

```
In [10]: import pandas as pd
```

```
In [11]: #Loading the datasets
transactions = pd.read_excel('QVI_transaction_data.xlsx')
customers = pd.read_csv('QVI_purchase_behaviour.csv')

# Displaying a few rows
transactions.head()
```

```
Out[11]:
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES
0	43390	1	1000	1	5	Natural Chip Compny SeaSalt175g	2	6.0
1	43599	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3
2	43605	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9
3	43329	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	15.0
4	43330	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpno Chili 150g	3	13.8

```
In [12]: transactions.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 264836 entries, 0 to 264835
Data columns (total 8 columns):
#   Column          Non-Null Count  Dtype
---  -
0   DATE             264836 non-null int64
1   STORE_NBR        264836 non-null int64
2   LYLTY_CARD_NBR   264836 non-null int64
3   TXN_ID           264836 non-null int64
4   PROD_NBR         264836 non-null int64
5   PROD_NAME        264836 non-null object
6   PROD_QTY         264836 non-null int64
7   TOT_SALES        264836 non-null float64
dtypes: float64(1), int64(6), object(1)
memory usage: 16.2+ MB
```

```
In [13]: #The date is not readable for our analysis, I am therefore changing its datatype to a more readable data type for analysis.
```

```
In [14]: transactions['DATE'] = pd.to_datetime(transactions['DATE'], unit='D', origin='1899-12-30')

transactions.head()
```

Out [14]:

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES
0	2018-10-17	1	1000	1	5	Natural Chip Compny SeaSalt175g	2	6.0
1	2019-05-14	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3
2	2019-05-20	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9
3	2018-08-17	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	15.0
4	2018-08-18	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpno Chili 150g	3	13.8

In [15]:

transactions['PROD_NAME'].unique()

```

Out[15]: array(['Natural Chip      Compny SeaSalt175g',
                'CCs Nacho Cheese    175g',
                'Smiths Crinkle Cut   Chips Chicken 170g',
                'Smiths Chip Thinly   S/Cream&Onion 175g',
                'Kettle Tortilla ChpsHny&Jlpno Chili 150g',
                'Old El Paso Salsa    Dip Tomato Mild 300g',
                'Smiths Crinkle Chips Salt & Vinegar 330g',
                'Grain Waves          Sweet Chillli 210g',
                'Doritos Corn Chip Mexican Jalapeno 150g',
                'Grain Waves Sour    Cream&Chives 210G',
                'Kettle Sensations   Siracha Lime 150g',
                'Twisties Cheese    270g', 'WW Crinkle Cut      Chicken 175g',
                'Thins Chips Light&  Tangy 175g', 'CCs Original 175g',
                'Burger Rings 220g', 'NCC Sour Cream &    Garden Chives 175g',
                'Doritos Corn Chip Southern Chicken 150g',
                'Cheezels Cheese Box 125g', 'Smiths Crinkle      Original 330g',
                'Infzns Crn Crnchers Tangy Gcamole 110g',
                'Kettle Sea Salt      And Vinegar 175g',
                'Smiths Chip Thinly  Cut Original 175g', 'Kettle Original 175g',
                'Red Rock Deli Thai  Chillli&Lime 150g',
                'Pringles Sthrn FriedChicken 134g', 'Pringles Sweet&Spcy BBQ 134g',
                'Red Rock Deli SR    Salsa & Mzzrlla 150g',
                'Thins Chips          Originl saltd 175g',
                'Red Rock Deli Sp    Salt & Truffle 150G',
                'Smiths Thinly      Swt Chli&S/Cream175G', 'Kettle Chillli 175g',
                'Doritos Mexicana    170g',
                'Smiths Crinkle Cut   French OnionDip 150g',
                'Natural ChipCo      Hony Soy Chckn175g',
                'Dorito Corn Chp     Supreme 380g', 'Twisties Chicken270g',
                'Smiths Thinly Cut    Roast Chicken 175g',
                'Smiths Crinkle Cut   Tomato Salsa 150g',
                'Kettle Mozzarella   Basil & Pesto 175g',
                'Infuzions Thai SweetChili PotatoMix 110g',
                'Kettle Sensations   Camembert & Fig 150g',
                'Smith Crinkle Cut    Mac N Cheese 150g',
                'Kettle Honey Soy     Chicken 175g',
                'Thins Chips Seasonedchicken 175g',
                'Smiths Crinkle Cut   Salt & Vinegar 170g',
                'Infuzions BBQ Rib    Prawn Crackers 110g',
                'GrnWves Plus Btroot & Chillli Jam 180g',
                'Tyrrells Crisps      Lightly Salted 165g',
                'Kettle Sweet Chillli And Sour Cream 175g',
                'Doritos Salsa        Medium 300g', 'Kettle 135g Swt Pot Sea Salt',
                'Pringles SourCream   Onion 134g',
                'Doritos Corn Chips   Original 170g',
                'Twisties Cheese      Burger 250g',
                'Old El Paso Salsa    Dip Chnky Tom Ht300g',
                'Cobs Popd Swt/Chlli  &Sr/Cream Chips 110g',
                'Woolworths Mild      Salsa 300g',

```

```

'Natural Chip Co      Tmato Hrb&Spce 175g',
'Smiths Crinkle Cut  Chips Original 170g',
'Cobs Popd Sea Salt  Chips 110g',
'Smiths Crinkle Cut  Chips Chs&Onion170g',
'French Fries Potato Chips 175g',
'Old El Paso Salsa  Dip Tomato Med 300g',
'Doritos Corn Chips  Cheese Supreme 170g',
'Pringles Original  Crisps 134g',
'RRD Chilli&        Coconut 150g',
'WW Original Corn   Chips 200g',
'Thins Potato Chips Hot & Spicy 175g',
'Cobs Popd Sour Crm &Chives Chips 110g',
'Smiths Crnkle Chip Orgnl Big Bag 380g',
'Doritos Corn Chips Nacho Cheese 170g',
'Kettle Sensations  BBQ&Maple 150g',
'WW D/Style Chip    Sea Salt 200g',
'Pringles Chicken   Salt Crips 134g',
'WW Original Stacked Chips 160g',
'Smiths Chip Thinly  CutSalt/Vinegr175g', 'Cheezels Cheese 330g',
'Tostitos Lightly    Salted 175g',
'Thins Chips Salt &  Vinegar 175g',
'Smiths Crinkle Cut  Chips Barbecue 170g', 'Cheetos Puffs 165g',
'RRD Sweet Chilli & Sour Cream 165g',
'WW Crinkle Cut      Original 175g',
'Tostitos Splash Of  Lime 175g', 'Woolworths Medium Salsa 300g',
'Kettle Tortilla ChpsBtroot&Ricotta 150g',
'CCs Tasty Cheese    175g', 'Woolworths Cheese Rings 190g',
'Tostitos Smoked     Chipotle 175g', 'Pringles Barbeque 134g',
'WW Supreme Cheese   Corn Chips 200g',
'Pringles Mystery     Flavour 134g',
'Tyrrells Crisps     Ched & Chives 165g',
'Snbts Whlgrn Crisps Cheddr&Mstrd 90g',
'Cheetos Chs & Bacon Balls 190g', 'Pringles Slt Vingar 134g',
'Infuzions SourCream&Herbs Veg Strws 110g',
'Kettle Tortilla ChpsFeta&Garlic 150g',
'Infuzions Mango     Chutny Papadums 70g',
'RRD Steak &         Chimuchurri 150g',
'RRD Honey Soy       Chicken 165g',
'Sunbites Whlegren   Crisps Frch/Onin 90g',
'RRD Salt & Vinegar  165g', 'Doritos Cheese Supreme 330g',
'Smiths Crinkle Cut  Snag&Sauce 150g',
'WW Sour Cream &OnionStacked Chips 160g',
'RRD Lime & Pepper   165g',
'Natural ChipCo Sea  Salt & Vinegr 175g',
'Red Rock Deli Chikn&Garlic Aioli 150g',
'RRD SR Slow Rst     Pork Belly 150g', 'RRD Pc Sea Salt 165g',
'Smith Crinkle Cut   Bolognese 150g', 'Doritos Salsa Mild 300g'],
dtype=object)

```

```
In [16]: #To remove salsa products
transactions = transactions [ ~transactions['PROD_NAME'].str.lower().str.contains('salsa')]
len(transactions)
```

Out[16]: 246742

```
In [17]: #finding the outlier based on how many packets were bought
transactions.sort_values(by= "PROD_QTY" , ascending = False).head(10)
```

Out[17]:

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES
69763	2019-05-20	226	226000	226210	4	Dorito Corn Chp Supreme 380g	200	650.0
69762	2018-08-19	226	226000	226201	4	Dorito Corn Chp Supreme 380g	200	650.0
135225	2019-05-15	46	46296	42138	81	Pringles Original Crisps 134g	5	18.5
69523	2019-05-15	71	71142	69852	96	WW Original Stacked Chips 160g	5	9.5
69502	2018-08-18	55	55144	49328	44	Thins Chips Light& Tangy 175g	5	16.5
69496	2018-08-15	49	49303	45789	14	Smiths Crnkle Chip Orgnl Big Bag 380g	5	29.5
69486	2019-05-16	45	45006	40460	37	Smiths Thinly Swt Chli&S/Cream175G	5	15.0
69483	2018-08-15	43	43126	39445	25	Pringles SourCream Onion 134g	5	18.5
69474	2018-08-18	33	33138	30332	68	Pringles Chicken Salt Crips 134g	5	18.5
69472	2018-08-17	32	32193	29196	110	WW Original Corn Chips 200g	5	9.5

```
In [18]: #removing the outlier by eliminating the customer with 200 purchases of chips
transactions = transactions[transactions['LYLTY_CARD_NBR'] != 226000]

transactions.sort_values(by="PROD_QTY", ascending=False).head()
```

Out[18]:

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES
80732	2019-05-18	49	49309	45816	30	Doritos Corn Chips Cheese Supreme 170g	5	22.0
17145	2018-08-16	202	202289	202104	42	Doritos Corn Chip Mexican Jalapeno 150g	5	19.5
117547	2019-05-19	81	81120	80285	46	Kettle Original 175g	5	27.0
99458	2018-08-17	138	138085	141016	40	Thins Chips Seasonedchicken 175g	5	16.5
28135	2018-08-20	51	51263	46961	3	Kettle Sensations Camembert & Fig 150g	5	23.0

```
In [19]: len(transactions)
```

Out[19]: 246740

```
In [20]: #looking for a missing date in the dataset
transactions['DATE'].nunique()
```

Out[20]: 364

```
In [21]: #One day is missing, but which day is it? Group the data by date so to count how many transactions happened each day
daily_sales = transactions.groupby('DATE').size()

#To show the days with the least number of transactions
daily_sales.sort_values().head()
```

```
Out[21]: DATE
2019-06-13    607
2018-09-22    609
2018-11-25    610
2018-10-18    611
2019-06-24    612
dtype: int64
```

```
In [22]: customers.head()
```

```
Out[22]:
```

	LYLTY_CARD_NBR	LIFESTAGE	PREMIUM_CUSTOMER
0	1000	YOUNG SINGLES/COUPLES	Premium
1	1002	YOUNG SINGLES/COUPLES	Mainstream
2	1003	YOUNG FAMILIES	Budget
3	1004	OLDER SINGLES/COUPLES	Mainstream
4	1005	MIDAGE SINGLES/COUPLES	Mainstream

```
In [23]: #To see all the different types of lifestages of the customers we have
customers['LIFESTAGE'].value_counts()
```

```
Out[23]: LIFESTAGE
RETIREES          14805
OLDER SINGLES/COUPLES  14609
YOUNG SINGLES/COUPLES  14441
OLDER FAMILIES     9780
YOUNG FAMILIES     9178
MIDAGE SINGLES/COUPLES  7275
NEW FAMILIES       2549
Name: count, dtype: int64
```

```
In [24]: # To See the spending categories in numbers
customers['PREMIUM_CUSTOMER'].value_counts()
```

Out[24]: PREMIUM_CUSTOMER
Mainstream 29245
Budget 24470
Premium 18922
Name: count, dtype: int64

```
In [25]: #In this part, I join the two datasets based on the loyalty card number as this is what both datasets have in common.

data = pd.merge(transactions, customers, on='LYLTY_CARD_NBR', how='left')

# Showing the first few rows of our new joined dataset
data.head()
```

Out[25]:

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES	LIFESTAGE	PREMIUM_CUSTOMER
0	2018-10-17	1	1000	1	5	Natural Chip Compny SeaSalt175g	2	6.0	YOUNG SINGLES/COUPLES	Premium
1	2019-05-14	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3	MIDAGE SINGLES/COUPLES	Budget
2	2019-05-20	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9	MIDAGE SINGLES/COUPLES	Budget
3	2018-08-17	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	15.0	MIDAGE SINGLES/COUPLES	Budget
4	2018-08-18	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpno Chili 150g	3	13.8	MIDAGE SINGLES/COUPLES	Budget

```
In [26]: data.isnull().sum()
```

```
Out[26]: DATE          0
        STORE_NBR      0
        LYLTY_CARD_NBR 0
        TXN_ID         0
        PROD_NBR       0
        PROD_NAME      0
        PROD_QTY       0
        TOT_SALES      0
        LIFESTAGE      0
        PREMIUM_CUSTOMER 0
        dtype: int64
```

```
In [27]: # Grouping by the customer types and sum up their total sales
sales_summary = data.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER'])['TOT_SALES'].sum().reset_index()

# Sorting it so the people who spend the most are at the top
sales_summary.sort_values(by='TOT_SALES', ascending=False)
```


Out [27]:

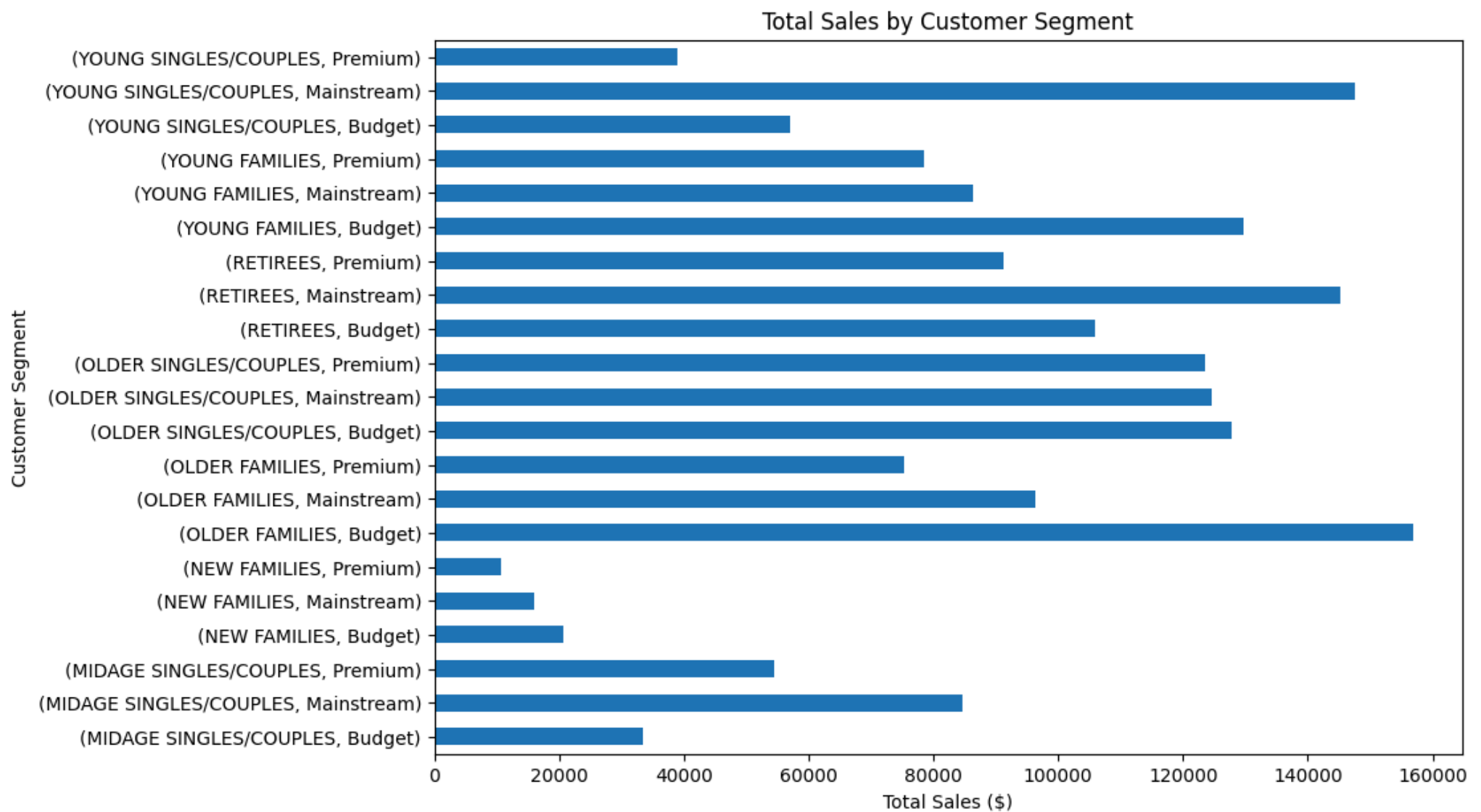
	LIFESTAGE	PREMIUM_CUSTOMER	TOT_SALES
6	OLDER FAMILIES	Budget	156863.75
19	YOUNG SINGLES/COUPLES	Mainstream	147582.20
13	RETIREEES	Mainstream	145168.95
15	YOUNG FAMILIES	Budget	129717.95
9	OLDER SINGLES/COUPLES	Budget	127833.60
10	OLDER SINGLES/COUPLES	Mainstream	124648.50
11	OLDER SINGLES/COUPLES	Premium	123537.55
12	RETIREEES	Budget	105916.30
7	OLDER FAMILIES	Mainstream	96413.55
14	RETIREEES	Premium	91296.65
16	YOUNG FAMILIES	Mainstream	86338.25
1	MIDAGE SINGLES/COUPLES	Mainstream	84734.25
17	YOUNG FAMILIES	Premium	78571.70
8	OLDER FAMILIES	Premium	75242.60
18	YOUNG SINGLES/COUPLES	Budget	57122.10
2	MIDAGE SINGLES/COUPLES	Premium	54443.85
20	YOUNG SINGLES/COUPLES	Premium	39052.30
0	MIDAGE SINGLES/COUPLES	Budget	33345.70
3	NEW FAMILIES	Budget	20607.45
4	NEW FAMILIES	Mainstream	15979.70
5	NEW FAMILIES	Premium	10760.80

In [28]: *#To plot the Lifestage and Premium category together*

```
import matplotlib.pyplot as plt

data.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER'])['TOT_SALES'].sum().plot(kind='barh', figsize=(10, 7))

plt.title('Total Sales by Customer Segment')
plt.xlabel('Total Sales ($)')
plt.ylabel('Customer Segment')
plt.show()
```



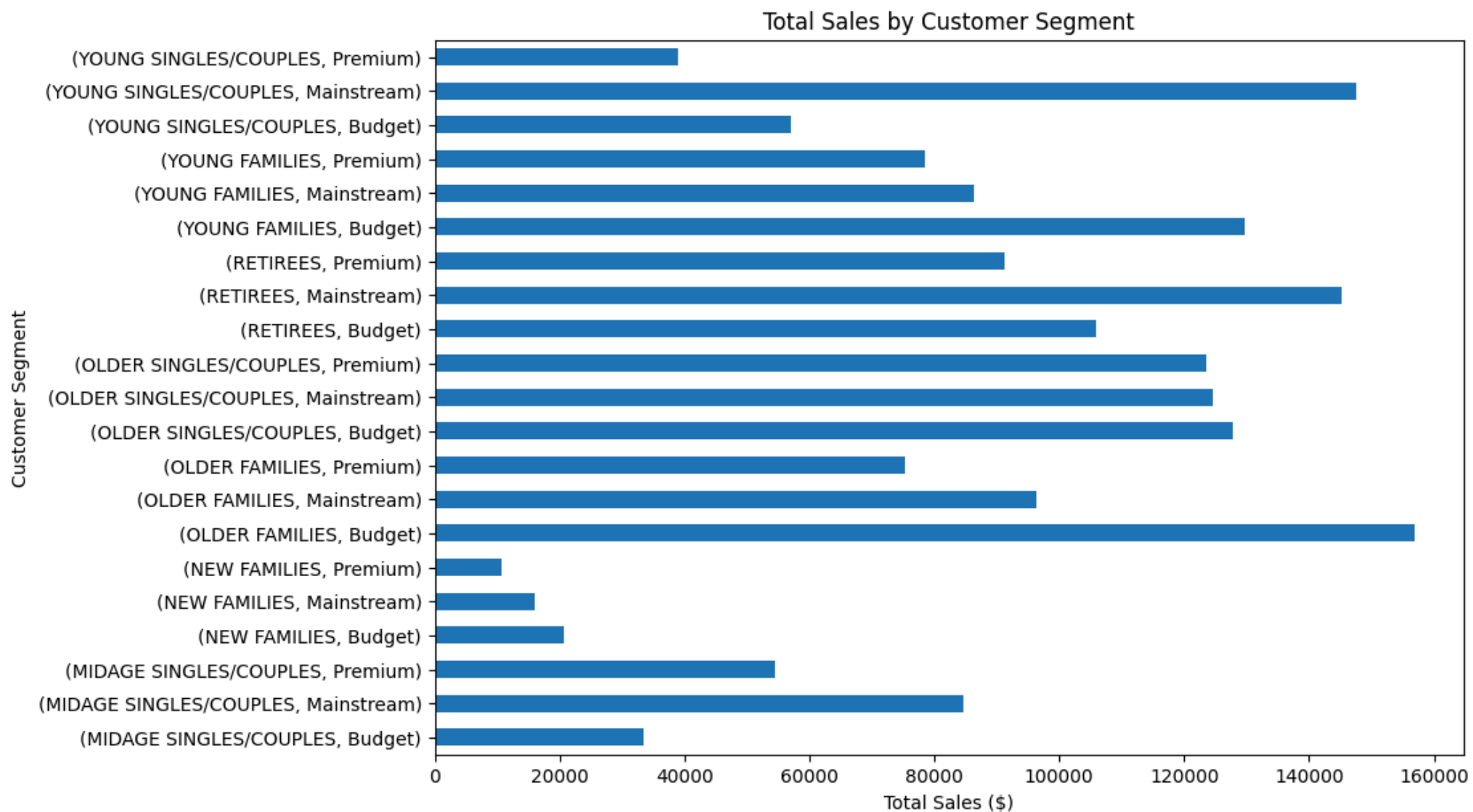
```
In [29]: %pip install matplotlib
```

Requirement already satisfied: matplotlib in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (3.10.8)
Requirement already satisfied: contourpy>=1.0.1 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (1.3.3)
Requirement already satisfied: cycler>=0.10 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (0.12.1)
Requirement already satisfied: fonttools>=4.22.0 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (4.61.1)
Requirement already satisfied: kiwisolver>=1.3.1 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (1.4.9)
Requirement already satisfied: numpy>=1.23 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (2.4.0)
Requirement already satisfied: packaging>=20.0 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (25.0)
Requirement already satisfied: pillow>=8 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (12.1.0)
Requirement already satisfied: pyparsing>=3 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (3.3.1)
Requirement already satisfied: python-dateutil>=2.7 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from matplotlib) (2.9.0.post0)
Requirement already satisfied: six>=1.5 in /Library/Frameworks/Python.framework/Versions/3.14/lib/python3.14/site-packages (from python-dateutil>=2.7->matplotlib) (1.17.0)
Note: you may need to restart the kernel to use updated packages.

```
In [30]: #To plot the Lifestage and Premium category together
import matplotlib.pyplot as plt

data.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER'])['TOT_SALES'].sum().plot(kind='barh', figsize=(10, 7))

plt.title('Total Sales by Customer Segment')
plt.xlabel('Total Sales ($)')
plt.ylabel('Customer Segment')
plt.show()
```



```
In [33]: #To know which brand is bought the most, the PROD_NAME column is used by splitting it into words, and grabbing the first word
data['BRAND'] = data['PROD_NAME'].str.split().str[0]

data[['PROD_NAME', 'BRAND']].head(10)
```

Out [33]:

	PROD_NAME	BRAND
0	Natural Chip Compny SeaSalt175g	Natural
1	CCs Nacho Cheese 175g	CCs
2	Smiths Crinkle Cut Chips Chicken 170g	Smiths
3	Smiths Chip Thinly S/Cream&Onion 175g	Smiths
4	Kettle Tortilla ChpsHny&Jlpno Chili 150g	Kettle
5	Smiths Crinkle Chips Salt & Vinegar 330g	Smiths
6	Grain Waves Sweet Chilli 210g	Grain
7	Doritos Corn Chip Mexican Jalapeno 150g	Doritos
8	Grain Waves Sour Cream&Chives 210G	Grain
9	Smiths Crinkle Chips Salt & Vinegar 330g	Smiths

```
In [34]: # This will show a list of every unique brand name created
data['BRAND'].unique()
```

```
Out[34]: array(['Natural', 'CCs', 'Smiths', 'Kettle', 'Grain', 'Doritos',
               'Twisties', 'WW', 'Thins', 'Burger', 'NCC', 'Cheezels', 'Infzns',
               'Red', 'Pringles', 'Dorito', 'Infuzions', 'Smith', 'GrnWves',
               'Tyrrells', 'Cobs', 'French', 'RRD', 'Tostitos', 'Cheetos',
               'Woolworths', 'Snbts', 'Sunbites'], dtype=object)
```

```
In [35]: #There are duplicates in the data, so they need to be removed
```

```
In [36]: data['BRAND'] = data['BRAND'].replace('Red', 'Red Rock Deli')
data['BRAND'] = data['BRAND'].replace('RRD', 'Red Rock Deli')
data['BRAND'] = data['BRAND'].replace('Smith', 'Smiths')
data['BRAND'] = data['BRAND'].replace('Dorito', 'Doritos')
data['BRAND'] = data['BRAND'].replace('Infzns', 'Infuzions')
data['BRAND'] = data['BRAND'].replace('GrnWves', 'Grain Waves')
data['BRAND'] = data['BRAND'].replace('Grain', 'Grain Waves')
data['BRAND'] = data['BRAND'].replace('Snbts', 'Sunbites')
data['BRAND'] = data['BRAND'].replace('WW', 'Woolworths')
data['BRAND'] = data['BRAND'].replace('NCC', 'Natural Chip Co')
data['BRAND'] = data['BRAND'].replace('Natural', 'Natural Chip Co')

data['BRAND'].unique()
```

```
Out[36]: array(['Natural Chip Co', 'CCs', 'Smiths', 'Kettle', 'Grain Waves',  
              'Doritos', 'Twisties', 'Woolworths', 'Thins', 'Burger', 'Cheezels',  
              'Infuzions', 'Red Rock Deli', 'Pringles', 'Tyrrells', 'Cobs',  
              'French', 'Tostitos', 'Cheetos', 'Sunbites'], dtype=object)
```

```
In [38]: #This is to see what the Mainstream Young Singles/Couples actually prefer.  
#recreating the target group to make sure it uses our clean BRAND column  
target_group = data[(data['LIFESTAGE'] == 'YOUNG SINGLES/COUPLES') & (data['PREMIUM_CUSTOMER'] == 'Mainstream')]  
  
#To see their Top 5 Brands  
print("Top Brands for Young Singles")  
print(target_group['BRAND'].value_counts().head(5))
```

Top Brands for Young Singles

BRAND

Kettle 3844

Doritos 2379

Pringles 2315

Smiths 1921

Infuzions 1250

Name: count, dtype: int64

```
In [40]: # Creating a new column called PACK_SIZE to know the size of the packets being bought, we look at PROD_NAME and extract the numbers  
data['PACK_SIZE'] = data['PROD_NAME'].str.extract(r'(\d+)').astype(float)  
  
data[['PROD_NAME', 'PACK_SIZE']].head()
```

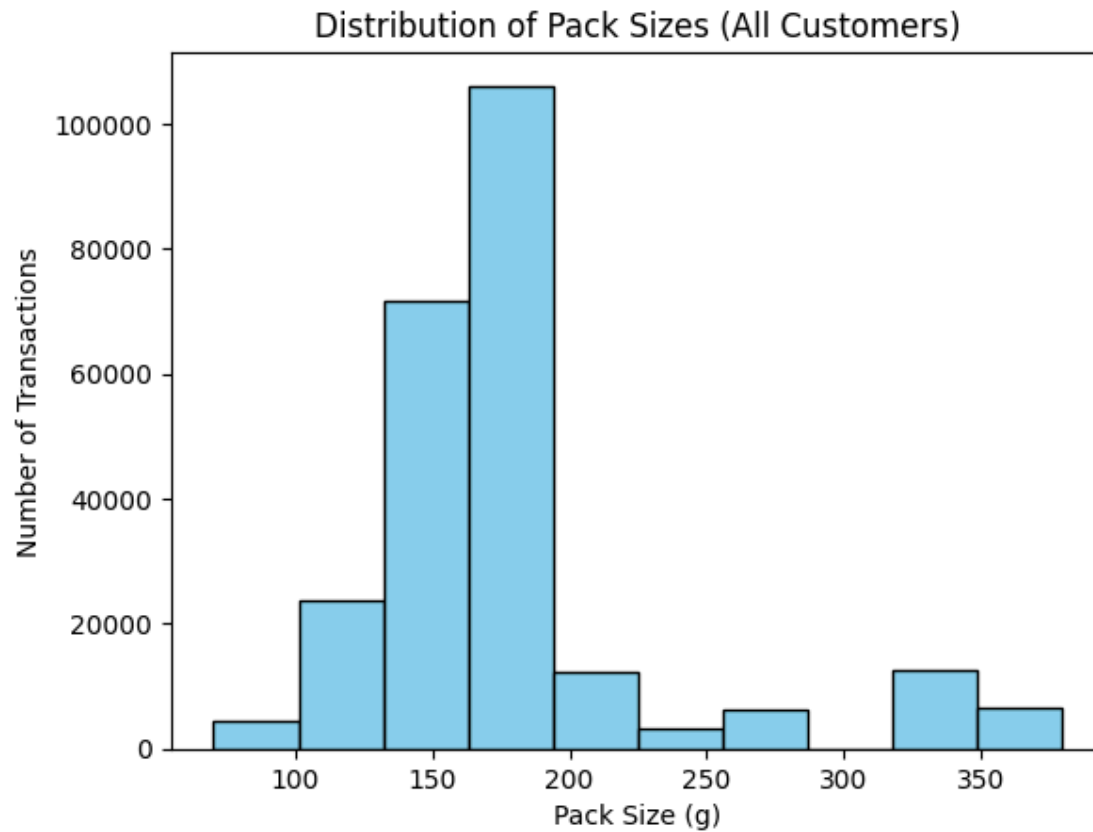
```
Out[40]:
```

	PROD_NAME	PACK_SIZE
0	Natural Chip Compny SeaSalt175g	175.0
1	CCs Nacho Cheese 175g	175.0
2	Smiths Crinkle Cut Chips Chicken 170g	170.0
3	Smiths Chip Thinly S/Cream&Onion 175g	175.0
4	Kettle Tortilla ChpsHny&Jlpno Chili 150g	150.0

```
In [41]: # Filtering for the target group again  
target_group = data[(data['LIFESTAGE'] == 'YOUNG SINGLES/COUPLES') & (data['PREMIUM_CUSTOMER'] == 'Mainstream')]  
  
# Counting the pack sizes they buy most often  
target_group['PACK_SIZE'].value_counts().head(5)
```

```
Out[41]: PACK_SIZE
175.0    4997
150.0    3080
134.0    2315
110.0    2051
170.0    1575
Name: count, dtype: int64
```

```
In [42]: #Creating a histogram to see the spread of bag sizes across the whole store
plt.hist(data['PACK_SIZE'], bins=10, color='skyblue', edgecolor='black')
plt.title('Distribution of Pack Sizes (All Customers)')
plt.xlabel('Pack Size (g)')
plt.ylabel('Number of Transactions')
plt.show()
```



```
In [ ]:
```