

# James Vo

☎ 408 693 9112 | @ pmjamesvo@gmail.com |  LinkedIn |  Portfolio | 📍 San Jose, CA

## Education

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**B.S. in Management Information Systems, Minor in Computer Science**

**GPA: 3.7**

*San Jose State University*

*Expected December 2024*

- **Extracurriculars:** Dean's Scholar x3, Adobe Student Ambassador, Cisco Intern Ambassador Lead
- **Coursework:** Data Structures & Algorithms, Object Oriented Design, Systems Analysis & Design

## Work Experience

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**Cisco** 

**San Jose, CA**

*Project Management Intern*

*May 2023 – Aug 2023*

- **Delivered a 70% optimization** on excess part mitigation processes and workflows by **building and shipping** an internal **automated dashboard & analysis tool** to address **\$750+ million** of excess parts. Presented **product demo** of functionality and **impact** to executives and stakeholders
- Built **cross functional** relationships with Supply Chain PM's, Product Ops, & Engineering to **identify user pain points** with current processes, gather product requirements, and execute product strategy
- **Yielded a 3.2% accuracy increase** of demand forecasting **AI** by designing a **new stream selection strategy** with a **mean-variance analysis** of a 300K+ dataset and measured results by A/B testing

**Jabil** 

**Fremont, CA**

*Project Management Intern*

*Jul 2022 – Aug 2022*

- **Accelerated digital transformation** of legacy ERP to new Critical Manufacturing **ERP by 33%** by ensuring quality **data migration of 20000+** facility assets, defined success metrics and tracked KPI's
- **Managed development and launch** of 3 features of an internal Project Management software; employee authentication with **Okta Sessions API**, dynamic timeline, and ticket issuing system
- Assisted Software Development Manager by **analyzing user feedback** to prioritize product features, plan sprints, & backlog, created **product roadmap**, resulting in a **25% improvement** in productivity

## Project Experience

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**Nana Omakase** 

**MongoDB, Express.js, Node.js, React.js**

*Founder*

*Jan 2024 – Present*

- **Founded** a supper club small business, focusing on serving 7 course meals, providing service to **15+** customers. **Formulated business vision, goals**, and objectives to foster unforgettable experiences
- **Organized and managed** development of **feature releases** by conducting market research, creating wireframes, **4 product requirement documents**, product roadmap, 5 user stories, and epics

**SEMI Association** 

**Flask, Python, HTML, CSS, JavaScript**

*Software Engineer*

*Aug 2023 - Dec 2023*

- **Launched** a web application with Heroku to optimize **data gathering by 80%**; Implemented **API** endpoint for handling **JSON-format POST** requests & dynamic file hosting with **AWS S3** bucket
- **Directed team of 5** students to establish a data pipeline & **PowerBI dashboard** for environmental data of **3500+** Semiconductor Companies, allowing **data driven** decisions on SEMI regulations

## Technical Skills

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**Languages:** Java, Python, SQL, JavaScript, HTML, CSS, Go

**Development:** MongoDB, Express.js, React.js, MySQL, Flask, Git, AWS, Azure, API, PyTorch, PRD, CLI

**Tools:** Agile, Smartsheet, Excel, PowerPoint, Jira, Figma, Canva, SaaS, Pandas, Tableau, PowerBI, GenAI