



Catarina Marcos

Software Tester | QA Manual &
Beginner Automation Testing

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Open to remote/hybrid opportunities in
Software Testing

Professional Summary

Empathetic, resilient, and adaptable multitasker, motivated learner with a proactive mindset. Detail-oriented and proactive Software Tester with hands-on experience in functional testing, test case creation, bug tracking, and collaboration within Agile teams. Background in technology and client-facing roles, complemented by a Technological Specialization in Networks and Computer Systems.. Passionate about quality assurance, continuous learning, and delivering reliable digital experiences.

Experienced Manual QA Tester with a solid background in assuring the quality of both customer-facing mobile applications (iOS/Android) and critical backend financial systems (Web Services). Proficient in applying a comprehensive range of testing techniques and methodologies.

Mobile Application Testing (Vodafone App)

I performed extensive manual testing on the Vodafone mobile application across both iOS and Android platforms, ensuring high quality and a seamless user experience.

Functional Testing: Validated core features such as account management, billing inquiries, plan changes, and service activations, ensuring alignment with specified requirements.

UI/UX Testing: Conducted detailed checks on the user interface and user experience, verifying consistency, responsiveness, and adherence to design specifications across various device screen sizes and OS versions (e.g., compatibility with the latest iOS and Android releases).

Performance Testing (Manual): Assessed application stability, responsiveness, and loading times under typical usage conditions.

Regression Testing: Systematically retested existing functionalities to ensure new features or fixes did not introduce side effects or break prior functionality.

Exploratory Testing: Used unscripted methods to discover potential defects and usability issues outside of standard test cases.

Financial Web Service and Backend Testing

I specialized in testing a Financial Software system primarily involving Web Services (APIs), ensuring transactional integrity, security, and data accuracy for critical backend operations.

API Testing (Web Services): Tested REST/SOAP endpoints using tools like Insomnia, focusing on request/response validation, status codes, and data payload structure.

Data Integrity Testing: Verified the accuracy and consistency of data input, processing, and output within the financial system database.

Security Testing (Manual Focus): Checked for basic security flaws, such as proper authentication, authorization, and input validation to prevent common vulnerabilities.

Integration Testing: Ensured seamless and accurate data exchange between the financial backend and other interconnected systems.

Throughout my career, I have executed a wide spectrum of tests, including:

Smoke and Sanity Testing: Quick, essential checks to confirm build deployability and core functionality stability.

System Testing: End-to-end testing of the fully integrated system to verify compliance with specified requirements.

User Acceptance Testing (UAT) Support: Collaborated with stakeholders to facilitate and support final user sign-off and validation of the product.

Defect Management: Documented, tracked, and verified fixes for defects using tools such as JIRA, Azure DevOps, Visual Studio, among others.

Core Skills

Manual Testing | Functional, Regression, Smoke, Integration

Tools: Jira, Confluence, TestRail, Selenium (beginner), Playwright, ClickUp, Azure DevOps, Figma, Softr Studio, Mailchimp, Canva, Bolt AI Builder, Lovable, Webflow

API Testing: RESTful APIs using Insomnia, Postman

Programming Knowledge: Python (basic), HTML, TypeScript, No-code development

OS & Platforms: Windows, Linux (basic), Microsoft Office Suite, SQL (MySQL), Airtable

Methodologies: Agile, Scrum

Professional Experience

Software Tester – VTXRM – Software Factory

Lisbon, Portugal | Jul 2023 – Jul 2025

- Designed and executed manual tests aligned with software requirements and User Stories
- Reported and tracked defects using Visual Studio
- Collaborated with developers in Agile ceremonies
- Participated in regression, integration, exploratory testing, automation testing (Beginner level)

Software Tester – Capgemini Engineering

Lisbon, Portugal | Feb 2022 – Jun 2023

- Developed test cases from user stories and technical specs
- Executed functional and UI tests across various environments (Web, Android and iOS)
- Contributed to test documentation and walkthroughs

Helpdesk Intern – A2IT

Almada, Portugal | Oct 2021 – Jan 2022

- Provided technical support and managed user tickets
- Assisted in system maintenance and user relations

Education & Training

Technological Specialization in No-Code Programming

Centro de Formação do Vila Nova de Gaia, Portugal | EQF Level 5 | Jul–Dec 2025 (350H)

Technological Specialization in Networks and Computer Systems

Centro de Formação do Seixal, Portugal | EQF Level 5 | 2020–2021

ISTQB Foundation Level Training

Certification planned: December 2025

Languages

- Portuguese: Native
- English: B2 (Listening & Reading), B1 (Speaking & Writing)

Additional Experience & Volunteering

Event Manager (self-employed): Coordination, negotiation, planning

Customer-facing roles in retail, support, and logistics

Volunteer for animal welfare and community donation initiatives

