

# James Vo

📞 408 693 9112 | 📧 james.vo@sjsu.edu | 🌐 jamsvo | 📧 pmjamez | 📍 San Jose, CA 95132

## EDUCATION

---

**B.S. in Management Information Systems, Minor in Computer Science**

*San Jose State University*

**GPA: 3.77**

*Expected 2024*

- **Awards & Certifications:** Dean's Scholar, AWS Cloud Practitioner (*In Progress*)
- **Coursework:** Data Structures & Algorithms, Object Oriented Design, Database Management Systems, Systems Analysis & Design, Qualitative Business Analysis, Organizational Behavior

## WORK EXPERIENCE

---

**Cisco** 🔗

*Project Manager Intern*

San Jose, CA

*May 2023 – Aug 2023*

- **Achieved a 70% decrease** in time spent on excess part mitigation analysis; **Built and shipped** an internal **automated dashboard & analysis tool** to address **\$750+ million** of excess parts. Presented **product demo** of functionality, value proposition, and **impact** to supply chain executives on Cisco Live
- Collaborated **cross-functionally** with Supply Chain PM's, Product Ops, and **stakeholders** to **identify user pain points** with current excess parts processes and **align** them on common goal
- **Yielded a 3.2% increase in accuracy** of demand forecasting **AI** by designing a **new stream and leaf selection strategy** with Bayesian statistics and measured results by **A/B testing**
- **Boosted intern turnout by 40% to office** by becoming Intern **Lead Ambassador** and created an inclusive intern cohort by **coordinating activities** such as scavenger hunts and board game nights

**Jabil** 🔗

*Project Manager Intern*

Fremont, CA

*Jul 2022 – Aug 2022*

- **Managed development and launch** of 3 features of an internal **Project Management software**; employee verification with **Okta Sessions API**, dynamic timeline, and ticket issuing system
- Assisted Software Development Manager by **analyzing user feedback** to **prioritize product features & sprints**, creating **product road-map**, leading to **25% improvement** in productivity
- **Accelerated transition** of legacy ERP to new Critical Manufacturing **ERP by 33%** by ensuring quality **data migration of 20000+** facility assets; from creating data maps, **cleansing, and testing**

## PROJECTS

---

**Quickcash** 🔗 | Express.js, Node.js, JavaScript, Go

Fall 2023 - Present

- **Developed and deployed a single-page application** to quickly estimate personal finance calculations
- Created a **RESTful API** with **Go** to fetch tax rates for different states and hosted it as a **server-less function** on **Google Cloud Functions**

**Environmental Web Crawler** 🔗 | Python, Selenium

Fall 2023 - Present

- Student-led project to create a **web-scraping bot** in order to retrieve Water and Waste Usage of **3500+ Semiconductor Companies** for SEMI, a non-profit trade organization

## SKILLS

---

**Programming:** Java, Python, SQL, Go, JavaScript, HTML/CSS

**Development:** Express.js, Node.js, MongoDB, MySQL, Git, Github, npm, AWS, GCP, Postman

**PM & Data:** Agile, Smartsheet, Excel, Powerpoint, Jira, Figma, Miro, Lucidchart, Pandas, Jupyter