VERiPARK

Business Analyst Position

Retail – Internet & Mobile Banking (IB/ MB)

In this assignment, we want you to write detailed requirements for the below **TWO** business functionalities

1. You want to pay your Income Tax Challan using Internet Banking. Explain using use case, process flow, and screen mockup the user journey to pay the Income Tax Challan from your Internet banking application.

    a. Please ensure that you provide each step's process flow and screen design from login to challan payment and confirmation email/ receipt. (You can either select IB or MB flow)

    b. Please provide details of what you should improve in the above process

2. Explain using use case and screen mockups the user journey to raise a service request for Credit Card Limit Enhancement.

    a. Please ensure that you provide each step's process flow and screen design from login to raising service request and confirmation email. (You can either select IB or MB flow)

    b. Please provide details of what you should improve in the above process

Key points of consideration and evaluation:

a) Ensure accuracy and thoroughly write requirements
b) The requirement should be easily understandable for everyone
c) Please include images and diagrams to articulate needs
d) Ensure the criteria contains everything the development team needs to build the product

Note: You have 6 hours to complete this test and send it back to us