

# **Jordan Pletzer**

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Hamilton, Ontario L8M 2W9  
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## **SPECIAL SKILLS / ABILITIES**

- Excellent communication skills (written, verbal, and electronic)
- Able to work independently with minimal supervision
- Able to work cooperatively as a team player and in group activities
- Effective organizational skills
- Good problem solving
- Effective multitasking skills
- Experience with the Microsoft Word, Excel and PowerPoint
- Hold G class licence

## **CODING PROFICIENCIES**

- HTML
- CSS
- Bootstrap
- Javascript
- Node js
- Express
- socket.io
- MySQL
- MongoDB
- Progressive Web Applications
- React
- MERN stack
- Apollo

## **EDUCATION**

### **Coding Bootcamp Certificated**

University of Toronto School of Continuing Education  
Graduated August 2022

### **B.E. in Chemical Engineering**

McMaster University - Hamilton, ON  
Graduated June 2018

### **Ontario Secondary School Diploma**

ST. JOSEPH-COLLARD HALL, North Bay, ON  
Graduated June 2011

## **WORK EXPERIENCE**

**Bilingual Customer Service Representative – OLS/HGS Canada**

April 2012 - August 2012

- Make changes to customer's account
- Explain bill
- Troubleshoot cell phone problems
- Perform all task in costumer's preferred Canadian national language

### **Ramp Attendant**

Maratech Aviation/Executive Aviation - North Bay, ON

April 2015 to August 2017

- Inspect equipment for morning shift
- Clean plane interior
- Prep plane for overnight stay
- Martial plane in and out
- Load and unload baggage and cargo
- Deliver delayed baggage to passenger home

### **Chemical Technician - GFL (formerly Terrapure Environmental)**

July 2019 - August 2022

- Sort household and lab chemical waste
- Test unlabelled or clearly mislabeled chemical waste
- Combine sorted chemical wasted into drums for disposal
- Respond to chemical spills/reactions throughout facility

## **VOLUNTEER EXPERIENCE**

### **Food Drive Student Volunteer for St. Joseph Scollard Hall**

November 2007 – June 2011

- Team leader for the food drive group
- Door to door collection of food items
- Sorting food as it is delivered to the school

### **Student volunteer - North Bay Capitol Centre**

February 2010 – April 2011

- Collecting tickets
- Greeting and directing guests to their seats
- Resolving reserved seating issues
- Monitoring the audience and problem-solving as required

## **REFERENCES**

Joshua Gallant

Chemical Technician Lead Hand at GFL

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Kevin Lee

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