nexo Retailer Listener User guide

References

Reference	Editor	Date or version
Sale to POI specifications – Retailer protocol	Nexo	V3.0

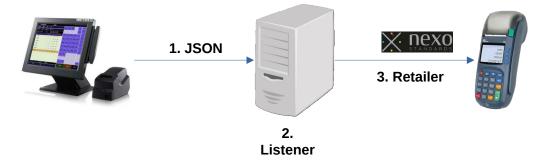
1. Introduction

The Listener is a service provided along with the nexo classes which can be found on Github at https://github.com/pmespace/PMS.NEXO.

It is an executable software which can run on any Windows, Linux¹, mac OS² computer supporting .NET 5.0 libraries.

Its role is to act as a gateway between any POS wishing to support nexo Retailer and any POI supporting nexo Retailer, avoiding for the POS to implement nexo Retailer.

The system works as follows:



Where:

1. JSON

It is the interface between the POS and the Listener.

That interface is simple JSON file sent over a socket opened by the Listener; the POS must open that socket and send the JSON file instructing what kind of service must be addressed, using nexo Retailer, to the POI (terminal)

The JSON file format is described in §2.2.1 and §2.2.2.

- 1 Tested under Linux Ubuntu, Linux Mint (based on Ubuntu).
- 2 The software has not been tested under mac OS so far.

2. Listener

The Listener is an executable piece of software which opens a socket to receives commands from various POS and returns the result to the calling process. Commands are then outgoing (sent to the POI) and incoming (received from the POI). A description of both these commands can be found in §2.2.1 and §2.2.2.

3. nexo Retailer

The nexo Retailer protocol itself, generated and understood by the Listener to send orders to the POI and receive results. A full description of this protocol can be found in [Sale to POI specifications – Retailer protocol].

The advantages of the Listener are therefore:

- To provide an easy abstraction of nexo Retailer without having to manipulate all its data and structures.
- The ability to deploy the Listener on a the local computer running the POS software or on a server allowing to centralise its processing and serving multiple POS.
- The ability to easily modify the data to send or receive to and from the POI.

The way to use the Listener is as follows:

Listener is started on a computer

- 1. The Listener uses a JSON settings file. This file is described in §2.1.
- 2. The POS identifies the service it wants to operates on the POI (Login, Payment,...), retrieves the data it wants to set inside the request message, identifies which POI it wants to address and creates the JSON file to send over to the Listener.
- **3.** The POS opens the socket created by the Listener and sends the command (under a JSON file) and waits for the answer.
- **4.** The Listener receives the command, creates a nexo Retailer service as requested by the POS, sets the various data inside and sends it to the POI.
- 5. The POI receives the request, processes it and returns the result to the caller (the Listener).
- **6.** The Listener receives the answer from the POI; it fetches the data the POS expects to receive and puts them inside a reply command.
- **7.** The reply command is sent back, as a JSON file, over the socket to the POS.
- **8.** The POS receives the JSON file and analyses it to know whether the operation was successful or not, eventually identify if data passed to be set have been set or not, eventually receives data from the reply from the POI, it they were present inside the reply sent by the POI.

2. Interfaces

These interfaces are all JSON files (or structures) used by the Listener application.

2.1. Listener settings

Data	Туре	Description
Port	Integer	The port the Listener will open on the computer to receive commands from a POS

Data	Туре	Description
AutoLoginLogout	Boolean	Unused at this time. Indicates whether a Login/Logout nexo service must be sent to the POI before and after any other nexo service.
AllowedIP	List of strings	A list TCP/IP addresses the Listener will accept commands from. If the Listener is to be used from multiple POS all computers IP (v4) trying to reach it will have to be defined here. The local address is defined by default and does not need to be added, that means the computer on which the Listener is installed can always send it commands without having to update the settings file.
AllowedServices	List of strings	A list of nexo Retailer services the Listener will accept to support and send a request to a POI. The POI does not support all nexo Retailer services, where the Listener does. That list allows to follow the evolutions of the POI to declare which services are supported or not. A service is declared using its name as indicated in [Sale to POI specifications – Retailer protocol]. The following services are although automatically defined and do not need to be defined (though they can): Login Logout Payment (allowing a normal payment and a refund)

```
"Port": 29134,

"AutoLoginLogout": true,

"AllowedIP": ["192.168.1.12", "165.76.99.21"],

"AllowedServices": ["Reversal", "Reconciliation"]
```

2.2. Listener commands

2.2.1. Request

A request is sent by the POS to the Listener to request the activation of a nexo Retailer service.

Data	Туре	Description
IP	String	The TCP/IP address of the POI to send the nexo service request to.
Port	Integer	The port to reach on the POI.
Service	String	The service to activate on the POS. The name of the service is as found in [Sale to POI specifications – Retailer protocol]. Example: "Login", "Reconciliation",

Data	Туре	Description
SaleID	String	The name of the POS (sale) as given by the POS. That data is mandatory and will feed the MessageHeader.SaleID data in the nexo Retailer message. It is the name under which the POI knows the POS. Any value is valid but must remain consistent between a Login/Logout exchange. For more information refer to [Sale to POI specifications – Retailer protocol].
POIID	String	The name of the POI (POIID) as given by the POS. That data is mandatory and will feed the MessageHeader.POIID data in the nexo Retailer message. It is the name under which the POS knows the POI. Any value is valid but must remain consistent between a Login/Logout exchange. For more information refer to [Sale to POI specifications – Retailer protocol].
ElementsToSend	Dictionary of Data Element	These are all the data elements the POS wishes to set inside the nexo Retailer service message. For a full description refer to §2.2.3.
ElementsToReturn	Dictionary of Data Element	These are all the data elements the POS wishes to set inside the nexo Retailer service message. For a full description refer to §2.2.3.

```
{
 "IP": "172.21.48.1",
 "Port": 2018,
 "Service": "Login",
 "SaleID": "SaleID",
 "POIID": "POIID",
 "ElementsToSend": {
   "LoginRequest.SaleSoftware.ManufacturerID": {
     "Value": "MYSELF",
     "Status": false
   }
  },
 "ElementsToReturn": {
   "LoginResponse.POISystemData.POISoftware.ManufacturerID": {
     "Status": false
   }
}
```

2.2.2. Reply

A reply is sent back by the Listener to the POS to inform it of the result of the previous request.

Data	Type	Description		
ReplyStatus	Integer	A global status indicating how the request was processed.		
		Value	Description	
		0	The nexo service was successfully completed (Response.Result = Success)	
		1	The nexo service failed to complete (Response.Result = Failure)	
		2	The nexo service failed to complete (Response.Result = Partial)	
		All fo	ollowing error codes imply the nexo service wasn't processed	
		3	No special error was detected.	
		4	Request service is not supported by the Listener	
		5	A mandatory object is not present	
		6	The request is invalid and can't be processed	
		7	The service is invalid (it doesn't exist)	
		8	Invalid POIID	
		9	Invalid SaleID	
		10	A value is invalid	
		11	Failed to connect to the POI; check the IP address and port number	
		12	Errir during the exchange; check log file	
		13	Timeout during the exchange; the reply has not been received in time	
		14	Cancelled; the operation was cancelled by the user	
		15	Unknown error	
Label	String	The status in a text format		
Message	String	A message describing the final result		
NexoError	String	The contain of the Reponse.ErrorCondition data element inside the nexo Retailer service reply. For more information refer to [Sale to POI specifications – Retailer protocol].		
NexoInformation	String	The contain of the Reponse.AdditionalResponse data element inside the nexo Retailer service reply. For more information refer to [Sale to POI specifications – Retailer protocol].		
Request	The Request command	This is the request command as received by the Listener augmented with information about ElementsToSend and ElementsToReturn processing. For a full description refer to §2.2.3.		

```
"Status": 13,
"Label": "Success",
"Message": "SUCCESS processing Login service",
"NexoError": "2147483647",
```

```
"Request": {
 "IP": "192.168.0.111",
 "Port": 2018,
  "Service": "Login",
  "SaleID": "SaleID",
  "POIID": "POIID",
  "ElementsToSend": {
    "LoginRequest.SaleSoftware.ManufacturerID": {
      "Value": "MYSELF",
      "Status": true
  },
  "ElementsToReturn": {
    "LoginResponse.POISystemData.POISoftware.ManufacturerID": {
      "Value": "PMS.NEXO30",
      "Status": true
    }
```

2.2.3. Data Element

A data element is a data that will be exchanged between the POS and the Listener.

Each data element is composed of:

A key

}

The key is a string describing the path to the data to either set in the request sent to the POI or retrieve from the reply received from the POI.

The path must declare every data by its name as declared inside the [Sale to POI specifications – Retailer protocol] and through which to go inside a request or reply to reach a data to set or retrieve. All intermediary data must be declared separated by a "." (dot).

For instance, to set the manufacturer ID inside a login request the key shall be:

POIID	[11]
LoginRequest	[11]
DateTime	[11]
SaleSoftware	[11]
ManufacturerID	[11]
ApplicationName	[11]
SoftwareVersion	[11]

Key = LoginRequest.SaleSoftware.ManufacturerID

1 OIID	Liij
LoginResponse	[11]
Response	[11]
Result	[11]
ErrorCondition	[01]
AdditionalResponse	[01]
POISystemData	[01]
DateTime	[11]
POISoftware	[11]
ManufacturerID	[11]
ApplicationName	[11]
Software\/ereion	[4 4]

Key = LoginResponse.POISystemData.POISoftware.ManufacturerID

If the path does not point to a valid data, misses a node or adds an extra node, that data won't be reached and won't be set or retrieved.

The key is case insensitive.

Note: today the key doesn't allow accessing an array item.

• A Data Element properties object

That object describes the value to set or retrieved and information about the success of the operation, as follows.

Data	Type	Description
Value	Object (string, numeric, boolean,)	It can be any scalar data type (integer, boolean, numeric,) or a string. In ElementsToSend inside a Request Meaningful, this is the value to set to the pointed data. It can be null. In ElementsToSend inside a Reply This is the value as specified in the Request command.
		In ElementsToReturn inside a Request Meaningless, it may be missing or set to any value which won't be used. In ElementsToReturn inside a Reply Meaningful, this is the value as found inside the reply from the POI only if Status is true.
Status	Boolean	Indicates whether the data has been set or retrieved. That data is always meaningless in a request as it describes the successful result of setting or retrieving the data inside the service messages. In ElementsToSend and ElementsToReturn inside a Request Meaningless, it may be missing or set to any value which won't be used.
		In ElementsToSend and ElementsToReturn inside a Reply Meaningful, it indicates whether the data was set or retrieved successfully (true) or not (false). Any data, inside a reply message, with a false indicator is therefore meaningless to the POS.

Data	Туре	Description
Message	String	Tries to give information about the error is the data has not been set or retrieved. That data is always meaningless in a request as it describes and is meaning full only if the Status is false.

```
"ElementsToSend": {
  "LoginRequest.SaleSoftware.ManufacturerID": {
    "Value": "MYSELF",
    "Status": false
 },
 "LoginRequest.SaleSoftware2.ManufacturerID": {
    "Value": "MYSELF",
    "Status": false
 }
},
"ElementsToReturn": {
  "LoginResponse.POISystemData.POISoftware.ManufacturerID": {
    "Status": false
 },
 "LoginResponse.POISystemData.POISoftware2.ManufacturerID": {
    "Status": false
  }
```

Elements in green are valid (refer to [Sale to POI specifications – Retailer protocol]) while elements in red are false (the path is invalid). They will give the following response inside the Reply message:

```
"ElementsToSend": {
    "LoginRequest.SaleSoftware.ManufacturerID": {
        "Value": "MYSELF",
        "Status": true
    },
    "LoginRequest.SaleSoftware2.ManufacturerID": {
        "Value": "MYSELF",
        "Status": false,
        "Message": "Failed settings data
LoginRequest.SaleSoftware2.ManufacturerID with MYSELF"
    }
}
```

```
"ElementsToReturn": {
    "LoginResponse.POISystemData.POISoftware.ManufacturerID": {
        "Value": "PMS.NEXO30",
        "Status": true
    },
        "LoginResponse.POISystemData.POISoftware2.ManufacturerID": {
            "Status": false,
            "Message": "Failed fetching data
LoginResponse.POISystemData.POISoftware2.ManufacturerID"
        }
    }
}
```