

Sr.No.	ISSUE/DESCRIPTION
1	Update Location message shows that there is no Camel Phase implemented
2	Failing MOC
3	MOC is Failing after getting connect/Continue from SCP
4	Rechrge Top up via IVR
5	Balance is not getting deducted
6	MTC is failing

ACTION

- 1. Check LU message to see whether VPLMN send supported camel phase information. If not, to be addressed to VPLMN in order to define CAMEL on VLR
- 2. Check if HPLMN is sending CAMEL information(SCP address, CAMEL phase, default call handling) within ISDs. If not, to be addressed to HPLMN in order to open CAMEL on HLR.
- 1. Check if IDP is initiated by MSC. If IDP is missing check LU trace to see whether CAMEL is advertised by VLR and sent by HLR.
- 2. If IDP is available check the response.(REL or CON?) If release(normal unspecified) check the credit level and address the issue to HPLMN
- 1. VPLMN should support the Nature of address indicator or format of the Called Party
- 2. VPLMN to check the voice call routing for the called party(or camel destination number where called party number was modified within IN's

Test case should be configured Properly on sigos with appropriate duration during each Promt. If not SOT manager can configure DTMF tones to be pressed initially based on his/her information and then try to find out the correct sequence through trials by listening to recorded anouncements. While these attempts, please ask to HPLMN for guidelines

deduction, make sure that the sim was located as CAMEL. Following this address the issue to HPLMN

Check if MTC towards postpaid fails or not. If not, ask HPLMN to check MT triggering happens at HPLMN end.