

James Vo

☎ 408 693 9112 | @ pmjamesvo@gmail.com |  LinkedIn |  Portfolio | 📍 San Jose, CA

Education

B.S. in Management Information Systems, Minor in Computer Science

GPA: 3.7

San Jose State University

Expected December 2024

- **Coursework:** Data Structures & Algorithms (*java*), Object Oriented Design (*java*), Database Management Systems, Systems Analysis & Design, Qualitative Business Analysis, Market Research

Work Experience

Cisco 

San Jose, CA

Project Management Intern

May 2023 – Aug 2023

- **Delivered a 70% optimization** on excess part mitigation processes and workflows by **building and shipping** an internal **automated dashboard & analysis tool** to address **\$750+ million** of excess parts. Presented **product demo** of functionality and **impact** to executives and stakeholders
- Built **cross functional** relationships with Supply Chain PM's, Product Ops, & Engineering to **identify user pain points** with current processes, gather product requirements, and develop product strategy
- **Yielded a 3.2% accuracy increase** of demand forecasting **AI** by designing a **new stream selection strategy** with a **mean-variance analysis** of a 300K+ dataset and measured results by A/B testing

Jabil 

Fremont, CA

Project Management Intern

Jul 2022 – Aug 2022

- **Accelerated digital transformation** of legacy ERP to new Critical Manufacturing **ERP by 33%** by ensuring quality **data migration of 20000+** facility assets, defined success metrics and tracked KPI's
- **Managed development and launch** of 3 features of an internal Project Management software; employee authentication with **Okta Sessions API**, dynamic timeline, and ticket issuing system
- Assisted Software Development Manager by **analyzing user feedback** to **prioritize product features, sprints, & backlog**, created **product roadmap**, leading to a **25% improvement** in productivity

Project Experience

Nana Omakase 

MongoDB, Express.js, Node.js, React.js

Founder

Jan 2024 – Present

- **Founded** a supper club small business, focusing on serving 7 course meals, providing service to **15+** customers. **Formulated business vision, goals**, and objectives to foster unforgettable experiences
- **Organized and managed** development of **feature releases** by conducting market research, creating wireframes, **4 product requirement documents**, product roadmap, 5 user stories, and epics

SEMI Association 

Flask, Python, HTML, CSS, JavaScript

Software Engineer (Contract)

Aug 2023 - Dec 2023

- **Launched** a web application with Heroku to optimize **data gathering by 80%**; Implemented **API** endpoint for handling **JSON-format** POST requests & dynamic file hosting with **AWS S3** bucket
- **Directed team of 5** students to establish a data pipeline & **PowerBI dashboard** for environmental data of **3500+** Semiconductor Companies, allowing **data driven** decisions on SEMI regulations

Technical Skills

Languages: Java, Python, SQL, JavaScript, HTML, CSS, Go

Development: MongoDB, Express.js, React.js, MySQL, Flask, Git, AWS, Azure, API, PyTorch, PRD, CLI

Tools: Agile, Smartsheet, Excel, PowerPoint, Jira, Figma, Canva, Miro, Pandas, Tableau, PowerBI, GenAI