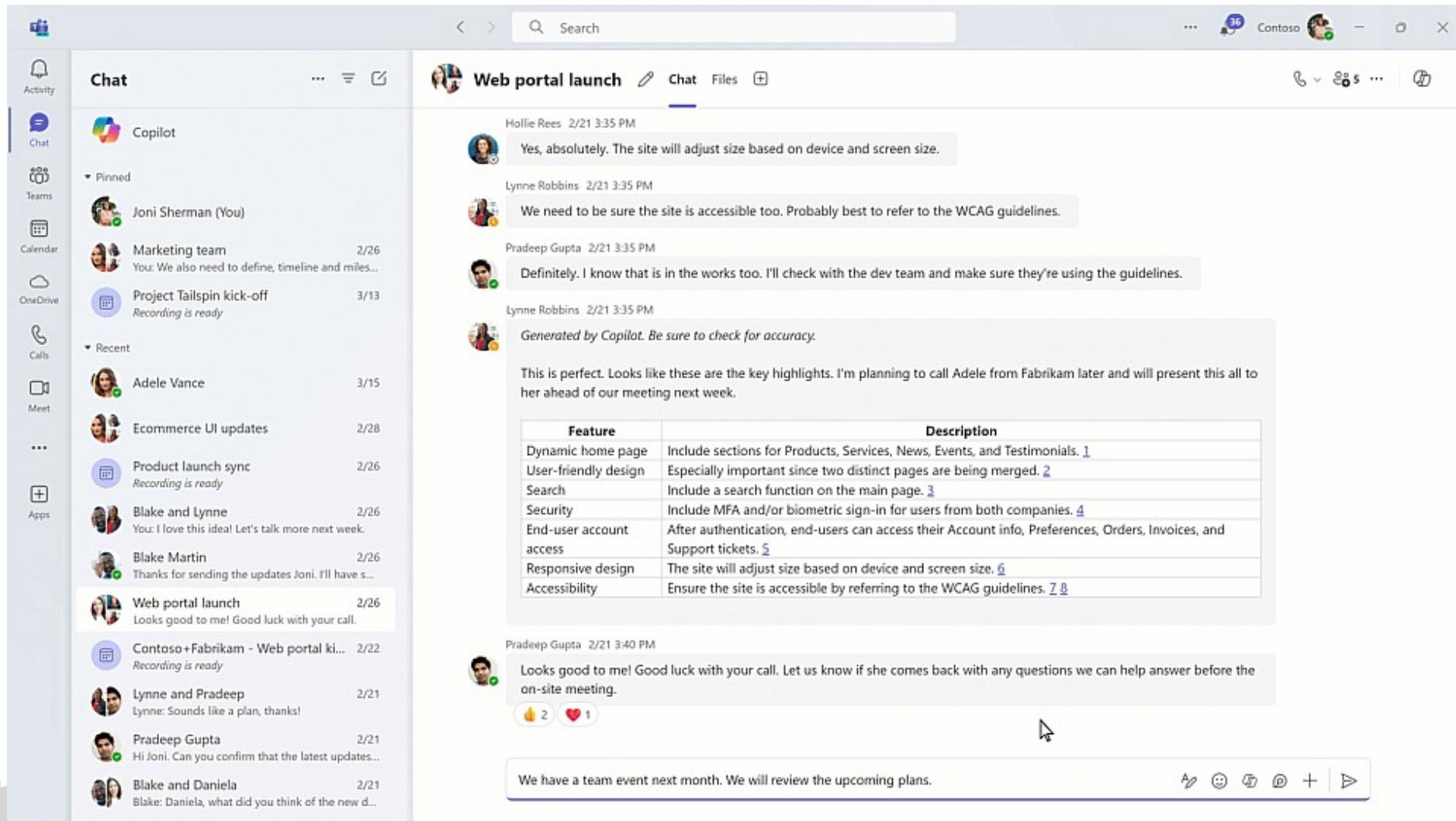


Voice isolation



Starting in April 2024

Copilot compose enhancements



The screenshot shows a Microsoft Teams chat window titled "Web portal launch". The left sidebar lists various channels and recent conversations. The main area shows a message from Hollie Rees at 2/21 3:35 PM: "Yes, absolutely. The site will adjust size based on device and screen size." Lynne Robbins replies at 2/21 3:35 PM: "We need to be sure the site is accessible too. Probably best to refer to the WCAG guidelines." Pradeep Gupta replies at 2/21 3:35 PM: "Definitely. I know that is in the works too. I'll check with the dev team and make sure they're using the guidelines." A Copilot-generated summary follows: "Generated by Copilot. Be sure to check for accuracy. This is perfect. Looks like these are the key highlights. I'm planning to call Adele from Fabrikam later and will present this all to her ahead of our meeting next week." Below this is a table comparing features and descriptions:

Feature	Description
Dynamic home page	Include sections for Products, Services, News, Events, and Testimonials. 1
User-friendly design	Especially important since two distinct pages are being merged. 2
Search	Include a search function on the main page. 3
Security	Include MFA and/or biometric sign-in for users from both companies. 4
End-user account access	After authentication, end-users can access their Account info, Preferences, Orders, Invoices, and Support tickets. 5
Responsive design	The site will adjust size based on device and screen size. 6
Accessibility	Ensure the site is accessible by referring to the WCAG guidelines. 7 8

Pradeep Gupta replies at 2/21 3:40 PM: "Looks good to me! Good luck with your call." Lynne and Pradeep respond: "Lynne: Sounds like a plan, thanks!" and "Pradeep Gupta: Hi Joni. Can you confirm that the latest updates..." The bottom of the message list shows a summary from Blake and Daniela: "We have a team event next month. We will review the upcoming plans."



Teams Phone service level agreement with 99.999% uptime



99.999% uptime guarantee¹

Microsoft Teams Phone, Teams Calling Plans,
and Audio Conferencing

¹ Service Level Agreement for Microsoft Online Services



On April 1

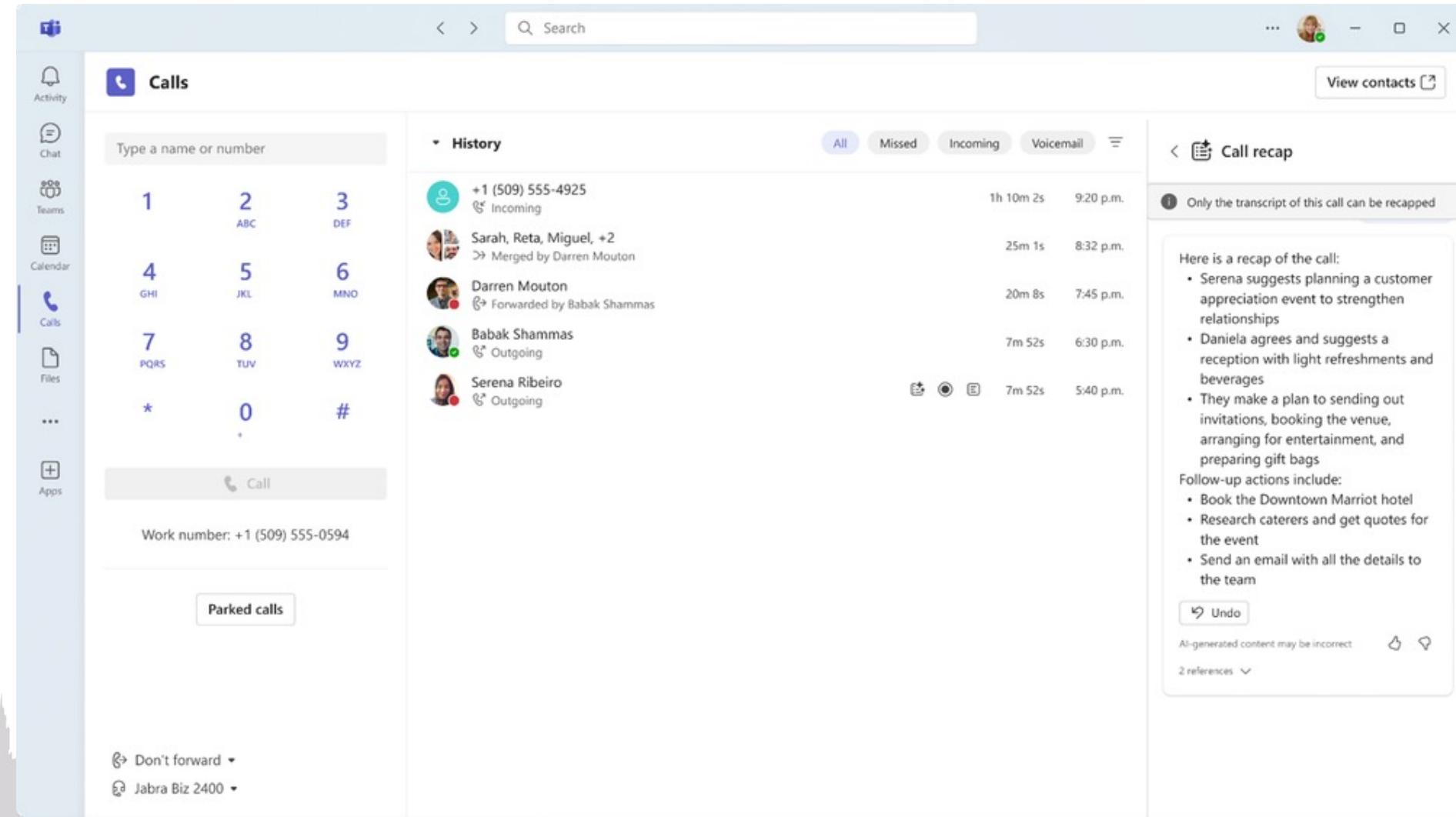


Autopilot for Teams Rooms on Windows

- Step 1: [Verify that all prerequisites are met](#)
- Step 2: [Register devices as Autopilot devices](#)
- Step 3: [Create a device group](#)
- Step 4: [Deploy Teams Rooms app update tool](#)
- Step 5: [Create an Enrollment Status Page \(ESP\) profile](#)
- Step 6: [Create and assign Autopilot profile](#)
- Step 7: [Create and assign a Local Administrator Password Solution policy](#)
- Step 8: [Set up Autologin in the Pro Management Portal](#)
- Step 9: [Deploy the device](#)



Intelligent call recap



The screenshot shows the Microsoft Teams Calls interface. On the left, there's a numeric dial pad and a 'Call' button. Below it, the text 'Work number: +1 (509) 555-0594' is displayed. A 'Parked calls' button is also present. The main area is titled 'History' and shows a list of recent calls. The first call is from '+1 (509) 555-4925' (Incoming), which is expanded to show a transcript. The transcript discusses planning a customer appreciation event. Other calls listed include merged calls from Sarah, Reta, Miguel, Darren Mouton, Babak Shamma, and Serena Ribeiro. The interface includes a 'View contacts' button and a 'Call recap' sidebar with an 'Undo' button and a note about AI-generated content.

Only the transcript of this call can be recapped

Here is a recap of the call:

- Serena suggests planning a customer appreciation event to strengthen relationships
- Daniela agrees and suggests a reception with light refreshments and beverages
- They make a plan to send out invitations, booking the venue, arranging for entertainment, and preparing gift bags

Follow-up actions include:

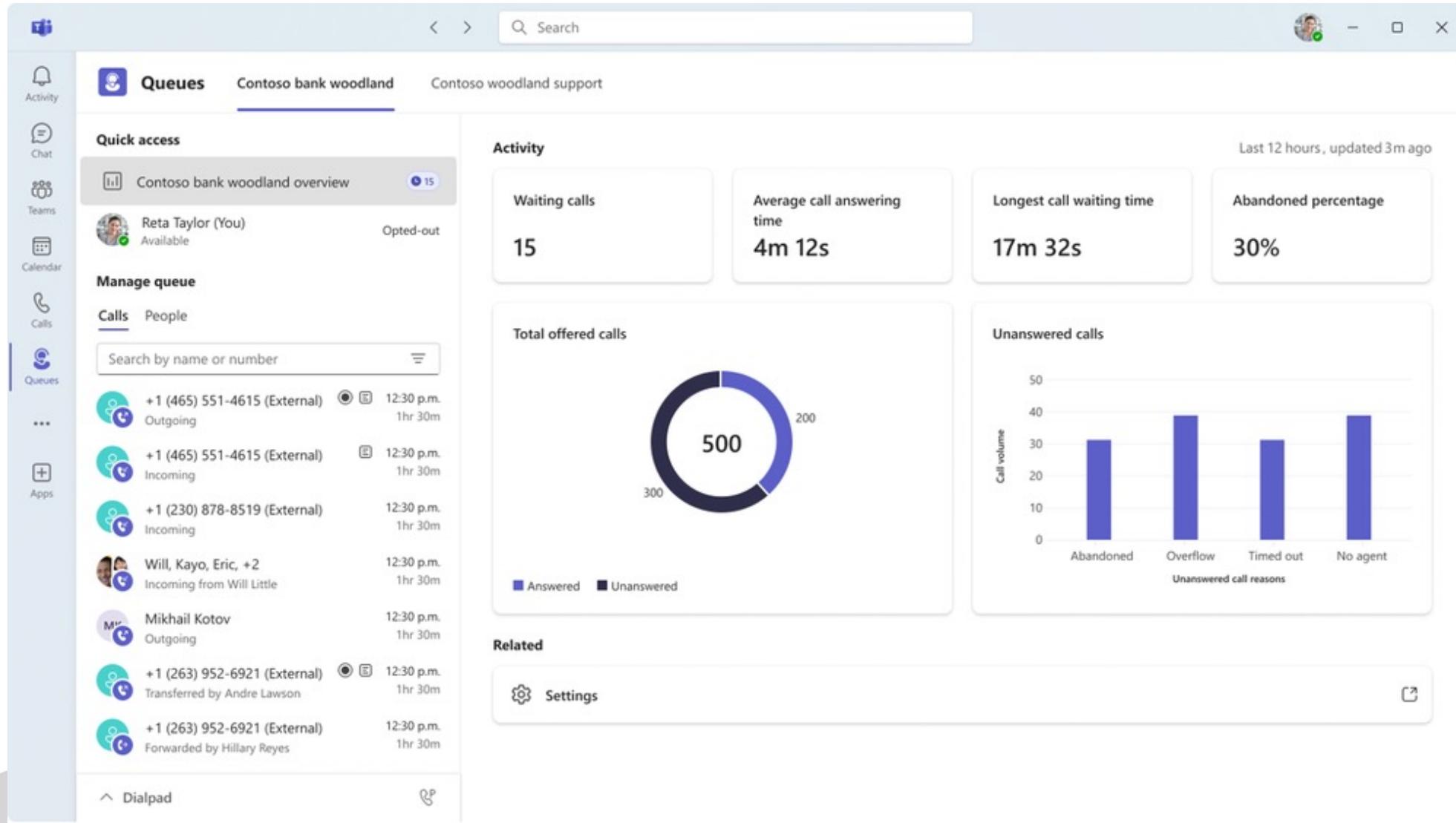
- Book the Downtown Marriot hotel
- Research caterers and get quotes for the event
- Send an email with all the details to the team

All-generated content may be incorrect

2 references



Queues app



The screenshot shows the Microsoft Teams Queues app interface. The left sidebar includes icons for Activity, Chat, Teams, Calendar, Calls, and Queues (which is selected). The main header shows "Queues" and "Contoso bank woodland". A search bar and a user profile icon are also present.

Quick access:

- Contoso bank woodland overview (15)
- Reta Taylor (You) Available (Opted-out)

Manage queue:

Calls (selected) **People**

Search by name or number

Call Details	Time	Duration
+1 (465) 551-4615 (External) Outgoing	12:30 p.m.	1hr 30m
+1 (465) 551-4615 (External) Incoming	12:30 p.m.	1hr 30m
+1 (230) 878-8519 (External) Incoming	12:30 p.m.	1hr 30m
Will, Kayo, Eric, +2 Incoming from Will Little	12:30 p.m.	1hr 30m
Mikhail Kotov Outgoing	12:30 p.m.	1hr 30m
+1 (263) 952-6921 (External) Transferred by Andre Lawson	12:30 p.m.	1hr 30m
+1 (263) 952-6921 (External) Forwarded by Hillary Reyes	12:30 p.m.	1hr 30m

Activity:

- Waiting calls: 15
- Average call answering time: 4m 12s
- Longest call waiting time: 17m 32s
- Abandoned percentage: 30%

Last 12 hours, updated 3m ago

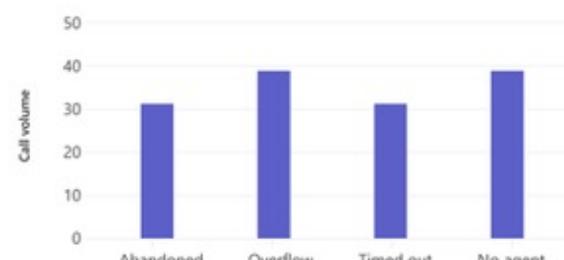
Total offered calls:



500

Answered
Unanswered

Unanswered calls:



Reason	Call volume
Abandoned	~32
Overflow	~38
Timed out	~30
No agent	~38

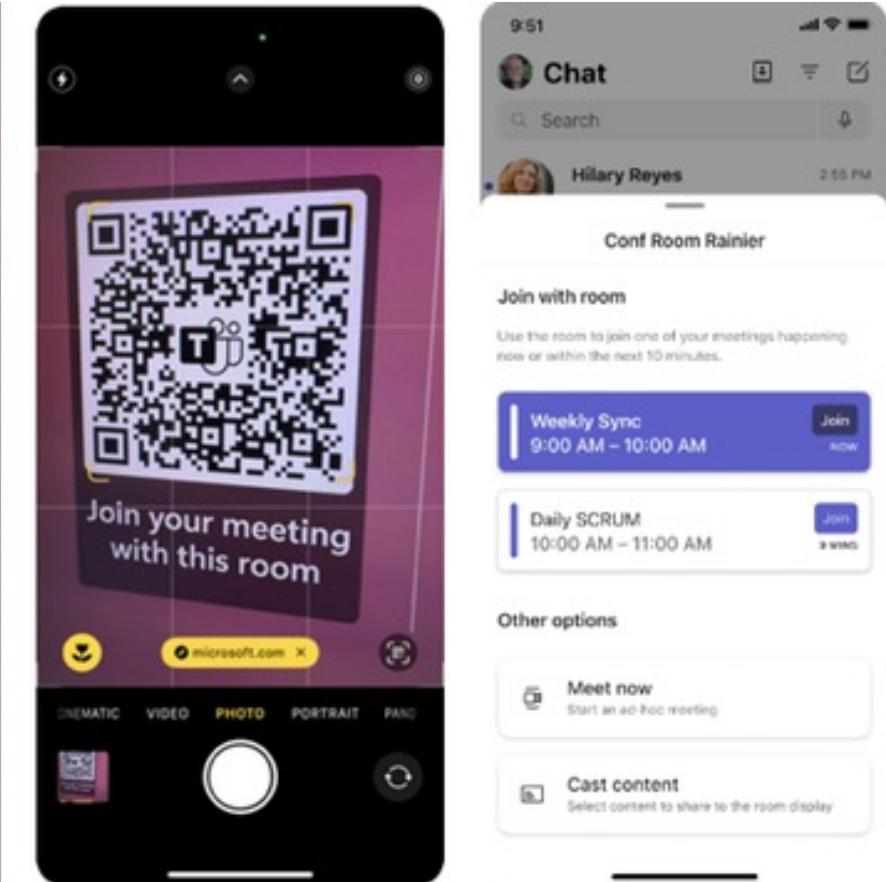
Call volume

Unanswered call reasons

Related:

Settings

Join meetings with a QR code on Teams Rooms on Windows and Android



First half 2024

Automatic camera switching for IntelliFrame



later this year

Multiple camera view selection



later this year

Ultrasound for proximity join for Teams Rooms on Windows

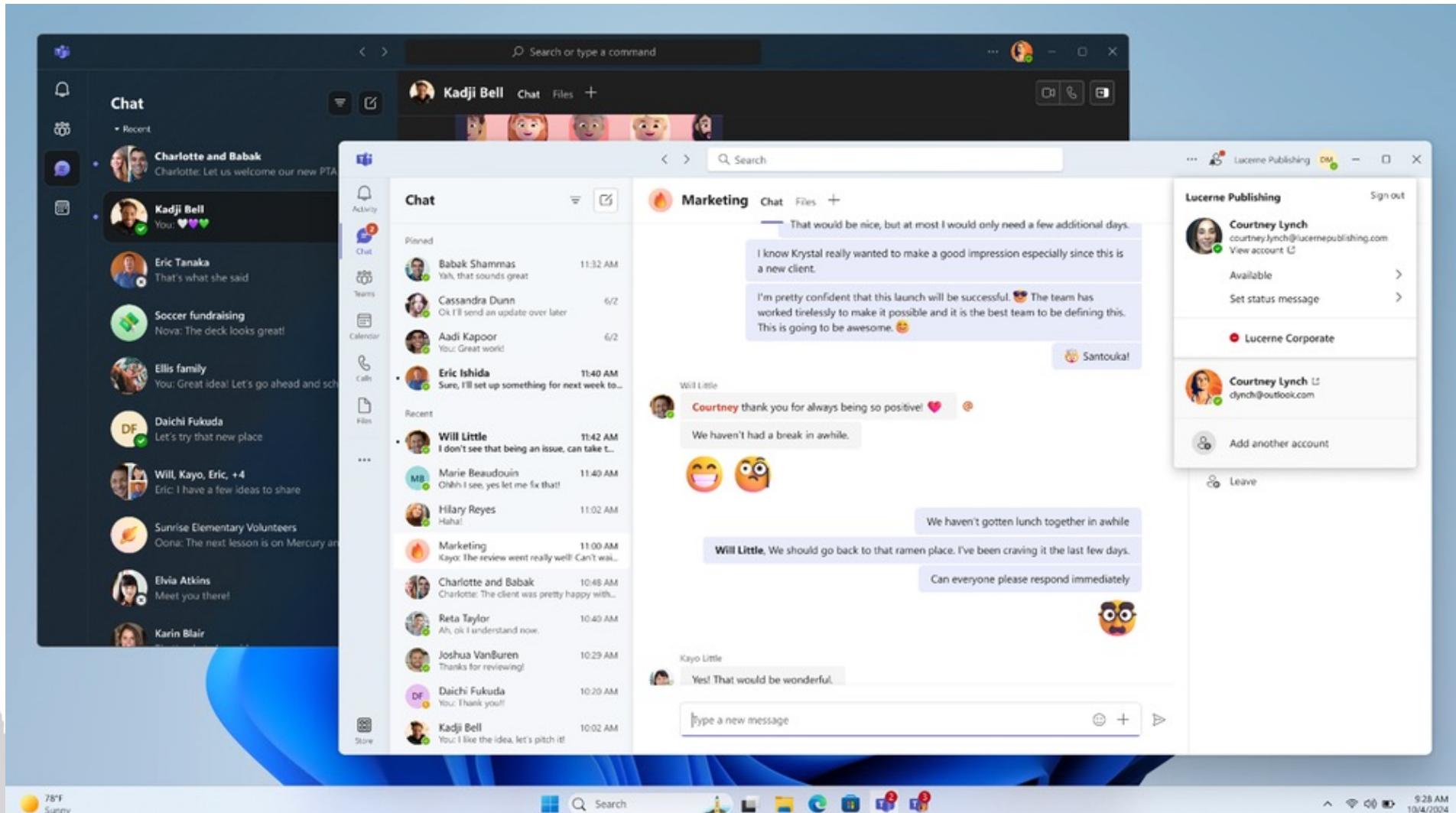


later this year



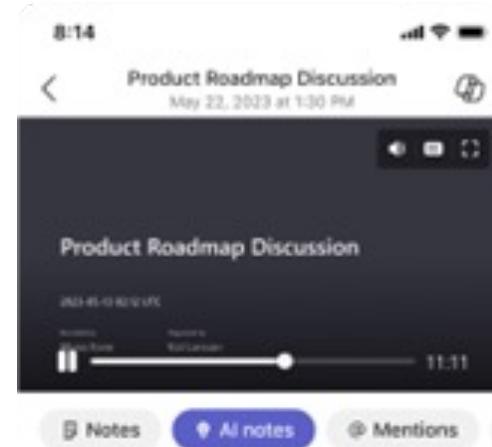
MÜNCHEN

Unified Teams app



preview in April and available in May

Meeting: Intelligent meeting recap on mobile



Meeting notes

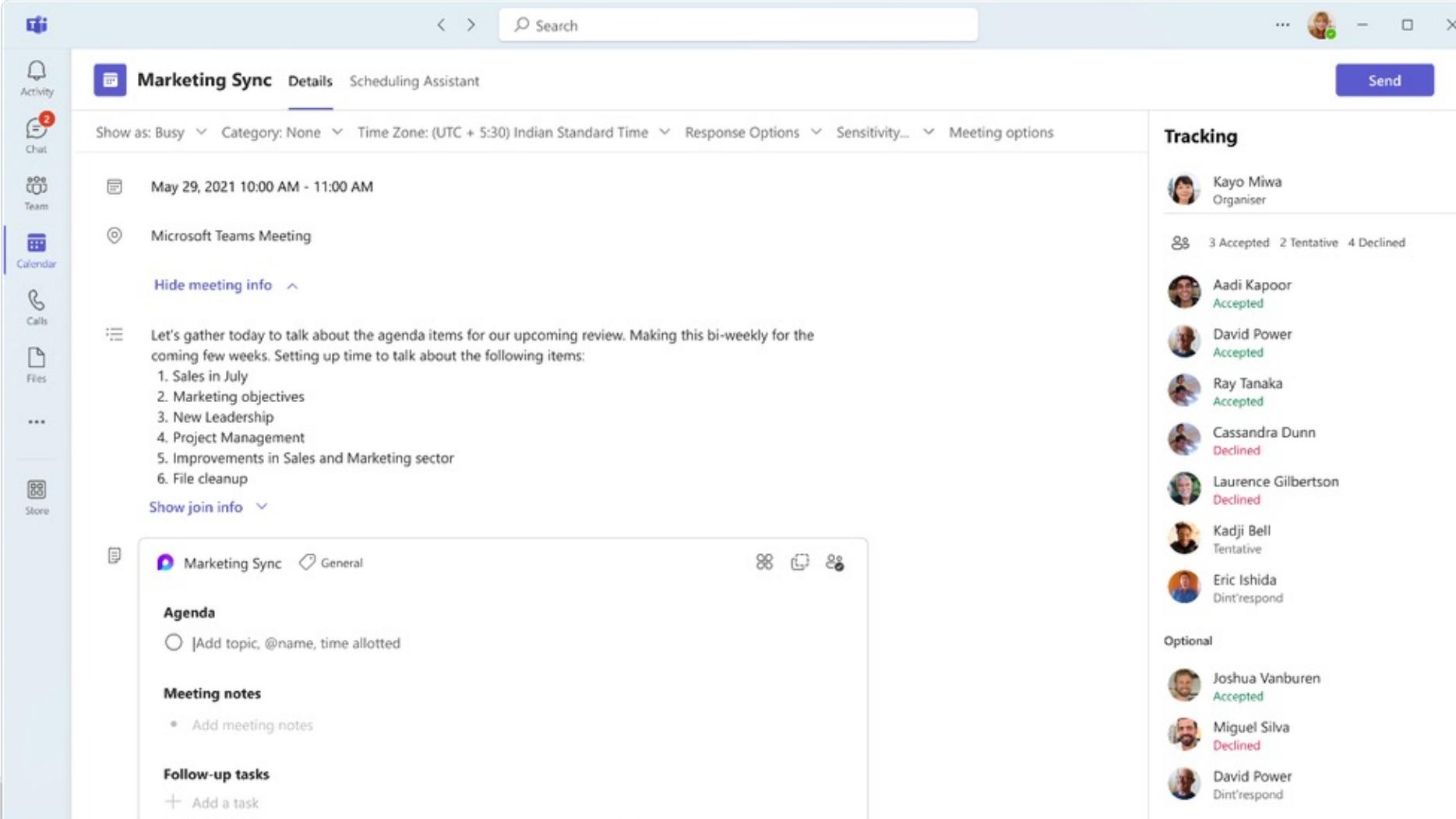
- **Serena** wants to look at the product roadmap before she and **Danielle** commit to more feature enhancements.
- **Danielle** explains that they are on track for new product release in December. But they will need to keep an eye on beta testing results. She will follow up on that.
- **Danielle** explains that they are managing the capacity well. There could be a problem if they get a surge of users. **Babak** will make sure that they have the necessary provisions to handle an influx of users if the need arises.
- **Charlotte** mentions the success rate for the pipe general pipeline somewhere 92%, but she is not quite satisfied with that metric and also the model generation part. She mentions the conundrum for them is nowhere to find.



MÜNCHEN

available now

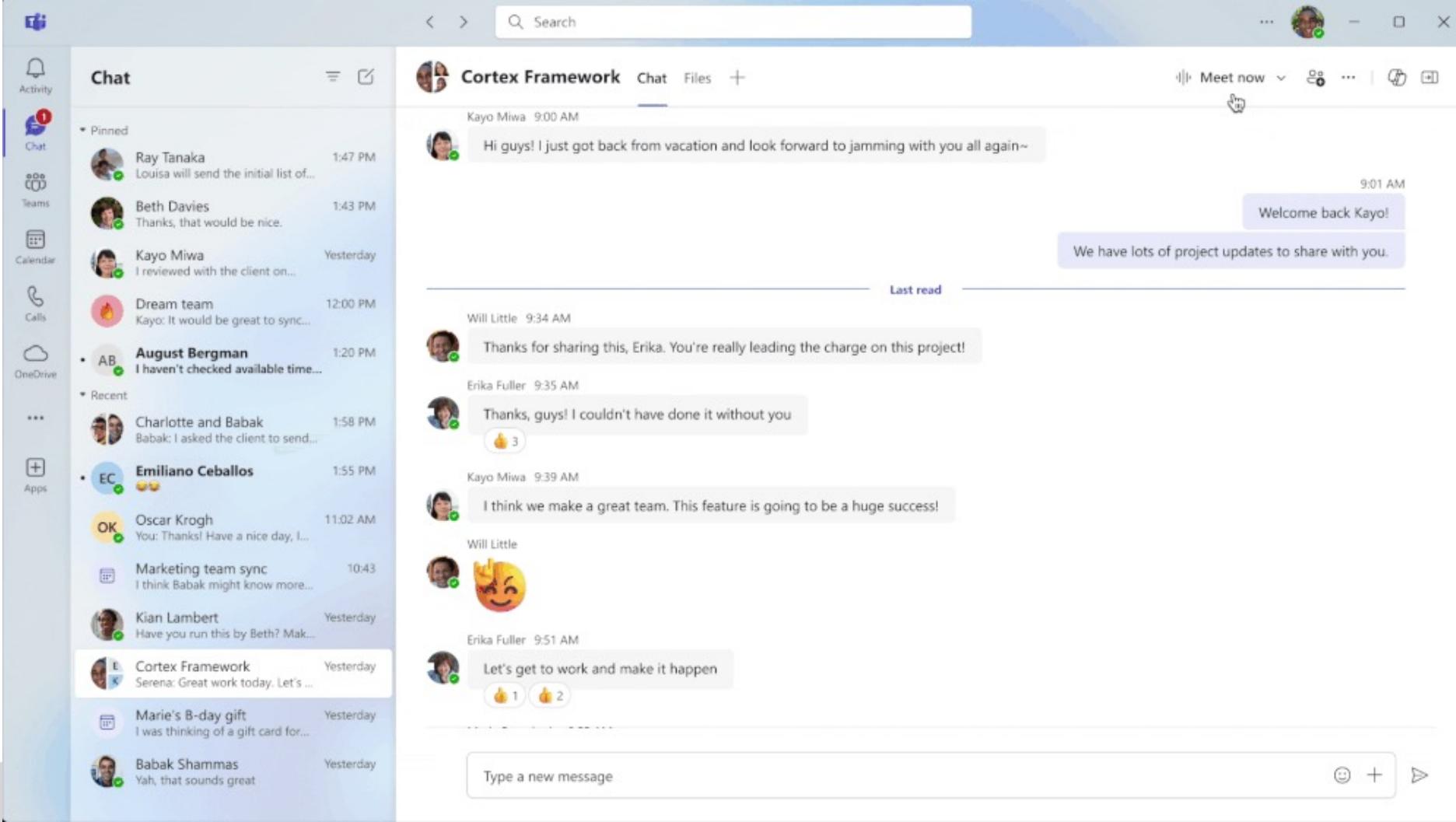
Meeting: Create collaborative notes before and after a meeting



The screenshot shows the Microsoft Teams interface for creating a meeting. On the left, a sidebar lists Activity, Chat (with 2 notifications), Team, Calendar (selected), Calls, Files, and Store. The main area displays a meeting titled "Marketing Sync" scheduled for May 29, 2021, from 10:00 AM to 11:00 AM. The meeting type is "Microsoft Teams Meeting". The agenda section contains a bullet point: "Let's gather today to talk about the agenda items for our upcoming review. Making this bi-weekly for the coming few weeks. Setting up time to talk about the following items:" followed by a numbered list: 1. Sales in July, 2. Marketing objectives, 3. New Leadership, 4. Project Management, 5. Improvements in Sales and Marketing sector, 6. File cleanup. Below the agenda is a "Show join info" button. The "Meeting notes" section has a bullet point: "Add meeting notes". The "Follow-up tasks" section has a plus sign and the text "Add a task". To the right, a "Tracking" panel lists attendees: Kayo Miwa (Organiser, Accepted), Aadi Kapoor (Accepted), David Power (Accepted), Ray Tanaka (Accepted), Cassandra Dunn (Declined), Laurence Gilbertson (Declined), Kadji Bell (Tentative), Eric Ishida (Dnt'respond), Joshua Vanburen (Accepted), Miguel Silva (Declined), and David Power (Dnt'respond). At the bottom, there are icons for sharing, saving, and more options.

available now

Meeting: Meet now in group chat



The screenshot shows a Microsoft Teams Chat interface. On the left is a sidebar with icons for Activity, Chat (with 1 unread message), Teams, Calendar, Calls, OneDrive, and Apps. The main area is titled "Cortex Framework" and shows a list of messages. The messages include:

- Ray Tanaka: Louisa will send the initial list of... (1:47 PM)
- Beth Davies: Thanks, that would be nice. (1:43 PM)
- Kayo Miwa: I reviewed with the client on... (Yesterday)
- Dream team: Kayo: It would be great to sync... (12:00 PM)
- August Bergman: I haven't checked available time... (1:20 PM)
- Charlotte and Babak: Babak: I asked the client to send... (1:58 PM)
- Emiliano Ceballos: (1:55 PM)
- Oscar Krogh: You: Thanks! Have a nice day, I... (11:02 AM)
- Marketing team sync: I think Babak might know more... (10:43 AM)
- Kian Lambert: Have you run this by Beth? Mak... (Yesterday)
- Cortex Framework: Serena: Great work today. Let's ... (Yesterday)
- Marie's B-day gift: I was thinking of a gift card for... (Yesterday)
- Babak Shamma: Yah, that sounds great (Yesterday)

Recent messages from the group:

- Kayo Miwa: Hi guys! I just got back from vacation and look forward to jamming with you all again~ (9:00 AM)
- Will Little: Welcome back Kayo! (9:01 AM)
- Erika Fuller: We have lots of project updates to share with you.
- Will Little: Thanks for sharing this, Erika. You're really leading the charge on this project!
- Erika Fuller: Thanks, guys! I couldn't have done it without you 
- Kayo Miwa: I think we make a great team. This feature is going to be a huge success!
- Will Little: 
- Erika Fuller: Let's get to work and make it happen  

At the bottom is a "Type a new message" input field and a toolbar with icons for smiley face, plus, and send.

available in Spring 2024

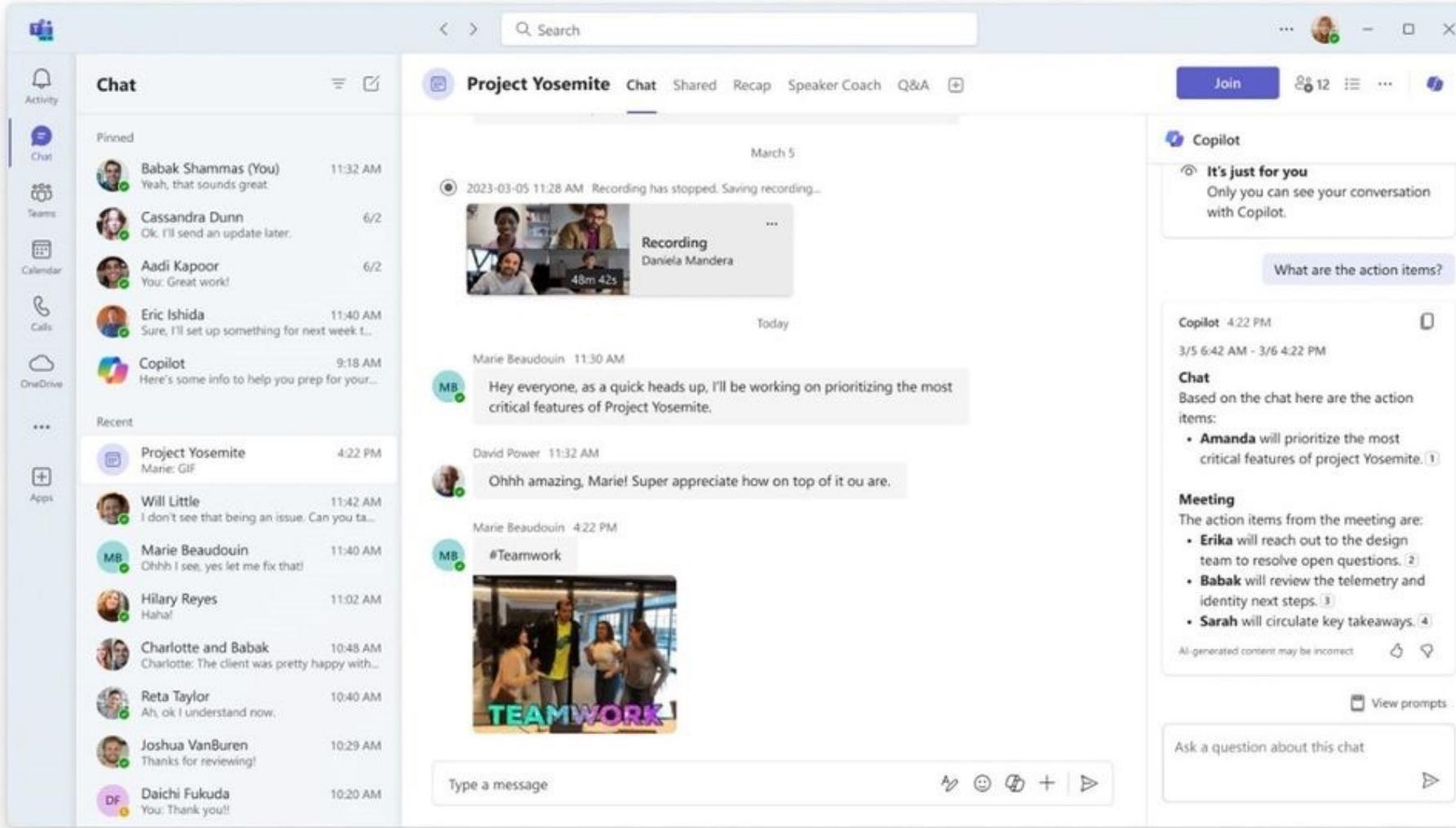


Chat and Collaboration



MÜNCHEN

Copilot in meeting chat will access transcript and chat content



The screenshot shows a Microsoft Teams Chat window for a team named "Project Yosemite". The left sidebar includes links for Activity, Chat, Teams, Calendar, Calls, OneDrive, and Apps. The main Chat area shows messages from various team members like Babak, Cassandra, Aadi, Eric, and Marie. A message from Copilot provides info on prioritizing project features. On March 5, a recording was stopped after 48m 42s. Today, Marie Beaudouin shared a message about prioritizing critical features. David Power responded positively. Marie also shared a "#Teamwork" image featuring three people. The right sidebar displays a "Copilot" section with a message from Copilot itself, a "Meeting" summary with action items for Amanda, Erika, Babak, and Sarah, and a "Chat" summary. A note at the bottom states "AI-generated content may be incorrect".

Chat

Pinned

- Babak Shamma (You) Yeah, that sounds great. 11:32 AM
- Cassandra Dunn Ok, I'll send an update later. 6/2
- Aadi Kapoor You: Great work! 6/2
- Eric Ishida Sure, I'll set up something for next week t... 11:40 AM
- Copilot Here's some info to help you prep for your... 9:18 AM

Recent

- Project Yosemite Marie: GIF 4:22 PM
- Will Little I don't see that being an issue. Can you ta... 11:42 AM
- Marie Beaudouin Ohhh I see, yes let me fix that! 11:40 AM
- Hilary Reyes Haha! 11:02 AM
- Charlotte and Babak Charlotte: The client was pretty happy with... 10:48 AM
- Reta Taylor Ah, ok I understand now. 10:40 AM
- Joshua VanBuren Thanks for reviewing! 10:29 AM
- Daichi Fukuda You: Thank you!! 10:20 AM

Project Yosemite Chat Shared Recap Speaker Coach Q&A +

Join 28 12 ...

March 5

2023-03-05 11:28 AM Recording has stopped. Saving recording...

Recording Daniela Mandera 48m 42s

Today

Marie Beaudouin 11:30 AM Hey everyone, as a quick heads up, I'll be working on prioritizing the most critical features of Project Yosemite.

David Power 11:32 AM Ohhh amazing, Marie! Super appreciate how on top of it ou are.

Marie Beaudouin 4:22 PM #Teamwork

TEAMWORK

Type a message

Join 28 12 ...

Copilot

It's just for you Only you can see your conversation with Copilot.

What are the action items?

Copilot 4:22 PM 3/5 6:42 AM - 3/6 4:22 PM

Chat

Based on the chat here are the action items:

- Amanda will prioritize the most critical features of project Yosemite.

Meeting

The action items from the meeting are:

- Erika will reach out to the design team to resolve open questions.
- Babak will review the telemetry and identity next steps.
- Sarah will circulate key takeaways.

AI-generated content may be incorrect

View prompts

Ask a question about this chat

available in Spring 2024 – with M365 Copilot

Chat and Collaboration

- Channel lifecycle enhancements
- Change notification sounds
- Share people's contact information in chat

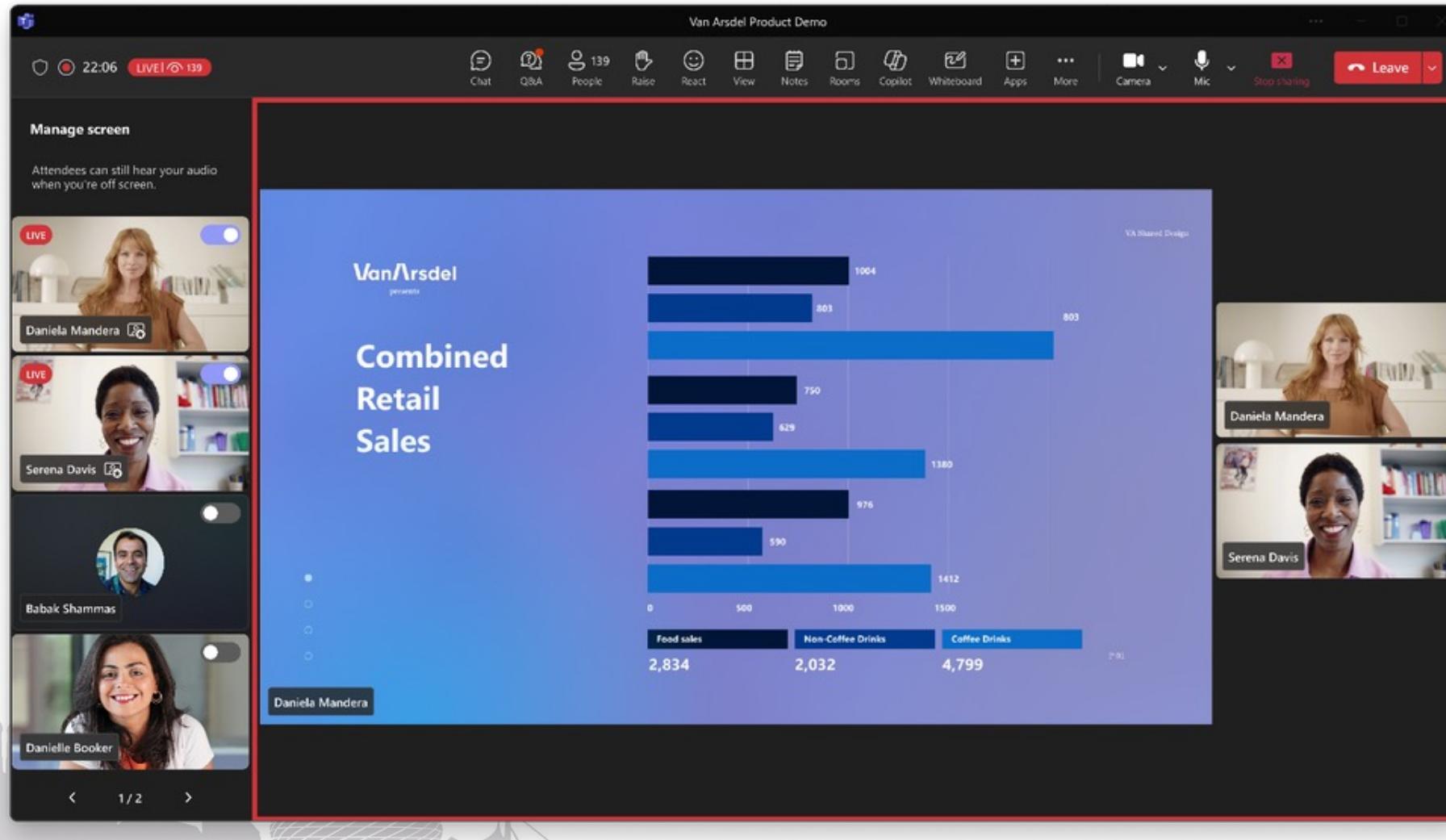


Webinars and Town Halls



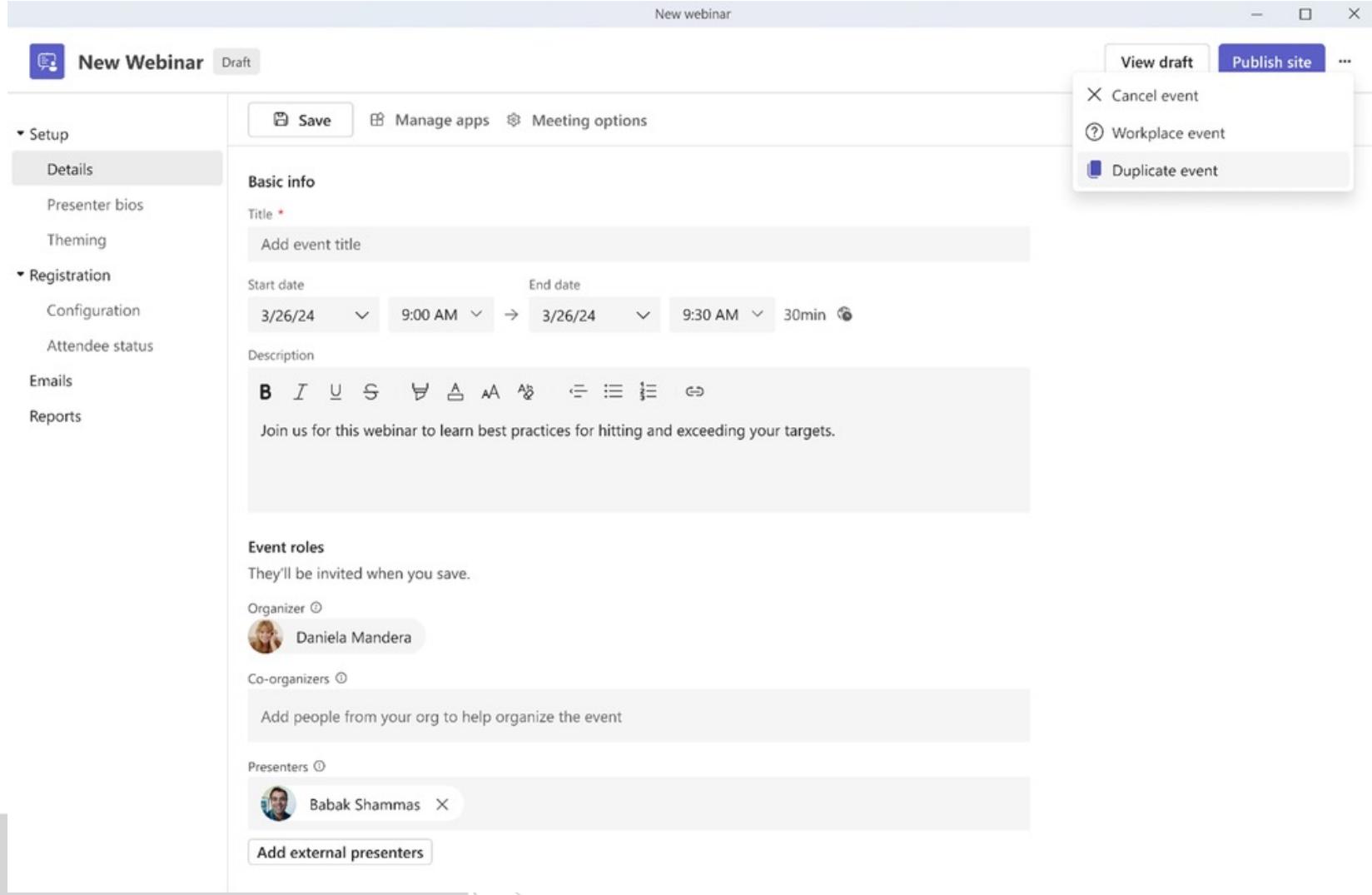
MÜNCHEN

“Manage what attendees see” updates



Available in May with Teams Premium

Duplicate an existing webinar or town hall for simplified event creation

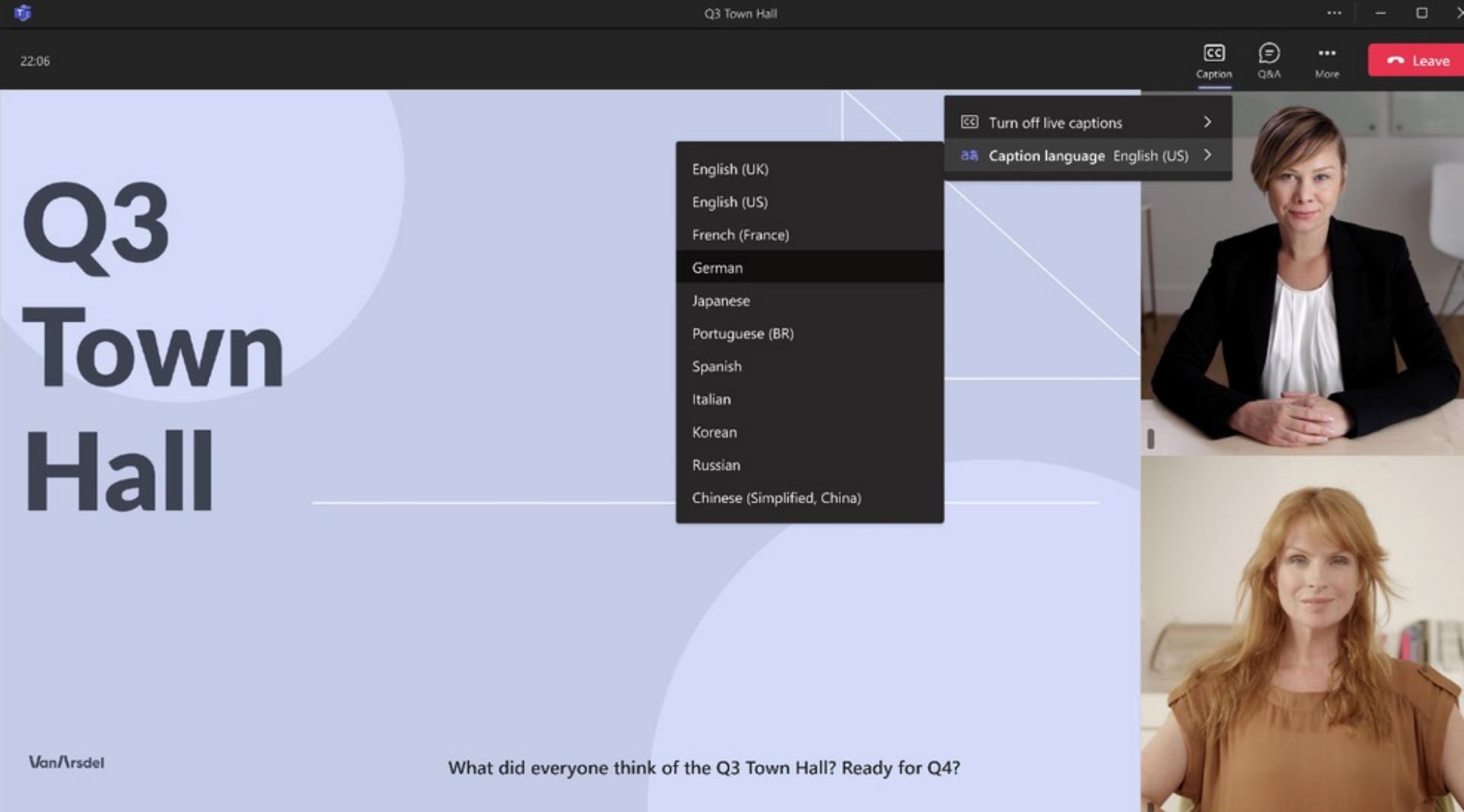


The screenshot shows the Microsoft Teams 'New Webinar' draft interface. On the left, a sidebar lists sections: 'Setup' (Details, Presenter bios, Theming), 'Registration' (Configuration, Attendee status), 'Emails', and 'Reports'. The main area contains 'Basic info' fields for 'Title' (placeholder 'Add event title'), 'Start date' (3/26/24 at 9:00 AM), 'End date' (3/26/24 at 9:30 AM, 30min duration), and a 'Description' rich text editor with placeholder text 'Join us for this webinar to learn best practices for hitting and exceeding your targets.' Below this are sections for 'Event roles', 'Presenters', and 'Add external presenters'. A context menu is open in the top right corner, listing options: 'View draft', 'Publish site', 'Cancel event', 'Workplace event', and 'Duplicate event' (which is highlighted with a gray background). The overall interface is clean and modern, typical of Microsoft's product design.

Available now



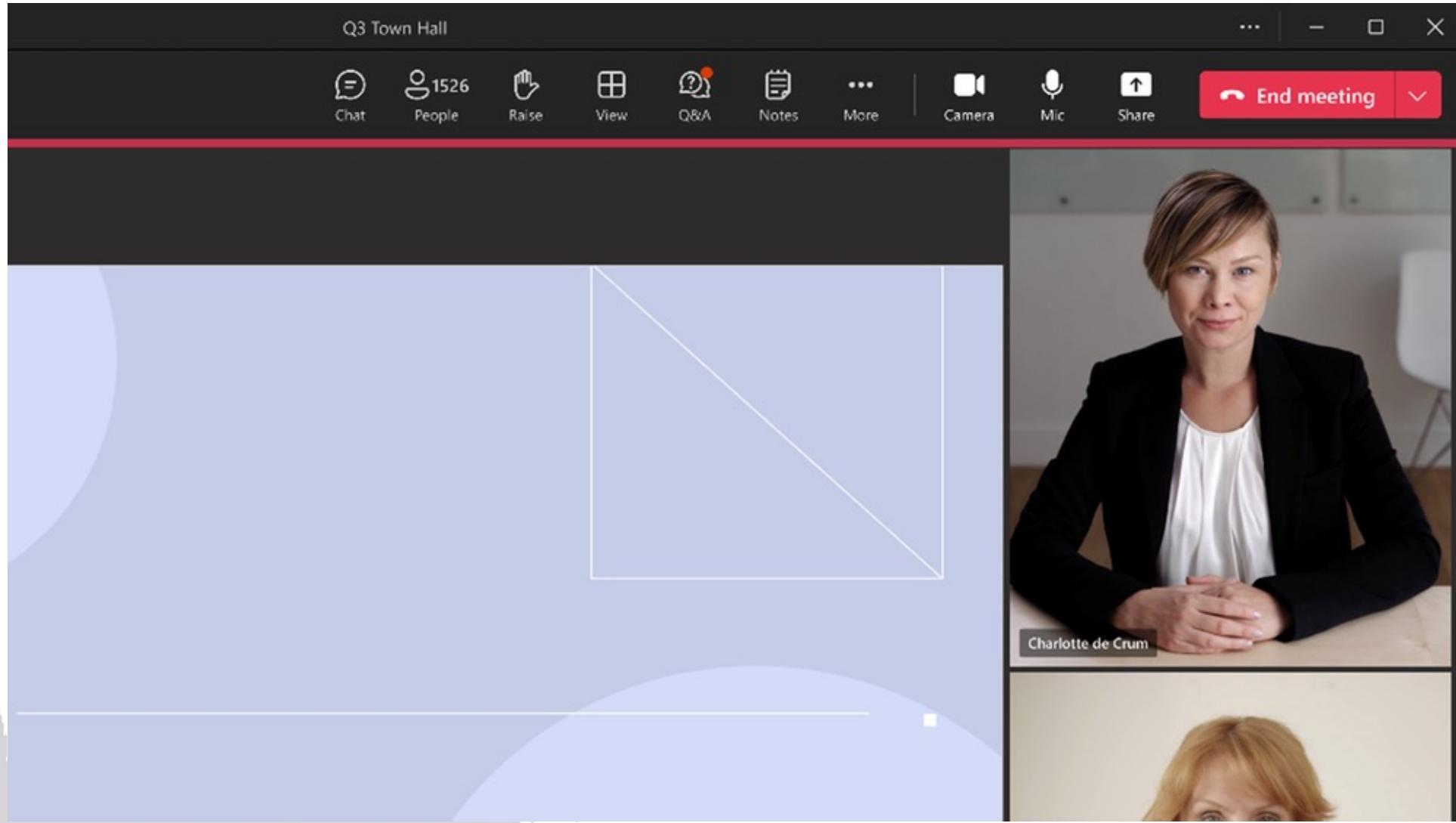
Live translation of caption updates in town halls



The screenshot shows a Microsoft Teams meeting titled "Q3 Town Hall". The main video frame on the right shows a woman in a black blazer and white top. A smaller video frame at the bottom shows another woman with long blonde hair. On the left, the title "Q3 Town Hall" is displayed. In the top right corner, there's a "Caption" button with a dropdown menu open. The menu includes options like "Turn off live captions" and "Caption language English (US)". Below these, a list of languages is shown: English (UK), English (US), French (France), German, Japanese, Portuguese (BR), Spanish, Italian, Korean, Russian, and Chinese (Simplified, China). The "German" option is highlighted. At the bottom of the screen, a message reads: "What did everyone think of the Q3 Town Hall? Ready for Q4?".

available in April

New activity notification for Q&A in town halls



available in April

Webinars and Town Halls

- Third-party eCDN support for town halls
 - Available now – Teams Premium
- Webinars for GCC High
 - Available in June

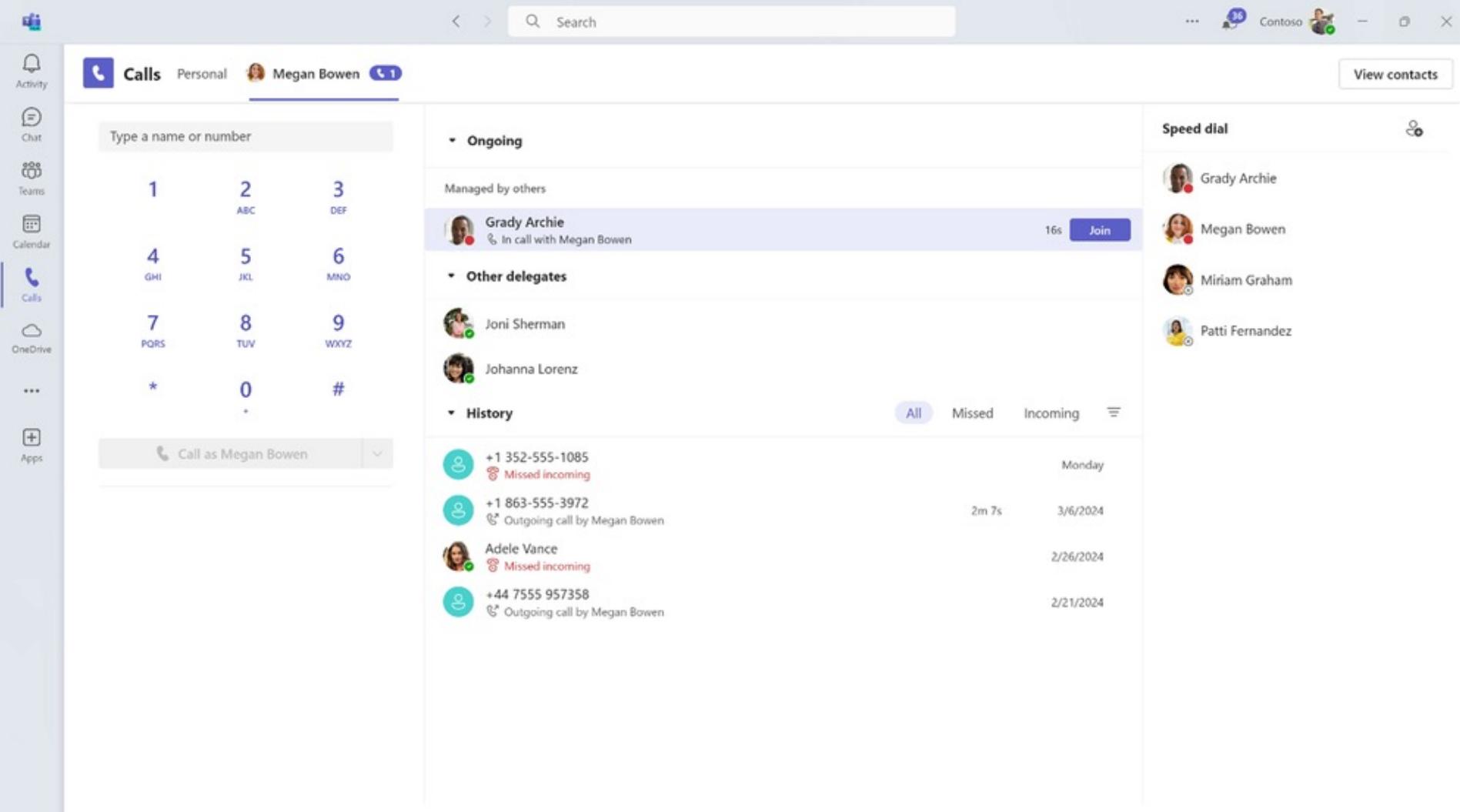


Teams Phone



MÜNCHEN

Shared call history for call delegation



The screenshot shows the Microsoft Teams 'Calls' interface. On the left, there's a numeric dial pad and a 'Call as Megan Bowen' button. The main area displays a call log:

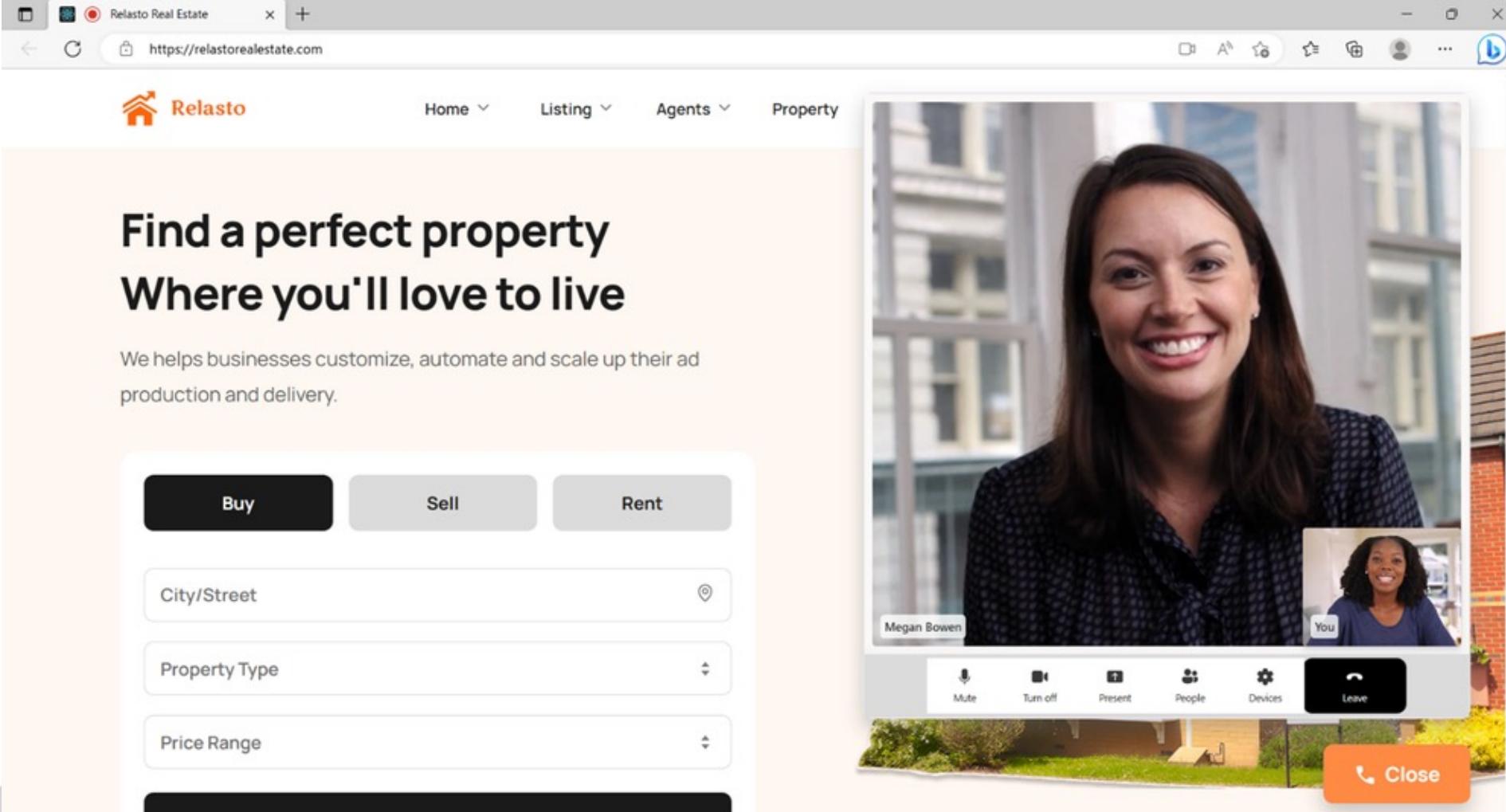
- Ongoing:** Grady Archie (Managed by others) - In call with Megan Bowen (16s, Join button)
- Other delegates:** Joni Sherman, Johanna Lorenz
- History:** A list of calls including:
 - +1 352-555-1085 (Missed incoming, Monday)
 - +1 863-555-3972 (Outgoing call by Megan Bowen, 2m 7s, 3/6/2024)
 - Adele Vance (Missed incoming, 2/26/2024)
 - +44 7555 957358 (Outgoing call by Megan Bowen, 2/21/2024)

On the right, there's a 'Speed dial' section with contacts: Grady Archie, Megan Bowen, Miriam Graham, and Patti Fernandez.

Available now

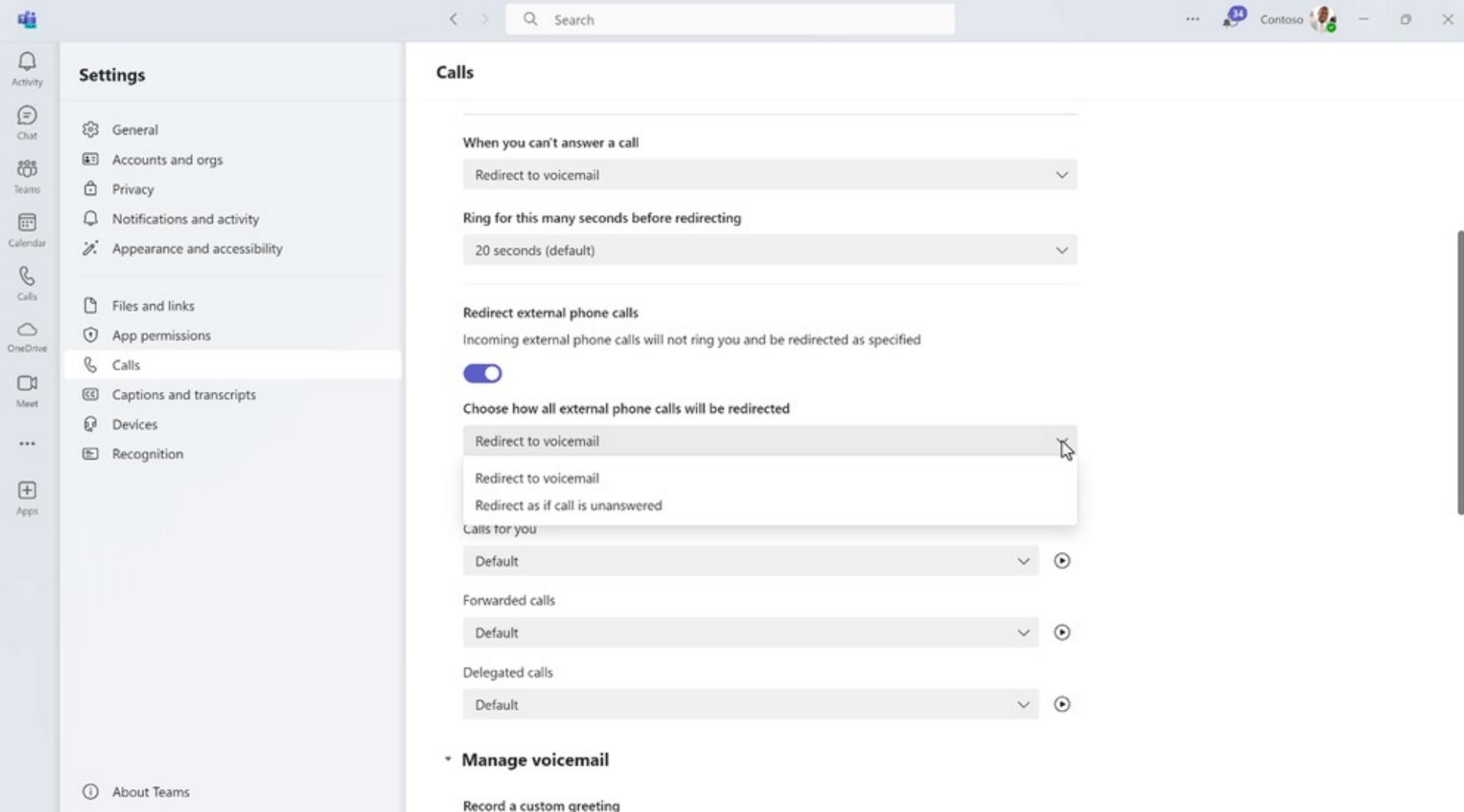


Click-to-call



The image shows a split-screen view. On the left, a web browser window displays the Relasto Real Estate website at <https://relastorealestate.com>. The page features a large headline 'Find a perfect property Where you'll love to live' and search filters for 'Buy', 'Sell', and 'Rent'. Below these are fields for 'City/Street', 'Property Type', and 'Price Range', each with a dropdown arrow. A large orange 'Search' button is at the bottom. On the right, a Microsoft Teams video call is in progress. The main video frame shows a woman with long dark hair smiling. In the bottom right corner of the video frame, there is a smaller inset showing another woman. Below the video frame is a control bar with icons for 'Mute', 'Turn off', 'Present', 'People', 'Devices', and 'Leave'. At the bottom right of the screen is an orange 'Close' button.

Call routing settings for external calls



The screenshot shows the Microsoft Teams Settings interface, specifically the 'Calls' section. The left sidebar lists various settings categories like General, Accounts and orgs, Privacy, etc., with 'Calls' being the selected option under the 'Calls' category. The main area displays several configuration options:

- When you can't answer a call:** Set to "Redirect to voicemail".
- Ring for this many seconds before redirecting:** Set to "20 seconds (default)".
- Redirect external phone calls:** A toggle switch is turned on. Below it, a note states: "Incoming external phone calls will not ring you and be redirected as specified".
- Choose how all external phone calls will be redirected:** A dropdown menu is open, showing "Redirect to voicemail" (which is highlighted with a cursor), "Redirect to voicemail", and "Redirect as if call is unanswered".
- Calls for you:** Set to "Default".
- Forwarded calls:** Set to "Default".
- Delegated calls:** Set to "Default".

At the bottom, there's a link to "Manage voicemail" and a placeholder for "Record a custom greeting".

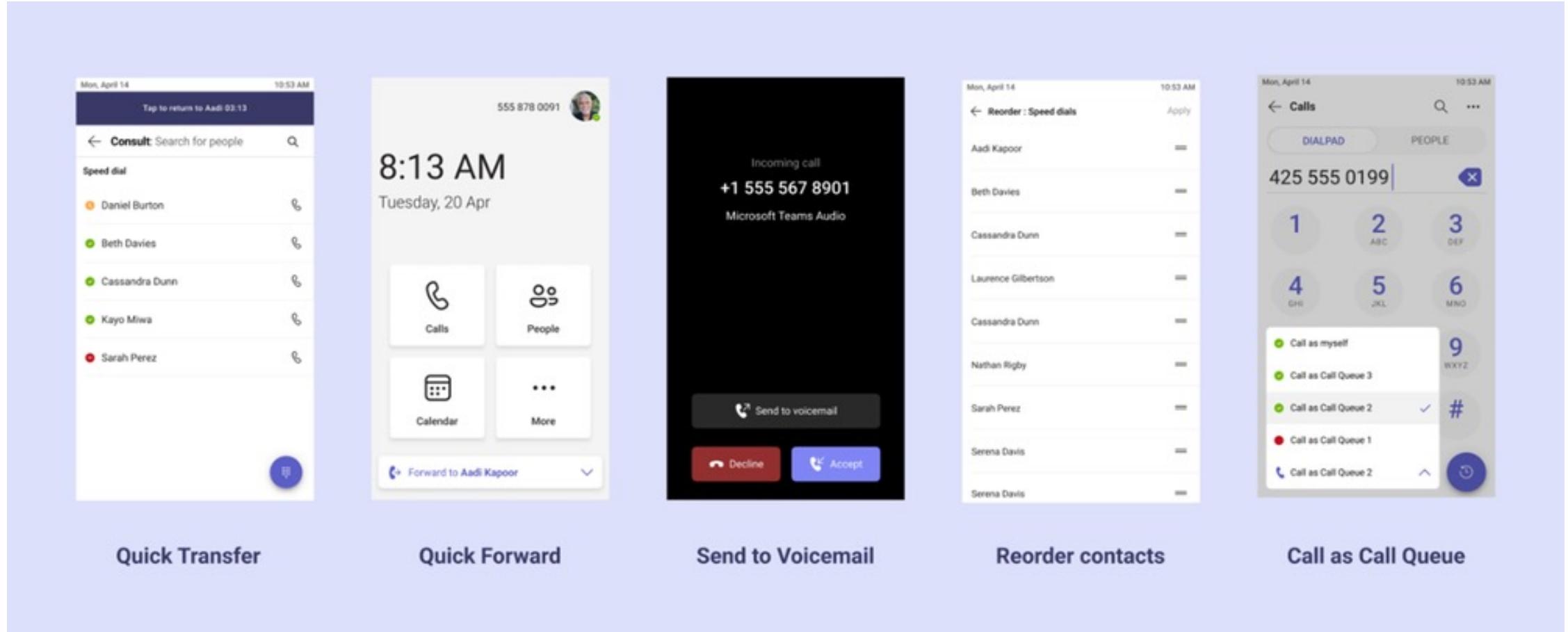


Teams Phone device UI improvements

- New call handling capabilities
 - Call forwarding from home screen
 - Send incoming calls to voicemail
 - call on behalf of a call queue
 - complete call transfers in “just a few taps”
 - Able to use the physical transfer button to choose the type of transfer and select from prepopulated speed dials
- Simpler multi-call handling
- Advanced contact management



Teams Phone device UI improvements



Mon, April 14 10:53 AM

Tap to return to Aadi 03:13

← Consult: Search for people Q

Speed dial

- Daniel Burton
- Beth Davies
- Cassandra Dunn
- Kayo Miwa
- Sarah Perez

8:13 AM Tuesday, 20 Apr

555 878 0091 

Calls People

Calendar More

Forward to Aadi Kapoor

Mon, April 14 10:53 AM

← Reorder : Speed dials Apply

Aadi Kapoor

Beth Davies

Cassandra Dunn

Laurence Gilbertson

Cassandra Dunn

Nathan Rigby

Sarah Perez

Serena Davis

Serena Davis

Mon, April 14 10:53 AM

← Calls DIALPAD PEOPLE

425 555 0199

1	2	3
4	5	6
GHI	JKL	MNO
7	8	9
WXYZ	#	

- Call as myself
- Call as Call Queue 3
- Call as Call Queue 2
- Call as Call Queue 1
- Call as Call Queue 2

Quick Transfer

Quick Forward

Send to Voicemail

Reorder contacts

Call as Call Queue



Teams Phone device management and admin controls

Microsoft Teams admin center

Teams phones

You can control and manage all of your Teams certified Teams phones across your organization. You can create and upload configuration profiles for each type of Teams phones you have, set up alert rules, make changes to their settings, and apply software updates. Learn more

Teams phones summary

- 10 Teams phones
- 2 Critical
- 1 Offline

Meetings health status

- 24,948 (99%) Healthy meetings View
- 252 (1%) Meetings with issues View

Average device usage



All phones **User phones** **Common area phones** **Conference phones** **Config profiles**

Edit details	Update	Restart	Upgrade	Manage tags	Manage contacts	Assign config profile	Remove	1 item selected
✓	Display name	Username	Manufacturer	Model	IP address	Tags	Configuration profile	Can upgrade
✓	Front Desk	frontdesk@contoso.com	Poly	ccx350	192.39.101.2	India	--	Yes
✓	Corey Little	corey.little@contoso.com	Yealink	mp56	215.84.24.100	--	Yealink 1	Yes
✓	Building 5 Security	building5.security@contoso.com	AudioCodes	c455hc	84.153.29.11	3 tags	--	No
✓	IT Services	it.services@contoso.com	Yealink	mp54	250.210.31.200	LSQ 13 floor	Bellevue ph...	No
✓	Willow Herman	willow.herman@contoso.com	Poly	ccx505	120.97.20.134	3 tags	NY phones	Yes
✓	Signed out	--	Yealink	VP59	41.25.41.2	--	--	No
✓	Signed out	--	Yealink	t58	192.39.101.2	--	--	No
✓	Conf Room LSQ...	confRoomLSQ1201@contoso.com	Yealink	VP59	215.84.24.100	1 tag	Bellevue ph...	No
✓	Phone booth WW...	phoneBoothWW13@contoso.com	Lenovo	LenovoCD	84.153.29.11	LSQ 13 floor	Yealink 1	Yes
✓	Conf Room LSO...	confRoomLSQ13012@contoso.com	Yealink	VP59	120.97.20.134	Bangalore	Yealink 1	Yes

Save **Cancel**

Manage contacts

5 phones selected

Send a list of contacts to phones to make important resources easily findable. Learn more about managing contacts remotely

Add contacts

b

Building Reception	building.reception@contoso...	Select
Babak Shamma	babak@contoso.com	Select

Import contacts

available in the Teams admin center next quarter



Teams Phone device management and admin controls

- Remotely manage phone device contacts: admins will be able to remotely prepopulate internal contacts (via search) or external PSTN contacts (via csv file upload) on multiple phone devices at once.
- Enforce phone device lock: admins can require users to set or reset the phone lock PIN on the device.
- Cancel scheduled operations: admins will be able to cancel scheduled updates.
- Remove or unassign a configuration profile: admins can unassign configuration profiles assigned to a phone device.
- Device level settings for Android devices: admins can remotely manage the settings of a device or group of devices. With two-way sync between the Teams admin center and devices, admins will be able to monitor the settings on any device at any point of time.

New Survivable Branch Appliance capabilities

- Next quarter, we'll add support for call transfer, forwarding, and the ability to manage call routing settings for calls to a call queue or auto attendant, in the event of an outage.
- Partnering with AudioCodes on survivability support for devices compatible with SIP Gateway.
 - This functionality is currently in preview and will be available in the first half of 2024.



New operator partners for Teams Phone Mobile

Generally available



Canada



UK



Switzerland &
Liechtenstein



USA



Sweden, Norway
& Denmark



Germany



USA



Netherlands



UK



UK

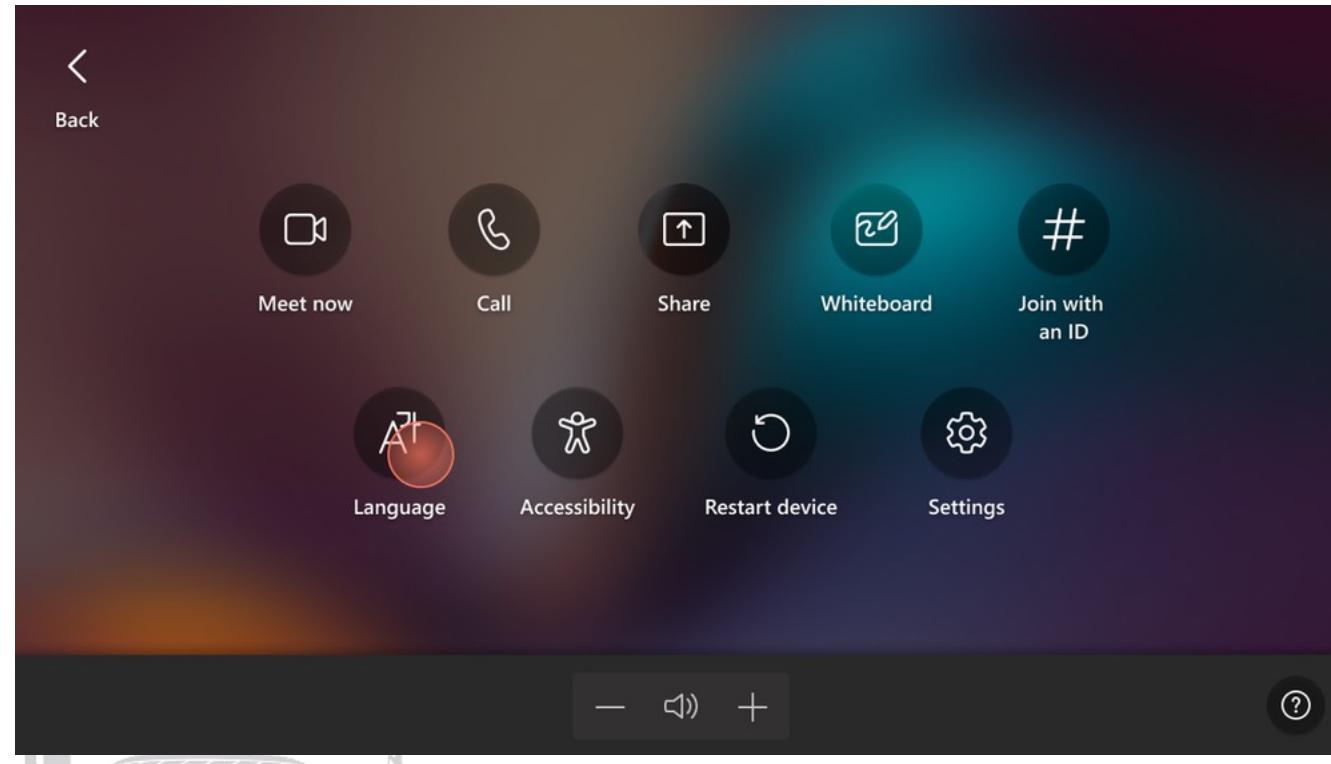
Teams Rooms and Devices



MÜNCHEN

Teams Rooms on Windows update

- New Teams is now part of Teams Rooms on Windows
- Change language on Teams Rooms on Windows



MÜNCHEN available in April

Teams Rooms on Windows update

- Meeting chat shown by default in Gallery View for Teams Rooms on Windows

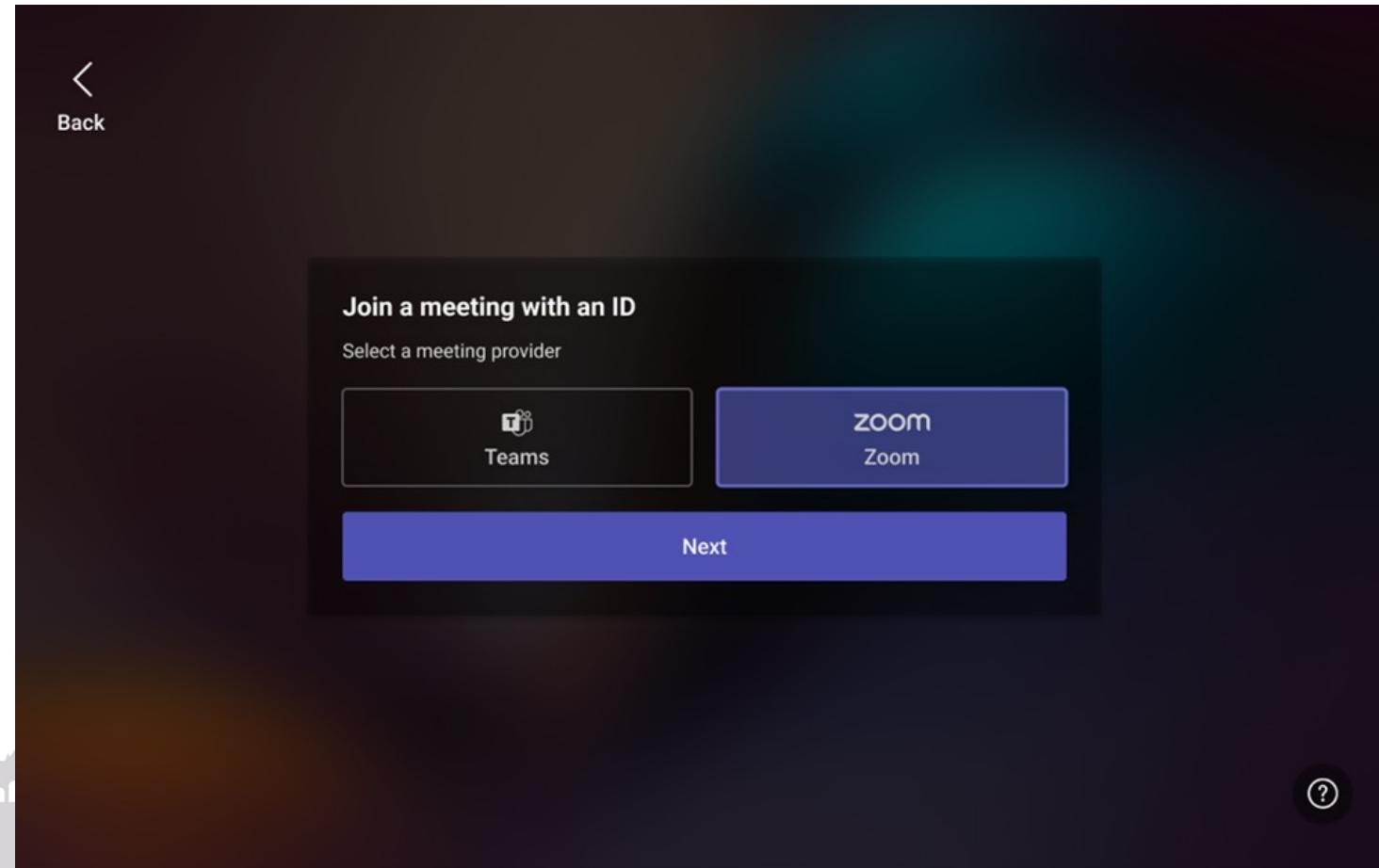


available in April



Teams Rooms on Windows update

- UI improvements to join by meeting ID for Teams Rooms on Windows

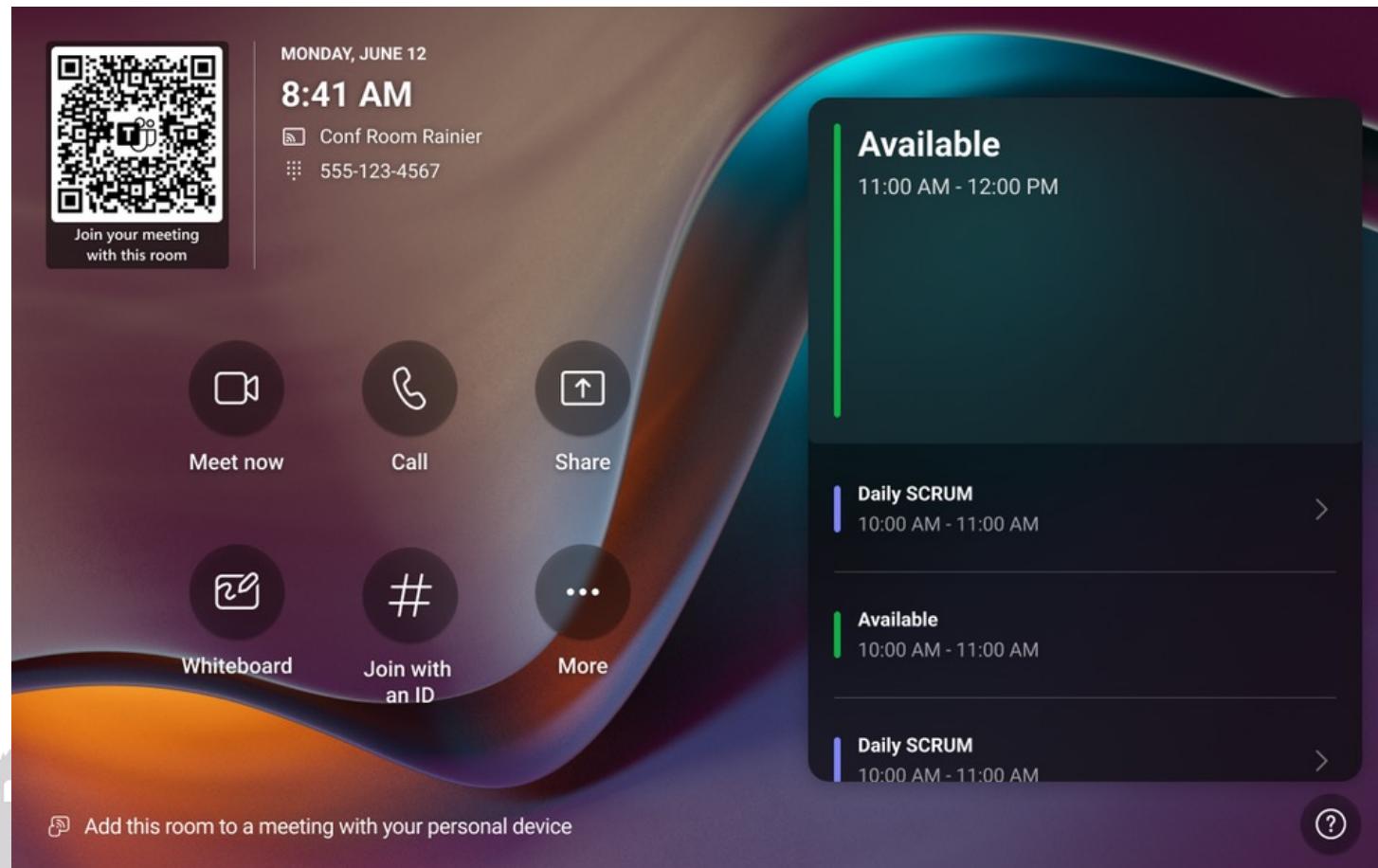


available in April



Teams Rooms on Android 2.2 release

- Home screen refresh for Teams Rooms on Android

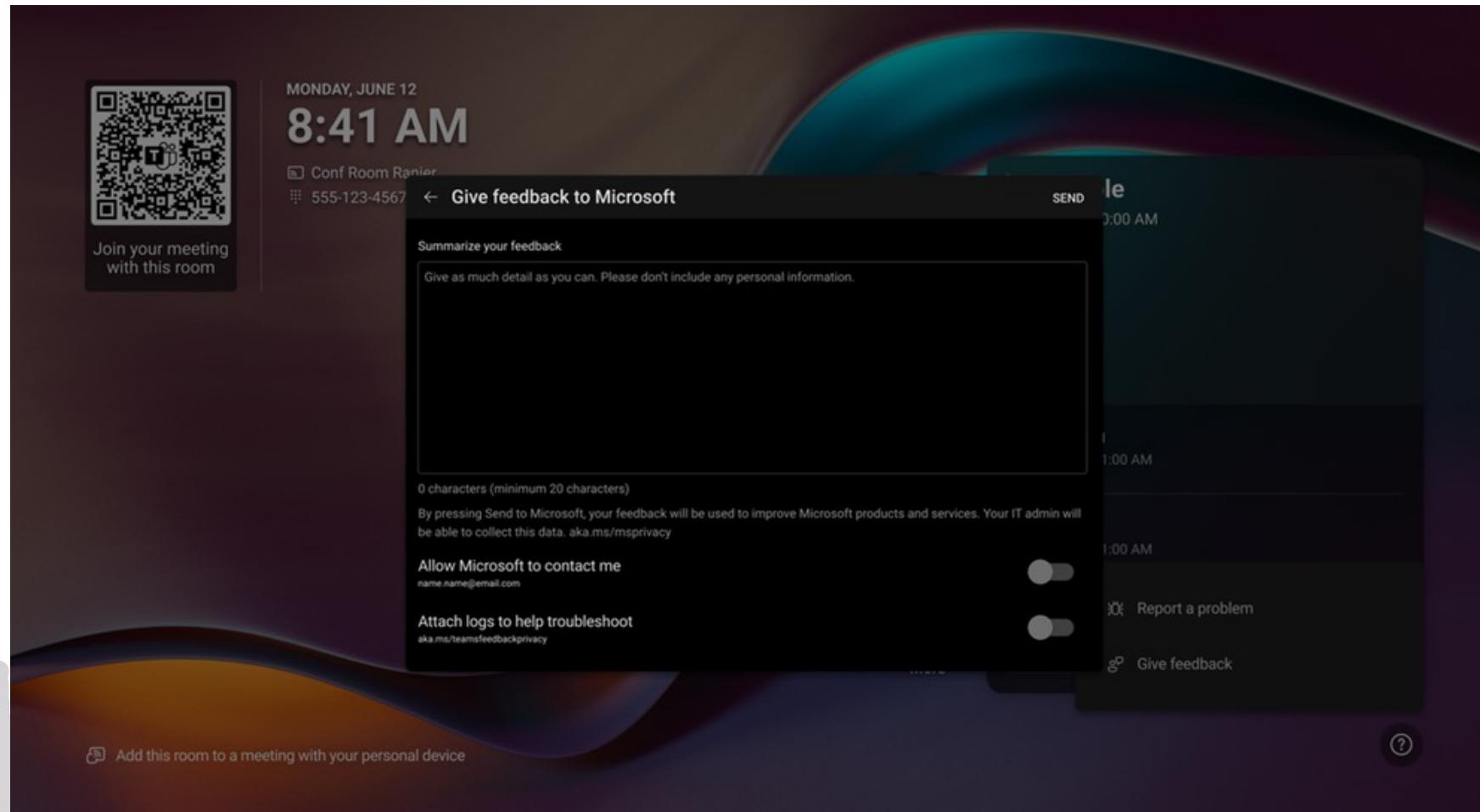


available in April



Teams Rooms on Android 2.2 release

- Give feedback for Teams Rooms on Android



available in April



Teams Rooms on Android 2.2 release

- Content sharing and admin controls for Teams Rooms on Android

available in April

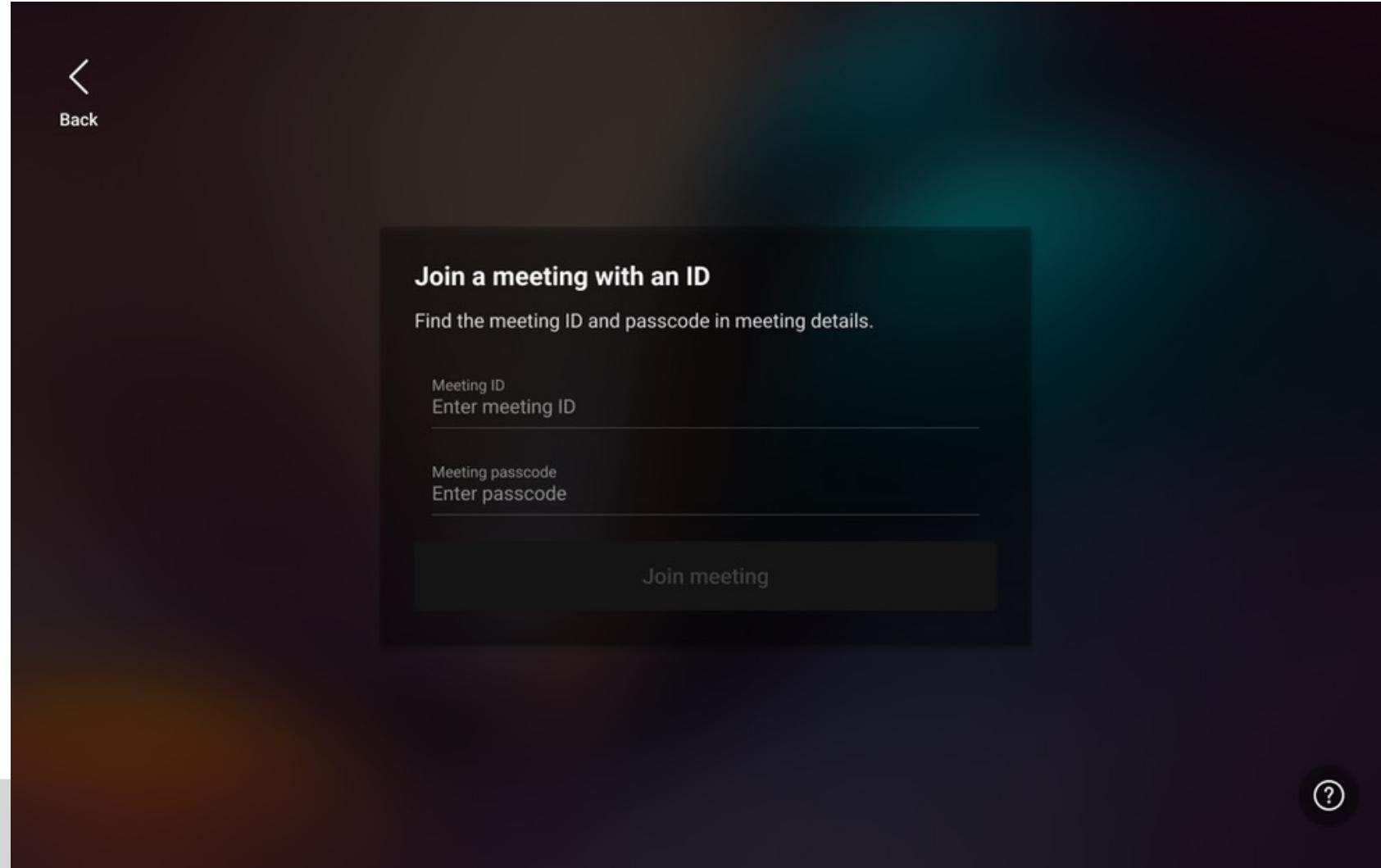


Security and privacy



MÜNCHEN

Require meeting ID and passcode to join a Teams Rooms



available in April



Security and privacy

- Low friction deployment
 - Automatic device updates via Teams Rooms Pro management
 - User reported events in Teams Rooms Pro Management

available in April



Security and privacy: BYOD

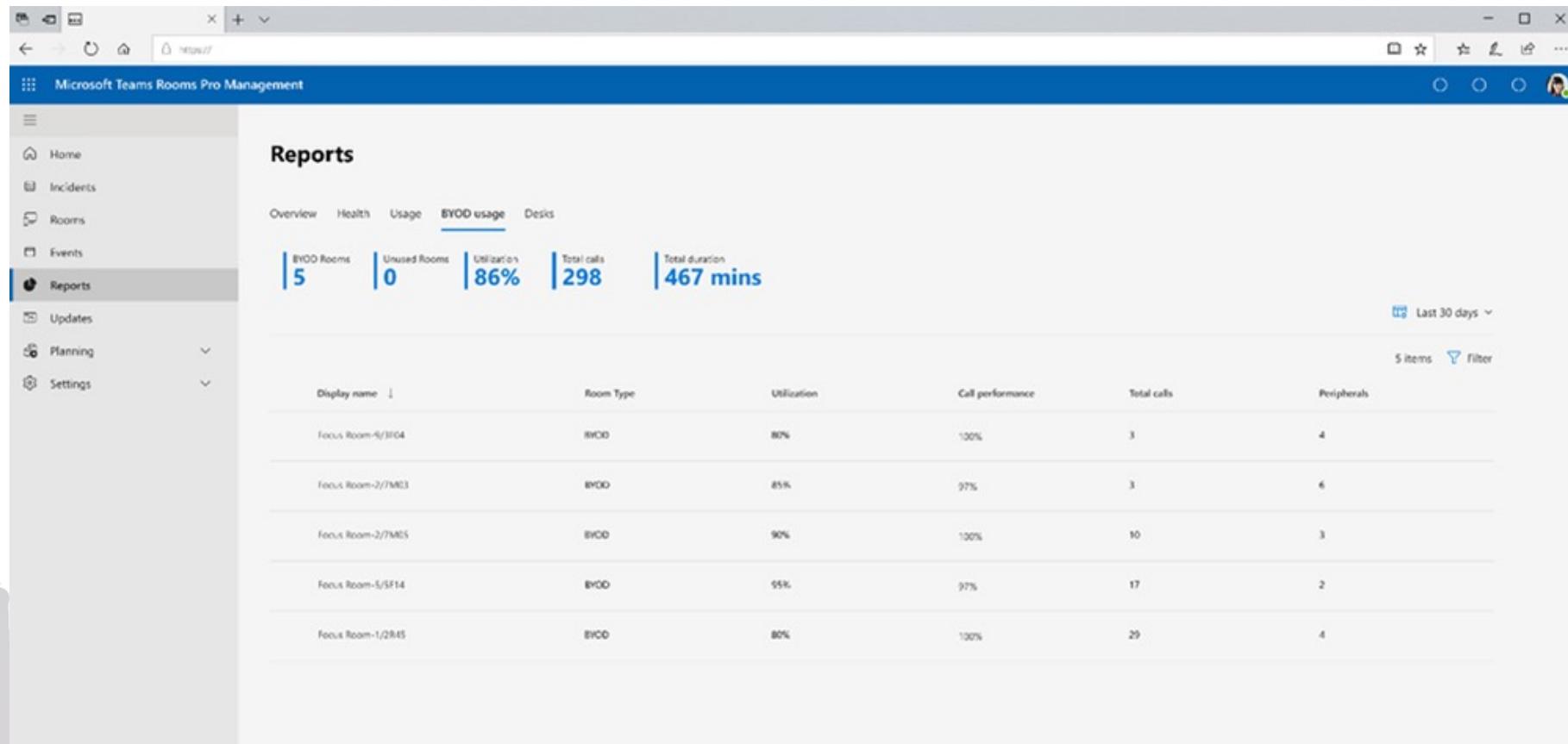
- New Shared display mode for Bring Your Own Device (BYOD) meeting rooms



This is available now.

Security and privacy: BYOD

- New Shared display mode for Bring Your Own Device (BYOD) meeting rooms



The screenshot shows the Microsoft Teams Rooms Pro Management interface. The left sidebar has a 'Reports' section selected. The main area is titled 'Reports' and includes tabs for Overview, Health, Usage, BYOD usage (which is selected), and Desks. Below these tabs are summary statistics: 5 BYOD Rooms, 0 Unused Rooms, 86% Utilization, 298 Total calls, and 467 mins Total duration. A date range filter 'Last 30 days' is present. The main table lists room details:

Display name	Room Type	Utilization	Call performance	Total calls	Peripherals
Focus Room-6/3F04	BYOD	80%	100%	3	4
Focus Room-2/7ME3	BYOD	85%	97%	3	6
Focus Room-2/7MES	BYOD	90%	100%	10	3
Focus Room-5/5F14	BYOD	95%	97%	17	2
Focus Room-1/2B15	BYOD	80%	100%	29	4

This is available now.



Security and Privacy

- Microsoft Device Ecosystem Platform (MDEP) releases to Android manufacturers
- Teams Panels
 - Multi-panel check-in



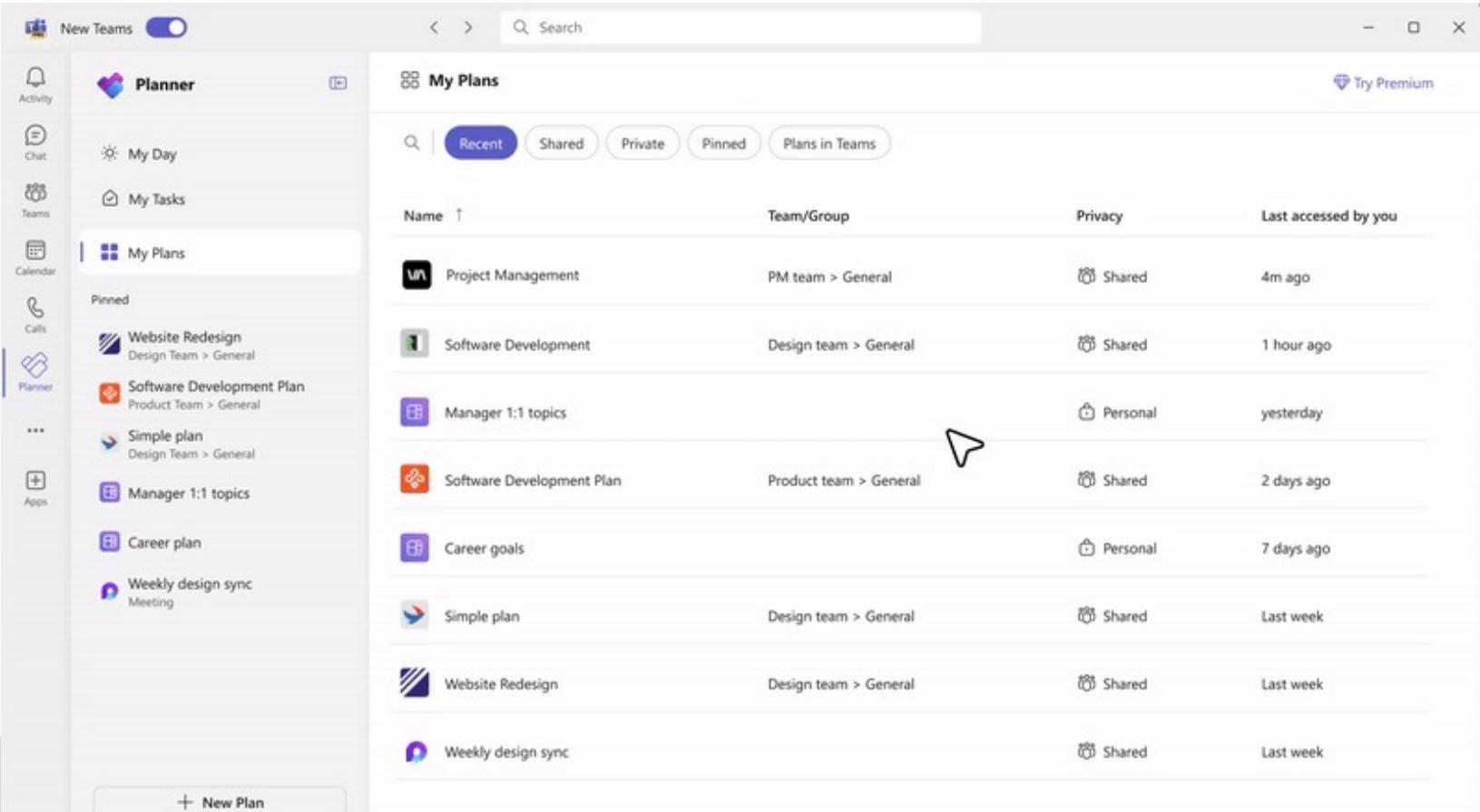
Planner in Teams



MÜNCHEN

New Microsoft Planner

- New Planner in Teams public preview



The screenshot shows the Microsoft Planner interface integrated into Microsoft Teams. The sidebar on the left includes links for Activity, Chat, Teams, Calendar, Calls, Planner (which is selected), and Apps. The main area is titled 'My Plans' and lists several plans:

Name	Team/Group	Privacy	Last accessed by you
Project Management	PM team > General	Shared	4m ago
Software Development	Design team > General	Shared	1 hour ago
Manager 1:1 topics		Personal	yesterday
Software Development Plan	Product team > General	Shared	2 days ago
Career goals		Personal	7 days ago
Simple plan	Design team > General	Shared	Last week
Website Redesign	Design team > General	Shared	Last week
Weekly design sync		Shared	Last week

available next month



What's new in Teams in March 2024



MÜNCHEN

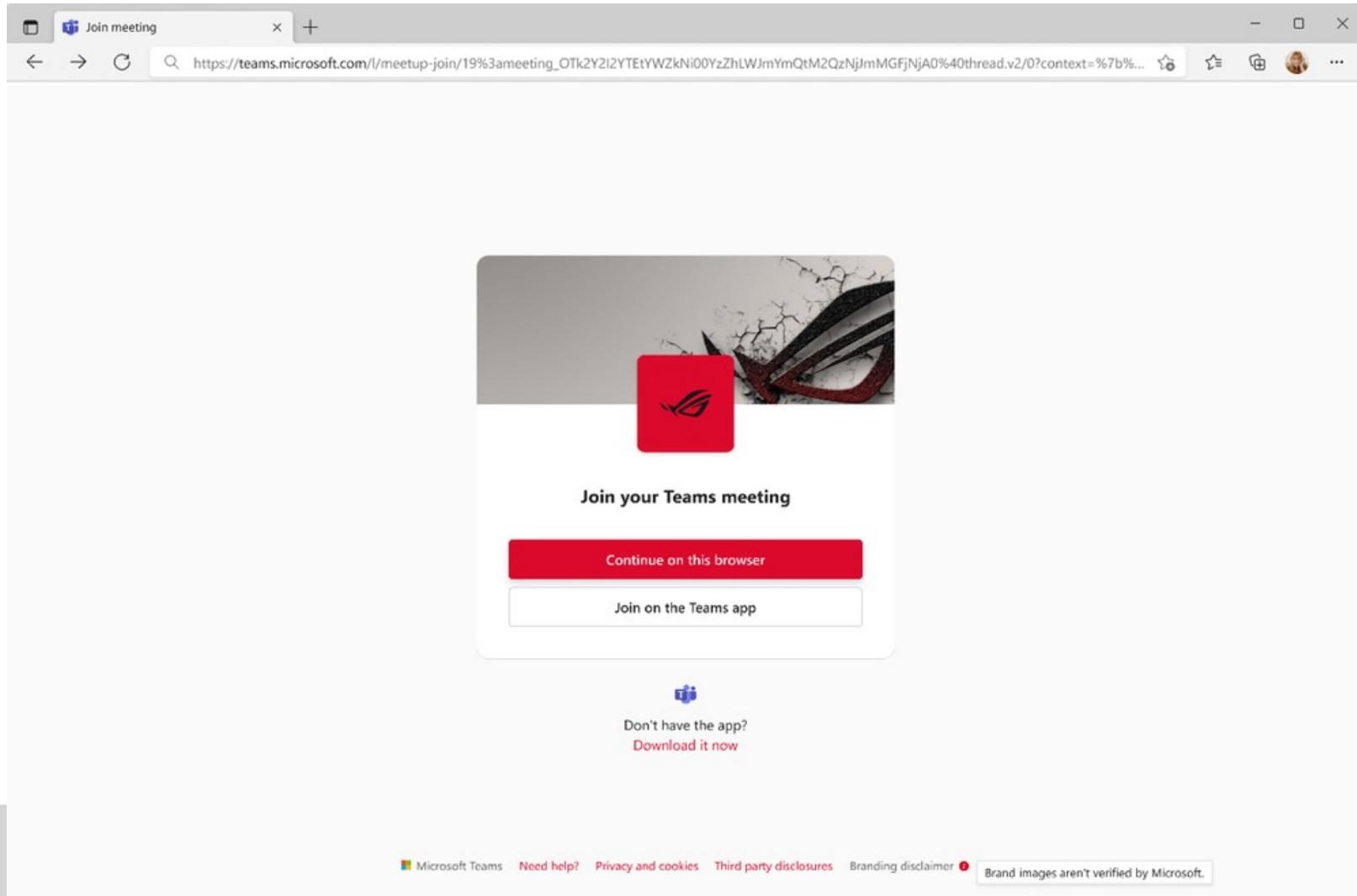
Meetings



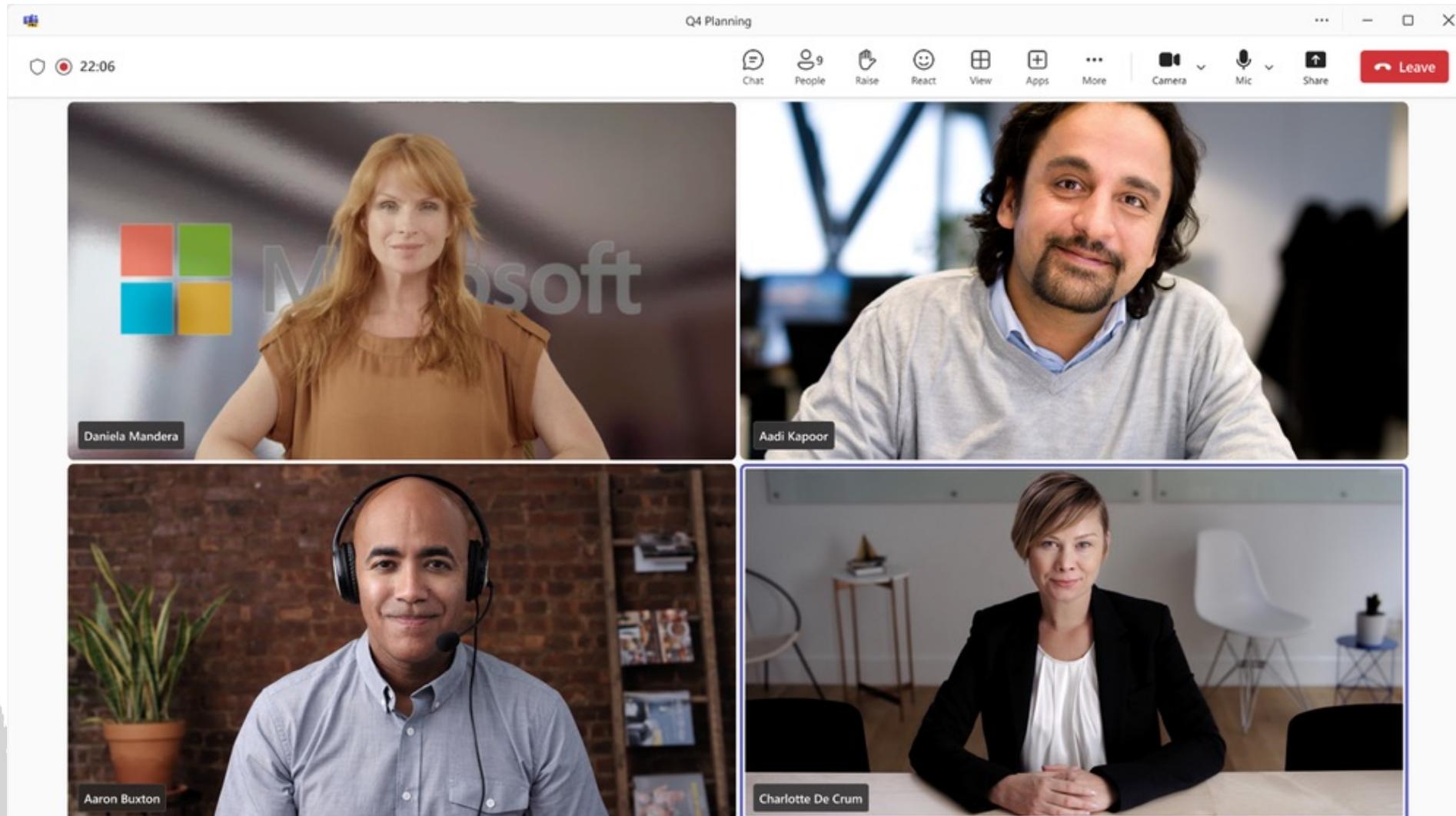
Preset organization backgrounds



Branded meeting invites and meeting join launch pages



Frosted glass background effect



Meetings

- Join Teams work meetings from Microsoft Teams (free) and vice versa
- Support for content camera in new Teams app
- Improved design of meeting invite

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

Meeting ID: 629 362 068 102

Passcode: gQODjYs

Dial in by phone

[+1 425-707-5929,,989111704#](#) United States, Seattle

[\(844\) 304-5076,,989111704#](#) United States (Toll-free)

[Find a local number](#)

Phone conference ID: 989 111 704#

[Join on a video conferencing device](#)

Tenant key: skyvc@t.plcm.vc

Video ID: 014 778 137

[More info](#)

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)



Microsoft

For Microsoft Conference Rooms, invite or forward your meeting to conference room and use One Button to join.

[Org help](#) | [Privacy and security](#)



Meetings

- Leave/join meeting attendance information no longer displayed in meeting transcript
- Support PowerPoint Live and Whiteboard for Watermark meeting
- Meeting “Recording & Transcription” tab will be replaced by “Recap” tab
- New Admin policy for enabling/disabling users to join externally hosted meetings



Chat and Collaboration



MÜNCHEN

Chat and Collaboration

- Links to private and shared channels
- Archive channels
- Tags in private and shared channels
- Private team discovery



Teams Rooms and Devices



MÜNCHEN

Microsoft Surface Hub 3



Yealink Desk Vision peripheral mode



MÜNCHEN

Logitech MX Brio 705 for Business



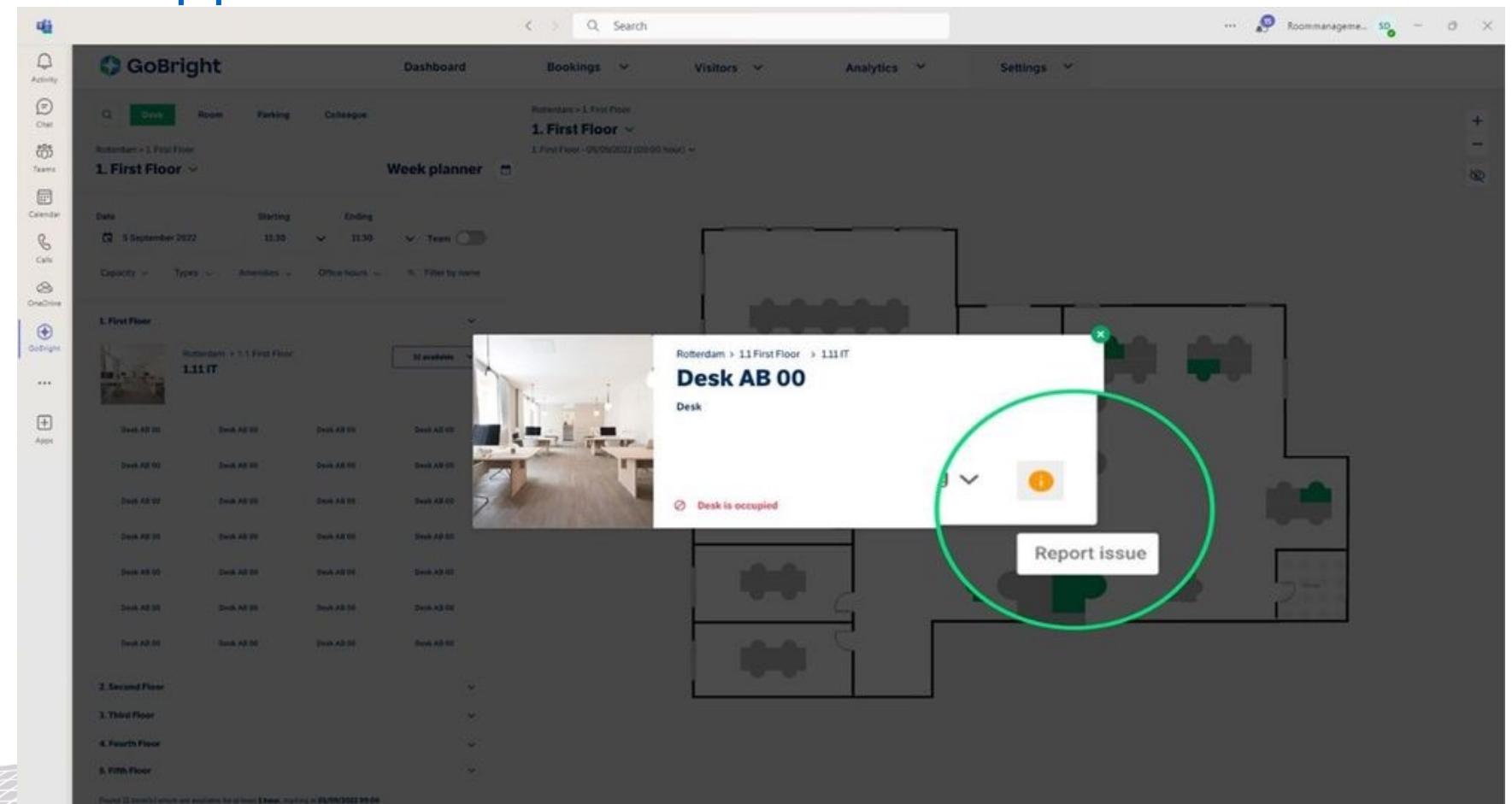
Collaborative Apps



MÜNCHEN

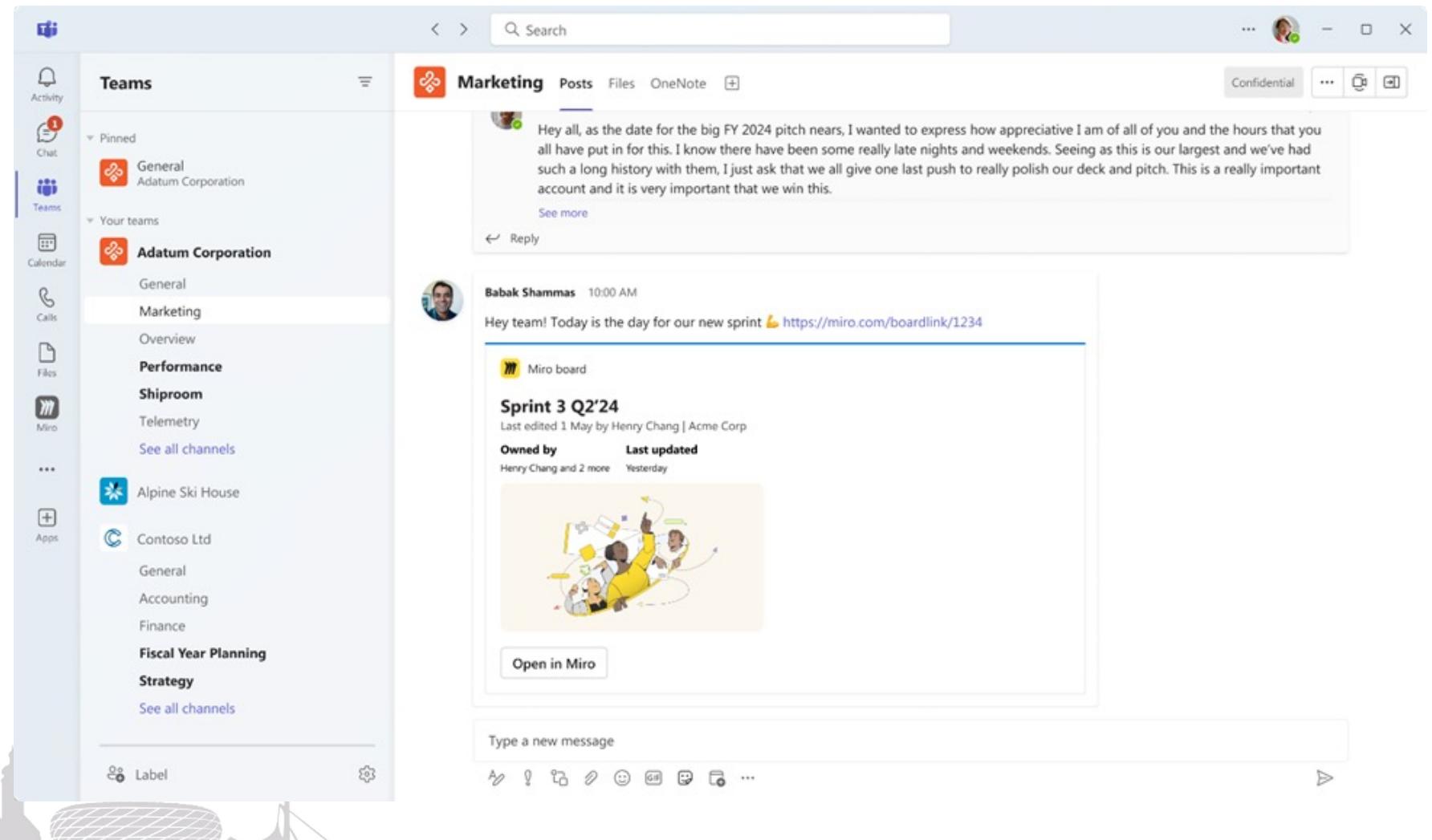
Collaborative Apps

- SAP SuccessFactors app
- GoBright app



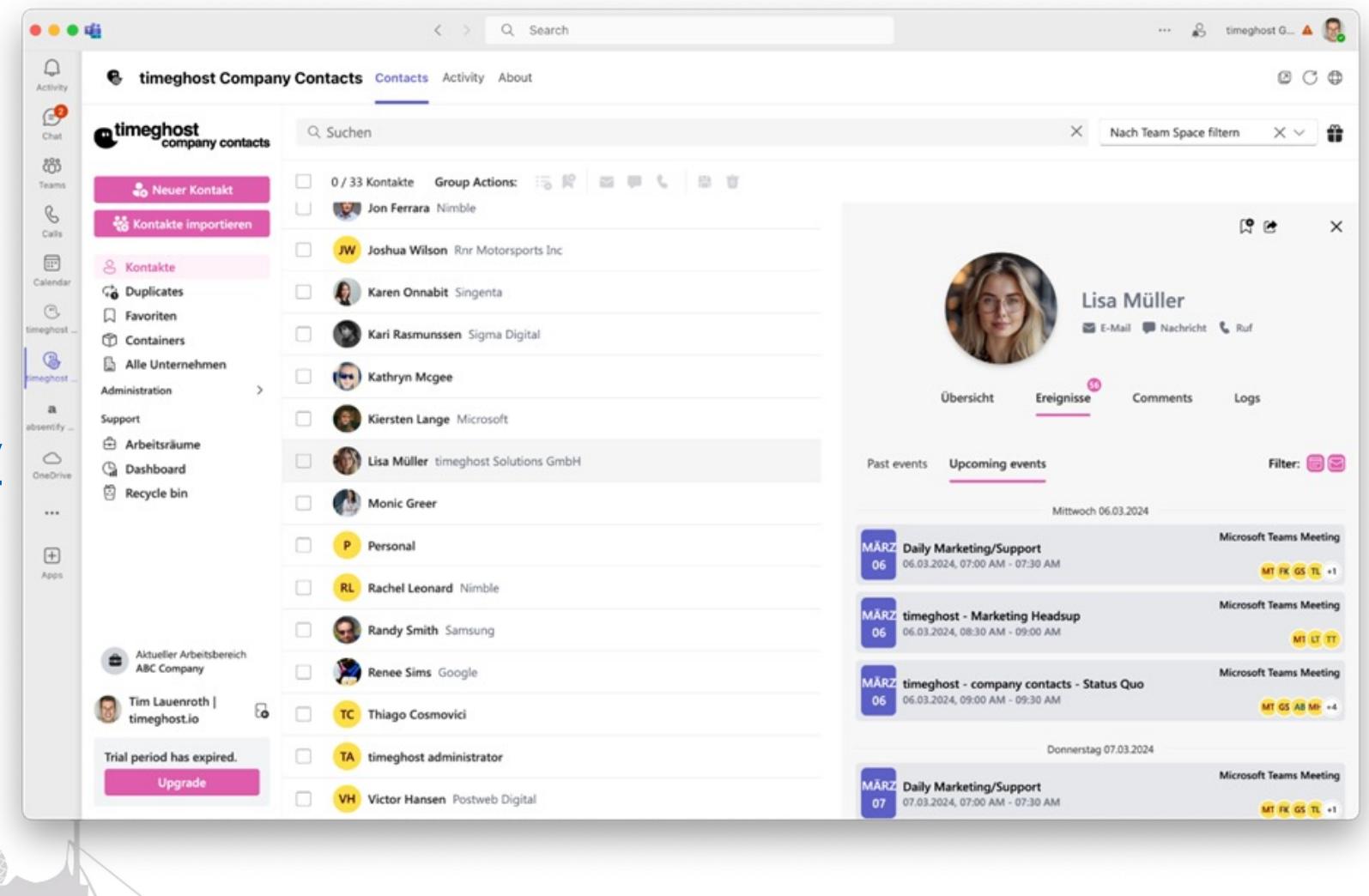
Collaborative Apps

- Lucid AI
- Miro app



Collaborative Apps

- Showmaster app –
Countdown and
Animation
- timeghost Company
Contacts



The screenshot shows the Microsoft Teams interface with the 'timeghost Company Contacts' app open. The left sidebar includes links for Activity, Chat, Teams, Calls, Calendar, timeghost, timeghost, absenify, OneDrive, and Apps. The main content area displays a list of company contacts with columns for name, photo, and company. A search bar at the top right allows filtering by team space. To the right, a detailed view of a contact named Lisa Müller is shown, including her profile picture, contact information (E-Mail, Nachricht, Ruf), and event history. The event history section lists three upcoming Microsoft Teams meetings for March 6, 2024, and one for March 7, 2024.

Date	Event Details	Participants
Mittwoch 06.03.2024	Daily Marketing/Support	Microsoft Teams Meeting MT FK GS TL +1
MÄRZ 06	timeghost - Marketing Headsup	Microsoft Teams Meeting MT LT TT
MÄRZ 06	timeghost - company contacts - Status Quo	Microsoft Teams Meeting MT GS AB MH +4
Donnerstag 07.03.2024	Daily Marketing/Support	Microsoft Teams Meeting MT FK GS TL +1
MÄRZ 07	07.03.2024, 07:00 AM - 07:30 AM	



Collaborative Apps

- [Vantage Rewards](#)
- [The Darwinbox app](#)



Frontline Worker Solutions



MÜNCHEN

Frontline Worker Solutions

- Frontline workers using shared iOS devices can use Power Apps with Shared Device Mode
 - [Shared Device Mode](#)
- Frontline workers get better Managed Home Screen experience on Samsung devices
 - [Managed Home Screen](#)



Aus dem Meeting

- [Introducing Microsoft Surface Hub 3 \(youtube.com\)](#)
- [Announcing the RTM of Microsoft Device Ecosystem Platform \(MDEP\)](#)
- Microsoft Community Hub
- <https://www.heise.de/news/HP-Poly-CCX-IP-Telefone-erlauben-unbefugten-Zugriff-9679027.html>
- [Azure Global Bootcamp Cologne 2024, Thu, Apr 18, 2024, 7:00 PM | Meetup](#)



Reference Links / additional sources

- What's New in Microsoft Teams | Enterprise Connect Edition / March 2024
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/what-s-new-in-microsoft-teams-enterprise-connect-2024-edition/ba-p/4090711>
- Teems Rooms and Devices: Enterprise Connect Edition
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/teams-rooms-and-devices-enterprise-connect-2024/ba-p/4094577>
- Building a Foundation for the Future
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/microsoft-teams-building-a-foundation-for-the-future/ba-p/4090393>
- Enhanced screen sharing with AV1 in Microsoft Teams
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/enhancing-screen-sharing-with-av1-in-microsoft-teams/ba-p/4096056>



Reference Links / additional sources

- Introducing the Queues App
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/introducing-the-queues-app-enabling-customer-engagement-in/ba-p/4095971>
- Voice isolation in Microsoft Teams
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/voice-isolation-in-microsoft-teams-enables-personalized-noise/ba-p/4096077>
- Enhance collaboration with Microsoft Teams Premium
 - <https://techcommunity.microsoft.com/t5/microsoft-teams-blog/enhance-collaboration-with-microsoft-teams-premium/ba-p/4094604>



Thank you! – Lets connect

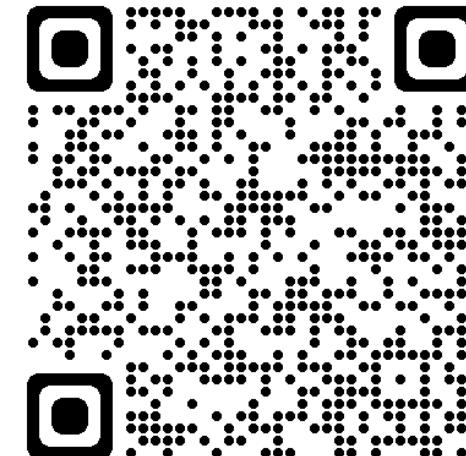
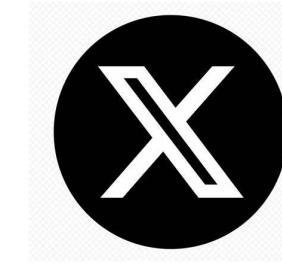


Michael Plettner

Co-Founder, CEO und Managing
Consultant bei in2success GmbH



<https://twitter.com/plemich>



MÜNCHEN