

[VA.gov home](#) [Resources and Support](#) [Claim Status Tool FAQs](#)

Claim status tool FAQs

Find out what kind of information you can get from our claim status tool. And learn how to use the tool to upload new evidence to support your pending claim.

 [Check your VA claim status](#)

How can I find out the status of my claim, decision review, or appeal?

You can check the status of your VA claim, decision review, or appeal online right now.

[Check your VA claim status \(https://www.va.gov/claim-or-appeal-status/\)](https://www.va.gov/claim-or-appeal-status/)

You'll need to sign in first with **Login.gov** or **ID.me**. If you don't have either of these accounts, you can create a free account now.

[Sign in or create an account \(https://www.va.gov/?next=/profile/\)](https://www.va.gov/?next=/profile/)

If you need help, please call us at [800-827-1000](tel:800-827-1000) ([TTY: 711](tel:711)). We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

What kind of information can I get from VA.gov's claim status tool?

You can find out where your claim, decision review, or appeal is in our review process.

You can also check these details:

- Any evidence you've filed online to support your initial claim
- Any additional evidence we've requested from you
- Your claim, decision review, or appeal type
- What you've claimed

And you can use the tool for these actions:

- To upload evidence for an initial claim (you can't use this tool to upload evidence for a decision review or an appeal)
- To download decision letters for certain types of claims, decision reviews, and appeals

Note: The claim status tool won't show documents you brought to us in person or sent by mail or fax. It also won't show documents that we've restricted to protect your or someone else's privacy.

Can the tool tell me when I'll receive a decision letter?

The claim status tool won't provide an exact date. But if the status is "complete," this means we've already mailed your letter. It will take 7 to 10 business days to arrive from the date we mailed it.

If you don't receive your letter within 10 days, call us at [800-827-1000](tel:800-827-1000) (TTY: [711](tel:711)). We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

For some types of claims, decision reviews, and appeals, you can also download your decision letter in the tool as soon as it's ready.

What types of claims can I track online?

You can use our claim status tool to check the status of a VA claim for compensation. This includes claims for automobile or clothing allowance, pension benefits, and Aid and Attendance. You can also check the status of your VA health care or GI Bill claim.

[Find out what types of claims you can track online](#)

<https://www.va.gov/claim-or-appeal-status/#what-types-of-claims-and-appeal>.

Can I upload new evidence online?

Yes. You can use the claim status tool to upload new evidence. From the Files tab, under “Additional evidence,” click the **Add Files** button to submit more evidence.

Note: You can’t use this tool to file a claim. Please don’t upload claim forms here.

We accept these file types: PDF, GIF, JPEG, BMP, and TXT. The maximum file size is 25 MB. If you can’t upload your additional evidence because the file is bigger than 25 MB, please mail it to us instead. You can send it to the same address where you mailed your claim.

You can also bring your additional evidence to a regional office near you.

[Find a VA regional office near you](#) (<https://www.va.gov/find-locations/>).

If you need help, you can call us at [800-827-1000](tel:800-827-1000) (TTY: [711](tel:711)). We’re here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Tags [All Veterans \(https://www.va.gov/resources/tag/all-veterans\)](https://www.va.gov/resources/tag/all-veterans)

[Claims and appeals status \(https://www.va.gov/resources/tag/claims-and-appeals-status\)](https://www.va.gov/resources/tag/claims-and-appeals-status)

How do you rate your experience on this page?

☐ Good

☐ Bad

[Submit feedback](#)

Related information

[What your claim status means](#)

[How to check your VA claim, appeal, or decision review status online](#)

VA benefits

[Health care](#)

Apply for VA health care, find out how to access services, and manage your health and benefits online.

[Disability](#)

File a claim for disability compensation for conditions related to your military service, and manage your benefits over time.

[Decision reviews and appeals](#)

If you disagree with a VA claim decision, you can request a decision review. Decision review replaces the old (“legacy”) VA appeals process.

Need more help?

MyVA411 main information line: [800-698-2411](tel:800-698-2411)

Last updated: June 2, 2023

