

Summary

This analysis is done for X Education and to find ways to get more industry professionals to join their courses. The basic data provided gave us a lot of information about how the potential customers visit the site, the time they spend there, how they reached the site and the conversion rate.

The following are the steps used:

1. Cleaning data:

The data was partially clean except for a few null values and the option select had to be replaced with a null value since it did not give us much information. Few of the null values were changed to 'not provided' so as to not lose much data. Although they were later removed while making dummies.

2. EDA:

A quick EDA was done to check the condition of our data. It was found that a lot of elements in the categorical variables were irrelevant. The numeric values seems good.

3. Dummy Variables:

The dummy variables were created and later on the dummies with 'not provided' elements were removed. For numeric values we used the MinMaxScaler.

4. Model Building:

Firstly, RFE was done to attain the top 20 relevant variables. Later the rest of the variables were removed manually depending on the VIF values and p-value (The variables with $VIF < 5$ and $p\text{-value} < 0.05$ were kept).

5. Model Evaluation:

A confusion matrix was made. Later on the optimum cut off value (using ROC curve) was used to find the accuracy which came out to be 81%, sensitivity around 67% and specificity 89% .

6. Prediction:

Prediction was done on the test data frame and with an optimum cut off as 0.35 with accuracy, sensitivity and specificity of 81%.

7. Precision – Recall:

This method was also used to recheck and a cut off of 0.41 was found with Precision around 75% and recall around 77% on the test data frame.

It was found that the variables that mattered the most in the potential buyers are (In descending order):

1. The total time spend on the Website.
2. Total number of visits.
3. When the lead source was:
 - a. Google
 - b. Direct traffic
 - c. Organic search
 - d. Olark Chat
4. When the last activity was:
 - a. Page visited on website
 - b. Email opened
 - c. Convert to Lead
5. When the lead origin is Lead add format.
6. When their current occupation is as a working professional.

Keeping these in mind the X Education can flourish as they have a very high chance to get almost all the potential buyers to change their mind and buy their courses.