# Jordan Pletzer

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## **SPECIAL SKILLS / ABILITIES**

- Excellent communication skills (written, verbal, and electronic)
- Able to work independently with minimal supervision
- Able to work cooperatively as a team player and in group activities
- Effective organizational skills
- Good problem solving
- Effective multitasking skills
- Experience with the Microsoft Word, Excel and PowerPoint
- Hold G class licence

# **CODING PROFICIENCIES**

- HTML
- CSS
- Bootstrap
- Javascript
- Node js
- Express
- Socket.io
- MySQL
- MongoDB
- Progressive Web Applications
- React
- MERN stack
- Apollo

## **EDUCATION**

# **Coding Bootcamp Certificated**

University of Toronto School of Continuing Education Graduated August 2022

## **B.Eng.** in Chemical Engineering

McMaster University - Hamilton, ON Graduated June 2018

#### **Ontario Secondary School Diploma**

ST. JOSEPH-SCOLLARD HALL, North Bay, ON Graduated June 2011

#### **WORK EXPERIENCE**

Bilingual Customer Service Representative - OLS/HGS Canada

#### April 2012 - August 2012

- Make changes to customer's account
- Explain bill
- Troubleshoot cell phone problems
- Perform all task in costumer's preferred Canadian national language

## Ramp Attendant

Maratech Aviation/Executive Aviation - North Bay, ON April 2015 to August 2017

- Inspect equipment for morning shift
- Clean plane interior
- Prep plane for overnight stay
- Martial plane in and out
- Load and unload baggage and cargo
- Deliver delayed baggage to passenger home

## Chemical Technician - GFL (formerly Terrapure Environmental)

July 2019 - August 2022

- Sort household and lab chemical waste
- Test unlabelled or clearly mislabeled chemical waste
- Combine sorted chemical wasted into drums for disposal
- Respond to chemical spills/reactions throughout facility

## **VOLUNTEER EXPERIENCE**

## Food Drive Student Volunteer for St. Joseph Scollard Hall

November 2007 – June 2011

- Team leader for the food drive group
- Door to door collection of food items
- Sorting food as it is delivered to the school

#### **Student volunteer - North Bay Capitol Centre**

February 2010 - April 2011

- Collecting tickets
- Greeting and directing guests to their seats
- Resolving reserved seating issues
- Monitoring the audience and problem-solving as required

#### **REFERENCES**

Joshua Gallant Chemical Technician Lead Hand at GFL (905) 865-4481 - Mobile joshua.gallant@icloud.com

Kevin Lee

Classmate/project team member for coding bootcamp (647) 968-0107 kevin.lee.kwlee@gmail.com