

## Remote Desktop Connection

The following page(s) contain instructions on using Remote Desktop to connect to Faculty & Staff Windows computers on the UMKC campus (from off-campus).

**Attention: Your campus computer must be powered on **and** you must have rights to access your computer remotely. You must also follow these steps (one time only) to ensure your campus computer is ready to accept Remote Desktop connections.**

Follow the linked instructions to set up a remote desktop connection on another windows machine.

<https://www.umkc.edu/is/support/services/homecomputing/remotedesktop/>

### Remote Desktop Connection Instructions



Windows

[Remote Desktop Instructions](#)



Mac OS X

[Remote Desktop Instructions](#)

## Remote Desktop Connection

Use **Remote Desktop Connection** to access **InsightsW**, which is a Windows server on the Insights platform. [Access to data is also possible via the Linux Insights server.]

Start Remote Desktop Connection on a Windows PCs .by selecting:

Windows 7 Start | All Programs | Accessories | Remote Desktop Connection

For quicker access, one can right click and drag the Remote Desktop Connection icon to the desktop and select "Create shortcuts here" to have a desktop icon.

## Remote Desktop Connection Configuration



## KC-MED-INSIGHTW

Only selected UMKC SSOs may login to InsightsW, which is managed by UMKC IT (contact Suman Sahil, [sumans@umkc.edu](mailto:sumans@umkc.edu)).

Your SSO with InsightsW privileges: **um-ad\yoursso**

You may want to change your display settings but that may vary by person.

**Follow the linked instructions to set up a remote desktop connection on another windows machine.**

<https://www.umkc.edu/is/support/services/homecomputing/remotedesktop/>

## Windows Remote Desktop Connection App Instructions (preferred method)

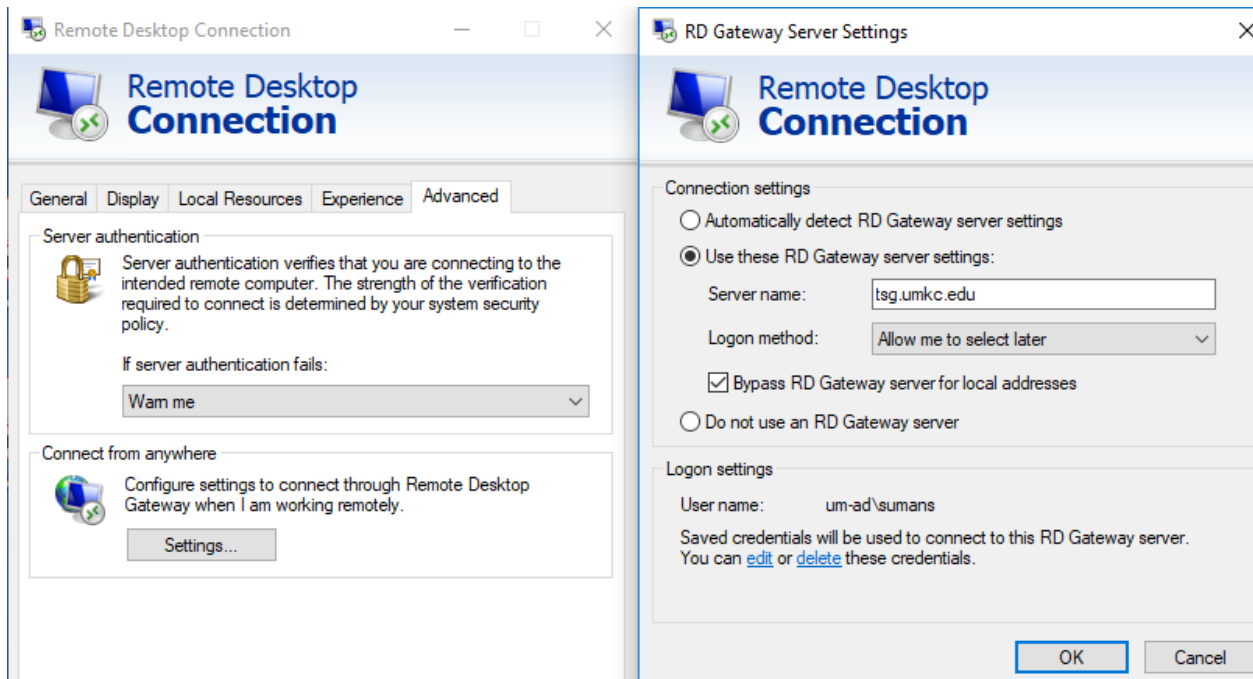


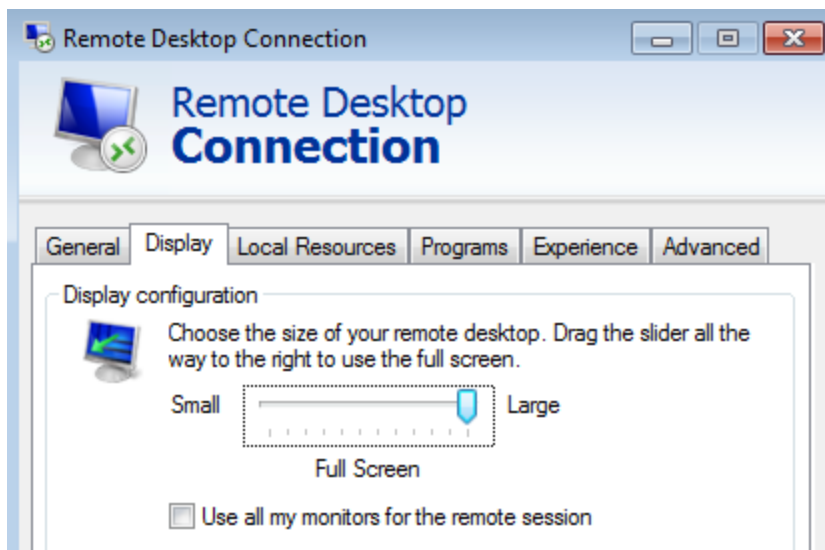
If you see this icon, follow this set of instructions.

1. Start Remote Desktop Client, but don't connect yet. For Windows Vista/7, this should be under Start -> All Programs -> Accessories -> Remote Desktop. For Windows 8, go to Start -> Search -> Remote Desktop Connection. For Windows 10, search from the Taskbar.
2. For **Computer**, enter the name of the remote computer to connect to. If you are unable to determine the name of your campus (office) computer, contact the [IS Technology Support Center](#) or your [IT Liaison](#).
3. For **User name**, enter **UMKC Username@umkc.edu** or **UMKC Username@umsystem.edu**.
4. Click on **Show Options**
5. Click on the **Advanced** tab
6. Under **Connect from anywhere** click on **Settings**
7. Select **Use these RD Gateway server settings**
8. Enter the server name **tsg.umkc.edu**
9. Under **Logon settings** check the box to **Use my RD Gateway credentials for the remote computer**
10. Click **OK** to save the Remote Desktop Gateway settings
11. Click on the **General** tab
12. Click **Save** to save this as your default settings (once saved you can skip steps 3 through 9)
13. Click **Connect**
14. When prompted for credentials, enter your **UMKC Username password**.
15. Click **OK**
16. If you receive a warning regarding the computer certificate:
  - a. **Check** the box "Don't ask me again..."
  - b. Click **Yes**

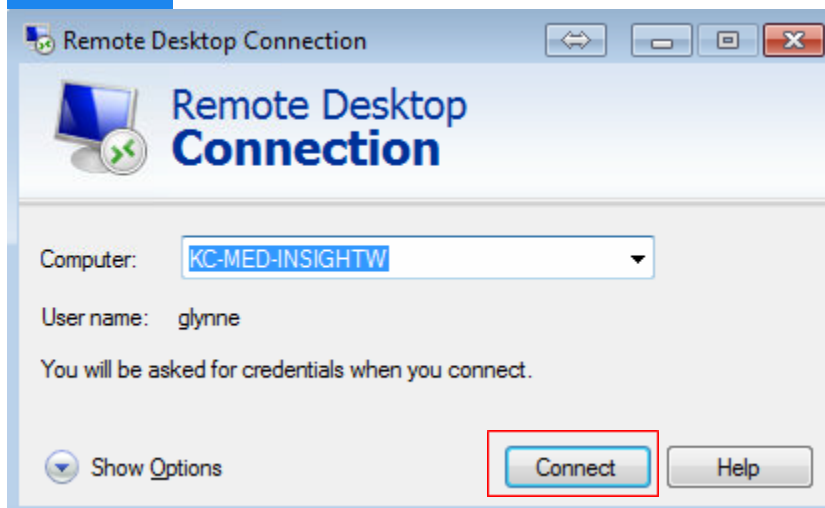
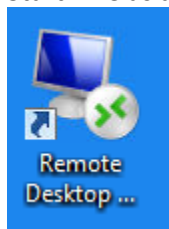
If you have not recently connected to this computer there will be a delay as your profile is created. This is normal.

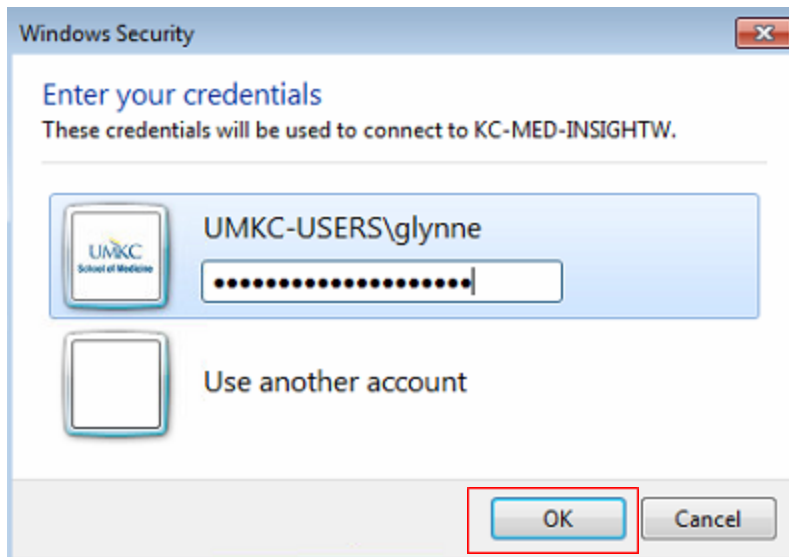
You are now connected!



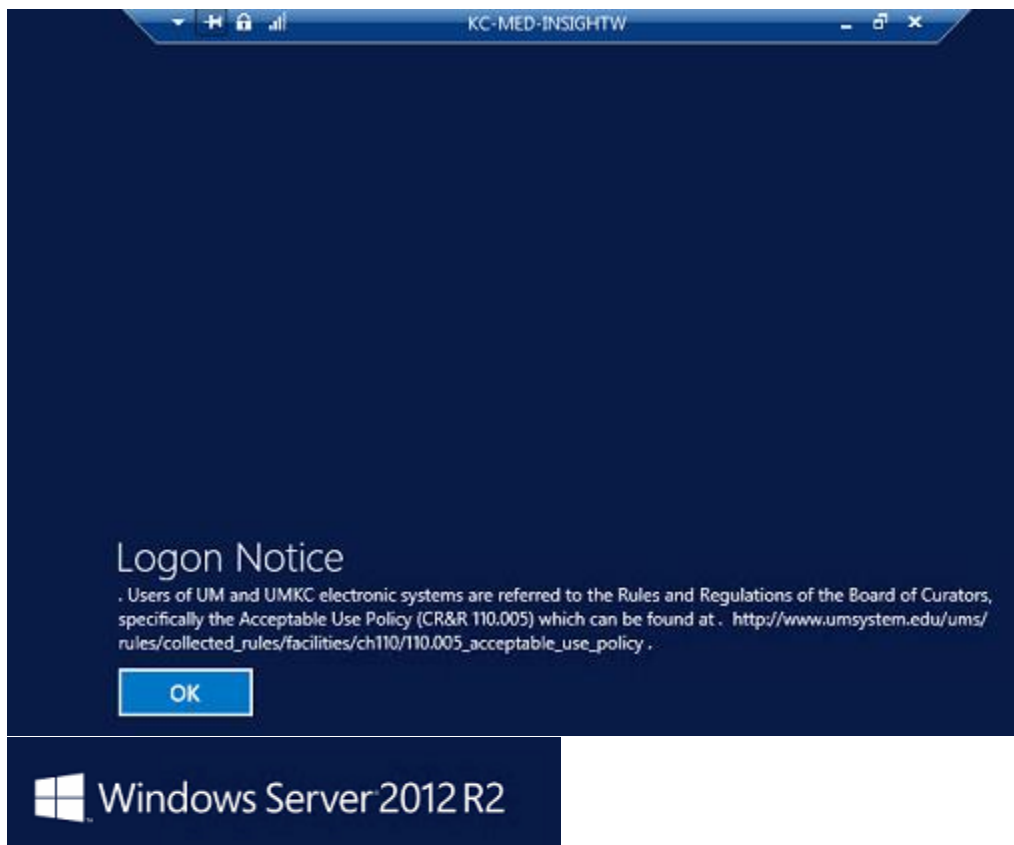


Start RDC as above, or double click on the desktop icon:





SSO login



Remote Desktop Connection connects to the InsightsW Windows Server, which is similar to, but slightly different from a normal Windows desktop.

## RDC Instruction for MAC:

- Please download most current version of the Microsoft RDP application from the Apple App Store. For example, using MacOS 10.9 with Microsoft Remote Desktop 8.0.24091 ensures successful remote desktop connection from MAC.
- Use the fully qualified name if using MAC – kc-med-insightw. Use 'um-ad\username' as the username.

- As for Remote Desktop: first, you need to know the computer name.



- After you know the computer name, then you can simply follow the linked instructions to set up a Remote Desktop connection on another Windows machine or within the Microsoft Remote Desktop application on Macintosh, iOS, etc. devices: <http://med.umkc.edu/remotedesktop>