

Housing Resources For the Elderly in Philadelphia

QUICK REFERENCE GUIDE July 2014

**Philadelphia Corporation for Aging
642 North Broad Street
Philadelphia, PA 19130
215-765-9000
www.pcacares.org**

This Quick Reference Guide is a handy listing of the many programs described more fully in PCA's web directory at www.pcacares.org.

The web directory contains more detailed descriptions of the programs listed here, as well as additional resources, including a comprehensive list of subsidized buildings and public housing serving the elderly.

Information about resources is also available from the Senior Helpline at PCA (215-765-9040).

First Places to Go for Help

Philadelphia Corp. for Aging (PCA) Helpline.....	215-765-9040
	TDD: 215-765-9041
	www.pcaphl.org
First Call for Help (United Way).....	215-568-3750
CARIE (Center for Advocacy for the Rights and Interests of the Elderly).....	215-545-5728
Neighborhood Energy Centers (NECs) – ECA....	215-988-0929
The Home Finder (PHDC).....	215-576-1150, ext. 4
	www.newsontap.org
AARP.....	1-888-687-2277
	www.aarp.org
PA Department of Aging.....	1-717-783-1550
	www.aging.state.pa.us
	Email: aging@state.pa.us

Translation/Interpreter Services for a Non-English Speaking Client

Spanish.....	215-329-5660
Russian, French, Portuguese, Lao.....	215-832-0900
Polish.....	215-923-1900
Ukrainian and Russian.....	215-856-7314
Fee-paid interpreters.....	215-893-8400

Homeownership: Helping Your Client Hold On To His/Her Home

Angie's List (www.angieslist.com).....	1-888-888-5478
Basic Systems Repair Program.....	215-448-2160
Bureau of Consumer Protection.....	215-560-2414
Code Violation Resolution Unit.....	215-686-8686
Contractor Referral Service: HomeNet Solutions, Inc.	215-653-7130
Emergency Heater Repair Hotline.....	215-568-7190
Gas Discount (Senior Citizen Discount).....	215-235-1000
Home Equity Conversion Mortgages (HUD).....	1-800-225-5342

Homeownership: continued

Homeowner's Emergency Loan Program.....	215-685-4901
Homeowner's Emergency Mortgage Assistance Program.....	1-800-342-2397
Housing Code Enforcement.....	215-686-2463
Insurance Placement Facility of PA (FAIR PLAN).....	215-629-8800
Keystone Renovate and Repair Program (loans).....	1-800-822-1174
Mini-PHIL Loan.....	215-851-1854
PHIL-Plus Home Improvement Loan Program.....	215-851-1740
Property Tax Freeze.....	215-686-6442
Property Tax Installment Payments.....	215-686-6442
Property Tax/Rent Rebate Program.....	215-560-2056
Realtors – Greater Phila. Assoc. of Realtors.....	215-423-9381
SHARP Program (minor home repairs)	215-765-9040
Vector Control Services (Rat Control).....	215-685-9000
Vector Control Services (Insects).....	215-685-9027
Vector Control Services (Animal Bites).....	215-685-9010
Vector Control Services (Animal Control).....	215-385-3800
Water Bill Discount for Elderly.....	215-686-6880

Rental Housing

Bankruptcy/Credit.....	215-227-2400
Fair Housing Commission.....	215-686-4670
Finding Available Accessible Housing.....	215-576-1150 ext. 4
Gas Discounts.....	215-235-1000
Housing Discrimination Information (HUD).....	1-888-799-2085
Legal Services for Tenants.....	215-981-3700
Obtaining a Senior Citizen Public Housing Unit.....	215-684-4000
Rent Rebate Program.....	215-560-2056
Rental Assistance, Housing Choice Voucher Program.....	215-684-4300
Tenant Complaints.....	1-800-685-8470
Tenant Organizing and Counseling.....	215-940-3912
Water Bill Discounts.....	215-686-6880

Home Modification Programs

Adaptations to Homes of People w/Physical Disabilities..	215-448-2160
Keystone Renovate and Repair Program (loans).....	1-800-822-1174
Mini-PHIL Home Improvement Loan.....	215-851-1854
MS Society's Modifications Assistance Grant.....	1-800-344-4867
Pennsylvania Assistive Technology Foundation.....	1-888-744-1938
Pennsylvania Initiative on Assistive Technology.....	1-800-204-7428
Philadelphia Vistability (accessibility modifications).....	(Web Only)
www.philadelphiavistability.com	
PHIL-Plus Home Improvement Loan Program.....	215-851-1740
Rebuilding Together – Philadelphia.....	215-568-5044
SHARP Program (minor home repairs)	215-765-9040

Housing Alternatives: Other Options for Your Client

Domiciliary Care Program.....	215-765-9000 x4309
PCA Care In-Home Programs.....	215-765-9040
Home Equity Conversion Mortgages.....	1-800-225-5342
Referrals for People with Mental Disabilities.....	215-386-3838, x366

Utility and Weatherization Assistance: Helping Your Clients Stay Warm or Cool

Community Legal Services – Energy Project.....	215-981-3700
Coordinated Services – NECs (ECA).....	215-988-0929
Crisis Program (ECA).....	215-587-0060
Electricity Cost Assistance (CAP).....	1-800-774-7040
First Call For Help (211).....	215-568-3750
Heater Hotline Program.....	215-568-7190
Low-Income Home Energy Assistance Program (LIHEAP).....	215-560-1583
Low-Income Usage Reduction Program (LIURP).....	1-800-675-0222
Natural Gas Cost Assistance Programs (CRP).....	215-235-1000

Utility and Weatherization Assistance: continued

PECO CARES.....	1-800-774-7040
PGW Conservation Works Program.....	215-988-0929
Utility Emergency Services Fund (UESF).....	215-972-5170
Telephone Assistance.....	1-800-782-1110
Water Conservation Assistance Program (CAP).....	215-988-0929
Water Revenue Assistance (WRAP).....	215-686-6880
Weatherization Assistance Programs.....	215-448-2160

How To Resolve Disputes

Community Legal Services.....	215-981-3700
Dispute Resolution Program (Phila. Municipal Court)....	215-686-2971
Elderly Law Project – Community Legal Services.....	215-227-2400
Elderly Law Project – Temple Univ. School of Law.....	215-204-6887
Fair Housing Enforcement Center.....	215-861-7646
Mayor's Office of Consumer Affairs.....	215-686-7598
Landlord – Tenant Issues – Housing Court.....	215-686-7987
Housing Discrimination Information.....	1-888-799-2085
Lawyer Referral and Information Service.....	215-238-6333
Pennsylvania Human Relations Commission.....	215-560-2496
Philadelphia Commission on Human Relations.....	215-686-4670
Philadelphia VIP (pro bono legal services).....	215-523-9550
Relocation Services.....	215-209-8627
SeniorLaw Center.....	215-988-1244
Small Claims Court (Phila. Municipal Court).....	215-686-7987
Tangled Title Project at VIP.....	215-523-9550

Services for the Homeless

Day Centers (Phila. Committee to End Homelessness).....	215-232-2300
Homeless Advocacy Project.....	215-532-9595
Legal Services.....	215-981-3700
Meals (Phila. Committee to End Homelessness).....	215-232-2300
Temporary Shelter.....	215-232-1984
Temporary Shelter/Adult Protective Services Office of Supportive Housing (OSH) Administration.....	215-686-7175

Community Education and Advocacy

Advocacy for the Elderly – CARIE.....	215-545-5728
Advocacy in Boarding/Nursing Homes.....	215-545-5724
Center for Advocacy for the Rights and Interests of the Elderly (CARIE).....	215-545-5728
Neighborhood Issues (Philly 311)	215-686-8696
Ombudsman Program (CARIE).....	215-545-5724
Philadelphia Corporation for Aging.....	215-765-9040
Philadelphia Housing Counselors for Seniors Group.....	215-765-9000, ext. 5217
Philadelphia Seniors & Housing Interest Group.....	215-765-9000, ext. 5072
Save Your Home Philly Hotline.....	215-334-4663
Tenant Advocacy /Tenant Union Representation Network.....	215-940-3900