



vodafone

Sr.No.	ISSUE/DESCRIPTION
1	GPRS attach fails
2	No pdp context initiated
3	WAP page is not downloaded
4	Web browsing is not working
5	MMS cannot be uploaded
6	MMS cannot be downloaded
7	MMS cannot be downloaded because we have to do it from a URL?

ACTION
<p>1- Check if SAI message is received to Hub side. If missing, check with VPLMN if tested IMSIs are implemented on SGSN.</p> <p>2- If no answer to SAI check with HPLMN about the definitions, implementation done for SGSN GTs at HPLMN's HLR</p> <p>3- If SAI and response exist, check GPRS attach message and Insert Subscriber Data to see whether IMSIs provisioned with parameters for GPRS, NAM=0, APN</p>
<p>If pdp context is failing;</p> <p>1- check whether apn being tested is included in ISD response for GPRS attach</p> <p>2- check whether apns can be resolved at VPLMN DNS(to be asked to VPLMN)</p> <p>3- If apn resolution is successful, check pdp context activation message traced at VPLMN and cross check the results with HPLMN</p>
<p>1- Review the settings on SIGOS (User_Agent, Profile_Header, Wap_Page, ProxyPort, wap gw ip) or use another wap test case version)</p> <p>2- Check with HPLMN if WAP page being used is correct or not. If yes, ask for a trace at HPLMN wap gw.</p>
<p>1- Check with a different page</p> <p>2- Check the scenario with operator's DNS IPs configured at SIGOS</p>
<p>1. Check the correctness of the settings, and try with different settings on SIGOS (ProxyPort, User_Agent, Profile_Header, wap gw ip) or use another mms test case version</p> <p>2. If still failing, ask HPLMN to open traces within MMSC</p>
<p>1. Is push sms exists try with different settings on SIGOS (ProxyPort, User_Agent, Profile_Header, wap gw ip) and then check with the HPMN if the number used to receive the mms is provisioned with MMS-Mobile Terminating the MMSC</p> <p>2. If push sms is missing, check with HPLMN the reason of push sms missing</p>
<p>1-use the test case MMS_MO_MT_GbA from the MMS folder on SIGOS</p>