

Maria				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Select any meal from the home page	Homepage>selected meal	User easily picked a meal from the list of available meal options	"This looks nicely layed out and easy on the eye to read, glad its not congested"	1
Prompt 2: Customise the meal with your necessary preferences and add it to your shopping bag	N/A	User was able to make the necessary customisation to their meal and add extras to it	"I like this, I am not a fan of onions and glad I can have them removed"	1
Prompt 3 : Make a selection on weather you want to continue shopping for more meals	Homepage>selected meal>checkout/continue	No issues here has they continued to checkout	"Little unnecessary for me but I understand why its here"	1
Prompt 4 : Are there any changes you want to make to the meal, remove food, add more checkout	Homepage>selected meal>checkout> Order details	User was able to confirm the items they put on the cart. Had an issue with not being able to add a quantity number to the item they added to prevent them from going through the order process again	"Wish I could add a quantity for this meal so that I don't have to go through the process again for the same meal"	1
Prompt 4 : Fill in necessary payment options and delivery or pickup info and place order	Homepage>selected meal>checkout> Order details> payment info	User had no problem making a selection and filling out payment info	"I like this, glad there is a cash option available"	1
Additional Notes: Add any notes about what the participant shares after the tasks are complete.				

Anna				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Select any meal from the home page	Homepage> selected meal	User selected meal with no issue	"Looks simple"	1
Prompt 2: Customise the meal with your necessary preferences and add it to your shopping bag	N/A	Didn't customise much, went with default options	"Nice options but looks good, wonder what happens if I add this to the cart, because I want to look at other meals"	1
Prompt 3 : Make a selection on weather you want to continue shopping for more meals	Homepage> selected meal>checkout/continue> Homepage	Went back to continue browsing more food	"Glad this was here I wondered if I could go back after adding food"	1
Prompt 4 : Are there any changes you want to make to the meal, remove food,add	N/A	N/A	N/A	3
Prompt 4 : Fill in necessary payment options and delivery or pickup info and palce order	Homepage>order details(cart icon)>payment	Had no issue finding the cart icon to checkout after browsing other foods and not adding them, liked the cash only option. Hoped there were other payment options like Apple pay,Venmo and Paypal	"Wish there were more payment options"	1
Additional Notes: Add any notes about what the participant shares after the tasks are complete.				

Jim

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Select any meal from the home page	Homepage>Selected meal	Found it hard to select meal and read whats on the screen. Had issue deciding wether to click the recommended meals or pick from the list	"It's hard for me to read some of this smaller text, should I click a meal or the recommended"	2
Prompt 2: Customise the meal with your necessary preferences and add it to your shopping bag		Liked the customisation part of the meal, wish there was a notes section.	"I like to customise, wish there was a notes section so I can specify a few things on how the meal should be delivered"	2
Prompt 3 : Make a selection on weather you want to continue shopping for more meals	Homepage>Selected meal>checkout/continue	N/A	n/a	1
Prompt 4 : Are there any changes you want to make to the meal, remove food,add more checkout	Homepage>Selected meal>checkout/continue>order details	Read through the items ordered thoroughly	"Glad this is here and can confirm what I am getting, nearly forgot what I had put in the bag, haha"	1
Prompt 4 : Fill in necessary payment options and delivery or pickup info and palce order	Homepage>Selected meal>checkout/continue>order details> payment	Was able to input address and card info. looked for a selection to remember this info	"I sure do wish there was a way this info was saved so I don't have to input this info again.	1
Additional Notes: Add any notes about what the participant shares after the tasks are complete.				

Jorge

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Select any meal from the home page	Homepage> Selected meal	Pressed the arrows on the recommended meals carousal and selected one	"First time eating here, glad they have a recommended food option.Wonder if these are the frequently ordered"	1
Prompt 2: Customise the meal with your necessary preferences and add it to your shopping bag	N/A	Enjoyed customising their meals. Wondered if there was a note section to add some more extras not on list	"Glad I can customise, but I do need a notes section to request extras that I heard about but not on the list"	1
Prompt 3 : Make a selection on weather you want to continue shopping for more meals	Homepage> Selected meal > checkout/continue	Had no issue with this page, they continued to checkout	N/A	1
Prompt 4 : Are there any changes you want to make to the meal, remove food,add more checkout	Homepage> Selected meal > checkout/continue>order details	Was able to find their way around, but was looking for a button to go back to menu instead of pressing the back button	"Wish there was a way to go back to the menu, instead of pressing the back button which I have issues with on my phone"	1
Prompt 4 : Fill in necessary payment options and delivery or pickup info and palce order	Homepage> Selected meal > checkout/continue>order details> payment details	Navigated easily here, filled out information with no trouble	"That was easy to fill out, like the cash option. I wish I could set the time I wanted to come pick it up	1
Additional Notes: Add any notes about what the participant shares after the tasks are complete.				

Seth				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Select any meal from the home page	HomePage> selected meal	Had difficulty selecting meal of a given category	"Wish there was a way for me to easily jump to a section of meals I would want"	2
Prompt 2: Customise the meal with your necessary preferences and add it to your shopping bag	N/A	customised easily, wanted more options, had questions on certain items and ingredients	"I sure do like this stuff, but it's so limited and I had questions about some ingredients used. Wish there was a notes section"	2
Prompt 3 : Make a selection on weather you want to continue shopping for more meals	HomePage> selected meal> Checkout/continue	Understood decision to make	"That's pretty cool, other apps would take me straight to checkout"	1
Prompt 4 : Are there any changes you want to make to the meal, remove food,add	HomePage> selected meal> Checkout/continue> order details	went through order, made sure prices matched up, looked for hidden costs or expenses	"I sure do like this layout, glad there are no hidden expenses to my bill"	1
Prompt 4 : Fill in necessary payment options and delivery or pickup info and place order	HomePage> selected meal> Checkout/continue> order details>payemt details	Filled in info easily, wanted to use cash for delivery option	"I was hoping there was a pay with cash option for delivery, but that's only available with pickup"	1
Additional Notes: Add any notes about what the participant shares after the tasks are complete.				