### PUTTING UBCSECURE TO A TEST

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#### Abstract

Through this experiment, we attempted to test the upload speed of UBCSecure at different locations, time of day and devices. Going into this project, we expected the upload speeds to be fairly constant over the different factors, however, we were surprised to see the results.

#### Introduction

To measure the upload speed and collect our data, we used the website <a href="https://speedtest.net">https://speedtest.net</a>. We restricted ourselves to this website to minimize any noise in our data. Similarly, the same model of devices were used to further minimize instrumental error. Finally, every reading was taken from the same place in each location. These cautionary steps were taken to avoid variance from other random effects in the data. The rest of the report is as follows: Details of the experimental design will be described in Section 2, followed by Statistical Analysis in Section 3, Conclusion & Discussion in Section 4 and lastly Tables, Figures and Data Appendix in Section 5.

## **Experimental Design**

Factor / Block	Description	Levels
Location	Where the speed was checked	Nest, Library, Residence
Time of Day	When the speed was checked	Morning, Afternoon, Evening
Device	On what device speed was checked	iPhone, iPad, Macbook
Day	On what day speed was checked	Wednesday, Thursday, Friday

Location, Time of Day are factors whereas Device and Day are blocking factors.

All counts of Upload Speed were measured in Mbps (megabits per second). All the other factors are unitless.

Under location, we chose 3 places that all serve different purposes to estimate which type of building would serve the best for uploading files. Library was chosen as an educational building requiring good internet to ease the uploading and downloading of assignments, Nest as a general purpose building without a need for very high internet speeds and Residence which we expect to fall in between.

Under Time of Day, we chose an interval of ~4 hours between every reading. This resulted in a reading taken every Morning, Afternoon and Evening.

Under devices, we chose 3 different devices that connect to the internet and are frequently used by students at UBC. The devices used work on the same operating system, to reduce instrumental bias. This was used as a blocking factor to incorporate many different devices. The experiment was set up over the course of 3 days, hence Day is also used as a blocking factor. Every time slot, the order in which the different locations were visited (to collect data) was randomized and for each location, the order in which the devices were used was also randomized. The actual order of the runs is included in the data file.

The experiment is a full factorial 3<sup>4</sup> design with 2 blocking factors. As such we have performed 81 different observations. Since we believe the 4 factor interaction effect to be negligible, this results in 16 degrees of freedom for the residuals, allowing us to properly test the significance of our estimated effects.

## Statistical Analysis

Before we begin fitting a model, we look at a Boxcox plot to see if our model requires any transformations. From Figure 1, we can see that the confidence interval for log likelihood includes  $\lambda = 1$ , which indicates that our linear model does not require any transformation.

Continuing with our process, we attempt to fit a linear regression model to our data. This model takes the form of

$$Y_{ijkl} = \mu + \beta_i + \omega_j + \rho_k + \psi_l + (\beta\omega)_{ij} + (\beta\rho)_{ik} + (\beta\psi)_{il} + (\omega\rho)_{jk} + (\omega\psi)_{jl} + (\rho\psi)_{kl} + (\beta\omega\rho)_{ijk} + (\beta\rho\psi)_{ikl} + (\omega\rho\psi)_{jkl} + (\beta\omega\psi)_{ijl} + E_{ijkl}$$

Where,

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Y_{ijkl} is the observed response for factor i, factor j, block k and block l; \mu is the intercept or overall mean effect; \beta_i is the effect of Location i (i=1,2,3); \omega_j is the effect of Device j (j=1,2,3); \rho_k is the effect of Time k (k=1,2,3); \psi_l is the effect of Day l (l=1,2,3); (\beta\omega)_{ij} is the interaction effect of level i of Location and level j of Device; (\beta\rho)_{ik} is the interaction effect of level i of Location and level k of Time; (\beta\psi)_{il} is the interaction effect of level i of Location and level k of Day; (\omega\rho)_{jk} is the interaction effect of level j of Device and level k of Time; (\beta\psi)_{il} is the interaction effect of level j of Device and level k of Day;
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 $(\rho\psi)_{kl}$  is the interaction effect of level k of Time and level l of Day;  $(\beta\omega\rho)_{ijk}$  is the interaction effect of level i of Location with level j of Device and level k of Time;  $(\beta\omega\psi)_{ijl}$  is the interaction effect of level i of Location with level j of Device and level k of Time;  $(\omega\rho\psi)_{jkl}$  is the interaction effect of level j of Device with level k of Time and level l of Day;  $(\beta\omega\psi)_{ijl}$  is the interaction effect of level i of Location with level j of Device and level l of Day;  $E_{ijkl}$  are the random errors which are assumed to be i.i.d. Normal random variables with mean 0 and variance  $\sigma^2$ .

After fitting this model in RStudio, we obtain the residuals of the model. It is necessary that the Normality assumptions of the residuals are checked, which may otherwise cast a doubt on our inference procedure.

Figure 2 shows the Q-Q Plot, which plots the quantiles of our data with the theoretical quantiles of the Normal Distribution. We see that the standardized residuals from our model form a y = x line when plotted against Normal quantiles. Hence our assumption of Normality is justified. Figure 3 shows the Residuals vs Fitted Values plot. We see a random distribution of the residuals from our model with equal variance, indicating that the assumption that the errors are independent and identically distributed is justified and the linear model is appropriate.

Table 1 shows the Anova table. From this table we can see that 6 most important effects are Location, Device, Time, Day, the interaction between Location and Device and finally the interaction between Time and Day at the 1% significance level. The main effects of Device and Day are the most significant. As such we set up a combination of contrasts to further explore their levels. These contrasts are shown in Figure 4.

Before the experiment we believed that Friday would be the day with the greatest upload speed as it is the day which has the least number of students on campus and that MacBook would be the device with the greatest upload speed. As such we decided to set up contrasts to estimate the effects of these two versus the other levels. For our second contrasts we decided to then compare the two levels which had been grouped into 'others'. The analysis of these contrasts revealed them to be highly statistically significant as well as practically significant. For example, we are 95% confident that changing from a MacBook to either an iPad or an iPhone will on average increase upload speed by 29.5 Mbps with a confidence interval of [15.75,43.28] Mbps.

Although we did not set up contrasts for the other factors, we have included in Figure 7 the mean effects plot for each factor. This figure shows that for the Time factor there is a large difference between Morning and the rest of the day, but there is very little difference between Afternoon and evening. Similarly there is a large difference in upload speed between the nest and the residence and library, but little difference between the two latter.

We also see that interaction between Location and Device and the interaction between Time and Day were significant. To further hone in on these effects, we plot their interaction plots, as shown in Figure 5 and 6.

According to Figure 5, the upload speed for an iPhone and iPad is higher in a library or in residence and lowest at the Nest, but the opposite is true for a Macbook. The most optimal conditions are Macbook in the Nest and iPad in residence.

A more interesting interaction plot, however, is in Figure 6. For Wednesday and Thursday, upload speeds see the biggest dip during the evenings. On the other hand, Friday evenings see the highest upload speeds. This plot indicates that for each day, the optimal levels are Wednesday and Thursday mornings, and Friday evenings.

## Conclusions

After fitting a linear model on our data, and doing the required analysis, we conclude that the most important main effects are Device and Day at the 1% significance level. The important interaction effects include Location - Device and Day - Time.

Within the levels of Device, we see that Macbook has the highest upload speed. In fact, we are 95% confident that on average the upload speed increases by [15.75,43.28] Mbps when switching from any other device to a Macbook. Through the interaction plot we see that the Macbook works best in the Nest (while speed in the library and residence are fairly similar). Within the levels of Day, we initially expected Friday to be the best performing day. However, Friday saw the slowest upload speeds, with Wednesday being the best. We are 95% confident that the upload speed on Friday, compared to other days, is slower by [10.26,37.8] Mbps.

Based on our analysis, when needing to upload a large file, we would recommend uploading this file on a Macbook in residence on a Wednesday Morning. We are 90% confident that this combination would lead to an upload speed between 125.0959 and 318.8493 Mbps with an expected speed of 221.9726 Mbps.

If given the option to do this experiment again, we would include a blocking factor for UBCSecure vs UBCVisitor. While we expect UBCVisitor to perform poorly, it could be interesting to see how Location, Time or Day affects the upload speed in interaction with this choice. To do so we can perform a paired study measuring the internet speed on both networks using the same device. Additionally, since the age and background network usage of each Device is different, we could introduce random effects in our model by treating Device as a random effect instead of a fixed one. This could potentially lead to interesting conclusions.

# Tables and Figures

Figure 1 : Boxcox Plot

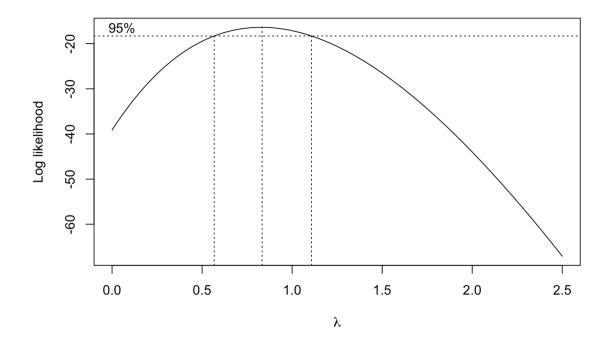
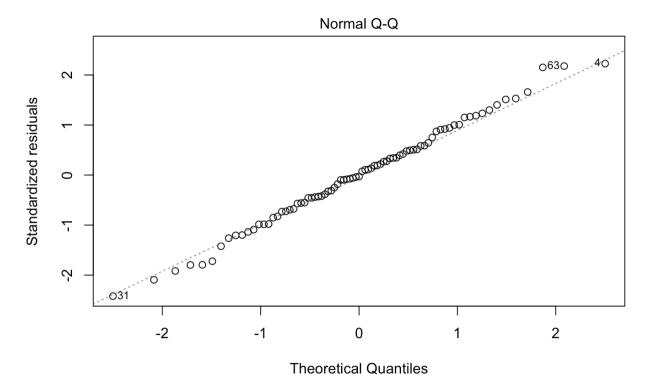
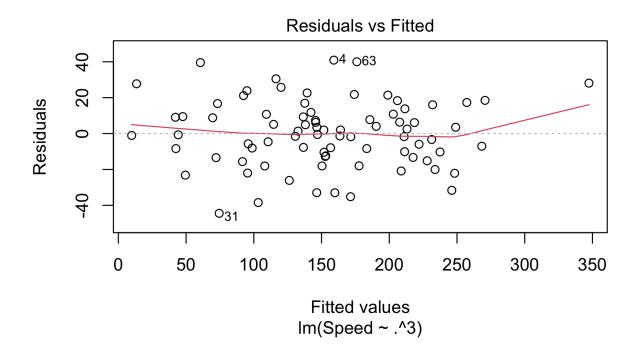


Figure 2: Normal Q-Q Plot



## Figure 3: Residuals vs Fitted Values



## Figure 4 : Contrasts

MacbookVsOthers: 0.5 0.5 -1 iPhoneVsiPad: 1 -1 0 FridayVsOthers: -1 0.5 0.5 WednesdayVsThursday: 0 1 -1

Figure 5: Interaction Plot Between Location and Device

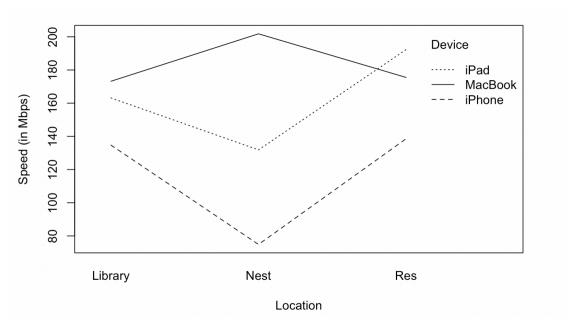


Figure 6: Interaction Plot Between Time and Day

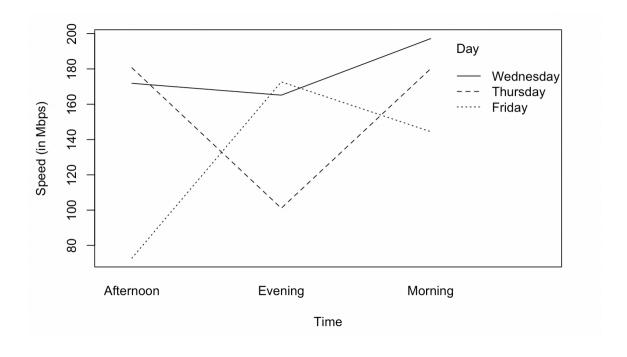
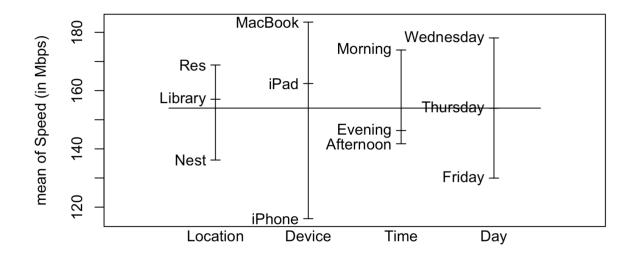


Figure 7: Mean effects plot



**Factors** 

Table 1: ANOVA Table

```
Analysis of Variance Table
Response: Speed
                     Df Sum Sq Mean Sq F value
                                                   Pr(>F)
Location
                         14732
                                  7366 4.3120 0.0317750 *
Device
                         64343
                                 32171 18.8334 6.242e-05 ***
                      2
Time
                      2
                         16386
                                  8193 4.7961 0.0233396 *
                                        9.1458 0.0022462 **
Day
                      2
                         31246
                                 15623
Location:Device
                                        4.2753 0.0152962 *
                      4
                         29212
                                  7303
Location:Time
                         18187
                                        2.6618 0.0709009 .
                      4
                                  4547
Location:Day
                      4
                         10900
                                  2725
                                        1.5953 0.2238201
Device:Time
                      4
                          5865
                                  1466 0.8584 0.5095629
Device:Day
                         17706
                                        2.5913 0.0762503
                                  4427
Time:Day
                         74284
                                 18571 10.8716 0.0001876 ***
Location:Device:Time
                      8
                         12431
                                  1554
                                        0.9096 0.5325402
Location:Device:Day
                         12668
                                  1583
                                        0.9270 0.5206392
                                  2565 1.5015 0.2323877
Location:Time:Day
                         20519
                      8
Device:Time:Day
                      8
                         20760
                                  2595
                                        1.5191 0.2265347
Residuals
                     16 27331
                                  1708
```

## Table 2: Partition of the Anova Table

```
Df Sum Sq Mean Sq F value Pr(>F)
Location
                                                       2 14732
                                                                 7366 4.312 0.031775 *
                                                       2 64343
                                                                 32171 18.833 6.24e-05 ***
Device
                                                       1 35281 35281 20.654 0.000332 ***
 Device: MacbookVsOthers
 Device: iPhoneVsiPad
                                                       1 29062 29062 17.013 0.000794 ***
Time
                                                       2 16386
                                                                  8193 4.796 0.023340 *
                                                       2 31246
                                                                 15623 9.146 0.002246 **
Day
                                                                 23388 13.691 0.001942 **
 Day: FridayVsOthers
                                                       1 23388
 Day: WednesdayVsThursday
                                                       1 7858
                                                                  7858 4.600 0.047666 *
Residuals
                                                       16 27331
                                                                  1708
Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' ' 1
```

#### Table 3: Coefficient of Contrasts Table

DeviceMacbookVsOthers	-29.51481481	6.494455
DeviceiPhoneVsiPad	23.19888889	5.624363
DayFridayVsOthers	24.03074074	6.494455
DayWednesdayVsThursday	-12.06314815	5.624363

## Table 4: Summary of the Fitted Linear Model

Call:

 $lm(formula = Speed \sim .^3, data = clean)$ 

Residuals:

Min 1Q Median 3Q Max -44.453 -12.438 -0.532 10.799 40.921

#### Coefficients:

Coerrictents.					
		Std. Error			
(Intercept)	163.562	37.024	4.418	0.000431	***
LocationNest	-116.009	49.032	-2.366	0.030941	*
LocationRes	-64.778	49.032	-1.321	0.205041	
DeviceiPhone	-26.943	49.032	-0.550	0.590247	
DeviceMacBook	-121.433	49.032	-2.477	0.024813	*
TimeEvening	-21.362	49.032	-0.436	0.668891	
TimeMorning	-11.754	49.032	-0.240	0.813584	
DayThursday	47.977	49.032	0.978	0.342396	
DayWednesday	-10.444	49.032	-0.213	0.834013	
LocationNest:DeviceiPhone	-10.772	61.612	-0.175	0.863399	
LocationRes:DeviceiPhone	-2.218	61.612	-0.036	0.971731	
LocationNest:DeviceMacBook	116.349	61.612	1.888	0.077239	
LocationRes:DeviceMacBook	66.851	61.612	1.085	0.293984	
LocationNest:TimeEvening	104.502	61.612	1.696	0.109226	
LocationRes:TimeEvening	160.064	61.612	2.598	0.019421	*
LocationNest:TimeMorning	120.914	61.612	1.963	0.067333	
LocationRes:TimeMorning	118.999	61.612	1.931	0.071341	
LocationNest:DayThursday	75.871	61.612	1.231	0.235953	
LocationRes:DayThursday	52.167	61.612	0.847	0.409649	
LocationNest:DayWednesday	82.986	61.612	1.347	0.196778	
LocationRes:DayWednesday	129.247	61.612	2.098	0.052163	
DeviceiPhone:TimeEvening	-22.848	61.612	-0.371	0.715625	
DeviceMacBook:TimeEvening	125.684	61.612	2.040	0.058221	
DeviceiPhone:TimeMorning	-52.722	61.612	-0.856	0.404788	
DeviceMacBook:TimeMorning	64.556	61.612	1.048	0.310311	
DeviceiPhone:DayThursday	-51.971	61.612	-0.844	0.411369	
DeviceMacBook:DayThursday	137.869	61.612	2.238	0.039818	*
DeviceiPhone:DayWednesday	81.481	61.612	1.322	0.204598	
DeviceMacBook:DayWednesday	186.881	61.612	3.033	0.007912	**
TimeEvening:DayThursday	-44.489	61.612	-0.722	0.480664	
TimeMorning:DayThursday	34.017	61.612	0.552	0.588501	
TimeEvening:DayWednesday	18.606	61.612		0.766557	
TimeMorning:DayWednesday	-24.993	61.612	-0.406	0.690367	

```
0.491 0.630217
LocationNest:DeviceiPhone:TimeEvening
                                          33.127
                                                     67.492
LocationRes:DeviceiPhone:TimeEvening
                                                     67.492
                                                              1.063 0.303418
                                          71.767
LocationNest:DeviceMacBook:TimeEvening
                                                             -1.115 0.281384
                                         -75.243
                                                     67.492
LocationRes:DeviceMacBook:TimeEvening
                                                             -0.597 0.558986
                                         -40.280
                                                     67.492
LocationNest:DeviceiPhone:TimeMorning
                                          -5.720
                                                     67.492 -0.085 0.933511
LocationRes:DeviceiPhone:TimeMorning
                                                              0.030 0.976067
                                           2.057
                                                     67.492
LocationNest:DeviceMacBook:TimeMorning
                                          29.967
                                                              0.444 0.662988
                                                     67.492
LocationRes:DeviceMacBook:TimeMorning
                                         -30.333
                                                     67.492
                                                             -0.449 0.659147
LocationNest:DeviceiPhone:DayThursday
                                                             -0.126 0.901156
                                          -8.517
                                                     67.492
LocationRes:DeviceiPhone:DayThursday
                                                     67.492 -0.144 0.887286
                                          -9.720
LocationNest:DeviceMacBook:DayThursday
                                                     67.492 -0.496 0.626429
                                         -33.497
LocationRes:DeviceMacBook:DayThursday
                                                             -0.754 0.461796
                                         -50.890
                                                     67.492
                                                     67.492 -1.070 0.300432
LocationNest:DeviceiPhone:DayWednesday
                                         -72.227
LocationRes:DeviceiPhone:DayWednesday
                                        -133.397
                                                     67.492 -1.976 0.065602 .
LocationNest:DeviceMacBook:DayWednesday
                                         -90.580
                                                     67.492
                                                             -1.342 0.198306
LocationRes:DeviceMacBook:DayWednesday
                                                     67.492 -2.364 0.031089 *
                                        -159.523
LocationNest:TimeEvening:DayThursday
                                                     67.492 -1.692 0.109979
                                        -114.213
LocationRes:TimeEvening:DayThursday
                                        -146.180
                                                     67.492 -2.166 0.045770 *
LocationNest:TimeMorning:DayThursday
                                        -155.520
                                                     67.492 -2.304 0.034951 *
LocationRes:TimeMorning:DayThursday
                                        -131.370
                                                             -1.946 0.069380 .
                                                     67.492
LocationNest:TimeEvening:DayWednesday
                                         -76.313
                                                     67.492 -1.131 0.274848
LocationRes:TimeEvening:DayWednesday
                                                     67.492
                                                             -2.547 0.021520 *
                                        -171.923
LocationNest:TimeMorning:DayWednesday
                                                     67.492 -0.658 0.519585
                                         -44.443
LocationRes:TimeMorning:DayWednesday
                                                     67.492 -1.285 0.217089
                                         -86.727
DeviceiPhone:TimeEvening:DayThursday
                                                              0.082 0.935560
                                           5.543
                                                     67.492
DeviceMacBook:TimeEvening:DayThursday
                                                     67.492 -2.225 0.040820 *
                                        -150.167
DeviceiPhone:TimeMorning:DayThursday
                                          72.040
                                                     67.492
                                                              1.067 0.301641
DeviceMacBook:TimeMorning:DayThursday
                                        -103.850
                                                     67.492
                                                             -1.539 0.143420
DeviceiPhone:TimeEvening:DayWednesday
                                                             -0.268 0.792325
                                         -18.070
                                                     67.492
DeviceMacBook:TimeEvening:DayWednesday
                                                     67.492
                                                             -1.622 0.124327
                                        -109.477
DeviceiPhone:TimeMorning:DayWednesday
                                          65.177
                                                     67.492
                                                              0.966 0.348570
DeviceMacBook:TimeMorning:DayWednesday
                                           1.863
                                                     67.492
                                                              0.028 0.978316
```

Signif. codes: 0 '\*\*\*' 0.001 '\*\*' 0.01 '\*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 41.33 on 16 degrees of freedom Multiple R-squared: 0.9274, Adjusted R-squared: 0.6371 F-statistic: 3.194 on 64 and 16 DF, p-value: 0.006181

## Data Appendix

Location : Place where the upload speeds were measured. Categorical variable with 3 levels - Nest, Library and Residence

Device : Device used to measure upload speeds. Categorical variable with 3 levels - Macbook, iPhone and iPad.

Time: When the upload speeds were measured. Categorical variable with 3 levels - Morning, Afternoon and Evening

Day: The day upload speeds were measured. Categorical variable with 3 levels - Wednesday, Thursday and Friday.