**Jordan Pletzer**

26 Spadina ave unit 1,

Hamilton, Ontario L8M 2W9

**(905) 906-3455 – Mobile**

***Email*** [***j.pletzer17@gmail.com***](mailto:j.pletzer17@gmail.com)



**SPECIAL SKILLS / ABILITIES**

* Excellent communication skills (written, verbal, and electronic)
* Able to work independently with minimal supervision
* Able to work cooperatively as a team player and in group activities
* Effective organizational skills
* Good problem solving
* Ability to meet targets and timelines
* Effective multitasking skills
* Experience with coding in python and matlab
* Experience with Auto-desk inventor, and Aspen Plus
* Experience with the Microsoft Word, Excel and PowerPoint
* Good stress management skills
* Hold G class licence

**EDUCATION**

**B.E. in Chemical Engineering**

McMaster University - Hamilton, ON

Graduated June 2018

**Ontario Secondary School Diploma**

ST. JOSEPH-SCOLLARD HALL, North Bay, ON

Graduated June 2011

**WORK EXPERIENCE**

**Bilingual Customer Service Representative – OLS/HGS Canada**

April 2012 - August 2012

* Make changes to customer's account
* Explain bill
* Troubleshoot cell phone problems
* Perform all task in costumer’s preferred Canadian national language

**Ramp Attendant**

Maratech Aviation/Executive Aviation - North Bay, ON

April 2015 to August 2017

* Inspect equipment for morning shift
* Clean plane interior
* Prep plane for overnight stay
* Martial plane in and out
* Load and unload baggage and cargo
* Deliver delayed baggage to passenger home

**Chemical Technician - GFL (formerly Terrapure Environmental)**

July 2019 - Present

* Sort household and lab chemical waste
* Test unlabelled or clearly mislabeled chemical waste
* Combine sorted chemical wasted into drums for disposal
* Respond to chemical spills/reactions throughout facility

**VOLUNTEER EXPERIENCE**

**Food Drive Student Volunteer for St. Joseph Scollard Hall**

November 2007 – June 2011

* Team leader for the food drive group
* Door to door collection of food items
* Sorting food as it is delivered to the school

**Student volunteer - North Bay Capitol Centre**

February 2010 – April 2011

* Collecting tickets
* Greeting and directing guests to their seats
* Resolving reserved seating issues
* Monitoring the audience and problem-solving as required

**REFERENCES**

Joshua Gallant

Chemical Technician Lead Hand at GFL

(905) 865-4481 - Mobile

[joshua.gallant@icloud.com](mailto:joshua.gallant@icloud.com)

Carl Witwell

Ramp Manager at YYB

(705) 472-8876 - Work