

Connector Error Codes

- 900 Success
- 901 Unauthorized
- 902 Unknown Error format received from acquirer
- 903 PBP service internal error
- 904 PBP request time out
- 905 Invalid request - Connector request is empty
- 906 Invalid request - Transaction data is empty
- 907 Invalid request - Card data is empty
- 908 Invalid request - Customer data is empty
- 909 Invalid Request - PbP amount is empty
- 910 Invalid request - Currency type is empty
- 911 Invalid request - Transaction data is empty
- 912 Invalid request - Card last 4 digits is empty
- 913 Invalid request - Mobile no. is empty
- 914 Invalid request - Currency value is empty
- 915 Invalid request - Currency code is empty
- 916 Invalid request - Inquiry type is empty
- 917 Invalid request - Merchant data is empty
- 918 Invalid request - Merchant TID is empty
- 919 Points issuer response : Invalid card details
- 920 Points issuer response : Invalid card BIN
- 921 Points issuer response : Card not found
- 922 Points issuer response : Mobile no. is invalid

-923 Points issuer response : Threshold redemption value not met

-924 Points issuer response : Tenant not allowed for this bank

-925 Points issuer response : Merchant not allowed for this bank

-926 Points issuer response : Duplicate request or order ID

-927 Points issuer response : Invalid merchant TID

-928 Points issuer response : Invalid bank txn ID

-929 Points issuer response : Maximum OTP count reached

-930 Points issuer response : OTP resend not allowed

-931 Points issuer response : OTP sending failed

-932 Points issuer response : Invalid OTP

-933 Points issuer response : Order creation failed

-934 Points issuer response : Payment failed

-935 Points issuer response : Order confirmation failed

-936 Points issuer response : Checking refundable balance not allowed for this
txn

-937 Points issuer response : Internal error

-938 Points issuer response : Invalid refund amount

-939 Points issuer response : Txn confirmation not allowed due to status change
or time out

-940 Points issuer response : Txn refund not allowed due to status change

-941 Points issuer response: Tenant not configured

-942 Points issuer response : Tenant and merchant TID not mapped

-943 Invalid request - Program Data is empty

- 944 Invalid request - Program Code is empty
- 945 Invalid request - Invoice amount is empty
- 946 Invalid response - No refund with given pbp transaction id
- 947 Invalid response - No acquirer response received

Gateway Error Codes

- 601 Failure
- 602 Duplicate request
- 603 Invalid request : Blocked amount mismatch
- 604 Invalid Request - PL Tenant ID is missing in header
- 605 Invalid Request - PL Tenant ID is invalid in header
- 606 Invalid Request - Tenant Merchant ID is missing in header
- 607 Invalid Request - PL tenant and merchant not configured
- 608 Invalid Request - PL tenant is not configured
- 609 Invalid Request - All required fields are not present
- 610 Merchant ID missing in merchant onboarding request
- 611 Merchant name missing in merchant onboarding request
- 612 Respective acquirer not configured for PL merchants
- 613 Invalid request - Correlation ID missing in header
- 614 Merchant not onboarded on PbP platform
- 615 Invalid Request - Block points request is empty
- 616 Invalid request - Card data is empty
- 617 Invalid request - Card number is empty

- 618 Invalid Request - Acquirer data is empty
- 619 Invalid request - Acquirer code is empty
- 620 Invalid request - Program code is empty
- 621 Invalid Request - Acquirer data is incorrect
- 622 Invalid Request - Given Merchant ID is not found
- 623 Invalid request - Merchant is not configured
- 624 Invalid request - Acquirer is not configured
- 625 Invalid request - Funding type is empty
- 626 Invalid request - Issuer name is empty
- 627 Invalid Request - PbP amount is empty
- 628 Invalid request - empty void request
- 629 Invalid request - Transaction Data is empty
- 630 Invalid request - Payment Id is empty
- 631 Void operation not allowed for this txn
- 632 Invalid request - Client Transaction Id is empty
- 633 Invalid request - PBP Transaction Id not found
- 634 parent (INR) txn ID not found
- 635 Audit txn ID not found in DB
- 636 Invalid request - Refund req is empty
- 637 Invalid Request : Transaction is already refunded
- 638 Invalid Request: Refund amount is greater than transaction amount
- 639 Invalid Request : Invalid Refund Amount
- 640 Invalid Request: Refund not allowed in current txn status
- 641 Invalid Request: Client txn ID does not exist

- 642 Invalid Request: Inquiry not allowed on this client txn ID
- 643 Invalid request - Inquiry request is empty
- 644 No balance found for given programs
- 645 Program code not found
- 646 PBP service internal error
- 647 PBP service internal error
- 648 Invalid request - Capture request is empty
- 649 Invalid Request - Mobile cannot be empty
- 650 Invalid Request - Mobile is invalid
- 651 Invalid Request - Card Number and Card last 4 digits both cannot be empty
- 652 Invalid Request - Card Number is invalid
- 653 Invalid Request - Card Number should be minimum 16 digit
- 654 Invalid Request - Card last 4 digits is invalid
- 655 Invalid Request - Sub client id is invalid
- 656 Invalid Request - Acquirer name is invalid
- 657 Invalid Request - Status is invalid
- 658 Invalid request - Inquiry type is empty
- 659 Invalid request – Card number is required, if acquirer program data, funding type and issuer name is empty
- 660 Invalid request - Transaction does not belong to merchant
- 661 Not Valid Transaction
- 662 Capture Not Allowed
- 663 Inquiry not allowed with given inquiry type

- 664 Error during card hash generation
- 665 Invalid card number
- 691 PBP service internal error
- 692 PBP service internal error
- 693 Merchant creation failure
- 694 Acquirer registration failure
- 695 Merchant update failure
- 696 PBP Gateway internal error

Payment Processor Error Codes

- 701 Acquirer data is invalid
- 702 Block request is empty
- 703 Primary Pinepg id is empty
- 704 Transaction amount is empty
- 705 Currency is empty
- 706 Card number is empty
- 707 Mobile number is empty
- 708 Card last 4 digit is empty
- 709 Program code is empty
- 710 Acquirer code is empty
- 711 Acquirer name is empty
- 712 Points redemption data is empty
- 713 PBP Pine Pg Transaction Id not found
- 714 Audit Transaction Id not found

- 715 Primary Pine Pg Transaction Id not found
- 716 Capture request is empty
- 717 Void request is empty
- 718 Void is not allowed
- 719 Capture request is empty
- 720 Inquiry is not allowed
- 721 Capture Not Allowed
- 722 Pine Pg Transaction Id is invalid
- 723 Refund amount is invalid.
- 724 Transaction already refunded
- 725 Correlation id is empty
- 726 Merchant id is Invalid
- 727 Transaction does not belong to merchant
- 728 Unique merchant transaction Id is invalid
- 729 Merchant not configured
- 791 Internal timeout
- 792 Update failed, identity column not found
- 793 Transaction Insertion failure
- 794 Audit Insertion failure