

Pradeep Kumar Medam



- +1 (332) 258-3505



:pradeepmadam.kumar88@gmail.com



: <https://www.linkedin.com/in/pradeep-kumar-65809b82/>

Professional Experience:

A Skilled professional with 6 + years of development into End - to - End Process automation using RPA technology with Blue Prism Developer certification, UiPath and historical experience of product implementations.

- 8 years of overall experience including 5 years plus as Blue Prism Developer (Lead Software Engineer – UST Global, Consultant – Capco Technologies, Bangalore and Sr. Member Technical – CDK Global, Hyderabad.
- Having Experience in Preparing of PDD, SDD, TDD, ODI, Process Intake Form and Operational Handbook Documents.
- Analyzing and understanding the Business Process and automating the process using Blue Prism tool.
- Analyzing the process and design the Robotic Automation solution as per the Standard design's principle.
- Developed new processes / tasks / objects using core principles that are efficient, well structured, maintainable, and easy to understand.
- Experience in Control Room resource and session management.
- Experience in Work queues configuration, monitoring and Internal Blue Prism Work Queue Actions.
- Exception handling design and correct use of stages and blocks correct use of data types, session and environment variables.
- Highly organized and independent able to effectively coordinate tasks to accomplish projects with timelines and creatively.
- Have excellent logical ability and systematic approach to problem solving analysis, Solution design and strong debugging skills.
- Experienced in different application spying modes like Win32, Active Accessibility, Region, SAP, Mainframes and HTML modes.
- Conducted RPA Awareness sessions to operation teams for identifying the scope for automation.
- Worked with Release Management to create the Package and Release to promote the code from development to Integration, UAT and production environment.
- Developed enhancements for the existing for a better performance and increase efficiency.
- Drives the development and implementation of process improvements and enhancements in support of enterprise programs and/or tactical initiatives focused on a specific business function(s) with a global perspective.

Employment History:

Duration	Organization	Designation
Dec 21 st 2021 – Dec 30 th 2022	UST Global, Hyderabad	Lead Software Engineer I
August 18 th 2021 – Dec 15 th 2021	Capco Technologies, Bangalore	Consultant M2
Jan 5 th 2015 – August 13 th 2021	CDK Global, Hyderabad	Sr. Member Technical

Technical Skills:

Tools	: Blue prism V5, V6, UiPath
Languages	: Java, VBA, Blue Zone Scripting
Ticketing Tools	: Salesforce, JIRA
Reporting Tools	: Cognos, Oracle Discoverer, Tableau
Databases	: MS SQL Server
Operating System	: Windows XP, Windows 10

Project Profile

UST Global (21st Dec 2021 – 31st Dec 2022)

Project #3: Client: Credit Suisse

This project is mainly to automate the whole asset management division implementation.

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Worked with the manual team to formulate a backlog sheet which would be shared with the team members.
- Work along with the BA to get the approvals for the business.
- Formulate a design plan blueprint and get an approval for the development.
- Share the list of tasks during the stand up and prepare sprint planning in JIRA.
- Developed the process, object level logic for the automation.
- Work with the support team for a production run session.
- Work on the exception occurred during the Production run and sent details to the management regarding the BOT utilization.
- Conduct Business demo during the sprint end week.

Project #2: Client: EY

This project is mainly to migrate all the existing IE Web application objects to Microsoft Edge/Google Chrome.

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Migrate the objects from IE to Edge and change the references on the process level and test it end to end.
- Work along with the SME to get the approvals for the business.
- Developed the process, object level logic for the automation.
- Considered any enhancement requests from the business and to include them during the migration.
- Prepare a package that needs to be deployed into PROD environment.
- Considered any BUGS found in the solution and fix them during the test
- Formulate the plan for hyper care support post the deployment to production.
- Documents updates with the latest flows.

Project #1: Client: Nokia Network Solutions

This project is to migrate all the existing IE Web application objects to Microsoft Edge/ Google Chrome.

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Migrate the objects from IE to Edge and change the references on the process level and test it end to end.
- Work along with the SME to get the approvals for the business.
- Developed the process, object level logic for the automation.
- Consider any enhancement requests from the business and to include them during the migration.
- Prepare a package that needs to be deployed into PROD environment.
- Consider any BUGS found in the solution and fix them during the test
- Formulate the plan for hyper care support post the deployment to production.

Capco Technologies (18th Aug 2021 – 15th Dec 2021)

Project #1: Client: Deutsche Bank

- Supporting the existing production processes.
- Re-design the End-to-End process removing unnecessary code/steps.
- Documentation updates (PDD, SDD)

CDK Global (5th Jan 2015 – 13th Aug 2021)

Project #1: QRT FI Clone cleanup

This project is mainly to validate the new dealer's Setup on the DMS which is copied from a different DMS as base setup and validate the new dealer information based on the data provided in the Excel Workbook.

Team Size : 1

Tool : Blue Prism V6.7.1

Duration : January 2021 – August 2021

Role : Lead Developer

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Worked with the manual team to formulate a backlog sheet which would be shared with the team members.
- Work along with the BA to get the approvals for the business.
- Formulate a design plan blueprint and get an approval for the development.
- Share the list of tasks during the stand up and prepare sprint planning in JIRA.
- Developed the process, object level logic for the automation.

- Work with the Controllers for a production run session.
- Work on the exception occurred during the Production run and sent details to the management regarding the BOT utilization.
- Conduct Business demo during the sprint end week.
- Consider any enhancement requests from the business and to include them in the next sprint.
- Part of Sprint Retrospectives with the Scrum team and understand if all the requirements has been met within the planned timelines.
- Prepare a package that needs to be deployed into the TEST and PROD environments.
- Consider any BUGS found in the solution and add them to the UATP report.
- Formulate the plan for hypercare support post the deployment to production.

Project #2: Nissan ASR Duplicate RO's

This project is used to check for the Duplicate/Empty entries and also Incorrect entries and creates a report on the entries and a report will be sent to all Nissan Dealers associated with CDK.

Team Size : 1

Tool : Blue Prism V6.7.1

Duration : October 2020 – December 2020

Role : Developer

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Worked with the manual team to formulate a backlog sheet which would be shared with the team members.
- Work along with the BA to get the approvals for the business.
- Formulate a design plan blueprint and get an approval for the development.
- Share the list of tasks during the stand up and prepare sprint planning in JIRA.
- Developed the process, object level logic for the automation.
- Work with the Controllers for a production run session.
- Work on the exception occurred during the Production run and sent details to the management regarding the BOT utilization.
- Conduct Business demo during the sprint end week.
- Consider any enhancement requests from the business and to include them in the next sprint.
- Part of Sprint Retrospectives with the Scrum team and understand if all the requirements has been met within the planned timelines.
- Prepare a package that needs to be deployed into the TEST and PROD environments.
- Consider any BUGS found in the solution and add them to the UATP report.
- Formulate the plan for hypercare support post the deployment to production.

Project #3: Innovative Custom Solutions (ICS)

This project is used to install the setup files required based on the Contract ID's created by the Client Manager in SharePoint and send back to the team immediately once the setup is completed with validations in place.

Team Size : 2

Tool : Blue Prism V6

Duration : March 2020 – September 2020

Role : Developer

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Worked with the manual team to formulate a backlog sheet which would be shared with the team members.
- Work along with the BA to get the approvals for the business.
- Share the workload with the team members and provide an estimate for the completion.
- Share the list of tasks during the stand up and prepare sprint planning in JIRA.
- Developed the process level logic for the automation.
- Work with the Controllers for a prod run session.
- Work on the exception occurred during the Production run and sent details to the management regarding the BOT utilization.
- Accommodate defined scheduled run and handle any Ad Hoc run requests which are requested by business.
- Conduct Business demo during the sprint end week.
- Consider any enhancement requests from the business and to include them in the next sprint.
- Part of Sprint Retrospectives with the Scrum team and understand if all the requirements has been met within the planned timelines.
- Part of Solution Buzz sessions where ideas are considered for the current development session.
- Provide feedback to the management regarding the quality of the work being done by the associates.
- Prepare a package that needs to be deployed into the TEST and PROD environments.
- Consider any BUGS found in the solution and add them to the UATP report.
- Formulate the plan for hypercare support post the deployment to production.

Project #4: Forms Usage Report

This project is used to run reports on the DMS and update the case with the types of Forms used by the client based on the Dealer ID and update the final report into Salesforce by creating a task with Dealer Information in it.

Team Size : 1

Tool : Blue Prism V6

Duration : Dec 2019 – Feb 2020

Role : Developer

Roles & Responsibilities:

- Understand the need for Automation requirements for the business and formulate a plan to work on the automation design.
- Worked with the manual team to formulate a backlog sheet which would be shared with the team members.
- Work along with the BA to get the approvals for the business.
- Formulate a design plan blueprint and get an approval for the development.
- Share the list of tasks during the stand up and prepare sprint planning in JIRA.
- Developed the process, object level logic for the automation.
- Work with the Controllers for a production run session.
- Work on the exception occurred during the Production run and sent details to the management regarding the BOT utilization.
- Conduct Business demo during the sprint end week.
- Consider any enhancement requests from the business and to include them in the next sprint.
- Part of Sprint Retrospectives with the Scrum team and understand if all the requirements has been met within the planned timelines.
- Prepare a package that needs to be deployed into the TEST and PROD environments.

- Consider any BUGS found in the solution and add them to the UATP report.
- Formulate the plan for hypercare support post the deployment to production.

Project #4: CDK Service Installation

This project has been done for Installing CDK Service Application for Dealerships across North America and Canada associated with CDK. These cases can be 70 – 100 per month and get high as 150 during the Financial Year Start. Average case handled by the Bot is 4 – 5 hrs. per case and resulted in 85% success rate.

Team Size : 2

Tool : Blue Prism V5 and V6

Duration : Feb 2019 – Dec 2019

Role : Developer

Roles & Responsibilities

- Developed the process, object level logic for the automation.
- Get the Objects approved by the code reviewers (COE) team.
- Work on the design with the standards proposed by the COE team.
- Attend Solution Buzz sessions and propose any new ideas for ongoing development.
- Complete the build as suggested by the Lead and request for any feedback for the development being done.
- Work on fixing the bugs which have been detected during the UAT runs.
- Work with the controllers and get the scheduled runs complete during the UAT phase.
- Support the business during the hyper care phase post the production deployment.
- Create a Project Detail sheet which includes a detailed list of Objects, Process, and Environment Variables etc. which have been used in the project.

Other Automation Projects @ CDK

- Enterprise OpCode maintenance
- P2P Roll Error
- Lexmark Print Release

Additional qualifications & achievements

- Awarded **SPARK** award in the yearly **Annual Awards - 2021** for streamlining the process with minimal efforts and automating the projects with 90+ percentage of success and Saving 4500hrs.
- Handled express projects from IT.
- Received Star of the month & Game Changer Award for moving the projects into production with minimal issues.
- Certified Blue Prism Developer. (AD01)
- Advanced Certified UiPath Developer.

Personal Profile

- Name : Pradeep Kumar Medam
- Fathers Name : M. Bikshamaiah
- DOB : 30th Aug 1994
- Gender : Male
- Nationality : Indian
- Languages Known : English, Telugu, and Hindi