**Patrick Leonard**

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**Objective** – Use technical skills to provide excellent support to clients. Use problem solving skills to troubleshoot networking/software issues. Be attentive to the needs of clients and resolve issues in a timely fashion.

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| **Work Experience**   * Programmer at CTI, Inc **June to August 2017**   + PHP and JavaScript focus   + Web Reports     - Pulled data from oracle db through PHP pdo       * Used sql joins, group by, order by, etc     - Searches by reloading page     - Updates/Deletions     - JavaScript Amcharts * Intern at Koyo Bearings **Summers of 2015 & 2016**   + Designed/implemented a record keeping tool   + Still running and working to this day   + MSSQL server Database     - Wrote stored procedures, views     - Minimized sql in end user application     - User access roles for security   + C# WinForms Desktop App     - Search, Update, Delete Records     - Used object oriented approach | **Computer Hardware**   * Hardware Replacements   + HDD/ SSD, CD Disk Drive, RAM * Knowledge of:   + RAM, HDD vs SSD, CPU, USB, Input Devices   Understand purpose components serve on computer  **Computer Software**  Basic to intermediate knowledge of the following:   * Microsoft Office   + Excel, Word, Power Point, and Outlook * Web Browsers   + Chrome & Edge   + Internet Explorer * Operating Systems   + Windows 10, 7 and XP * Linux Command Line * Android Phone * VMWare, virtual machine technology * Team Viewer, remote desktop software |
| **Education**   * College – Kent State University (2013-2017)   + Bachelor in Computer Science   + Graduated May 2017   + 3.2 cumulative gpa   + 3.6 gpa throughout Senior Year * High School   + 3.6 average gpa   + College prep work | |

**References**

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| **Supervisors**   * Peter Marciniszyn, General Manager Engineering, Koyo Bearings, Peter.Marciniszyn@jtekt.com, 440-788-2390 * Steve Magyar, Technical Lead, Commercial Time Sharing, smagyar@comtime.com, 330-644-3059 | **Colleagues**   * Tyler Booth, Programmer, Commercial Time Sharing, tbooth@comtime.com, 330-644-3059 * Ian Drake, Software Engineer, Commercial Time Sharing, idrake@comtime.com, 330-644-3059 |
| **Customers**   * Ermias Araya, Engineering Manager, Goodyear, earaya@goodyear.com, 580-917-6993 * Earl Mcgee, Engineer, Goodyear, earl\_mcgee@goodyear.com, 919-427-0908 | **Professors**   * Abdulkareem Alali, Professor, Kent State University, abdul@nichevision.com, 330-907-1445 |