**Patrick Leonard**

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**Objective** – Make use of current knowledge, and learn new software/skills where necessary. Effectively communicate with clients, helping them troubleshoot/install their software. Be a patient and kind IT Technician.

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| **Work Experience**   * Programmer at CTI, Inc   + Wrote/Maintained Web Applications   + PHP and JavaScript focus * CS internship with Koyo Bearings   + Designed/implemented MSSQL server Database   + C# Desktop App for User Database Access | **Education**   * College – Kent State University (2013-2017)   + Bachelor in Computer Science   + Graduated May 2017   + 3.2 cumulative gpa   + 3.6 gpa throughout Senior Year * High School   + 3.6 average gpa   + College prep work |
| **Computer Software**   * Installation/Troubleshooting * Microsoft Office   + Excel, Word, Power Point, and Outlook * Web Browsers   + Chrome & Edge   + Internet Explorer * Operating Systems   + Windows 10, 7 and XP   + Linux Command Line   + Android Phone * VMWare, virtual machine technology * Team Viewer, remote desktop software | **Computer Hardware**   * Hardware Installations   + HDD/ SSD, CD Disk Drive * Knowledge of:   + RAM, HDD vs SSD, CPU, USB, Input Devices   + Understand purpose components serve on computer |
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**References**

* Steve Magyar, Technical Lead, Commercial Time Sharing, 330-644-3059
* Tyler Booth, Programmer, Commercial Time Sharing, 330-644-3059