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PAUL KING'ORI MAIGWA

PROFILE

Dedicated and results-oriented ICT professional with a strong foundation in managing and optimizing IT operations. Possessing comprehensive experience in troubleshooting, software development, hardware, network and data management, I excel in identifying operational needs and implementing effective solutions to enhance organizational performance. I am adept at driving projects that align IT strategies with business objectives. My commitment to delivering high-quality technical support and developing innovative systems ensures a positive impact on organizational goals while fostering efficiency and productivity.

SKILLS

Software Development (Java, C, C++, Python, JavaScript, HTML, PHP)

Network Management

IT Support and Troubleshooting

Data Collection and Analysis

Project Management

Communication and Collaboration Skills

WORK HISTORY

[ICT OFFICER, GREEN VALLEY MILLERS, MAY 2024 – PRESENT]

KEY ACHIEVEMENTS AND CONTRIBUTIONS.

- Developing and maintaining the company website, improving online presence and customer engagement.
- Providing technical support and optimized software usage.
- Training staff on effective use of software and systems.
- Introducing automated reporting systems, reducing manual workload and ensuring timely reporting
- Streamlining the company database ensuring proper stock management using Sage software to track and record inventory in real-time.

[AGRIPRENEUR ENUMERATOR, KUCCPS, NOVEMBER 2023]

KEY ACHIEVEMENTS AND CONTRIBUTIONS.

- Conducted digital surveys and interviews using data collection applications.
- Implemented real-time data reporting, allowing for quicker analysis and decision-making.
- Analysed agricultural data to identify trends in crop yields and market conditions.
- Ensured data accuracy by adopting digital validation techniques during data entry.
- Increased data collection efficiency by training farmers on using digital tools for input.
- Integrated collected data into a central system for easy access and reporting, enhancing data-driven insights for stakeholders.

[ICT ATTACHMENT, NYERI COUNTY GOVERNMENT, MAY – JULY 2023]

KEY ACHIEVEMENTS AND CONTRIBUTIONS

- Managed the county website ensuring it was up to date
- Provided technical support for resolving hardware, software, and network issues.
- Assisted in troubleshooting IT-related problems, reducing downtime.
- Enhanced user satisfaction by resolving technical issues quickly and effectively.
- Supported network setup and configuration.
- Assisted in software installations and updates.
- Participated in system performance monitoring.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE

Dedan Kimathi University of Technology

2020 - 2024

REFEREES

Mr. Martin Wachira

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