Cell: 508 494 1698 plkaushik@gmail.com

SUMMARY

I enjoy working at the cusp of technology and business and am uniquely positioned to consult with engineers as well as business clients. I have an undergraduate degree in Engineering and a MBA in Operations & Technology by way of education.

- Extensive experience delivering enterprise systems, on premise as well as in the cloud that are highly reliable, scale gracefully to peak demands. I typically act as the product champion and liaison for the client/internal business groups from product conception to production environment deployment.
- I communicate well with middle to upper management to develop realistic & progressive departmental goals. Adept at working across functions to unify teams around common goals and resolve conflicts in departmental priorities. While I manage expectations and goals to the big picture I always engage my projects with a hands-on engineering approach.
- Quick learner, I strive to keep my skills current in this changing world with a focus on specializing in cloud solutions & serverless architectures.

SYSTEM EXPERIENCE

Cloud Certifications:

AWS Certified Solutions Architect- Associate (Apr 2018) AWS Certified Developer Associate (May 2018)

Software / Products: SQL Server, MS Project Management, Jira, Case Complete, C#, Python, VB scripting, Automated testing tools- HP - UFT, HP Quality Center.

ERP: SAP FI/CO, ISU/CCS – Device Management, FICA, and Siebel CRM. SAP Carbon Impact.

Middleware / Databases: SQL Server, Fiddler

EDUCATION

MCCALLUM GRADUATE SCHOOL OF BUSINESS - BENTLEY UNIVERSITY, Massachusetts

Master of Business Administration

(Operations & Technology specialization) May 2008

UNIVERSITY OF PUNE, Pune, India

Bachelor of Engineering May 2002

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PROFESSIONAL EXPERIENCE

 $MORNINGSTAR\ Structured\ Credit\ Research\ \&\ Ratings,\ Horsham\ PA\ \&\ New\ York\ City\ July\ 2011-\ present$

Manager – Products and Technology

Manage a hybrid (on premise + cloud) enterprise ratings product. As a Product manager & Solutions Architect some of my high level goals and responsibilities are as below:

- Product Champion for Cloud hosted enterprise products. Develop & manage product roadmap and plan project timelines for the year.
- Liaise with other technology teams and business groups for timely delivery of product features. Participate in a stakeholder capacity at all product related, design & project status meetings.
- Periodically meet with business group leaders to identify new product opportunities and review market assessments for our suite of products to identify productmonetizing opportunities.
- Present executive level summary & represent technology team for compliance & regulatory discussions as needed.
- Set SLA for production support as well as supervise release activities for go-live & cutover events.
- Provide engineering team member feedback for annual performance reviews.

On a day-to-day basis I spend time amongst the engineering teams as a hands-on Technical Manager. Below is a short but not necessarily comprehensive list of activities I partake in.

- Responsible for managing scalability of solution and recommend improvements to the system architecture.
- Research and implement new features released by Amazon Web Services to their cloud solutions as applicable.
- As project sponsor I define the business, system and functional requirements for engineering teams to reference. Consult development teams for clarifying implementation decisions, defining test strategy and goals and as business stakeholder throughout the product lifecycle.
- Manage S3 Lifecycle policies in various environments (dev, beta, disaster recovery etc.). Monitor EC2 instances, scaling policies, load balancing, Route 53 failover policies and periodic evaluation of our Disaster recovery procedures.
- Manage development for quick standalone solutions that may eventually be part of the enterprise product roadmap.

Product list: Credit Model Enterprise application, ETL tool to import collateral data, Data access API endpoints, Quantitative model analysis & validation strategy, Process Automation, Cashflow modeling utility, S3 data extraction tool

DELOITTE CONSULTING LLP, Philadelphia – Client Site Multiple locations Sep 2008 – July 2011

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Sr. Consultant.

Overall Deloitte Experience:

- Led the end-to-end project deliverables from kick off to go live for Release and validation. Presented the executive vision as well as deep dive engineering all hands presentations to achieve project milestones. Wholly responsible for establishing workflow, co-ordinate facilities and resources for Go Live validation. Balanced competing priorities, team availability and skill gaps challenges leading to a successful go live on Phase 1. (Team size: 11 teams, 70-80 members). A Multirelease project involving a technical upgrade, platform migration, ERP system consolidation between merging companies.
- Other past projects include SAP upgrade full lifecycle, AMI smart meter requirements gathering workshops, Regression Testing Strategy foundation project, supporting the Services Quality group that is closely related to SAP ASAP methodology.
- Successfully implemented a repeatable, dynamic, and easy to adapt testing methodology at one of America's large Oil companies. Conducted thorough design analysis, change analysis, interviewed business stakeholders about the SAP Governance Risk and Compliance solution to identify critical scenarios for testing
- Leverage Deloitte's offshore capabilities helped the client gain significant savings of over 75% costs per resource while maintaining a low risk strategy.
- Developed POV, webinar to document best in class testing deliverables generated. Involved in proposal research, logistics management. Support activities for the Global Testing Practice within Deloitte.
- Involved with Enterprise Sustainability practice defining market offerings for public sector clients. Attended SAP Carbon Impact product training – carbon management solution, Part of local Green IT team. Actively involved with organizing a Smart Grid community of practice, involved with Business Analysts & Testing practice community.
- Training: Participated in multiple project management training sessions, SAP training sessions on FI/CO, Utilities workshop on ISU/CCS.

STATE STREET CORPORATION, Boston, MA & Hangzhou, China Summer 2007

Graduate Intern

 Business Analyst Role with the technology group. Travelled to State Street's offshore China location to participate and conduct data gathering workshops on development & testing processes used there. Used JIRA to map a robust release management process for the entire product development cycle that included teams in Boston and Hangzhou.

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Associate Consultant

Financial services unit now acquired by Cap Gemini Consulting.

Junior team lead – Product & Process quality for financial clients. Manage test efforts, defect lifecycle, testing status reports.

TIETO ENATOR, Pune, India.

2003-2004

Software Engineer *Software Provider for German Hospitals*

Responsible for test results, defects management, service pack installations, test environment set up.

WIPRO SPECTRAMIND ESERVICES PVT. LTD, Mumbai, India 2002-2003

Customer Service Representative Top ranked IT Enabled Services Company in India.